

Crumlin/Ardoyne Neighbourhood Renewal Area

Annual Report
2018/19



Northern Ireland
Statistics and Research Agency



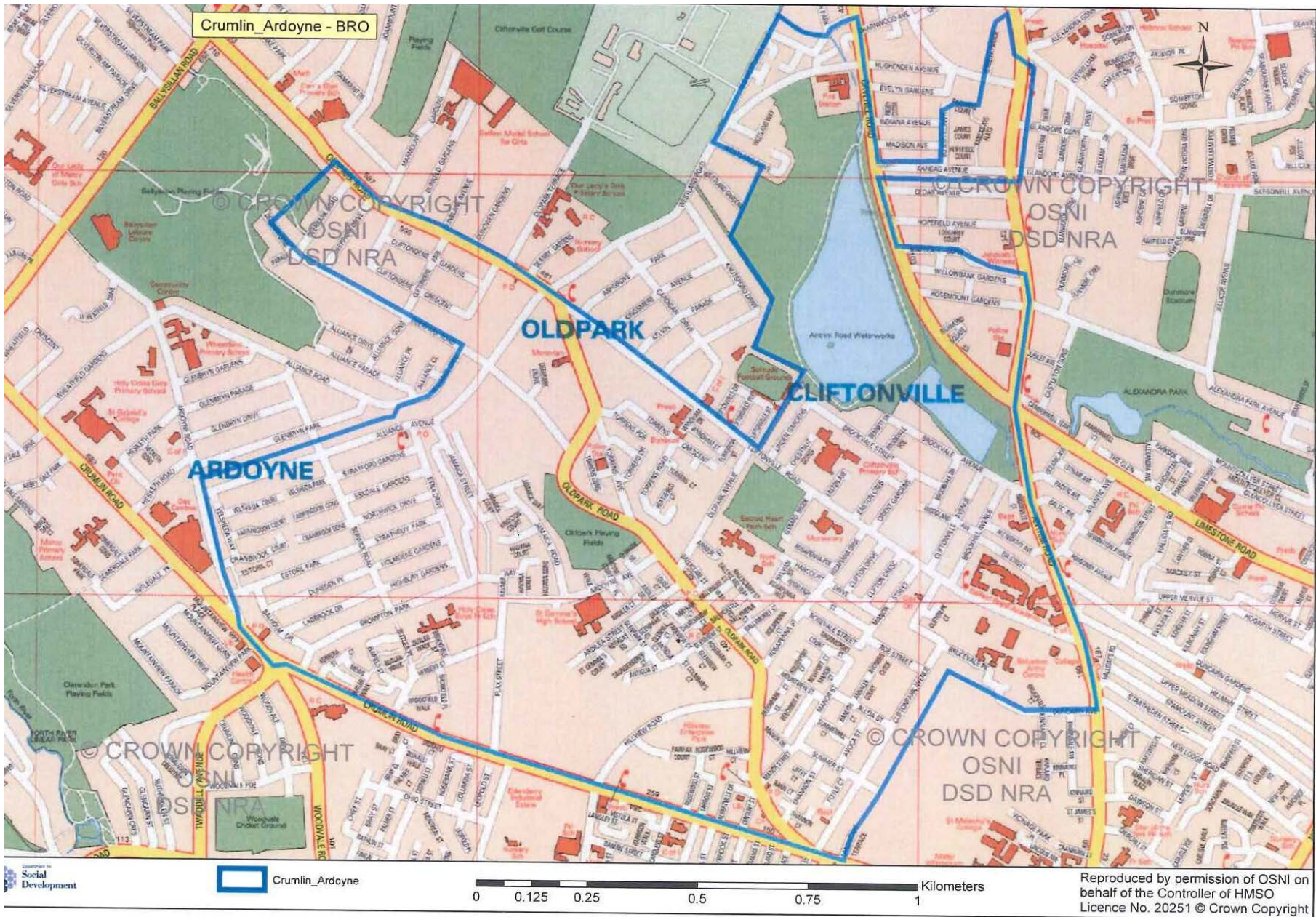
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Crumlin Ardoyne Neighbourhood Renewal Area Annual Report April 2018-March 2019





Crumlin Ardoyne Neighbourhood Partnership:

ANNUAL REPORT – (April 2018 - March 2019)

Neighbourhood Renewal Background:

The Neighbourhood Renewal Programme aims to reduce the social and economic inequalities which characterise the most deprived areas. It does so by making a long term commitment to communities to work in partnership with them to identify and prioritise needs and co-ordinate interventions designed to address the underlying causes of poverty. Neighbourhood Renewal Partnerships were established representative of local community interests together with appropriate Government Departments, public sector agencies, private sector interest and local elected representatives. “People and Place- A strategy for Neighbourhood Renewal” was launched in June 2003. The 10 -year strategy aimed to target those communities throughout Northern Ireland (NI) suffering the highest levels of deprivation by bringing together the work of all Government Departments in partnership with local people to tackle disadvantage in all aspects of everyday life. The Neighbourhood Renewal (NR) had four interlinking Strategic Objectives to tackle the complex, multi-dimensional nature of deprivation in an integrated way- primarily:

- **Community Renewal:** to develop confident communities that are able and are committed to improve the quality of life in the most deprived areas of NI

- **Economic Renewal:** to develop economic activity in the most deprived neighbourhoods and connect them to the wider urban community
- **Social Renewal:** to improve social conditions for the people who live in the most deprived neighbourhoods through better co-ordinated public services and the creation of safer environments
- **Physical Renewal:** to help create attractive, safe, sustainable environments in the most deprived neighbourhoods

Neighbourhood Renewal Areas (NRAs) were identified from the most deprived 10% of the wards in NI as defined in the 2001 Multiple Deprivation Measures. 34 NRAs were identified using this method. The Multiple Deprivation Measures were revised in 2005 using the Super Output Area data, which resulted in a further 2 NRAs being created.

As a direct response to this conclusion the Crumlin Ardoyne Neighbourhood Partnership began a process of incorporating Outcomes Based Accountability (OBA) methodology into its approaches, strategy and subsequent activities.

Crumlin Ardoyne Neighbourhood Partnership:

To take forward the Neighbourhood Renewal Programme, Crumlin/Ardoyne Neighbourhood Renewal Partnership was established in 2006 to oversee the development and delivery of the local Neighbourhood Renewal Action Plan.

The Partnership currently has 16 members which include representatives from the local communities, voluntary and statutory organisations. The Neighbourhood Renewal Partnership meets on a monthly basis and its secretariat services are currently provided by a Coordinator based at the CCRF offices.

The Partnership still operates 4 sub-groups to assist them in the identification, development and where appropriate the delivery of projects which aim to address the Strategy's 4 strategic objectives of community renewal, social renewal, economic renewal and physical renewal.

They also assist local community organisations to co-ordinate actions that are beneficial for all communities living in the Crumlin/Ardoyne Neighbourhood Renewal Area (NRA).

It should be noted that the Crumlin Ardoyne Partnership and Subgroups have all signed up to and abide by the Neighbourhood Renewal Code of Practice and Guiding Principles and subsequent Subgroup Terms of Reference.

There is a shared commitment of all participants through planning arrangements that provides the framework to ensure individual respective plans are aligned to a sovereign plan and that resources and primary and mainstream activities are directed at achieving identified local outcomes and addressing priority needs.

CANP are developing a new anti-poverty regeneration plan using the Outcomes Based Accountability approach.

