Department for Regional Development

transportni

Parking Enforcement Protocol

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General Introduction

Introduction to Parking Enforcement

The aim of parking enforcement is to reduce the number of vehicles illegally parked on our roads or driving in bus lanes or other bus priority measures. This in turn will reduce traffic congestion, help to improve bus journey times and road safety and provide accessibility for all road users, including Blue Badge holders.

Traffic attendants are employed on behalf of The Department for Regional Development's TransportNI to patrol the road network including Park and Ride charged car parks. They will take enforcement action against vehicles that are found to be parked in contravention of the restrictions by issuing Penalty Charge Notices (PCNs). PCNs are more commonly known as parking tickets.

Local Government Reform - transfer of car parks to Councils

Following the re-organisation of local government on 1 April 2015 all car parks, charged and free (excluding Park and Ride and Park and Share car parks) have been transferred to local Council control.

However, under an agreement with all Councils, TransportNI will continue to operate and enforce these car parks on behalf of local Councils until 29 October 2016.

Note that Councils are now responsible for the management of these car parks eg setting operating hours, car park tariffs, charging days, cleaning, signage and lighting etc.

TransportNI has retained the management and enforcement (as appropriate) of the Park and Ride and Park and Share car parks.

For more information on car parks click on the NIDirect link below:

 $\frac{http://www.nidirect.gov.uk/index/information-and-services/travel-transport-and-roads/parking-and-parking-enforcement/off-street-and-on-street-parking.htm$

Parking Enforcement Protocol Document

This document sets out the parking enforcement protocols for Northern Ireland including local Council controlled car parks. It sets out the rules and procedures for issuing parking tickets. It also provides some general information on parking enforcement, including the

approach to be taken by traffic attendants and the processes in place to allow drivers to challenge any tickets which they believe may have been issued incorrectly.

The purpose of the protocol is to:

- make clear the parking enforcement requirements for each contravention and the relevant policy for traffic attendants and TransportNI's parking staff; and
- provide a useful reference for any road users looking for guidance on the parking enforcement policy.

Legislation

The Traffic Management (Northern Ireland) Order 2005 gives the Department for Regional Development (DRD) the power to use traffic attendants to enforce parking contraventions by issuing penalty charge notices (PCNs). It also grants the powers needed to allow the Department to deal with representations and appeals and to clamp and remove vehicles.

From 1 April 2015 The Off-street Parking (Functions of District Councils) Act (NI) 2015 transfers the relevant powers of the Traffic Management Order 2005 to Councils to enable enforcement of all parking contraventions in Council controlled car parks.

Who is responsible for enforcing parking restrictions?

TransportNI is responsible for the enforcement of most parking restrictions on-street and also Park and Ride charged car parks. It also carries out enforcement on behalf of Councils in off-street car parks.

On-the-ground enforcement is provided by TransportNI's contractor, currently NSL Services Group (NSL), who employs the traffic attendants.

Certain offences, such as dangerous parking or parking causing an obstruction, have not been decriminalised and the responsibility for the enforcement of these remains with the PSNI.

TransportNI has no responsibility for parking restrictions or enforcement action on private ground, for example, in shopping centres, supermarkets, hospital grounds or other private car parks.

Who is responsible for enforcing Bus Lanes?

From 1st June 2015 TransportNI is responsible for the enforcement of moving traffic offences in Bus Lanes and other bus priority measures in the Greater Belfast area. Enforcement will be carried out using both fixed and mobile CCTV cameras. Vehicles detected driving in

contravention of bus lanes or other bus priority traffic regulations may be issued a Penalty Charge Notice.

The PSNI will also retain the authority to enforce bus lanes as and when required.

More information is available on NIDirect

www.nidirect.gov.uk/bus-lanes

Parking Enforcement and Car Park Management Contract

TransportNI's contract with NSL is based on the British Parking Association's (BPA) Model Contract. The BPA Model Contract is used by a number of local authorities across the UK and is designed to encourage best practice by ensuring that performance is measured on the quality of service provided.

Payments from TransportNI to NSL, and payments from NSL to their traffic attendants, are not linked in any way to the numbers of tickets issued for either TransportNI or on behalf of Councils. Traffic attendants do not have any ticket targets; nor are there any ticket targets in TransportNI's contract with NSL. However, the issuing of PCNs is the primary method by which TransportNI provides parking enforcement. This means that TransportNI expects traffic attendants to issue PCNs to vehicles found to be parked in contravention of restrictions, in accordance with the requirements of this protocol.

Penalty Charge Notices (PCNs) or Parking Tickets

A penalty charge is intended to discourage drivers from parking illegally. It is not a fine; it is a civil charge owing to a civil authority. In this instance the civil authority is TransportNI or local Councils. This type of enforcement is known as Decriminalised Parking Enforcement (DPE) or Civil Parking Enforcement (CPE).

If you get a PCN the amount due is £90. However, if payment is received within 14 days of getting the PCN or within 14 days of the issue date of a PCN letter sent by post, a 50 per cent discount will apply and you will only have to pay £45. This discount is offered to encourage prompt payment.

The majority of PCNs will be issued by traffic attendants and placed on the front window of the vehicle or handed to the driver. However where CCTV enforcement is used (bus lanes) PCN letters will be issued by post. Allow for up to 21 days from the initial detection of the contravention to receiving a PCN letter in the post. Contravention codes 34F, 34M and 51 will be issued by post.

Clamping and Removal of Vehicles

Currently, clamping and removal operations on behalf of TransportNI and local Councils are used only for debt recovery purposes, that is, where parking tickets have not been paid.

Footway (pavement) Parking

Where parking restrictions are marked on the road, for example yellow lines, those restrictions also apply to the footway (pavement) or verge. Therefore parking tickets can be issued to vehicles which are parked on the footway or verge, in contravention of the restrictions.

Footway parking is not permitted at any time along the length of urban clearways. Parking tickets can therefore be issued to vehicles parked on footways in urban clearways.

Apart from urban clearways, there is no general ban on footway parking. Where there are no parking restrictions marked on the road, parking tickets cannot be issued to vehicles on the footway. However, if a problem of obstruction arises as a result of vehicles parked on a footway, that is a matter for, and can be dealt with by, the PSNI.

Keeping Streets Clear

TransportNI will continue to provide resources to keep the streets clear of vehicles parked in contravention of the restrictions. This brings about many positive benefits, such as helping traffic to flow more freely, helping buses keep to their timetable, assisting delivery vehicles, allowing pedestrians to feel safer crossing the road without illegally parked cars causing obstruction or impairing sight lines and keeping parking places reserved for Blue Badge holders free for Badge holders.

Additionally, we will continue to provide effective enforcement of on-street limited waiting and pay and display parking spaces, as well as enforcing TransportNI operated Park and Ride charged car parks and Council operated car parks. This encourages a turnover of parking spaces, giving shoppers and visitors more opportunities to find suitable parking.

Challenging a Penalty Charge Notice

Penalty Charge Notice costs

As previously mentioned, the full cost of a parking ticket is £90. However, if payment is received within 14 days of receiving the ticket or within 14 days of the issue date of a PCN letter sent by post, a 50 per cent discount will be applied and you will only have to pay £45.

If you pay the reduced amount (i.e. £45) after the 14 day discount period, we will still require you to pay the remaining amount.

If you are submitting a challenge, please wait until you have received notification of our decision before submitting payment - provided the challenge is received within 14 days, we will extend the discount period.

