



MONTHLY PERFORMANCE REPORT

July 2017

Service Achievements – Disclosures July 2017

This month AccessNI processed 11,611 disclosure certificates

Type	Number processed
Basic	2,729
Standard	401
Enhanced	8481

This month AccessNI achieved against our performance targets:

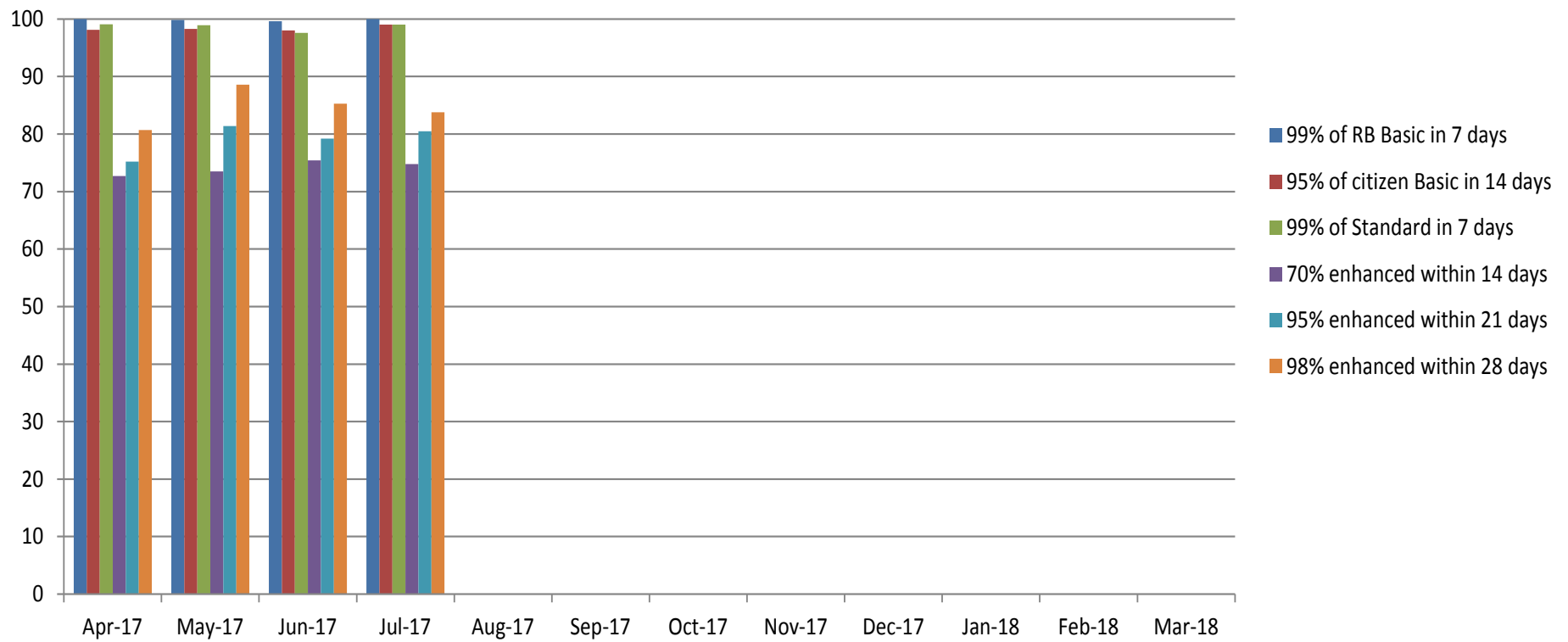
Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	3 days
95% of Basics applied for by citizen issued within 14 days	99%	
99% Standards issued within 7 days	99%	2 days
70% Enhanced issued within 10 days	74.8%	
95% Enhanced issued within 21 days	80.5%	9 days
98% of enhanced issued within 28 days	83.8%	

This month AccessNI also;