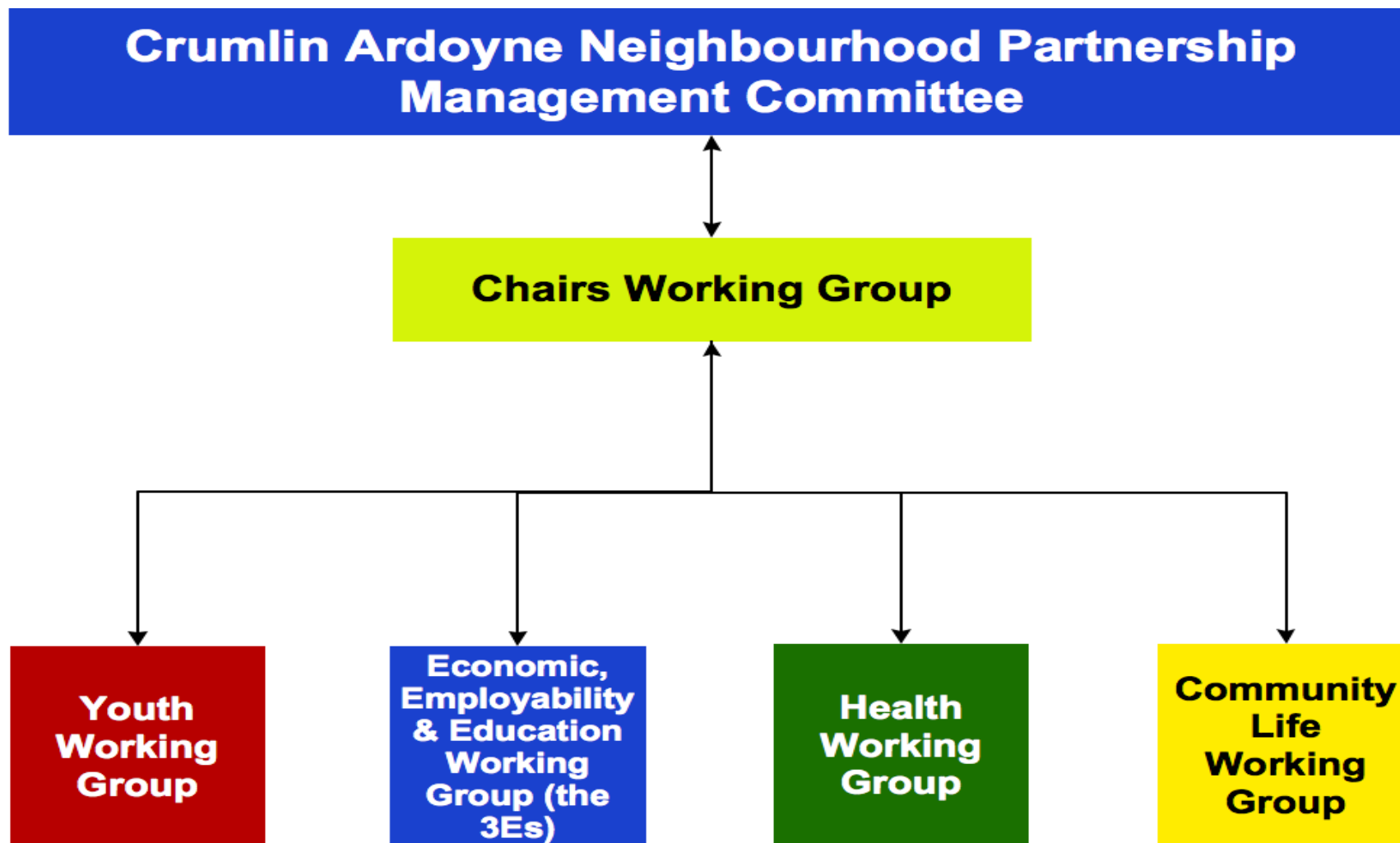
The 5 themes that we are working on are;

- A Safe Community
- People live longer healthier active lives
- Our Children and Young People reach their potential
- People play an active part in economic life
- A Shared Community

3 out of these 5 themes are almost completed. The groups wish to produce the anti-poverty regeneration plan as a 20-page brochure and launch it with statutory agencies and policy makers. The brochure will be used to lobby and encourage statutory agencies to invest more in health, safety, peace, employment and physical regeneration programmes to address the needs of people in these disadvantaged communities. We then hope to launch this booklet CANP have worked with local people to identify the key outcomes they wish to focus on to address issues within their communities. The launch event will bring 70+ local residents and young people together with statutory agencies and policy makers to lobby for regeneration outcomes that will make a difference in their communities.

The launch of the regeneration plan will help local residents and young people see that they are not just part of a small group but part of a larger collection of community groups working together. This will help increase confidence amongst local people of their own strengths. They are the experts on the issues and how it impacts on them, their family and community. They have a better understanding of what works to solve issues because they are the people who experience them. This will help everyone focus on what we can do (our strengths) rather than on what we can't do.

Crumlin Ardoyne Neighbourhood Renewal Partnership Structure and Membership-April 2018 - March 2019



Crumlin Ardoyne Neighbourhood Renewal Partnership Management Committee:

The Management Committee of Crumlin Ardoyne Neighbourhood Partnership provides the overall direction and steer to the work of the partnership.

With the development of the first neighbourhood action plan in 2007 all those groups involved in delivering neighbourhood renewal should have a seat at the management committee. After the review of the implementation plan in 2015 it was agreed that they continue with the smaller, manageable and more focused committee. This continued with the re-launch of 4 working groups which would draw their membership from all those groups working on neighbourhood renewal. There is still a collective ownership of the partnership and a democratic accountability acceptance.

The current membership of CANP Management Committee is as follows:

| Contact Name | Organisation | Status |
|----------------------------------|---|--------------------------------------|
| Manus Maguire (Chair) | Cliftonville Community Regeneration Forum | Voluntary & Community Representative |
| Liddean McStravog | Cancer Lifeline | Voluntary & Community Representative |
| Janice Beggs | Lower Oldpark Community Association | Voluntary & Community Representative |
| Garrett Gorman | Community Restorative Justice Ireland | Voluntary & Community Representative |
| Stephen Reid | Vine Centre | Voluntary & Community Representative |
| Sally Smyth | GRACE Women's Development | Voluntary & Community Representative |
| Shane Whelehan | Ardoyne Youth Enterprises | Voluntary & Community Representative |
| Stevan Dempsey (until June 2018) | Westland Community Group | Voluntary & Community Representative |
| Una McRoberts | Ardoyne/Shankill Healthy Living Centre | Voluntary & Community Representative |

| | | |
|--------------------|--|--------------------------------------|
| Laura Smith | Belfast City Council | Statutory Representative |
| Liam Gunn | Northern Ireland Housing Executive | Statutory Representative |
| Gabi Morningweg | Belfast Health and Social Care Trust | Statutory Representative |
| Andy Pearson | Belfast Regeneration Office North Team | Statutory Representative |
| Fionntán McQuillan | Belfast Regeneration Office North Team | Statutory Representative |
| Gayle Dalton | Neighbourhood Renewal Co-ordinator | Voluntary & Community Representative |

The Management Committee meets at 2.00pm on the first Tuesday of each month. This is flexible and can be changed to adapt to circumstances and the needs of members.

1. Chairs Working Group:

A Chairs Working Group exists as a Management Team to ensure that working groups are focused on the action plans. While the management committee meets to provide overall direction and to take reports on progress from each working group, the Chairs Working Group is focused on the operational side of the work. The current agenda, for example, is focused on tracking neighbourhood renewal outcomes, supporting working groups by identifying external resources, ensuring adequate communications and encouraging collaborative working between working groups.

Formally the Chairs Working Group is made up primarily of the 4 Working Group Chairs, the chair of the partnership, one BRO official, Crumlin/Ardoyne Neighbourhood Renewal Coordinator and one official from North Belfast Partnership. However, all Working Group Vice-chairs are also invited to ensure co-ordination and continuity.

2. Working Groups:

There are four Working Groups. The role of each Working Group is to focus on a specific number of outcomes and actions. Membership of Working Groups is open to anyone working or living in the Neighbourhood Renewal Area who feel they have a contribution to make to support neighbourhood renewal and the work of the Neighbourhood Partnership.

The four working groups are:

- 1. Community Life Working Group**
- 2. E.E.E. Working Group (Economic, Employability and Education)**
- 3. Health and Wellbeing Working Group**
- 4. Youth Working Group**

3. Neighbourhood Renewal Investment Fund:

There are currently **14 community organisations** supported by the Neighbourhood Renewal Investment Fund within the Crumlin Ardoyne Neighbourhood Renewal Area. These are as follows: -

1. Cliftonville Community Regeneration Forum (**Lead**)/ North Belfast Senior Citizens Forum/ Manor Street Community Group
2. Grace Women's Development Ltd (**Lead**)/Ardoyne Association
3. Vine Centre (**Lead**)/Lower Oldpark Community Association
4. Community Restorative Justice
5. Ardoyne Youth Enterprises (**Lead**) Forum/ Marrowbone Community Association/Westland Community Group – no longer funded by DfC from June 2018
6. Wishing Well Family Centre
7. Cancer Lifeline
8. New Life Counselling

4. Neighbourhood Renewal Community Groups:

The following groups are those who support the work and have representatives on the Crumlin Ardoyne Neighbourhood Partnership. The full list is as follows.

1. Ardoyne Association
2. Grace Women's Development Ltd
3. Ardoyne Youth Enterprise
4. Cancer Lifeline
5. Cliftonville Community Centre
6. Cliftonville Community Regeneration Forum
7. Community Restorative Justice

8. Lower Oldpark Community Association
9. Marrowbone Community Association
10. New Life Counselling
11. North Belfast Interface Network
12. North Belfast Senior Citizens Forum
13. Shankill Ardoyne Health Living Centre
14. The Vine Centre
15. Westland Community Group (til June 2018)
16. Wishing Well Family Centre

5. North Belfast Neighbourhood Partnership Chairs Forum:

Crumlin Ardoyne Neighbourhood Partnership is one of five neighbourhood partnerships in North Belfast. The other four are:

- Inner North Neighbourhood Renewal Partnership
- Rathcoole Neighbourhood Partnership
- Ligoniel Neighbourhood Partnership
- Ballysillan and Upper Ardoyne Neighbourhood Partnership

The five North Belfast Neighbourhood Partnership Chairs are scheduled to meet bi monthly to co-ordinate the work of neighbourhood renewal across North Belfast's most disadvantaged communities. The Chair's Forum, which is facilitated by BRO and the CANP Neighbourhood Renewal Coordinator continues to be a valuable mechanism for promoting the work of community organisations delivering Neighbourhood Renewal. The Forum also acts as a conduit for the promotion of collective responses and ideas from Neighbourhood Renewal Partnerships to consultations, relevant policy issues and potential collaborative and sharing of funding opportunities and upcoming training and events

Crumlin/Ardoyne Neighbourhood Renewal Partnership Projects:

The Neighbourhood Renewal Investment Fund supports 14 organisations delivering services in the Crumlin/Ardoyne Neighbourhood Renewal Area these are as follows:

Cliftonville Community Regeneration Forum (CCRF), Manor Street Cliftonville Community Group, North Belfast Senior Citizens Forum:

Cliftonville Community Regeneration Forum is the lead partner in a collaborative project with Manor Street Cliftonville Community Group and the North Belfast Senior Citizens Forum. CCRF aim to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth Health and Community Life.

