



MONTHLY PERFORMANCE REPORT

July 2018

Service Achievements – Disclosures July 2018

AccessNI processed 11,564 disclosure certificates. Information was disclosed on 568 certificates¹.

Type	Number processed	Information disclosed
Basic	2169	42
Standard	406	78
Enhanced	8989	448

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.1%	3 days
95% of Basics applied for by citizen issued within 14 days	98.6%	
99% Standards issued within 7 days	99.8%	1 day
70% Enhanced issued within 10 days	90.4%	6 days
95% Enhanced issued within 21 days	97.2%	
98% of enhanced issued within 28 days	98.5%	

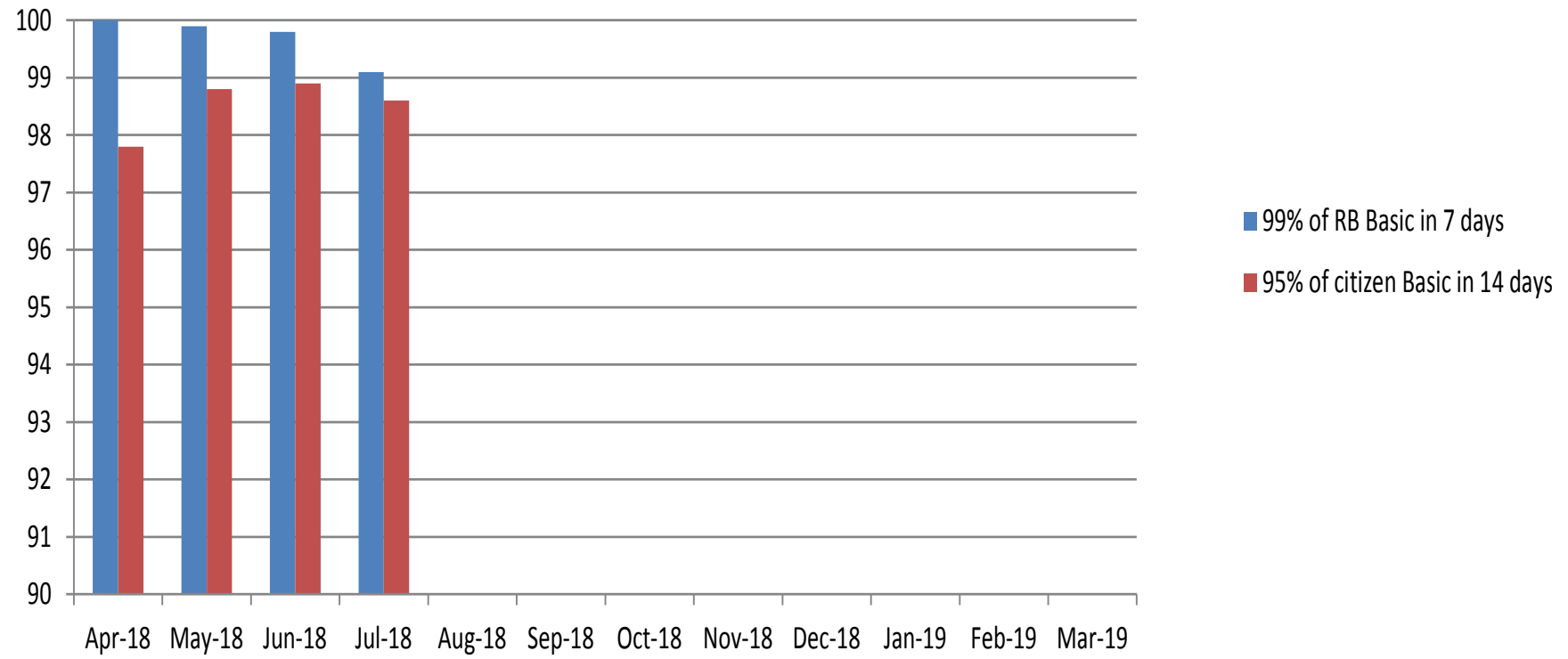
¹ The information disclosed number can include cases processed before June 2018 but which have been printed and issued in that month.

