



Sickness Absence in the Northern Ireland Civil Service

2021/2022





NATIONAL STATISTICS STATUS

National Statistics status means that our statistics meet the highest standards of trustworthiness, quality and public value, and it is our responsibility to maintain compliance with these standards.

These statistics were designated as National Statistics in August 2019 following a full <u>assessment</u> against the Code of Practice which was carried out by the Office for Statistics Regulation.

FURTHER INFORMATION

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EXECUTIVE SUMMARY

This annual report provides a comprehensive analysis of sickness absence in the Northern Ireland Civil Service in the 2021/2022 financial year and contains analyses of trends over the last five years as well as headline figures since 2001/2002.

12.2 working days lost per staff year



5.6% of available working days lost



£38.6 million in

The headline absence figure for 2021/2022 was 12.2 days (average days lost per staff year), a considerable increase from 9.8 days in the previous year and a return to levels similar to those recorded prior to the COVID-19 pandemic

The 12.2 days lost per staff year represented 5.6% of the available working days in 2021/2022, an increase on the 4.4% days lost in 2020/2021. In salary terms, this equated to an estimated £38.6 million of lost production - equivalent to 3.7% of the total NICS pay bill in 2021/2022. This is an increase of £10.2 million on the cost of lost production in the previous year.

Nearly two thirds of staff (62.0%) had no recorded sick absence in 2021/2022 - the second highest rate for the last five years.

The level of absence within Departments varied from 8.5 days for the Department of Education (DE) and the Department of Finance (DoF) to 18.5 days for the Department of Justice (DoJ), with all Departments recording higher absence levels compared to 2020/2021.

The absence level for females (13.3 days) remained higher than that for males (11.2 days) with 1.0 days of this difference being due to gender-specific conditions¹.

Staff who had been in post for under two years had a much lower level of sickness absence (4.6 days) than staff who had been employed for two years or more (13.0 days).

Over one in every eight staff (12.7%) had at least one spell of long-term absence - these spells lasted around three months on average. This accounted for over three quarters (80.5%) of all working days lost.

Anxiety/Stress/Depression/Other Psychiatric Illnesses was the absence reason that accounted for the greatest proportion of working days lost (39.8%) during 2021/2022. Within this category, work-related stress accounted for 33.9% of the days lost.

COVID-19 (Coronavirus) accounted for 1.42 working days lost per staff year in 2021/2022, which was the equivalent of 11.7% of all sickness absence days in the NICS for the period.²

Absences due to Pregnancy Related Disorders, gender-specific Genitourinary and Gynaecological Disorders and gender-specific Benign and Malignant Tumours, Cancers.

² As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

KEY FACTS

Key Facts ¹	2017/ 2018	2018/ 2019	2019/ 2020	2020/ 2021	2021/ 2022
Proportion of Staff with No Recorded Spells of Absence (%)	46.6	51.3	50.7	72.3	62.0
Working Days Lost per Staff Year	13.0	12.6	12.9	9.8	12.2
Percentage of Available Working Days Lost (%)	6.0	5.8	5.9	4.4	5.6
Total Number of Working Days Lost	279,996	268,334	272,797	207,160	269,839
Estimated Lost Production ² (£ Million)	33.8	32.9	36.6	28.4	38.6
Average Number of Spells per Staff Year	0.9	0.8	0.8	0.4	0.6
Proportion of Working Days Lost by Certification: Certified (%)	86.5	88.1	87.6	90.9	89.9
Proportion of Working Days Lost by Certification: Self-Certified (%)	11.6	10.2	10.1	4.7	6.9
Proportion of Working Days Lost by Certification: Uncertified/Missing (%)	1.9	1.7	2.3	4.4	3.1
Long-term Absence: Proportion of Working Days Lost due to Long-term Absence (%)	74.7	77.6	77.0	83.9	80.5
Long-term Absence: Frequency Rate ³ (%)	14.0	13.9	14.0	11.4	13.4
Long-term Absence: Average Duration (Working Days)	62.0	63.1	62.8	64.0	64.3
Short-term Absence: Average Number of Spells per Staff Year	0.72	0.63	0.64	0.26	0.44

¹ As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

² Any information provided in this report that relates to lost production is calculated, where possible, on the basis of each individual's actual salary and the associated employer's National Insurance and Superannuation contributions.

³ Frequency Rate is the average number of long-term spells per employee, expressed as a percentage. (No. of spells of long-term absence in the period/No. of employees) x 100

CHAPTER 1

Working Days Lost through Sickness Absence

12.2 working days lost on average due to sickness absence

5.6% of available working days lost due to sickness absence

£38.6 million lost production

1. WORKING DAYS LOST THROUGH SICKNESS ABSENCE

Absence levels vary by Department, grade level, gender, age group, and the length of service of staff. This chapter contains a look at trends across these variables over the last five years as well as comparative information from other public and private sector bodies. Supporting information can be found in Appendix 3.

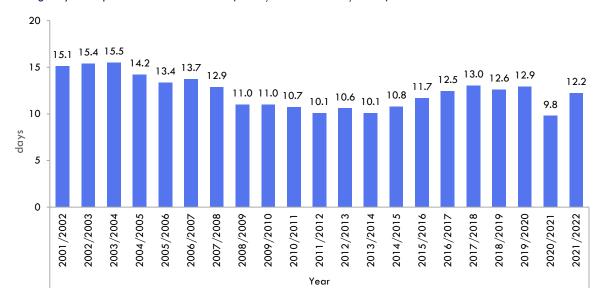
1.1 Introduction

Staff in the NICS lost an average of 12.2 days to sickness absence in 2021/2022 - a considerable increase from the previous year when staff lost 9.8 days.

In total, 5.6% of all available working days were lost due to sickness absence, equating to around £38.6 million in lost production¹, equivalent to around 3.7% of the total NICS pay bill. This is a increase on the previous year when 4.4% of available working days were lost at a cost of £28.4 million.

All three main measures of sickness absence - working days lost per staff year, the percentage of available working days lost and estimated production - were higher than last year - returning to levels similar to those recorded prior to the COVID-19 pandemic. Looking at longer trends, figure 1 below shows that during the early 2000s around 15.0-15.5 days were lost on average per staff year. This then dropped over subsequent years until 2011/2012 when it reached a low of 10.1 days. In the ten years since then the absence level has risen to a high of 13.0 days in 2017/2018, followed by a sharp decline in 2020/2021; the lowest recorded absence level over the past twenty years. Absence figures then returned to around prepandemic levels in 2021/2022.

Figure 1
Working Days Lost per Staff Year² in NICS (2001/2002 to 2021/2022)³



Staff who either retire early on medical grounds or are dismissed because of inefficiency due to excessive sickness absence are entitled to receive up to 13 weeks' notice. In line with Cabinet Office guidelines, any sickness absences during this notice period are included in the overall statistics. No staff met this criteria in 2021/2022 so it had no impact on the headline figure of 12.2 days.

¹ Estimated lost production is calculated using direct costs alone and does not consider any associated costs such as for overtime and replacement staff. Any information provided in this report that relates to lost production is calculated, where possible, on the basis of each individual's actual salary and the associated employer's National Insurance and Superannuation contributions.

² One staff year is the equivalent of one full-time member of staff being in work for a full year. It takes account of staff leaving / joining as well as part-time working patterns.

³ There was a new HR System and recording process introduced in 2008/09. Data for DoJ, PPS and Industrial staff were included from 2010/11 onwards.

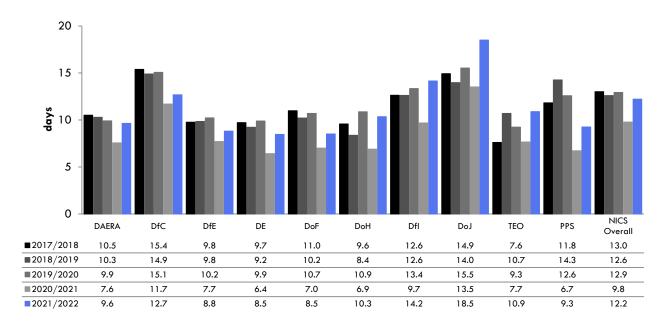
1.2 Department

The average number of working days lost due to sickness absence in 2021/2022 ranged from 8.5 days for the Department of Education (DE) and the Department of Finance (DoF) to 18.5 days for the Department of Justice (DoJ), as shown below in Figure 2.

All Departments saw a rise in their absence levels from last year, with DoJ experiencing the greatest increase.

DoJ contain around 14.7% of all NICS staff and had the biggest impact on the overall increase in absence level. Within DoJ all grade levels (aside from DP and Industrial staff) experienced a rise, with Prison Grade staff having the biggest impact on this increase. To view each Department's contribution to the overall absence level, see Table 9.1 in Appendix 9.

Figure 2Working Days Lost per Staff Year by Department (2017/2018 to 2021/2022)¹



Departmental staffing profiles can have a major influence on relative absence levels. This needs to be considered when making Departmental comparisons. More appropriate like-for-like comparisons can be obtained in Appendix 5 which provides Departmental absence figures standardised to the age, grade and gender profile of the NICS as a whole in order to eliminate the impact of staffing factors. In the majority of Departments, standardised absence levels are lower than their unadjusted figure. DoJ's figures showed the greatest reduction, falling from 18.5 to 12.3 days lost through sickness absence.

¹ Staff in HSENI and OAGNI are included in the NICS Overall figure only.

1.3 Grade Level

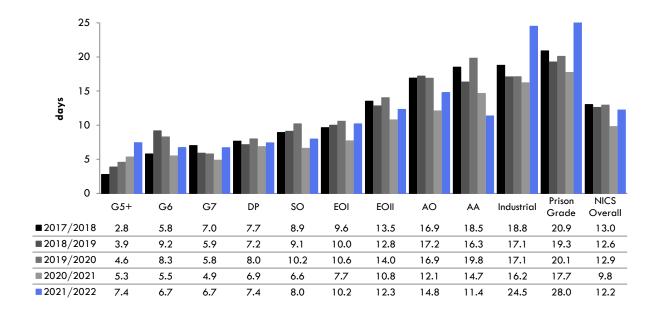
Within this report, non-industrial staff are separated into analogous grade levels, while Industrial and Prison Grade staff are reported separately.

There is notable variation in absence levels across grade levels, although a general trend of decreasing levels of absence as grade level increases can be observed. As shown in Figure 3, the average number of working days lost in 2021/2022 ranged from 6.7 days for staff at Grade 6 and Grade 7 level to 28.0 days for Prison Grade staff.

All grade levels aside from AA staff reported a rise compared with 2020/2021, with Prison Grade staff experiencing the largest increase.

The AO level encompassed the largest number of staff - representing 22.1% of the NICS - and had the biggest impact on the increase in the overall NICS absence level in 2021/2022, contributing 0.6 days to the 2.4 rise in working days lost. For detailed information on each grade level's contribution to the overall NICS absence level, see Table 9.2 in Appendix 9.

Figure 3
Working Days Lost per Staff Year by Analogous Grade Level (2017/2018 to 2021/2022)¹



¹ For the purpose of this analysis all former Northern Ireland Office staff at the Band C grade level have been classified as analogous to the EOII grade level.

1.4 Gender

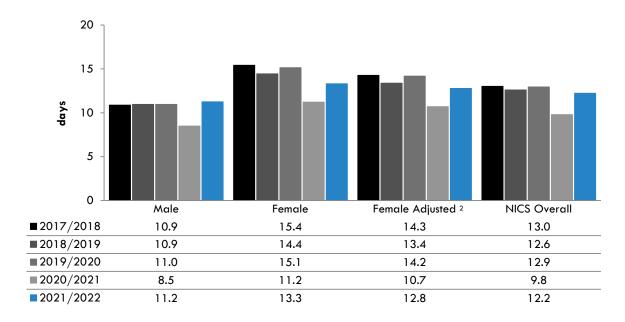
Figure 4 shows the absence level increased for males and females in 2021/2022, with males experiencing an average of 11.2 days and females an average of 13.3 days.

Female staff have historically had a higher level of absence than males, with a difference of around 3 to 4 days observed in recent years. However in 2021/2022 this difference was reduced to 2.1 days, the size of the gap having decreased by 0.6 of a day from 2020/2021. There are also other factors to take into account when comparing the difference between genders.

The largest cause of the difference was *Pregnancy Related Disorders*. If this cause was excluded, the adjusted absence level for females fell from 13.3 days to 12.8 days. If all gender-specific absences¹ were excluded from the absence figures the difference between male and female absence would fall to 1.1 days (12.2 days for females and 11.1 days for males).

To view the contribution of each gender to the overall NICS absence level, see Table 9.3 in Appendix 9.

Figure 4
Working Days Lost per Staff Year by Gender (2017/2018 to 2021/2022)



Absences due to Pregnancy Related Disorders, gender-specific Genitourinary and Gynaecological Disorders and gender-specific Benign and Malignant Tumours, Cancers.

² Excludes absences due to Pregnancy Related Disorders.

1.5 Length of Service

Staff with less than two years' service in NICS lost an average of 4.6 days through sickness absence in 2021/2022. This was over eight days less than the average number of days lost (13.0 days) by staff with more than two years of service, as shown in Table 1.

The lower level of sickness absence among new staff was a likely consequence of the one year probationary period each staff member undergoes immediately after joining NICS. The probation regime includes more stringent conditions concerning the management of sickness absence compared to those not in probation. For probationary staff, each absence spell leads to a review and the consideration of potential inefficiency action.

Table 1
Working Days Lost per Staff Year by Length of Service (2017/2018 to 2021/2022)

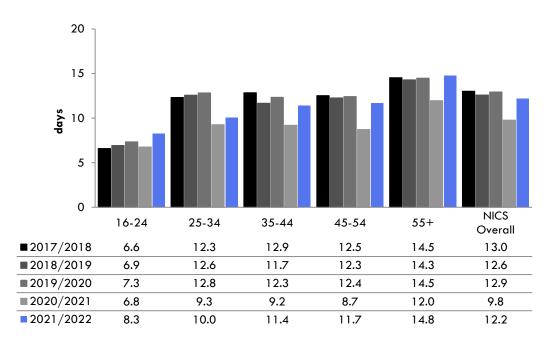
Length of Service	Working Days Lost per Staff Year 2017/2018	Working Days Lost per Staff Year 2018/2019	Working Days Lost per Staff Year 2019/2020	Working Days Lost per Staff Year 2020/2021	Working Days Lost per Staff Year 2021/2022
Less than 1 year	4.4	5.0	3.6	2.5	3.6
1 to less than 2 years	<i>7</i> .1	8.9	8.3	6.0	6.1
Less than 2 years	5.8	7.4	6.1	4.9	4.6
2 to less than 3 years	7.9	12.3	13.0	11.5	11.3
3 to less than 4 years	10.1	14.4	16.1	10.7	1 <i>5.7</i>
4 to less than 5 years	11.6	13.0	11.5	12.0	13.2
5 years or more	13.4	12.8	13.2	10.0	13.0
2 years or more	13.2	12.8	13.3	10.1	13.0
NICS Overall	13.0	12.6	12.9	9.8	12.2

1.6 Age Group

Figure 5 shows the average number of working days lost ranged from 8.3 days for staff aged 16-24 to 14.8 days for staff aged 55+. It should be noted, however, that the youngest age group (16-24) accounted for only 1.4% of NICS staff.

Staff in all age groups experienced an increase in absence levels, with those staff in the 45-54 age group experiencing the largest increase. To see the age comparisons in greater detail, see Table 6.4 in Appendix 6.

Figure 5
Working Days Lost per Staff Year by Age Group (2017/2018 to 2021/2022)



1.7 Comparison with other Organisations

Care should be taken when making comparisons with sickness absence figures produced by other organisations. Methods of data collection/reporting is likely to vary among organisations and some may not be as robust as others.

