



# **MONTHLY PERFORMANCE REPORT**

**June 2016**

## Service Achievements – Disclosures June 2016

This month AccessNI printed 13,072 disclosure certificates

Type	Number printed
Basic	1,940
Standard	359
Enhanced	10,773

This month we achieved

Target	Achieved	Average days to issue
95% Basics issued within 14 days	97.9%	2 days
95% Standards issued within 14 days	99.4%	1 days
70% Enhanced issued within 14 days	92.1%	4 days
90% Enhanced issued within 28 days	99.3%	

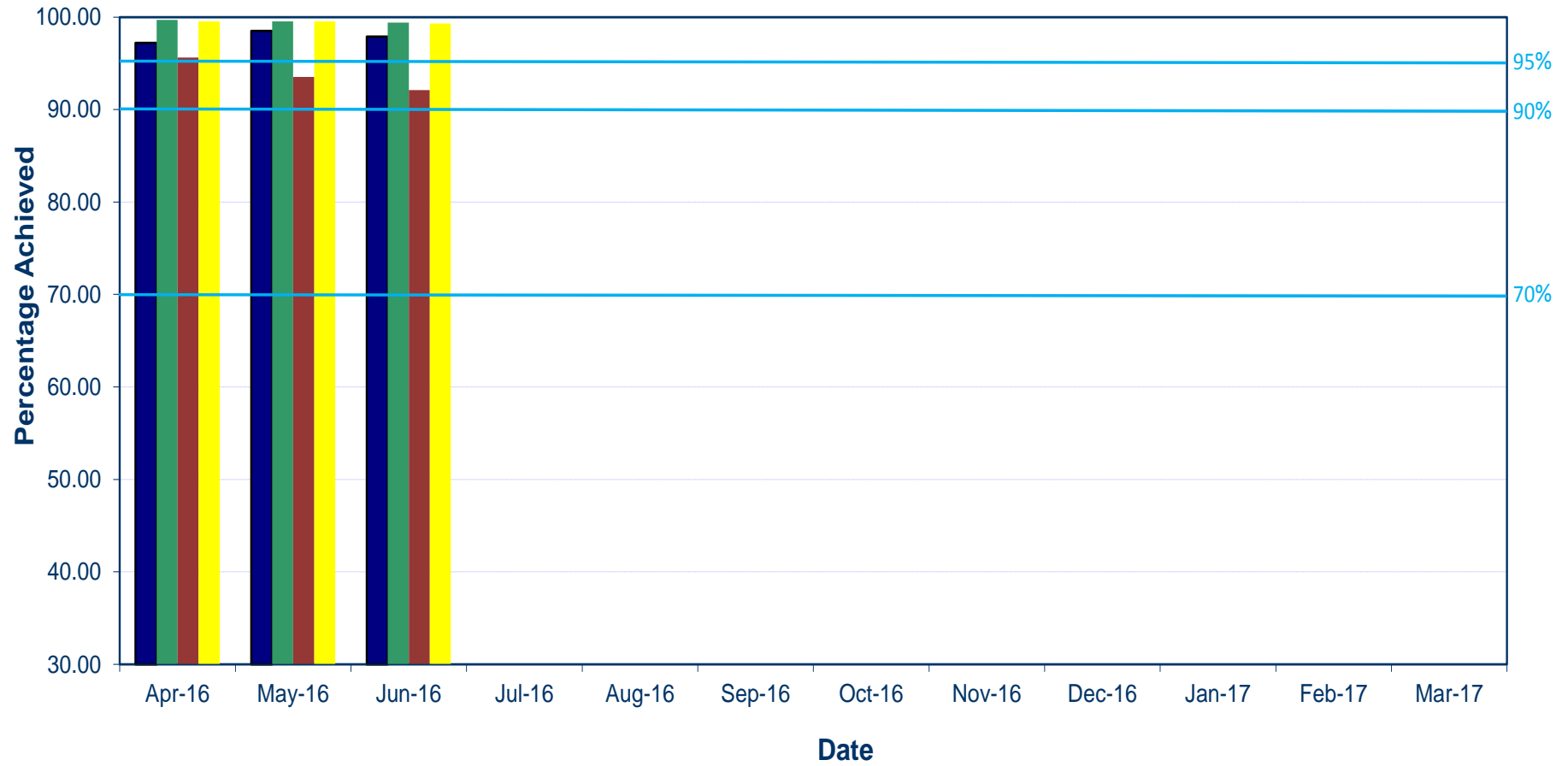
## Monthly Summary Performance Template

	Jun-16	% June 15	Total 16/17	% 2015/16
<b>Applications Received</b>				
Basic	2,057	27.3%	6,239	36.0%
Standard	397	-15.7%	1,346	1.4%
Enhanced	10,971	10.9%	28,683	7.1%
<b>Total</b>	<b>13,425</b>	<b>12.10%</b>	<b>36,268</b>	<b>10.1%</b>
<b>Applications Processed</b>				
Basic	1,940		5,851	
Standard	359		1,191	
Enhanced	10,773		27,829	
<b>Total</b>	<b>13,072</b>		<b>34,871</b>	

