

Shared Communities Survey

Cloughmills Village

Full Report Produced by the Research Unit January 2015



HousingExecutive

ACKNOWLEDGEMENTS

The Housing Executive would like to express its gratitude to all those involved in the Cloughmills shared communities' research and in particular to the residents of Cloughmills who took the time to complete the survey and without whose co-operation the survey could not have been undertaken.

Front and back cover photos of Cloughmills Village, courtesy of Brenda Given



Local residents enjoying the June Fair 2014 at the Old Mill Site organised by CCAT

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The Old Mill Christmas Tree 2014

1.0 BACKGROUND TO SURVEY

- 1.1 Cloughmills is a village in County Antrim situated between Ballymoney to the north-west and Ballymena to the south.
- 1.2 Using the Planning Service's settlement development limits as a guide, the Cloughmills shared communities survey area had approximately 550 properties across all tenures (see Figure 1.1 for a map of the survey area).
- 1.3 The Cloughmills Community Action Team (CCAT) is a community development organisation working to improve the social, economic and environmental life of the village of Cloughmills. The CCAT seeks to address gaps in local service provision by devising and implementing locally managed and sustainable solutions to issues identified by the community.
- 1.4 The CCAT manages a range of projects in Cloughmills including the promotion of healthy lifestyles, biodiversity, energy efficiency, village appearance and support for local businesses. The organisation adopts both an intergenerational and a cross-community approach through a mixture of social and practical activities and events.
- 1.5 Situated on the former millpond of an old flax mill, one such venture is the Incredible Edible project which aims to teach people about gardening, wildlife and growing food. It enables every age group in the village to come together to learn about nature and care for their environment.
- 1.6 Owned by Ballymoney Borough Council and located off Main Street at the south-east end of the village, the old flax mill site is a focal point for the CCAT. At the time of the survey, with the support of Ballymoney Borough Council, the CCAT sought to secure funding to develop the old mill site as a cross-community resource.
- 1.7 To support their community development work the Cloughmills Community Action Team were selected by Housing Executive's Community Cohesion Unit to participate in the Shared Communities Programme in 2014, the overall purpose of the programme being to develop shared communities where people choose to live with others regardless of their religion, race or nationality in a neighbourhood that is safe and welcoming to all, and threatening to no-one.
- 1.8 The programme is community led and provides an opportunity for residents to engage in good relations projects within their own area as well as neighbouring districts. Central to the programme is a survey designed by the Housing Executive's Research Unit, in consultation with groups selected, to assess attitudes to community relations as well as determine the needs of the community.
- 1.9 This report details the method by which the Cloughmills survey was conducted and resultant research findings.

Figure 1.1: Map of the Cloughmills survey area



2.0 SAMPLE AND METHODOLOGY

- 2.1 Members of the Housing Executive's Research and Community Cohesion Units met with the Cloughmills Community Action Team in August. Following consultation with community representatives the questionnaire design and methodology for the survey were agreed.
- 2.2 The objectives of the survey were to:
- measure satisfaction with local services and facilities;
 - identify activities or services that could be provided at a local community level;
 - assess attitudes to community relations and community safety in the area; and
 - identify areas of work needed in order to develop and implement an action plan.
- 2.3 A random sample of 170 properties was taken from approximately 550 properties of different tenure within the Cloughmills area. Each of the 170 properties sampled received a letter inviting the household to participate in the survey. Included with the letter was a copy of the questionnaire to be completed by the occupier and collected by Housing Executive's Research Unit staff during the fieldwork period.
- 2.4 The questionnaire was designed for self-completion; however research officers helped complete questionnaires with those residents who requested assistance during the fieldwork period. A copy of the questionnaire is included in Appendix 1 (p. 231).
- 2.5 Research officers carried out the fieldwork in October 2014.
- 2.6 In line with organisational policy Research Unit staff carry photographic ID at all times when conducting fieldwork. Visits to properties are made at varying times of the day and a total of five attempts are made to collect surveys. However, in practice, when passing an address every opportunity is made to encourage occupants to participate. Therefore the minimum of five visits is often exceeded. If, at the end of the fieldwork period, research officers have been unable to contact a household member the address is recorded as a non-contact.

2.7 On completion of the fieldwork seven addresses were identified as ineligible due to being vacant or non-existent which reduced the number of valid addresses to 163. As Table 2.1 below shows, a total of 91 completed questionnaires were returned which yielded a response rate of 56 per cent.

Table 2.1: Breakdown of response rate

	Number	%
Original target	170	
Vacant	7	
Revised target	163	100
Non contacts	54	33
Refusals	18	11
Completed questionnaires	91	56

2.8 A breakdown down of figures is available in the tabular results included in Appendix 2.

2.9 Due to rounding, some tables do not add to 100%. Also, for data protection purposes, and in particular where questions are considered sensitive, if the number of respondents is less than five the actual figures have been omitted and are shown as <5.

2.10 In some cases the base is less than 91, which may be due to some respondents not giving sufficient information when answering that question. This is recorded as non-response.

3.0 RESEARCH FINDINGS

3.1 HOUSEHOLD PROFILE

Characteristics of households

'Two older' (23%) and 'lone older' (13%) households, where at least one person is of pensionable age (65 for men; 60 for women), totalled more than one-third (36%) of all households surveyed. Similar proportions were found for 'small family' (17%) and 'lone adult' (15%) households. A further 11 per cent were 'two adult' households, with the same proportion (8% for both) being either 'large adult' or 'lone parent' households. (For more information on household types see Table 1 of Appendix 2).

Almost two-thirds (63%) of respondents described the religious composition of their household as Protestant and less than one-quarter (23%) as Catholic. A further 11 per cent stated their household to be mixed (Catholic/Protestant), (Appendix Table 2).

Less than one-third (30%) of households had a member(s) with a disability which affected their normal day-to-day activities. Of those households (n=27) the majority (n=20) had one member with a disability (Appendix Tables 3a and 3b).

Characteristics of Household Reference Person¹ (HRP)

Almost three-fifths (59%) of HRPs were male, the rest (41%) were female. More than two-thirds (36%) of HRPs were aged 60 years or more at the time of the survey (22% aged 60 to 74; 14% aged 75 years or more). More than two-fifths (42%) were aged between 40 and 59 and less than one-quarter (22%) were aged between 19 and 39 (Appendix Tables 4 and 5).

More than half (55%) of all HRPs were working (full-time, part-time or self-employed) at the time of the survey and 28 per cent were retired. Less than one-tenth (8%) of HRPs were permanently sick or disabled (Appendix Table 6).

In terms of ethnic origin, all (100%) HRPs were white; five respondents did not give a response to this question. Almost three-quarters (71%) of HRPs were British and almost one-fifth (19%) were Northern Irish at the time of the survey; a further 10 per cent were Irish (Appendix Tables 7 and 8).

¹The household reference person (HRP) is the member of the household who owns or pays the rent or mortgage on the property. Where two people have equal claim (e.g. two persons cohabitating who jointly own or rent the property) the household reference person is the person with highest annual income. The definition is for analysis purposes and does not imply any authoritative relationship within the household.

3.2 CHARACTERISTICS OF THE HOME AND AREA

Length of time living in Cloughmills

Three-fifths (60%) of respondents had lived in Cloughmills for 10 years or more at the time of the survey; 16 per cent had lived in the area for less than five years (Appendix Table 9).

At the time of the survey more than two-fifths (44%) of respondents had lived in the Cloughmills area immediately before moving to their present home. Conversely two-fifths (40%) had lived outside the Ballymoney Borough Council area before moving to their present home (Appendix Table 10).

The majority of respondents (87%) stated they were unlikely to move from the local area in the next two years. Five per cent reported that they were likely to move and eight per cent were either undecided or did not respond to the question. Reasons given by respondents for moving away were too varied to infer any general factors (Appendix Table 11).

Dwelling tenure and type

Seven-in-ten (70%) respondents were owner occupiers at the time of the survey. A much smaller proportion of respondents either rented from the Housing Executive (17%) or from a private landlord (13%). The majority (85%) of respondents lived in a house; the remaining respondents (15%) lived in either a bungalow or flat (Appendix Tables 12 and 13).

