

# **NORTHERN HEALTH AND SOCIAL CARE TRUST**

## **Waiting Times Summary Report**

**November 2016**

## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary taken from the Trust Board Performance report and presents waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 30<sup>th</sup> November 2016 there were;

- 1908 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 45 NHSCT patients waiting over 52 weeks
- 61% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 30/11/2016 (exc. Endoscopy)**

DAYCASES	11 & 12 wks	WEEKS																																			Total > 13 wks	Longest Waiter	Total Waits	
		13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52					
CARDIOLOGY (C)		2	2			1																														5	17	227		
DENT LEARN DIS/SPEC NEEDS (C)		1	4				3	3	1	2	4	2			1	6	1	1	1	1				1												1	33	48	87	
DENTAL CHILDRENS (C)		2	7	11	11	15	12	5			1																									64	22	316		
DERMATOLOGY (C)	7	1	1	1	2																															5	16	193		
EAR, NOSE & THROAT (C)		2	10	7	8	8	3	8	3	4	5	19	12	10	5	5	2	4	4	6		3	2	3	5		2	1			7		3	4		155	51	354		
EAR, NOSE & THROAT (IS)						1																														1	17	13		
GASTROENTEROLOGY (C)						1										1																				2	28	4		
GASTROENTEROLOGY (IS)										1																										1	21	1		
GENERAL SURGERY - EXTRA (C)																3	3		4		1					3								1	3	18	92	18		
GENERAL SURGERY (C)		7	27	32	10	19	21	21	16	18	32	14	11	10	10	9	4	11	11	11	7	6	4	4	3	2	2					2				324	43	1075		
GENERAL SURGERY (IS)						1		1							1	1		1	1																	7	44	8		
GENERAL SURGERY BREAST (C)			1			1	1	2		3	3																									11	23	35		
GYNAECOLOGY (C)		6	3	8	10	6	6	6	7	5	11	4	1	1	3		7	2		3	5	1				1	1	2	1		3	1		3		107	46	378		
PAIN MANAGEMENT (C)		5	4	15	17	16	23	17	16	11	17	12	9	7	15	9	9	2	16	12	10	9	12	4	10	2	2	7	7	5	7	8	5	13		333	48	547		
PAIN MANAGEMENT (IS)					1						1													1	1											4	37	23		
UROLOGY (C)		3	6	4	4	4	4	1	1							2	1						1						1	1			3	14	8	58	60	131		
INPATIENTS		13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45 - 52	> 52	Total > 13 wks	Longest Waiter	Total Waits		
EAR, NOSE & THROAT (C)		5	14	5	14	16	15	6	3	20	10	17	24	15	11	11	10	16	9	16	4	4	4	5	2	6	5	3	3	6	1	2	15	9	306	64	500			
GENERAL SURGERY - EXTRA (C)																																					2	2	74	4
GENERAL SURGERY (C)		3	6	4	2	7	14	10	7	9	5	14	10	7	1	3	8	8	4	5	4	8	6	2	2	3	4	10	2	5	7	7	5	14	1	207	54	426		
GENERAL SURGERY BREAST (C)		1	1	1	1					1	2							1										1			1	3	7	11		30	81	83		
GYNAECOLOGY (C)		1	8	7	9	14	8	6	8	4	9	12	7	5	19	11	11	5	5	7	4	3	7	2	5	7	8	7	3	1	3	5	2	14	7	234	57	449		
PAIN MANAGEMENT (C)																									1												1	36	1	
<b>Total</b>		<b>37</b>	<b>91</b>	<b>98</b>	<b>89</b>	<b>111</b>	<b>110</b>	<b>86</b>	<b>62</b>	<b>77</b>	<b>96</b>	<b>97</b>	<b>76</b>	<b>55</b>	<b>53</b>	<b>60</b>	<b>55</b>	<b>51</b>	<b>65</b>	<b>35</b>	<b>35</b>	<b>36</b>	<b>16</b>	<b>32</b>	<b>21</b>	<b>25</b>	<b>33</b>	<b>17</b>	<b>15</b>	<b>33</b>	<b>25</b>	<b>24</b>	<b>86</b>	<b>41</b>	<b>1908</b>					

(Source: Information Services – Acute, PTLIPDC– run date 05/12/2016)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breachers