For instance, some organisations report on a "per person/employee" method while the NICS reports on a "per staff year¹" basis, as per Cabinet Office guidelines, which methodologically tends to return a higher figure.

Typically the number of staff years will be less than the headcount of staff as it takes part-time staff into account. An organisation's Working Days Lost per Staff Year figure will therefore tend to be higher than their Working Days Lost per Person figure. The magnitude of this difference will depend on the proportion of part-time staff and the level of staff turnover in the organisation.

Comparison with other Civil Service Sickness Absence Statistics/Local Councils (2013/2014 to 2021/2022)

Each public sector organisation listed below in Figure 6 varies in how they report sickness absence statistics. Like the NICS, the Home Civil Service, Scottish Government and Welsh Government report on a per Staff Year basis although other steps in the recording differ from that of the NICS. Without detailed, published methodologies from these organisations it is not possible to assess comparability of these figures to the NICS. The Republic of Ireland Civil Service reports absence on a per full time equivalent basis and NI Local Councils report on a per employee basis.

Figure 6 shows the average working days lost per staff year increased considerably from 2020/21 to 2021/22 for the NICS and Scottish Government. There were no 2021/22 sickness absence statistics available for the other areas at the time of publication and no figures published since 2019/20 for the Welsh Government and NI Local Councils; this may be due to Covid-19. For more detailed information and links to each organisations sickness absence statistics, see Appendix 12.

Figure 6

Average Working Days Lost per Staff Year' in UK/Rol Civil Service and Local Councils (2012/13 to 2021/22)^{2, 3}



¹ One staff year is the equivalent of one full-time member of staff being in work for a full year. It takes account of staff leaving/joining as well as part-time working patterns.

² n/a: No figures published/available.

³ Rol Civil Service figures are for calendar years from 2013 to 2020.

Comparison with the Private Sector

The Chartered Institute of Personnel and Development (CIPD) commission a survey each year that reports on levels of sickness absence across the various UK labour market sectors. However since 2021, due to Covid-19 related complications, CIPD have been unable to report reliable sickness absence rates. Make UK¹ carry out a similar survey for UK manufacturers.

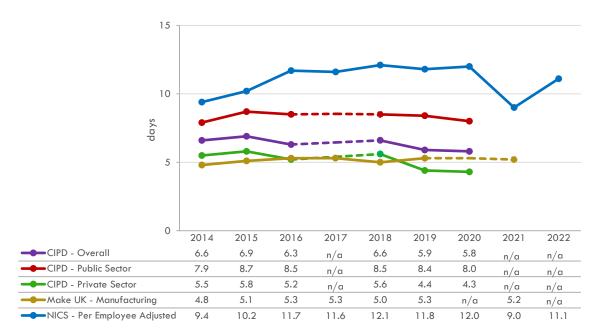
As their figures are normally based on survey returns they can be affected by response bias. For example, firms with solid methods of data collection and more robust/acceptable figures to report may be the ones most likely to send in their figures.

The NICS Working Days Lost per Employee figure (as opposed to per Staff Year²) has been included below to provide a more direct comparison with the private sector. Figure 7 shows that this NICS figure increased from 9.0 days in 2021 to 11.1 days in 2022. However it is again worth noting care should be taken when comparing these figures due to differing methods of data collection/reporting.

For more detailed information and links to each organisations sickness absence statistics, see Appendix 12.

Figure 7

Average Working Days Lost per Employee CIPD/Make UK³ (2014 to 2022)⁴



¹ Make UK is the National Manufacturers Association in the UK (formerly known as EEF).

² One staff year is the equivalent of one full-time member of staff being in work for a full year. It takes account of staff leaving/joining as well as part-time working patterns.

 $^{^3}$ CIPD figures are based on an annual survey with between 342 (2014) and over 1,000 (2020) responses. The figures also exclude the top and bottom 5% of responses and are reported on a "per employee" basis – a methodology that tends to report a lower level of absence than a "per Staff Year" approach. The figures reported by CIPD for 2020 relate to their survey undertaken in October/November 2019. The Make UK figures are presented in a similar manner above while the NICS per Employee Adjusted figures for 2021 relate to the 2020/2021 financial year for comparison purposes.

⁴ n/a: No figures published/available.

CHAPTER 2

Spells of Sickness Absence

62.0% of staff had 10 sickness absence

52.1% of absence spells lasted five working days or less

89.9% of working days lost were covered by a medical certificate

2. SPELLS OF SICKNESS ABSENCE

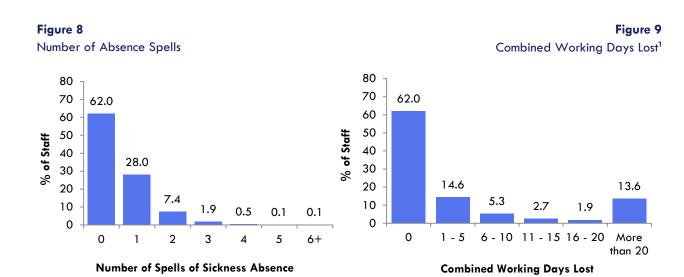
This chapter looks at the number and duration of sickness absence spells and how they were certified. Supporting information can be found in Appendix 6.

2.1 Number of Absence Spells

Figure 8 shows that in 2021/2022, nearly two thirds of all staff (62.0%) had no spells of sickness absence - a decrease from the previous year when 72.3% of staff had none. One spell of absence was recorded for 28.0% of staff, 7.4% had two spells, while the remaining 2.6% of staff were absent on three or more occasions.

The proportion of staff with no absence varied markedly between Departments from 51.0% in DoJ to 71.1% in DE (see Table 6.10 in Appendix 6).

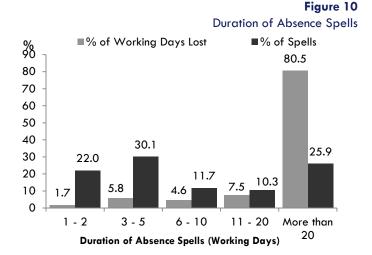
Figure 9 shows that 14.6% of staff were absent for between one and five days in total during 2021/2022. Meanwhile, the percentage of staff who were absent for a total of more than 20 days during the year rose to 13.6% - an increase on last year's figure of 11.2% (see Table 6.8 in Appendix 6).



¹ The total number of working days lost for an individual, counted across all their absence spells, during the financial year.

2.2 Duration of Absence Spells

Around 13,000 sickness absence spells were recorded in 2021/2022, nearly 5,000 more than in the previous year. Figure 10 shows that 52.1% of spells were relatively short - lasting five working days or less. Such absences, however, only accounted for 7.5% of the total working days lost to sickness absence. In total, short-term absences (those lasting 20 working days or less) accounted for 74.1% of all spells.



Long-term absences (those lasting more than 20 days) made up the vast majority of all working days lost. Although they represented only 25.9% of spells, they accounted for 80.5% of all working days lost, as shown in Figure 10.

Figure 11
Number of Spells by Duration - Short-term Absences

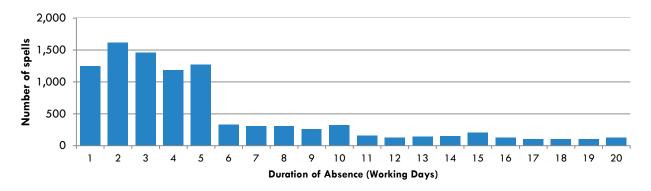


Figure 11 shows over 1,600 spells of absences lasted for two working days - the most frequent duration of all absences.

Short-term absence spells were due Chest and predominately to Respiratory Problems (22.4%) or Cold, Cough, Flu, Influenza (18.7%) as shown in Figure 12. It is worth noting that any sickness absences due to COVID-19 (Coronavirus) are categorised under Chest and Respiratory problems. For specific analysis of COVID-19 (Coronavirus) absences see section 3.5.

An analysis of long-term absences can be found in Chapter 4.

Short-Term Absences - % of Spells by Reason

Chest and
Respiratory
Problems,
22.4%

Cold, Cough, Flu,
Influenza, 18.7%

As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

2.3 Absence Certification 1

All NICS staff are required to have their spells of sickness absence certified. For absences of seven calendar days or less staff are able to self-certify whereas, for longer absences, a Medical Certificate from a medical practitioner or hospital is required. Figure 13 shows that a similar proportion of absence spells have been classified as medically certified (45.3%) or self-certified (45.0%).

Absences which were uncertified or missing a certification have been classified here as 'other' and accounted for 9.7% of absence spells. A proportion of this figure would relate to absences which have not been able to be certified in the usual manner due to complications and restrictions caused by the COVID-19 pandemic.

As would be expected, self-certified absences did not last as long as certified absences. On average, self-certified absences lasted 3.2 days while certified absences lasted 41.1 days (see Table 6.1 in Appendix 6).

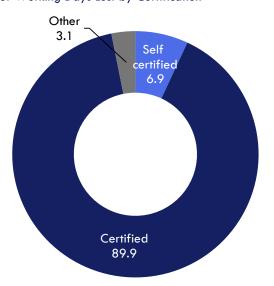
The majority of working days lost were certified by a doctor or hospital. Absences certified in this manner accounted for 89.9% of the total working days lost, equating to 11.0 days lost per staff year or 5.0% of the available working days (see Table 3.3 in Appendix 3). Self-certified absences accounted for a further 6.9% of the working days lost while 'other' absences made up the remaining 3.1%, as shown in Figure 14.

Further information about absence certification (including a Departmental breakdown) is available in Tables 6.1 to 6.4 in Appendix 6.

Figure 13 % of Absence Spells by Certification



Figure 14
% of Working Days Lost by Certification



¹ The self-certification period for sickness absence was temporarily extended from 7 days to 28 days for the period 17 December 2021 to 26 January 2022. This is adhering to Covid-19 guidance issued by the NICS and applied to all new absences during this period.

CHAPTER 3

Reason for Sickness Absence

The main reason for absence was

Anxiety/Stress/Depression/Other Psychiatric Illnesses accounting for approximately 1 in 2.5 working days lost

3. REASON FOR SICKNESS ABSENCE

This chapter looks at the reasons for sickness absence. More analyses are presented in Appendix 7.

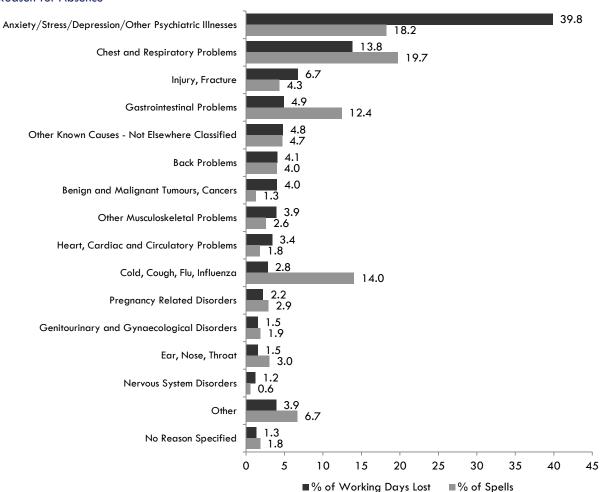
3.1 NICS Overall

Absences recorded as Anxiety/Stress/Depression/Other Psychiatric Illnesses or Chest and Respiratory Problems accounted for 37.9% of all absence spells in 2021/2022. Both illnesses also accounted for the highest proportion of working days lost.

As in previous years, Anxiety/Stress/Depression/Other Psychiatric Illnesses remained the reason behind the highest proportion of working days lost. Figure 15 shows this reason accounted for 39.8% of the total working days lost while 33.9% of the working days lost within this illness category were recorded as work-related stress (see Table 7.4 in Appendix 7). To view each absence type's contribution to the overall NICS absence level, see Table 9.5 in Appendix 9.

Sickness absences due to COVID-19 (Coronavirus) are categorised under Chest and Respiratory Problems throughout these analyses. For specific analysis of COVID-19 (Coronavirus) absences see section 3.5.

Figure 15^{2,3} Reason for Absence



¹ As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

² The category 'Other' contains any absence with a reason that accounted for less than 1% of the working days lost.

³ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

The average duration of an absence is linked to the nature and severity of the illness involved.

Absences caused by *Benign and Malignant Tumours*, Cancers had the longest average duration at 65.8 working days, as shown in Table 2. These absences, however, were quite rare and only accounted for 1.3% of absence spells. By contrast, absences due to *Anxiety/Stress/Depression/Other Psychiatric Illnesses* not only had the second highest average duration (45.2 working days) but also accounted for 18.2% of spells.

At the other end of the scale, absences due to *Dental and Oral Problems* had the shortest average duration at 3.5 days. For a detailed breakdown of absence reason by spells, see Table 7.2 in Appendix 7.

Table 2^{1,2} Average Duration of Absence by Reason

Reason for Absence	Working Days
Benign and Malignant Tumours, Cancers	65.8
Anxiety/Stress/Depression/Other Psychiatric Illnesses	45.2
Nervous System Disorders	43.7
Heart, Cardiac and Circulatory Problems	38.8
Blood Disorders	33.1
Injury, Fracture	32.1
Other Musculoskeletal Problems	31.7
Substance Abuse	26.4
Other Known Causes - Not Elsewhere Classified	21.1
Back Problems	21.1
Endocrine/Glandular Problems	20.5
Burns, Poisoning, Frostbite, Hypothermia	20.3
Eye Problems	19.2
Asthma	19.1
Skin Disorders	18.4
Genitourinary and Gynaecological Disorders	16.7
Pregnancy Related Disorders	15.8
Chest and Respiratory Problems	14.5
Infectious Diseases	11.6
Ear, Nose, Throat	10.3
Gastrointestinal Problems	8.2
Headache/Migraine	5.1
Cold, Cough, Flu, Influenza	4.1
Dental and Oral Problems	3.5
No Reason Specified	15.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

 $^{^{2}}$ The analysis only takes account of the working days lost by each absence during the specific financial year.

The following three tables show the percentage of total working days lost by grade level, gender and age group. Shading denotes the reason for the largest proportion of working days lost for each subgroup.

3.2 Grade Level

Anxiety/Stress/Depression/Other Psychiatric Ilnesses accounted for the highest percentage of working days lost at all grade levels, as shown in Table 3. All grade levels aside from DP staff experienced a decrease in the proportion of working days lost to this reason compared with 2020/2021. AA staff experienced the most notable change, which saw the proportion decrease from 46.7% to 35.1%.

Prison Grade and Industrial staff had a noticeably higher proportion of working days lost to *Injury, Fracture* than staff in other grade levels, while Industrial staff also experienced the highest level of *Back Problems*. This situation is likely to reflect the type of work undertaken by these grades.

