



MONTHLY PERFORMANCE REPORT

June 2018

Service Achievements – Disclosures June 2018

AccessNI processed 13,931 disclosure certificates. Information was disclosed on 658 certificates¹.

Type	Number processed	Information disclosed
Basic	3,043	53
Standard	633	118
Enhanced	10,255	487

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.8%	3 days
95% of Basics applied for by citizen issued within 14 days	98.9%	
99% Standards issued within 7 days	99.8%	1 day
70% Enhanced issued within 10 days	91.3%	6 days
95% Enhanced issued within 21 days	97.2%	
98% of enhanced issued within 28 days	98%	

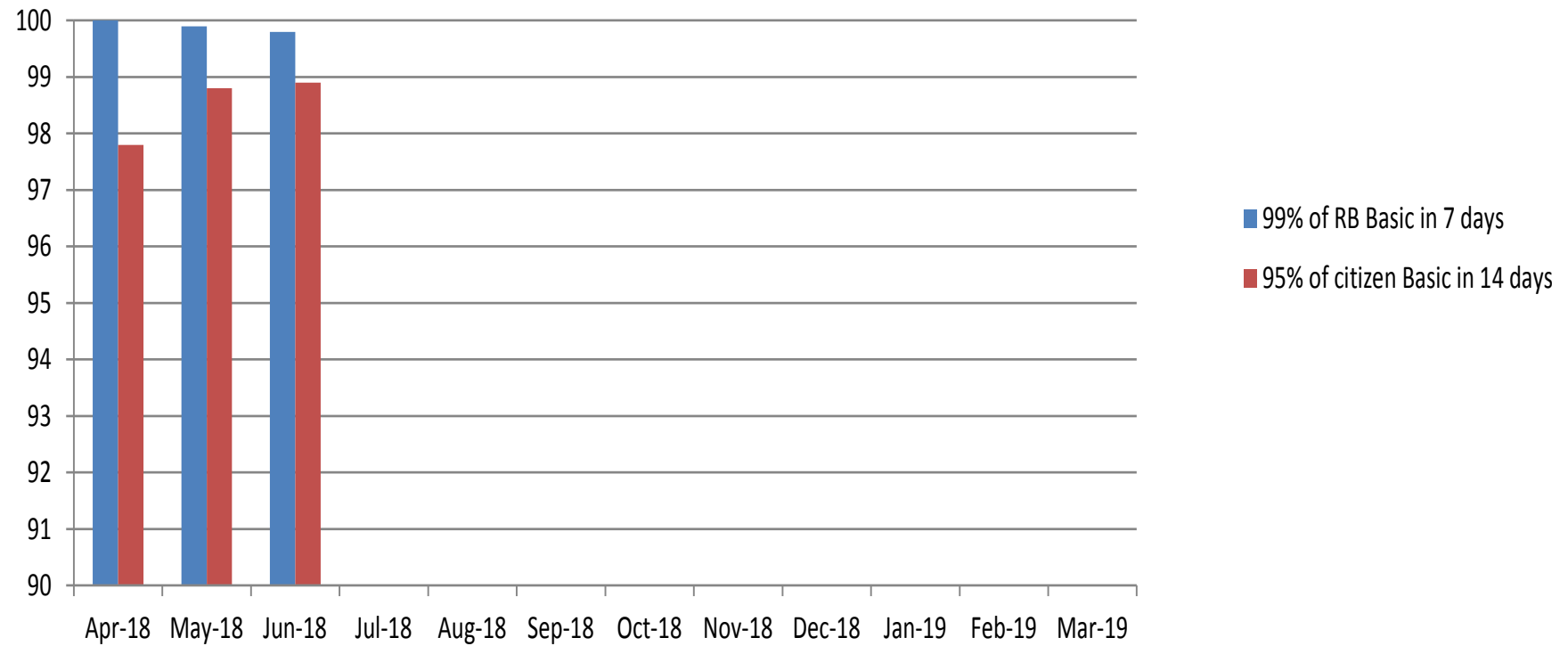
¹ The information disclosed number can include cases processed before June 2018 but which have been printed and issued in that month.