This month AccessNI also;

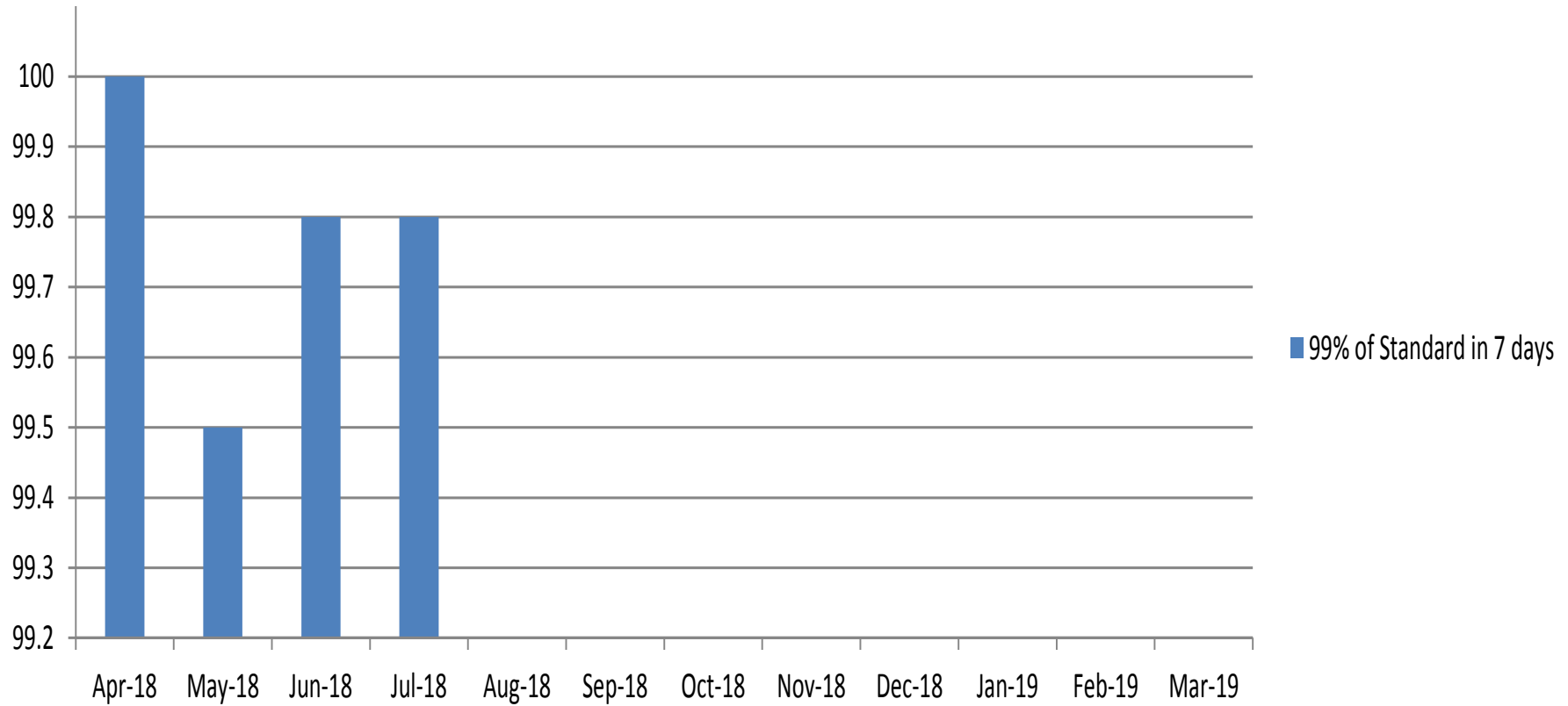
- Received 99.4% of all applications on-line;
- Filtered old and minor offences from 28 standard and 156 enhanced certificates;
- Made 32 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 7 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 93 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 2 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,016 applications for enhanced certificates to PSNI and 327 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate;
- Dealt with 1,370 phone calls transferred from NiDirect; and
- Made 13 compliance visits to Registered and Responsible Bodies.

Monthly summary table					
		Jul-18	%July -17	Total 18/19	%17/18
Applications received					
	Basic	2430	5.60%	11737	21.10%
	Standard	447	6.70%	1848	31.50%
	Enhanced	8318	-3.40%	37631	-0.09%
	Total	11195	-1.2	40052	5.03%
Applications Processed					
	Basic	1833		10,442	
	Standard	323		1,637	
	Enhanced	8516		37,179	
	Total	10672		49,258	