Table 3^{1,2,3} Reason for Absence by Grade Level

	% of Working								
	Days Lost								
Reason for Absence	G7+	Duys Losi DP	SO	EOI	EOII	AO	Duys Lusi AA		Prison Grade
	38.4	41.5	39.0	38.6	41.8	43.5	35.1	26.3	
Anxiety/Stress/Depression/Other Psychiatric Illnesses Asthma		0.4			-	0.0			38.8
Back Problems	n/a		- 4.0	3.4	- 27		n/a	- 0.0	4.0
	2.8	2.8	4.8		3.7	3.7	6.0	8.0	4.2
Benign and Malignant Tumours, Cancers	9.4	4.9	5.3	6.2	4.3	2.9	-	4.3	0.8
Blood Disorders	,-	0.6	0.5	0.8	0.3	1.1	n/a	-	n/a
Burns, Poisoning, Frostbite, Hypothermia	n/a	-	n/a	-	n/a	0.2	n/a	-	n/a
Chest and Respiratory Problems	10.9	12.0	10.1	14.2	15.1	14.3	15.9	12.6	15.9
Cold, Cough, Flu, Influenza	2.8	3.5	3.6	3.2	3.0	2.8	4.8	2.2	1.4
Dental and Oral Problems	0.2	-	-	0.1	0.1	0.1	-	-	0.1
Ear, Nose, Throat	0.7	1.0	3.3	1.5	1.6	1.5	1.3	1.2	1.1
Endocrine/Glandular Problems	-	0.3	0.4	0.4	0.3	0.7	-	-	-
Eye Problems	3.6	1.1	1.9	0.4	0.8	0.9	-	1.0	0.2
Gastrointestinal Problems	3.7	4.7	4.3	6.5	5.9	5.3	5.2	4.1	2.9
Genitourinary and Gynaecological Disorders	1.2	3.8	2.3	0.8	1.2	1.6	1.2	0.9	1.0
Headache/Migraine	0.7	0.4	0.5	1.1	0.6	0.8	0.5	0.7	0.6
Heart, Cardiac and Circulatory Problems	3.0	4.6	4.1	3.7	3.1	2.8	3.3	5.8	2.5
Infectious Diseases	0.2	0.3	0.6	0.2	0.4	0.3	0.4	-	0.1
Injury, Fracture	5.1	2.8	6.5	5.8	5.0	4.8	5.9	14.6	12.6
Nervous System Disorders	2.3	1.5	1.5	1.4	0.6	1.6	_	_	0.5
Other Known Causes - Not Elsewhere Classified	7.0	7.2	3.8	2.5	3.5	3.5	8.6	2.9	9.6
Other Musculoskeletal Problems	2.7	3.7	3.1	3.6	4.0	3.3	6.4	11.2	2.4
Pregnancy Related Disorders	2.1	1.4	2.5	3.1	2.6	2.2	0.9	n/a	2.5
Skin Disorders	0.7	0.6	0.4	0.6	0.1	0.7	-	-	0.5
Substance Abuse	n/a	n/a	n/a	-	-	0.4	_	_	n/a
No Reason Specifed	1.8	0.6	1.2	1.6	1. <i>7</i>	1.0	0.8	1.5	1.5
NICS Overall	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

² n/a: No cases recorded.

 $^{^{3}}$ Cells with small numbers of occurrences have been suppressed (-).

3.3 Gender

As has been the case for 13 years Anxiety/Stress/Depression/Other Psychiatric Illnesses was the reason behind the highest percentage of working days lost for both males and females.

The second highest reason for both males and females was Chest and Respiratory Problems, accounting for 13.4% of working days lost for males and 14.2% for females, as shown in Table 4.

Table 4^{1,2,3} Reason for Absence by Gender

	% of Working Days Lost	% of Working Days Lost
Reason for Absence	Male	Female
Anxiety/Stress/Depression/Other Psychiatric Illnesses	38.3	41.3
Asthma	0.3	0.0
Back Problems	5.2	2.9
Benign and Malignant Tumours, Cancers	3.6	4.4
Blood Disorders	0.5	0.6
Burns, Poisoning, Frostbite, Hypothermia	0.1	0.0
Chest and Respiratory Problems	13.4	14.2
Cold, Cough, Flu, Influenza	3.1	2.5
Dental and Oral Problems	0.1	0.1
Ear, Nose, Throat	1.5	1.5
Endocrine/Glandular Problems	0.5	0.3
Eye Problems	0.9	1.0
Gastrointestinal Problems	5.4	4.5
Genitourinary and Gynaecological Disorders	1.0	2.0
Headache/Migraine	0.4	1.0
Heart, Cardiac and Circulatory Problems	4.8	2.1
Infectious Diseases	0.2	0.4
Injury, Fracture	8.6	5.0
Nervous System Disorders	1.2	1.2
Other Known Causes - Not Elsewhere Classified	4.5	5.1
Other Musculoskeletal Problems	4.5	3.4
Pregnancy Related Disorders	n/a	4.3
Skin Disorders	0.5	0.4
Substance Abuse	0.3	0.1
No Reason Specifed	1.1	1.5
NICS Overall	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

² n/a: No cases recorded.

³ Cells with small numbers of occurrences have been suppressed (-).

3.4 Age Group

Anxiety/Stress/Depression/Other Psychiatric Illnesses accounted for the highest percentage of working days lost for all age groups, as shown in Table 5.

Chest and Respiratory Problems accounted for the second highest percentage of working days lost for all age groups aside from the 16-24 category. It should also be noted that the 16-24 age group accounted for less than 1% of NICS staff when considering the high levels of *Injury, Fracture* within this category.

Table 5^{1,2,3}
Reason for Absence by Age Group

	% of				
	Working	Working	Working	Working	Working
	Days Lost				
Reason for Absence	16-24	25-34	35-44	45-54	55+
Anxiety/Stress/Depression/Other Psychiatric Illnesses	43.9	38.8	42.1	41.1	37.0
Asthma	n/a	0.2	-	0.0	0.4
Back Problems	n/a	3.9	4.1	4.0	4.2
Benign and Malignant Tumours, Cancers	n/a	0.5	1.8	3.8	7.2
Blood Disorders	n/a	-	0.6	0.7	0.5
Burns, Poisoning, Frostbite, Hypothermia	n/a	0.2	-	0.0	-
Chest and Respiratory Problems	9.6	13.0	18.2	14.0	10.4
Cold, Cough, Flu, Influenza	5.3	3.2	3.2	2.8	2.2
Dental and Oral Problems	-	_	0.1	0.1	0.1
Ear, Nose, Throat	0.7	2.1	1.8	1.0	1.6
Endocrine/Glandular Problems	-	1.0	0.4	0.4	0.2
Eye Problems	n/a	0.6	0.4	0.8	1.6
Gastrointestinal Problems	6.0	6.3	4.0	5.1	5.1
Genitourinary and Gynaecological Disorders	0.5	0.8	1.4	2.6	1.0
Headache/Migraine	0.7	1.3	0.9	0.5	0.5
Heart, Cardiac and Circulatory Problems	-	0.2	1.5	4.1	5.3
Infectious Diseases	-	0.2	0.3	0.3	0.3
Injury, Fracture	15.3	8.1	5.5	6.7	7.2
Nervous System Disorders	-	1.0	0.8	1.6	1.4
Other Known Causes - Not Elsewhere Classified	5.3	7.0	3.8	4.7	5.1
Other Musculoskeletal Problems	n/a	1.0	2.9	3.6	6.0
Pregnancy Related Disorders	8.7	8.7	4.4	0.2	-
Skin Disorders	1.7	0.3	0.4	0.4	0.5
Substance Abuse	n/a	n/a	0.4	0.2	0.1
No Reason Specifed	0.7	1.4	1.0	1.0	1.8
NICS Overall	100.0	100.0	100.0	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

² n/a: No cases recorded.

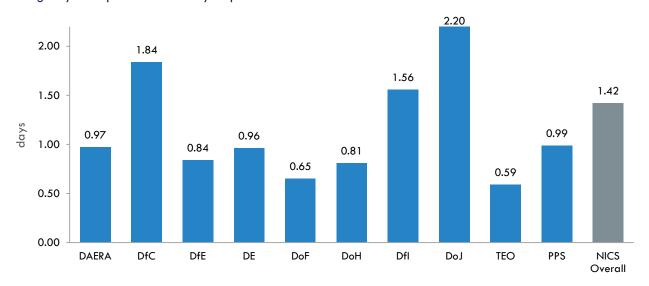
 $^{^{3}}$ Cells with small numbers of occurrences have been suppressed (-).

3.5 Sickness Absence due to COVID-19 (Coronavirus)

In the 2021/2022 reporting year there were 2,039 spells of COVID-19 in the NICS, amounting to 31,448 working days. This equated to 1.42 working days lost per staff year or 0.65% of all available working days. COVID-19 represented 11.7% of all sickness absence days that occurred in 2021/2022.

Figure 16 shows that across Departments the level of absence ranged from 0.59 working days per staff year in The Executive Office (TEO) to 2.20 days in the Department of Justice (DoJ). This equated to 11.9% of all sickness absence days in DoJ and 1.02% of all available days. For further information on COVID-19 absences by Department see Table 7.7 in Appendix 7.

Figure 16
Working Days Lost per Staff Year by Department due to COVID-19



Prison Grade staff had the highest level of COVID-19 sickness absence with 3.93 working days lost per staff year, with Industrial staff also experiencing high levels with 2.55 days. More information on the COVID-19 absences by Grade Level can be found in Table 7.8 in Appendix 7.

Males and Females experienced similar levels of COVID-19 sickness absence, accounting for 11.4% of all Male absence in 2021/2022 and 11.9% of all Female absence (see Table 7.9 in Appendix 7). Across different Age Groups those aged 35-44 had the highest level of COVID-19 absence with 1.87 days per staff year and staff in the youngest age bracket experienced the lowest with 0.40 days (see Table 7.10 in Appendix 7).

¹ As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

CHAPTER 4

Long-term Sickness Absence

12.7% of staff had at least one longterm absence

Long-term absences accounted for 80.5% of the total working days lost

A long-term average duration of 64.3 working

30.1% of Prison Grade staff had a long-term absence

4. LONG-TERM SICKNESS ABSENCE

A long-term absence is defined as any spell of absence that lasted more than 20 consecutive working days during the financial year. Additional information can be found in Appendix 8.

4.1 Prevalence of Long-term Absence

In 2021/2022, over one in every eight staff (12.7%) had a long-term absence, as shown in Table 6; this is a higher proportion of staff with a long-term absence than the previous year (10.8%).

These 3,213 staff each had at least one absence spell that lasted anywhere from more than one month to the full year (see Figure 17). The average length of these 3,375 spells was around three calendar months (64.3 working days¹).

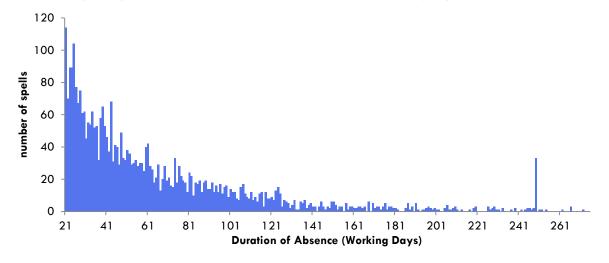
Long-term absences accounted for 80.5% of all working days lost, which was an decrease on the proportion recorded in 2020/2021. This level of long-term absence would, by way of illustration, be equivalent to the loss of around 987 full-time staff for an entire year.

Table 6Number of Long-term Absence Spells

•		
Number of Long term Absence Spells	Number of Staff	% of Staff
0	22,037	87.3
1	3,055	12.1
2	154	0.6
3+	4	0.0
NICS Overall	25,250	100.0

Meanwhile, the Frequency $Rate^2$ - the number of long-term spells per employee - increased from 11.4% to 13.4%.

Figure 17
Number of Spells by Duration - Long-term Absences (more than 20 working days)³



Although only 15.4% of all sickness absence spells lasted longer than two months (41 working days), the working days lost from these absences accounted for 65.4% of the total working days lost.

¹ The figure of 64.3 working days is the mean duration. The median (the middle value of all the long-term absence durations) is 49.0 working days, which equates to nearly $2\frac{1}{2}$ months. These figures only take account of the days lost during the specific financial year. For context, if only long-term absences which ended during 2021/2022 are included in the analysis, the average increases to 70.5 working days (approximately $3\frac{1}{2}$ months).

² Frequency Rate is the average number of long-term absences per employee, expressed as a percentage. (No of spells of long-term absence in the period/No. of employees) x 100

³ The increase to the far right of Figure 17 relates to 33 spells of absence lasting a standard working year.

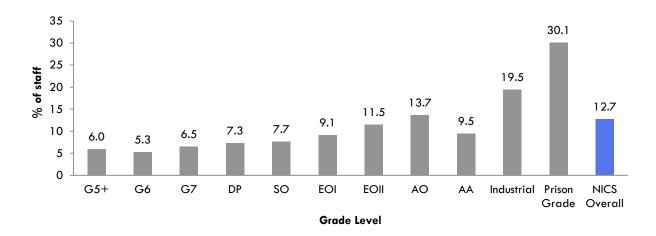
4.2 Grade Level

Figure 18 shows Prison Grade staff had the highest incidence of long-term sickness absence - with nearly a third (30.1%) of staff having a long-term absence spell in 2021/2022. This was an increase on the 2020/2021 figure of 21.4%. All grade levels aside from G6 and AA staff experienced an increase in incidences of long-term sickness absence spells.

The average long-term duration of Prison Grade absences was 67.1 working days, which was higher than the overall NICS average (64.3 working days). In total, 81.4% of all working days lost by Prison Grade staff were due to long-term absences – however, G5+ staff had the highest percentage (89.2%) of any grade level in this category (see Table 8.2 in Appendix 8).

In the non-industrial grades, the incidence of long-term absence tended to decrease as grade level increased. For example, 13.7% of the AO grade staff had a long-term absence compared with 6.0% of G5+ staff.

Figure 18
One or More Long-term Absence by Grade Level

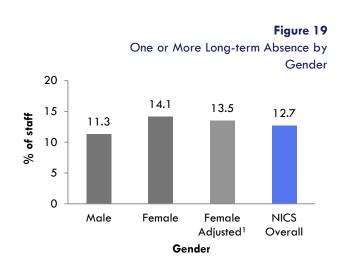


4.3 Gender

Figure 19 shows females had a higher incidence of long-term absence (14.1%) than males (11.3%), even after absences due to *Pregnancy Related Disorders* were excluded.

On the other hand, the average duration of their long-term absences (59.4 days) was shorter than those of males (70.6 days).

For further information, see Table 8.3 in Appendix 8.

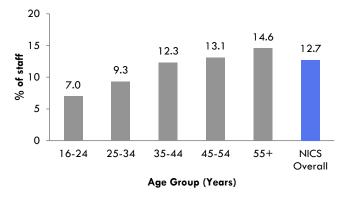


¹ Excludes absences due to Pregnancy Related Disorders.

4.4 Age Group

Figure 20 One or More Long-term Absence by Age Group

As shown in Figure 20, a trend of incidences of long-term absences increasing with age group can be observed. Similarly, the average duration of the long-term absences increased with age group (see Table 8.4 in Appendix 8).



4.5 Reason for Long-term Absence

Anxiety/Stress/Depression/Other Psychiatric Illnesses accounted for the largest proportion of long-term absences in terms of both the spells (43.4%) and the working days lost (45.6%).

The second highest reason was Chest and Respiratory Problems, which accounted for 10.5% of the long-term working days lost and 12.1% of the long-term absence spells, as shown in Table 7.

Table 7Reason for Long-term Absence ^{1,2,3} (% of Long-term Working Days Lost and Long-term Spells)

Reason for Absence	% of Long-term Working Days Lost	% of Long-term Spells
Anxiety/Stress/Depression/Other Psychiatric Illnesses	45.6	43.4
Chest and Respiratory Problems	10.5	12.1
Injury, Fracture	7.3	7.4
Other Known Causes - Not Elsewhere Classified	4.8	5.7
Benign and Malignant Tumours, Cancers	4.8	3.5
Other Musculoskeletal Problems	4.3	3.9
Back Problems	4.0	4.0
Heart, Cardiac and Circulatory Problems	3.8	3.7
Gastrointestinal Problems	3.7	3.9
Pregnancy Related Disorders	1.9	2.7
Genitourinary and Gynaecological Disorders	1.4	1.7
Nervous System Disorders	1.4	1.0
Ear, Nose, Throat	1.2	1.0
Other	3.9	4.7
No Reason Specified	1.2	1.4
NICS Overall	100.0	100.0

¹ The category 'Other' contains any absence with a reason that accounted for less than 1% of the long-term working days lost.