3.3 LOCAL SERVICES AND FACILITIES

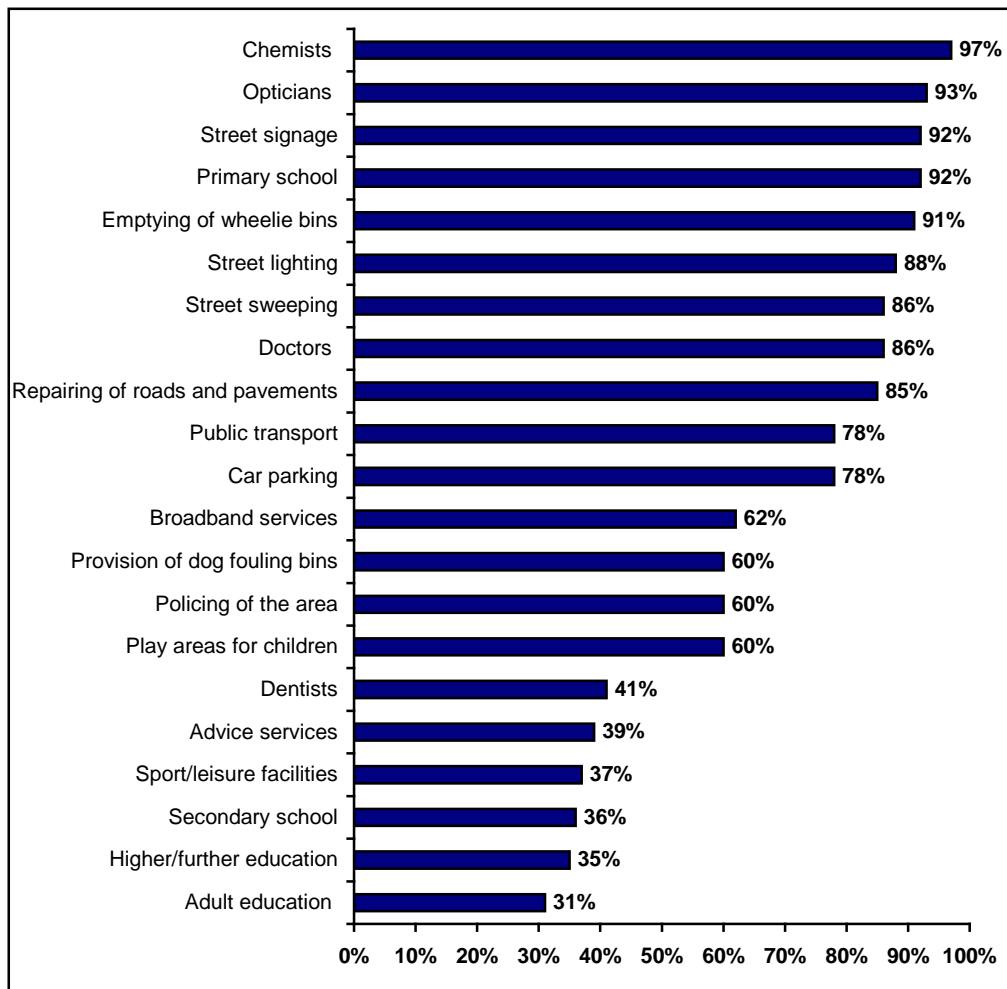
General services and facilities

Respondents were asked about a number of services and facilities in the area and whether they found them satisfactory or unsatisfactory. As Figure 3.1, overleaf, shows the majority of respondents found many of the services and facilities in the area satisfactory. For example, 90 per cent or more of respondents found the 'chemist' (97%), 'optician' (93%), 'street signage' (92%), 'primary school' (92%), and the 'emptying of wheelie bins' (91%) satisfactory. Conversely, almost half (47%) of respondents stated that the provision of 'sport/leisure facilities' in the area was unsatisfactory. More than two-fifths (45%) of respondents also found the provisions of 'dentists' in the area to be unsatisfactory; two-fifths (40%) found the 'advice services' and almost two-fifths (39%) found the provision of 'adult education' in the area to be unsatisfactory (Appendix Table 14a).

Of the 43 respondents who stated that the 'sport/leisure facilities' were unsatisfactory, 22 stated that there were none in the area. A further seven reported that there was not enough choice and five noted the absence of a football pitch (Appendix Table 14b).

With regard to finding ‘dentists’, ‘advice services’ and ‘adult education’ unsatisfactory the main reason given for all three was the absence of such facilities in the area (Appendix table 14c to 14e).

Figure 3.1: Percentage of respondents who found local services and facilities to be satisfactory



Sheltered housing for older people

In the first instance respondents were asked whether any members of their household were aged 50 years or more. In the event, more than half (54%) of respondents stated that their household had a member(s) aged 50 years or more. Of those (n=49), almost three-fifths (n=28) stated that a member(s) of their household would be interested in sheltered accommodation, such as a Fold which provides independent living for older people, if it were available in the Cloughmills area (n=18 ‘yes’; n=10 ‘possibly in the future’), (Appendix Tables 15a and 15b).

Future activities, services and programmes

Respondents were given a list of community level activities, services and programmes and asked whether they would like to see them provided in Cloughmills, and if so, whether they or members of their household would use

them. Table 3.1, below, shows that more than two-thirds would like to see a ‘community café’ (70%) and ‘fitness classes’ (67%) developed in Cloughmills. Other activities, services and programmes which respondents would like to see developed included: ‘cross-community activities’ (66%); ‘youth programmes’ (65%); ‘senior citizen programme’s (64%); ‘youth employment programmes’ (63%); ‘after-school child care’ (62%); ‘community training and education’ (60%) and ‘health and wellbeing initiatives’ (60%), (Appendix Table 16a).

Table 3.1: Percentage of respondents who would like to SEE the following activities/services/programmes developed in Cloughmills

	%
Community café (including healthy eating)	70
Fitness classes	67
Cross-community activities	66
Youth programmes (aged 10+)	65
Senior citizen programmes (craft, lunch club etc.)	64
Youth employment programmes (aged 16+)	63
After-school child care	62
Community training and education	60
Health and wellbeing initiatives	60
Counselling/support services (mental health)	59
Child care facilities for children under 4 years	58
Wellbeing centre	58
Women’s group	56
Vocational skills training programmes	56
Tourism activities	56
Arts activities and classes	53
Holistic therapies e.g. reflexology, acupuncture etc.	52
Essential skills classes	52
Family support services	51
Children’s specific interest clubs (aged 4+)	50
Social enterprise (i.e. community based businesses)	50
Volunteering programme	47
Drugs/alcohol rehabilitation services	46
Group meeting spaces	45
Unemployment/Job Club	44
Self-development classes	44
Men’s group	43
Restorative justice programmes	33

Base: 91

In terms of use, Table 3.2, overleaf, shows that almost three-fifths (59%) of respondents stated that they and/or members of their household would use a ‘community café’ and more than half (52%) would attend ‘cross-community activities’. Moreover, more than two-fifths would use: ‘health and wellbeing

initiatives' (45%), a 'wellbeing centre' (45%) and 'fitness classes' (44%), (Appendix Table 16b).

Table 3.2: Percentage of respondents and/or members of their household who would USE the following activities/services/programmes

Types of community activities/services/programmes	%
Community café (including healthy eating)	59
Cross-community activities	52
Health and wellbeing initiatives	45
Wellbeing centre	45
Fitness classes	44
Women's group	37
Arts activities and classes	37
Community training and education	36
Holistic therapies e.g. reflexology, acupuncture etc.	36
Social enterprise (i.e. community based businesses)	34
Tourism activities	34
Essential skills classes	30
Family support services	28
Group meeting spaces	28
Youth programmes (aged 10+)	25
Volunteering programme	25
Vocational skills training programmes	25
Counselling/support services (mental health)	25
Self-development classes	25
After-school child care	24
Children's specific interest clubs (aged 4+)	24
Men's group	24
Senior citizen programmes (craft, lunch club etc.)	21
Youth employment programmes (aged 16+)	20
Child care facilities for children under 4 years	18
Unemployment/Job Club	14
Restorative justice programmes	14
Drugs/alcohol rehabilitation services	11

Base: 91

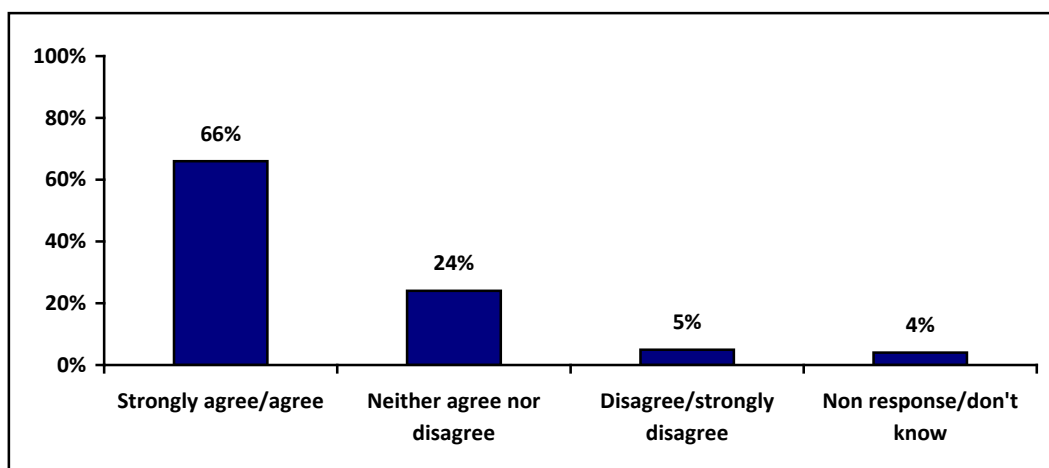
Respondents were also asked to prioritise the services, facilities or programmes, from the same list as above, that they would most like to see developed within Cloughmills. In the event no one activity, service or programme stood out as most popular by a majority of respondents. However, the most common activity/service/programme reported by respondents was a community café (24%) followed by 'cross-community activities' (21%), (Appendix Table 16c).

The Cloughmills Community Action Team were interested in gauging whether residents were willing, in principle, to pay a fee for any of the community activities or services mentioned previously in the questionnaire. Three-fifths (60%) stated that they would be willing to pay a fee for community activities or services, 21 per cent stated they would not be willing and 12 per cent stated were not interested in any community activities or services; seven per cent did not respond to the question (Appendix Table 17).

Sharing space – a cross-community resource centre at the Old Mill site

In order to gauge residents’ opinions regarding a shared space, respondents were asked whether or not the Cloughmills area would benefit from a cross-community resource centre. As Figure 3.2 below illustrates, two-thirds (66%) of respondents either ‘strongly agreed’ or ‘agreed’ that a cross-community resource centre would benefit the area. Whilst almost one-quarter (24%) ‘neither agreed nor disagreed’ a small proportion (5%) either ‘disagreed’ or ‘strongly disagreed’ (Appendix Table 18)

Figure 3.2: Residents’ opinions regarding whether or not a cross-community resource centre would benefit the Cloughmills area?