This month AccessNI also;

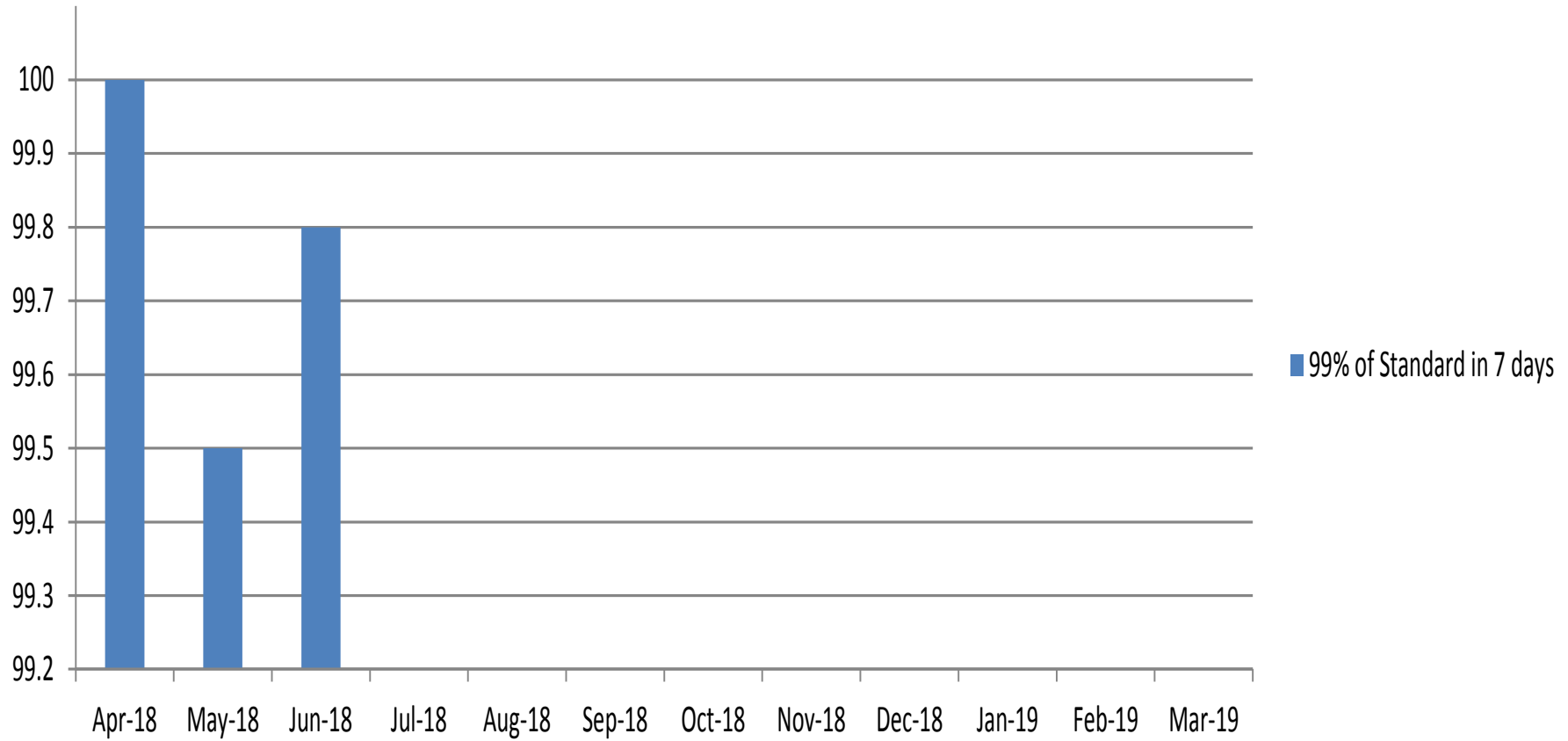
- Received 99% of all applications on-line;
- Filtered old and minor offences from 31 standard and 162 enhanced certificates;
- Made 35 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 7 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 94 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,502 applications for enhanced certificates to PSNI and 355 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate;
- Dealt with 722 phone calls transferred from NiDirect; and
- Made 24 compliance visits to Registered and Responsible Bodies.