The project is committed to collaborative and collective actions and continues to deliver programmes that develop the capacity of local people and offer training opportunities to provide them with community development skills. A wide range of relevant programmes have been put in place including careers advice, skills training and employment, advice services, social enterprise and business start-up, childcare places, parenting programmes, accredited and non-accredited training, healthy lifestyle and suicide prevention, crime prevention and youth inclusion / diversionary projects. Additionally, the project continues to work with other statutory and voluntary agencies to address the issues of dereliction and improve the environment through the implementation of environmental improvement schemes. As a

direct result of this work **Cliftonville Community Group** secured funding from the Housing Executive to set up a Men's Shed Project on land adjacent to the Centre. The building work was started in January 2017 and the Men's Shed was launched in March 2018. It has encouraged men to engage in both physically and mentally stimulating community-based activities, in the company of other men, this has reduced isolation and improved self-esteem. The Men's Shed project is situated at the Manor Street peaceline and interface and this intervention has had a very a positive impact on community relations.

The joint programme delivered by the 3 projects in 2018-2019 was called "Working across the Generations". **CCRF** updated its business plan and completed an economic appraisal for a small enterprise centre at Cliftonpark Avenue. Due to the unavailability of capital funds this has been a challenging project. However, CCRF have carried out further work on the business plan and have met with officials from the Department for Communities and Belfast city councillors about funding for the proposal.

Highlights of Collaborative Work:

The three organisations worked collaboratively to secure the development of the Men's Sheds project. NBSCF is helping to coordinate and fund activities of the Cliftonville Men's Shed. The use of this area close to the Manor Street interface was previously an area of anti-social behaviour. This has decreased significantly since the building of the men's shed area.

Cliftonville Community Regeneration Forum is involved in a number of projects including regeneration, peace-building and work with children and young people.

Unwanted Bonfires: The work around unwanted bonfires in the Cliftonville area has been an ongoing community safety issue. The project has worked with Belfast City Council around identifying sites where pallets and bonfire materials are stored. At one of the sites on Manor Street pallets were set on fire in June 2018 causing damage to a number of houses. Working with Belfast City Council, NIHE and the PSNI locations of pallets were identified and removed. In the event no bonfire took place in 2018 in the Cliftonville area the Feile in West Belfast having acted as a sufficient diversionary event.



Arranged fights: The project has worked with the PSNI, Belfast City Council and youth providers over the past six months around the issue of so-called 'Arranged Fights' at Girdwood and the Cliftonville area. These young people are highly mobile and use closed social media sites to arrange activities and locations across North and West Belfast. Project liaises with PSNI and Council. Information provided from youth workers about planned arranged fights. Project attended during incidents and informed PSNI of ongoing incidents. PSNI has responded in a majority of cases and incidents have been defused.

Community Organising: CCRF works with a number of developing residents' groups (eg. Waterworks Residents, Wyndam Street/ Torrens Ave Residents, Manor Street Residents and Brookvale Residents) to address anti-social behaviour problems and reduce dereliction within the area.

Personal Youth Development Project: CCRF has launched a new project which is working with the most marginalised and alienated young people within the community. They are not active in the labour market. We are working with 25 16-25 year olds and a social enterprise project called BTru (Be The Real U) a stall was set up in St George's Market where positively messaged stationery, T-Shirts and badges were sold with all proceeds going to the NI Hospice.

NBSCF: The North Belfast Senior Citizens Forum continues to highlight the concerns of senior citizens around Crime Prevention and Safety. 52 older people attended the Christmas Crime Prevention and Safety event organised by Belfast PCSP. A wide range of information on crime prevention and community safety was made available on the day.

They also worked alongside PHA/ HSC and local organisations to distribute 'Keep Warm' packs. Members of the NBSCF also volunteered to represent the forum at consultation meetings including the 'Healthy Ageing Reference Group' and Greater Belfast Seniors Forum'

Both the **Cliftonville Community Centre** and **Cliftonville Community Regeneration Forum** works with young people from disadvantaged communities. Both organisations provide drop-in provision for young people, CCRF also had detached youth work teams which operate at street level. Both organisations used their drop-in provision to encourage young people to participate in personal development and training programmes. This provision is carried out both in a single identity setting and a cross community setting.

ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:



Cliftonville Community Regeneration Forum
 185 Cliftonpark Avenue, Belfast BT14 6DT
 ☎ 02890 749147 Fax: 02890 755532
 email: ccrf@btconnect.com web: www.ccrf.org.uk
 Mob: 07557 525249

Working for the regeneration of divided and disadvantaged communities in North Belfast



| C.C.R.F. (Primary Lead) | Cliftonville Community Regeneration Forum | Manor Street /Cliftonville Community Group | North Belfast Senior Citizens Forum | Target Achieved within the previous Reporting Period | Target Achieved within this Reporting Period | Cumulative Outputs - 2018-2019 |
|--|---|--|-------------------------------------|--|--|--------------------------------|
| Neighbourhood Renewal Output Measures | | | | | | |
| Economic Renewal/Worklessness | | | | | | |
| ER1(5) Number of FTE jobs safeguarded | 1.5 | 4 | 2.2 (1.6 from July 18) | Yes | Yes | 7.1 |
| ER4 Number of people receiving job Training | 40 | 35 | 0 | Yes | Yes | 75 |
| ER6 Number of people receiving Non-Specific Training | 0 | 26 | 76 | Yes | Yes | 125 |
| ER 13 Number of new/existing Childcare Places | 0 | 14 | 0 | Yes | Yes | 14 |
| Social Renewal Education | | | | | | |
| SR(Ed)1 Number of childcare/nursery school places | 0 | 12 | 0 | Yes | Yes | 12 |
| SR(Ed) 5 Number of people attending parenting | 0 | 40 | 0 | no | no | 20 |

| | | | | | | |
|---|-------------------------------|--------------------------------|-----|-----|-----|------|
| SR(Ed)6 Number of pupils directly benefiting from the project | | 147 | 0 | Yes | Yes | 147 |
| SR (H)1 Number of people who benefit from healthy lifestyle | 0 | 50 | 190 | Yes | Yes | 240 |
| SR (C) 1 number of people receiving advice on crime prevention | | | | | | |
| Prevention | 0 | 0 | 97 | No | No | 97 |
| SR (C) 2 Number of community safety initiatives implemented | 11 (joint delivery with CCG) | 11 (joint delivery with CCRF) | 2 | Yes | Yes | 13 |
| SR (C) 3 Number of people participating /attending community Safety initiatives | 115 (joint delivery with CCG) | 115 (joint delivery with CCRF) | 88 | Yes | Yes | 159 |
| SR (C) 6 number of young people benefiting from youth inclusion/diversionary projects | 337 | 118 | 0 | Yes | Yes | 554 |
| CR1-Number of people participating In community relations projects | 1009 | 77 | 0 | Yes | Yes | 1086 |
| CR3 Number of people volunteering For community development activities | 79 | 35 | 28 | Yes | Yes | 142 |
| CR5 – Number of people trained in community development skills/capacity building (New target) | 175 | 52 | 11 | Yes | Yes | 238 |
| CR7 Number of Community Voluntary/Groups supported | 7 | 1 | 30 | Yes | Yes | 38 |
| CR8 Number of Community Relations Projects supported | 7 | 4 | 0 | Yes | Yes | 11 |
| CR12 Numbers of enquiries and clients by category | 60 | 0 | 400 | Yes | Yes | 460 |

Grace Women's Development Ltd and Ardoyne Association:

Grace Women's Development Ltd is the lead partner in a collaborative project with Ardoyne Association and aims to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth, Health and Community Life.

The main aims and objectives of this collaborative project are to deliver a range of community development services to meet the needs of people living in the Crumlin / Ardoyne NRA. Services are developed in response to demand and include educational and training opportunities, provision of health and fitness programmes, personal development and health issues with young people deemed 'at risk' of becoming involved in anti-social behaviour during the summer months. Crèche facilities are available to reduce barriers to uptake in education, training and skills programmes. The project has also been awarded "Safe Community Status" and engaged with 5 organic community groups who will communicate the "Safe Place" message and with 5 organisations who have adopted "Safe Employer", "Safe Church" and "Safe Schools Pathways"

Highlights:

Grace Women's Development Ltd:

- 29 people attended Healthy North Belfast Community Conversation event, completed surveys and availed of a number of health and wellbeing activities such as Yoga, Complementary Therapies and Meditation.
- GRACE supported the Wings of Hope group in December 2018 by holding a Christmas Bazaar to raise funds for programme costs such as training for parents, and trips for children etc.
- 9 Women who are long-term unemployed have availed of our free childcare service to complete six complementary therapy sessions. 15 children have availed of the service
- 16 participants from Grace Women's Development have completed the six week course on Promoting Positive Change – Challenging Conversations.
- 8 participants enrolled onto the Shared History Project.
- 2 people enrolled onto the Shankill Women's Centre Shared Learning Project



Belfast Lord Mayor – Deirdre Hargey visiting the GRACE capital project site in 2019.

