

Inspection of Youth Service

Information for Young People

**ETI: Promoting Improvement in the
Interest of all Learners**



Providing inspection services for:

Department of Education
Department for the Economy
and other commissioning Departments



WHY IS OUR ORGANISATION BEING INSPECTED?

Youth centres/organisations are inspected and visited regularly by inspectors from the Education and Training Inspectorate (ETI).

The inspection in your youth centre/organisation will tell you and others about:

- the quality of the leadership and management of the provision; i.e. how well the organisation is being managed;
- the quality of the provision i.e. what programmes are particularly good and those areas which may need improvement;
- the quality of the outcomes for you the young people i.e. how well the provision is helping you to develop as individuals; and
- how well the organisation provides for your care and welfare.

Inspections inform all interested parties, including, young people, parents, the Education Authorities, the Voluntary Headquarters Organisations, the Department of Education and the Government, how good the Youth Service in Northern Ireland is and what needs to improve.

WHO INSPECTS?

An inspection team has inspectors who have experience and qualifications in Education and/or the Youth Service. Occasionally, an Associate Assessor, who is a current practitioner in the Youth Service, will be part of the team. The Reporting Inspector leads the inspection and is responsible for writing up the report of the findings.

WHAT HAPPENS DURING AN INSPECTION?

During the inspection, the inspectors will:

- observe the young people in the centre/organisation;
- talk to the young people about their experiences, including the arrangements for care, welfare and safeguarding;
- talk to the youth workers and volunteers about their work in the centre/organisation;
- evaluate how well the young people participate in activities, and how they help plan, and on occasions, lead the activities;
- evaluate how well the centre/organisation is led and managed; and
- evaluate how well the organisation relates to the parents/carers and the wider community.

HOW CAN I GET INVOLVED IN THE INSPECTION PROCESS?

Talk to us about:

- the programmes you enjoy in the youth centre/organisation;
- how the centre/organisation promotes positive behaviour;
- the skills and knowledge that you gain as a result of your involvement in the centre;
- how you are supervised during both centre-based and out of centre activities;
- how you are consulted about your own programmes;
- if you have a say in the management of the organisation; and
- how your concerns or worries are dealt with.

WHAT HAPPENS AFTER AN INSPECTION?

When the report on the organisation is published, a copy of the report will be available on the Education and Training Inspectorate website at www.etini.gov.uk or at the organisation.

If the report finds that there are important areas for improvement, the governors/management will be asked to make a response and a follow up inspection will take place.

If you wish to comment on any aspect of the inspection or the report, or to receive any further information about the inspection process, you should write to the Chief Inspector, at the address below.

The Chief Inspector

The Reporting Inspector and

Inspection Services Team may be contacted at:

Department of Education

Rathgael House

Rathgill

43 Balloo Road

BANGOR, Co Down

BT19 7PR Telephone:

028 9127 9726

Email: eti@education-ni.gov.uk