Monthly summary table					
		Jun-18	%June -17	Total 18/19	%17/18
Applications received					
	Basic	3279	12.70%	9308	26.00%
	Standard	624	70.90%	1401	42.10%
	Enhanced	10705	-3.86%	29343	1.00%
	Total	14608	1.3	40052	7.00%
Applications Processed					
	Basic	3043		8,609	
	Standard	633		1,314	
	Enhanced	10255		28,663	
	Total	13931		38586	

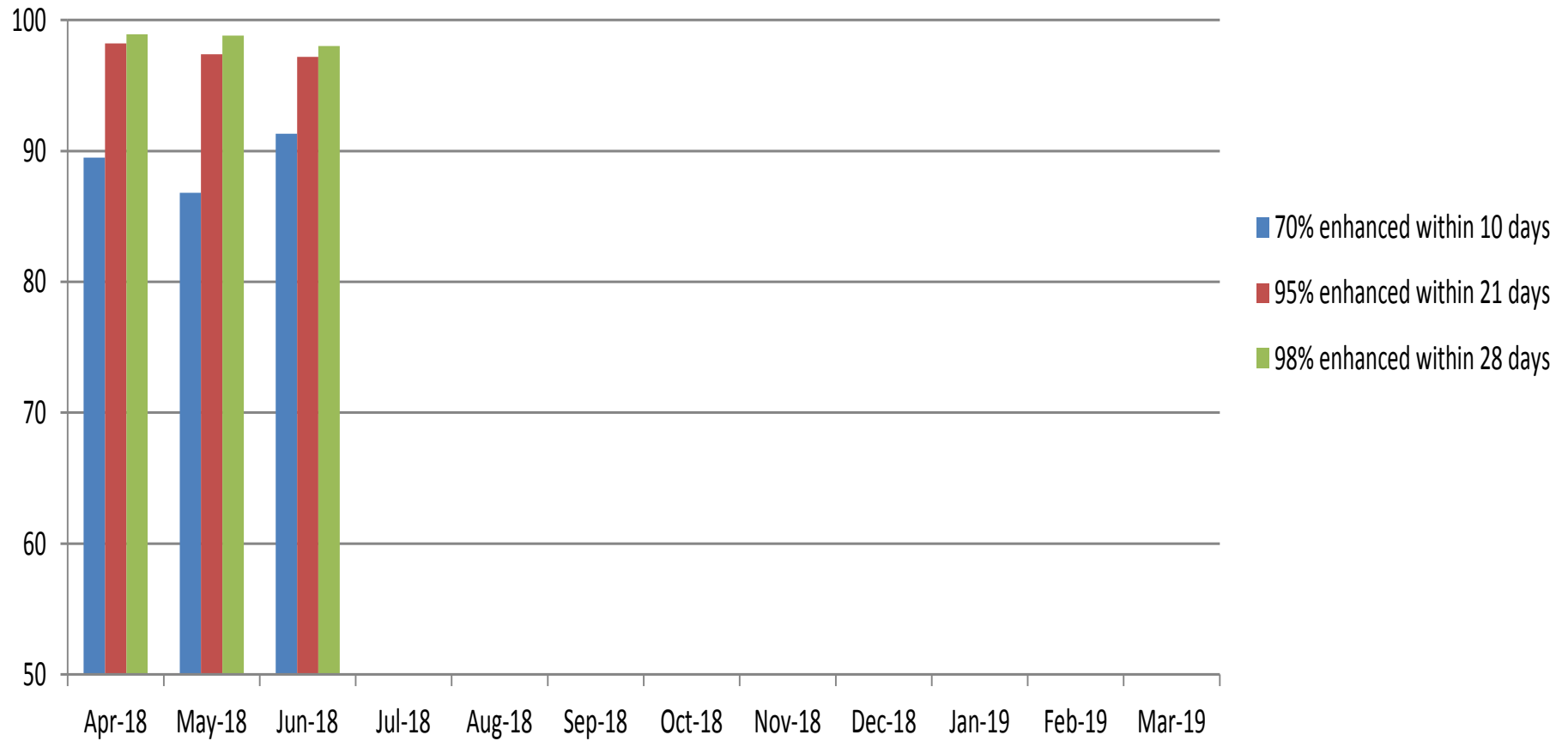
Issue of basic certificates against targets