# Issue of Certificates

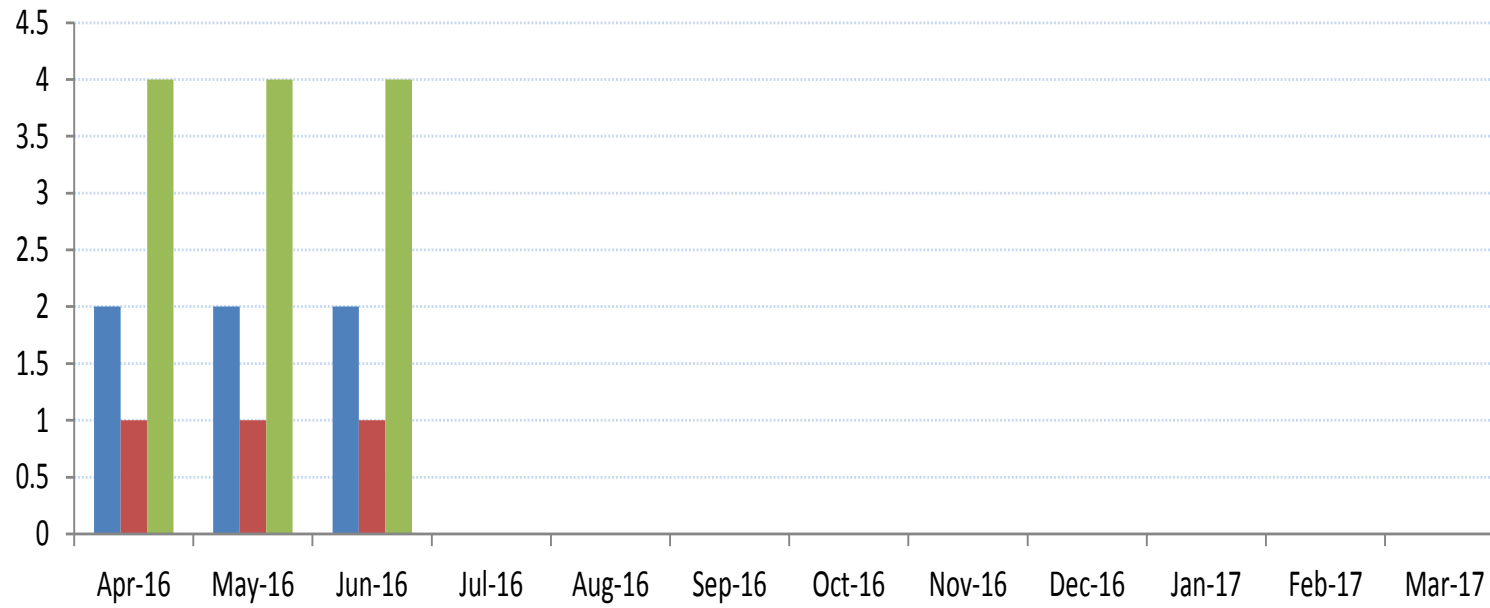
## Targets

- 95% Basic within 14 days
- 95% Standard within 14 days
- 70% Enhanced within 14 days
- 90% Enhanced within 28 days