Work is well underway on our capital build project that began in December 2018. The Project is for the provision of a new Women's/Family Centre on Alliance avenue, Belfast. It is proposed to develop a two storey building on a site in Alliance Avenue in Belfast. The building will provide facilities to include a baby room, toddler room, after school room, multi-purpose hall, café and other associated ancillary accommodation and circulation space.

Over 2 million pound has been invested in our project from the following funders:

- Belfast Investment Fund
- Urban Village Initiative
- Department for Communities

Our project completion date is **January 2020**.

Ardoyne Association:

- Volunteers contribute hugely to the process of community development in our area by committing time and energy for the benefit of the Ardoyne Association and its objectives. They are integral to achieving the aims which the Ardoyne Association is seeking to realise and help keep our neighbourhood and streets safer
- 60 residents and street volunteers were the driving forces behind Garden Oasis initiative - residents used to take pride in cleaning and maintaining their alleyways. This project is about getting community spirit back and contributes to the development of civic pride and safety within the community.
- 71 residents took part in the Drop in Community Safety event
- 39 participants took part a Belfast City Council Community Safety Day

ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:



| Grace Women's Development Ltd (Primary Lead) Neighbourhood Renewal Output Measures | Grace Women's Development Ltd | Ardoyne Association | Cumulative Outputs -2018-2019 | |
|---|----------------------------------|------------------------|-------------------------------|--|
| | | | Target | Actual Achievement |
| Economic Renewal/Worklessness | | | | |
| ER15 Number of FTE jobs safeguarded | 2.2 | 1 | 3.2 | 3.2 |
| ER3 Number of people accessing careers advice | 6 | 0 - NA | 40 | 6 (we normally work in partnership with LEMIS however, they've stopped coming out. Planning to run job fair in Sept 19) |

| | | | | |
|--|------|------|----|--|
| ER13 Number of new/existing childcare places supported to facilitate training and /or employment | 25 | 0-NA | 24 | 25 |
| Improvement in Community Relations | | | | |
| CR1 Number of people participating in community relations projects | 64 | 0-NA | 60 | 39 (Target not reached due to reduction in programmes until new build is complete) |
| CR5 Number of people training in community development skills | 0 | 0-NA | 10 | 0 (Application to CDHN was unsuccessful therefore we had no funds to fund community development course) |
| CR7 Number of community/voluntary groups supported | 6 | 0-NA | 5 | 6 |
| CR8 Number of community relations projects supported | 5 | 0-NA | 5 | 5 |
| Reduction in number of school leavers | | | | |
| SR(Ed) 14 Number of young people benefiting directly from | 20 | 0-NA | 20 | 20 |
| Reduction in drug and alcohol related deaths | | | | |
| SR (H) 2 Number of people attending Health Education / Awareness Initiatives | 37 | 0-NA | 35 | 37 |
| SR(H)3 Number of people accessing intervention/treatment services | 50 | 0-NA | 50 | 50 |
| SR(C) 2 and SR (C)3 Number of community safety initiatives implemented and number of participants | 4 | 2 | 5 | 6 |
| SR(C)4 Number of crime initiatives implemented and the numbers receiving advice on crime prevention | 0-NA | 4 | 4 | 4 |
| Total Outputs | | | | 201.2 |

The Vine Centre and Lower Oldpark Community Association:

The Vine Centre is the lead partner in a collaborative project with Lower Oldpark Community Association and aims to address the following themes in the Neighbourhood Action Plan: Economic, Employability and Education, Youth, Health and Community Life.

The aims and objectives of this project are to deliver a range of community development services across the Crumlin / Ardoyne NRA. A wide range of services including advice services, childcare provision, community safety initiatives, education, training and employment support, evening diversionary programmes, health awareness, homework clubs, senior citizen's clubs and safety and crime prevention targeting all age groups and sectors. The Vine Centre and LOCA continue to deliver relevant community development and good relations.

Some of the main highlights for the Vine Centre were:

The centre dealt with 5581 enquiries and clients through their generalist service and also provided services on an outreach basis at diverse locations including: Belfast City Mission (Mountcollyer); Carlisle House/Gray's Court; Grove Housing Association, Mount Vernon Community House; Shankill Integrated Services (Spectrum Centre); Shankill Womens Centre. A total of £532,911.91 in additional benefit entitlement (based on the projection of each award secured for 12 months) with a further £26,244.01 in one off payments (any back payment of entitlement)

The Centre has secured the following funding during the reporting period:

Belfast Health & Social Care Trust

Family Support Hub: an additional amount of £13,164.70, from the Transformation Fund, to provide additional staffing resources to manage an increased number of referrals being processed by the Upper North Belfast Family Support Hub.

Department for Communities (administered by Advice NI)

As lead partner for the North Belfast Advice Partnership: £22,488.25 to deliver a series of Universal Credit workshops to specific identified groups in North Belfast – people accessing local foodbanks, families registered with local SureStarts, people engaged with the North Belfast Care Zone, and people in hostel accommodation or at risk of homelessness.

Other programme highlights were:

- **581** people attending **20** Welfare Reform Workshops delivered under the auspices of the North Belfast Advice Partnership – these were delivered to groups in North Belfast Carezone, New Lodge Youth Club, Carrick Hill Community Centre, Spectrum Centre and Whitecity Community Association and others
- At 31 March we had **11** active volunteers, contributing a total of **23** hours per week
- 14 participants in the Volunteer Development Programme completed the following training as part of the Programme:
 - First Aid;
 - Suicide Awareness (Ascertain);

- Drug & Alcohol Awareness (Extern)
- 14 participants in the Volunteer Development Programme completed an OCN Level 4 in Welfare Rights, delivered by Advice NI, which was delivered between January and March 2019

Some of the main highlights for Lower Oldpark Community Association were:

During the reporting period, LOCA secured the following funding:

Flax Trust

£6,000 to support the development of Language & communication skills within the Playgroup setting.

Northern Ireland Housing Executive

Community Grant of £4,920 to support consultation around concept designs that have been produced with Urban Planner and Space specialists for potential use of undeveloped land fronting onto Cliftonpark Avenue (Design company Paul Hogarth Associates).

Other programme highlights were:

- 26 Young people benefited from our Youth Inclusion programme over the months of July and August.
- During this reporting period the following projects were delivered:
 - Christmas Arts & Crafts Workshop (Girdwood);
 - Daily Bread cookery sessions;
 - Community Clean-up Girdwood;
 - Play-It-In A Day Drama Workshop (Part of Belfast Festival of Learning);
 - New Lodge Arts Lantern Parade;
 - New Lodge Arts Pantomime;
 - BEAT Lantern Parade
- The following non-accredited training took place:
 - During this reporting period a staff member completed GDPR Training (1);
 - Designated Officers Training (1);
 - Child Protection Training (2);
 - Health & Safety, Manual Handling Training (14);
 - Play Matters, Play Board NI Training (4)



ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:

| Vine Centre (Primary Lead) | Vine Centre | Lower Oldpark Community Association | Target Achieved within the previous Reporting Period | Target Achieved within this Reporting Period | Cumulative Outputs - 2018-2019 |
|--|-------------|-------------------------------------|--|--|--------------------------------|
| Neighbourhood Renewal Output Measures | | | | | |
| Economic Renewal/Worklessness | | | | | |
| ER15 Number of FTE jobs | 3 | 2.9 | Yes | Yes | 5.9 |
| Community Relations | | | | | |
| CR1 Number of people participating in community relations projects | 676 | 613 | Yes | Yes | 1289 |
| CR8 Number of Community Relations Projects supported | 2 | 5 | No | no | 7 |

| | | | | | |
|--|---|-----|-----|-----|-----|
| CR2 Number of people participating in community bonding events | 0 | 536 | Yes | Yes | 536 |
|--|---|-----|-----|-----|-----|

| | | | | | |
|--|----|----|----|----|-------------------------|
| CR4 Number of people engaged/involved in unpaid voluntary work | 11 | 10 | No | No | 21 (missed target by 1) |
|--|----|----|----|----|-------------------------|

| | | | | | |
|--|---|----|-----|-----|----|
| CR9 Number of people involved in projects which promote shared space | 0 | 52 | Yes | Yes | 52 |
|--|---|----|-----|-----|----|

| | | | | | |
|--|--|--|--|--|--|
| Social Renewal Increase in community/ capacity /capital/cohesion and reduction In poverty gap | | | | | |
|--|--|--|--|--|--|

| | | | | | |
|--|------|-----|-----|-----|------|
| CR12 Number of enquiries and clients by category | 5581 | 977 | Yes | Yes | 6558 |
|--|------|-----|-----|-----|------|

| | | | | | |
|---|------|-----|----|----|------|
| CR13 Number of beneficiaries (including family members) | 2626 | 757 | No | No | 3383 |
|---|------|-----|----|----|------|