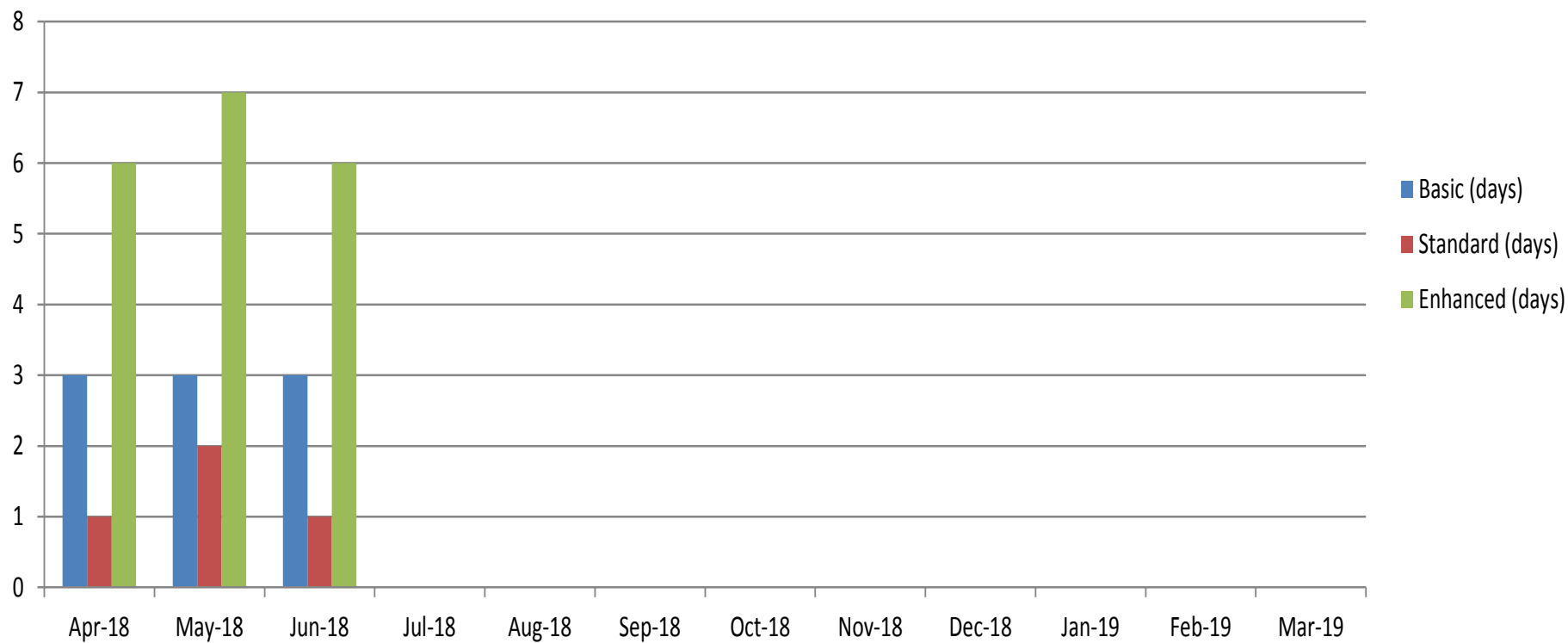
Issue of standard certificates against target