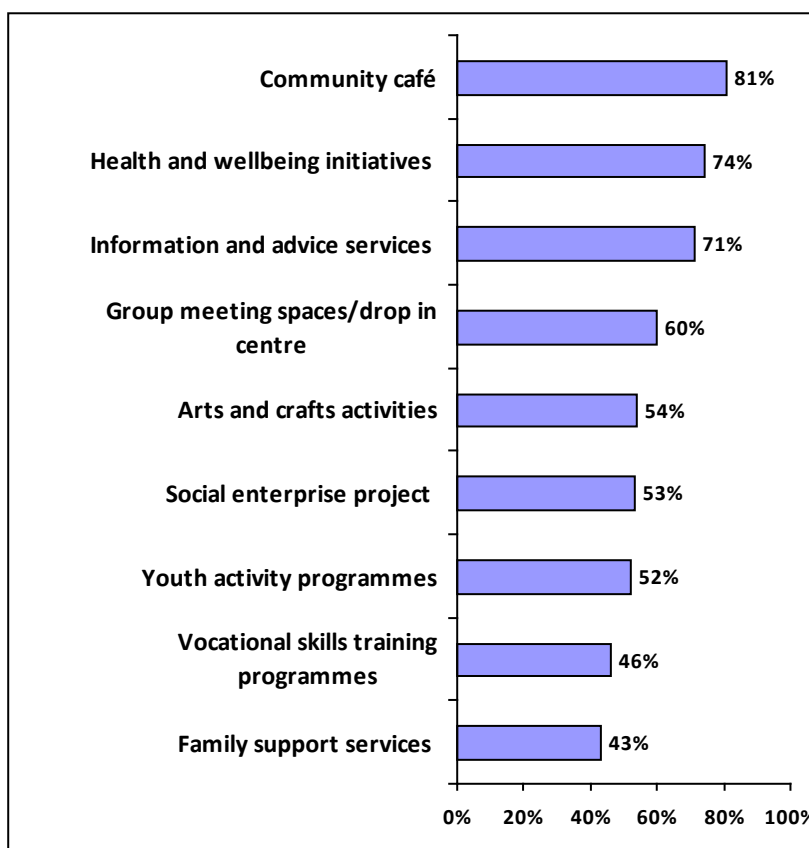


Respondents were also asked whether or not they would be in favour of funding being sought to create a cross-community resource centre at the Old Mill site, developed on a shared basis, meaning that it would be welcoming to all residents regardless of community or religious background. In the event, the majority (92%) of respondents were in favour of funding being sought for such a project (Appendix Table 19)

Furthermore, of those that would be in favour of funding being sought to develop a cross-community resource centre at the Old Mill site (n=84) the majority (91%) stated that they would consider using activities, programmes or services if they were available at such a development (76% ‘yes’; 15% ‘possibly in the future’), (Appendix Table 20).

Those respondents who were in favour of funding being sought to create a community resource centre at the Old Mill site and who also stated that they would use such a facility (n=77) were asked to identify, from a list provided, what types of activities, programmes or services they would like to see provided at the Old Mill site. In the event, the majority (81%; n=62) would like to see a 'community café' and almost three-quarters (74%; n=57) would like to see 'health and wellbeing initiatives' provided. Others include: 'information and advice services' (71%; n=55) and 'group meeting spaces/drop in centre' (60%; n=46), (Appendix Table 21a).

Figure 3.3: Percentage of respondents who would like to SEE the following community services/facilities/programmes developed at the OLD MILL SITE



Base: 71

Respondents were also asked to prioritise the services, facilities or programmes from the same list as above that they would most like to see developed at the Old Mill site. In the event, a 'community café' (47%; n=36) and 'health and wellbeing initiatives' (43%; n=34) were the most common responses among respondents (Appendix Table 21b).

Volunteering in the Cloughmills area

When asked less than one-in-ten (7%) stated that a member(s) of their household worked as a volunteer in Cloughmills at the time of the survey. Of those respondents who stated that no one in their household volunteered within

Cloughmills (n=84) one-quarter (25%; n=21) stated that a member(s) of their household would be interested in volunteering within Cloughmills (Appendix Tables 22a and 22b).

A question regarding time banking² was also included in the questionnaire where all respondents were asked whether any member(s) of their household would be interested in such a scheme. In the event, almost one-third (32%) stated that a member of their household would be interested in time banking, more than three-fifths (62%) were not; seven per cent did not respond to the question (Appendix Table 23).

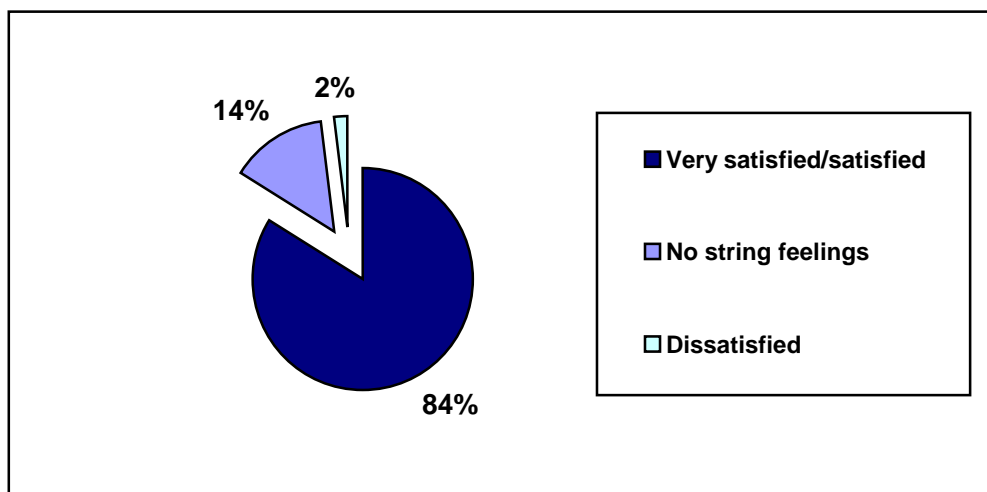
Community spirit in the area

Respondents were asked about the level of community spirit in the Cloughmills area. At the time of the survey, more than two-thirds (68%) felt community spirit in Cloughmills was either 'very good' or 'good'. One-quarter (25%) felt it was 'neither good nor poor' and seven per cent either did not respond or were unsure of the level of community spirit in the area (Appendix Table 24).

Satisfaction with Cloughmills as a place to live

Respondents were asked to rate their overall satisfaction of Cloughmills as a place to live. As Figure 3.4 below shows, the majority (84%) of all respondents were either 'very satisfied' or 'satisfied' with Cloughmills as a place to live; 14 per cent had 'no strong feelings'. A small proportion (2%) of respondents were 'dissatisfied' (Appendix Table 25).

Figure 3.4: Level of satisfaction with Cloughmills as a place to live



Respondents were asked to state any services or facilities lacking within Cloughmills that they felt would benefit the area. A wide range of suggestions were

² A voluntary network, where a member of the community gives their time by providing services such as care of the elderly, odd jobs, home repair etc. That time is 'banked' and can be 'withdrawn' (exchanged) for the same support 'in time' when that member of the community is in need of a particular service (it does not have to be the same service).

made. Whilst numbers are too small to report, six themes emerged which were each commented on by five or more respondents and included: a free bank machine, more sports facilities, more for children and young people, better public transport, banking facilities and more shops.

3.4 ATTITUDES TO COMMUNITY RELATIONS

Perceptions of community relations

Respondents were asked how concerned they were about relations between people of different community backgrounds in Cloughmills. The majority (87%) of respondents were 'not very concerned' or 'not at all concerned'. More than one-tenth (13%) were either 'very concerned' or 'slightly concerned'. Reasons for concern about relations between people of different community backgrounds in the area were varied; however the most common reason given was that there was not enough interaction between different communities (Appendix Table 26).

Respondents were also asked whether they felt community relations in Cloughmills were 'getting better', 'about the same' or 'worse'. In the event, 45 per cent felt community relations were 'getting better', 38 per cent felt they were 'about the same' and only one per cent felt that they were getting worse' (Appendix Table 27).

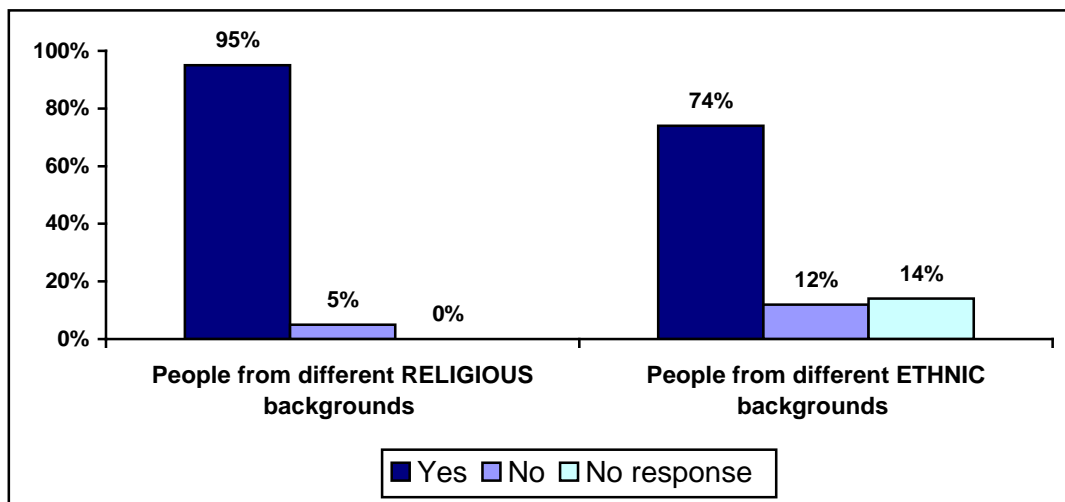
In terms of community relations between people of different community backgrounds in Northern Ireland as a whole; almost three-fifths (59%) were either 'not very concerned or 'not at all concerned', a higher proportion (40%) of respondents were either 'slightly concerned' or 'very concerned' about Northern Ireland as a whole when compared to their own area. Reasons for concern about community relations at the Northern Ireland level were varied and numbers were too small to report, however there were three themes which were commented on by five or more respondents and included: the religious divide still being evident in Northern Ireland and concern over the lack of tolerance for people from different ethnic backgrounds as well as concern over the lack of tolerance for people from different religious background (Appendix Table 28).

