



MONTHLY PERFORMANCE REPORT

October 2017

Service Achievements – Disclosures October 2017

This month AccessNI processed 13,360 disclosure certificates

Type	Number processed
Basic	2,268
Standard	328
Enhanced	10,764

This month AccessNI achieved against our performance targets:

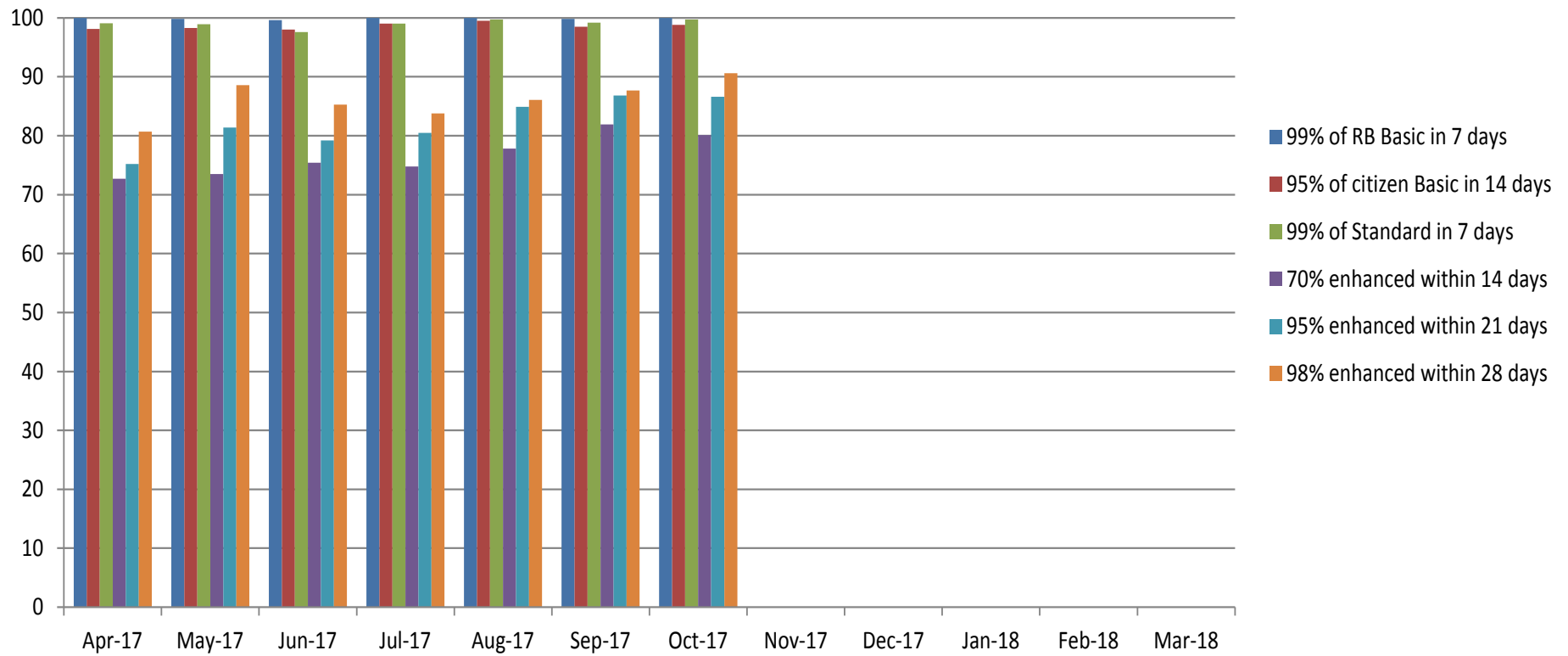
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	3 days
95% of Basics applied for by citizen issued within 14 days	98.8%	
99% Standards issued within 7 days	99.7%	2 days
70% Enhanced issued within 10 days	80.1%	
95% Enhanced issued within 21 days	86.6%	9 days
98% of enhanced issued within 28 days	90.6%	

This month AccessNI also;

