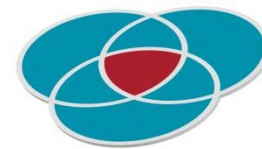




Northern Health  
and Social Care Trust



**ramp**  
REFORM AND MODERNISATION PROGRAMME

## Waiting Times Summary Report September 2018

Prepared & Issued by Performance – 23/10/2018



**innovation**  
**Quality**  
**improvement**

# our vision

To deliver excellent integrated services  
in partnership with our community

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COMPASSION  
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## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by speciality.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30/09/2018 there were;

- 2354 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 340 NHSCT patients waiting over 52 weeks
- 51% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/09/2018 (exc. Endoscopy)**

Speciality	Weeks Waiting																																				Total > 13 wks	Longest Waiter	Total Waits	% < 13 Wks
	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	>52						
Daycase																																								
CARDIOLOGY (C)	2	5	5	8	5		2		1	1												1													30	35	180	83%		
DENT LEARN DIS/SPEC NEEDS (C)				5		5					3	1	2		1					1							1								19	38	44	57%		
DENTAL CHILDRENS (C)	4	4	5	14	2	2	3	4	3	5	1		1					1	2				1				1				1	1		1	56	55	170	67%		
EAR, NOSE & THROAT (C)	6	11	10	16	16	10	9	17	10	5	10	5	5	14	7	4	12	2	4	3	3	4	2	3	2	1						1	9	11	212	118	495	57%		
GENERAL SURGERY (C)	16	28	17	19	26	17	30	8	16	12	7	4	10	4	6	7	4	4	5	6	7	7	2	6	4			1	3	2		3	2	283	80	763	63%			
GENERAL SURGERY (IRR) (C)	3	1	1	1			1			4										1													1	0	13	48	48	73%		
GENERAL SURGERY BREAST (C)	1				1		1			2														1										0	6	36	24	75%		
GYNAECOLOGY (C)	1	9	8	13	11	10	6	10	8	4	10	1	5	1	3	2	2	9	7	3	1	4	2		4	2			1		1		4	3	145	61	450	68%		
PAIN MANAGEMENT (C)	9	14	14	7	16	10	12	9	15	11	9	23	7	6	13	11	12	7	13	5	4	8	11	5	16	13	4	7	4	6	15	6	58	76	456	85	684	33%		
PAIN MANAGEMENT (WLIO)		1			1		7																1											3	8	21	66	23	9%	
Inpatient	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	>52						
EAR, NOSE & THROAT (C)	10	25	24	9	17	18	17	18	4	13	13	15	1	6	6	7	6	6	8	2	4	2	5	4	4	4	2	4	2	2		3	15	71	347	151	611	43%		
GENERAL SURGERY (C)	7	20	11	13	17	9	18	9	9	11	13	8	9	1	11	11	8	7	14	4	11	6	12	9	8	10	1	11	2	3	7	7	26	112	435	113	633	31%		
GENERAL SURGERY BREAST (C)		3		1			1			3	1	2		2	2		1		1	1	1			2									3	26	50	171	86	42%		
GYNAECOLOGY (C)	6	4	8	13	12	4	16	10	14	8	9	8	7		4	7	7	8	8	5	3	9	9	11	6	8	4	4	5	3	5	3	22	27	277	86	461	40%		
PAIN MANAGEMENT (C)																1																			2	3	61	4	25%	
PAIN MANAGEMENT (WLIO)																																			1	1	61	1	0%	
<b>Total IP/DC</b>	<b>65</b>	<b>125</b>	<b>103</b>	<b>119</b>	<b>124</b>	<b>80</b>	<b>125</b>	<b>88</b>	<b>79</b>	<b>77</b>	<b>79</b>	<b>67</b>	<b>47</b>	<b>34</b>	<b>53</b>	<b>49</b>	<b>53</b>	<b>43</b>	<b>61</b>	<b>32</b>	<b>34</b>	<b>41</b>	<b>45</b>	<b>40</b>	<b>46</b>	<b>39</b>	<b>11</b>	<b>27</b>	<b>15</b>	<b>17</b>	<b>31</b>	<b>21</b>	<b>144</b>	<b>340</b>						

(Source: Information Services – Acute, PTLIPDC– run date 10/10/2018)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular speciality as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/09/2018**