| | | | | | |
|--------------------------------|---|---|----|----|---|
| CR14 Waiting times and numbers | 2 | 0 | No | No | 2 |
|--------------------------------|---|---|----|----|---|

| | | | | | |
|---|-----|----|-----|-----|-----|
| CR16 Number of direct referrals to other support services | 285 | 13 | Yes | Yes | 298 |
|---|-----|----|-----|-----|-----|

| | | | | | |
|--|---------------|---|-----|-----|---------------|
| CR17 Value of benefits claimed as a result of the advice given | £2,559,155.92 | 0 | Yes | Yes | £2,559,155.92 |
|--|---------------|---|-----|-----|---------------|

| | | | | | |
|--|--|--|--|--|--|
| Reduction in the gap in employment rate between residents in NRA and non-NRAs | | | | | |
|--|--|--|--|--|--|

| | | | | | |
|---|----|----|-----------------------|-----------------------|-----|
| ER3 Number of people accessing career's advice | 37 | 0 | No | No | 37 |
| ER6 Number of adults obtaining qualification through NR projects(non-accredited)/non-specific) | 14 | 28 | Yes (as a collective) | Yes (as a collective) | 42 |
| ER13 Number of childcare places supported to facilitate training and /or employment | 87 | 30 | Yes | Yes | 117 |
| ER14 Number of adults obtaining qualification through NR projects (accredited) | 30 | 3 | No | No | 33 |

Education

| | | | | | |
|---|-----|---|-----------------------|-----------------------|-----|
| SR(Ed) 5 Number of people attending parenting skills/development programmes | 384 | 0 | Yes (as a collective) | Yes (as a collective) | 384 |
| SR (ED)8 Number of pupils benefiting from projects designed to improve attainment | 30 | 0 | Yes | Yes | 30 |

Increase in overall life expectancy of older people (60+) within the NRA

| | | | | | |
|---|----|----|-----|-----|----|
| SR (H) 1 Number of people benefiting from healthy lifestyle projects | 51 | 0 | Yes | Yes | 51 |
| SR(C)6 Number of pupils benefiting from projects designed to improve attainment | 0 | 26 | Yes | Yes | 26 |

Ardoyne Youth Enterprise, Marrowbone Community Association and Westland Community Group:

Ardoyne Youth Enterprise is the lead partner in a collaborative project with Marrowbone Community Association and Westland Community Group. The project aims to address the following themes in the Neighbourhood Action Plan: Youth, Health, Community Life, Education and Employability

The aims of this project are to deliver programmes and interventions across the Ardoyne, Marrowbone and Westland areas designed to complement the Neighbourhood Renewal priorities as set out in the Neighbourhood Action Plan. The main focus of this project are the delivery of youth services in these areas however it also combines some community development initiatives and interventions to enhance and create social, community, economic and physical renewal. These include advice services, a local newsletter, pensioner and resident's groups, afterschool clubs, youth clubs, transport services, volunteering and other evolving initiatives.

Highlights:

Ardoyne Youth Enterprises:

AYE received the following grants this year;

- £17,940.00 Urban Villages Communications and Skills development programme
- £3,000-00 – Urban Villages Communications Support
- £10,000 – Urban Villages – Community Transport
- £5,500- EA/TEO – Summer Intervention Programme
- £29,950 from Belfast City Council – PCSP Enhanced Outreach Programme
- £80,000 – CRC/TEO North Belfast Strategic Good Relations Programme
- 6 Young people received OCNNI 2 in Healthy Living, 6 Young people received OCNNI 2 in Mentoring Practice and 9 Young people received OCNNI 2 in Peer Mentoring Practice
- 10 small worlds workshops delivered across North Belfast to over 150 people from August to March.
- 24 Refugees/Asylum-Seekers/new-comers attended our welcoming newcomers induction tours in January and February
- 20 young people from Ardoyne & Monkstown took part in a good relations programme (MADE) from October to March. 19 young people from Shankill and Ardoyne completed an intensive mentoring programme from October to March
- 13 Residents volunteered to paint and clean a large square at Jamaica Court in November. 2 new volunteers recruited to support youth engagement activities
- During this period, AYE have actively assisted the following additional groups through network development, research, admin support, workshop delivery, transport services, meeting space, fundraising, communications support and other community development services: Previous groups reported were also supported during this period. TASCIT, Tudor Lodge Nursery, PIPS project, Belfast Royal Academical, Monkstown Boxing Club, Belfast Unemployed Resource Centre, Holy Cross Boys School, Bunscoil Bheann

Mhadagain, Mercy College, Mercy Primary School, North Belfast Friendship Club, Ashton Community Trust, Artillery Youth Centre, Cliftonville Community Centre, Believe in Youth, KinderKids, Ballysillan Community Forum

Marrowbone Community Association:

Marrowbone Community Association received the following grants this year;

- Urban Villages 1 million for phase two refurbishment of Marrowbone Community Hub
- Dept of Education £242,000 for refurbishment of youth element of Marrowbone Community Hub
- Awards For All £10,000
- Urban Villages Revenue Grant £42,290 Volunteer Development Officer Post and Programme Costs for Marrowbone Ballysillan Volunteer Corridor Project
- Urban Villages Additional Grant £2000 Facilitation Costs
- Education Authority:
- Education Authority £6,000 Youth Inclusion Programme
- 20 people completed Headstart Defibrillator Training and First Aid and 1 person completed OCN Level 2 Substance Misuse Awareness Training
- 12 new volunteers assisted the development of a Men's Shed and over 50's walking club.
- 12 parents and children from Glenbrook Sure Start volunteering to build and manage a herb garden at MCA'S new premises
- 12 young people participating on Walk NI programme in partnership with Artillery Youth Club
- Intervention programmes 5 nights each, Halloween, Christmas and St Patricks day

Westland Community Group:

- 1 DfC funded worker retained until end of June 2018.
- 5 Young people from the Westland began participation in the TBUC Sky Camp which is a 6 week GR program leading up to week long camp in July. The group is partnered with Deanby YC. The North Belfast Area Project facilitates the program
- Adult volunteers involved in a project aimed at informing residents of the details of the proposed new community facility. The project involved the group canvassing the area and providing the residents they visited with information packs
- The WCG continue to support 2 constituted independent groups - Carers and Toddlers Bi weekly provision 15 participants and Nifty Fifty Older people's group 15 participants. In partnership the WCG provide both these groups with a facility to host their programme and guidance in terms of funding and their role in the wider community provision in their area

- As part of our preparation for our Annual July celebrations a group of volunteers (20) became involved in a community garden clean up. This involved the volunteers assisting residents in cleaning up their gardens and assisting with minor repairs on the exterior of their properties to improve the image of the area during the celebration. The WCG have made an effort over the past year to change the perceptions of the July celebrations with an emphasis on an inclusive family centred celebration

ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:



| Ardoyne Youth Enterprises (Primary Lead) | Ardoyne Youth Enterprises | Marrowbone Community Association | Westland Community Association | Target Achieved within the previous Reporting Period | Target Achieved within this Reporting Period | Cumulative Outputs - 2018-2019 |
|--|---------------------------|----------------------------------|--------------------------------|--|--|--------------------------------|
| Neighbourhood Renewal Output Measures | | | | | | |
| Economic Renewal/Worklessness | | | | | | |
| ER15 Number of FTE jobs | 4.1 | 3 | 1 | Yes | Yes | 8.1 |
| ER2 Number of NR residents going into employment | 2 | 4 | 0 | Yes | Yes | 6 |
| ER4 Number of people receiving specific job training | 0 | 15 | 0 | Yes | Yes | 15 |
| ER6 Number of people receiving Non-Specific Training | 23 | 31 | 0 | Yes | Yes | 54 |
| ER14 Number of people | | | | | | |

| | | | | | | |
|---|-----|-----|----|-----|-----|-----|
| attaining a formal qualification through participation in adult education | 0 | 9 | 0 | Yes | Yes | 9 |
| Social Renewal | | | | | | |
| Improvement in Community Relations | | | | | | |
| CR1 Number of people participating in community relations projects | 425 | 77 | 5 | Yes | Yes | 507 |
| CR3 Number of people volunteering for community development activities | 18 | 60 | 5 | Yes | Yes | 83 |
| CR5 Number of people receiving training in community development skills | 0 | 8 | 0 | Yes | Yes | 8 |
| CR7 Number of community /voluntary supported | 45 | 7 | 2 | Yes | Yes | 54 |
| CR8 Number of Community Relations supported | 7 | 7 | 1 | Yes | Yes | 15 |
| CR9 Number of people involved in projects that promote shared spaces | 26 | 12 | 0 | No | No | 38 |
| CR10 Number of people using community facilities | 290 | 312 | 75 | Yes | Yes | 677 |
| SR(ED) 22 Increased number of young people taking part in regular physical activity | 142 | 22 | 0 | Yes | Yes | 164 |
| SR(ED)28 Number of people undertaking accredited courses and qualifications | 21 | 8 | 0 | Yes | Yes | 29 |
| SR(C)2-Number of community safety initiatives implemented | 4 | 5 | 1 | Yes | Yes | 10 |
| SR(C)3 Number of people participating/attending community safety initiatives | 111 | 94 | 0 | Yes | Yes | 205 |

| | | | | | | |
|--|-----|-----|---|----------------------|-----|-----|
| SR(C)6 Number of young people benefiting from youth inclusion/diversionary projects | 150 | 122 | 0 | Yes | Yes | 272 |
| SR(C)10 Number of people involved in dealing with the impact of interface issues | 0 | 26 | 0 | Yes | Yes | 26 |
| SR(H)2 Number of people attending health/awareness initiatives | 55 | 39 | 0 | Yes | Yes | 94 |
| SR(H)3 Number of people accessing intervention/treatment | 7 | 17 | 0 | No (capacity issues) | No | 24 |
| SR(H)4 Number of health education/awareness initiatives provided/delivered | 3 | 3 | 0 | Yes | Yes | 6 |
| SR(H)6 Number of people participating in suicide prevention projects | 0 | 45 | 0 | No | No | 45 |
| PR1 Area of land improved and reclaimed for open space | 3 | 2 | 0 | Yes | Yes | 5 |
| PR11 Number of people/ volunteers involved in physical development and / or environmental improvement projects | 23 | 23 | 0 | Yes | Yes | 46 |

