



MONTHLY PERFORMANCE REPORT

June 2017

Service Achievements – Disclosures June 2017

This month AccessNI processed 14,078 disclosure certificates

Type	Number processed
Basic	2,128
Standard	336
Enhanced	11,614

This month AccessNI achieved against our performance targets:

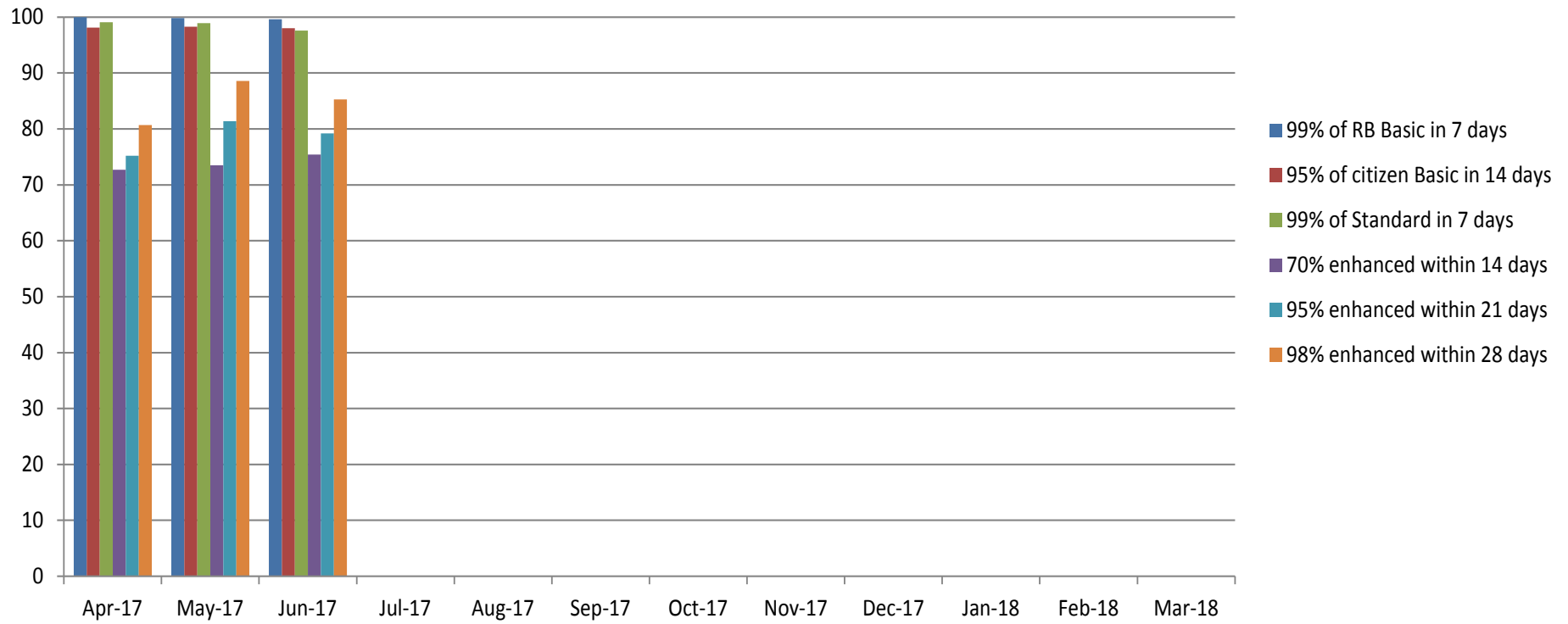
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.6%	3 days
95% of Basics applied for by citizen issued within 14 days	98.0%	
99% Standards issued within 7 days	97.6%	3 day
70% Enhanced issued within 10 days	75.4%	
95% Enhanced issued within 21 days	79.2%	9 days
98% of enhanced issued within 28 days	85.3%	

This month AccessNI also;

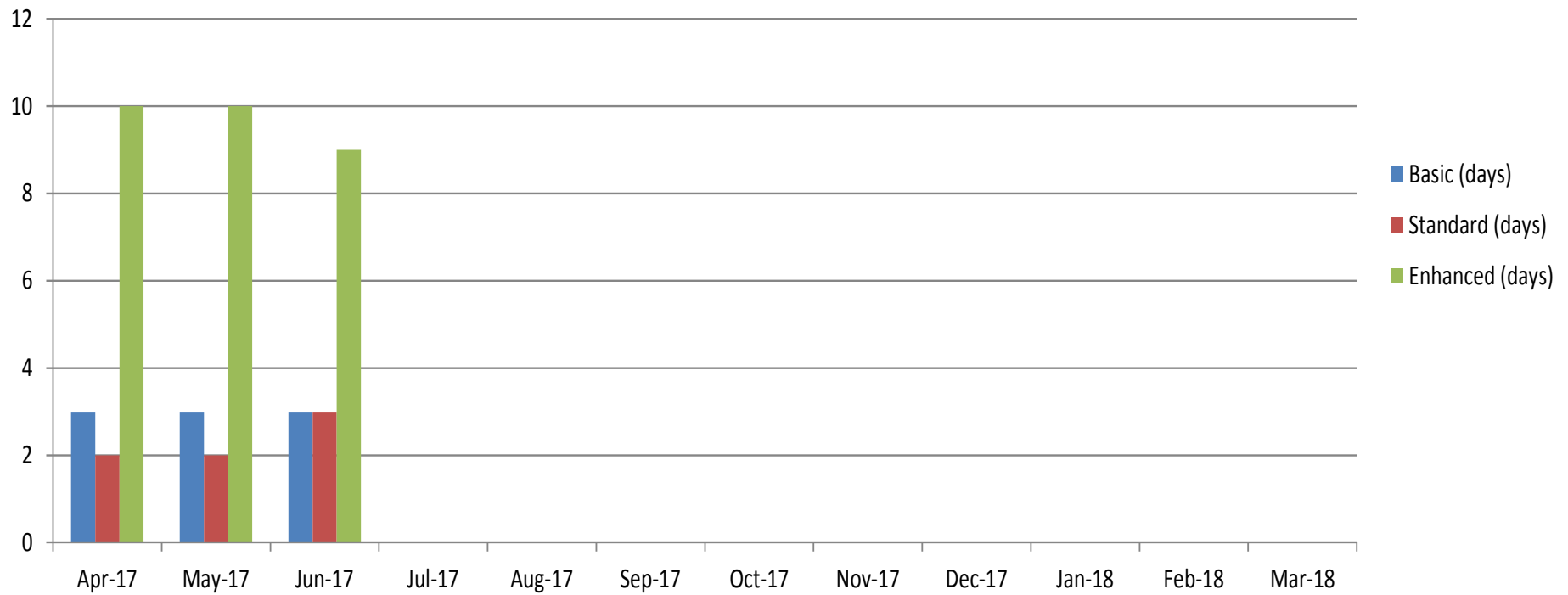
- Filtered old and minor offences from 13 standard and 137 enhanced certificates;
- Made 24 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 7 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 152 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 1 substantive dispute about information disclosed on certificates

	Jun-17	%June -16	Total 17/18	%16/17
Applications received				
Basic	2910	41.00%	6239	18%
Standard	365	-8.00%	1346	-27%
Enhanced	11146	2%	28680	1.30%
Total	14421	7%	36265	3.00%
Applications Processed				
Basic	2128		6,690	
Standard	336		957	
Enhanced	11614		27,911	
Total	14078		35,558	

Issue of certificates against targets



Average number of days to issue a certificate



Monthly flow of applications processed for last 3 years