Mixing with people from different backgrounds

In order to measure respondents' attitudes to mixing with people from different backgrounds respondents were asked whether they already mixed 'frequently', 'sometimes', 'never' or 'haven't had the opportunity' to mix with people from a different community or religious background. At the time of the survey the vast majority (99%) of respondents said that they or members of their household did mix with people from a different community or religious background (78% 'frequently'; 21% 'sometimes'); one per cent stated they hadn't had the opportunity to do so (Appendix Table 29).

Respondents were also asked if they would attend events/activities/projects which would include people from different backgrounds. As Figure 3.5 below shows, that the vast majority (95%) of respondents stated they and/or a member(s) of their household would attend shared events/activities/projects which would include people from different *religious* backgrounds. Fewer (74%) stated that they and/or a member(s) of their household would attend shared events/activities/projects which would include people from different *ethnic* backgrounds (Appendix Table 30).

Figure 3.5: Would you or any member of your household attend events/activities/project which would include people from different backgrounds?



Mixing within Cloughmills

Respondents were asked a further question regarding sharing space with residents specifically within Cloughmills that were not from their own community background. In the event, the vast majority (97%) would be willing to share space, such as a community resource centre, with residents who were not from their own community background; only two per cent stated that they were not willing to share space (Appendix Table 31).

Sharing educational facilities

The majority (92%) of respondents would be in favour of schools in the Cloughmills area sharing educational facilities such as after school clubs, school grounds or shared school programmes; a small proportion (2%) was not in favour of sharing school facilities (Appendix Table 32).

Moving towards a more mixed community

Three-quarters (75%) of respondents would be in favour of their area moving towards a more mixed community rather than predominantly Catholic or Protestant; a small proportion (4%) would not be in favour. However, almost one-in-five (17%) of respondents were undecided (Appendix Table 33).

Living with people from different community background

One-third (33%) of respondents stated 'yes' they would consider living in a new housing development where units were allocated on a cross-community basis and more than one-tenth (13%) said they would consider living in such a development 'possibly in the future'; only one per cent said 'no' they would not consider living in such a development. More than half (53%) stated they were happy with where they lived (Table 34).

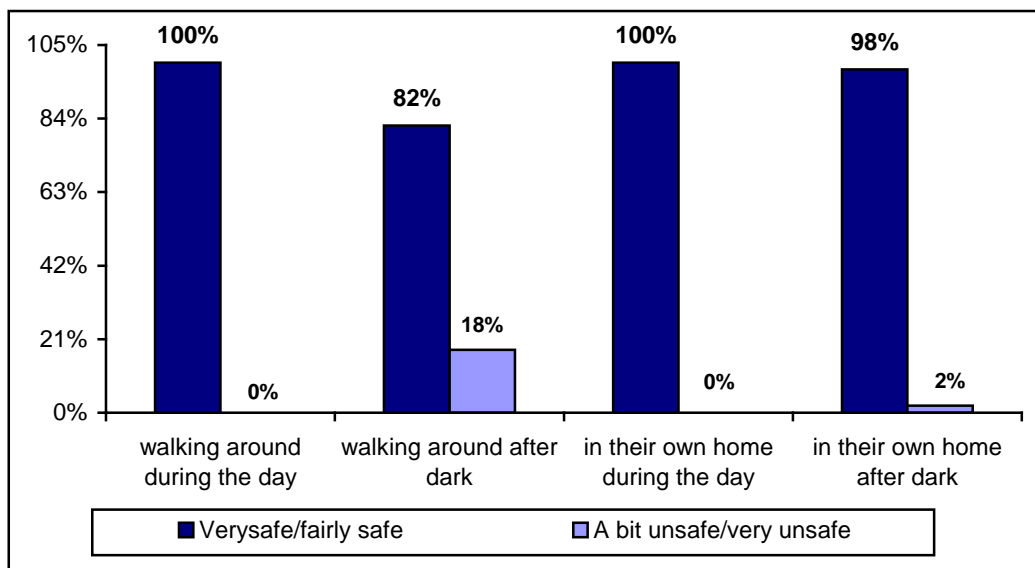
3.5 COMMUNITY SAFETY

Perception of personal safety

Respondents were asked about their feelings of personal safety in Cloughmills. As Figure 3.6 below illustrates, all respondents (100%) felt safe ('very safe', 71%; 'fairly safe', 29%) walking around the area during the day. Fewer (82%) felt safe waking around the area after dark, with almost one-in-five (18%) stating they did not feel safe at this time (Appendix Tables 35 and 36).

All (100%) respondents felt safe in their home during the day ('very safe', 81%; 'fairly safe', 19%) and the vast majority (98%) of respondents reported feeling safe in their own home after dark (Appendix Tables 37 and 38).

Figure 3.6: Respondents' perceptions of personal safety



Respondents' concerns within the Cloughmills area

Respondents were given a list of issues that might affect residents living within any given neighbourhood and were asked whether they were concerned or not concerned about these issues within the Cloughmills area.

Table 3.3 overleaf, shows that more than half (54%) of residents were concerned about 'dog fouling' in the area and just less than half (48%) were concerned about 'underage drinking'. More than two-fifths (44%) of respondents were also

concerned about 'drugs (using or dealing)'. Respondents were least concerned about 'stray dogs' (13%) and 'disputes with neighbours' (9%), (Appendix Table 39).

Table 3.3: Percentage of respondents' concerned within the Cloughmills area

	%
Dog fouling	54
Underage drinking	48
Drugs (using or dealing)	44
Damage/vandalism to property	35
Burglary and theft	33
Displays of flags and emblems	32
People making noise (late at night)	30
Attacks on elderly people	28
Damage/vandalism to car	28
Joyriding and car crime (theft and damage)	28
Attacks on young people	23
Graffiti	21
Local traffic noise	20
Discrimination against minority ethnic communities	18
Stray dogs	13
Disputes with neighbours	9

Base: 91

Neighbourhood watch

When asked, more than half (56%) of all respondents thought a neighbourhood watch scheme should be extended to the area; more than two-fifths (42%) did not. Of those respondents who felt a neighbourhood watch scheme should be extended (n=51), one-fifth (20%; n=10) stated they and/or a member of their household would consider joining such a scheme (Appendix Tables 40a and 40b).

Keeping residents informed

More than three-quarters (76%) of respondents thought the best way to keep people aware of and interested in community activities was through a community newsletter and a further 11 per cent felt the best way to keep residents informed was through social media such as Facebook and Twitter (Appendix Table 41).

4.0 SUMMARY

- Survey findings show that Cloughmills had a sizeable older population, at the time of the survey, with more than one-third of households having at least one person of pensionable age.
- Although two-fifths had lived outside the Ballymoney Borough Council area before moving to Cloughmills, the area is relatively settled, as three-fifths had lived in their home for 10 years or more. The majority of respondents also stated they were unlikely to move away from the area within two years.
- The majority of respondents found many of the services and facilities in Cloughmills to be satisfactory. The ‘sports/leisure facilities’ was one exception; main reasons being there were none in the area. More than two-fifths also found the provisions of ‘dentists’ and ‘advice services’ in the area to be unsatisfactory.
- A ‘community café’, ‘cross-community activities’ and ‘health and wellbeing initiatives’ were among the most popular community activities, services or programmes which respondents would like to see and also use if they were provided in the area.
- Whilst only a small proportion of households have members who volunteer within Cloughmills, one-quarter of households would have a member(s) who would be interested in volunteering in the area. Moreover, almost one-third of households would have a member(s) interested in time banking and three-fifths would be willing, in principle, to pay a fee for community activities, services or programmes.
- More than four-fifths were either ‘very satisfied’ or ‘satisfied’ with Cloughmills as a place to live. Although, when asked to state any services or facilities lacking within Cloughmills that they felt would benefit the area the most common suggestions included: a free bank machine, more sports facilities, more for children and young people and better public transport.
- In terms of sharing space within Cloughmills, whilst two-thirds felt a cross-community resource centre would benefit the area, the vast majority would be in favour of funding being sought to develop such a facility at the Old Mill site.
- There was also a positive response to the list of services, activities and programmes given as options for a cross-community resource centre, with a ‘community café’, ‘health and wellbeing initiatives’ and ‘information and advice services’ being among the most preferred by respondents.