² The category 'No Reason Specified' contains any long-term absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

³ As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

4.6 Long-term Frequency

DoJ had the highest frequency of long-term absences in 2021/2022 at 21.2%, which was an increase on the previous year's figure of 16.4%. DoF had the lowest frequency at 8.7%, as shown in Table 8.

All Departments reported an increase in their long-term frequency rate, with TEO experiencing the greatest rise - a frequency rate increase from 6.0% to 12.6%.

Table 8Long-term Frequency by Department (2017/2018 to 2021/2022)²

	Long-term	· ·	•	Long-term	Long-term Frequency Rate (%)
Department	2017/2018	2018/2019	. , ,	2020/2021	2021/2022
DAERA	11.2	11.2	9.7	8.7	10.8
DfC	15.8	15.8	16.1	13.3	13.7
DfE	9.5	9.7	11.2	9.2	9.9
DE	10.1	9.6	10.0	6.9	9.7
DoF	10.3	10.0	10.3	7.7	8.7
DoH	10.0	8.9	10.3	6.3	10.2
DfI	14.1	13.3	13.9	10.6	14.0
DoJ	16.6	16.5	18.0	16.4	21.2
TEO	6.6	9.3	9.2	6.0	12.6
PPS	12.3	15.6	13.1	8.6	10.1
NICS Overall	14.0	13.9	14.0	11.4	13.4

4.7 Long-term Duration³

In 2021/2022, The Department for Infrastructure (DfI) had the longest average duration of long-term absence spells at 78.2 working days while the shortest average was 59.3 working days in the Public Prosecution Service (PPS). Five Departments showed an increase in average duration compared with 2020/2021; with the remainder reporting a decrease as shown in Table 9.

The most notable fluctuation was in TEO, where the average duration decreased by 32.6 days to 60.3 days. Overall the long-term duration of absence spells in the NICS increased by 0.3 days.

Table 9Long-term Duration by Department (2017/2018 to 2021/2022)²

Department	Long-term Duration (working days) 2017/2018	(working days)	(working days)	(working days)	Long-term Duration (working days) 2021/2022
DAERA	61.2	64.3	67.1	66.4	63.5
DfC	61.4	62.1	59.6	61.4	60.0
DfE	57.4	59.9	54.5	59.7	60.1
DE	58.4	58.2	61.6	69.0	61.7
DoF	61.6	60.6	63.9	64.4	65.9
DoH	57.3	53.4	67.2	72.2	68.0
DfI	64.6	<i>7</i> 1.1	70.9	<i>7</i> 1. <i>7</i>	78.2
DoJ	63.3	61.9	62.7	62.6	63.5
TEO	61.6	73.5	55.0	92.9	60.3
PPS	58.6	60.7	60.1	55.0	59.3
NICS Overall	62.0	63.1	62.8	64.0	64.3

¹ Frequency Rate is the average number of long-term spells per employee, expressed as a percentage.

² Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

 $^{^{3}}$ Throughout this report, the duration of absence relates only to days lost in the specific financial year.

CHAPTER 5 Absence Insight

5. ABSENCE INSIGHT

This chapter aims to provide an insight into some of the findings behind the headline figures.

5.1 Sickness absence returns to pre pandemic levels

The 2021/22 financial year saw a rise in sickness absence of 2.4 days per staff year equivalent from the 2020/21 low of 9.8 days. This increase saw sickness absence rise to 12.2 days, a return to levels similar to those recorded prior to the COVID-19 pandemic, as can be seen in Figure 1 in Section 1.1. All sickness absence reasons, aside from *Dental and Oral Problems*, experienced an increase in working days lost per staff year with each reason contributing varying amounts to the overall sickness absence rise (see Table 9.5 in Appendix 9).

Levels of sickness absence in the NICS varied throughout the year. As can be seen in Figure 21, levels of sickness absence in 2021/22 were consistently higher than the corresponding months in 2020/21, with levels reaching a peak in November 2021 (1.2 working days lost per staff year equivalent).

Figure 21

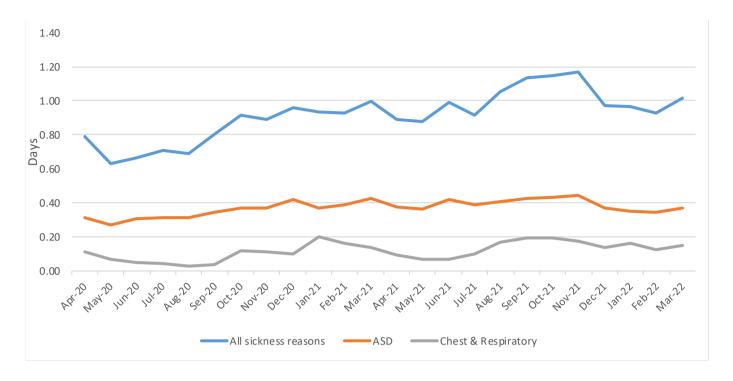
Monthly breakdown of Working Days lost per Staff Year (2020/2021 and 2021/2022)



As can be seen in Figure 22 below, this peak in sickness absence seen in November 2021 coincided with a peak in Anxiety/Stress/Depression/Other Psychiatric Illnesses, which was the largest contributor to the 1.2 working days lost per staff year equivalent; contributing 0.44 days. During this month, Chest and Respiratory problems was the second highest contributor to sickness absence accounting for 0.17 working days lost. Together, Anxiety/Stress/Depression/Other Psychiatric Illnesses and Chest and Respiratory Problems accounted for over half (52.1%) of all working days lost due to sickness absence in November 2021.

Figure 22

Monthly breakdown of All Sickness Reasons, Anxiety/Stress/Depression/Other Psychiatric Illnesses (ASD) and Chest & Respiratory Problems Working Days lost per Staff Year (April 2020 – March 2022)



5.2 Contribution to sickness absence over the last 5 years

During the 2021/2022 year Anxiety/Stress/Depression/Other Psychiatric Illnesses continued to be the largest contributor to sickness absence, as has been the case for a number of years. As shown in Figure 23 below, for the three years prior to the COVID-19 pandemic Injury, Fracture was the second largest contributor to sickness absence. However, in the 2020/21 financial year this was replaced by Chest and Respiratory Problems which continued to be the second largest contributor to sickness absence in 2021/2022. The contribution of Chest and Respiratory Problems to overall sickness levels has increased considerably since COVID-19; moving from previously being the eighth and eleventh contributor in 2017/2018 and 2018/2019 respectively.

Injury, Fracture has remained in the top three sickness absence reasons for the last five years, as shown in Figure 23 below. Prison Grade and Industrial staff had a noticeably higher proportion of working days lost to Injury, Fracture than staff in other grade levels (see Table 3 in Section 3.2). This is likely to reflect the type of work undertaken by these grades.

Figure 23
Top three sickness absence reasons (2017/18 to 2021/2022)



5.3 Absences due to Chest and Respiratory problems

Chest and Respiratory problems is the overarching sickness absence reason under which COVID-19 absences have been categorised ¹. Unsurprisingly, since the COVID-19 pandemic, absences due to Chest and Respiratory problems have increased.

In 2021/2022 the largest proportion of short term absences (those lasting 20 working days or less) were predominately due to Chest and Respiratory problems which accounted for 22.4% of all short term spells of absence. For long term absence (those lasting more than 20 working days), absences due to Chest and Respiratory problems were the second largest contributor, accounting for 12.1% of all long term absence spells and 10.5% of the long term working days lost.

During the 2021/2022 year, Chest and Respiratory problems accounted for 13.8% of all working days lost due to sickness absence; the equivalent of 1.69 days. However, COVID-19 itself represented 11.7% of all sickness absence that occurred in this year and was responsible for 1.42 working days lost. Therefore, if COVID -19 had not been recorded under this absence reason, Chest and Respiratory problems would only have accounted for 0.27 working days lost per staff year, making it a small contributor to overall sickness absence.

¹ As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

5.4 Absences due to Anxiety, Stress, Depression and other Psychiatric Illnesses

During the 2020/2021 year, a reduction was seen in sickness absence levels due to Anxiety/ Stress/Depression/Other Psychiatric Illnesses to 4.26 working days lost from 4.83 working days lost in 2019/2020. However, this reduction was short lived and has now risen again to 4.87 working days lost during the 2021/2022 financial year.

As shown in Table 10, the sickness absence category Anxiety/Stress/Depression/Other Psychiatric Illnesses can be broken down into 6 sub reasons.

Table 10Breakdown of contribution of sub reasons to *Anxiety/Stress/Depression/Other Psychiatric Illnesses* (ASD) from 2019/2020 to 2021/2022

ASD Sub Reasons	Working Days Lost per Staff Year 2019/2020	Working Days Lost per Staff Year 2020/2021	Working Days Lost per Staff Year 2021/2022
Anxiety	0.73	0.86	0.82
Depression - Not Pregnancy Related	0.46	0.38	0.46
Stress - Not Work Related	1.64	1.42	1.62
Stress - Work Related	1.65	1.27	1.65
Other	0.12	0.10	0.11
No Reason Specified	0.23	0.24	0.21
Total ASD	4.83	4.26	4.87

As shown above, the biggest contributor to the rise in this sickness absence reason was Stress – Work Related, followed by Stress – Not Work Related. From 2019/2020 to 2020/2021 Stress – Work Related dropped from 1.65 working days lost to 1.27. However, this increased to 1.65 working days lost during the 2021/2022 financial year.

In 2021/2022 Stress – Work Related accounted for 33.9% of all working days lost within this illness category, an increase from the 2020/2021 financial year (29.7%). Further information on sub reasons can be seen in Table 7.4 in Appendix 7.

APPENDICES

Appendix 1: Data Quality

Relevance: The degree to which the statistical product meets user needs for both coverage and content.

This report covers sickness absences that were recorded on HRConnect (the main HR system used by the NICS) for industrial and non-industrial staff in the Northern Ireland Civil Service. The report also includes sickness absence information for staff in the Department of Justice that were not held on HRConnect, namely: the Northern Ireland Prison Service (data taken from their COMPASS system).

Absence information is presented by Department, grade level, gender, age group, length of service and reason for absence. Some comparisons with figures for the previous four financial years were also included.

Accuracy and Reliability: The proximity between an estimated result and the unknown true value.

Absences that were entered, or closed, on the HR systems retrospectively may be missed if the data were downloaded before this happened. To minimise the impact of this the data for all staff held on HRConnect and COMPASS were extracted three to five weeks after the end of the financial year reporting period; this allowed for the updating of absence records and personnel moves.

Any information provided in this report relating to lost production is calculated, where possible, on the basis of each individual's actual salary and the associated employer's National Insurance and Superannuation contributions.

There is no means of verifying if line managers have entered absences incorrectly, or not at all. Misdiagnosis of symptoms may lead to some self-certified absences being recorded under the wrong reasons. However, Departments regularly remind line managers and staff concerning their roles and responsibilities which are also detailed in Personal Performance Agreements. HRConnect also contains guidance in this regard.

Users should note that some figures may not add to the totals due to rounding.

Timeliness and Punctuality: Timeliness refers to the time gap between publication and the reference period. Punctuality refers to the gap between planned and actual publication dates.

The annual datasets cover the financial year from 1st April to 31st March. The processes used in producing this report are continually being streamlined while at the same time maintaining or improving the accuracy of the data.

Table 1.1: Publication dates (2010/2011 to 2021/22)

Report Year	Date Published	Report Year	Date Published	Report Year	Date Published
2021/2022	28/06/2022	2017/2018	26/09/2018	2013/2014	16/10/2014
2020/2021	29/06/2021	2016/2017	20/09/2017	2012/2013	30/10/2013
2019/2020	25/06/2020	2015/2016	22/09/2016	2011/2012	29/11/2012
2018/2019	20/06/2019	2014/2015	10/09/2015	2010/2011	02/12/2011

The reports for 2010/2011 and 2011/2012 were both delayed beyond October for reasons as detailed in their respective Data Quality sections.

Accessibility and Clarity: Accessibility is the ease with which users are able to access the data, also reflecting the format in which the data are available and the availability of supporting information. Clarity refers to the quality and sufficiency of the metadata, illustrations and accompanying advice.

No issues relating to accessibility or clarity were received during a Customer Survey in February 2021 or March 2018. The <u>HRCS Customer Survey Report</u> contains contact details for further information and is available to download via the sickness absence page on the NISRA website, the DoF website and the gov.uk website, along with the reports from previous years. The data presented in the report are also available in OpenDocument Spreadsheet (ODS) format. If the publication is required in a machine- readable format, the tables supplied in Open Document Spreadsheet format can be saved as .csv files by Microsoft Excel or by the free Apache OpenOffice suite.

Appendix 1: Data Quality

Coherence and Comparability: Coherence is the degree to which data that are derived from different sources or methods, but refer to the same topic, are similar. Comparability is the degree to which data can be compared over time and domain.

Analyses prior to 2008/2009 were based on data extracted from HRMS (the previous HR system used by the NICS). Sickness absence information was entered onto this system by Departmental HR staff based on manually completed weekly sick returns. Under the new system it is the responsibility of line managers to record sickness absence information on HRConnect. This change in recording practices coincided with an increase in the proportion of staff with no absences and should be taken into consideration when analysing historical trends.

In December 2016, HR information, including historic sickness absence information, relating to staff in the Youth Justice Agency was moved from their Simply Personnel system onto HRConnect (the main HR system used by the NICS). This should improve the data's comparability further, from 2016/2017 onwards. Similarly, Non-Prison Grade staff in the Northern Ireland Prison Service have moved their HR information from the COMPASS system onto HRConnect from 1st April 2017.

As of the 4 November 2021, revised guidance was issued on how absence attributed to COVID-19 is recorded on HRConnect. The first 10 calendar days of an absence attributed to COVID-19 must be recorded as paid special leave on HRConnect, and not as a sickness absence. Subsequently caution should be taken when reading trend information.

The self-certification period for sickness absence was temporarily extended from 7 days to 28 days for the period 17 December 2021 to 26 January 2022. This is adhering to Covid-19 guidance issued by the NICS and applied to all new absences during this period.

The HRConnect, Simply Personnel and COMPASS databases use similar definitions and methodology to record sickness absence. As part of the data verification process the variables in the datasets are checked to ensure that they are comparable prior to the datasets being merged into one overall financial year file.

The recording of the reason for absence uses the Sickness Absence Recording Tool (SART) - details of which can be found at IOM Sickness Absence Recording Tool Development and Guidance Website. These were developed by the Institute of Occupational Medicine (IOM) for the UK Health and Safety Executive (HSE).

Where practical, the Cabinet Office guidelines on the calculation of sickness absence are followed. The headline sickness absence figures can be compared to the GB Civil Service which can be found at GB Civil Service sickness absence figures. However, in-depth comparisons cannot be made as they do not publish figures beyond their headline rate. The headline figures would achieve a grade D on the 4 Nations Comparability Scale (Comparing Official Statistics Across the UK) given that they are produced from separate sources of data but the methods and standards are broadly comparable.

In Scotland the sickness absence statistics for the Scottish Government workforce are reported quarterly (on a rolling 12-month basis) and can be found at Scottish Government Workforce Information. They are produced on a "per staff year" basis. The Welsh Government includes headline sickness absence figures in their annual Consolidated Accounts, available at Welsh Government Consolidated Accounts. They are produced on a "per staff year" basis also. In the Republic of Ireland (Rol), Public Service sick leave statistics are published annually and can be found at Rol Public Sick Leave Statistics. These are on a "per full-time equivalent" basis. Since 2021, data has not been available for the Welsh Government; this may be due to COVID-19.