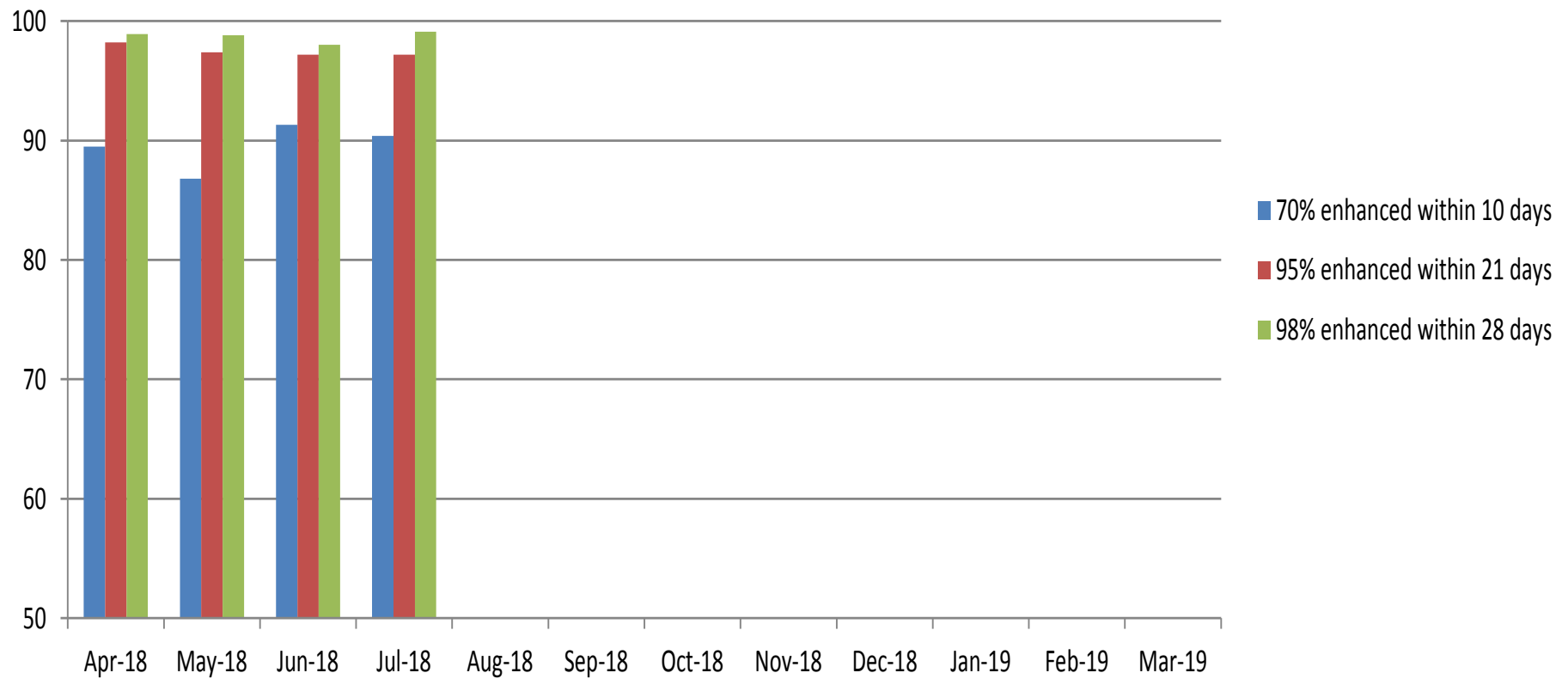
Issue of basic certificates against targets



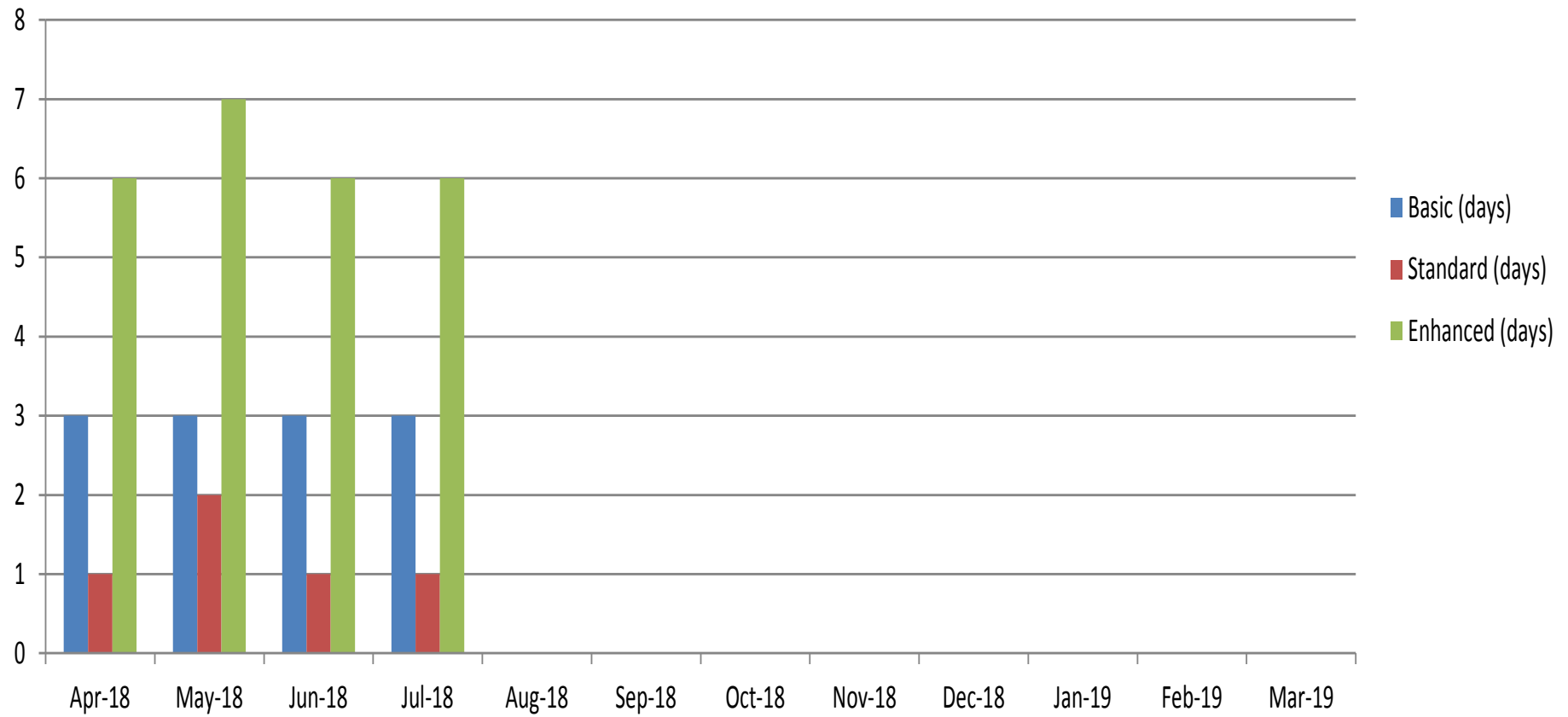
Issue of standard certificates against target