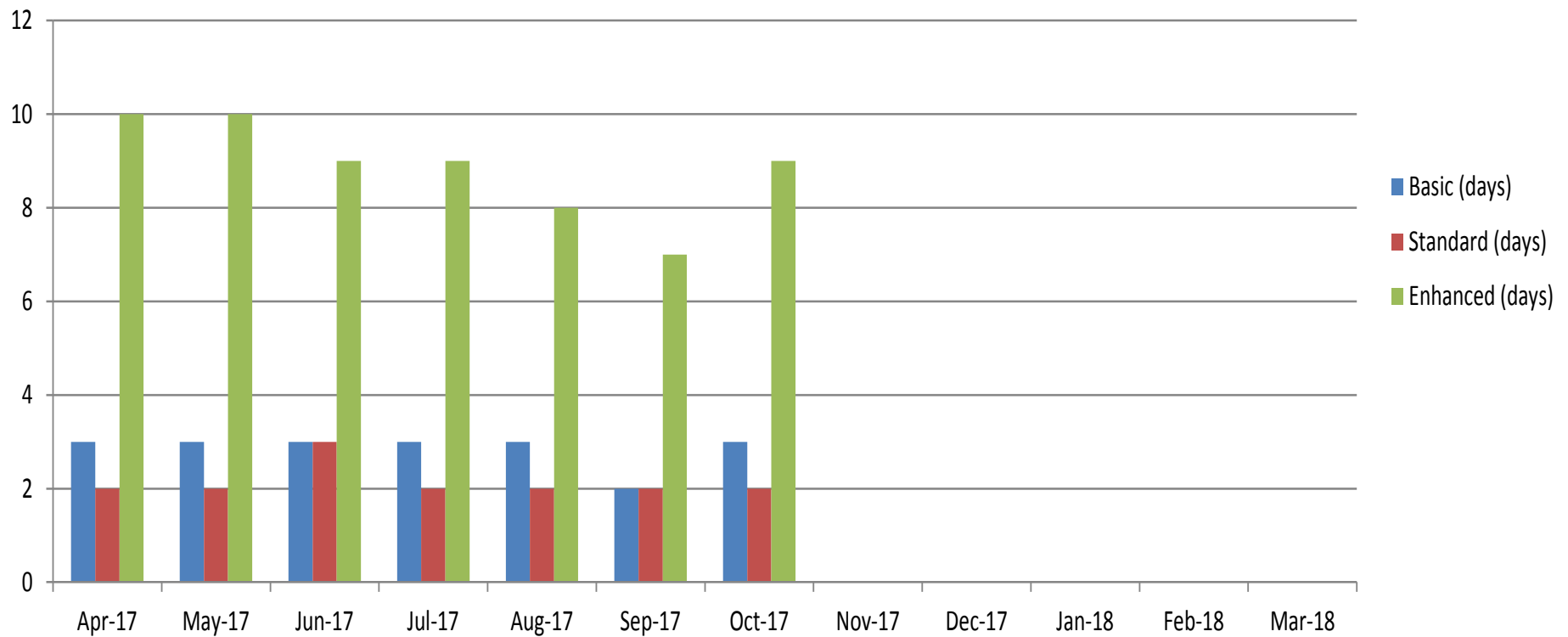
- Received 98.2 of all applications on-line;
- Filtered old and minor offences from 23 standard and 250 enhanced certificates;
- Made 42 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 6 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 211 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland; and
- Upheld 3 substantive disputes about information disclosed on certificates

Monthly summary table					
		Oct-17	%Oct -16	Total 17/18	%16/17
Applications received					
	Basic	2482	26.70%	17029	21%
	Standard	360	-15.70%	2381	-5%
	Enhanced	11326	5%	69383	2.20%
	Total	14168	8%	88793	5.10%
Applications Processed					
	Basic	2268		16,151	
	Standard	328		2,265	
	Enhanced	10764		67,788	
	Total	13360		86204	

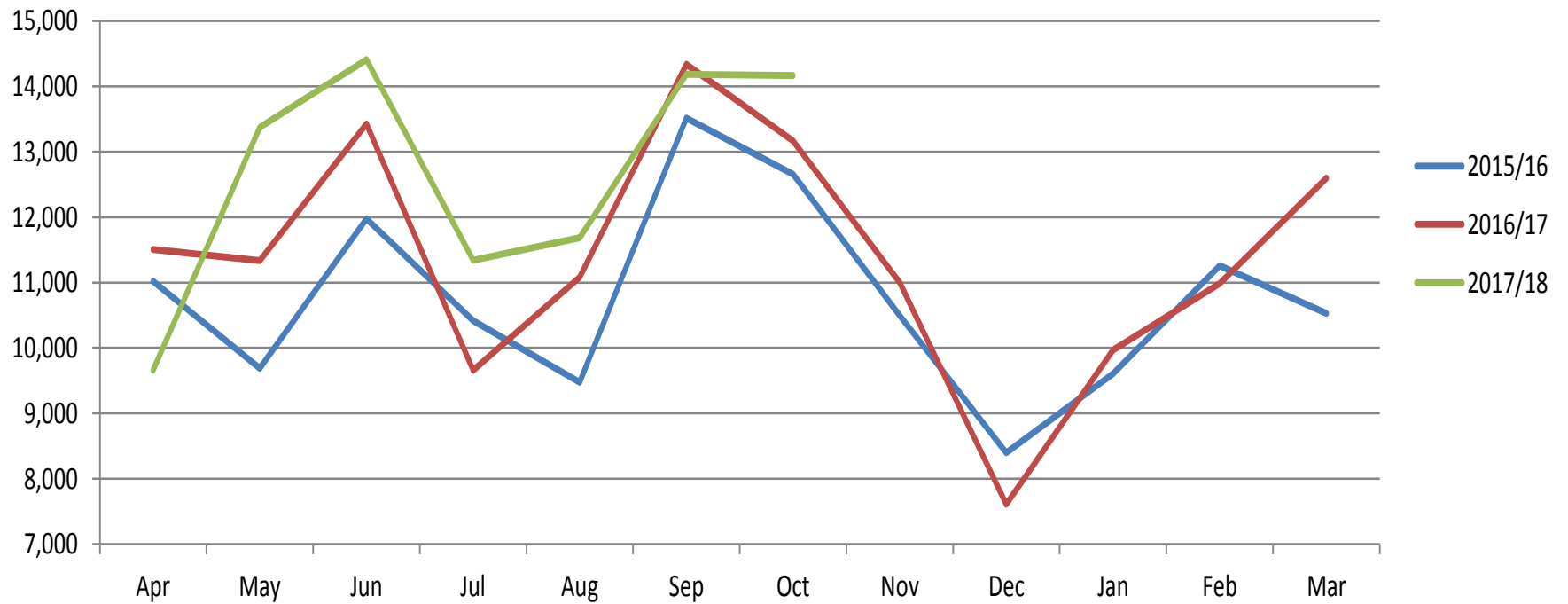
Issue of certificates against targets



Average number of days to issue a certificate



Monthly flow of applications received for last 3 years



Monthly flow of applications processed for last 3 years

