



Northern Health  
and Social Care Trust



TRUST WAITING TIMES  
PERFORMANCE SUMMARY  
November 2017

Prepared & Issued by Strategic Development and Business Services – 03/01/2018



## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30<sup>th</sup> November 2017 there were;

- 2050 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 350 NHSCT patients waiting over 52 weeks
- 55% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/11/2017 (exc. Endoscopy)**

DAYCASES	WEEKS																										Total > 13 Wks	Longest Wait	Total Waits	% < 13 wks									
	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45 - 52	> 52	
CARDIOLOGY (C)	1		1	1																													3	16	164	98%			
DENT LEARN DIS/SPEC NEEDS (C)		3	1	1	1		3		1		2		2				1		1														16	31	47	66%			
DENTAL CHILDRENS (C)	1	8	4	9	10	7	7	2	6	5	10	5	3			1	2																80	29	267	70%			
EAR, NOSE & THROAT (C)	1	7	8	11	4	8	3	3	5	12	6	7	10	1	9	5	4	3	8		6	1	4		5	1	5		2	1	1	1	3	15	160	99	333	52%	
EAR, NOSE & THROAT (IS)																				1					1								4	49	4	0%			
GASTROENTEROLOGY (C)			1																						1								2	38	5	60%			
GENERAL SURGERY (C)	12	15	12	12	14	8	5	6	6	5	6	2	4	1	3	1	2		1	1	2	1			1	1	1	1		1		3	4	131	82	830	84%		
GENERAL SURGERY (IRR) (C)		2	1	1	1		2	1																									10	27	10	0%			
GENERAL SURGERY (IS)									1		1				2	1								1	1		2	4	4		1	2		5	4	29	61	29	0%
GENERAL SURGERY BREAST (C)			1	1				1																				1					4	40	23	83%			
GYNAECOLOGY (C)	2	7	12	16	4	8	2	2	3	5	3	1	3	3	1	1	1		1	3	1	7	1	1		4	2	2		1	2	1	10	12	122	70	412	70%	
PAIN MANAGEMENT (C)	6	15	22	17	18	15	7	14	7	8	28	9	4	12	20	16	11	18	13	4	17	24	10	3	5	13	9	3	15	13	19	9	49	37	490	63	690	30%	
PAIN MANAGEMENT (IS)	2			1																														3	16	5	40%		
THORACIC MEDICINE (C)						1																												1	19	18	94%		
<b>INPATIENTS</b>	<b>&gt;13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>44</b>	<b>45 - 52</b>	<b>&gt; 52</b>	<b>Total &gt; 13 Wks</b>				
EAR, NOSE & THROAT (C)	6	14	13	11	9	8	6	6	5	6	7	6	12	6	7	4	9	5	4	1	3	5	2	1	4	6	3	1	7	4	5	2	22	68	278	110	426	35%	
EAR, NOSE & THROAT (IS)																																			36	76	36	0%	
GENERAL SURGERY (C)	4	6	6	11	4	12	5	7	15	8	8	5	8	2	8	4	6	8	2	4	4	4	1	1	8	7	5	4	5	4	3	5	23	100	307	118	512	40%	
GENERAL SURGERY (IRR) (C)					1																		1											4	6	88	6	0%	
GENERAL SURGERY (IS)											1		1	1	3			1	2	2	2	2	2	2	3	1	10	1	1	5	1	15	34	86	84	86	0%		
GENERAL SURGERY BREAST (C)			2	1				1	1	1			2		1		1	1	1	1	1		2	1		1	2		1	3	6	34	63	128	105	40%			
GYNAECOLOGY (C)	4	6	6	7	5	9	8	5	5	11	7	7	10	5	4	7	6	5	7	1	2	12	3	3	1	4	8	4	2	4	3	3	26	13	213	78	425	50%	
PAIN MANAGEMENT (C)					3	1	1															1												6	34	6	0%		
<b>Total IP/DC</b>	<b>39</b>	<b>83</b>	<b>90</b>	<b>99</b>	<b>74</b>	<b>77</b>	<b>49</b>	<b>48</b>	<b>54</b>	<b>62</b>	<b>78</b>	<b>43</b>	<b>57</b>	<b>32</b>	<b>57</b>	<b>42</b>	<b>45</b>	<b>40</b>	<b>37</b>	<b>16</b>	<b>39</b>	<b>58</b>	<b>27</b>	<b>15</b>	<b>26</b>	<b>42</b>	<b>39</b>	<b>32</b>	<b>32</b>	<b>31</b>	<b>42</b>	<b>28</b>	<b>176</b>	<b>341</b>	<b>2050</b>				