Information on how to pay and the appeals process will be printed on the rear of the ticket or on the PCN letter. Further information is also available on NIDirect at:

 $\underline{www.nidirect.gov.uk/index/information-and-services/travel-transport-and-roads/parking-and-parking-enforcement/paying-a-parking-ticket-penalty-charge-notice}$

The following sections provide a summary of the stages in challenging your ticket:

Challenges

If you have received a parking ticket (Penalty Charge Notice (PCN)) and you want to challenge it, the following information will help you. Please be aware that you will not be able to make an online challenge until the PCN information has been uploaded. This can take up to 24 hours after issue of the PCN.

Initially, a parking ticket (PCN) can be challenged in either of two ways:

- Online (recommended)
 Details are available on NI Direct:
 <u>www.nidirect.gov.uk/challengeparkingticket</u>
 Or
- In writing to the Parking Enforcement Processing Unit at the address below

Parking Enforcement Processing Unit TransportNI PO Box 134 Coleraine BT52 9AF TransportNI cannot take responsibility for any postal delays or losses. Customers are therefore strongly advised to allow sufficient time for postage and to retain a copy of all correspondence or supporting evidence which they have sent.

Please note that TransportNI has introduced an on-line case management facility to allow challenges to be submitted on-line.

If a challenge to the parking ticket is received within 14 days of the ticket being issued, the discount period will not expire while the challenge is considered. When the challenge has been dealt with, and if the parking ticket is upheld, you will be informed of a new discount deadline date in the letter of reply.

If a challenge is received after the expiry of the discount period, the full charge will apply if the parking ticket is upheld.

If the challenge is successful, the parking ticket will be cancelled and the case will be closed. You will be informed of this in writing by the Parking Enforcement Processing Unit.

If the challenge is refused, you will be informed in writing. You can then either pay the parking ticket or, if you are the registered keeper of the vehicle and you wish to continue to contest the parking ticket, you should await the issue of a Notice to Owner.

The Traffic Management (Northern Ireland) Order 2005 states that the owner of the vehicle is liable for the penalty, not the driver. Therefore, a Notice to Owner will be issued to the Registered Keeper of the vehicle.

Representations

When a Notice to Owner has been issued, the registered keeper of the vehicle may submit a formal Representation, which will be considered by the Parking Enforcement Processing Unit. As with challenges, TransportNI cannot take responsibility for any postal delays or losses. Customers are therefore strongly advised to allow sufficient time for postage and to retain a copy of all correspondence or supporting evidence which they have sent.

If a Representation is successful, the parking ticket will be cancelled and the case will be closed. You will be informed of this in writing by the Parking Enforcement Processing Unit.

If a Representation is refused, you will be informed in writing and you will receive information about how to submit an Appeal. You can then either pay the parking ticket or submit an Appeal.

Adjudicator Appeals

Appeals are submitted to and considered by independent adjudicators. This service is operated by the Northern Ireland Traffic Penalty Tribunal (NITPT), which is an independent tribunal established within the Department of Justice to consider appeals against Penalty Charge Notices issued by or on behalf of TransportNI or local Councils.

In order to submit an Appeal to an adjudicator, you must first have received a Notice of Rejection of Representation from the Parking Enforcement Processing Unit. At that time you will also receive information about how to submit an Appeal.

You will be given the opportunity to explain fully why you feel the parking ticket should not have been issued. You may make a request for a personal hearing to be arranged so that you can present your case directly to the adjudicator, or you may choose to have the matter dealt with by post. In either case the adjudicator will consider the material provided by both the person appealing and by TransportNI and or the local Council before reaching a decision.

Both the person appealing and TransportNI/local Council will be informed in writing of the adjudicator's decision.

If an adjudicator upholds the parking ticket (PCN) it must be paid within 28 days of the adjudicator's decision, otherwise a Charge Certificate will be issued. The effect of a Charge Certificate is to increase the amount payable by 50%.

When a Charge Certificate is served, it will explain that the liable person (the registered keeper of the vehicle) may submit a Statutory Declaration to an adjudicator within 21 days. A Statutory Declaration may be made on one of the following grounds:

- the person appealing did not receive a Notice to Owner;
- the person appealing sent a Representation to TransportNI but did not receive a Notice of Rejection; or
- the person appealing sent an Appeal to an adjudicator but did not receive a notice of his/her decision.

Statutory Declarations are dealt with by an adjudicator. A Statutory Declaration is a sworn written statement, signed by either a solicitor, Commissioner of Oaths, Justice of the Peace, Notary Public, or Resident Magistrate/ Lay Magistrate. It is an offence to knowingly or willfully make a false statement.

Non-payment of a parking ticket (PCN)

If a parking ticket (PCN) is not paid or is not cancelled as a result of challenge, Representation, or Appeal, the amount outstanding will become subject to debt recovery procedures.

The amount outstanding may be pursued by TransportNI or by TransportNI on behalf of local Councils via the procedures of the Enforcement of Judgements Office and/ or it may become subject to vehicle clamping and removal operations.

Where additional fees and costs are incurred as a result of debt recovery procedures (including clamping/ removal/ storage), these fees and costs will be recoverable in addition to the amount outstanding.

Further information on payments, challenges, appeals, etc may be found at www.nidirect.gov.uk

Enforcement Procedures

Behaviour of Traffic Attendants

In order to achieve the benefits of parking enforcement, it is important that appropriate action is taken where a vehicle is found to be parked or driving in contravention of restrictions. However, it is also important that parking enforcement is carried out as fairly and consistently as possible. For this reason, traffic attendants are expected to perform their duties in line with the procedures contained in this protocol.

This removes the scope for traffic attendants to apply discretion when carrying out their duties and reduces the opportunity for allegations of unfair or inconsistent enforcement. All road users can therefore expect the same approach at all locations across Northern Ireland.

The enforcement procedures contained in this protocol have been designed to strike a balance between providing effective enforcement and ensuring that road users may still stop or wait on restrictions when they are entitled to do so.

Traffic attendants will not search for drivers of vehicles to warn them that they may receive a parking ticket. However, if the driver is present at a vehicle, the traffic attendant should explain that the vehicle is parked in contravention and that it will receive a ticket if it is not moved.

Traffic attendants carry out a difficult role, however, they are expected to conduct themselves in a polite, courteous and professional manner at all times. Similarly we expect the public to treat traffic attendants with respect.

Complaints about a Traffic Attendant

In the unlikely event that a traffic attendant's behaviour falls below the level that may be expected, you may wish to submit a complaint. Traffic attendants are employed by NSL Services Group. Any complaints about the behaviour of traffic attendants should be put in writing to:

NSL Services Group Lindsay House 10 Callender Street Belfast BT1 5BN

If you have cause to make a complaint, you should give as much detail as possible. Complaints received by NSL will be investigated and you will receive a written reply from NSL. Complaints and responses will be monitored by TransportNI.

If, as well as making a complaint about a traffic attendant, you are also challenging a parking ticket, you may include the complaint in your letter of challenge to the Parking Enforcement Processing Unit.

The complaint will be passed to NSL who will investigate and reply to you on this matter. The Parking Enforcement Processing Unit will reply to you in relation to the parking ticket challenge.

Please note that a traffic attendant is expected to issue a parking ticket if he/she considers that a vehicle is parked in contravention of parking restrictions. The fact alone that a parking ticket was issued is not a reason for a complaint against a traffic attendant.

A complaint about a traffic attendant may be made in relation to their behaviour, whether or not a parking ticket was issued.

Loading and Unloading

At many locations with parking restrictions including yellow lines but excluding bus lanes during operational hours, vehicles are permitted to wait while they are actively being used for loading or unloading goods from adjacent premises. This may include such activities as loading heavy/bulky goods from a shop, house removals or deliveries to businesses. The exemption for loading does not include activities such as shopping, buying a newspaper or stopping to use a cash point.