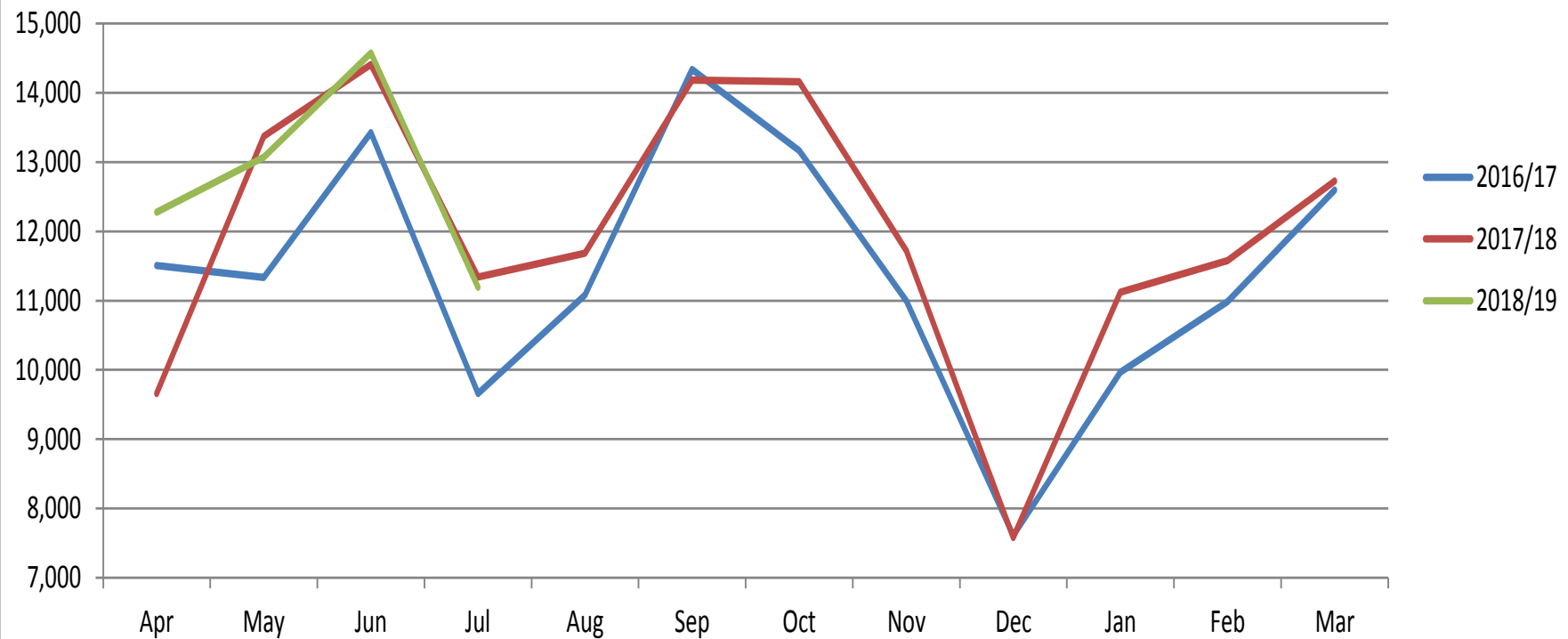
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received for last 3 years



Monthly flow of applications processed for last 3 years