- Whilst two-fifths of respondents were concerned about community relations within Northern Ireland as a whole, far fewer were concerned about community relations within Cloughmills.
- In terms of mixing between communities, the vast majority of respondents reported that they already mixed with people from different community or religious backgrounds. Residents were also willing to share space within Cloughmills, such as a community resource centre, with other residents from different community background.
- Furthermore, three-quarters were in favour of the area moving towards a more mixed community rather than predominantly Catholic or Protestant and almost half would consider living in a new housing development where units were allocated on a cross-community basis.
- Whilst all respondents felt safe walking around the area during the day, fewer felt safe waking around the area after dark; with almost one-in-five feeling unsafe at this time. However, all respondents felt safe in their own homes during the day and the vast majority also felt safe in the own homes after dark.
- The main concerns for residents in the area were ‘dog fouling’, ‘underage drinking’ and ‘drugs (using and dealing)’. Moreover, more than half of all respondents felt that a neighbourhood watch scheme should be extended in the area.
- Lastly more than two-thirds felt that community spirit in the area was either ‘very good’ or ‘good’, with more than three-quarters stating that a community newsletter would be the best way to keep people aware of and interested in community activities; although more than one-in-ten felt the best way to keep residents informed was through social media such as Facebook and Twitter.

Appendix 1

Questionnaire



Community Allotment Garden at the Old Mill Site Cloughmills



*Photo of the children's playground
at the Bio Park, courtesy of Brenda Given*

Research Unit, Northern Ireland Housing Executive							
OFFICE USE ONLY							
Received	AM	PM	EVE	SAT	Punched		Schedule No:
Coding					Validated		

Cloughmills Community Survey

This confidential survey has been developed in partnership with Cloughmills Community Action Team and the Housing Executive’s Community Cohesion Unit. It is important to note that this survey is for **all residents** so whether you are a Housing Executive or Housing Association tenant, a home owner or are renting from a private landlord we would be grateful if all householders take the time to complete the survey. Please do so by circling the appropriate response(s) for each question. All information will be treated in the strictest confidence and will be used only for the purposes of this research.

Section 1: Living Here

Q1. How long have you lived in your present home?

Please circle one response only

Less than 1 year	1
1 year or more but less than 5 years	2
5 years or more but less than 10 years	3
10 years or more but less than 15 years	4
15 years or more	5

Q2. Where did you live immediately before your present home?

Please circle one response only

Same local area (Cloughmills)	1
Outside current local area but within Ballymoney Borough Council area	2
Outside Ballymoney District Council area but within Northern Ireland	3
Outside Northern Ireland, please specify	4

Q3. Do you rent or own your home?

Please circle one response only

Rent from Housing Executive	1
Rent from a housing association	2
Rent from private landlord	3
Owner occupier	4
Other, please specify	5

Q4. Which of the following best describes your home?

Please circle one response only

House	1
Bungalow	2
Flat	3
Other, please specify	4

Q5a. Do you think you are likely to move away from the Cloughmills area in the next two years?

Please circle one response only

Yes	1	Go to Q5b
No	2	Go to Q6
Don't know	888	Go to Q6

Q5b. If yes, why do you think you are likely to move away in the next two years?

Section 2: Services and facilities in the Cloughmills area

Q6. The following is a list of general services within the area. Please circle a response for each to indicate whether the service is satisfactory or unsatisfactory. If it is unsatisfactory, please give your main reason why.

Please circle a response on each line

	Satisfied	Unsatisfactory	Why unsatisfactory
Emptying of wheelie bins	1	2	
Repairing of roads and pavements	1	2	
Provision of dog fouling bins	1	2	
Street sweeping	1	2	
Street signage	1	2	
Street lighting	1	2	
Public transport	1	2	
Policing of the area	1	2	
Car parking	1	2	
Play areas for children	1	2	
Doctors	1	2	
Chemists	1	2	
Dentists	1	2	
Opticians	1	2	
Advice services	1	2	
Primary school	1	2	
Secondary school	1	2	
Higher/Further education 16+	1	2	
Adult education	1	2	
Broadband services	1	2	
Sport/leisure facilities	1	2	

Q7. In terms of future community activities/services/programmes that may be developed in Cloughmills which of the following would you like to see provided in the area (**PART A**)? And if so, would you and/or a member of your household be interested in using such an activity/service/ programme (**PART B**)?

Please circle one response on each line

	PART A		PART B	
	I would like this activity/service/ programme provided in the community		If yes, would you and/or household members use these activity/service/ programme?	
	Yes	No	Yes	No
Child care facilities for children under 4 years	1	2	1	2
After-school child care	1	2	1	2
Children's specific interest clubs (aged 4+)	1	2	1	2
Youth programmes (aged 10+)	1	2	1	2
Senior citizen programmes (craft, lunch club etc.)	1	2	1	2
Women's group	1	2	1	2
Men's group	1	2	1	2
Volunteering programme	1	2	1	2
Family support services	1	2	1	2
Community café (including healthy eating)	1	2	1	2
Fitness classes	1	2	1	2
Wellbeing centre	1	2	1	2
Arts activities and classes	1	2	1	2
Unemployment/Job Club	1	2	1	2
Community training and education	1	2	1	2
Restorative justice programmes	1	2	1	2
Cross-community activities	1	2	1	2
Health and wellbeing initiatives	1	2	1	2
Youth employment programmes (aged 16+)	1	2	1	2
Vocational skills training programmes	1	2	1	2
Counselling/support services (mental health)	1	2	1	2
Drugs/alcohol rehabilitation services	1	2	1	2
Holistic therapies e.g. reflexology, acupuncture etc.	1	2	1	2
Essential skills classes	1	2	1	2
Self-development classes	1	2	1	2
Group meeting spaces	1	2	1	2
Social enterprise (i.e. community based businesses)	1	2	1	2
Tourism activities	1	2	1	2
Other, please specify	1	2	1	2

Q8. In terms of the community activities, services and programmes listed above, which three would you most like to see developed in the Cloughmills area?

1. _____
2. _____
3. _____

- Q9. In terms of financial sustainability, would you or any member of your household be willing, in principle, to pay a fee for any of the community activities, services or programmes mentioned above that is of interest to you or members of your household?

Please circle one response only

Yes	1
No	2
Not interested in any of the community activities, services or programmes listed	3

- Q10. How much do you agree or disagree with the following statement regarding the Cloughmills area?

Please circle one response only

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The Cloughmills area would benefit from a cross-community resource centre	1	2	3	4	5

- Q11a. What would be your view on funding being sought to create a community resource centre, at the **Old Mill**, which would be developed on a **shared basis**, meaning that it would be open and welcoming to all residents within the Cloughmills area regardless of community/religious backgrounds?

Please circle one response only

I would be in favour of this	1	Go to Q12a
I would not be favour of this	2	Go to Q11b

- Q11b. If not in favour, please state why? **(then go to question 15a)**

- Q12a. If community activities, programmes or services were available at the **Old Mill**, open to all residents regardless of community/religious background, would you or any member of your household consider using any?

Please circle one response only

Yes	1	Go to Q13
No	2	Go to Q12b
Possibly in the future	3	Go to Q13
Not interested in any community activity/programme/service	4	Go to Q15a

- Q12b. If no, please state why? **(then go to question 15a)**

Q13. Which of the following types of community services, facilities or programmes would you and/or a member of your household use/attend if it were available at the **Old Mill** site?

Please circle one response on each line

	Yes	No
Health and wellbeing initiatives	1	2
Vocational skills training programmes	1	2
Youth activity programmes	1	2
Family support services	1	2
Arts and crafts activities	1	2
Community café	1	2
Group meeting spaces/drop in centre	1	2
Social enterprise project (i.e. community based businesses/services that contribute to the social and economic regeneration of the area)	1	2
Information and advice services	1	2
Other, (please specify)	1	2

Q14. In terms of the types of community services listed above, which three would you most like to see developed at the **Old Mill** site?

1. _____
2. _____
3. _____

Q15a. Are there any members of your household who are aged 50 years or more?

Please circle one response only

Yes	1	Go to Q15b
No	2	Go to Q16a

Q15b. If there were sheltered accommodation available within the Cloughmills area, such as a Fold which provided independent living for older people (50+), would any member of your household be interested in applying for a place?

Please circle one response only

Yes	1
No	2
Possibly in the future	3

Q16a. Are you or any members of your household a volunteer working in the Cloughmills area?

Please circle one response only

Yes	1	Go to Q17
No	2	Go to Q16b

Q16b. If no, would you or any member of your household be interested in volunteering the Cloughmills area?

Please circle one response only

Yes	1
No	2

Q17. 'Time banking' is a voluntary network, where a member of the community gives their time by providing services such as care of the elderly, odd jobs, home repair etc. That time is 'banked' and can be 'withdrawn' (exchanged) for the same support 'in time' when that member of the community is in need of a particular service (it does not have to be the same service). Is this something that you or any member of your household would be interested in taking part in?

Please circle one response only

Yes	1
No	2

Q18a. How satisfied or dissatisfied are you with Cloughmills as a place to live?

Please circle one response only

Very satisfied	Satisfied	No strong feelings	Dissatisfied	Very dissatisfied
1	2	3	4	5
Go to Q19			Go to Q18b	

Q18b. If 'dissatisfied' or 'very dissatisfied', please state why.

Q19. Thinking about living in Cloughmills, please state any services/facilities lacking within the area that you feel would be beneficial to the community.

1.

2.

Section 3: Attitudes to community relations

Q20a. How concerned/unconcerned are you about relations between people of different community backgrounds in **Cloughmills**?

Please circle one response only

Very concerned	Slightly concerned	Not very concerned	Not at all concerned
1	2	3	4
Go to Q20b		Go to Q21a	

Q20b. If 'slightly concerned' or 'very concerned', please state why.