Where loading is permitted, vehicles are permitted to load and unload for as long as necessary, however the activity must be continuous. Traffic attendants will establish if the vehicle is being actively used for loading and unloading through observation periods.

Observation Periods

On those parking restrictions where loading and unloading is permitted, traffic attendants must actively observe vehicles for a set period of time before they issue a ticket. During this observation period, if they observe loading or unloading activity taking place at the vehicle, then they will not issue a ticket and will continue on their patrol. However, if no loading or unloading is seen to take place, they will assume that the vehicle is parked and they will issue a ticket.

The duration of the observation period depends on the type of vehicle:

- Non-Goods vehicles- cars and motorbikes will receive a 5 minute observation period;
- Goods vehicles vans, lorries, mini buses, buses and coaches etc. will receive a 10 minute observation period.

Observation periods are provided to allow traffic attendants to establish whether or not loading or unloading is actively taking place, or to allow customers a reasonable time to purchase a pay and display ticket. They are not intended to allow parking for other reasons and drivers should always make their best attempt to comply with the relevant parking restrictions.

Grace Periods

Grace periods are different from observation periods. They are provided so that drivers who have parked correctly and endeavoured to return to their vehicle on time will not be penalised for a minor inadvertent delay. However, grace periods are not intended to generally provide additional "free" parking and drivers should always make their best attempt to comply with the relevant time periods.

In pay and display car parks and in on-street pay and display parking spaces, vehicles will be granted a grace period of 10 minutes after the expiry time shown on their pay and display ticket before they will be issued with a penalty charge notice.

In limited waiting parking locations where there is a maximum permitted stay period, vehicles will be granted a grace period of 10 minutes after the maximum stay period ends before they will be issued with a penalty charge.

Photographs

Where possible, traffic attendants will record digital still photographs of vehicles to support the issue of each parking ticket. However, a parking ticket is not considered to be invalid simply because no photographs have been taken.

Photographs are stored electronically and are available to be viewed online before paying a parking ticket. Photographs are not openly available for general viewing. In order to view the photographs for a particular parking ticket (PCN), the driver must enter the PCN number and the vehicle registration number within the "Paying a parking ticket" or area of the NIDirect website.

You may view the photographs before you make payment and, if after viewing the photographs you decide not to pay, you simply exit the webpage.

Bus Lane CCTV video and photographs

CCTV cameras will record video footage of vehicles detected driving in contravention of bus lane or other bus priority measures to support the issuing of a Penalty Charge Notice (PCN).

Still photographs from the CCTV footage are stored electronically and are available to be viewed online before paying a PCN. Photographs are not openly available for general viewing. In order to view the photographs for a particular PCN, the driver must enter the PCN number and the vehicle registration number within the "Pay a bus lane Penalty Charge Notice" area of the NIDirect website.

You may view the photographs before you make payment and, if after viewing the photographs you decide not to pay, you simply exit the webpage.

Cashless Parking

There is now an alternative way of paying for your car parking in pay and display locations. This service is provided through TransportNI's contract with NSL by a company called "Parkmobile". It is a cashless system which lets you use your mobile phone/App or on-line to pay for your parking. Details of the service are provided on signs on the pay and display machines.

Cashless Parking is available in all TransportNI and Council operated charged car parks.

For more information on the cashless parking or to register for the service, please visit the Parkmobile website:

www.parkmobile.co.uk

Traffic attendants will use their hand held devices to conduct searches in real time to establish if vehicles have paid for their parking using the cashless payment system. If a valid cashless parking event has not been recorded and no valid pay and display ticket is visible, a parking ticket may be issued.

Disabled Persons Badge (Blue Badge) Holders

Vehicles which correctly display a valid Blue Badge are entitled to a number of on-street parking concessions. Further details on the Blue Badge scheme are available on NIDirect at:

www.nidirect.gov.uk/index/information-and-services/people-with-disabilities/people-with-disabilities-motoring-and-transport/blue-badge-scheme/the-blue-badge-parking-scheme

When availing of any parking concessions, it is important that the Blue Badge is correctly displayed in the vehicle, showing the reference number and expiry date. This allows traffic attendants to verify that the badge is genuine and minimise abuse of the Blue Badge scheme.

It is important to note that the Blue Badge Scheme does not apply in TransportNI's off-street car parks. Blue Badge holders are therefore not entitled to free parking in TransportNI's or Council operated charged off-street car parks.

When a valid Blue Badge is detected being displayed in a vehicle to avail of a parking concession under the Disabled Persons Badge Scheme, if the TA has any doubt about its validity or usage, holders can expect to be contacted by phone from time to time by the Department's Blue Badge Unit, to ascertain their whereabouts.

Further Information

For further information on parking and parking enforcement please refer to the NIDirect website at:

 $\underline{www.nidirect.gov.uk/index/information-and-services/travel-transport-and-roads/parking-and-parking-enforcement}$

Councils are now responsible for setting the hours / days of operation, tariffs, non-charging days, lighting, cleaning, signage and parking policy in their car parks. Please contact your local Council or refer to their websites for more information.

All road users should be familiar with the Highway Code, which also provides information relating to parking. Further information on this can be found at:

www.nidirect.gov.uk/index/information-and-services/motoring/the-highway-code

Exemptions to Restrictions

A number of formal exemptions apply to many restrictions, which means that certain types of vehicles, or vehicles being used for specific purposes, are permitted to wait on parking restrictions. These exemptions are explained below. It is important to note that not all of the exemptions will apply to all types of restrictions. The specific exemptions which apply to each type of restriction are identified further in this document, in the "Contravention Codes" section.

- 1. **Alighting** vehicles may stop to allow passengers to board or alight.
- 2. **Blue Badge** vehicles correctly displaying a valid Blue Badge may park on certain restrictions. The permitted period of parking can vary depending on the type of restriction.
- 3. Council/Government Department in Pursuance of Statutory Duties Council/Government vehicles may park on certain restrictions in pursuance of their statutory duties. The vehicle must be necessary for the particular works.
- 4. **Emergency Services (Fire, Police, Ambulance, Customs)** Emergency vehicles are permitted to stop on all waiting restrictions.
- 5. **Road Maintenance** Vehicles being actively used in connection with road maintenance work are exempt from all restrictions. These vehicles will generally be marked as TransportNI vehicles, but may be unmarked vehicles used by contractors. In any event, they should clearly be associated with nearby road maintenance works.

- 6. **Postal** Vehicles being used for the purpose of postal deliveries are exempt from certain restrictions. These vehicles should be liveried, but may include companies other than Royal Mail e.g. DHL, Parcel Force, etc.
- 7. **Statutory Undertaking (NIE, Water, BT, Gas etc.)** Vehicles being used on behalf of a statutory authority in carrying out their statutory works are permitted to park on all restrictions. In any event, they should clearly be associated with nearby road works.
- 8. **Loading/Unloading** Vehicles are permitted to park on certain restrictions for the purposes of loading and unloading. More detail is provided on this earlier in this document.
- 9. **Police Permission** Vehicles are exempt from certain restrictions on the direction or with the permission of a constable in uniform.

Whenever a penalty charge notice is issued by a traffic attendant or a contravention is detected by a CCTV camera (bus lane contraventions) a specific contravention code must be assigned to the offence. The code will be printed on the PCN or PCN letter, along with a brief description of what the offence means. The following table lists the contravention codes along with the relevant description and observation/grace period. Detailed information is provided for each Contravention Code in the remainder of this document.

