

# **NORTHERN HEALTH AND SOCIAL CARE TRUST**

## **Waiting Times Summary Report**

**April 2017**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary taken from the Trust Board Performance report and presents waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30<sup>th</sup> April 2017 there were;

- 2339 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 126 NHSCT patients waiting over 52 weeks
- 52% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/04/2017 (exc. Endoscopy)**

Daycases	Weeks																														Total >13	Longest Waits	Total Waits	% < 13 wks						
	11 & 12 Weeks	> 13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41					42	43	44	45-52	>52	
CARDIOLOGY (C)		4	16	15	7	3	4	8	5	8	7	7																						84	23	230	63.5%			
DENT LEARN DIS/SPEC NEEDS (C)			1	2	2			3	2	3	3	4			1	1	2	1	2		1												2	1	32	54	45	28.9%		
DENTAL CHILDRENS (C)		13	16	25	10	5	3	11	20	11	7	4		1		1	1	1															0	0	129	29	321	59.8%		
DERMATOLOGY (C)	1		1					1																								0	0	2	19	137	98.5%			
EAR, NOSE & THROAT (C)		3	19	7	10	8	1	13	6	4	10	4	6	3	8	3	2	2	5	11	1	2	2	3	4	6	2	2	2	1	1	4	8	10	176	72	427	58.8%		
GASTROENTEROLOGY (C)				1	1																											0	0	2	16	3	33.3%			
GENERAL SURGERY - EXTRA (C)					1			1	2	1	2	2		2	1					1												0	0	13	31	13	0.0%			
GENERAL SURGERY (C)		12	18	35	18	8	7	12	14	23	22	34	6	16	6	6	13	6	11	4	5	7	6	1	5	5	2	5	4	4	1	3	15	4	3	341	65	937	63.6%	
GENERAL SURGERY (IS)					1																											0	0	1	16	1	0.0%			
GENERAL SURGERY BREAST (C)				1	1			2									1															0	0	5	28	23	78.3%			
GYNAECOLOGY (C)		9	13	20	18	11	12	7	6	7	3	2		2	3	3	6	1	3	1	2	3	3	2	3	4	2	1	3	4			2	0	156	47	545	71.4%		
PAIN MANAGEMENT (C)		8	21	9	28	13	10	7	10	4	20	8	10	11	12	8	21	16	11	12	13	7	5	6	8	10	9	2	6		4	6	2	9	0	326	50	555	41.3%	
<b>Inpatients</b>	<b>11 &amp; 12 Weeks</b>	<b>&gt; 13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>37</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>43</b>	<b>44</b>	<b>45-52</b>	<b>&gt;52</b>					
EAR, NOSE & THROAT (C)		6	16	13	6	19	5	15	8	16	24	13	13	22	8	4	9	5	9	9	7	7	2	10	7	8	9	9	5	1	5	10	4	42	36	387	80	552	29.9%	
GENERAL SURGERY (C)		6	7	8	11	4	3	10	11	12	9	12	10	14	15	18	15	9	8	5	5	9	5	4		3	11	12	8	3	5	5	32	48	350	70	532	34.2%		
GENERAL SURGERY BREAST (C)		3	1		1	1		2	1		4	1	1		2		1	2		1	1			2		1	1				1	2	20	50	103	84	40.5%			
GYNAECOLOGY (C)		5	10	13	16	4	2	21	7	15	11	6	5	11	4	11	13	7	8	8	10	4	10	5	4	3	7	7	8	7	1		7	25	8	285	79	454	37.2%	
<b>Total IP/DC</b>		<b>69</b>	<b>140</b>	<b>149</b>	<b>131</b>	<b>76</b>	<b>47</b>	<b>113</b>	<b>91</b>	<b>103</b>	<b>125</b>	<b>94</b>	<b>53</b>	<b>79</b>	<b>57</b>	<b>54</b>	<b>86</b>	<b>55</b>	<b>60</b>	<b>54</b>	<b>45</b>	<b>36</b>	<b>37</b>	<b>33</b>	<b>35</b>	<b>35</b>	<b>39</b>	<b>37</b>	<b>40</b>	<b>26</b>	<b>15</b>	<b>25</b>	<b>38</b>	<b>126</b>	<b>126</b>	<b>2339</b>				