Care should also be taken when making comparisons with the sickness absence reports produced by CIPD or CBI, which are often quoted in the press. These are based on survey returns which can be affected by response bias. For example, firms with solid methods of data collection and that have 'good' figures to report may be the ones most likely to send in their figures. These organisations also report on a "per person" method while the NICS reports on a 'per Staff Year' basis, as per Cabinet Office guidelines, which methodologically tends to return a higher figure. In particular, using the 'per person' method can markedly underreport the absence levels of organisations with a high proportion of part-time staff and/or high levels of staff turnover.

The "per Staff Year" method takes account of the hours a member of staff actually works whereas the "per person" method uses the number of staff employed but disregards their working patterns. The Staff Year value is a better reflection of the real working time available because it takes into consideration both the contracted hours worked and the proportion of the year for which staff were employed. This enables more meaningful comparisons to be made with external organisations and between/within Departments.

Typically the number of Staff Years is less than the headcount of staff and therefore an organisation's Working Days Lost per Staff Year figure will tend to be higher than their Working Days Lost per Person figure. The magnitude of this difference will depend on the proportion of part-time staff and the level of staff turnover in the organisation. For example, in the GB Civil Service the difference has been estimated to be about one day.

Appendix 1: Data Quality

Output Quality Trade-offs: Trade-offs are the extent to which different aspects of quality are balanced against each other.

No trade-offs applied.

Assessment of User Needs and Perceptions: The processes for finding out about users and uses and their views on the statistical products.

An <u>online customer survey</u> was undertaken in February 2021. The most frequently stated reason for using the sickness absence publication was performance monitoring followed by policy making/policy monitoring. The majority (79%) of respondents said that they were satisfied or very satisfied with the publication overall. Most of the respondents (86%) said that the statistics fully or mostly met their needs; the remainder said that their needs where partly meet. Suggestions for how needs could be better met and HRCS responses to all feedback are documented in Appendix 2 of the customer survey.

Performance, Costs and Respondent Burden: The effectiveness, efficiency and economy of the statistical product.

There is no respondent burden since the data are held on administrative systems and extracted using an automated process. The annual operational cost (staff time) of producing the report is approximately £26,000.

Confidentiality, Transparency and Security: The procedures and policy used to ensure sound confidentiality, security and transparent practice.

All staff involved are trained on the protocols for protecting and maintaining the confidentiality of the data. NISRA follows the 'National Statistician's Guidance: Confidentiality of Official Statistics' in the collection and dissemination of this report. This guidance can be found at National Statistician's guidance.

Data are held on a network that is only accessible to the few statisticians who need access. Printouts containing individual records or small cell sizes are locked away and shredded as soon as possible.

Standard disclosure control methodology is applied to the data. This ensures that information attributable to an individual is not identifiable in any published outputs and that the outputs are only seen by authorised staff prior to their publication. Suppression is applied where the number of individuals in a cell is less than three. Suppression is also applied, where necessary, to the next lowest valued cell in order that identification by subtraction is not possible.

The pre-release access list for the report is reviewed on an annual basis. The named individuals are checked to ensure that they are the correct contact and that they are available on the day before the release of the report (if they are not then they can nominate a deputy). A guidance document is also sent to those on the revised list explaining to them their obligations about data disclosure prior to the publication of the report.

Appendix 2: Calculations

Absence levels are presented in a number of ways throughout the report and are defined as follows:

The "Working days lost per staff year" approach was recommended by the Cabinet Office in the review "Managing Attendance in the Public Sector (1998)". This approach replaced 'working days lost per person' which does not always permit valid comparisons to be made between or within organisations that differ in their proportions of part-time staff and/or their levels of staff turnover. In particular, it can misrepresent the absence rate in organisations that have a high proportion of part-time staff and/or high levels of staff turnover. For the majority of people, a staff year is approximately 220 working days, but clearly this depends on date of entry and/or date of leaving, and annual leave entitlement which varies by grade, length of service, and work pattern. For each individual a 'staff year' was therefore calculated taking all of these factors into account. The following simple example highlights the rationale for the methodology used by the Cabinet Office.

Example

- A. Worked Full-time all year (hence 1 staff year), and
- **B.** Worked Full-time for $\frac{1}{2}$ year (hence $\frac{1}{2}$ staff year)

If **A** was absent for 20 working days and **B** was absent for 10 working days, then the number of working days lost per staff year are calculated as follows:

Total Number of working days lost =
$$30$$

Total Number of Staff Years = $1 + 0.5$ = 1.5
Working Days Lost per Staff Year = 30 = 20

According to the other approach, the number of days lost per person would be:

which overlooks the fact that one of the staff was only employed for six months.

Working Days Lost through Sickness Absence

Table 3.1: Department by Grade Level

When assessing the variation in days lost per staff year in the table below it should be noted that the number of staff involved can be relatively small. Even a small number of long-term absences can therefore strongly influence the overall level of absence in these groupings.

	Working Days								
	Lost per Staff								
	Year								
Department	G7+	DP	\$0	EOI	EOII	AO	AA	Industrial	Prison Grade
DAERA	8.3	7.1	6.7	11.5	10.3	14.4	9.4	15.7	n/a
DfC	8.1	7.5	9.2	10.0	12.8	15.4	21.0	18.0	n/a
DfE	4.9	8.0	8.3	9.5	9.5	15.9	3.8	n/a	n/a
DE	9.7	6.5	3.5	7.8	12.4	9.4	9.5	n/a	n/a
DoF	8.0	6.4	7.6	7.0	8.7	12.2	10.0	36.4	n/a
DoH	7.3	9.6	8.1	22.6	12.0	20.0	8.8	n/a	n/a
DfI	4.6	8.0	8.5	8.6	13.6	16.0	5.0	27.7	n/a
DoJ	2.8	5.6	9.5	13.2	17.8	15.4	11.5	21.6	28.0
TEO	8.0	13.9	9.8	3.3	12.3	13.6	27.2	n/a	n/a
PPS	1.4	10.6	4.2	14.7	14.3	10.6	11.9	n/a	n/a
NICS Overall	6.8	7.4	8.0	10.2	12.3	14.8	11.4	24.5	28.0

Table 3.2: Absence Levels by Occupational Grouping²
Occupational Groupings (with more than 200 staff)

	Working Days	Working Days	Working Days	Working Days	Working Days
	Lost per Staff	Lost per Staff	Lost per Staff	Lost per Staff	Lost per Staff
Occupational	Year	Year	Year	Year	Year
Grouping	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Prison Grade	20.9	19.3	20.1	17.7	28.0
Industrial	18.8	17.1	17.1	16.2	24.5
Driving Examiner	12.6	16.9	13.6	7.8	22.1
Support Grade Staff	10.5	13.1	16.9	9.3	13.3
Planning	7.7	9.2	15.0	12.6	11.7
General Service	13.6	13.0	13.6	10.1	11.4
Agricultural Inspector	7.2	10.1	7.4	6.4	9.8
Drawing Officer	17.4	12.4	10.7	9.8	9.7
Other	8.7	8.9	9.1	6.4	8.2
Statistician	5.6	7.3	8.4	5.4	6.7
Computing	7.7	6.7	6.4	4.7	6.6
Secretarial/Typing	16.0	14.9	10.7	8.3	6.5
Scientific Officer	9.3	6.7	8.0	5.8	6.3
Civil Eng (inc assistants)	5.0	6.2	7.6	5.3	6.2
Casual	7.2	21.6	2.3	0.0	1.6

¹ n/a: No cases recorded

² Green text denotes a reduction from the previous financial year.
Red text denotes an increase from the previous financial year.

Table 3.3: Certification by Department¹

	Working Days Lost	Working Days Lost	Working Days Lost	% of Available	% of Available	% of Available
	per Staff Year	per Staff Year	per Staff Year	Working Days Lost	Working Days Lost	Working Days Lost
Department	Self-Certified	Certified	Overall	Self-Certified	Certified	Overall
DAERA	0.6	8.8	9.6	0.3	4.0	4.4
DfC	1.0	11.4	12.7	0.5	5.2	5.8
DfE	0.6	8.2	8.8	0.3	3.7	4.0
DE	0.5	7.8	8.5	0.2	3.6	3.9
DoF	0.7	7.7	8.5	0.3	3.5	3.9
DoH	0.6	9.6	10.3	0.3	4.4	4.7
DfI	0.8	13.1	14.2	0.4	6.0	6.4
DoJ	1.1	15.8	18.5	0.5	<i>7</i> .3	8.5
TEO	0.5	10.2	10.9	0.2	4.6	4.9
PPS	0.8	8.3	9.3	0.4	3.8	4.2
NICS Overall	0.8	11.0	12.2	0.4	5.0	5.6

Table 3.4: Certification by Grade Level

	Working Days Lost	Working Days Lost	Working Days Lost	% of Available	% of Available	% of Available
	per Staff Year	per Staff Year	per Staff Year	Working Days Lost	Working Days Lost	Working Days Lost
Grade Level	Self-Certified	Certified	Overall	Self-Certified	Certified	Overall
G5+	0.2	7.2	7.4	0.1	3.3	3.4
G6	0.3	6.4	6.7	0.2	2.9	3.1
G7	0.5	6.1	6.7	0.2	2.8	3.1
DP	0.5	6.8	7.4	0.3	3.1	3.4
50	0.6	7.3	8.0	0.3	3.3	3.6
EOI	0.7	9.3	10.2	0.3	4.2	4.7
EOII	1.0	11.1	12.3	0.4	5.1	5.6
AO	1.2	13.4	14.8	0.5	6.1	6.7
AA	1.0	10.1	11.4	0.5	4.6	5.1
Industrial	1.0	23.0	24.5	0.5	10.4	11.1
Prison Grade	1.2	22.9	28.0	0.6	10.8	13.2
NICS Overall	0.8	11.0	12.2	0.4	5.0	5.6

Table 3.5: Certification by Gender

	Working Days Lost	Working Days Lost	Working Days Lost	% of Available	% of Available	% of Available
	per Staff Year	per Staff Year	per Staff Year	Working Days Lost	Working Days Lost	Working Days Lost
Gender	Self-Certified	Certified	Overall	Self-Certified	Certified	Overall
Male	0.9	10.0	11.2	0.4	4.5	5.1
Female	0.8	12.1	13.3	0.4	5.5	6.1
NICS Overall	0.8	11.0	12.2	0.4	5.0	5.6

Table 3.6: Certification by Age Group¹

	Working Days Lost per Staff Year Self-Certified	per Staff Year	per Staff Year	Working Days Lost	Working Days Lost	Working Days Lost
Age Group 16-24	1.1	6.4	8.3	0.5	2.8	
		_			-	
25-34	1.2	8.2	10.0	0.5	3.7	4.5
35-44	1.0	10.0	11.4	0.5	4.6	5.2
45-54	0.8	10.5	11. <i>7</i>	0.4	4.8	5.3
55+	0.6	13.9	14.8	0.3	6.4	6.8
NICS Overall	0.8	11.0	12.2	0.4	5.0	5.6

¹ The self-certification period for sickness absence was temporarily extended from 7 days to 28 days for the period 17 December 2021 to 26 January 2022. This is adhering to Covid-19 guidance issued by the NICS and applied to all new absences during this period.

Table 3.7: % of Available Working Days Lost by Department $^{\rm l}$

	% Available				
	Working Days Lost				
Department	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
DAERA	4.8	4.7	4.5	3.4	4.4
DfC	7.0	6.8	6.8	5.2	5.8
DfE	4.5	4.5	4.6	3.4	4.0
DE	4.5	4.2	4.5	2.9	3.9
DoF	5.0	4.7	4.8	3.1	3.9
DoH	4.4	3.8	4.9	3.1	4.7
DfI	5.8	5.8	6.0	4.3	6.4
DoJ	6.9	6.4	7. 1	6.1	8.5
TEO	3.5	4.9	4.2	3.4	4.9
PPS	5.4	6.5	5.7	3.0	4.2
NICS Overall	6.0	5.8	5.9	4.4	5.6

Table 3.8: % of Available Working Days Lost by Grade Level $^{\rm l}$

	% Available				
	Working Days Lost				
Grade Level	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
G5+	1.3	1.8	2.1	2.4	3.4
G6	2.6	4.2	3.7	2.5	3.1
G7	3.2	2.7	2.6	2.2	3.1
DP	3.5	3.3	3.6	3.1	3.4
SO	4.1	4.2	4.6	3.0	3.6
EOI	4.4	4.6	4.8	3.4	4.7
EOII	6.2	5.9	6.3	4.8	5.6
AO	7.7	7.9	7.6	5.4	6.7
AA	8.5	7.5	8.9	6.5	5.1
Industrial	8.6	7.8	7.7	7.3	11.1
Prison Grade	9.6	9.0	9.4	8.1	13.2
NICS Overall	6.0	5.8	5.9	4.4	5.6

Table 3.9: % of Available Working Days Lost by Gender $^{\rm l}$

	% Available				
	Working Days Lost				
Gender	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Male	5.0	5.0	5.0	3.8	5.1
Female	<i>7</i> .1	6.6	6.9	5.0	6.1
NICS Overall	6.0	5.8	5.9	4.4	5.6

Table 3.10: % of Available Working Days Lost by Age Group 1

	% Available				
	Working Days Lost				
Age Group	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
16-24	2.9	3.1	3.3	3.0	3.6
25-34	5.6	5.7	5.8	4.1	4.5
35-44	5.9	5.4	5.6	4.1	5.2
45-54	5.7	5.6	5.6	3.9	5.3
55+	6.6	6.5	6.6	5.4	6.8
NICS Overall	6.0	5.8	5.9	4.4	5.6

¹ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

Appendix 4: Seasonal Effects on the Onset of Absence

The following tables examine seasonal effects on the onset of sickness absence.

Table 4.1: Onset of Absence by Month

	% of Spells	% of Spells	% of Spells
	Starting in Month	Starting in Month	Starting in Month
Month	Self-Certified	Certified	Overall
April	5.7	5.7	5.6
May	7.2	5.9	6.5
June	6.5	6.8	6.6
July	5.5	6.8	6.3
August	6.8	8.8	8.0
September	8.8	8.7	8.8
October	10.2	9.8	10.2
November	12.0	9.4	11.0
December	10.0	6.5	7.8
January	10.0	9.9	9.2
February	7.4	9.8	8.7
March	9.9	11.9	11.3

Table 4.2: Onset of Anxiety/Stress/Depression/Other Psychiatric Illnesses by Month

	% of Spells Starting in
Month	Month
April	6.2
May	6.9
June	8.0
July	5.8
August	7.4
September	9.0
October	10.2
November	8.8
December	5.8
January	9.7
February	10.3
March	11.9

Table 4.3: Onset of Absence by Weekday

Weekday	% of Spells Starting on Weekday Self-Certified	Starting on Weekday	Starting on Weekday
Sunday	0.7	1.3	1.3
Monday ¹	30.1	33.9	31.3
Tuesday	23.2	20.2	21.6
Wednesday	18. <i>7</i>	16.2	17.4
Thursday	1 <i>7</i> .5	16.5	1 7 .0
Friday	8.8	10.3	9.7
Saturday	1.1	1.8	1.7

¹ It should be noted that absences that actually started on a Saturday or Sunday, and then continued into the working week, may have been recorded as if they had started on a Monday.

Appendix 5: Standardised Departmental Absence Levels

The following figures show the extent to which a Department's staffing profile can influence its overall absence level. In Figures 5.1 and 5.2 below, the staffing profile of each Department has been standardised by grade level, gender and age group to that of the NICS as a whole.