On-Street Contravention Codes

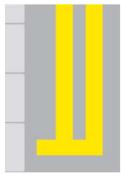
Code	Description	Observation or Grace Period
<u>01</u>	Parked in a restricted street during prescribed hours (non-goods vehicles)	5 minutes
<u>01-</u>	Parked in a restricted street during prescribed hours (goods vehicles)	10 minutes
<u>01.</u>	Parked in a restricted street during prescribed hours (blue badge)	Instant after 30 minutes' grace beyond 3 hours
<u>01x</u>	Parked in a restricted street within 15m of a junction	Instant
<u>02</u>	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	Instant
<u>05</u>	Parked after the expiry of paid time at a pay and display bay.	Instant after 10 minutes' grace beyond expiry time
<u>06</u>	Parked without clearly displaying a valid pay and display ticket or having a valid cashless parking event. (non-goods vehicles)	5 minutes
<u>06.</u>	Parked without clearly displaying a valid pay and display ticket or having a valid cashless parking event. (goods vehicles)	10 minutes
<u>14</u>	Parked in an electric vehicles' charging place during restricted hours without charging.	Instant
<u>16</u>	Parked in a permit space without displaying a valid permit.	5 minutes
<u>22</u>	Re-parked in the same parking place within one hour (or other specified time) of leaving.	Instant
<u>23</u>	Parked in a parking place or area not designated for that class of vehicle.	Instant
<u>24</u>	Not parked wholly within the markings of the bay or space. (Controlled Parking Zones only)	Instant
<u>24.</u>	Not parked wholly within the markings of the bay or space (non-goods vehicles) (Controlled Parking Zones only)	5 minutes
<u>24-</u>	Not parked wholly within the markings of the bay or space (goods vehicles) (Controlled Parking Zones only)	10 minutes

Code	Description	Observation or Grace Period
<u>25</u>	Parked in a loading place during restricted hours without loading (non-goods vehicles).	5 minutes
<u>25.</u>	Parked in a loading place during restricted hours without loading (goods vehicles).	10 minutes
<u>26</u>	Vehicle not parked close to the edge of carriageway and not within a designated parking space.	Instant
<u>30</u>	Parked for longer than permitted.	Instant after 10 minutes' grace beyond max stay
<u>34</u>	Vehicle seen contravening bus lane regulations.	Instant
<u>34F</u>	Vehicle detected contravening bus lane regulations, fixed camera enforcement	Instant
<u>34M</u>	Vehicle detected contravening bus lane regulations, mobile camera enforcement	Instant
<u>40</u>	Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's parking badge.	Instant
<u>43</u>	Parked in a parking place designated for doctors' vehicles.	Instant
<u>44</u>	Parked in a parking place designated for coaches.	Instant
<u>45</u>	Parked on a taxi rank.	Instant
<u>46C</u>	Parked on a clearway during hours of operation.	Instant
<u>46F</u>	Parked on a footway adjacent to a clearway which is not permitted at any time.	Instant
<u>47</u>	Parked on a restricted bus stop/stand	Instant
<u>48</u>	Parked in a restricted area outside a school	Instant
<u>49</u>	Parked wholly or partly on a cycle track.	Instant
<u>51</u>	Failing to comply with a No Entry sign, (Buses only street) fixed camera enforcement	Instant
<u>54</u>	Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone (where loading is not permitted)	Instant when loading not permitted
<u>54-</u>	Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone (non-goods vehicles)	5 minutes when loading permitted
<u>54.</u>	Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone. (goods vehicles)	10 minutes when loading permitted
<u>99C</u>	Stopped on a pedestrian crossing and/or crossing area marked by zigzags.	Instant
<u>99F</u>	Stopped on a footway adjacent to a pedestrian crossing and/or crossing area marked by zigzags	Instant

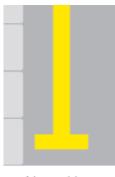
Off-Street car park Contravention Codes

Code	Description	Observation
<u>71</u>	Parked in an electric vehicles' charging place during operating hours without charging.	Instant
<u>80</u>	Parked for longer than the maximum period permitted.	Instant after maximum period exceeded
<u>82</u>	Parked after the expiry of time paid for in a pay and display car park.	Instant after 10 minutes' grace beyond expiry time
<u>83</u>	Parked in a pay and display car park without clearly displaying a valid pay and display ticket or having a valid cashless parking event.	5 minutes
<u>86</u>	Not parked wholly within the markings of the bay/space.	Instant
<u>87</u>	Parked in a disabled persons' parking space without clearly displaying a valid disabled persons' badge.	Instant
<u>91</u>	Parked in an area not designated for that class of vehicle.	Instant

Parked in a restricted street during prescribed hours (non-goods vehicles)



No waiting at any time



No waiting during times shown on sign



Contravention Code **01** shall be used for non-goods vehicles (cars, motorbikes, etc.) seen to be parked in contravention on double or single yellow lines. A 5 minute observation period will be applied to non-goods vehicles.

Single yellow lines must be accompanied by a time plate which indicates the hours during which the restriction applies. A time plate is not required for single yellow lines within a controlled parking zone (on-street pay and display area).

Double yellow lines apply "at any time" and do not require a time plate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**, for up to 3 hours

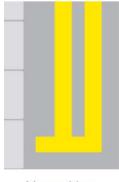
Exemptions to Enforcement:

Vehicles are not permitted to park on yellow lines during the prescribed hours with the following exemptions:

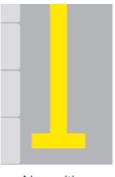
- 1. Alighting
- 2. Blue Badge Blue Badge holders may park for up to 3 hours on double or single yellow lines if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Contravention Code 01-

Parked in a restricted street during prescribed hours (goods vehicles)







No waiting during times shown on sign



Contravention Code **01-** shall be used for goods vehicles (vans, lorries, agricultural vehicles, mini buses, buses and coaches etc.) seen to be parked in contravention on double or single yellow lines. A 10 minute observation period will be applied to goods vehicles.

Single Yellow lines must be accompanied by a time plate which indicates the hours during which the restriction applies. A time plate is not required for single yellow lines within a controlled parking zone (on-street pay and display area).

Double yellow lines apply "at any time" and do not require a time plate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**, for up to 3 hours

Exemptions to Enforcement:

Vehicles are not permitted to park on yellow lines during the prescribed hours with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park for up to 3 hours on double or single yellow lines if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Contravention Code 01.

Parked in a restricted street during prescribed hours (blue badge)



Contravention Code **01.** also applies to single or double yellow lines. However, this code shall be used for any vehicle displaying a blue badge which is parked for over 3 hours on double or single yellow lines. A PCN may be issued only after a 3.5 hour period has elapsed, to provide a 30 minute grace period.

Single yellow lines must be accompanied by a time plate which indicates the hours during which the restriction applies. A time plate is not required for single yellow lines within a controlled parking zone (on-street pay and display area).

Double yellow lines apply "at any time" and do not require a time plate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES** for up to 3 hours plus 30 minute grace period

Exemptions to Enforcement:

Vehicles are not permitted to park on yellow lines during the prescribed hours with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park for up to 3 hours on double or single yellow lines if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Contravention Code 01x

Parked in a restricted street within 15m of a junction





Contravention Code 01x shall be used for any vehicles seen to be parked on double yellow lines within 15m of a junction. No observation period will be applied.

Even in locations with no double yellow lines, vehicles are not permitted to park within 15m of a junction. Traffic attendants cannot enforce at these locations, however, PSNI may choose to take action.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles are not permitted to park on double yellow lines within 15m of a junction with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force





Contravention Code **02** shall be used for any vehicles seen to be parked or loading/unloading where a loading ban is in place. No observation period will be applied.