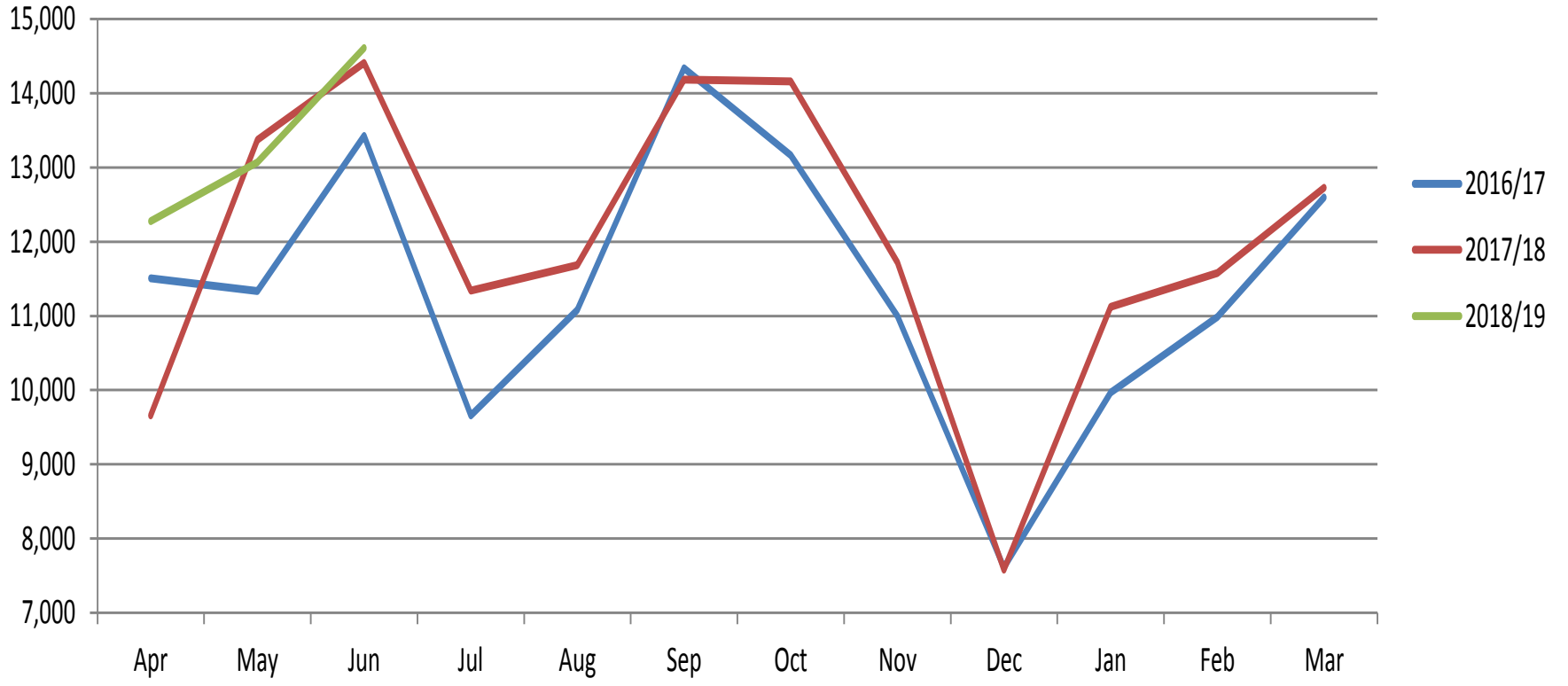
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received for last 3 years



Monthly flow of applications processed for last 3 years