Community Restorative Justice (North Belfast):

This project works directly with the local communities to address issues of conflict through mediation. It will also work collaboratively with and through the NIO, DoJ, PSNI, BCC, YJA, PBNI, NIHE, local Neighbourhood Partnerships and community and voluntary organisations on developing responsive community safety initiatives. This project addressed the following themes in the Neighbourhood Action Plan: Social Environment/Community Safety.

Highlights:

- The project engaged with 250 people received advice on crime prevention this ranged from attending courses/ meetings around Community-police drug initiatives, community policing initiatives, HMO projects and Housing initiative meetings to name a few
- 36 Community safety initiatives including one theme around ASB hotspots, policing issues, interfaces, another theme Death driving, consultations, stolen goods and a theme addressing Mental health & ASB, social media issues
- Other Community Safety Initiatives included:
 - North Belfast CAN - 8 participants - CRJI devised and maintain a collective of community workers to provide crisis response to urgent needs of immigrant families settling into North Belfast
 - Families Initiative: 7 participants - Ongoing support (across the interface) for vulnerable families encountering a range of problems as they settle into their accommodation in North Belfast
- 101 young people benefitted from youth inclusion/ diversionary projects - This included our traffic calming work, addressing party houses in Jamaica Road, Brompton and Newington



Coordinator returning stolen items recovered by local youth group



North Belfast NADA Clinic



Crime prevention packs distributed from CRJI office



ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:

| Community Restorative Justice Neighbourhood Renewal Output Measures | Cumulative Outputs Achieved 2018-2019 | |
|--|---------------------------------------|---------------------|
| | Target | Actual Achievements |
| Social Renewal - Crime and Anti-Social Behaviour | | |
| SR1 Numbers receiving advice on crime prevention | 186 | 250 |
| SR2 Number of community safety initiatives implemented | 36 | 36 |
| SR4 Number of crime prevention initiatives implemented | 29 | 29 |
| SR6 Number of young people benefiting from youth inclusion/diversionary projects | 100 | 101 |
| SR7 Number of victims of crime supported | 372 | 375 |
| SR 8 Number of homes with increased security | 80 | 82 |
| SR9 Number of Neighbourhood Wardens supported | 2 | 8 |
| Total Outputs | | 881 |

Wishing Well Family Centre:

Wishing Well Family Centre was founded in the Alliance Crescent area of North Belfast in 1989 by a local resident called Linda Mooney, during the period of the Troubles and amidst one of the most fractious interfaces across not only Belfast but Northern Ireland. Over the past 29 years the organisation has gone from strength to strength, becoming a thriving social enterprise which offers genuine opportunities for cross community interaction and development through the provision of high quality services for children, young people, families, senior citizens and the wider community within Upper Ardoyne / Ardoyne and North Belfast. The core focus of the organisation however is the provision of services to local children and their families, giving much needed support to parents and promoting the physical, mental and educational development of local children aged 0 – 12 years of age. From an original staff of 2, Wishing Well employs 35 full and part time members of staff and has become one of the largest employers in the area.

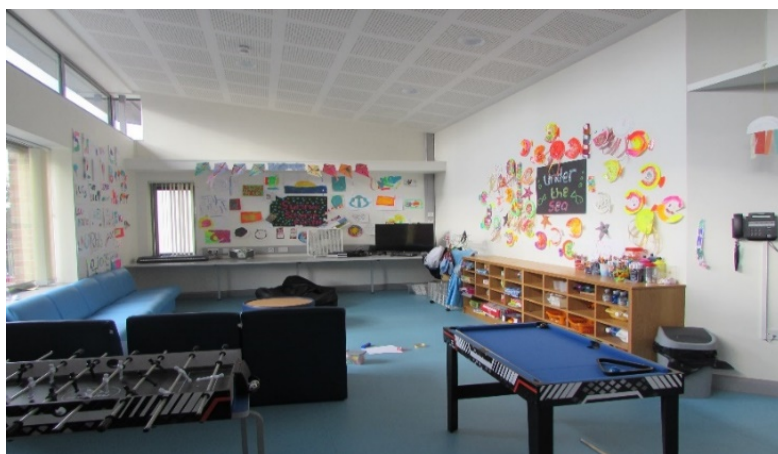
The investment has provided facilities, namely a 24 place pre-school, 24 place out-of school, a sensory room used also for baby drop in and midwifery services, office space and a kitchen that meets demand for community space in the area as well as contributing to the physical economic regeneration of North Belfast.

Current services include a Day Nursery (70 places), which incorporates a baby and toddler unit (6 weeks–2 years), a junior playgroup (2-3 years) and a senior playgroup (3+). Wishing Well operates a pre-school group (24 places), funded by the Education Authority, an out of schools group (24 places). Other activities include a volunteer environmental project, advice surgeries on a drop in basis, Sure Start services and courses, seasonal holiday schemes, a local bus service, volunteering and training opportunities and educational support to students and trainees

Highlights:

- In May 2019 we won Best Crèche in the North of Belfast
- In June 2019, best Community Day-care Out-Door Learning Environment with Families First
- 7 new jobs created with 6 students gaining qualifications in level 2 and level 3 childcare
- 6 people gaining level 3 and degree in Early Years
- 27 plus 351 plus attending early years programmes
- 10 children attending out-of-schools programmes and gain support with homework.
- Funding from the Social Investment Fund has allowed Wishing Well to build this new extension and develop high quality facilities that are neutral and accessible to all communities. The investment has provided facilities, namely a 24 place pre-school, 24 place out-of school, a sensory room used also for baby drop in and midwifery services, office space and a kitchen that meets demand for community space in the area as well as contributing to the physical economic regeneration of North Belfast.

Pictures of the new extension opened on 19th November 2018



ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:



| Wishing Well Family Centre Neighbourhood Renewal Output Measures | Cumulative Outputs Achieved 2018-2019 | |
|--|---------------------------------------|--------------------|
| Economic Renewal/Education | Target: | Actual Achievement |
| ER15 Number of FTE jobs safeguarded | 2 | 2 |
| ER2 Number of NR residents going into employment | 3 | 7 |
| ER4 Number of people receiving job specific training | 10 | 10 |
| ER14 Number of people attaining a formal qualification from participation in adult education | 10 | 8 |
| SR(Ed)1 Number of childcare created / safeguarded | 97 | 119 |
| SR(ED)5 Number of people engaging in parenting skills/development programmes | 8 | 27 (+351) |
| SR(ED)6 Number of pupils directly benefiting from the project | 6 | 10 |
| Increase in the resident population of the area engaged in volunteering activities | | |
| CR3 Number of people volunteering in community development activities | 10 | 6 |
| CR4 Number of people involved in unpaid voluntary work | 40 | 7 |
| Total Outputs | | 196 (+351) |

Cancer Lifeline:

The purpose of this project is to reduce health inequalities in North Belfast through the delivery of a range of information and support services for those affected by cancer which are not available through mainstream health providers. The services provided include, community led cancer awareness prevention programmes, support and information services that include counselling, complementary therapies, library services, welfare benefits advice, support group sessions and 24-hour telephone support. Cancer Lifeline works with individuals from a range of community backgrounds to support people through their cancer journey. A new build is still underway at the offices on Alliance Avenue. Cancer Lifeline offers a unique response model of practice in addressing health improvement. It has established a strong focus on promoting positive mental, physical and emotional wellbeing by supporting those coping with a cancer diagnosis. Throughout the year the project has engaged in a range of outreach health education/ awareness initiatives – work that has been carried out but that are not included in this report include;

- Outreach stall at the Take 5 Wellbeing pop up event at Duncairn Family Centre – approximately 130 attended and 25 were engaged regarding Cancer Lifeline services.
- Information stall provided at Volunteer Now Men’s Health Awareness event. 300 attendees 40 were engaged in discussions re Cancer Lifeline services
- Information stall provided at Everton Complex “Meet the Neighbours” event. Attended by 300 adults and 150 children. 50 adults engaged re Cancer Lifeline services
- 5 Outreach mornings at Cancer Centre, Belfast City Hospital to highlight the support services at Cancer Lifeline