Single no-loading ticks must be accompanied by a time plate which indicates the hours during which the loading ban applies.

Double no-loading ticks apply "at any time" and do not require a time plate (although in some locations a time plate may be present).

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park where waiting and loading/unloading restrictions are in force with the following exemptions:

- 1. Alighting
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)

Parked after the expiry of paid time at a pay and display bay



Contravention Code **05** shall be used for all vehicles seen to be parked in a pay and display bay after the expiry of the pay and display ticket or not having a valid cashless parking event. A 10 minute grace period will be applied after the expiry time shown on the pay and display ticket. This means that the pay and display ticket, or cashless parking event, must be expired by at least 10 minutes before a PCN can be issued.

This on-street contravention code applies only to Controlled Parking Zones (on-street pay and display areas). These are currently located only in Belfast, Lisburn and Newry.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? YES, Blue Badge holders may park free of charge
 in on-street pay and display bays with no time limit if correctly displaying a valid
 Blue Badge.

Exemptions to Enforcement:

Vehicles are not permitted to park in a pay and display bay after the expiry of the pay and display ticket with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park free of charge in on-street pay and display bays with no time limit if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Parked without clearly displaying a valid pay and display ticket or having a valid cashless parking event (non-goods vehicles)





Contravention Code **06** shall be used for non-goods vehicles (cars, motorbikes, etc.) seen to be parked in a pay and display bay without clearly displaying a valid pay and display ticket, or have a valid cashless parking event. A 5 minute observation period will be applied to allow customers adequate time to purchase a pay and display ticket and/or to establish whether loading/unloading is taking place.

This on-street contravention code applies only to Controlled Parking Zones (on-street pay and display areas). These are currently located only in Belfast, Lisburn and Newry.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**, Blue Badge holders may park free of charge in on-street pay and display bays with no time limit if correctly displaying a valid Blue Badge.

Exemptions to Enforcement:

Vehicles are not permitted to park in a pay and display bay without displaying a valid pay and display ticket with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park free of charge in on-street pay and display bays with no time limit if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Contravention Code 06.

Parked without clearly displaying a valid pay and display ticket or having a valid cashless parking event (goods vehicles)





Contravention Code **06.** shall be used for goods vehicles (vans, lorries, agricultural vehicles, mini buses etc.) seen to be parked in a pay and display bay without clearly displaying a valid pay and display ticket or have a valid cashless parking event. A 10 minute observation period will be applied to allow customers adequate time to purchase a pay and display ticket and/or to establish whether loading/unloading is taking place.

This on-street contravention code applies only to Controlled Parking Zones (on-street pay and display areas). These are currently located only in Belfast, Lisburn and Newry.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**, Blue Badge holders may park free of charge in on-street pay and display bays with no time limit if correctly displaying a valid Blue Badge.

Exemptions to Enforcement:

Vehicles are not permitted to park in a pay and display bay without displaying a valid pay and display ticket with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park free of charge in on-street pay and display bays with no time limit if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Parked in an electric vehicles' charging place during restricted hours without charging



Contravention Code **14** shall be used for all vehicles seen to be parked in an electric vehicles' charging place during restricted hours without charging. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO,

Exemptions to Enforcement:

Vehicles are not permitted to park in an electric vehicles' charging place during restricted hours with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a permit space without displaying a valid permit





Contravention Code **16** shall be used for all vehicles seen to be parked in designated Parking Permit bays without correctly displaying a valid permit. A 5 minute observation period will be applied.

This contravention is currently only applicable in the Pedestrian Zone area in Castle Street, Belfast and Fountain Street, Belfast.

- Is loading/unloading permitted? **YES**, but only during permitted hours
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

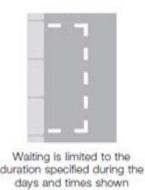
Vehicles are not permitted to park in a permit space without displaying a valid permit with the following exemptions:

- 5. Council/Government Department in Pursuance of Statutory Duties
- 6. Emergency Services (Fire, Police, Ambulance, Customs)
- 7. Postal
- 8. Statutory Undertaking (NIE, Water, BT, etc.)
- 9. Loading/Unloading during permitted hours
- 10. With Police Permission

Re-parked in the same parking place within one hour (or other specified time) of leaving







Contravention Code 22 shall be used for vehicles seen to be re-parked in the same parking place within one hour (or other specified time) of leaving. No observation period will be applied after the no-return period has expired. This contravention applies to both pay and display spaces and limited waiting spaces.

Where individual spaces are marked out, a vehicle may not return to the same specific space in which it was originally parked within the no-return period.

Where longer parking bays with no individually marked out spaces are provided (in other words, where two or more vehicles may park) a vehicle may not return to the same parking bay in which it was originally parked within the no-return period.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**

Exemptions to Enforcement:

Vehicles are not permitted to re-park in the same parking place within one hour (or other specified time) of leaving with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may return to the same parking place within the no-return period in limited waiting and on-street pay and display bays if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Parked in a parking place or area not designated for that class of vehicle



Contravention Code 23 shall be used for any vehicle (other than an ambulance or motorcycle) seen to be parked in an ambulance bay or motorcycle bay. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles (other than an ambulance or motorcycle) are not permitted to park in an ambulance bay or motorcycle bay with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Not parked wholly within the markings of the bay or space



Contravention Code **24** shall be used for vehicles which are seen to be not parked wholly within the markings of the bay or space. No observation period will be applied.

For a PCN to be issued, at least one full wheel of the vehicle must be outside the markings of the parking space or bay.

This contravention applies only to pay and display spaces within Controlled Parking Zones. In limited waiting spaces, Contravention Code 26 may be appropriate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles must park wholly within the markings of the bay or space with the following exemptions:

- 1. Alighting
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading

Contravention Code 24.

Not parked wholly within the markings of the bay or space



Contravention Code **24.** shall be used for non-goods vehicles which are seen to be parked wholly outside the markings of the Pay and Display bay or space. A 5 minute observation period will be applied to non-goods vehicles to determine if loading or unloading is taking place.

This contravention applies only to pay and display spaces within Controlled Parking Zones. In limited waiting spaces, Contravention Code 26 may be appropriate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles must park wholly within the markings of the bay or space with the following exemptions:

- 1. Alighting
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading

Contravention Code 24-

Not parked wholly within the markings of the bay or space



Contravention Code **24-** shall be used for goods vehicles (vans, lorries, agricultural vehicles, mini buses, buses and coaches which are seen to be parked wholly outside the markings of the Pay and Display bay or space. A 10 minute observation period will be applied to goods vehicles to determine if loading or unloading is taking place.

This contravention applies only to pay and display spaces within Controlled Parking Zones. In limited waiting spaces, Contravention Code 26 may be appropriate.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles must park wholly within the markings of the bay or space with the following exemptions:

- 1. Alighting
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading

Parked in a loading place during restricted hours without loading (non-goods vehicles)





Contravention Code **25** shall be used for non-goods vehicles (cars, motorbikes, etc.) seen to be parked in a loading bay during restricted hours without loading. A 5 minute observation period will be applied.

Loading bays should be used only where goods, by reason of their size or weight, could not be reasonably conveyed to or from premises other than by means of a vehicle.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park in loading bays during the restricted hours without loading/unloading with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Postal
- 5. Statutory Undertaking (NIE, Water, BT, etc.)
- 6. Loading/Unloading

Contravention Code 25.