Q21a. How concerned/unconcerned are you about relations between people of different community backgrounds in **Northern Ireland** as a whole?

Please circle one response only

Very concerned	Slightly concerned	Not very concerned	Not at all concerned
1	2	3	4
Go to Q21b		Go to Q22	

Q21b. If 'slightly concerned' or 'very concerned', please state why.

Q22. Do you or members of your household mix with people from a different community/religious backgrounds?

Please circle one response only

Frequently	1
Sometimes	2
Haven't had the opportunity	3
Never	4

Q23. Would you or any member of your household attend shared events/activities/projects which included people from...?

Please circle one response only

	Yes	No
Different religious backgrounds	1	2
Different ethnic backgrounds	1	2

Q24a. Would you be willing to **share space** (e.g. a community resource centre) with **residents of Cloughmills** that were not from you own community background?

Please circle one response only

Yes	1	Go to Q25a
No	2	Go to Q24b

Q24b. If no, please state why?

Q25a. Do you think community relations in this area are...?

Please circle one response only

Getting better	1	Go to Q26a
About the same	2	Go to Q26a
Getting worse	3	Go to Q25b
Don't know	888	Go to Q26a

Q25b. If you think community relations in this area are getting worse, please state why.

Q26a. What would be your view regarding local schools within the Cloughmills area sharing educational services such as after school clubs, school grounds, shared school programmes etc.?

Please circle one response only

I would be in favour	1	Go to Q27
I would not be in favour	2	Go to Q26b

Q26b. If no, please state why?

Q27. What would be your view on your area moving towards a more mixed community rather than predominantly Catholic or Protestant?

Please circle one response only

I would be in favour of this	1
I would not be favour of this	2
Don't know	888

Q28a. Given the current demand for affordable/social housing, if there were a new housing development where units were allocated on a cross-community basis would you, or any member of your household, consider living in such a development?

Please circle one response only

Yes	1	Go to Q29a
No	2	Go to Q28b
Possibly in the future	3	Go to Q29a
No, I am happy where I live now	4	Go to Q29a

Q28b. If no, please state why?

Section 4: Community safety

Q29a. The following questions are about your own personal safety within this area and by area we mean within a 15 minute walk from your home. How safe/unsafe do you feel...?

Please circle one response on each line

	Very safe	Fairly safe	A bit unsafe	Very unsafe
...walking around this area during the day? (i.e. 6.00 am to 9.00 pm)	1	2	3	4
...walking around this area after dark? (i.e. 9.00 pm to 6.00 am)	1	2	3	4
...in your own home during the day? (i.e. 6.00 am to 9.00 pm)	1	2	3	4
...in your own home after dark? (i.e. 9.00 pm to 6.00 am)	1	2	3	4

Q29b. If you have answered 'a bit unsafe' or 'very unsafe' to any of the above what makes **you feel unsafe** in this area? (If not go to Q30)

Q29c. What would make you feel safer?

Q30. Below is a list of issues that might affect residents living in any given area. Please state whether you are concerned/not concerned about any of the following aspects within Cloughmills:

Please circle one response on each line

	Concerned	Not Concerned
Attacks on elderly people	1	2
Attacks on young people	1	2
Discrimination against minority ethnic communities	1	2
Burglary and theft	1	2
Damage/vandalism to property	1	2
Damage/vandalism to car	1	2
Stray dogs	1	2
Dog fouling	1	2
Drugs (using or dealing)	1	2
Graffiti	1	2
Joyriding and car crime (theft and damage)	1	2
Local traffic noise	1	2
People making noise (late at night)	1	2
Underage drinking	1	2
Displays of flags and emblems	1	2
Disputes with neighbours	1	2
Other, please specify	1	2

Q31a. Do you think a neighbourhood watch scheme should be extended in Cloughmills?

Please circle one response only

Yes	1	Go to Q31b
No	2	Go to Q32

Q31b. Would you or a member of your household like to get involved in a neighbourhood watch scheme?

Please circle one response only

Yes	1
No	2
Already involved	3
Don't Know	888

Q32. Would you say the level of community spirit in Cloughmills is ...?

Please circle one response only

Very good	1
Good	2
Neither good nor poor	3
Poor	4
Very poor	5
Don't know	888

Q33. What do you think would be the best way for the Cloughmills Community Action Team to keep people aware of community activities and events in the area?

Please circle one response only

Community newsletter	1
Community meetings	2
Feedback through existing community groups	3
Website	4
Social media e.g. Facebook, Twitter	5
Other, please specify	6

Section 5: You and your household

It would be very helpful to the research if you could provide some details about yourself and the people who live with you

Under the Disability Discrimination Act (1995) a “disabled person” is defined as a person with:

“A physical or mental impairment which has a substantial and long term adverse effect on a person’s ability to carry out normal day to day activities.”

Day to day activities are normal activities carried out by most people on a regular basis. The effect of the disability must have lasted 12 months, or be likely to last at least 12 months or for the rest of the life of the person.

Q34a. Does any member in the household have any long term illnesses, health problems or disability which limits his/her daily activities or the work they can do?

Please circle one response only

Yes	1	Go to Q34b
No	2	Go to Q35

Q34b. How many members of the household have a disability that affects their normal day to day activities

Please circle one response only

1	2	3+
---	---	----

Q35. How many people live in this household?

Enter number

--

Q36. Could you please complete the following table and provide details of everyone who lives here and how they are related to the **Household Reference Person (HRP)**? *This is the person who would be considered to be the head of the household.* Please circle a response for each category that applies to each person. Please start by giving the age of the Household Reference Person and then work down the categories, circling the appropriate response and repeat the process for each additional member of the household.

Person:	HRP	2	3	4	5	6	7	8	9	10
Age on last birthday:										
Gender	Male	1	1	1	1	1	1	1	1	1
	Female	2	2	2	2	2	2	2	2	2
Your Household	HRP	1								
	Relationship to HRP: Partner (married)		2	2	2	2	2	2	2	2
	Partner (cohabiting)		3	3	3	3	3	3	3	3
	Partner (civil partnership)		4	4	4	4	4	4	4	4
	Child		5	5	5	5	5	5	5	5
	Parent		6	6	6	6	6	6	6	6
	Other Relative		7	7	7	7	7	7	7	7
	Lodger		8	8	8	8	8	8	8	8
	Other non-relative		9	9	9	9	9	9	9	9
Employment Status	Self Employed	1	1	1	1	1	1	1	1	1
	Working full-time	2	2	2	2	2	2	2	2	2
	Working part-time	3	3	3	3	3	3	3	3	3
	Not working short term (< 1 year)	4	4	4	4	4	4	4	4	4
	Not working long term (> 1 year)	5	5	5	5	5	5	5	5	5
	Retired (excludes looking after home)	6	6	6	6	6	6	6	6	6
	Student (further / higher education)	7	7	7	7	7	7	7	7	7
	Permanent Sick/Disabled	8	8	8	8	8	8	8	8	8
	Looking after family/home	9	9	9	9	9	9	9	9	9
	Other, including schoolchild	10	10	10	10	10	10	10	10	10
Marital Status	Single (never married)	1	1	1	1	1	1	1	1	1
	Married (first marriage)	2	2	2	2	2	2	2	2	2
	Re-married	3	3	3	3	3	3	3	3	3
	Civil Partnership	4	4	4	4	4	4	4	4	4
	Separated (but still legally married)	5	5	5	5	5	5	5	5	5
	Divorced (but not legally remarried)	6	6	6	6	6	6	6	6	6
	Widowed (but not legally remarried)	7	7	7	7	7	7	7	7	7
Ethnic Group	White	1	1	1	1	1	1	1	1	1
	Chinese	2	2	2	2	2	2	2	2	2
	Irish Traveller	3	3	3	3	3	3	3	3	3
	Indian	4	4	4	4	4	4	4	4	4
	Pakistani	5	5	5	5	5	5	5	5	5
	Bangladeshi	6	6	6	6	6	6	6	6	6
	Black Caribbean	7	7	7	7	7	7	7	7	7
	Black African	8	8	8	8	8	8	8	8	8
	Mixed Ethnic (please specify)	9	9	9	9	9	9	9	9	9
	Other, please specify	10	10	10	10	10	10	10	10	10
	Black other (please specify)	11	11	11	11	11	11	11	11	11
Nationality	British	1	1	1	1	1	1	1	1	1
	Irish	2	2	2	2	2	2	2	2	2
	Northern Irish	3	3	3	3	3	3	3	3	3
	Portuguese	4	4	4	4	4	4	4	4	4
	Latvian	5	5	5	5	5	5	5	5	5
	Lithuanian	6	6	6	6	6	6	6	6	6
	Polish	7	7	7	7	7	7	7	7	7
	Nigerian	8	8	8	8	8	8	8	8	8
	Other (please specify)	9	9	9	9	9	9	9	9	9

Q37. The Housing Executive has a policy of promoting complete equality in the provision of housing and housing related services in Northern Ireland. In order to help monitor this it would be helpful if you would describe the religious composition of this household.

Please circle one response only

Protestant	Catholic	Mixed Religion Protestant/Catholic	Other (Specify)	None	Don't Know	Refused
1	2	3	4	5	888	777

Q38. Are there any other comments you would like to make about living in Cloughmills or the research being carried out?

Thank you very much for completing the questionnaire.

A research officer will call at your door during the next few weeks to collect the completed questionnaire. The research officer will help you if you would like assistance to complete the questionnaire.

