



MONTHLY PERFORMANCE REPORT

September 2017

Service Achievements – Disclosures August 2017

This month AccessNI processed 13,883 disclosure certificates

Type	Number processed
Basic	2,281
Standard	236
Enhanced	11366

This month AccessNI achieved against our performance targets:

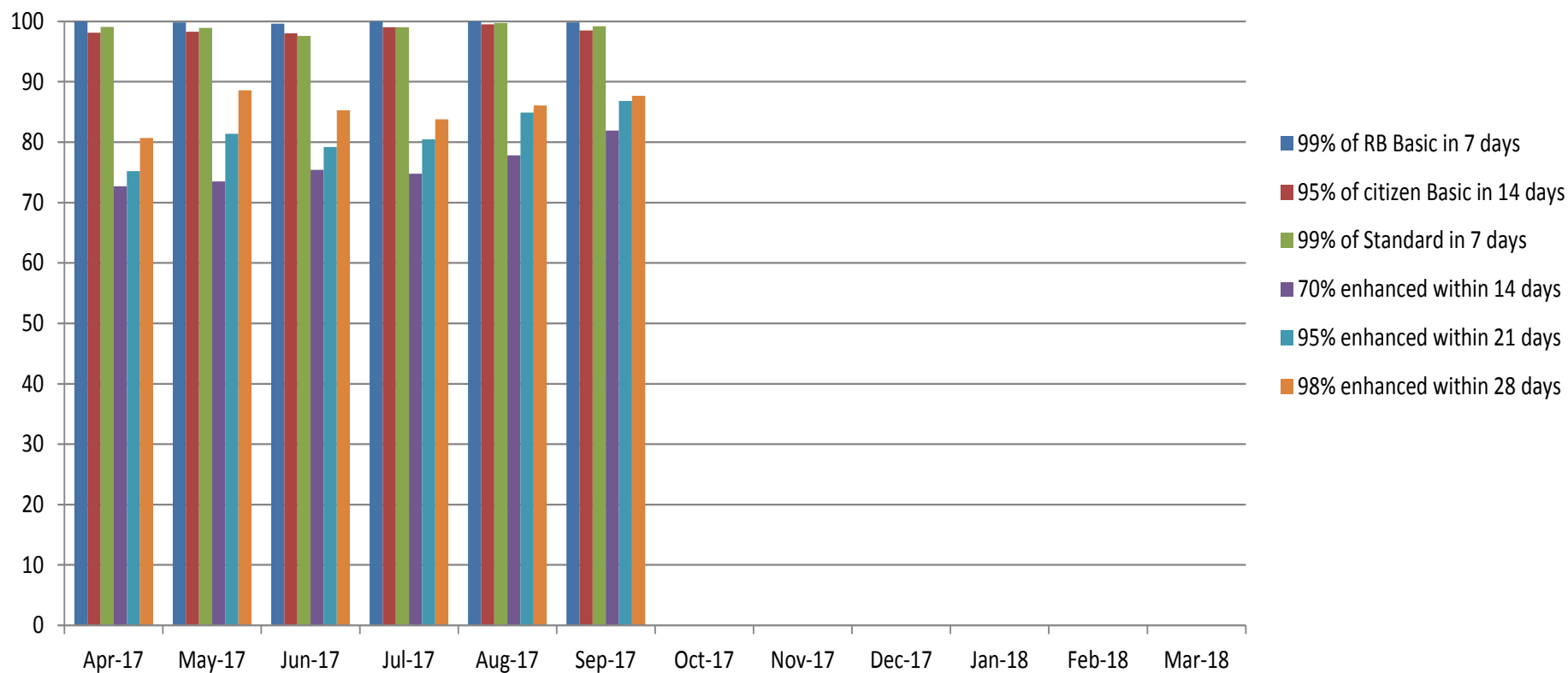
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.8%	2 days
95% of Basics applied for by citizen issued within 14 days	98.5%	
99% Standards issued within 7 days	99.2%	2 days
70% Enhanced issued within 10 days	81.9%	
95% Enhanced issued within 21 days	89.6%	7 days
98% of enhanced issued within 28 days	90.5%	

This month AccessNI also;