**Table 1(b): Endoscopy Patients by Weeks Waiting at 30/11/2016**

- 488 NHSCT Endoscopy Patients waiting over 9 weeks
- 77 % NHSCT Endoscopy Patients waiting within 9 weeks

DAYCASES	WEEKS																												Total >				
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	28	32	33	34	9 wks										
GASTROENTEROLOGY (C)	1						1																										2
GASTROENTEROLOGY IS Scope		1					2	1					1		1						2	1	1									10	
GASTROENTEROLOGY Scope	22	45	53	48	35	12	15	8	4	2	1			1																		246	
GENERAL SURGERY IS Scope										1											1											2	
GENERAL SURGERY Scope	27	33	28	27	11	14	3	6	7	6	4	2	3		1	1	1		1												175		
GS ENDOSCOPY Scope		9	2							1	3		1						1												17		
GS ENDOSCOPY-IS IS Scope							15	5						2	7																29		
<b>INPATIENTS</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>28</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>9 wks</b>										
GASTROENTEROLOGY Scope	2			1																											4		
GENERAL SURGERY (C)		1																													1		
GENERAL SURGERY Scope	1	1																													2		
<b>Total IP/DC</b>	<b>53</b>	<b>90</b>	<b>83</b>	<b>76</b>	<b>46</b>	<b>41</b>	<b>26</b>	<b>15</b>	<b>12</b>	<b>12</b>	<b>5</b>	<b>3</b>	<b>6</b>	<b>8</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>488</b>										

(Source: Information Services – Acute, PTLIPDC – run date 05/12/2016)

**Table 1(c): Visiting Consultant IP/DC Patients by Weeks Waiting at 30/11/2016**

DAYCASES	14	15	16	18	19	22	23	25	27	28	29	31	32	33	34	36	38	39	Total >
	13 wks																		
OPHTHALMOLOGY (C)	1	5	4	2	6	1	2	1	1	5	1	2	1	1	1	4	3	1	42
UROLOGY BHSCT (C)			3	1															4
<b>Total</b>	<b>1</b>	<b>5</b>	<b>7</b>	<b>3</b>	<b>6</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>46</b>

(Source: Information Services – Acute, PTLIPDC – run date 05/12/2016)

## NHSCT Outpatient Waiters –

As at 30<sup>th</sup> November 2016 there were;

- 18722 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 2325 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 35 % NHSCT patients were seen within 9 weeks

