



# **MONTHLY PERFORMANCE REPORT**

**May 2017**

## Service Achievements – Disclosures May 2017

This month AccessNI processed 11,707 disclosure certificates

Type	Number printed
Basic	2,282
Standard	366
Enhanced	9,059

This month AccessNI achieved against our performance targets:

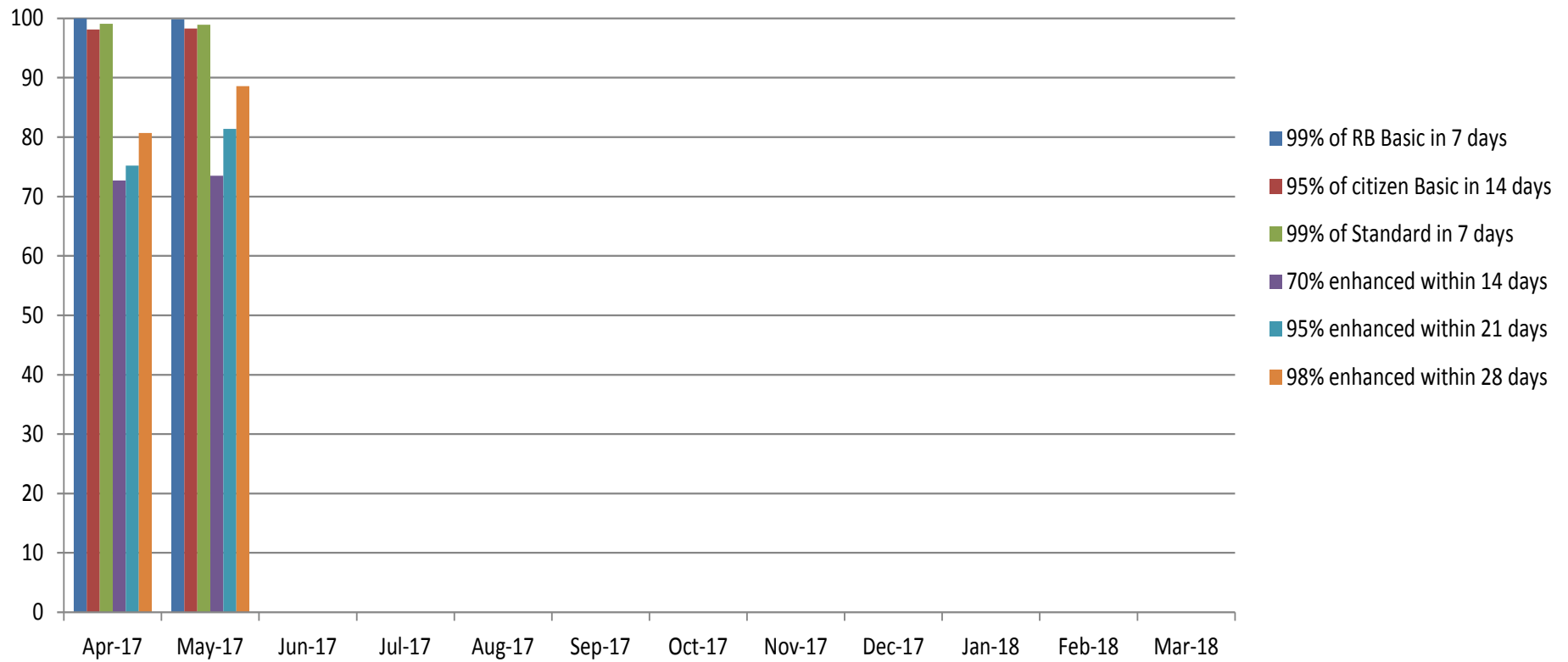
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.8%	3 days
95% of Basics applied for by citizen issued within 14 days	98.3%	
99% Standards issued within 7 days	98.9%	2 day
70% Enhanced issued within 10 days	73.5%	
95% Enhanced issued within 21 days	81.4%	10 days
98% of enhanced issued within 28 days	88.6%	