- 1011 NHSCT Endoscopy Patients waiting over 9 weeks
- 61% NHSCT Endoscopy Patients waiting within 9 weeks

Speciality	Weeks Waiting																																Total > 9 wks	Longest Waiter	Total Waits	% < 9 Wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	43	66	82						
GASTROENTEROLOGY Scope	22	51	36	34	32	28	26	4	1					1	3					1	1			1								241	34	1145	79%	
GENERAL SURGERY Scope	21	49	22	36	37	51	44	36	56	33	39	24	27	42	38	19	26	10	22	17	16	10	2	7		2	1	1	1	1	690	82	1261	45%		
GS ENDOSCOPY Scope	1	7			2	3	1	7	3	6	6		2	3	5	1			5	6	2	5								65	30	149	56%			
<b>Inpatient</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>43</b>	<b>66</b>	<b>82</b>						
GASTROENTEROLOGY Scope	1		1				1																								3	15	18	83%		
GENERAL SURGERY Scope						1	1			1		1	2		1	1		1							1						11	33	26	58%		
GS ENDOSCOPY Scope										1																					1	17	2	50%		
<b>Total IP/DC</b>	<b>45</b>	<b>107</b>	<b>59</b>	<b>70</b>	<b>71</b>	<b>83</b>	<b>73</b>	<b>47</b>	<b>61</b>	<b>40</b>	<b>45</b>	<b>25</b>	<b>31</b>	<b>45</b>	<b>45</b>	<b>24</b>	<b>26</b>	<b>11</b>	<b>27</b>	<b>24</b>	<b>19</b>	<b>16</b>	<b>2</b>	<b>7</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1011</b>					

(Source: Information Services – Acute, PTLIPDC – run date 10/10/2018)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/09/2018**

- 46 % NHSCT patients waiting within 13 weeks

Speciality	Weeks Waiting																																Total > 13 wks	Longest Waiter	Total Waits	% < 13 Wks							
	13	14	15	16	17	18	19	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	40	42	43	44	45	46	47	48					49	50	51	52	55	58	61
OPHTHALMOLOGY (C)	1	1									2	1	1	2	1	1		3	1	2	3	1	3	1	1		3	4	2	3	4	1	6	1	1	4			2	56	61	68	18%
UROLOGY (C)	1	3	1	1	2	1	3	2	1	4	7	3	8	14	3	7	2	2								1	1	4	1	1	1						1	1		76	58	128	41%
<b>Total IP/DC</b>	<b>2</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>9</b>	<b>16</b>	<b>4</b>	<b>8</b>	<b>2</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>6</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>132</b>			

(Source: Information Services – Acute, PTLIPDC – run date 10/10/2018)

## NHSCT Outpatient Waiters –

As at 30/09/2018 there were;

- 28728 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 11066 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 28% NHSCT patients were seen within 9 weeks