Parked in a loading place during restricted hours without loading (goods vehicles)





Contravention Code **25.** shall be used for goods vehicles (vans, lorries, agricultural vehicles, mini buses, buses and coaches etc.) seen to be parked in a loading bay during restricted hours without loading. A 10 minute observation period will be applied.

Loading bays should be used only where goods, by reason of their size or weight, could not be reasonably conveyed to or from premises other than by means of a vehicle.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park in loading bays during the restricted hours (unless loading/unloading) with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Postal
- 5. Statutory Undertaking (NIE, Water, BT, etc.)
- 6. Loading/Unloading

Vehicle not parked close to the edge of carriageway and not within a designated parking space





Contravention Code **26** shall be used for vehicles seen to be parked in a position which is not close to the edge of the carriageway and not within a marked-out parking space. No observation period will be applied.

Photographs should clearly indicate that the vehicle is parked at least 50cm from the edge of the carriageway.

This contravention applies to limited waiting spaces outside Controlled Parking Zones. In Controlled Parking Zones (pay and display areas), Contravention Code 24 may be appropriate.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

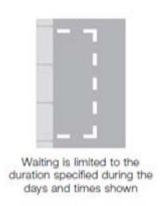
Exemptions to Enforcement:

Vehicles not parked close to the edge of the carriageway and not within a marked-out parking space will be parked in contravention, with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked for longer than permitted





Contravention Code 30 shall be used for all vehicles seen to be parked for longer than permitted in a pay and display bay or limited waiting bay.

A 10 minute grace period will be applied to the maximum stay period indicated on the signage. This means that the maximum stay period must be exceeded by at least 10 minutes before a PCN can be issued.

- Is loading/unloading permitted? **YES**
- Are Blue Badge holders exempt? **YES**

Exemptions to Enforcement:

Vehicles may not park for longer than permitted in a pay and display bay or limited waiting bay with the following exemptions:

- 1. Alighting
- 2. Blue Badge Blue Badge holders may park free of charge indefinitely in onstreet pay and display bays and limited waiting bays if correctly displaying a valid Blue Badge.
- 3. Council/Government Department in Pursuance of Statutory Duties
- 4. Emergency Services (Fire, Police, Ambulance, Customs)
- 5. Road Maintenance
- 6. Postal
- 7. Statutory Undertaking (NIE, Water, BT, etc.)
- 8. Loading/Unloading

Vehicle seen contravening bus lane regulations





Who can use the bus lanes?

There is specific legislation in place for each bus lane which determines when the bus lane is in operation and which vehicles can use it. In general terms the bus lanes can be used by:

- Buses (with more than nine seats, mini buses, coaches etc);
- Permitted taxis (Belfast Public Hire Taxis and Taxis-Buses only);
- Emergency vehicles;
- Motorcycles;
- Cycles.

Note:-

During the hours of operation, only vehicles listed above are permitted to set down or pick up passengers in the bus lane.

Before you enter a bus lane it is important to check bus lane signage to confirm its hours of operation and if your vehicle is permitted to use it.

Is loading / unloading permitted?
Are Blue Badge holders exempt?
No

Exemptions to Enforcement

During the operating hours vehicles may not park in a bus lane with the following general exemptions:

- Council / Government Departments in pursuance of statutory Duties;
- Emergency Services (Fire, Police, Ambulance, Customs);
- Road Maintenance;
- Statutory Undertakers, NIE, Water, BT, Gas etc (only on specified bus lanes).

Contravention Code 34F

Contravention code 34F is summarised as a vehicle, detected by a Fixed CCTV Camera, driving in a bus lane in contravention of bus lane regulations. No observation period is applied.



The police may also take action against vehicles which are seen to be driving in bus lanes during their operational hours.

Who can use the bus lanes?

There is specific legislation in place for each bus lane which determines when the bus lane is in operation and which vehicles can use it. In general terms the bus lanes can be used by:

- Buses (with more than nine seats, mini buses, coaches);
- Permitted taxis (Belfast Public Hire Taxis and Taxis-Buses only);
- Emergency vehicles;
- Motorcycles;
- Cycles.

During the hours of operation only vehicles listed above are permitted to set down or pick up passengers in the bus lane.

Before you enter a bus lane it is important to check bus lane signage to confirm its hours of operation and if your vehicle is permitted to use it.

Is loading / unloading permitted?
 Are Blue Badge holders exempt?
 No

Exemptions to Enforcement

During the operating hours vehicles may not drive in a bus lane with the following general exemptions:

- Emergency Vehicles;
- Councils / Government Departments in pursuance of statutory duties (access permitted only to work within the bus lane);
- Statutory Undertakers, NIE, Water, BT, Gas etc (access permitted only to work within the bus lane, only on specified routes).
- For removal of an obstruction;
- With Police permission;
- For access to adjacent premises (vehicular entrances ie driveways, car parks, businesses);
- For access to adjacent lay-bys, Taxi Bays, Disabled Bays, Loading Bays etc.

Contravention code 34M

Contravention code 34M is summarised as a vehicle, detected by a Mobile CCTV Camera, driving in a bus lane in contravention of bus lane regulations. No observation period is applied.

permitted taxi

Mon-Fri
3.30-6.30pm

Bus lane cameras

The police may also take action against vehicles which are seen to be driving in bus lanes during their operational hours.

Who can use the bus lanes?

There is specific legislation in place for each bus lane which determines when the bus lane is in operation and which vehicles can use it. In general terms the bus lanes can be used by:

- Buses (with more than nine seats including mini buses, coaches etc);
- Permitted taxis (Belfast Public Hire Taxis and Taxis-Buses only);
- Emergency vehicles;
- Motorcycles;
- Cycles.

Note:-

During the hours of operation only vehicles listed above are permitted to set down or pick up passengers in the bus lane.

Before you enter a bus lane it is important to check bus lane signage to confirm its hours of operation and if your vehicle is permitted to use it.

Is loading / unloading permitted?
Are Blue Badge holders exempt?
No

Exemptions to Enforcement

During the operating hours vehicles may not drive in a bus lane with the following general exemptions:

- Emergency Vehicles;
- Council / Government Departments in pursuance of statutory duties (access permitted only to work within the bus lane);
- Statutory Undertakers, NIE, Water, BT, Gas etc (access permitted only to work within the bus lane, only on specified routes);
- For removal of an obstruction;
- With Police permission;
- For access to adjacent premises (vehicular entrances ie driveways, car parks, businesses);
- For access to adjacent lay-bys, Taxi Bays, Disabled Bays, Loading Bays etc.

Parked in a designated disabled persons' parking place without clearly displaying a valid disabled person's parking badge





Contravention Code **40** shall be used for all vehicles seen to be parked in a disabled persons' parking place without clearly displaying a valid disabled person's parking badge. No observation period will be applied.

Disabled persons' parking bays are generally active 24 hours a day 7 days a week, with no maximum stay period. However a small number of these bays also have a maximum stay period during specified times. Where this is the case, the information is clearly provided on the adjacent sign.

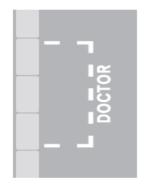
- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **YES**, a valid Blue Badge must be clearly displayed when parked in a disabled persons' parking place.

Exemptions to Enforcement:

Vehicles may not park in a designated disabled persons' parking place without clearly displaying a valid disabled person's parking badge with the following exemptions:

- 1. Blue Badge
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a parking place designated for doctors' vehicles



Parking space reserved for vehicles named



Contravention Code **43** shall be used for any vehicle (other than a doctor's vehicle) seen to be parked in a Doctors' Bay. No observation period will be applied.