(Source: Information Services – Acute, PTLIPDC– run date 10/05/2017)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/04/2017**

- 791 NHSCT Endoscopy Patients waiting over 9 weeks
- 64% NHSCT Endoscopy Patients waiting within 9 weeks

Daycase	Weeks																	Total > 9 wks	Longest Waits	Total Waits	% < 13 wks
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	27					
GASTROENTEROLOGY IS Scope							16	14										30	16	30	0.0%
GASTROENTEROLOGY Scope	26	51	42	44	68	70	40	37	34	11	18	7	5			1	454	27	1228	63.0%	
GENERAL SURGERY (C)			1														1	11	2	50.0%	
GENERAL SURGERY IS Scope			2	2		1	9	12			3	3		1			33	21	34	2.9%	
GENERAL SURGERY Scope	35	32	24	33	27	14	15	11	2	4	6	3	6	2	1		215	23	735	70.7%	
GS ENDOSCOPY IS Scope							2	2									4	16	4	0.0%	
GS ENDOSCOPY Scope	4	6	8	8	8	5	1	6	1			1					48	20	117	59.0%	
<b>Inpatients</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>27</b>					
GASTROENTEROLOGY Scope				1								1					2	20	9	77.8%	
GENERAL SURGERY Scope				1	1							1				1	4	27	18	77.8%	
<b>Total IP/DC</b>	<b>65</b>	<b>89</b>	<b>77</b>	<b>89</b>	<b>104</b>	<b>90</b>	<b>83</b>	<b>82</b>	<b>37</b>	<b>15</b>	<b>27</b>	<b>16</b>	<b>11</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>791</b>				

(Source: Information Services – Acute, PTLIPDC – run date 10/05/2017)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/04/2017**

Daycases	Weeks																							Total > 13 wks	Longest Waits	Total Waits	% < 13 wks						
	14	15	16	18	19	22	23	24	25	26	28	29	30	31	32	33	34	35	36	37	38	39	40					41	42	43	44	45-52	> 52
OPHTHALMOLOGY (C)	2		1	1		3	3	2	1	1		2	2			1	2			1	1	6	3	1	3	6	3	1		46	47	50	8.0%
UROLOGY (C)	2	2	1		1		1	1		1	2	1	2	1	2	2	10	4	5	4	4	3	2	8		5	6	16	20	106	80	172	38.4%
UROLOGY BHSCT (C)			1																											1	16	93	98.9%
<b>Total</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>12</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>9</b>	<b>5</b>	<b>9</b>	<b>3</b>	<b>11</b>	<b>9</b>	<b>17</b>	<b>20</b>	<b>153</b>			

(Source: Information Services – Acute, PTLIPDC – run date 10/05/2017)

## NHSCT Outpatient Waiters –

As at 30<sup>th</sup> April 2017 there were;

- 22295 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 3856 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 32 % NHSCT patients were seen within 9 weeks