Other key sessions and workshops included;

- Monthly Feel Good Factor Wellbeing mornings
- Relaxation / Stress Management workshops
- Yoga workshops
- Weekly Walking Group sessions
- Vital Nutrition half day workshops
- Fatigue Management workshops
- Breast Screening Awareness sessions
- Mindfulness (3 week course)
- Aromatherapy (3 week course)
- Breast Cancer Care (3 week course)

ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR



| Cancer Lifeline: Neighbourhood Renewal Output Measures | Cumulative Outputs Achieved: 2018-2019 |
|--|---|
| Community Renewal | |
| CR3 Number of people volunteering for community development activities | 21 |
| CR | 27 |
| Economic Renewal / Worklessness | |
| ER15 Number of FTE jobs safeguarded | 5.1 |
| CR12 Number of enquiries for advice | 300 |
| CR17 Value of benefits claimed as result of the advice given | £67,737.12* This figure is only voluntary benefit retrieval |
| CR9 Number of people involved in projects that promote shared space | 372 |
| Social Renewal (Health) | |
| SR(H)1 Number of people benefiting from Healthy Lifestyle Projects | 181 |
| SR(H)2 Number of people attending health education/awareness initiatives | 149 |
| SR(H)3 Number of people accessing Intervention Treatment Services | 306 |
| SR(H)4 Number of health education/awareness initiatives provided/delivered | 10 |
| Physical Renewal | |
| Total Outputs | 1371.1 (+£67737.12) |

New Life Counselling:



This purpose of this project is to offer high quality counselling services to meet the needs of children, young people, adults and families. Referrals to the organisation are received from those affected by stress, anxiety, depression, relationship breakdown, and drug/ alcohol issues, bullying, self-harm and suicidal ideation. One to one counselling is offered at their premises at 25 Ardoyne Road. In addition, counselling services are offered at 12 outreach centres across the city and in many post primary schools across Northern Ireland.

We are also working with a range of local agencies, including AWARE, Insight accessibility, Bridge of Hope, PSNI, NBHWF, Ardoyne Community Forum, Jigsaw and Change of Mind. We work with the Mater Hospital Community who specifically support individuals in the Crumlin/ Ardoyne area as well as many groups on a wider geographical basis. We are also part of a Big Lottery funded alliance of Healthy Living Centres in North Belfast which includes New Lodge and Duncairn Community Health Partnership, Shankill Health Partnership, WISPA, Ligoniel Health Partnership and supports many people in the Crumlin/ Ardoyne area.

We facilitated groups focusing on positive mental well-being in Ardoyne Youth Club, Include Youth, John Paul Youth Club, Girls Model, Scouts Ardoyne and Flax Foyer through our Youth Access project.

We continue to support the Family Hubs in Belfast offering Family Therapy and individual counselling. Two families have been referred via Supporting Families North Belfast, who accept referrals from Upper and Lower North Belfast Family Hub. One family completed family therapy and have benefitted from improved communication and the establishment of routines. Offering family therapy via Family Hubs in Upper and Lower North Belfast helps resources as families can be seen together and find solutions to their issues as a family group engendering and building family strengths.

We have secured funding to extend our work with young children and young people affected by Adverse Childhood Experiences through Big Lottery commenced in October. We were successful in our application for a second year of funding for services within the community via Urban Villages.

We are very active in the Healthy Living Centres Alliance and continue to work on their Mental Health sub group and on collaborative projects within the HLC's in North Belfast.

ACHIEVEMENTS OF NEIGHBOURHOOD RENEWAL FUNDING IN 2018/2019 FINANCIAL YEAR:

| Neighbourhood Renewal Output Measures | Targets Met | Cumulative Outputs Achieved 2018-2019 |
|--|--------------------|--|
| Community Renewal | | |
| CR4 Number of people employed directly in voluntary work | Yes | 16 |
| CR10 Number of people using new or improved community facilities | Yes | 1,813 (297 from Crumlin Ardoyne Area) |
| CR7 Number of community/voluntary groups supported | Yes | 12 |
| Economic Renewal/Worklessness | | |
| ER15 Number of FTE jobs safeguarded | Yes | 4.8 |
| Social Renewal (Education) | | |
| SR (H) 3 – Number of people accessing intervention / treatment services. | Yes | 1,813 (297 from Crumlin Ardoyne Area) |
| SR (ED) 5 Number of people attending parenting skills/development programmes | Yes | 99 (32 from Crumlin Ardoyne Area) |
| Social Renewal (Health) | | |
| SR (H) 6 Number of people benefiting from suicide prevention projects | Yes | 517 (59 from Crumlin Ardoyne Area) |
| SR(C) 7 Number of victims of crime supported | Yes | 24 (12 from Crumlin Ardoyne Area) |
| Total Outputs | | 729.8 |

Neighbourhood Renewal Partnership continues to progress its Action Plan for Neighbourhood Renewal:

CANR Partnership- Future Plans:

The CANP have been working on an OBA framework to help address poverty and disadvantage across North Belfast. With input from our groups we hope to produce an anti-poverty regeneration plan and then produce a 20-page brochure and launch it with statutory agencies and policy makers. The brochure will be used to lobby and encourage statutory agencies to invest more in health, safety, peace, employment and physical regeneration programmes to address the needs of people in these disadvantaged communities. We then hope to launch this booklet CANP have worked with local people to identify the key outcomes they wish to focus on to address issues within their communities. The launch event will bring 70+ local residents and young people together with statutory agencies and policy makers to lobby for regeneration outcomes that will make a difference in their communities.

The launch of the regeneration plan will help local residents and young people see that they are not just part of a small group but part of a larger collection of community groups working together. This will help increase confidence amongst local people of their own strengths. They are the experts on the issues and how it impacts on them, their family and community. They have a better understanding of what works to solve issues because they are the people who experience them. This will help everyone focus on what we can do (strengthens) rather than on why we can't do.

Examples of work the Crumlin Ardoyne Working Groups are have been involved in: -

The **Economic, Employability and Education Working Group** – We have been working on our OBA Action plan; our economic outcome is 'People play an active part in economic life. Within this plan our indicators are;

% of population living in households whose equivalised household income is below 60% and % of working age adults with no or low levels of qualifications.

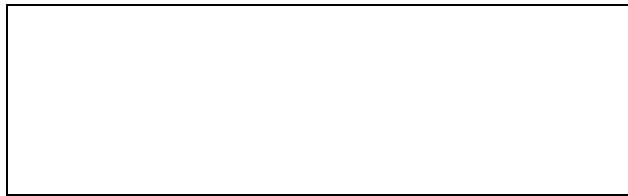
The plan will be populated under 3 programmes – Training and Employment, Social Economy & Childcare and Maximising household income. We have already started adding in the performance measures of 'how much did we do' and 'how well did we do it'. We aim to have the economic action plan fully populated by the end of Sept 2019. I have attached the action plan below.

4. Performance Measures

| Training & Employability | |
|---|--|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of employment related training courses ▪ # of participants on employment related training ▪ # of residents receiving employment related advice and support (CV, Interviews, etc) | <ul style="list-style-type: none"> ▪ % of participants who completed training courses (retention) ▪ |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of participants gaining a qualification ▪ #/% of participants who achieve a minimum Level 2 qualification ▪ % of participants who feel more confident as a result of training/employability support | <ul style="list-style-type: none"> ▪ #/% of participants who progressed to further training/ education ▪ #/% of participants securing employment through training/ employability support |

| Childcare and Social Economy Provision | |
|---|---|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of social enterprises created ▪ # of child care places created ▪ # of new social enterprises being developed ▪ | <ul style="list-style-type: none"> ▪ % of parents who rate childcare as 'good/very good' ▪ % occupancy rate of childcare facility |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of jobs created/sustained through social enterprises ▪ #/% of working parents supported by child care provision. | <ul style="list-style-type: none"> ▪ #/% of NRA residents employed through local social enterprises ▪ |

| Maximising Household Income | |
|---|--|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # | <ul style="list-style-type: none"> ▪ % ▪ |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% | <ul style="list-style-type: none"> ▪ #/% |