- Is loading/unloading permitted? NO
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles (other than doctors' vehicles) are not permitted to park in a Doctors' Bay with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a parking place designated for coaches





Contravention Code **44** shall be used for any vehicle (other than a coach) seen to be parked in a Coach Bay. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles (other than coaches) are not permitted to park in a Coach Bay with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked on a taxi rank





No waiting in taxi rank during the times shown

Contravention Code **45** shall be used for any vehicle (other than a public hire taxi) seen to be parked in a taxi rank. No observation period will be applied.

Only public hire taxis are permitted to park in taxi ranks. Private hire taxis are not permitted to park on a taxi rank and should be enforced against the same as any other vehicle. Public and private hire taxis may be distinguished from each other by the information contained on the plates attached to the rear of the vehicle.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles (other than taxis) are not permitted to park in a taxi rank with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Contravention Code 46C

Parked on a clearway during hours of operation





Contravention Code **46C** shall be used for any vehicle seen to be parked on a clearway during the hours of operation. No observation period will be applied.

Signs indicate the hours of operation of the clearways – these are generally in the morning and/or evening peak hours.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles are not permitted to park on a clearway with the following exemptions:

- 1. Alighting vehicles may stop on a clearway to allow passengers to board or alight from the vehicle, provided this does not take longer than 2 minutes
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Statutory Undertaking (NIE, Water, BT, etc.)
- 6. Postal

Contravention Code 46F

Parked on a footway adjacent to a clearway which is not permitted at any time





Contravention Code **46F** shall be used for any vehicle seen to be parked **at any time** on a footway adjacent to clearway. No observation period will be applied.

Signs indicate the hours of operation of the clearways – on the road these are generally in the morning and/or evening peak hours. However **footway parking is prohibited on clearway routes at all times** – this is also clearly indicated on the signs.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park on a footway adjacent to a clearway with the following exemptions:

- 1. Alighting vehicles may stop on a clearway to allow passengers to board or alight from the vehicle, provided this does not take longer than 2 minutes
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Statutory Undertaking (NIE, Water, BT, etc.)
- 6. Postal

Parked on a restricted bus stop/stand





Contravention Code **47** shall be used for any vehicle (other than a bus or school bus providing a scheduled service) seen to be parked on a restricted bus stop or bus stand. No observation period will be applied.

Vehicles are not prohibited from stopping at all bus stops. Where a restriction applies, the restricted area is marked out by dashed yellow or white lines containing the words "BUS STOP".

Most restricted bus stops are operational 24 hours a day 7 days a week. A time plate is only required if this is not the case and this time plate will clearly state the hours of operation.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park on a restricted bus stop or bus stand with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a restricted area outside a school



Keep entrance clear of stationary vehicles, even if picking up or setting down children

Contravention Code **48** may be used for any vehicle seen to be parked on a "School Keep Clear" restriction. No observation period will be applied.

The majority of "School Keep Clear" markings are advisory only and may not be enforced by traffic attendants. However, drivers should ensure that they do not park their vehicles on these markings. Traffic Attendants may enforce only those "School Keep Clear" markings that have been included within the legislation and are mandatory.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park on mandatory "School Keep Clear" markings with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked wholly or partly on a cycle track





Contravention Code **49** may be used for vehicles seen to be parked on a **mandatory cycle lane**. No observation period will be applied.

Mandatory Cycle Lanes - Traffic attendants may only enforce mandatory cycle lanes. These are at carriageway (road) level and are separated from the rest of the carriageway by a **solid** white line or by a raised traffic island.

Advisory Cycle Lanes – Advisory cycle lanes cannot be enforced. These are also at carriageway (road) level but are separated from the rest of the carriageway by a **broken** white line.

Footway Cycle Tracks – These are advisory and cannot be enforced by traffic attendants.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Vehicles are not permitted to park on mandatory cycle lanes with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Contravention code 51 is summarised as a vehicle, detected by a Fixed Camera, failing to comply with a No Entry sign in a buses only street in contravention of the prohibition of traffic regulations. No observation period is applied.



The police may also take action against vehicles which are seen failing to comply with a No Entry sign.

Who can use the bus priority measures in Castle Street, Belfast?

There is specific legislation in place for the bus priority measures in Castle Street from its junction with Fountain Street to its junction with Donegall Place.

- Buses (with more than nine seats including mini buses, coaches etc);
- Cycles

The restriction in this section of Castle Street operates at **all** times.

Exemptions to Enforcement

Vehicles may not enter the restricted section of Castle Street with the following general exemptions:

- Emergency Services (Fire, Police, Ambulance, Customs);
- Council / Government Department in Pursuance of Statutory Duties (access permitted only to work within that section of Castle Street);
- Road Maintenance; (access permitted only to work within that section of Castle Street);
- Statutory Undertaking (NIE, Water, BT, Gas etc) Duties (access permitted only to work within that section of Castle Street);
- Postal services (access permitted only to collect or deliver postal packages to properties within the restricted part of Castle Street);
- With Police permission.

Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone (where loading is not permitted)





Contravention Code **54** shall be used for vehicles seen to be waiting in a Pedestrian Zone in contravention of a sign restricting this, **where loading/unloading is not permitted**. No observation period will be applied.

Where loading is permitted (as indicated on the signs) Codes 54- and 54. should be used.

Many towns and cities have Pedestrian Zones, where access for vehicles is heavily restricted. The specific hours of operation and exemptions that apply can vary from town to town and even from street to street. Drivers should pay particular attention to the signs which are displayed at the entry points to each zone.

- Is loading/unloading permitted? **Zone specific refer to signs**
- Are Blue Badge holders exempt? **Zone specific refer to signs**

Exemptions to Enforcement:

Vehicles may not wait in a pedestrian zone with the following exemptions:

- 1. Blue Badge Blue Badge holders may park in some pedestrian zones up to 11.00am (local rules apply in accordance with a valid TransportNI access authorisation).
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading If permitted this is clearly indicated on the signs
- 8. In accordance with a valid TransportNI access authorisation

Contravention Code 54-

Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone (non-goods vehicles)





Contravention Code **54-** shall be used for non-goods vehicles (cars, motorcycles, etc.) seen to be waiting in a Pedestrian Zone in contravention of a sign restricting this, **where loading/unloading is permitted**. A 5 minute observation period will be applied.

Code **54.** should be used for goods vehicles where loading is permitted. Where loading is not permitted, code **54** should be used for all vehicles.

Many towns and cities have Pedestrian Zones, where access for vehicles is heavily restricted. The specific hours of operation and exemptions that apply can vary from town to town and even from street to street. Drivers should pay particular attention to the signs which are displayed at the entry points to each zone.

- Is loading/unloading permitted? **Zone specific refer to signs**
- Are Blue Badge holders exempt? **Zone specific refer to signs**

Exemptions to Enforcement:

Vehicles may not wait in a pedestrian zone with the following exemptions:

- 1. Blue Badge Blue Badge holders may park in some pedestrian zones up to 11.00am (local rules apply in accordance with a valid TransportNI access authorisation).
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading If permitted this is clearly indicated on the signs
- 8. In accordance with a valid TransportNI access authorisation

Contravention Code 54.

Failing to comply with a sign indicating a restriction on vehicles entering and waiting in a Pedestrian Zone (goods vehicles)





Contravention Code **54.** shall be used for goods vehicles (vans, lorries, agricultural vehicles mini-buses, buses and coaches etc.) seen to be waiting in a Pedestrian Zone in contravention of a sign restricting this, **where loading/unloading is permitted**. A 10 minute observation period will be applied.

Code **54-** should be used for non-goods vehicles where loading is permitted. Where loading is not permitted, code **54** should be used for all vehicles.