**Table 3(a): OP Patients by Weeks Waiting at 30/04/17**

Speciality Description	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	> 52	Total > 9 wk	Longest Waiter	Total Waits	% < 13 wks		
CARDIOLOGY (C)	18	10		6	2	1																																37	14	419	91.2%			
CARDIOLOGY RAPID ACCESS (C)	35	15	12																																			62	11	508	87.8%			
CARE OF OLDER PERSONS (C)	4	6	4	6	13	9		3		1	5	8	3	1	2	6	1		4																			76	27	210	63.8%			
CHEMICAL PATHOLOGY (C)	2		4	4																																		10	12	32	68.8%			
DERMATOLOGY (C)	58	62	46	46	44	47	40	39	16	40	41	41	28	46	45	40	53	48	44	44	46	40	59	51	60	31	43	48	53	39	33	43	14	44	22	38	281	37	1813	57	2858	36.6%		
DIABETIC (C)		1	1	1																																			3	14	89	96.6%		
EAR, NOSE & THROAT (C)	160	138	139	130	121	119	147	94	50	91	125	115	138	104	128	143	126	143	125	95	128	119	92	99	115	75	102	85	90	98	77	80	57	86	97	88	2008	1325	5927	76	7440	20.3%		
ENDOCRINOLOGY (C)	11	11	12	13	10	8	7	8	7	10	9	14	3	12	9	15	7	18	17	11	24	13	9	11	12	6	16	5	17	15	13	5	4	13	19	14	96	21	504	59	643	21.6%		
GASTROENTEROLOGY (C)	53	51	63	58	43	61	70	24	22	38	66	61	58	51	48	51	44	64	52	59	52	37	60	37	56	34	38	55	57	40	65	43	34	46	47	47	1268	1027	3053	95	3660	16.6%		
GENERAL MEDICINE (C)	5	5	5		1	3	1		1	1	1																												23	19	143	83.9%		
GENERAL SURGERY (C)	99	98	98	107	93	93	90	62	27	74	84	60	86	89	73	74	74	77	60	41	47	41	36	43	28	33	51	37	43	35	31	39	33	34	56	55	792	481	2993	81	4477	33.1%		
GENERAL SURGERY BREAST (C)	4	2	2	1	4																																		34	3	47	53	295	84.1%
GYNAECOLOGY (C)	95	102	112	94	99	92	101	43	24	65	86	72	85	84	64	62	39	48	27	17	13	9	10	5	4	2	3	2	1	1										1461	39	2619	44.2%	
HAEMATOLOGY (C)	5	12	5	5	1	2		1		1																														33	26	145	77.2%	
HYSTEROSCOPY (C)	5	1	3	2		1	2																																	14	15	79	82.3%	
MIRENA - GYNAE (C)	4	1	1	2	4	5	1	1		2	2	2	1	3	1	4	1	1	1	3		1																	1	42	50	74	43.2%	
NEPHROLOGY (C)	7	4	2	1	3		4								1																										22	23	115	80.9%
NEUROLOGY (C)	23	24	30	23	16	14	18	8	3	13	9	4	7	11	9	14	17	12	13	12	10	19	9	11	8	9	16	8	16	13	21	15	12	19	15	12	242	140	735	63	971	24.3%		
ORTHODONTICS (C)	4	4	5	4	7	9	13	1		2																														49	18	113	56.6%	
PAEDIATRIC MEDICINE (C)	54	60	44	44	62	44	40	29	6	26	32	35	37	38	32	27	32	28	18	17	6					1															712	34	1495	52.4%
PAIN MANAGEMENT (C)	24	40	48	33	40	28	30	24	13	31	26	31	23	35	34	21	19	26	36	27	34	36	26	21	46	21	30	31	29	33	27	22	23	28	25	37	420	167	1478	71	1792	17.5%		
RHEUMATOLOGY (C)	43	39	48	52	47	44	40	21	8	14	26	37	41	35	22	40	33	28	40	21	27	21	24	18	39	26	24	17	17	18	15	30	9	24	27	21	754	573	1790	98	2213	19.1%		
THORACIC MEDICINE (C)	64	49	53	37	54	50	52	20	13	41	44	40	38	29	55	56	34	40	30	21	24	34	22	27	25	11	22	20	21	18	21	14	21	27	22	21	241	82	1411	61	1917	26.4%		
<b>Total</b>	<b>766</b>	<b>726</b>	<b>727</b>	<b>665</b>	<b>657</b>	<b>628</b>	<b>652</b>	<b>378</b>	<b>190</b>	<b>449</b>	<b>553</b>	<b>518</b>	<b>546</b>	<b>537</b>	<b>523</b>	<b>553</b>	<b>479</b>	<b>534</b>	<b>467</b>	<b>368</b>	<b>411</b>	<b>370</b>	<b>347</b>	<b>323</b>	<b>393</b>	<b>248</b>	<b>345</b>	<b>308</b>	<b>344</b>	<b>310</b>	<b>303</b>	<b>291</b>	<b>207</b>	<b>321</b>	<b>330</b>	<b>333</b>	<b>6137</b>	<b>3856</b>	<b>22295</b>					

(Source: Information Services – Acute, OP – run date 10/05/2017)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 30/04/17**

