



DfC

Department
for Communities

www.communities-ni.gov.uk

Regulatory Framework

St Matthew's Housing Association – Regulatory Judgement

Report 2018/19



Introduction

The Department for Communities (DfC) is the Regulatory Authority for Registered Housing Associations (RHAs) in Northern Ireland. Housing Regulation Branch within DfC undertakes this Regulation activity on behalf of the Department and we seek to protect the interests of tenants, homeless people and others who use the services provided by RHAs. To ensure this is achieved, RHAs must provide us with the necessary information on a regular basis to demonstrate how the Regulatory Framework Standards are being achieved.

RHA Background

St Matthew's Housing Association (SMHA) was established as a community organisation in 1977 and remains committed to its original mission of delivering quality, affordable local housing. It current manages stock of just over 200 units and helps clients to obtain affordable properties for renting in its main area of the Short Strand but also in the Poleglass and Clonard areas of Belfast.

Regulatory Approach

Through our risk-based and proportionate approach to regulating RHAs, we focus our attention on the important risks and key aspects of the RHA's performance. This includes having different levels of engagement depending on the RHA's risk and performance profile.

When we refer to risk, we are talking about the risk to the interests of tenants and other service users. This may not always be the same as an RHA's own detailed assessment of the operational risks it faces. This judgement is completed in accordance with the risk based approach to Regulation introduced in April 2017.

Overall Opinion

Regulatory Judgement:

**St Matthew's Housing
Association**

1

Meets the requirements

Based on a review of the evidence submitted, Housing Regulation Branch has determined that St Matthew's HA has demonstrated that it meets the Regulatory Standards for Governance, Finance and Consumer.

Further information on our Regulatory Standards can be obtained within the following Advice Note: [How we Regulate](#)

Assessment Findings

Outcome of Governance Standard - MET

Governance Standard 1:

St Matthew's HA has demonstrated that it has effective governance arrangements in place that deliver its aims, objectives and intended outcomes for tenants and potential tenants in an effective, transparent and accountable manner.

Governance Standard 2:

St Matthew's HA has adopted a robust approach to the assessment and management of risk and has demonstrated an informed and transparent decision making processes.

Outcome of Finance Standard - MET

Finance Standard 1:

St Matthew's HA has demonstrated that it manages its resources effectively to ensure financial viability is maintained in the short, medium and longer term.

Finance Standard 2:

St Matthew's HA has articulated and delivered a comprehensive and strategic approach to achieving value for money in meeting the organisation's objectives.

Outcome of Consumer Standard - MET

Consumer Standard 1:

St Matthew's HA has managed its business in such a way that tenants and other customers find it easy to participate in and influence decisions at a comfortable and convenient level.

Consumer Standard 2:

St Matthew's HA has demonstrated that it provides 'Decent Home' standard accommodation with good service quality choices appropriate to the diverse needs of its tenants.

Consumer Standard 3:

St Matthew's HA illustrated how it contributes to supporting vibrant communities, encouraging tenant opportunities and promoting well-being.

Anticipated Level of Engagement for 2019/20:

Level 1 – Where following submission of the Regulatory Standards Annual Return (RSAR) and required financial information, we are content there is sufficient assurance and little additional contact is required unless other matters arise.

Further information on how we reach our Regulatory Judgment decision and the different levels of engagement can be found in the following advice note: [Regulatory Judgements and Engagements](#)