(Source: Information Services – Acute, PTLIPDC– run date 05/12/2017)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/11/2017**

- 787 NHSCT Endoscopy Patients waiting over 9 weeks
- 68% NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	WEEKS																		Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	25	27	28				
GASTROENTEROLOGY Scope	16	51	76	75	47	36	22	23	12	4	2	1	2	1					368	22	1232	70%
GENERAL SURGERY Scope	34	55	35	45	29	34	8	17	18	13	2	11	13	21	4	1		2	342	28	1036	67%
GS ENDOSCOPY Scope	3	2	1	3	6	7	7	10	4	12	5	1	6	2					69	22	164	58%
INPATIENTS	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	25	27	28	Total > 9 wks			
GENERAL SURGERY Scope				1	1		1			1	1			1			1		7	27	19	63%
GS ENDOSCOPY Scope					1														1	13	3	67%
<b>Total IP/DC</b>	<b>62</b>	<b>118</b>	<b>123</b>	<b>136</b>	<b>97</b>	<b>91</b>	<b>53</b>	<b>66</b>	<b>51</b>	<b>48</b>	<b>29</b>	<b>33</b>	<b>42</b>	<b>47</b>	<b>27</b>	<b>26</b>	<b>28</b>	<b>30</b>	<b>787</b>			

(Source: Information Services – Acute, PTLIPDC – run date 05/12/2017)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/11/2017**

- 56 % NHSCT patients seen within 13 weeks

DAYCASES	WEEKS																								Total	Longest Waiter	Total Waits	% < 13 wks									
	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36					37	38	39	41	42	44	45	> 45	
OPHTHALMOLOGY (C)			1		1	1					1			1	2	4	2	3	7		5	1	2	1	2	1	1	3		1	2		7	49	188	62	21%
UROLOGY (C)	2	1	4	4	2	3	8	4	6	3	4	3	5			1		1	1		2				1		2	2				7	66	144	154	57%	
<b>Total</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>4</b>	<b>8</b>	<b>4</b>	<b>6</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>8</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>14</b>	<b>115</b>				

(Source: Information Services – Acute, PTLIPDC – run date 05/12/2017)

## NHSCT Outpatient Waiters –

As at 30<sup>th</sup> November 2017 there were;

- 26572 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 9170 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 27 % NHSCT patients were seen within 9 weeks