**Table 2(a): OP Patients by Weeks Waiting at 30/09/2018**

Speciality	Weeks Waiting																										Total >9 Wks	Longest Waiter	Total Waiters	% < 9 wks														
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34					35	36	37	38	39	40	41	42	43	44	>45-52	>52		
CARDIOLOGY (C)	33	29	21	27	19	23	13	17	19	10																													211	18	720	71%		
CARE OF OLDER PERSONS (C)	4	10	5	1	6	2	3	5	3		4	2	1	2		1		1	2	1	1																	55	31	186	70%			
CHEMICAL PATHOLOGY (C)		1		2	2			2																														7	16	31	77%			
COLPOSCOPY - GYNAE (C)	6	23	10	15	1	2		4	4		1				1																							67	24	265	75%			
DERMATOLOGY (C)	85	58	60	50	91	66	56	71	43	56	54	51	53	58	52	63	35	53	41	48	35	44	45	53	37	42	25	41	45	31	15	31	35	38	41	38	386	1081	3207	99	4202	24%		
DIABETIC (C)	1	4		1	1				1	1																													9	18	126	93%		
EAR, NOSE & THROAT (C)	111	96	77	113	114	103	122	113	98	111	107	82	116	108	118	150	45	114	108	108	138	125	114	82	119	102	114	107	96	53	30	71	60	59	75	73	471	3557	7560	129	9258	18%		
ENDOCRINOLOGY (C)	17	18	7	14	12	7	18	14	9	12	9	4	10	17	13	6	7	3	3	9	12	4	7	13	14	4	7	6	6	7	1	9	7	4	6	4	67	191	578	103	739	22%		
GASTROENTEROLOGY (C)	53	43	27	32	50	28	46	33	25	33	40	29	35	39	44	61	26	35	36	47	28	36	31	31	31	41	30	25	32	20	15	33	29	28	28	30	287	1722	3239	126	3892	17%		
GENERAL MEDICINE (C)	2	5	1	2	1											1																						1	13	78	104	88%		
GENERAL SURGERY (C)	154	112	88	99	131	133	123	112	60	104	97	71	68	73	85	75	31	59	55	59	51	49	53	35	37	31	45	34	52	23	16	37	33	27	25	26	215	681	3259	129	5017	35%		
GENERAL SURGERY BREAST (C)	14	14	15	35	26	23	25	10	7	1	2																														172	19	612	72%
GYNAECOLOGY (C)	86	68	47	72	81	71	77	90	63	58	69	40	35	50	69	21	23	26	29	17	13	7	3	1	4															1120	33	2302	51%	
HAEMATOLOGY (C)	11	7	11	7	4	10	6	5	10	8	7	3	5	6	8	5	1	3	6	4	7	6	5	3	4	4	6	3	2	2		2	1	6	5	6	10	8	207	77	353	41%		
HYSTEROSCOPY (C)	2			2	1	2			1				1		1					1																					11	27	78	86%
MIRENA - GYNAE (C)	4	1	1	5	5	1	2		2	1																															22	18	70	69%
NEPHROLOGY (C)	1	4	3			1	1																																		10	15	105	90%
NEUROLOGY (C)	13	12	14	14	14	14	9	13	8	7	18	9	15	10	16	6	8	7	7	18	10	13	17	13	16	6	5	7	8	6	7	11	15	11	13	14	96	843	1343	124	1573	15%		
ORTHODONTICS (C)	4	3	3	6	9	9	4	3	4	6	6	4	9	10	4	6	4	2	8		4	5	3	2	5	1	2														126	35	193	35%
PAEDIATRIC MEDICINE (C)	71	70	58	66	79	64	86	77	58	28	59	41	55	36	14	16	3	12	5		1																				900	37	1695	47%
PAIN MANAGEMENT (C)	35	34	20	25	34	30	24	34	37	52	41	20	36	25	21	41	19	27	16	25	35	27	23	33	41	40	38	22	17	18	12	22	17	27	24	25	184	685	1886	94	2182	14%		
RHEUMATOLOGY (C)	42	34	24	43	49	37	39	40	30	40	40	24	43	55	48	46	21	35	35	28	33	43	17	16	24	22	17	18	20	6	5	16	14	13	24	17	172	1032	2262	105	2621	14%		
THORACIC MEDICINE (C)	35	29	28	24	25	42	26	41	14	33	32	28	26	40	28	27	12	20	18	18	34	33	32	34	24	35	24	25	23	18	10	22	20	32	28	24	235	1265	2464	111	2944	16%		
<b>OP Total</b>	<b>784</b>	<b>675</b>	<b>520</b>	<b>655</b>	<b>755</b>	<b>668</b>	<b>680</b>	<b>684</b>	<b>496</b>	<b>561</b>	<b>586</b>	<b>408</b>	<b>508</b>	<b>529</b>	<b>521</b>	<b>526</b>	<b>235</b>	<b>397</b>	<b>368</b>	<b>382</b>	<b>403</b>	<b>393</b>	<b>351</b>	<b>316</b>	<b>356</b>	<b>328</b>	<b>313</b>	<b>288</b>	<b>302</b>	<b>184</b>	<b>111</b>	<b>254</b>	<b>231</b>	<b>245</b>	<b>269</b>	<b>257</b>	<b>2123</b>	<b>11066</b>	<b>28728</b>					

(Source: Information Services – Acute, OP – run date 10/10/2018)