Figure 5.1: Working Days Lost per Staff Year - Observed and Standardised

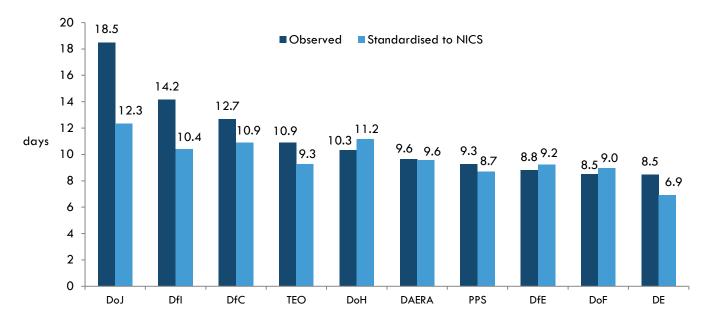
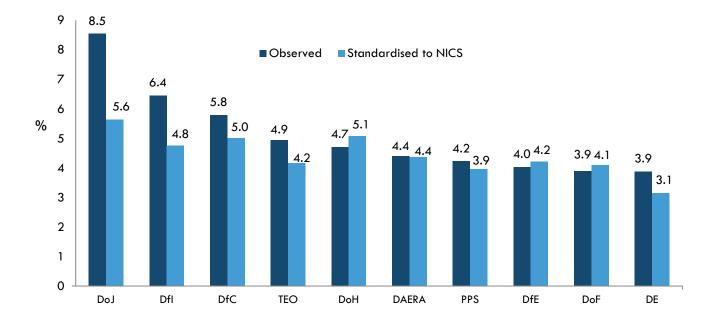


Figure 5.2: % of Available Working Days Lost - Observed and Standardised



Spells of Sickness Absence

Table 6.1: Average Duration and Number of Spells by Certification and Department

	Self-Certified	Self-Certified	Certified	Certified		
	Absences	Absences	Absences	Absences	Overall	Overall
	No. of Spells per	Average Duration	No. of Spells per	Average Duration	No. of Spells per	Average Duration
Department	Staff Year	(Working Days)	Staff Year	(Working Days)	Staff Year	(Working Days)
DAERA	0.2	3.1	0.2	39.5	0.5	21.3
DfC	0.3	3.0	0.3	37.8	0.7	18.2
DfE	0.2	3.1	0.2	36.6	0.4	21.0
DE	0.2	3.1	0.2	37.0	0.4	21.1
DoF	0.2	3.0	0.2	38.8	0.5	18.4
DoH	0.2	3.3	0.2	42.4	0.4	23.8
DfI	0.2	3.7	0.3	50.3	0.5	28.4
DoJ	0.3	3.4	0.4	45.0	0.9	21.4
TEO	0.2	3.1	0.2	43.9	0.4	24.9
PPS	0.3	3.0	0.2	34.3	0.5	1 <i>7</i> .1
NICS Overall	0.3	3.2	0.3	41.1	0.6	20.7

Table 6.2: Average Duration and Number of Spells by Certification and Grade Level

	Self-Certified Absences	Self-Certified Absences	Certified		Overall	0
	No. of Spells per	Absences Average Duration	Absences No. of Spells per	Absences Average Duration		Overall Average Duration
Grade Level	Staff Year	(Working Days)		ŭ		(Working Days)
G5+	0.1	2.4	0.1	56.7	0.2	35.8
G6	0.1	3.0	0.1	49.0	0.3	26.6
G7	0.2	2.9	0.2	38.1	0.4	18.9
DP	0.2	3.0	0.2	37.8	0.4	19. <i>7</i>
02	0.2	3.1	0.2	36.0	0.4	19.6
EOI	0.2	3.2	0.2	39.2	0.5	20.5
EOII	0.3	3.1	0.3	39.7	0.6	19.4
AO	0.4	3.1	0.4	38.1	0.8	19.0
AA	0.4	2.7	0.3	33.2	0.7	1 <i>5.7</i>
Industrial	0.3	3.4	0.4	58.2	0.7	34.0
Prison Grade	0.3	4.5	0.5	50.9	1.2	23.6
NICS Overall	0.3	3.2	0.3	41.1	0.6	20.7

Table 6.3: Average Duration and Number of Spells by Certification and Gender

	Self-Certified	Self-Certified	Certified	Certified		
	Absences	Absences	Absences	Absences	Overall	Overall
	No. of Spells per	Average Duration	No. of Spells per	Average Duration	No. of Spells per	Average Duration
Gender	Staff Year	(Working Days)	Staff Year	(Working Days)	Staff Year	(Working Days)
Male	0.3	3.4	0.2	46.3	0.5	21.2
Female	0.3	3.0	0.3	37.3	0.7	20.3
NICS Overall	0.3	3.2	0.3	41.1	0.6	20.7

Table 6.4: Average Duration and Number of Spells by Certification and Age Group

	Self-Certified	Self-Certified				
	Absences	Absences	Certified Absences	Certified Absences	Overall	Overall
	No. of Spells per	Average Duration	No. of Spells per	Average Duration	No. of Spells per	Average Duration
Age Group	Staff Year	(Working Days)	Staff Year	(Working Days)	Staff Year	(Working Days)
16-24	0.4	2.6	0.2	35.3	0.8	10.6
25-34	0.4	3.0	0.2	34.2	0.7	13.6
35-44	0.3	3.2	0.3	37.1	0.6	1 <i>7</i> .8
45-54	0.2	3.4	0.2	42.5	0.5	22.1
55+	0.2	3.1	0.3	46.3	0.5	27.7
NICS Overall	0.3	3.2	0.3	41.1	0.6	20.7

Table 6.5: Number of Absence Spells - % of Staff

Number of Absence	% of Staff	* *	% of Staff	% of Staff	% of Staff
Spells	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
0	46.6	51.3	50.7	72.3	62.0
1	35.4	33.4	33.9	22.4	28.0
2	13.4	11.4	11.3	4.3	7.4
3	3.5	2.9	3.1	0.8	1.9
4	0.7	0.6	0.6	0.2	0.5
5	0.2	0.2	0.1	0.0	0.1
6+	0.3	0.2	0.2	0.0	0.1

Table 6.6: Duration of Absence Spells - % of Spells

Duration of Absence (Working Days)	% of Spells 2017/2018	•	•	•	•
1-2	27.7	28.0	26.6	17.2	22.0
3-5	38.9	37.3	37.4	26.1	30.1
6-10	8.0	7.3	8.2	12.1	11. <i>7</i>
11-20	7.5	7.6	7.9	11.5	10.3
More than 20	1 <i>7</i> .9	19.8	20.0	33.0	25.9

Table 6.7: Average Duration of Short-term Absence Spells - Working Days $^{\rm 1}$

Department	Average Duration (Working Days) 2017/2018	Average Duration (Working Days) 2018/2019	Average Duration (Working Days) 2019/2020	(Working Days)	· ·
DAERA	5.2	4.8	5.0	6.2	5.7
DfC	4.3	4.3	4.4	5.5	5.1
DfE	4.5	4.3	4.6	6.1	5.8
DE	4.3	4.3	4.7	6.5	5.7
DoF	4.4	4.3	4.4	5.9	5.2
DoH	3.8	4.2	4.9	6.8	6.5
DfI	5.3	5.1	5.6	7.3	6.1
DoJ	4.9	5.0	5.0	6.2	5.6
TEO	4.6	4.2	5.0	6.5	6.0
PPS	4.6	4.9	5.5	7.3	5.6
NICS Overall	4.6	4.5	4.7	6.0	5.5

¹ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

Table 6.8: Distribution of Working Days Lost

Cumulative Number of	% of Staff				
Working Days Lost	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
0	46.6	51.3	50.7	72.3	62.0
1-5	24.6	22.5	22.3	9.4	14.6
6-10	8.9	7.4	7.5	3.6	5.3
11-15	3.4	2.8	3.2	2.1	2.7
16-20	2.1	1.9	2.1	1.4	1.9
More than 20	14.4	14.1	14.3	11.2	13.6

Table 6.9: Duration of Absence in Working Days Lost

	% of Working				
Duration of Absence	Days Lost				
(Working Days)	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
1-2	3.0	2.8	2.6	1.1	1.7
3-5	10.2	8.9	9.0	4.1	5.8
6-10	4.5	3.7	4.1	3.9	4.6
11-20	7.6	<i>7</i> .1	7.3	6.9	7.5
More than 20	74.7	77.6	77.0	83.9	80.5

Table 6.10: Number of Absence Spells by Department 1,2

	% of Staff	% of Staff	% of Staff	% of Staff	% of Staff	% of Staff	% of Staff
Department	0 Spells	1 Spell	2 Spells	3 Spells	4 Spells	5 Spells	6+ Spells
DAERA	68.4	25.1	5.1	1.1	0.2	-	-
DfC	58.1	30.6	8.5	2.2	0.5	0.1	0.1
DfE	70.9	23.7	4.4	1.0	n/a	n/a	n/a
DE	<i>7</i> 1.1	23.5	4.8	-	n/a	-	n/a
DoF	68.0	25. <i>7</i>	5.0	1.0	0.3	n/a	n/a
DoH	70.2	24.3	4.3	1.1	n/a	n/a	n/a
DfI	65.1	26.6	6.5	1.5	-	n/a	-
DoJ	51.0	30.1	12.5	4.1	1. <i>7</i>	0.4	0.3
TEO	<i>7</i> 1.0	22.8	5.1	1.1	n/a	n/a	n/a
PPS	65.3	25.4	7.0	1.5	-	-	n/a
NICS Overall	62.0	28.0	7.4	1.9	0.5	0.1	0.1

¹ Cells with small numbers of occurrences have been suppressed (-).

² n/a: No cases recorded.

Reason for Sickness Absence

Table 7.1: Certification by Reason for Absence

	% of Available	% of Available	% of Available
	Working Days Lost	Working Days Lost	Working Days Lost
Reason for Absence	Self-Certified	Certified	Overall
Anxiety/Stress/Depression/Other Psychiatric Illnesses	0.0	2.2	2.2
Asthma	0.0	0.0	0.0
Back Problems	0.0	0.2	0.2
Benign and Malignant Tumours, Cancers	0.0	0.2	0.2
Blood Disorders	0.0	0.0	0.0
Burns, Poisoning, Frostbite, Hypothermia	0.0	0.0	0.0
Chest and Respiratory Problems	0.1	0.6	0.8
Cold, Cough, Flu, Influenza	0.1	0.1	0.2
Dental and Oral Problems	0.0	0.0	0.0
Ear, Nose, Throat	0.0	0.1	0.1
Endocrine/Glandular Problems	0.0	0.0	0.0
Eye Problems	0.0	0.0	0.1
Gastrointestinal Problems	0.1	0.2	0.3
Genitourinary and Gynaecological Disorders	0.0	0.1	0.1
Headache/Migraine	0.0	0.0	0.0
Heart, Cardiac and Circulatory Problems	0.0	0.2	0.2
Infectious Diseases	0.0	0.0	0.0
Injury, Fracture	0.0	0.4	0.4
Nervous System Disorders	0.0	0.1	0.1
Other Known Causes - Not Elsewhere Classified	0.0	0.2	0.3
Other Musculoskeletal Problems	0.0	0.2	0.2
Pregnancy Related Disorders	0.0	0.1	0.1
Skin Disorders	0.0	0.0	0.0
Substance Abuse	0.0	0.0	0.0
No Reason Specified	0.0	0.1	0.1
NICS Overall	0.4	5.0	5.6

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

Table 7.2: % of Absence Spells by Reason for Absence

	% of Spells				
Reason for Absence	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Anxiety/Stress/Depression/Other Psychiatric Illnesses	12.5	14.4	14.7	23.9	18.2
Asthma	0.3	0.3	0.3	0.2	0.2
Back Problems	4.7	5.5	4.7	4.4	4.0
Benign and Malignant Tumours, Cancers	0.9	1.2	1.1	1.6	1.3
Blood Disorders	0.4	0.4	0.4	0.3	0.3
Burns, Poisoning, Frostbite, Hypothermia	0.1	0.1	0.1	0.1	0.1
Chest and Respiratory Problems	5.5	5.3	7.6	19.0	19. <i>7</i>
Cold, Cough, Flu, Influenza	25.7	19.1	19.8	6.8	14.0
Dental and Oral Problems	0.7	0.8	0.9	0.9	0.6
Ear, Nose, Throat	4.1	4.7	4.6	3.0	3.0
Endocrine/Glandular Problems	0.3	0.4	0.4	0.4	0.4
Eye Problems	0.8	0.9	0.9	0.8	1.0
Gastrointestinal Problems	18.3	19.3	18.4	11.9	12.4
Genitourinary and Gynaecological Disorders	2.4	2.6	2.4	2.1	1.9
Headache/Migraine	2.5	2.8	2.6	3.4	2.9
Heart, Cardiac and Circulatory Problems	1.4	1. <i>7</i>	1.8	2.5	1.8
Infectious Diseases	0.6	0.7	0.7	0.3	0.5
Injury, Fracture	4.9	5.2	4.8	4.7	4.3
Nervous System Disorders	0.5	0.6	0.5	0.6	0.6
Other Known Causes - Not Elsewhere Classified	2.5	2.9	3.0	4.0	4.7
Other Musculoskeletal Problems	2.9	3.1	3.4	3.4	2.6
Pregnancy Related Disorders	5.8	5.8	5.0	3.2	2.9
Skin Disorders	0.5	0.6	0.7	0.7	0.5
Substance Abuse	0.0	0.1	0.1	0.2	0.2
No Reason Specified	1. <i>7</i>	1.3	1.3	1.6	1.8
NICS Overall	100.0	100.0	100.0	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

Table 7.3: % of Working Days Lost by Reason for Absence $^{\rm l}$

	% of Working				
	Days Lost				
Reason for Absence	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Anxiety/Stress/Depression/Other Psychiatric Illnesses	36.4	38.7	37.4	43.5	39.8
Asthma	0.2	0.2	0.2	0.1	0.2
Back Problems	5.5	5.7	5.1	3.8	4.1
Benign and Malignant Tumours, Cancers	3.5	5.2	5.0	4.7	4.0
Blood Disorders	0.8	0.7	0.5	0.3	0.6
Burns, Poisoning, Frostbite, Hypothermia	0.0	0.1	0.0	0.0	0.1
Chest and Respiratory Problems	4.0	3.3	3.9	12.1	13.8
Cold, Cough, Flu, Influenza	<i>7</i> .1	4.5	4.4	1.3	2.8
Dental and Oral Problems	0.2	0.2	0.2	0.1	0.1
Ear, Nose, Throat	1. <i>7</i>	2.0	1.8	1.3	1.5
Endocrine/Glandular Problems	0.4	0.5	0.6	0.4	0.4
Eye Problems	0.9	0.8	0.9	0.5	1.0
Gastrointestinal Problems	6.7	6.2	6.7	4.7	4.9
Genitourinary and Gynaecological Disorders	2.9	2.6	3.0	1. <i>7</i>	1.5
Headache/Migraine	0.7	1.0	0.9	0.7	0.7
Heart, Cardiac and Circulatory Problems	3.7	4.0	4.7	4.1	3.4
Infectious Diseases	0.5	0.6	0.7	0.4	0.3
Injury, Fracture	8.1	8.4	8.0	5.9	6.7
Nervous System Disorders	1.1	0.9	1.2	1.1	1.2
Other Known Causes - Not Elsewhere Classified	3.8	4.4	4.3	4.2	4.8
Other Musculoskeletal Problems	4.9	4.1	4.9	4.3	3.9
Pregnancy Related Disorders	4.5	4.3	3.8	2.7	2.2
Skin Disorders	0.4	0.5	0.5	0.4	0.5
Substance Abuse	0.1	0.1	0.2	0.3	0.2
No Reason Specified	1.8	0.9	1.2	1.3	1.3
NICS Overall	100.0	100.0	100.0	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

Table 7.4: Breakdown of Anxiety/Stress/Depression/Other Psychiatric Illnesses

	% of Working				
	Days Lost				
Sub-reason for Absence	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Anxiety	15.2	14.0	15.2	20.2	16.8
Depression - Not Pregnancy Related	12.1	9.6	9.5	8.8	9.5
Stress - Not Work Related	31.8	36.5	34.0	33.3	33.3
Stress - Work Related	34.2	31.9	34.2	29.7	33.9
Other ¹	2.5	3.5	2.5	2.3	2.2
No Reason Specified ²	4.3	4.5	4.7	5.7	4.3
Anxiety/Stress/Depression/Other Psychiatric Illnesses	100.0	100.0	100.0	100.0	100.0

Table 7.5: Breakdown of Anxiety/Stress/Depression/Other Psychiatric Illnesses

	% of Spells	% of Spells	% of Spells	% of Spells	% of Spells
Sub-reason for Absence	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Anxiety	1 <i>7</i> .1	16.4	16.8	20.1	1 <i>7</i> .5
Depression - Not Pregnancy Related	10.1	9.4	8.3	6.9	7.0
Stress - Not Work Related	38.8	40.5	40.7	39.6	40.8
Stress - Work Related	26.0	25.1	25.5	25.6	26.8
Other ¹	3.0	3.5	3.1	2.4	2.3
No Reason Specified ²	5.0	5.2	5.5	5.3	5.6
Anxiety/Stress/Depression/Other Psychiatric Illnesses	100.0	100.0	100.0	100.0	100.0

¹ The category 'Other' contains any absence with a sub-reason that is not shown elsewhere in the analysis.