If you have any queries regarding this survey, please do not hesitate to contact Sarah McCloy in the Research Unit of the Northern Ireland Housing Executive on the following number: **028 9031 8545** or use our **Freephone Number 0800 072 0987 (no cost from landline phones, mobile providers may vary)**. Alternatively you can email queries to Sarah.McCloy@nihe.gov.uk

Appendix 2

Tabular results



*Photo of Cloughmills Water
and Old Mill, courtesy of Brenda Given*



Main Street Cloughmills

TABULAR RESULTS

Table 1: Household type and their definitions

			N	%
	TWO OLDER	Two people, related or unrelated, at least one of whom is of pensionable age	19	23
	SMALL FAMILY	Any two adults, related or unrelated, living with one or two dependent children aged under 16	14	17
	LONE ADULT	One person below pensionable age	13	15
	LONE OLDER	Lone person of pensionable age	11	13
	TWO ADULTS	Two people, related or unrelated, below pensionable age	9	11
	LARGE ADULT	Three or more adults, related or unrelated, living with or without one dependent children aged under 16	7	8
	LONE PARENT	Lone adult living with one or more dependent children aged under 16	7	8
	LARGE FAMILY	Any two adults, related or unrelated, living with three or more dependent children aged under 16 or three or more adults, related or unrelated, living with two or more dependent children aged under 16	<5	5
	Total		84	100
Missing		Not enough information supplied to classify household type	7	
Total			91	

Base: 84

Table 2: How would you describe the religious composition of your household?

		Number	%
	Protestant	52	63
	Catholic	19	23
	Mixed Protestant/Catholic	9	11
	None	2	2
	Total	82	100
Missing	Refused	5	
	Non response	4	
Total		91	

Base: 82

Table 3a: Does any member of your household have a disability?

		Number	%
Valid	Yes	27	30
	No	63	70
	Total	90	100
Missing	Non response	1	
Total		91	

*Base: 90***Table 3b: Number of household members with a disability?**

		Number
	One	20
	Two or more	7
	Total	27
Missing	Non applicable	64
Total		91

*Base: 27 respondents who reported disability in their household***Table 4: Gender HRP**

		Number	%
	Male	51	59
	Female	35	41
	Total	86	100
Missing	Non response/refused	5	
Total		91	

*Base: 86***Table 5: Age group HRP**

		Number	%
	19 to 39 years	17	22
	40 to 59 years	32	42
	60 to 74 years	17	22
	75 plus	11	14
	Total	77	100
Missing	Non response/refused	14	
Total		91	

Base: 77

Table 6: Employment status HRP

		Number	%
	Working	47	55
	Retired	24	28
	Permanently sick or disabled	7	8
	Not working	6	7
	Looking after the family home	<5	2
	Total	86	100
Missing	Non response/refused	5	
Total		91	

*Base: 86***Table 7: Ethnicity HRP**

		Number	%
	White	86	100
	Total	86	100
Missing	Non response/refused	5	
Total		91	

*Base: 86***Table 8: Nationality HRP**

		Number	%
	British	61	71
	Northern Irish	16	19
	Irish	9	10
	Total	86	100
Missing	Non response/refused	5	
Total		91	

*Base: 86***Table 9: How long have you lived in your present home?**

	Number	%
Less than 1 year	5	5
ONE year or more but less 5 years	10	11
FIVE years or more but less than 10 years	21	23
TEN years or more but less than 15 years	21	23
FIFTEEN years or more	34	37
Total	91	100

Base: 91

Table 10: Where did you live immediately before your present home?

	Number	%
Same local area (Cloughmills)	40	44
Outside current local area but within Ballymoney Borough Council area	15	16
Outside Ballymoney Borough Council	36	40
Total	91	100

*Base: 91***Table 11: Do you think you are likely to move away from the Cloughmills area?**

	Number	%
No	79	87
Yes	5	5
Non response/don't know	7	8
Total	91	100

*Base: 91***Table 12: Do you rent or own your home?**

		Number	%
	Owner occupier	63	70
	Rent from Housing Executive	15	17
	Rent from private landlord	12	13
	Total	90	100
Missing	Refused	1	
Total		91	

*Base: 90***Table 13: Which best describes your home?**

	Number	%
House	77	85
Bungalow	14	15
Total	91	100

Base: 91

Table 14a: Satisfaction with services and facilities in the Cloughmills area

	Satisfactory		Unsatisfactory		Non response	
	N	%	N	%	N	%
Chemists	88	97	2	2	<5	1
Opticians	85	93	2	2	<5	4
Street signage	84	92	6	7	<5	1
Primary school	84	92	1	1	<5	7
Emptying of wheelie bins	83	91	6	7	<5	2
Street lighting	80	88	9	10	<5	2
Street sweeping	78	86	12	13	<5	1
Doctors	78	86	11	12	<5	2
Repairing of roads and pavements	77	85	13	14	<5	1
Public transport	71	78	18	20	<5	2
Car parking	71	78	19	21	<5	1
Broadband services	56	62	21	23	14	15
Provision of dog fouling bins	55	60	33	36	<5	3
Policing of the area	55	60	33	36	<5	3
Play areas for children	55	60	34	37	<5	2
Dentists	37	41	41	45	13	14
Advice services	35	39	37	40	19	21
Sport/leisure facilities	34	37	43	47	14	15
Secondary school	33	36	31	34	27	30
Higher/Further education 16+	32	35	29	32	30	33
Adult education	28	31	35	39	28	31

*Base: 91***Table 14b: Reason given for findings sport/leisure facilities unsatisfactory**

	Number
There are none in the area	22
Not enough choice	7
No football pitch	5
Other (including: would like more locally; need to travel)	<5
Non response	6
Total	43

Base: 43 respondents who stated that sport/leisure facilities were unsatisfactory

Table 14c: Reason given for findings dentists unsatisfactory

	Number
There are none in the area	35
Other	1
Non response	5
Total	43

Base: 41 respondents who stated that dentists were unsatisfactory

Table 14d: Reason given for findings advice services unsatisfactory

	Number
None available	31
Other	1
Non response	5
Total	37

Base: 37 respondents who stated that advice services were unsatisfactory

Table 14e: Reason given for finding adult education unsatisfactory

	Number
None available	25
Other (including: poor; have to travel; would like some classes in village)	<5
Non response	6
Total	35

Base: 35 respondents who stated that adult education were unsatisfactory

Table 15a: Are there any members of your household who are aged 50 years or more?

	Number	%
Yes	49	54
No	42	46
Total	91	100

Base: 91

Table 15b: If there were sheltered accommodation available within the Cloughmills area, such as a Fold which provided independent living for older people (50+), would any member of your household be interested in applying for a place?

		Number
	No	21
	Possibly in the future	18
	Yes	10
	Total	49
Missing	Non applicable	42
Total		91

Base: 49 respondents who stated that they have a member in their household aged 50 years or more

Table 16a: Percentage of respondents that would like to SEE activity/service/ programme provided in the community

	Yes		No	
	N	%	N	%
Community café (including healthy eating)	64	70	17	19
Fitness classes	61	67	20	22
Cross-community activities	60	66	18	20
Youth programmes (aged 10+)	59	65	19	21
Senior citizen programmes (craft, lunch club etc.)	58	64	24	26
Youth employment programmes (aged 16+)	57	63	18	20
After-school child care	56	62	22	24
Community training and education	55	60	23	25
Health and wellbeing initiatives	55	60	22	24
Counselling/support services (mental health)	54	59	23	25
Child care facilities for children under 4 years	53	58	22	24
Wellbeing centre	53	58	23	25
Women's group	51	56	26	29
Vocational skills training programmes	51	56	21	23
Tourism activities	51	56	26	29
Arts activities and classes	48	53	29	32
Holistic therapies e.g. reflexology, acupuncture etc.	47	52	30	33
Essential skills classes	47	52	28	31
Family support services	46	51	29	32
Children's specific interest clubs (aged 4+)	55	50	23	25
Social enterprise (i.e. community based businesses)	45	50	23	31
Volunteering programme	43	47	32	35
Drugs/alcohol rehabilitation services	42	46	32	35
Group meeting spaces	41	45	31	34
Unemployment/Job Club	40	44	33	36
Self-development classes	40	44	33	36
Men's group	39	43	27	41
Restorative justice programmes	30	33	40	44

Base: 91

Table 16b: Percentage of respondents that would USE activity/service/ programme if it were provided in the community

	Yes	
	N	%
Community café (including healthy eating)	54	59
Cross-community activities	48	52
Health and wellbeing initiatives	41	45
Wellbeing centre	41	45
Fitness classes	40	44
Women's group	34	37
Arts activities and classes	34	37
Community training and education	33	36
Holistic therapies e.g. reflexology, acupuncture etc.	33	36
Social enterprise (i.e. community based businesses)	31	34
Tourism activities	31	34
Essential skills classes	27	30
Family support services	25	28
Group meeting spaces	25	28
Youth programmes (aged 10+)	23	25
Volunteering programme	23	25
Vocational skills training programmes	23	25
Counselling/support services (mental health)	23	25
Self-development classes	23	25
After-school child care	22	24
Children's specific interest clubs (aged 4+)	22	24
Men's group	22	24
Senior citizen programmes (craft, lunch club etc.)	19	21
Youth employment programmes (aged 16+)	18	20
Child care facilities for children under 4 years	16	18
Unemployment/Job Club	13	14
Restorative justice programmes	13	14
Drugs/alcohol rehabilitation services	10	11

Base: 91

Table 16c: What community activities, services and programmes would you most like to see developed in the Cloughmills area?

