



MONTHLY PERFORMANCE REPORT

August 2017

Service Achievements – Disclosures August 2017

This month AccessNI processed 11,794 disclosure certificates

Type	Number processed
Basic	2,183
Standard	343
Enhanced	9268

This month AccessNI achieved against our performance targets:

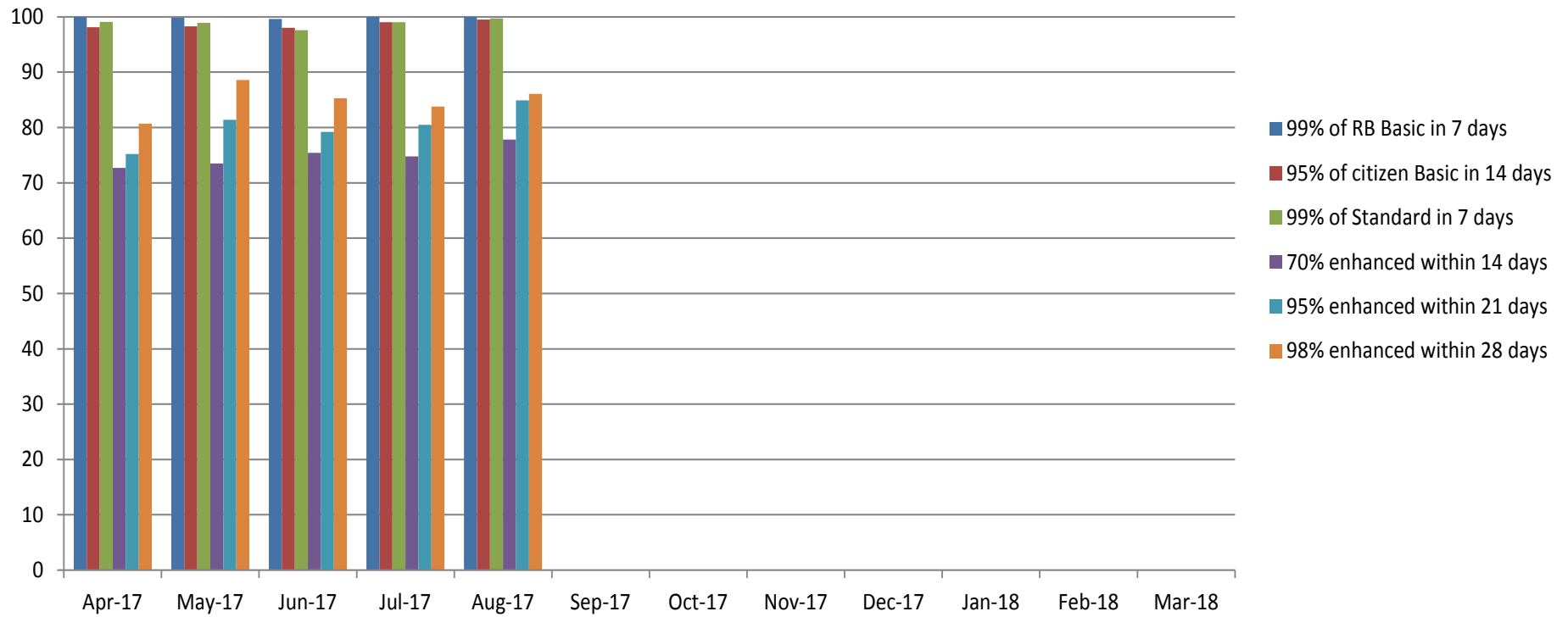
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	3 days
95% of Basics applied for by citizen issued within 14 days	99.5%	
99% Standards issued within 7 days	99.7%	2 days
70% Enhanced issued within 10 days	77.8%	
95% Enhanced issued within 21 days	84.9%	8 days
98% of enhanced issued within 28 days	86.1%	

This month AccessNI also;