**Table 3(a): OP Patients by Weeks Waiting at 30/11/16**

Specialty Description	WEEKS																														Total > 9 wks	Longest Waiter	Total Waits														
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38				39	40	41	42	43	44	45 - 52	> 52						
CARDIOLOGY (C)	18	30	15	12	2		3		3																													83	17	499							
CARE OF OLDER PERSONS (C)	6	3	5							1				1	2																								18	23	129						
DERMATOLOGY (C)	55	67	64	64	30	51	65	40	53	42	33	31	38	28	41	39	42	25	27	33	40	23	22	29	27	35	16	28	24	40	32	14	1	1					1200	42	2022						
DIABETIC (C)	5	1	1				1																																8	15	126						
EAR, NOSE & THROAT - IS (C)																																						3	3	64	3						
EAR, NOSE & THROAT (C)	105	144	141	165	104	131	113	109	134	98	88	99	116	142	117	116	115	114	129	110	94	85	107	120	110	95	61	99	116	108	109	105	136	98	87	93	685	566	5264	65	6815						
ENDOCRINOLOGY (C)	8	11	12	13	6	15	11	19	12	12	7		18	18	18	17	12	4	9	15	11	7	10	18	7	7	4	8	9	13	8	8	6	10	5	5	20		393	51	585						
GASTROENTEROLOGY (C)	38	62	49	51	36	52	60	43	64	51	50	46	64	59	37	58	45	39	50	53	59	47	53	64	54	59	27	49	34	26	30	33	32	24	32	23	198	822	2673	85	3333						
GENERAL MEDICINE (C)	2	5	1	1		1	1																			1															12	34	112				
GENERAL SURGERY (C)	80	102	96	88	79	88	81	66	67	73	54	56	68	62	59	50	48	50	52	52	57	44	69	68	56	37	17	34	47	32	37	40	34	33	40	27	202	325	2570	73	4137						
GENERAL SURGERY BREAST (C)		1	1																																							2	11	255			
GYNAECOLOGY (C)	100	99	91	99	65	108	85	71	88	96	77	57	71	67	60	35	39	27	24	20	23	19	26	23	16	19	18	15	16	18	17	15	13	14	8	7	25		1671	52	2793						
HAEMATOLOGY (C)		9	7	4		2	2	2			1																																27	19	138		
HYSTEROSCOPY (C)			1																																									1	11	61	
MIRENA - GYNAE (C)	8	2	4	4	4		2	1	4	3		2									1																							35	28	75	
NEPHROLOGY (C)	10	3	8	6	4	3	4	1	3	2	1	1																																46	20	164	
NEUROLOGY (C)	18	21	15	14	12	18	9	22	16	17	16	12	20	14	10	13	16	7	20	11	17	14	14	21	10	23	7	9	12	19	14	19	14	15	10	4	10	4		537	60	755					
ORTHODONTICS (C)	8	5	3	9		4	4	3																																					36	16	84
PAEDIATRIC MEDICINE (C)	60	66	56	36	25	23	37	36	33	27	35	19	31	30	20	8	4	3																											549	26	1249
PAIN MANAGEMENT (C)	32	24	31	51	32	34	41	37	40	16	34	25	27	32	27	27	27	22	30	58	33	36	40	37	33	23	17	18	44	18	22	9	8	7	12	13	49	38		1104	59	1451					
RHEUMATOLOGY (C)	32	33	31	46	28	26	28	27	26	22	27	16	32	32	36	26	39	29	27	37	34	16	26	31	37	29	17	34	40	29	32	26	23	23	17	34	171	413		1632	84	2089					
THORACIC MEDICINE (C)	33	36	41	38	15	37	35	23	36	35	32	30	30	30	29	28	26	25	32	36	25	25	27	28	29	12	6	11	9	7	9	7	3	4	4	7	15	2		857	54	1361					
UROLOGY (C)														1																															1	22	1
<b>Total</b>	<b>618</b>	<b>724</b>	<b>673</b>	<b>701</b>	<b>442</b>	<b>593</b>	<b>582</b>	<b>500</b>	<b>579</b>	<b>495</b>	<b>455</b>	<b>394</b>	<b>515</b>	<b>516</b>	<b>456</b>	<b>417</b>	<b>413</b>	<b>345</b>	<b>400</b>	<b>426</b>	<b>393</b>	<b>316</b>	<b>394</b>	<b>439</b>	<b>379</b>	<b>340</b>	<b>190</b>	<b>305</b>	<b>351</b>	<b>310</b>	<b>310</b>	<b>276</b>	<b>270</b>	<b>229</b>	<b>215</b>	<b>213</b>	<b>1375</b>	<b>2173</b>	<b>18722</b>								

(Source: Information Services – Acute, OP – run date 05/12/2016)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, ie 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breachers.

**Table 3(b): Visiting Consultant OP Patients by Weeks Waiting at 30/11/16**

Specialty Description	WEEKS																																				Total	Longest Waiter			
	>9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44			45	>45	
DENTAL SURGERY (C)	7	5	12	6	6	4	5	7	5	4	1	3	6	4	1	3	3	3	8	5		2	5	2	4	5	3	5	6	4	8	8	4	2	4	3	1	159	<b>324</b>	<b>125</b>	
NEUROLOGY (C)	10	11	5	4	5	2	5	7	4	5	4	7	11	6	10	9	4	3	7	8	6	7	13	4	4	3		4	10	8	6	13	11	4	12	8	4	383	<b>632</b>	<b>134</b>	
NEUROLOGY VISITING (C)							1					1							1					3		1	1			1			1	2				17	<b>29</b>	<b>74</b>	
OPHTHALMOLOGY (C)	19	28	39	12	18	21	24	21	23	10	3	6	7	2	4	11	7	1	5	7	5	5	7	7	6	5	4	3												<b>310</b>	<b>36</b>
OPHTHALMOLOGY (ICATS)	12	1					3																																	<b>16</b>	<b>15</b>
ORTHOPAEDICS (ICATS)	86	107	60	104	48	46	7	5	4	5	1	1	1	2	1	1			1													1								<b>481</b>	<b>40</b>
PAEDIATRIC CARDIOLOGY (C)							1										2						1																	<b>4</b>	<b>31</b>
TRAUMA & ORTHOPAEDICS (C)	1		2	1		1	1																																	<b>6</b>	<b>15</b>
<b>Total</b>	<b>135</b>	<b>152</b>	<b>118</b>	<b>127</b>	<b>77</b>	<b>74</b>	<b>46</b>	<b>41</b>	<b>36</b>	<b>24</b>	<b>9</b>	<b>17</b>	<b>26</b>	<b>14</b>	<b>16</b>	<b>24</b>	<b>14</b>	<b>9</b>	<b>20</b>	<b>22</b>	<b>11</b>	<b>14</b>	<b>26</b>	<b>13</b>	<b>17</b>	<b>13</b>	<b>8</b>	<b>13</b>	<b>16</b>	<b>12</b>	<b>15</b>	<b>22</b>	<b>15</b>	<b>7</b>	<b>18</b>	<b>11</b>	<b>5</b>	<b>559</b>	<b>1802</b>		