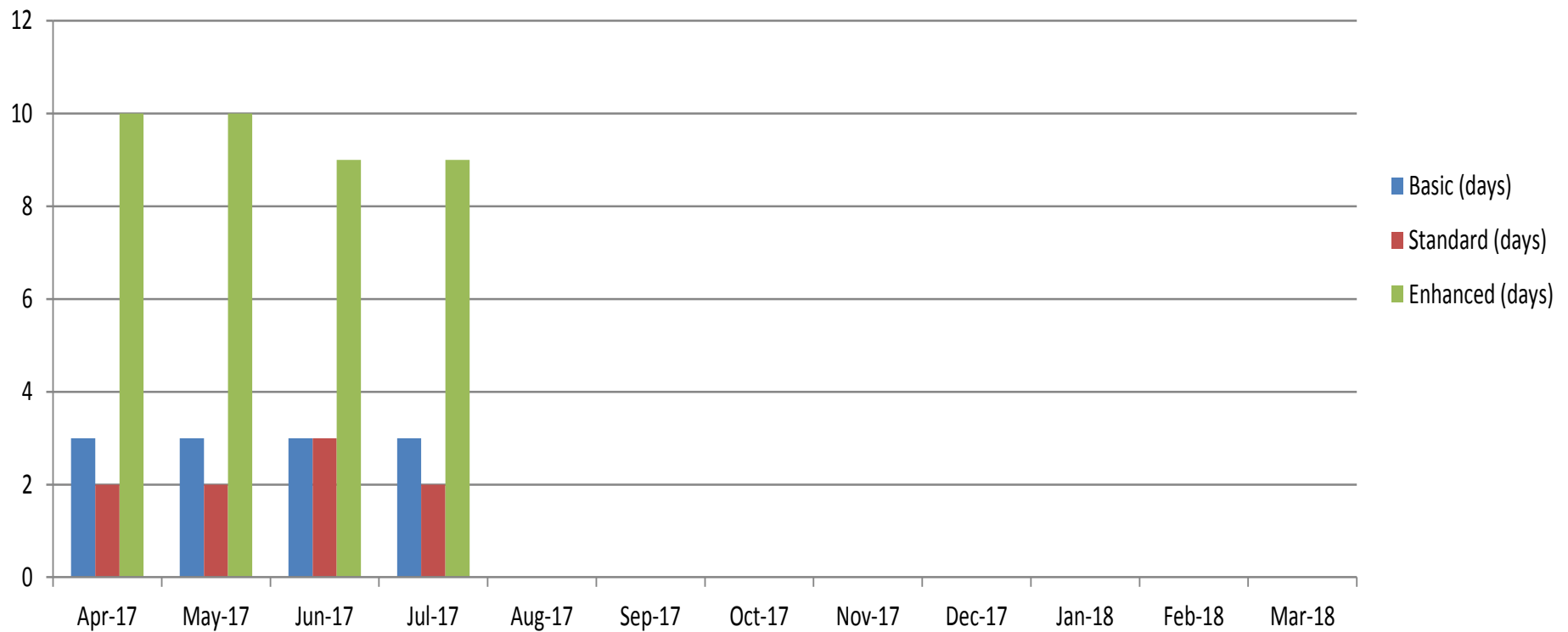
- Filtered old and minor offences from 26 standard and 85 enhanced certificates;
- Made 26 auto-referrals of certificates with information to the Independent Reviewer;
- Referred 5 requests from applicants to have the information on their certificate reviewed to the Independent Reviewer;
- Made 104 referrals to the UK Central Authority for the exchange of criminal records in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 1 substantive dispute about information disclosed on certificates

Monthly summary table					
		Jul-17	%July -16	Total 17/18	%16/17
Applications received					
	Basic	2302	28.60%	9689	21%
	Standard	419	303.00%	1405	-5%
	Enhanced	8623	12%	37677	3.50%
	Total	11344	14%	48771	6.20%
Applications Processed					
	Basic	2729		9,419	
	Standard	401		1358	
	Enhanced	8481		36,392	
	Total	11611		47,169	

Issue of certificates against targets



Average number of days to issue a certificate



Monthly flow of applications processed for last 3 years