	N	%
Community café (including healthy eating)	22	24
Cross-community activities	19	21
After-school child care	13	14
Fitness classes	13	14
Child care facilities for children under 4 years	12	13
Senior citizen programmes (craft, lunch club etc.)	11	12
Health and wellbeing initiatives	10	11
Children's specific interest clubs (aged 4+)	9	10
Arts activities and classes	8	9
Wellbeing centre	8	9
Women's group	8	9
Youth programmes (aged 10+)	8	9
Holistic therapies e.g. reflexology, acupuncture etc.	7	8
Counselling/support services (mental health)	6	7
Tourism activities	6	7
Unemployment/Job Club	6	7
Youth employment programmes (aged 16+)	6	7
Community training and education	5	5
Essential skills classes	<5	2
Vocational skills training programmes	<5	2
Social enterprise (i.e. community based businesses)	<5	2
Volunteering programme	<5	2
Family support services	<5	1
Group meeting spaces	<5	1
Men's group	<5	1
Restorative justice programmes	<5	1
Self-development classes	<5	1
Drugs/alcohol rehabilitation services	<5	1

Base: 91

Table 17: Would you or any member of your household be willing, in principle, to pay a fee for community activities, services or programmes?

	Number	%
Yes	55	60
No	19	21
Not interested in any of community activities, services or programmes	11	12
Non Response	6	7
Total	91	100

Base: 91

Table 18: How much do you agree/disagree - Cloughmills would benefit from a cross-community resource centre?

	Number	%
Strongly agree/agree	60	66
Neither agree nor disagree	22	24
Disagree/strongly disagree	5	5
Non response	4	4
Total	91	100

Base: 91

Table 19: What would be your view on funding being sought to create a community resource centre, at the Old Mill, which would be developed on a shared basis, meaning that it would be open and welcoming to all residents within the Cloughmills area regardless of community/ religious backgrounds?

	Number	%
I would be in favour of this	84	92
I would not be in favour of this	7	8
Total	91	100

Base: 91

Table 20: If community activities, programmes or services were available at the Old Mill, open to all residents regardless of community/religious background, would you or any member of your household consider using any?

		Number	%
	Yes	64	76
	Possibly in the future	13	15
	Not interested in any community activity/programme/service	5	6
	No	<5	2
	Total	84	100
Missing	Non applicable	7	
Total		91	

Base: 84 of respondents in favour of funding being sought to create a resource centre at the Old Mil

Table 21a: Percentage of household that would use/attend the following types of community services, facilities or programmes if it were available at the Old Mill site?

	Number	%
Community café	62	81
Health and wellbeing initiatives	57	74
Information and advice services	55	71
Group meeting spaces/drop in centre	46	60
Arts and crafts activities	49	54
Social enterprise project	41	53
Youth activity programmes	40	52
Vocational skills training programmes	35	46
Family support services	33	43

Base: 77 respondents were in favour of funding being sought to create a community resource centre at the Old Mill Site and who also stated that they would use such a facility

Table 21b: What community activities, services and programmes would you most like to see developed at the Old Mill site?

	Number	%
Community cafe	36	47
Health and wellbeing initiatives	34	43
Arts and crafts	26	34
Youth activity programmes	22	29
Information and advice services	18	23
Group meeting spaces drop in centre	15	19
Vocational skills training programmes	12	16
Social enterprise project	11	14
Family support	9	12
Other (including: fitness and health; activities for 10+ and people with special needs; play area for young children)	<5	5

Base: 77 respondents were in favour of funding being sought to create a community resource centre at the Old Mill Site and who also stated that they would use such a facility

Table 22a: Are you or any members of your household a volunteer working in the Cloughmills area?

	Number	%
Yes	7	8
No	84	92
Total	91	100

Base: 91

22b: If no, would you or any member of your household been interested in volunteering in the Cloughmills area?

		Number	%
	Yes	21	25
	No	59	70
	Non response/don't know	<5	5
	Total	84	100
Missing	Non applicable	7	
Total		91	

Base: 84 respondents who stated that they no one in their household volunteers in the Cloughmills area

Table 23: Would you or any member of your household be interested in Time Banking?

	Number	%
Yes	29	32
No	56	62
Non response	6	7
Total	91	100

Base: 91

Table 24: Would you say the level of community spirit in Cloughmills is...?

	Number	%
Very good	21	23
Good	41	45
Neither good nor poor	23	25
Non response/don't know	6	7
Total	91	100

Base: 91

Table 25: How satisfied or dissatisfied are you with the Cloughmills area as a place to live?

	Number	%
Very satisfied	36	40
Satisfied	40	44
No strong feelings	13	14
Dissatisfied	<5	2
Total	91	100

Base: 91

Table 26: How concerned are you about relations between people of different community backgrounds in the Cloughmills area?

	Number	%
Very concerned/ Slightly concerned	12	13
Not very concerned	44	48
Not at all concerned	35	38
Total	91	100

Base: 91

Table 27: Do you think community relations in the area are...?

	Number	%
Getting better	41	45
About the same	35	38
Getting worse	1	1
don't know	11	12
Non Response	3	3
Total	91	100

Base: 91

Table 28: How concerned are you about relations between people of different community backgrounds in Northern Ireland as a whole?

	Number	%
Very concerned	9	10
Slightly concerned	27	30
Not very concerned	35	38
Not at all concerned	19	21
Non Response	<5	1
Total	91	100

Base: 91

Table 29: Do you or members of your household mix with people from different community/religion

	Number	%
Frequently	71	78
Sometimes	19	21
Haven't had the opportunity	<5	1
Total	91	100

Base: 91

Table 30: Would you or any member of your household attend shared events/activities/projects which would include people from...

	Different RELIGIOUS backgrounds		Different ETHNIC backgrounds	
	Number	%	Number	%
Yes	86	95	67	74
No	5	5	11	12
Non response	0	-	13	14
Total	91	100	91	100

Base: 91

Table 31: Would you be willing to share space with residents of the Cloughmills area that were not from you own community background?

	Number	%
Yes	88	97
No	<5	2
Non response	<5	1
Total	91	100

Base: 91

Table 32: What would be your view regarding local schools within the Cloughmills area sharing educational services such as after school clubs, school grounds, shared school programmes etc.?

	Number	%
I would be in favour	84	92
I would not be in favour	2	2
Non Response/don't know	5	5
Total	91	100

Base: 91

Table 33: What would be your view on your area moving towards a more mixed community rather than predominately Catholic or Protestant?

	Number	%
I would be in favour	68	75
Don't know	15	17
I would not be in favour	<5	4
Non Response	<5	4
Total	91	100

Base: 91

Table 34: In terms of affordable/social housing, would you or any member of your household consider living in a development where units were allocated on a cross-community basis?

	Number	%
No, I am happy where I live now	48	53
Yes	30	33
Possibly in the future	12	13
No	<5	1
Total	91	100

Base: 91

Table 35: How safe/unsafe do you feel walking around this area during the day (i.e. 6.00am to 9.00pm?)

	Number	%
Very safe	65	71
Fairly safe	26	29
Total	91	100

Base: 91

Table 36: How safe/unsafe do you feel walking around this area after dark (i.e. 9.00pm to 6.00am?)

	Number	%
Very safe/fairly safe	75	82
A bit unsafe/very unsafe	16	18
Total	91	100

Base: 91

Table 37: How safe/unsafe do you feel in your own home during the day (i.e. 6.00am to 9.00pm?)

	Number	%
Very safe	74	81
Fairly safe	17	19
Total	91	100

Base: 91

Table 38: How safe/unsafe do you feel in your own home after dark (i.e. 9.00pm to 6.00am?)

	Number	%
Very safe	60	66
Fairly safe	29	32
A bit unsafe	<5	2
Total	91	100

Base: 91

Table 39: Please state whether you are concerned/not concerned about any of the following aspects within Cloughmills:

	Concerned		Not Concerned		Non response	
	N	%	N	%	N	%
Dog fouling	49	54	38	42	4	4
Underage drinking	44	48	44	48	3	3
Drugs (using or dealing)	40	44	47	52	4	4
Damage/vandalism to property	32	35	55	60	4	4
Burglary and theft	30	33	58	64	3	3
Displays of flags and emblems	29	32	59	65	3	3
People making noise (late at night)	27	30	61	67	3	3
Attacks on elderly people	25	28	62	68	4	4
Damage/vandalism to car	25	28	62	68	4	4
Joyriding and car crime (theft and damage)	25	28	63	69	3	3
Attacks on young people	21	23	67	74	3	3
Graffiti	19	21	68	75	4	4
Local traffic noise	18	20	69	76	4	4
Discrimination against minority ethnic communities	16	18	72	79	3	3
Stray dogs	12	13	76	84	3	3
Disputes with neighbours	8	9	80	88	3	3

Base: 91

Table 40a: Should neighbourhood watch scheme be extended in Cloughmills?

	Number	%
Yes	51	56
No	38	42
Non response	<5	2
Total	91	100

Base: 91

Table 40b: Would you or any member of your household get involved in a neighbourhood watch scheme?

		Number	%
	Yes	10	20
	No	24	47
	Don't know	17	33
	Total	51	100
Missing	N/A	40	
Total		91	

Base: 91

Table 41: What do you think would be the best way for your household to be kept aware of and interested in community work within Cloughmills?

	Number	%
Community newsletter	69	76
Social media e.g. Facebook, Twitter	10	11
Other (including: community meetings; website and feedback through existing community groups)	10	9
Non response	<5	3
Total	91	100

Base: 91



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