(Source: Information Services – Acute OP Breach – run date 05/12/2016)

## Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in November 2016 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 5:**

Specialty	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Breast Surgery	7	7	8	8	14	11	8	5				
Cardiology	10	11	12	10	8	9	10	8				
Colposcopy	5	4	4	4	7	5	5	5				
Dermatology	8	6	8	7	2	6	6	7				
ENT	38	42	40	38	40	45	46	44				
Gastroenterology	41	71	63	57	62	63	68	69				
General Surgery	11	15	19	13	10	13	18	20				
Gynae inc Hysteroscopy	24	25	26	26	26	25	23	25				
Haematology	15	12	8	11	12	38	10	12				
General Medicine	7	8	7	9	7	6	6	7				
Nephrology	11	13	12	14	15	16	16	14				
Neurology	36	36	52	41	51	46	52	49				
Paediatric Medicine	9	14	10	12	16	12	12	12				
Pain Management	30	26	30	32	30	30	35	40				
Rheumatology	39	36	35	36	50	49	57	54				
Thoracic	25	26	27	25	30	31	32	27				
Urology	14	-	-	-	-	-	-	-				

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in November 2016 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date ie excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 6:**

Specialty	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Breast Surgery	2	2	2	1	1	1	1	1				
Cardiology	6	5	6	6	6	4	4	6				
Colposcopy	2	10	2	3	2	3	2	2				
Dermatology	3	3	4	4	3	5	4	4				
ENT	7	8	9	10	9	9	9	12				
Gastroenterology	8	9	10	9	8	10	8	10				
General Surgery	5	7	6	6	6	8	8	6				
Gynae inc Hysteroscopy	5	5	5	4	4	5	4	4				
Haematology	5	4	4	4	5	5	4	5				
General Medicine	8	5	7	7	4	5	5	7				
Nephrology	7	6	7	8	7	9	7	8				
Neurology	21	17	15	17	19	23	24	26				
Paediatric Medicine	4	3	3	3	2	5	3	2				
Pain Management	10	9	8	7	12	17	15	19				
Rheumatology	17	18	17	14	15	17	13	13				
Thoracic	7	6	7	8	8	8	6	8				
Urology	2	-	-	-	-	-	-	-				

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded

**Diagnostics** – As at 30<sup>th</sup> November 2016 there were 4474 patients waiting over 9 weeks. The longest waiter information is being developed.

**TABLE 7: Waiting List Position as of 30/11/2016**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 weeks (183 days +)	Total waiters
<b>Cardiology</b>	947	494	303	299	491	361	600	<b>3495</b>
<b>GI Physiology</b>	0	0	0	0	0	2	0	<b>2</b>
<b>Respiratory Physiology</b>	501	317	171	131	0	0	0	<b>1120</b>
<b>Urodynamics</b>	28	18	28	13	41	27	37	<b>192</b>
<b>Audiology</b>	62	129	130	225	555	374	51	<b>1526</b>
<b>TOTAL Physiology</b>	<b>1538</b>	<b>958</b>	<b>632</b>	<b>668</b>	<b>1087</b>	<b>764</b>	<b>688</b>	<b>6335</b>
<b>TOTAL Imaging</b>	<b>5390</b>	<b>2606</b>	<b>1652</b>	<b>798</b>	<b>225</b>	<b>46</b>	<b>198</b>	<b>10915</b>
<b>TOTAL Diagnostics</b>	<b>6928</b>	<b>3564</b>	<b>2284</b>	<b>1466</b>	<b>1312</b>	<b>810</b>	<b>886</b>	<b>17250</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly 2016-17)