² The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

Table 7.6: Average Duration by Reason for Absence 1,2

Reason for Absence	Average Duration (Working Days) 2017/2018	(Working Days)	(Working Days)	(Working Days)	
Anxiety/Stress/Depression/Other Psychiatric Illnesses	43.1	43.2	41.3	45.7	45.2
Asthma	9.5	9.6	9.6	18.4	19.1
Back Problems	1 <i>7</i> .3	16.7	17.6	21.7	21.1
Benign and Malignant Tumours, Cancers	58.7	72.3	73.4	76.0	65.8
Blood Disorders	31.6	29.6	23.2	22.8	33.1
Burns, Poisoning, Frostbite, Hypothermia	8.2	7.4	4.7	5.6	20.3
Chest and Respiratory Problems	10.8	9.9	8.5	16.1	14.5
Cold, Cough, Flu, Influenza	4.1	3.8	3.6	4.8	4.1
Dental and Oral Problems	4.4	5.0	4.1	3.9	3.5
Ear, Nose, Throat	6.2	6.8	6.4	11.4	10.3
Endocrine/Glandular Problems	21.2	21.8	25.4	27.4	20.5
Eye Problems	16.7	13.3	1 <i>5.7</i>	14.6	19.2
Gastrointestinal Problems	5.4	5.2	5.9	10.0	8.2
Genitourinary and Gynaecological Disorders	1 <i>7.</i> 8	16.1	20.5	19.9	16.7
Headache/Migraine	4.2	6.0	5.5	5.2	5.1
Heart, Cardiac and Circulatory Problems	38.4	38.0	43.5	41.8	38.8
Infectious Diseases	12.6	12.7	15.9	28.0	11.6
Injury, Fracture	24.2	25.8	26.9	31.2	32.1
Nervous System Disorders	32.5	25.9	37.2	44.9	43.7
Other Known Causes - Not Elsewhere Classified	22.4	24.7	23.1	26.6	21.1
Other Musculoskeletal Problems	25.1	21.4	23.8	31.7	31.7
Pregnancy Related Disorders	11.5	11.7	12.3	21.0	15.8
Skin Disorders	12.5	14.2	12.8	16.8	18.4
Substance Abuse	21.5	19.2	36.2	34.5	26.4
No Reason Specified	16.0	11.0	14.6	20.2	15.0

¹ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

² The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

Table 7.7: Breakdown of COVID-19 (Coronavirus) Sickness by Department

	Working Days Lost to	% of Available Working	% of Sickness Days
Department	COVID-19 per Staff Year	Days Lost to COVID-19	Attributable to COVID-19
DAERA	0.97	0.44	10.0
DfC	1.84	0.84	14.5
DfE	0.84	0.38	9.5
DE	0.96	0.44	11.3
DoF	0.65	0.30	7.7
DoH	0.81	0.37	7.9
DfI	1.56	0.71	11.0
DoJ	2.20	1.02	11.9
TEO	0.59	0.27	5.4
PPS	0.99	0.45	10.7
NICS Overall	1.42	0.65	11. <i>7</i>

Table 7.8: Breakdown of COVID-19 (Coronavirus) Sickness by Grade Level

	Working Days Lost to	% of Available Working	% of Sickness Days
Grade Level	COVID-19 per Staff Year	Days Lost to COVID-19	Attributable to COVID-19
G5+	0.11	0.05	1.4
G6	0.46	0.21	6.8
G7	0.78	0.36	11.6
DP	0.73	0.34	9.9
SO	0.64	0.29	8.1
EOI	1.18	0.54	11.6
EOII	1.56	0.71	12.7
AO	1.78	0.81	12.0
AA	1.59	0.72	14.0
Industrial	2.55	1.15	10.4
Prison Grade	3.93	1.85	14.0
NICS Overall	1.42	0.65	11.7

Table 7.9: Breakdown of COVID-19 (Coronavirus) Sickness by Gender

	Working Days Lost to	% of Available Working	% of Sickness Days
Gender	COVID-19 per Staff Year	Days Lost to COVID-19	Attributable to COVID-19
Male	1.28	0.58	11.4
Female	1.58	0.73	11.9
NICS Overall	1.42	0.65	11. <i>7</i>

Table 7.10: Breakdown of COVID-19 (Coronavirus) Sickness by Age Group

	Working Days Lost to	% of Available Working	% of Sickness Days
Age Group	COVID-19 per Staff Year	Days Lost to COVID-19	Attributable to COVID-19
16-24	0.40	0.18	4.8
25-34	1.14	0.52	11.4
35-44	1.87	0.85	16.4
45-54	1.42	0.65	12.2
55+	1.11	0.51	7.5
NICS Overall	1.42	0.65	11.7

Long-term Sickness Absence

Table 8.1: Long-term Absence by Department

	Long-term Absence	Long-term Absence	Long-term Absence
	No. of Spells per 100	Average Duration	% of Working Days Lost
Department	Staff Years	(Working Days)	due to Long-term Absence
DAERA	12.2	63.5	80.6
DfC	16.6	60.0	78.8
DfE	11.8	60.1	80.1
DE	11.1	61.7	80.4
DoF	10.1	65.9	78.0
DoH	12.2	68.0	80.3
DfI	15.4	78.2	85.1
DoJ	23.6	63.5	81.0
TEO	15.2	60.3	84.4
PPS	11.6	59.3	74.4
NICS Overall	15.3	64.3	80.5

Table 8.2: Long-term Absence by Grade Level

	Long-term Absence	Long-term Absence	Long-term Absence
	No. of Spells per 100	Average Duration	% of Working Days Lost
Grade Level	Staff Years	(Working Days)	due to Long-term Absence
G5+	7.4	90.0	89.2
G6	7.3	77.3	83.7
G7	8.3	63.7	78.5
DP	9.6	61.0	79.3
SO	10.3	60.0	77.9
EOI	13.1	62.4	80.0
EOII	16.2	61.1	80.2
AO	19.1	61.2	79.2
AA	15.4	56.4	76.6
Industrial	22.9	93.8	87.6
Prison Grade	34.0	67.1	81.4
NICS Overall	15.3	64.3	80.5

Table 8.3: Long-term Absence by Gender

	Long-term Absence	Long-term Absence	Long-term Absence
	No. of Spells per 100	Average Duration	% of Working Days Lost
Gender	Staff Years	(Working Days)	due to Long-term Absence
Male	12.9	70.6	81.1
Female	1 <i>7</i> .9	59.4	79.9
NICS Overall	15.3	64.3	80.5

Table 8.4: Long-term Absence by Age Group

	Long-term Absence	Long-term Absence	Long-term Absence
	No. of Spells per 100	Average Duration	% of Working Days Lost
Age Group	Staff Years	(Working Days)	due to Long-term Absence
16-24	11.1	52.0	70.0
25-34	12.6	55.6	69.5
35-44	14.7	60.0	77.4
45-54	14.7	64.5	81.0
55+	17.9	71.0	85.9
NICS Overall	15.3	64.3	80.5

Table 8.5: Long-term Absence by Grade Level

	% of Working Days				
	Lost due to Long-				
	term Absence				
Grade Level	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
G5+	54.0	70.5	79.2	89.0	89.2
G6	66.4	84.3	77.9	86.4	83.7
G7	69.3	74.3	72.5	76.9	78.5
DP	67.5	72.1	73.1	82.9	79.3
50	69.2	75.3	75.5	81.3	77.9
EOI	69.1	74.7	72.7	82.6	80.0
EOII	73.4	75.6	74.6	84.8	80.2
AO	74.5	77.0	76.9	83.2	79.2
AA	78.7	<i>77</i> .1	82.3	88.3	76.6
Industrial	83. <i>7</i>	86.8	84.3	88.2	87.6
Prison Grade	86.9	86.7	85.8	84.6	81.4
NICS Overall	74.7	77.6	77.0	83.9	80.5

Table 8.6: Long-term Absence by Gender

	% of Working Days				
	Lost due to Long-				
	term Absence				
Gender	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Male	73.8	78.1	76.5	83.6	81.1
Female	75.4	<i>77.</i> 1	77.5	84.2	79.9
NICS Overall	74.7	77.6	77.0	83.9	80.5

Table 8.7: Long-term Absence by Age Group 1

	% of Working Days				
	Lost due to Long-				
	term Absence				
Age Group	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
16 - 24	52.5	62.4	64.7	68.9	70.0
25 - 34	67.6	70.6	69.9	79.7	69.5
35 - 44	72.3	73.6	74.2	82.3	77.4
45 - 54	76.9	79.4	78.8	83.7	81.0
55+	78.6	82.6	80.8	87.1	85.9
NICS Overall	74.7	77.6	77.0	83.9	80.5

Table 8.8: Long-term Absence by Reason for Absence 1,2,3,4

	% of Working				
	Days Lost due to				
	Long-term	Long-term	Long-term	Long-term	Long-term
	Absence	Absence	Absence	Absence	Absence
Reason for Absence	2017/2018		2019/2020	2020/2021	2021/2022
Anxiety/Stress/Depression/Other Psychiatric Illnesses	44.8	45.8	44.1	48.0	45.6
Asthma	0.2	-	-	0.1	0.2
Back Problems	5.6	5.5	5.0	3.6	4.0
Benign and Malignant Tumours, Cancers	4.5	6.5	6.3	5.4	4.8
Blood Disorders	0.9	0.8	0.5	0.3	0.6
Burns, Poisoning, Frostbite, Hypothermia	-	-	n/a	-	-
Chest and Respiratory Problems	2.9	2.2	1.9	9.3	10.5
Cold, Cough, Flu, Influenza	0.9	0.7	0.3	0.3	0.5
Dental and Oral Problems	0.1	-	-	-	-
Ear, Nose, Throat	0.7	1.1	1.0	1.0	1.2
Endocrine/Glandular Problems	0.4	0.6	0.6	0.4	0.4
Eye Problems	0.9	0.7	0.8	0.4	0.9
Gastrointestinal Problems	4.1	3.7	4.5	3.7	3.7
Genitourinary and Gynaecological Disorders	3.0	2.6	3.1	1.6	1.4
Headache/Migraine	0.4	0.8	0.6	0.4	0.4
Heart, Cardiac and Circulatory Problems	4.5	4.7	5.7	4.5	3.8
Infectious Diseases	0.3	0.4	0.6	0.4	0.2
Injury, Fracture	8.9	9.0	8.7	6.0	7.3
Nervous System Disorders	1.3	1.1	1.4	1.3	1.4
Other Known Causes - Not Elsewhere Classified	4.1	4.6	4.5	4.2	4.8
Other Musculoskeletal Problems	5.5	4.4	5.3	4.5	4.3
Pregnancy Related Disorders	3.8	3.6	3.2	2.5	1.9
Skin Disorders	0.3	0.4	0.4	0.4	0.4
Substance Abuse	-	0.1	0.2	0.3	0.2
No Reason Specified	1.8	0.7	1.1	1.2	1.2
NICS Overall	100.0	100.0	100.0	100.0	100.0

¹ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

² Cells with small numbers of occurrences have been suppressed (-).

³ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

⁴ n/a: No cases recorded.

Table 8.9: % of Staff with one or more Long-term Absence by Department $^{\rm l}$

Department	% of Staff with one or more Long- term Absence 2017/2018	one or more Long- term Absence	one or more Long- term Absence	one or more Long- term Absence	
DAERA	10.8	10.4	9.4	8.4	10.4
DfC	14.9	15.0	15.2	12.7	13.0
DfE	9.4	9.5	10.7	8.6	9.8
DE	10.1	8.9	9.9	6.5	9.7
DoF	9.8	9.5	9.8	7.5	8.4
DoH	9.6	8.4	9.5	5.9	9.6
DfI	13.3	12.8	13.1	10.2	13.3
DoJ	15.6	15.5	16.8	15.2	19. <i>7</i>
TEO	6.6	8.7	8.9	6.0	12.4
PPS	11.5	14.6	12.5	7.9	9.7
NICS Overall	13.3	13.1	13.3	10.8	12.7

Table 8.10: % of Staff with one or more Long-term Absence by Grade Level 1

Department	% of Staff with one or more Long- term Absence 2017/2018	one or more Long- term Absence	one or more Long- term Absence	one or more Long- term Absence	one or more Long-
G5+	3.8	2.4	3.9	4.9	6.0
G6	5.2	7.2	5.7	6.3	5.3
G7	6.6	5.2	5.0	4.8	6.5
DP	6.6	6.3	6.6	6.5	7.3
SO	7.9	7.5	8.6	6.6	7.7
EOI	7.9	8.5	9.2	7.8	9.1
EOII	11. <i>7</i>	11.4	12.2	10.1	11.5
AO	15.4	16.0	15.8	12.3	13.7
AA	15.6	11.1	13.9	11.1	9.5
Industrial	18.0	17.6	16.7	14.3	19.5
Prison Grade	23.5	22.4	23.2	21.4	30.1
NICS Overall	13.3	13.1	13.3	10.8	12.7

¹ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

Table 8.11: % of Staff with one or more Long-term Absence by Gender $^{\rm l}$

	% of Staff with				
	one or more Long-				
	term Absence				
Gender	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
Male	11.0	11.3	11.4	9.2	11.3
Female	15.5	14.9	15.2	12.3	14.1
Female Adjusted*	14.2	13.8	14.2	11.6	13.5
NICS Overall	13.3	13.1	13.3	10.8	12.7

Table 8.12: % of Staff with one or more Long-term Absence by Age Group 1

	% of Staff with				
	one or more Long-				
	term Absence				
Age Group	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
16-24	3.9	7.0	7.5	6.2	7.0
25-34	12.4	13.1	12.6	9.4	9.3
35-44	13.0	12.4	13.1	10.7	12.3
45-54	13.4	13.1	13.6	10.5	13.1
55+	14.2	14.1	13.8	12.0	14.6
NICS Overall	13.3	13.1	13.3	10.8	12.7

¹ Green text denotes a reduction from the previous financial year.

Red text denotes an increase from the previous financial year.

 $^{^{}st}$ Excludes absences due to Pregnancy Related Disorders .

Appendix 9: Contribution to overall Working Days Lost

The tables presented in this Appendix show the main components of absence (Department, grade level, gender, age group, reason and duration) and how these components have contributed to the overall level of absence in the NICS. It also shows how the contribution of these components has changed when compared with the previous year.