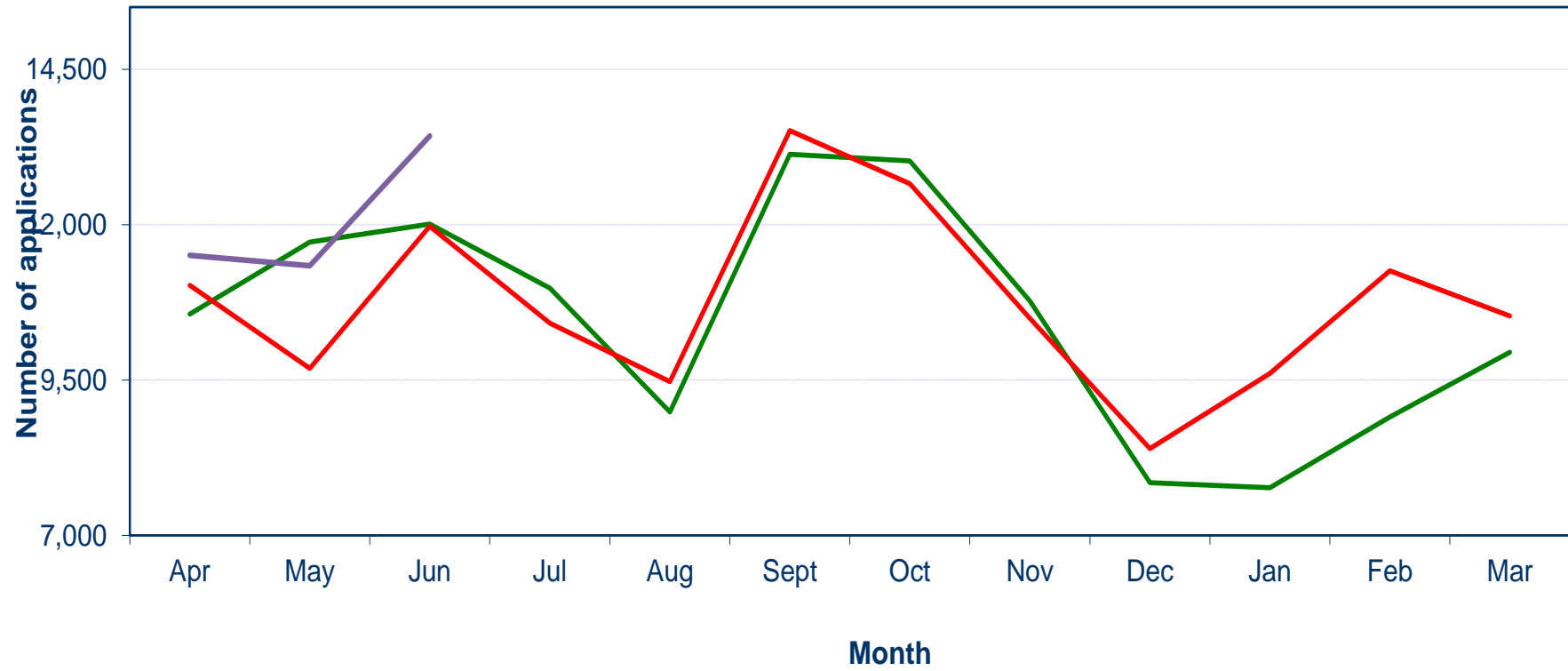
# Average Certificate Issue time

- Basic
- Standard
- Enhanced

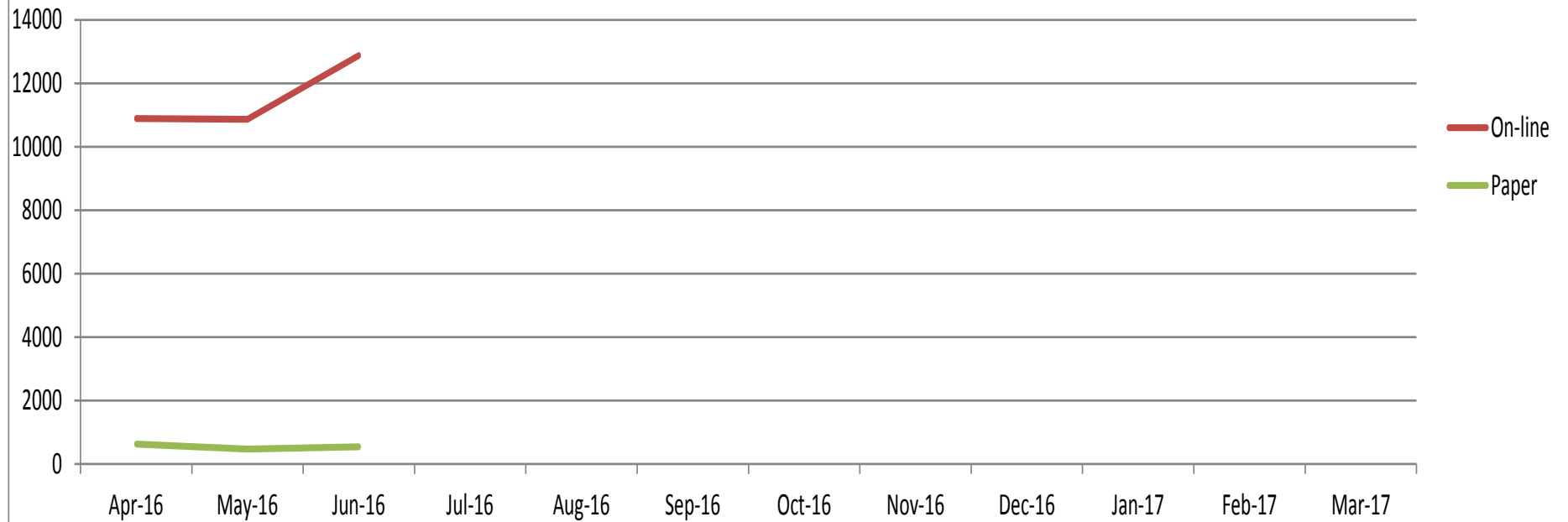


## Monthly Volumes of Applications Received

— 2014/15  
— 2015/16  