**This month AccessNI also;**

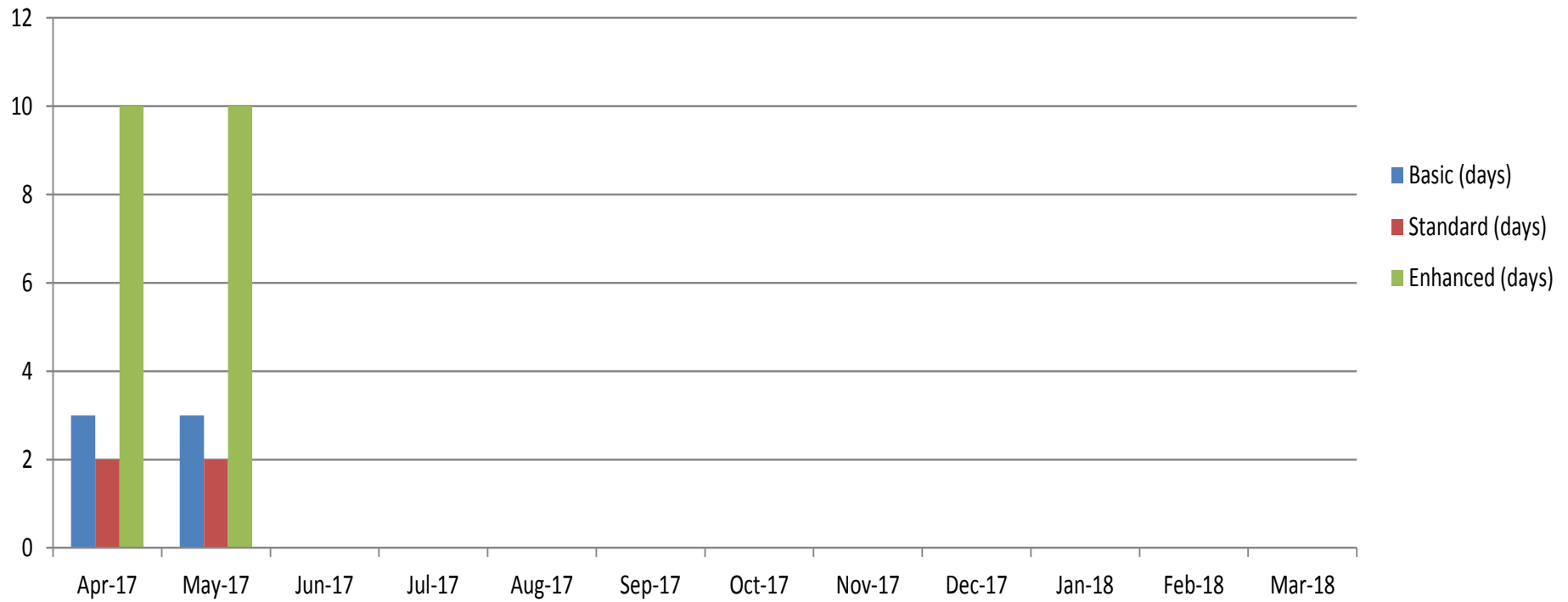
- Filtered old and minor offences from 25 standard and 137 enhanced certificates;
- Made 37 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 6 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 86 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 0 substantive disputes about information disclosed on certificates

Monthly summary table					
		<b>Apr-17</b>	<b>%April -16</b>	<b>Total 17/18</b>	<b>%16/17</b>
<b>Applications received</b>					
<b>Basic</b>		2480	13.00%	4477	7%
<b>Standard</b>		387	-23.00%	621	-35%
<b>Enhanced</b>		10508	12%	17935	1.20%
<b>Total</b>		13375	8%	23033	0.80%
<b>Applications Processed</b>					
<b>Basic</b>		2282		4,562	
<b>Standard</b>		366		621	
<b>Enhanced</b>		9059		16,297	
<b>Total</b>		11707		21,480	

### Issue of certificates against targets



### Average number of days to issue a certificate





### Monthly flow of applications processed for last 3 years