**Table 2(a): OP Patients by Weeks Waiting at 30/11/17**

Speciality	Weeks																															Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks														
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39					40	41	42	43	44	45 - 52	> 52							
CARDIOLOGY (C)	2		1			1																																		4	14	311	98.7%						
CARDIOLOGY RAPID ACCESS (C)	1																																								1	9	243	99.6%					
CARE OF OLDER PERSONS (C)	10	4	2	3	11	1		6	1		6	1	15	2	11		2	3	8	5	3	15		1	8	5	12	1	6	2	3		5	4	4	10			170	51	246	30.9%							
CHEMICAL PATHOLOGY (C)	1	2	2	4	2	3	2	1			2																															19	19	41	53.7%				
COLPOSCOPY - GYNAE (C)	1	11			3						1																															16	18	178	91.0%				
DENTAL SURGERY (C)	5	4	8	5	9	2	7	8	1	3	2	1	7	2	5	1	5	2	4	1	4	1	12		7	2	6	3	4	2	4		5	3	5	4	20	215	379	166	471	19.5%							
DERMATOLOGY - IS (IS)													1																										1		11	20	12	127	526	698	76	698	0.0%
DERMATOLOGY (C)	46	64	48	65	43	63	49	53	59	60	39	41	58	40	38	44	47	41	49	33	48	33	36	32	34	42	41	38	44	34	33	23	39	24	20	21	134	302	1958	83	2786	29.7%							
DERMATOLOGY (ICATS)	1	2	1	1	1	1	1					2	2						1			1	1																					4	31	53	80	197	73.1%
DERMATOLOGY (IS)																																											1	1	56	50	98.0%		
DIABETIC (C)	1	1																																										2	10	75	97.3%		
EAR, NOSE & THROAT (C)	77	125	92	100	80	111	104	85	107	94	69	47	82	81	102	77	104	68	107	111	103	79	105	46	78	75	85	68	105	80	78	98	103	79	85	70	584	3314	7058	101	8387	15.8%							
ENDOCRINOLOGY (C)	16	11	7	12	8	11	9	10	9	18	6	8	2	15	10	12	5	7	11	13	10	5	7	7	8	8	7	5	11	10	8	6	14	10	6	8	48	132	510	69	663	23.1%							
ENT (ICATS)	19	16	7	15	4	2	2	2	2	4	2	2	1	1	2	4	6	1	3	6	5	5	6	2		2																		6	135	89	468	71.2%	
GASTROENTEROLOGY (C)	47	43	38	42	40	54	42	51	37	37	30	27	36	35	41	42	37	27	38	49	39	40	33	17	58	45	61	28	47	36	54	47	47	44	45	43	333	1631	3441	111	4022	14.4%							
GENERAL MEDICINE (C)		1	1		1		2																																					5	15	78	93.6%		
GENERAL SURGERY (C)	73	96	116	97	80	86	94	88	92	63	69	51	69	72	66	68	84	51	67	51	76	31	53	19	52	56	63	36	58	49	41	43	47	42	51	41	251	682	3224	105	4744	32.0%							
GENERAL SURGERY BREAST (C)	1						1																																			1	3	65	312	99.0%			
GYNAECOLOGY (C)	56	89	97	121	66	87	67	65	68	69	66	35	68	53	46	44	45	17	20	13	5	1	7		2	2	2	3	2	3	2													1221	39	2355	48.2%		
HAEMATOLOGY (C)	5	9	4	9	3	4	12	8	8	9	2		1	2	3	4	2	3	2	2	2	2	3	1	3	1	3	2	2	1														112	38	235	52.3%		
HYSTEROSCOPY (C)			1	2						1																																			4	17	86	95.3%	
MIRENA - GYNAE (C)		2							2																																				4	16	51	92.2%	
NEPHROLOGY (C)	5	10	6	1	1		1																																						24	15	123	80.5%	
NEUROLOGY (C)	9	14	21	13	12	15	12	14	14	16	13	11	15	11	16	17	12	10	13	12	13	23	14	8	4	19	21	8	23	20	13	21	17	16	18	13	71	450	1042	89	1267	17.8%							
ORTHODONTICS (C)	2	7	2	3	1	5	4	6	9	6	1	3	3	2										1																					55	27	120	54.2%	
PAEDIATRIC MEDICINE (C)	40	43	45	31	22	30	33	28	23	20	23	19	38	20	36	30	25	29	33	37	37	24	28	20	38	23	23	23	13	6	4													3	4	851	65	1475	42.3%
PAIN MANAGEMENT (C)	20	24	30	13	18	32	19	28	31	28	33	19	33	22	30	28	36	28	41	27	23	18	33	10	34	23	26	27	25	37	28	17	32	40	28	30	181	551	1703	78	2005	15.1%							
RHEUMATOLOGY (C)	32	41	27	52	26	44	35	42	32	27	32	15	30	31	30	31	32	29	37	34	25	18	37	8	19	28	32	26	19	32	24	20	37	36	33	162	798	2037	119	2426	16.0%								
THORACIC MEDICINE (C)	28	35	50	37	24	33	35	28	30	33	36	21	45	30	39	30	50	24	36	30	29	26	38	11	31	33	26	25	25	31	25	32	27	35	25	31	192	526	1842	83	2355	21.8%							
<b>Total</b>	<b>493</b>	<b>652</b>	<b>601</b>	<b>623</b>	<b>454</b>	<b>581</b>	<b>530</b>	<b>525</b>	<b>523</b>	<b>489</b>	<b>433</b>	<b>297</b>	<b>503</b>	<b>419</b>	<b>475</b>	<b>431</b>	<b>492</b>	<b>341</b>	<b>468</b>	<b>424</b>	<b>423</b>	<b>319</b>	<b>412</b>	<b>182</b>	<b>375</b>	<b>364</b>	<b>408</b>	<b>296</b>	<b>385</b>	<b>344</b>	<b>319</b>	<b>312</b>	<b>358</b>	<b>342</b>	<b>343</b>	<b>310</b>	<b>2117</b>	<b>9170</b>	<b>26572</b>										

(Source: Information Services – Acute, OP – run date 05/12/2017)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 30/11/2017**