Many towns and cities have Pedestrian Zones, where access for vehicles is heavily restricted. The specific hours of operation and exemptions that apply can vary from town to town and even from street to street. Drivers should pay particular attention to the signs which are displayed at the entry points to each zone.

- Is loading/unloading permitted? **Zone specific refer to signs**
- Are Blue Badge holders exempt? **Zone specific refer to signs**

Exemptions to Enforcement:

Vehicles may not wait in a pedestrian zone with the following exemptions:

- 1. Blue Badge Blue Badge holders may park in some pedestrian zones up to 11.00am (local rules apply in accordance with a valid TransportNI access authorisation).
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Postal
- 6. Statutory Undertaking (NIE, Water, BT, etc.)
- 7. Loading/Unloading If permitted this is clearly indicated on the signs
- 8. In accordance with a valid TransportNI access authorisation

Contravention Code 99C

Stopped on a pedestrian crossing and/or crossing area marked by zigzags



Contravention Code **99C** shall be used for vehicles seen to be stopped on a Pedestrian Crossing or the associated area marked by zigzags. No observation period will be applied.

This particular contravention is enforced by traffic attendants but may also be enforced by the police.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles may not stop on a pedestrian crossing or on zigzags with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)
- 5. A bus stopped at a bus stop
- 6. Any vehicle stopped in accordance with the crossing controls

Contravention Code 99F

Stopped on a footway adjacent to a pedestrian crossing and/or crossing area marked by zigzags



Contravention Code **99F** shall be used for vehicles seen to be parked on the footway adjacent to a Pedestrian Crossing or the associated area marked by zigzags. No observation period will be applied.

This particular contravention is enforced by traffic attendants.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Vehicles may not stop on the footway adjacent to a pedestrian crossing or on zigzags with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Postal services
- 5. Statutory Undertaking (NIE, Water, BT, etc.)

TransportNI and Council managed Off-Street Car Parks

Following the re-organisation of local government on 1 April 2015 all charged and free car parks (excluding Park and Ride and Park and Share car parks) transferred to local Council control.

However, under an agreement with all Councils, TransportNI will continue to operate and enforce these car parks on behalf of local Councils until 29 October 2016.

Note that Councils are now responsible for the management of these car parks e.g. setting operating hours, car park tariffs, charging days, cleaning, signage and lighting etc. Queries in relation to these matters should therefore be directed to the Council concerned.

In addition to providing enforcement for on-street parking offences, traffic attendants are also responsible for enforcing TransportNI's and Council operated charged off-street car parks.

TransportNI currently only operates Park and Ride and Park and Share car parks.

Further information on car parks and on-street parking is available at the following link:

www.nidirect.gov.uk/index/information-and-services/travel-transport-and-roads/parking-and-parking-enforcement/off-street-and-on-street-parking

Management of car parking can be a key factor in a successful transportation policy. Enforcement is an essential aspect of effectively managing car parks and ensuring that they are used in the manner intended, for the benefit of all car park users.

The following pages provide information on the contravention codes which traffic attendants use when enforcing in the off-street car parks on behalf of local Councils.

Blue Badge Users in Off-Street Car Parks

It is important to note that the Blue Badge Scheme does not apply in TransportNI's or Council off-street car parks. Blue Badge holders are therefore not entitled to free parking in TransportNI's or Council's charged off-street car parks.

Blue Badge users are entitled to park in a disabled person's parking space in TransportNI's or Council charged off-street car parks, provided they correctly display a valid Blue Badge. However, they must pay the appropriate charge and display a valid pay and display ticket or have a valid cashless parking event.

If the Disabled Persons' parking spaces are occupied then Blue Badge holders can also park in any other marked out space and pay the appropriate charge and display a valid pay and display ticket or have a valid cashless parking event.

Parked in an electric vehicles' charging place during operating hours without charging



Contravention Code **71** shall be used for vehicles seen to be parked in an electric vehicles' charging place in a TransportNI or Council off-street car park during operating hours without charging. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park an electric vehicles' charging place during operating hours without charging with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked for longer than the maximum period permitted



Contravention Code **80** shall be used for vehicles seen to be parked for longer than permitted in a TransportNI or Council off-street car park. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park for longer than permitted in off-street car parks with the following exemptions:

- 5. Council/Government Department in Pursuance of Statutory Duties
- 6. Emergency Services (Fire, Police, Ambulance, Customs)
- 7. Road Maintenance
- 8. Statutory Undertaking (NIE, Water, BT, etc.)

Parked after the expiry of time paid for in a pay and display car park







Contravention Code **82** shall be used for vehicles seen to be parked after the expiry of time paid for in a TransportNI or Council pay and display car park. A 10 minute grace period will be applied after the expiry time shown on the pay and display ticket or expired cashless parking event. This means that the pay and display ticket must be expired by at least 10 minutes before a PCN can be issued.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**, Blue Badge holders must pay to use off-street pay and display car parks

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in a TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park after the expiry of time paid for in a pay and display car park with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a pay and display car park without clearly displaying a valid pay and display ticket or having a valid cashless parking event





Contravention Code **83** shall be used for vehicles seen to be parked in a TransportNI or Council pay and display car park without clearly displaying a valid pay and display ticket, or have a valid cashless parking event. A 5 minute observation period will be applied to allow customers adequate time to purchase a pay and display ticket, or use cashless parking.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**, Blue Badge holders must pay to use off-street pay and display car parks

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park in a pay and display car park without clearly displaying a valid pay and display ticket with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Not parked wholly within the markings of the bay/space



Contravention Code **86** shall be used for vehicles which are seen to be not parked wholly within the markings of the bay or space in a TransportNI or Council car park. No observation period will be applied.

For a PCN to be issued, at least one full wheel of the vehicle must be outside the markings of the parking space or bay.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **NO**

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles must park wholly within the markings of the bay or space with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in a disabled persons' parking space without clearly displaying a valid disabled person's badge





Contravention Code **87** shall be used for all vehicles seen to be parked in a disabled persons' parking space without clearly displaying a valid disabled person's badge in a TransportNI or Council car park. No observation period will be applied.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? **YES**, provided they correctly display a valid Blue Badge, pay the appropriate charge and display a valid pay and display ticket.

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park in a disabled persons' parking space without clearly displaying a valid disabled person's badge with the following exemptions:

- 1. Blue Badge
- 2. Council/Government Department in Pursuance of Statutory Duties
- 3. Emergency Services (Fire, Police, Ambulance, Customs)
- 4. Road Maintenance
- 5. Statutory Undertaking (NIE, Water, BT, etc.)

Parked in an area not designated for that class of vehicle





Contravention Code **91** shall be used for vehicles seen to be parked in an area not designated for that class of vehicle in TransportNI or Council car parks. No observation period will be applied.

The use of TransportNI's or Council off-street car parks is generally restricted to motor cars, motor cycles, invalid carriages and light goods vehicles.

- Is loading/unloading permitted? **NO**
- Are Blue Badge holders exempt? NO

Exemptions to Enforcement:

Note – there are no exemptions for loading and unloading in TransportNI or Council off-street car parks. Blue Badge Holders are subject to the same restrictions within off-street car parks as other drivers, with the exception that they may park in marked disabled bays.

Vehicles may not park in an area not designated for that class of vehicle with the following exemptions:

- 1. Council/Government Department in Pursuance of Statutory Duties
- 2. Emergency Services (Fire, Police, Ambulance, Customs)
- 3. Road Maintenance
- 4. Statutory Undertaking (NIE, Water, BT, etc.)