This analysis takes account of the absence level of each component and also its size in relation to the NICS. For example, a high absence level for a large group of staff, such as the AO grade level, makes for a larger contribution to the overall NICS absence level than a small group of staff with a higher absence level, such as Prison Grade staff.

Table 9.1: Contribution of each Department to the overall Working Days Lost per Staff Year¹

	Working Days Lost	Working Days Lost	
	per Staff Year	per Staff Year	Change
Department	2020/2021	2021/2022	
DAERA	1.07	1.35	0.28
DfC	3.36	3.76	0.40
DfE	0.39	0.45	0.06
DE	0.15	0.19	0.04
DoF	1.06	1.27	0.22
DoH	0.15	0.25	0.10
DfI	1.31	1.86	0.55
DoJ	2.03	2.72	0.68
TEO	0.11	0.15	0.05
PPS	0.13	0.17	0.05
NICS Overall	9.8	12.2	2.44

Table 9.2: Contribution of each Grade Level to the overall Working Days Lost per Staff Year 1

	Working Days Lost	Working Days Lost	
	per Staff Year	per Staff Year	Change
Grade Level	2020/2021	2021/2022	
G5+	0.07	0.10	0.03
G6	0.08	0.10	0.02
G7	0.32	0.44	0.13
DP	0.82	0.93	0.10
SO SO	0.90	1.05	0.15
EOI	1.06	1.37	0.31
EOII	1.93	2.23	0.30
AO	2.62	3.26	0.64
AA	0.26	0.20	-0.05
Industrials	0.59	0.85	0.26
Prison Grade	1.14	1.69	0.55
NICS Overall	9.8	12.2	2.44

¹ The Change figures in this table are calculated from unrounded figures.

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Table 9.3: Contribution of each Gender to the overall Working Days Lost per Staff Year $^{\rm 1}$

	Working Days Lost	Working Days Lost	
	per Staff Year	per Staff Year	Change
Gender	2020/2021	2021/2022	
Male	4.45	5.91	1.46
Female	5.34	6.32	0.98
NICS Overall	9.8	12.2	2.44

Table 9.4: Contribution of each Age Group to the overall Working Days Lost per Staff Year 1

	Working Days Lost	Working Days Lost	
	per Staff Year	per Staff Year	Change
Age Group	2020/2021	2021/2022	
16-24	0.06	0.12	0.06
25-34	0.94	1.12	0.18
35-44	2.78	3.41	0.63
45-54	2.76	3.52	0.77
55+	3.25	4.06	0.81
NICS Overall	9.8	12.2	2.44

Table 9.5: Contribution of each Reason to the overall Working Days Lost per Staff Year 1,2

	Working Days Lost per Staff Year	Working Days Lost per Staff Year	Change
Reason for Absence	2020/2021	per 31411 Teur 2021/2022	Chunge
Anxiety/Stress/Depression/Other Psychiatric Illnesses	4.26	4.87	0.61
Asthma	0.01	0.02	0.01
Back Problems	0.37	0.50	0.12
Benign and Malignant Tumours, Cancers	0.46	0.49	0.03
Blood Disorders	0.03	0.07	0.04
Burns, Poisoning, Frostbite, Hypothermia	0.00	0.01	0.01
Chest and Respiratory Problems	1.19	1.69	0.50
Cold, Cough, Flu, Influenza	0.13	0.34	0.21
Dental and Oral Problems	0.01	0.01	0.00
Ear, Nose, Throat	0.13	0.19	0.06
Endocrine/Glandular Problems	0.04	0.05	0.01
Eye Problems	0.05	0.12	0.07
Gastrointestinal Problems	0.46	0.60	0.14
Genitourinary and Gynaecological Disorders	0.17	0.19	0.02
Headache/Migraine	0.07	0.09	0.02
Heart, Cardiac and Circulatory Problems	0.40	0.41	0.01
Infectious Diseases	0.04	0.04	0.00
Injury, Fracture	0.57	0.82	0.25
Nervous System Disorders	0.11	0.15	0.04
Other Known Causes - Not Elsewhere Classified	0.41	0.58	0.17
Other Musculoskeletal Problems	0.42	0.48	0.06
Pregnancy Related Disorders	0.26	0.27	0.01
Skin Disorders	0.04	0.06	0.01
Substance Abuse	0.02	0.03	0.00
No Reason Specified	0.12	0.16	0.04
NICS Overall	9.8	12.2	2.44

¹ The Change figures in this table are calculated from unrounded figures.

 $^{^2}$ The category 'No Reason Specified' contains any absence for which the reason was 'Not Specified', 'Awaiting Reason' or missing.

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Table 9.6: Contribution of each Grade Level, within Department, to the overall Working Days Lost per Staff Year 1,2

DoF Overall	1.06	1.27	0.22	PPS Overall NICS Overall	0.13 9.8	0.17 12.2	2.44
	n/a	n/a 1.27	,		n/a	n/a	-
DoF Prison Grade				PPS Prison Grade	* .	*	-
DoF Industrial	0.03	0.03		PPS Industrial	n/a	n/a	
Dof AA	0.27	0.03		PPS AA	0.03	0.00	0.00
DoF AO	0.13	0.17		PPS AO	0.02	0.03	
DoF EOII	0.07			PPS EOII	0.01	0.02	
DoF EOI	0.17			PPS EOI	0.01	0.02	0.01
DoF SO	0.17	0.17		PPS SO	0.00	0.00	
DoF DP	0.17	0.17		PPS DP	0.03	0.04	0.01
DoF G7+	0.16	0.17		PPS G7+	0.01	0.01	0.00
DE Overall	0.15	·		TEO Overall	0.11	0.15	-
DE Prison Grade	n/a		,	TEO Prison Grade	n/a	n/a	
DE Industrial	n/a			TEO Industrial	n/a	n/a	
DE AA	0.02			TEO AA	0.01	0.01	0.00
DE AO	0.03			TEO AO	0.02	0.02	0.00
DE EOII	0.03			TEO EOII	0.02	0.03	
DE EOI	0.01	0.01		TEO EOI	0.01	0.00	
DE SO	0.02	0.01	-0.01		0.01	0.03	
DE DP	0.03	0.03			0.02	0.05	0.02
DE G7+	0.02	0.05		TEO G7+	0.02	0.03	
DfE Overall	0.39	0.45	,	DoJ Overall	2.03	2.72	
DfE Prison Grade	n/a	n/a	,	DoJ Prison Grade	1.14	1.69	0.55
DfE Industrial	n/a	n/a		DoJ Industrial	0.03	0.02	
DFE AA	0.00	0.10		DoJ AA	0.27	0.02	0.01
DfE AO	0.07	0.10		DoJ AO	0.13	0.17	0.02
DfE EOII	0.07	0.06		DoJ EOII	0.15	0.19	0.04
DfE EOI	0.09	0.08		DoJ EOI	0.19	0.24	0.03
DfE SO	0.05	0.08		DoJ SO	0.10	0.11	0.01
DfE DP	0.06	0.09		DoJ DP	0.11	0.06	
DfE G7+	0.05	0.04		DoJ G7+	0.02	0.02	
DfC Overall	3.36	3.76	,	Dfl Overall	1.31	1.86	
DfC Prison Grade	n/a	n/a		Dfl Prison Grade	n/a	n/a	
DfC Industrial	0.00	0.02		Dfl Industrial	0.46	0.67	0.2
DfC AA	0.12	0.08	-0.03		0.03	0.01	-0.02
DfC AO	1.33	1.51		DfI AO	0.34	0.57	0.23
DfC EOII	1.21	1.36		DfI EOII	0.13	0.14	
DfC EOI	0.34	0.35		DfI EOI	0.14	0.18	
DfC SO	0.20	0.23		DfI SO	0.09	0.14	0.05
DfC DP	0.13	0.13		DfI DP	0.07	0.11	0.04
DfC G7+	0.02	0.08		DfI G7+	0.06	0.03	
DAERA Overall	1.07	1.35		DoH Overall	0.15	0.25	
DAERA Prison Grade	n/a	n/a		DoH Prison Grade	n/a	n/a	
DAERA Industrial	0.10	0.13		DoH Industrial	n/a	n/a	
DAERA AA	0.01	0.02		DoH AA	0.00	0.00	
DAERA AO	0.21	0.23		DoH AO	0.01	0.03	
DAERA EOII	0.14	0.19		DoH EOII	0.02	0.03	0.0
DAERA EOI	0.17	0.27		DoH EOI	0.01	0.03	0.02
DAERA SO	0.23	0.22		DoH SO	0.03	0.04	0.0
DAERA DP	0.14	0.17		DoH DP	0.05	0.06	0.0
DAERA G7+	0.08	0.14	0.06	DoH G7+	0.03	0.05	0.0
	2020/2021	2021/2022			Year 2020/2021	Year 2021/2022	
Department/Grade Level	Lost per Staff Year	-	_	Department/Grade Level	Lost per Staff	Lost per Staff	_
	Working Days	Working Days			Working Days	Working Days	

The Change figures in this table are calculated from unrounded figures. 2 n/a: No cases recorded.

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 $\textbf{Table 9.7: Contribution of Long-term and Short-term absence to the overall Working Days Lost per Staff Year}^{1}$

Duration	Working Days Lost per Staff Year 2020/2021	•	Change
Short-term absence	1.57	2.39	0.82
Long-term absence	8.21	9.83	1.62
NICS Overall	9.8	12.2	2.44

 $^{^{\}rm 1}$ The Change figures in this table are calculated from unrounded figures.

Appendix 10: Departmental Analysis: Industrial, Non-Industrial and Prison Grade

Table 10.1: Departmental Analysis 1

	Working Days Lost				
	per Staff Year				
Department	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
DAERA	10.5	10.3	9.9	7.6	9.6
DAERA Industrial	12.2	11.2	9.1	11.3	15.7
DAERA Non-Industrial	10.4	10.2	10.0	7.3	9.3
DfC	15.4	14.9	15.1	11. <i>7</i>	12.7
DfC Industrial	8.6	8.9	15.9	3.2	18.0
DfC Non-Industrial	15.4	14.9	15.1	11. <i>7</i>	12.6
DfE	9.8	9.8	10.2	7.7	8.8
DE	9. <i>7</i>	9.2	9.9	6.4	8.5
DoF	11.0	10.2	10. <i>7</i>	7.0	8.5
DoF Industrial	5.2	6.0	5.6	10.2	36.4
DoF Non-Industrial	11.0	10.2	10. <i>7</i>	7.0	8.4
DoH	9.6	8.4	10.9	6.9	10.3
DfI	12.6	12.6	13.4	9.7	14.2
Dfl Industrial	21.9	20.0	20.1	18.1	27.7
Dfl Non-Industrial	10.4	10.8	11. <i>7</i>	7.7	11.1
DoJ	14.9	14.0	15.5	13.5	18.5
DoJ Industrial	8.0	3.7	9.4	27.9	21.6
DoJ Non-Industrial	10.6	10.1	12.2	10.2	11.8
DoJ Prison Grade	20.9	19.3	20.1	1 <i>7.7</i>	28.0
TEO	7.6	10. <i>7</i>	9.3	7.7	10.9
PPS	11.8	14.3	12.6	6.7	9.3
NICS Overall	13.0	12.6	12.9	9.8	12.2
Industrial Overall	18.8	1 <i>7</i> .1	1 <i>7</i> .1	16.2	24.5
Non-Industrial Overall	12.3	12.0	12.3	9.0	10.7
Prison Grade Overall	20.9	19.3	20.1	1 <i>7.7</i>	28.0

 $^{^{\}rm 1}$ Staff in HSENI and OAGNI are included in the NICS Overall figures only.

Appendix 11: Business Area Analysis

Table 11.1: Business Area Analysis

	Working Days Lost per
	Staff Year
Business Area	2021/2022
DAERA, NIEA	6.6
DoF, NISRA	7.4
DfI, DVA	1 <i>7</i> .9
DoJ, FSNI	8.1
DoJ, LSA	15.6
DoJ, NICTS	13.5
DoJ, NIPS	25.3
DoJ, YJA	16.8
HSENI	10.3

Appendix 12: Links to other Organisations Sickness Absence Statistics

Comparisons with other Civil Service Sickness Absence Statistics/Local Councils

The Cabinet Office publish quarterly headline sickness absence statistics (on a rolling 12-month basis) in the form of a tabular report with no accompanying text or explanation. These quarterly reports provide headline absence figures broken down by geographical area, gender, age group and grade level. They can be found at Cabinet Office absence data.

Headline figures since 1999 for the Home Civil Service overall are also published quarterly (on a rolling 12-month basis) along with some limited commentary and can be found at Home Civil Service sickness absence. However, in-depth comparisons cannot be made as they do not publish figures beyond the headline rate. The headline figures would achieve a grade D on the 4 Nations Comparability Scale (Comparing Official Statistics Across the UK) given that they are produced from separate sources of data but the methods and standards are broadly comparable.

In Scotland the sickness absence statistics for the Scottish Government workforce are reported quarterly (on a rolling 12-month basis), along with explanatory notes, at Scottish Government workforce information. They are produced on a "per staff year" basis.

The Welsh Government includes headline sickness absence figures in their annual Consolidated Accounts, available at Welsh Government Consolidated Annual Accounts. They are produced on a "per staff year" basis also.

In the Republic of Ireland (RoI), sick leave statistics for the Public Service are published annually (on a calendar year basis) at RoI Public Sick Leave Statistics. These are on a "per full-time equivalent" basis.

The NI Audit Office publish a Local Government Auditor's Report each year that includes information on sickness absence levels in the local councils. These are presented on a "per employee" basis and can be found at Local Government Auditors Report.

Since 2021, data has not been available for the Welsh Government or the NI Local Councils; this may be due to COVID-19.

Comparisons with the private sector

Across the wider labour market the Office for National Statistics undertakes a quarterly Labour Force survey that contains information on sickness absence. This report can be found at ONS Sickness Absence in the Labour Market.

The CIPD also commission a Health and well-being at work survey each year that then reports on levels of sickness absence across the various UK labour market sectors. The most recently published report can be found at <u>CIPD Health and well-being at work</u>. Make UK (formerly EEF) carry out a similar survey for UK manufacturers which can be found at <u>UK Absence Benchmark report</u>.

Appendix 13: List of Abbreviations

Abbreviation Full Form

Appreviation	FUII FORM
AA	Administrative Assistant
AO	Administrative Officer
СВІ	Confederation of British Industry
CIPD	Chartered Institute of Personnel and Development
DAERA	Department of Agriculture, Environment and Rural Affairs
DE	Department of Education
DfC	Department for Communities
DfE	Department for the Economy
DfI	Department for Infrastructure
DoF	Department of Finance
DoH	Department of Health
DoJ	Department of Justice
DVA	Driver and Vehicle Agency
EOI	Executive Officer I
EOII	Executive Officer II
FSNI	Forensic Science Northern Ireland
G5+	Grade 5 and above
G6	Grade 6
G7	Grade 7
G7+	Grade 7 and above
GB	Great Britain
HR	Human Resources
HSENI	Health and Safety Executive for Northern Ireland
LSA	Legal Services Agency of Northern Ireland
NI	Northern Ireland
NICS	Northern Ireland Civil Service
NICTS	Northern Ireland Courts and Tribunals Service
NIEA	Northern Ireland Environment Agency
NIPS	Northern Ireland Prison Service
NISRA	Northern Ireland Statistics and Research Agency
OAGNI	Office of the Attorney General Northern Ireland
ODS	OpenDocument Spreadsheet
OFMDFM	Office of the First Minister and Deputy First Minister
PPS	Public Prosecution Service
ROI	Republic of Ireland
SO	Staff Officer
TEO	The Executive Office
YJA	Youth Justice Agency