- 29 % NHSCT Patients seen within 9 weeks

Speciality	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52	> 9 wks	Longest Waiter	Total Waits	% < 9 wks	
DENTAL SURGERY (C)	5	4	8	5	9	2	7	8	1	3	2	1	7	2	5	1	5	2	4	1	4	1	12		7	2	6	3	4	2	4		5	3	5	4	20	215	379	166	471	19.5%	
NEUROLOGY (C)	7	8	5	5	2	8	7	4	4	11	7	6	6	9	6	7	3	6	4	5	9	5	4		10	8	5	6	5	11	4	7	5	6	8	3	25	573	814	180	869	6.3%	
NEUROLOGY VISITING (C)		1				1														1						1							1	1		5	9	20	68	22	9.1%		
OPHTHALMOLOGY (C)	19	15	15	13	23	18	18	20	17	27	11	7	20	16	17	24	16	14	13	8	20	7	10	5	2	4	3	1	2	4	2		3	2	1	1			398	44	714	44.3%	
PAEDIATRIC CARDIOLOGY (C)							1																																	1	16	3	66.7%
TRAUMA & ORTHOPAEDICS (C)		1					1																																	2	15	152	98.7%
<b>Total</b>	<b>191</b>	<b>108</b>	<b>104</b>	<b>65</b>	<b>50</b>	<b>35</b>	<b>38</b>	<b>43</b>	<b>26</b>	<b>43</b>	<b>20</b>	<b>15</b>	<b>35</b>	<b>27</b>	<b>30</b>	<b>32</b>	<b>24</b>	<b>22</b>	<b>22</b>	<b>15</b>	<b>33</b>	<b>13</b>	<b>26</b>	<b>6</b>	<b>19</b>	<b>15</b>	<b>14</b>	<b>10</b>	<b>11</b>	<b>17</b>	<b>10</b>	<b>7</b>	<b>14</b>	<b>12</b>	<b>14</b>	<b>8</b>	<b>50</b>	<b>797</b>	<b>1614</b>				

(Source: Information Services – Acute OP Breach – run date 05/12/2017)

### Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in November 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 3(a):**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	11	12	12	7	28	14	18	7				
Cardiology	7	8	7	7	10	8	6	6				
Colposcopy	5	10	8	9	8	10	9	8				
Dermatology	8	8	6	10	5	11	11	9				
ENT	53	54	46	45	50	49	53	62				
Gastroenterology	64	80	65	60	64	77	83	89				
General Surgery	14	22	21	21	36	25	30	24				
Gynae inc Hysteroscopy	22	23	21	19	20	21	22	21				
Haematology	10	10	11	10	13	14	15	12				
General Medicine	5	7	9	7	6	7	9	7				
Nephrology	12	10	12	12	12	12	12	12				
Neurology	64	71	70	39	85	83	66	102				
Paediatric Medicine	13	14	12	21	14	16	19	17				
Pain Management	45	56	58	50	59	59	53	64				
Rheumatology	43	56	50	58	59	54	70	57				
Thoracic	21	28	26	48	24	40	40	43				

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 05/12/2017

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in November 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 3 (b):**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	2	2	2	2	1	1	2	2				
Cardiology	7	8	8	8	8	7	5	5				
Colposcopy	2	3	13	2	3	3	3	3				
Dermatology	5	4	4	4	4	8	6	5				
ENT	12	16	16	12	12	13	12	10				
Gastroenterology	11	12	9	10	10	14	14	14				
General Surgery	5	7	7	9	7	9	8	7				
Gynae inc Hysteroscopy	5	7	6	4	5	5	4	4				
Haematology	4	4	4	13	5	5	14	5				
General Medicine	7	8	9	5	8	7	5	9				
Nephrology	4	6	5	7	8	7	6	6				
Neurology	15	21	23	21	20	20	21	14				
Paediatric Medicine	2	4	4	6	4	4	3	4				
Pain Management	12	18	22	17	21	18	22	15				
Rheumatology	18	15	14	22	17	15	15	12				
Thoracic	10	12	11	12	11	9	9	9				

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 05/12/2017

**Diagnostics** – As at 30<sup>th</sup> November 2017 there were 12273 patients waiting over 9 weeks.

**TABLE 4: Waiting List Position as of 30/11/2017**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	<i>Total waiters</i>
<b>Cardiology</b>	865	588	405	288	572	362	529	3609
<b>Respiratory Physiology</b>	318	127	3	0	0	0	0	448
<b>Urodynamics</b>	30	21	6	4	2	5	11	79
<b>Audiology</b>	175	165	42	7	0	0	0	389
<b>Imaging</b>	5334	2847	2272	2626	2887	1667	3313	20946
<b>Total</b>	6,722	3,748	2,728	2,925	3,461	2,034	3,853	25,471

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)