Speciality Description	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	> 52 wks	Total > 9 wks	Longest Waiter	Total Waits	% < 9 wks			
DENTAL SURGERY (C)	3	7	4	7	8	7	4	10	2	8	6	3	7	7	7	5	9	8	6	6	7	9	1	7	4	1	6	4	5	7	5		4	5	2	3	28	212	434	139	488	11.1%			
NEUROLOGY (C)	8	6	10	9	5	11	2	6	1	7	6	4		6	9	4	7	6	6	5	4	6	7	6	3	2	5	2	6	6	3	4	5	10	8	9	55	454	713	153	787	9.4%			
NEUROLOGY VISITING (C)		1										2																	1						1		1	9	15	72	18	16.7%			
OPHTHALMOLOGY (C)	12	26	21	24	11	20	15	15	16	18	18	17	23	15	24	26	13	23	21	19	11	10	2	7	6	5	1	6	3	1		1		2			12		444	51	857	48.2%			
OPHTHALMOLOGY (ICATS)	19	18	14	17	13	9	1					1				1																									93	25	257	63.8%	
ORTHOPAEDICS (ICATS)	104	63	22	8	3	2	3	1				1			1	1																							1	210	55	1905	89.0%		
PAEDIATRIC CARDIOLOGY (C)												1																														1	20	5	80.0%
TRAUMA & ORTHOPAEDICS (C)	2				2	1				4	1	1	1	1		1	1	1								1	1															18	36	249	92.8%
<b>Total</b>	<b>148</b>	<b>121</b>	<b>71</b>	<b>65</b>	<b>42</b>	<b>50</b>	<b>25</b>	<b>32</b>	<b>19</b>	<b>37</b>	<b>31</b>	<b>29</b>	<b>32</b>	<b>29</b>	<b>41</b>	<b>37</b>	<b>31</b>	<b>38</b>	<b>33</b>	<b>30</b>	<b>22</b>	<b>25</b>	<b>10</b>	<b>20</b>	<b>13</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>15</b>	<b>14</b>	<b>8</b>	<b>5</b>	<b>9</b>	<b>18</b>	<b>10</b>	<b>12</b>	<b>96</b>	<b>676</b>	<b>1928</b>						

(Source: Information Services – Acute OP Breach – run date 10/05/2017)

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in April 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	11											
Cardiology	7											
Colposcopy	5											
Dermatology	8											
ENT	53											
Gastroenterology	64											
General Surgery	14											
Gynae inc Hysteroscopy	22											
Haematology	10											
General Medicine	5											
Nephrology	12											
Neurology	64											
Paediatric Medicine	13											
Pain Management	45											
Rheumatology	43											
Thoracic	21											

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in April 2017 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Breast Surgery	2											
Cardiology	7											
Colposcopy	2											
Dermatology	5											
ENT	12											
Gastroenterology	11											
General Surgery	5											
Gynae inc Hysteroscopy	5											
Haematology	4											
General Medicine	7											
Nephrology	4											
Neurology	15											
Paediatric Medicine	2											
Pain Management	12											
Rheumatology	18											
Thoracic	10											

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

**Diagnostics** – As at 30<sup>th</sup> April 2017 there were 5126 patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 30/04/2017**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
Cardiology	676	645	372	328	497	243	330	3091
Respiratory Physiology	344	322	121	137	197	0	0	1121
Urodynamics	20	21	12	19	29	12	48	161
Audiology	92	94	39	32	0	0	0	257
<b>Total Physiology</b>	<b>1132</b>	<b>1082</b>	<b>544</b>	<b>516</b>	<b>723</b>	<b>255</b>	<b>378</b>	<b>4630</b>
<b>Imaging</b>	<b>4849</b>	<b>3757</b>	<b>2550</b>	<b>1813</b>	<b>1069</b>	<b>276</b>	<b>96</b>	<b>14410</b>
<b>Total Diagnostic</b>	<b>5981</b>	<b>4839</b>	<b>3094</b>	<b>2329</b>	<b>1792</b>	<b>531</b>	<b>474</b>	<b>19040</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2016-17)