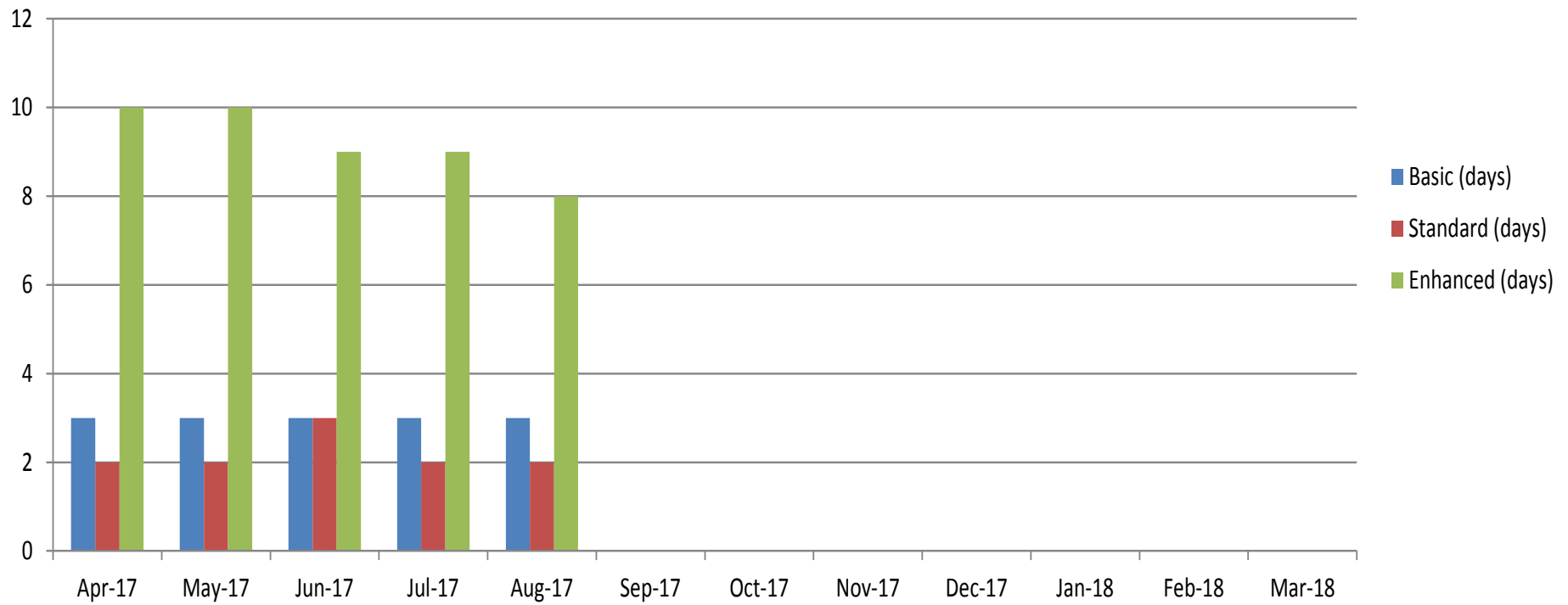
- Filtered old and minor offences from 9 standard and 198 enhanced certificates;
- Made 35 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 5 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 100 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 3 substantive disputes about information disclosed on certificates

Monthly summary table					
		Aug-17	%July -16	Total 17/18	%16/17
Applications received					
	Basic	2415	9.80%	12014	18%
	Standard	358	48.00%	1763	2%
	Enhanced	9035	5%	46700	3.70%
	Total	11808	7%	60567	6.20%
Applications Processed					
	Basic	2183		11,602	
	Standard	343		1701	
	Enhanced	9268		45,660	
	Total	11794		58,963	

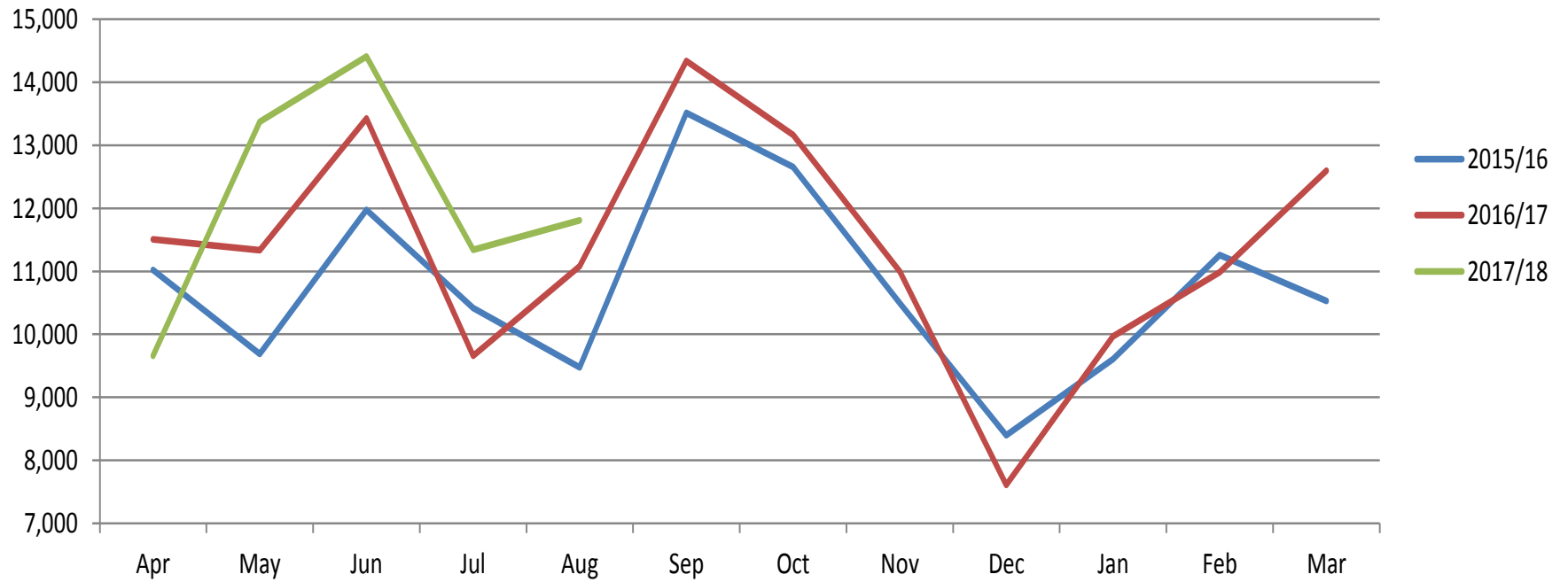
Issue of certificates against targets



Average number of days to issue a certificate



Monthly flow of applications received for last 3 years



Monthly flow of applications processed for last 3 years