— 2016/17

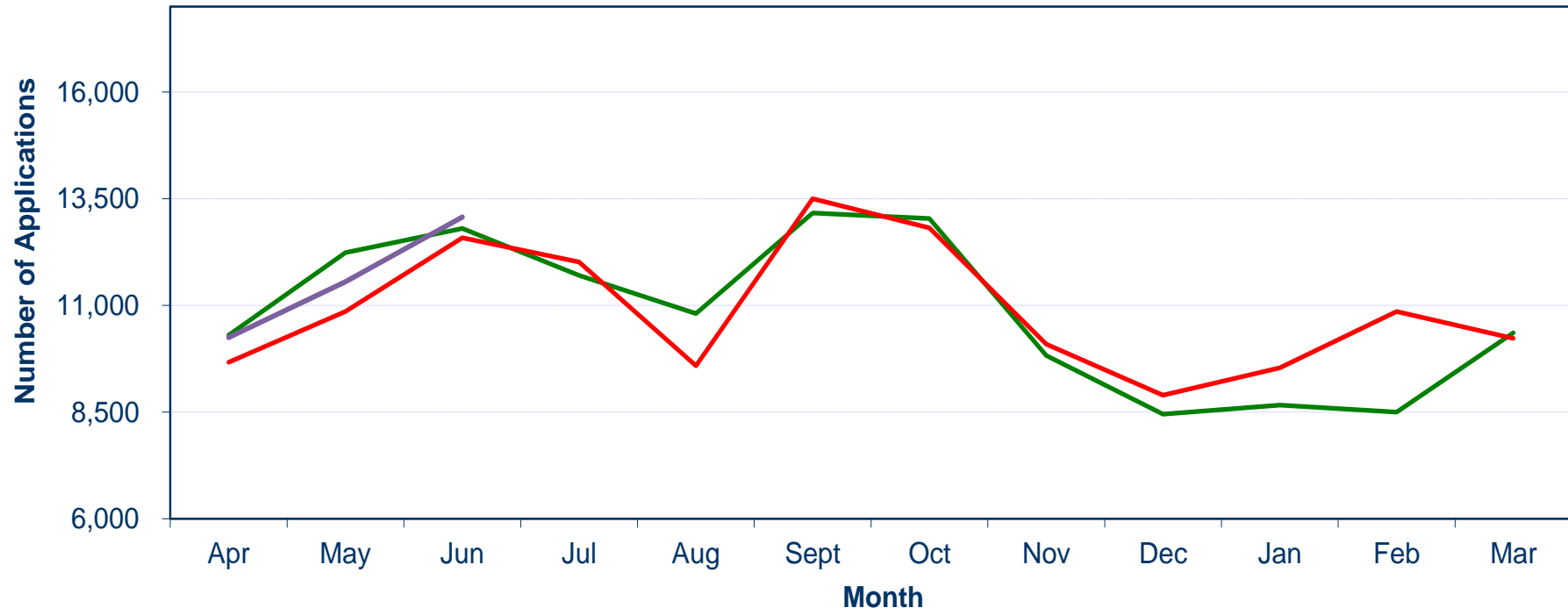


## On-line vs paper applications - 2016/17



# Monthly Volumes of Applications Processed

- 2014/15
- 2015/16
- 2016/17





## Disputes Upheld Against AccessNI