**Notes:**

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 30/09/2018**

- 28% NHSCT Patients waiting within 9 weeks

Speciality	Weeks Waiting																										Total >9 Wks	Longest Waiter	Total Waiters	% < 9 Weeks														
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34					35	36	37	38	39	40	41	42	43	44	45-52	>52		
DENTAL SURGERY (C)	2	5	3	12	5	7	5	5	2	2	3	3	13	3	8	7	9	11		4	7	6	7	4	12	7	5	7	4	2	5	4	4	7	8	6	41	353	598	202	676	12%		
NEUROLOGY (C)	9	5	4	4	5	3	6	6	8	6	5	1	2	7	8	8	1	5	4	3	3	5	5	4	4	5	3	2	10	3	1	6	2	1	3	6	39	587	789	212	844	7%		
NEUROLOGY VISITING (C)	2		2		1																																	1		6	71	13	54%	
OPHTHALMOLOGY (C)	19	18	6	22	18	16	25	19	16	15	20	11	14	15	17	11	8	23	17	11	18	10	11	4	3	1										1			1		370	45	611	39%
PAEDIATRIC CARDIOLOGY (C)									1																	1															3	42	9	67%
TRAUMA & ORTHOPAEDICS (C)	4							1			1																														6	19	268	98%
<b>OP VC Total</b>	<b>36</b>	<b>28</b>	<b>15</b>	<b>38</b>	<b>29</b>	<b>26</b>	<b>36</b>	<b>31</b>	<b>27</b>	<b>23</b>	<b>29</b>	<b>15</b>	<b>29</b>	<b>25</b>	<b>33</b>	<b>26</b>	<b>18</b>	<b>39</b>	<b>21</b>	<b>18</b>	<b>28</b>	<b>21</b>	<b>23</b>	<b>12</b>	<b>20</b>	<b>13</b>	<b>8</b>	<b>9</b>	<b>14</b>	<b>5</b>	<b>6</b>	<b>10</b>	<b>7</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>81</b>	<b>941</b>	<b>1772</b>					

(Source: Information Services – Acute OP Breach – run date 10/10/2018)

### Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in September 2018 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 3(a):**

Specialty	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Breast Surgery	7	8	15	10	12	12						
Cardiology	5	5	6	7	8	8						
Colposcopy	6	15	11	10	12	12						
Dermatology	7	14	29	7	6	16						
ENT	65	67	46	38	52	69						
Gastroenterology	92	95	103	98	83	91						
General Surgery	32	31	32	37	32	34						
Gynae inc Hysteroscopy	19	18	18	16	18	19						
Haematology	35	33	29	15	no activity	21						
General Medicine	8	11	9	9	8	11						
Nephrology	7	6	6	7	8	10						
Neurology	93	116	97	100	98	98						
Paediatric Medicine	19	17	17	18	17	17						
Pain Management	85	62	77	74	64	70						
Rheumatology	127	74	65	67	71	70						
Thoracic	33	25	51	60	64	63						

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 02/10/2018

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in September 2018 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 3 (b):**

Specialty	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Breast Surgery	1	2	2	2	3	3						
Cardiology	5	5	5	6	7	6						
Colposcopy	3	3	2	2	2	3						
Dermatology	5	4	4	5	5	5						
ENT	13	9	9	12	12	13						
Gastroenterology	10	12	14	11	16	19						
General Surgery	7	7	8	8	7	9						
Gynae inc Hysteroscopy	5	5	4	5	5	4						
Haematology	6	6	7	6	9	5						
General Medicine	5	6	7	7	7	8						
Nephrology	5	5	5	5	5	6						
Neurology	36	26	16	32	20	39						
Paediatric Medicine	10	4	3	4	3	4						
Pain Management	28	26	20	27	48	54						
Rheumatology	20	19	18	13	17	19						
Thoracic	8	8	9	6	7	7						

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 02/10/2018



**Diagnostics** – As at 30/09/2018 – 51% of patients were waiting < 9 weeks for a diagnostic test with 3150 patients waiting over 26 weeks.

**TABLE 4: Waiting List Position as of 30/09/2018**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days and over)	Total waiters
<b>Cardiology</b>	817	566	359	287	643	332	1652	4656
<b>Respiratory Physiology</b>	464	270	196	31	10	0	0	971
<b>Urodynamics</b>	20	12	5	1	1	1	0	40
<b>Audiology</b>	207	215	185	207	340	70	0	1224
<b>Total Physiology</b>	1508	1063	745	526	994	403	1652	6891
<b>Total Imaging</b>	5254	2420	1763	1512	3653	1779	1498	17,879
<b>Total Diagnostic</b>	6762	3483	2508	2038	4647	2182	3150	24770

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)