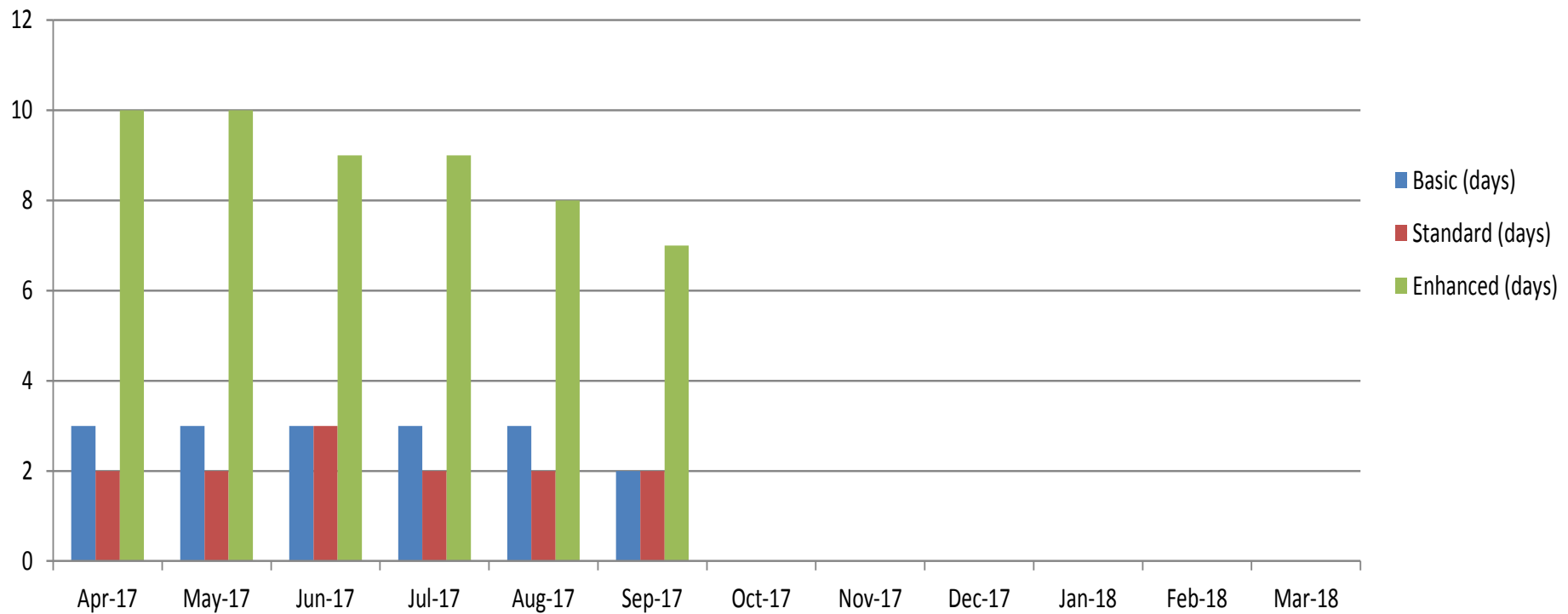
- Received 98.75 of all applications on-line;
- Filtered old and minor offences from 45 standard and 198 enhanced certificates;
- Made 32 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 5 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 190 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland; and
- Upheld 1 cosmetic dispute about information disclosed on certificates

Monthly summary table					
		Sep-17	%Sept -16	Total 17/18	%16/17
Applications received					
	Basic	2443	26.40%	14547	20%
	Standard	260	-28.60%	2021	-3%
	Enhanced	11493	-5%	58070	1.70%
	Total	14196	-1%	60567	4.60%
Applications Processed					
	Basic	2281		13,883	
	Standard	236		1937	
	Enhanced	11366		57,026	
	Total	13883		72,846	

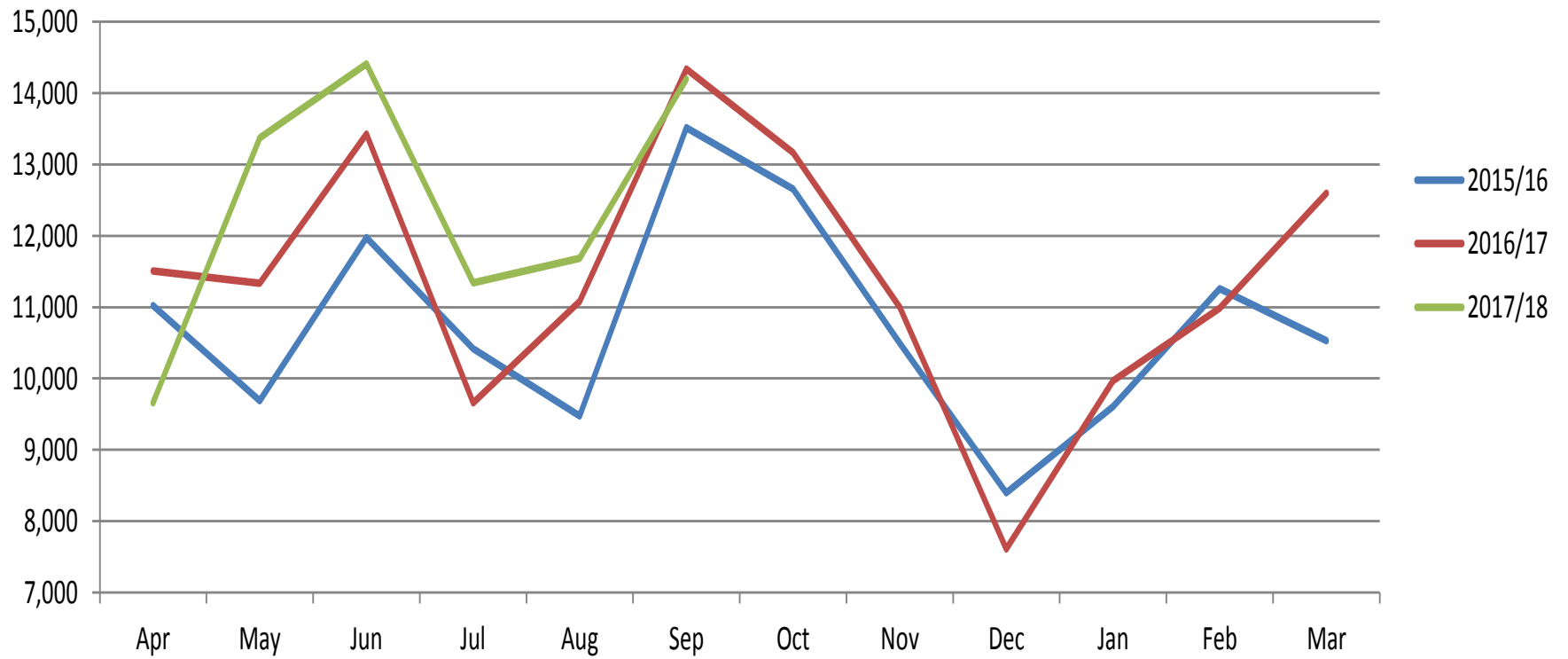
Issue of certificates against targets



Average number of days to issue a certificate



Monthly flow of applications received for last 3 years



Monthly flow of applications processed for last 3 years

