

Recovery of Overpayments - Residential Occupiers

RECOVERY OF OVERPAYMENTS REFERS TO THE RESIDENTIAL OCCUPIER'S ENTITLEMENT TO RECOVER, FROM THE SITE OWNER, ANY PITCH FEES OR OTHER CHARGES WHICH HAVE BEEN PAID, USUALLY IN ADVANCE, IN RESPECT OF THE PERIOD FOLLOWING THE END OF ANY RESIDENTIAL AGREEMENT.

What Residential Occupiers need to be aware of

If an Agreement has ended the Residential Occupier is entitled to recover any money paid in advance for Pitch Fees and other charges for a period starting after the Agreement has ended either by the Residential Occupier or the Site Owner.

Obligations and Rights of the Caravan Park/Site Owner

A Site Owner must repay to the Residential Occupier any Pitch Fees or other charges which the Residential Occupier has paid in advance for the period starting immediately after the end of an Agreement.

WHO CAN I CONTACT FOR ADVICE?

Consumerline (Department for the Economy) **0300 123 6262**

Private Rented Branch (Department for Communities) email: **prs@communities-ni.gov.uk**

WHERE CAN I FIND MORE DETAILED INFORMATION OR ADVICE?

Caravans Act (Northern Ireland) 2011

This fact sheet is not intended to be an Authoritative Statement of the Law.