| Story Behind the Curve | Partners |
|--|--|
| <p><i>Why is this outcome important? What curve are we trying to turn? What are the issues/needs/problems we are addressing?</i></p> | <p><i>Who is working to achieve this outcome? (Community, voluntary, statutory, etc)</i></p> |
| <p>This Outcome is linked to the Programme for Government: Outcome 3: We have a more equal society Outcome 6: We have more people working in better jobs Outcome 8: We care for others and we help those in need</p> <p>The Crumlin Ardoyne Neighbourhood Renewal Area contains some of the most deprived wards in N. Ireland. More than 57% of children live in poverty. Only 23% of the working age population are economically active in full time employment. The area contains a high number of interfaces and this has played a negative role impact on the regeneration of disadvantaged families.</p> <p>There 9 Super Output Areas Crumlin Ardoyne in the 100 most deprived in Northern Ireland.</p> <p>There are no large scale private sector employers in the area</p> <p>Stephen to add a sentence or two on welfare and advice</p> | <ul style="list-style-type: none"> ▪ Department for Communities ▪ Belfast City Council ▪ Vine Centre ▪ North Belfast Advice Partnership ▪ Ardoyne Association ▪ North Belfast Senior Citizens Association ▪ Wishing Well Family Centre ▪ Cliftonville Community Regeneration Forum ▪ GRACE Women’s Centre ▪ Cliftonville Community Centre ▪ Ardoyne Youth Enterprises ▪ North Belfast Advice Partnership ▪ Ardoyne Association ▪ Advice NI Tax and benefits Service ▪ Belfast Citywide Tribunal Service ▪ Impact Training ▪ Belfast MET ▪ Houben Centre ▪ International Fund for Ireland ▪ |
| What Works | Strategy |
| <p><i>What examples have we of what works? What lessons have we learned?</i></p> | <p><i>How are these programmes contributing to the achievement of this outcome? How are lessons learned enabling us to improve our strategy and programmes?</i></p> |
| <p>There are a number of barriers to residents from disadvantaged communities to accessing employment. Research carried out in the area amongst local residents flagged up three key issues: skills and knowledge, childcare and confidence.</p> <p>The neighbourhood partnership works to provide training and employability support to local residents; a number of child care providers operate as social enterprises within the area, providing employment for local residents and child care enabling local residents to access employment and training. We are working on social economy enterprises.</p> | <p><i>A major difficulty in the past few years is the lack of capital investment in social economy enterprises for the area. This needs to be a priority going forward – lobbying and securing investment.</i></p> |

The **Health & Wellbeing Working Group** We have been working on our OBA Action plan; our Health Action plan is 'We live longer, healthier, active lives'. Within this plan our indicators are;

- Life expectancy in Men and Mental health hub referrals.

The Action plan will be populated under 4 programmes; Health Awareness and promotion, Physical and Active Health, Mental health and Life Limiting illness. The health action plan is the plan the plan that has more

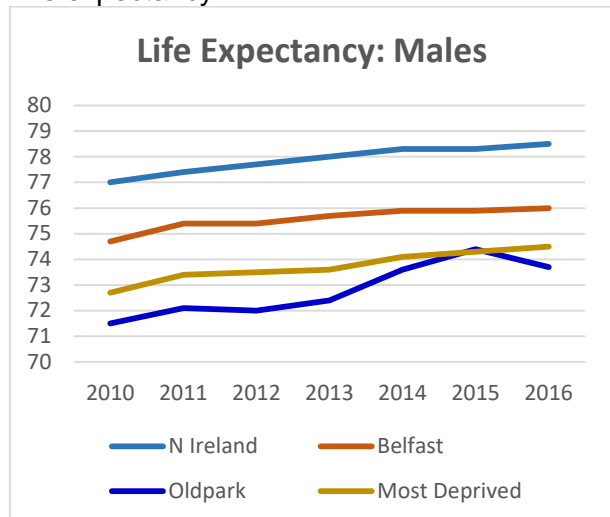
We have already started adding in the performance measures of 'how much did we do' and 'how well did we do it' We aim to have the health action plan fully populated by the end of Sept 2019. A few minor additions will need to be added before it will be completed.

Population Accountability

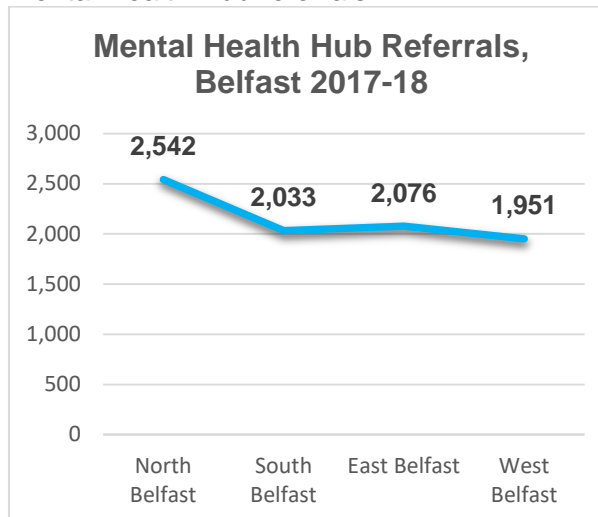
1. Outcome: “We live longer, healthier, active lives”

2. Indicators:

Life expectancy



Mental Health Hub referrals



We need to turn the curve on the indicators above

Performance Accountability

3. Programmes

| Health Awareness & Promotion | Physical & Active Health | Mental Health | Life Limiting Illness |
|--|---|---|--|
| <p>Summary</p> <ul style="list-style-type: none"> Health Awareness sessions on dementia, stroke, cancer screening and stress management among many others. Cliftonville Men's Shed project. Health awareness / workshops/ events. Activities to support healthy eating habits in children Nutrition and healthy eating programme | <p>Summary</p> <ul style="list-style-type: none"> Walking Group Stretching/Gentle Movement/Yoga Physical and active health programmes e.g. chair-based exercise sessions, boccia and music therapy. | <p>Summary</p> <ul style="list-style-type: none"> Stress Management workshops Relaxation Techniques Well-being mornings One to one counselling | <p>Summary</p> <ul style="list-style-type: none"> Female Cancer Support Group Bereavement Support Family Support for those affected by cancer Welfare Benefits Advice Peer Support Advocacy Support Fatigue Management Vital Nutrition Counselling Complementary Therapies Short recovery, coping skills courses |

- Health and information/News sheets

4. Performance Measures

| Health Awareness & Promotion | |
|---|---|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of health awareness events/programmes ▪ # of participants | <ul style="list-style-type: none"> ▪ % of participants very satisfied with events and programmes ▪ % of participants |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of participants reporting improvements in their health and wellbeing | <ul style="list-style-type: none"> ▪ #/% of participants reporting increased awareness/knowledge of positive lifestyle choices ▪ #/% of participants who say they have made positive changes to their behaviour/lifestyle |
| Mental Health | |
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of mental health programmes/activities ▪ # of people participating in mental health programmes and activities | <ul style="list-style-type: none"> ▪ % of participants very satisfied with the activity ▪ % of participants completing the programme |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of participants reporting improved coping skills ▪ #/% of participants reporting reduced isolation ▪ #/% of participants with clinically reliable improvement | <ul style="list-style-type: none"> ▪ #/% of participants reporting reduced levels of stress/anxiety |

| Physical & Active Health | |
|--|--|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of physical and active health activities ▪ # of people participating in physical and active health activities | <ul style="list-style-type: none"> ▪ % of participants very satisfied with the activity ▪ % of participants completing the programme |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of people reporting increased physical activity | <ul style="list-style-type: none"> ▪ #/% of participants reporting they feel healthier due to physical and active health activities |
| Life Limiting Illness | |
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of activities ▪ # of participants ▪ # of health publications distributed | <ul style="list-style-type: none"> ▪ % of participants very satisfied with support ▪ Length of waiting times to access service |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of participants reporting improved coping skills ▪ #/% of participants reporting improved knowledge/ understanding of their illness | <ul style="list-style-type: none"> ▪ #/% of participants reporting improved quality of life/symptom management as a result of support |

| Story Behind the Curve | | Partners | | | | | | | | | | | | | | |
|--|---|----------|------|--------------|---|-----------|---|--------------|---|-----------|----|-----------|----|-----------|----|--|
| <p><i>Why is this outcome important? What curve are we trying to turn? What are the issues/needs/problems we are addressing?</i></p> <p>89% of people say that health is the thing that mattered most to their sense of wellbeing.</p> <p>There is a significant link between health and poverty. Poor health can impact on educational attainment which limits job opportunities and potential earnings.</p> <p>People on low incomes are more likely to engage in behaviours which have a negative, long term impact on their health.</p> <p>6 of the 20 most deprived Super Output Areas in Northern Ireland, in terms health and disability, are located in the Crumlin/Ardoyne Area:</p> <table border="1"> <thead> <tr> <th>SOA</th> <th>Rank</th> </tr> </thead> <tbody> <tr> <td>Waterworks 2</td> <td>4</td> </tr> <tr> <td>Ardoyne 3</td> <td>6</td> </tr> <tr> <td>Waterworks 1</td> <td>8</td> </tr> <tr> <td>Ardoyne 2</td> <td>12</td> </tr> <tr> <td>Ardoyne 1</td> <td>19</td> </tr> <tr> <td>Crumlin 2</td> <td>20</td> </tr> </tbody> </table> <p>Life expectancy for a man living in the Oldpark District Electoral Area, is nearly 5 years lower than the Northern Ireland average. Life expectancy for a woman is more than 2 years lower than the Northern Ireland average.</p> <p>See Appendix 1</p> | | SOA | Rank | Waterworks 2 | 4 | Ardoyne 3 | 6 | Waterworks 1 | 8 | Ardoyne 2 | 12 | Ardoyne 1 | 19 | Crumlin 2 | 20 | <p><i>Who is working to achieve this outcome? (Community, voluntary, statutory, etc)</i></p> <ul style="list-style-type: none"> • Department for Communities /Community Empowerment Division • Cancer Lifeline • Vine Centre • Cliftonville Community Centre • Belfast Trust • Belfast City Council • NBSCF • Wishing Well • Ardoyne Shankill Health Living Centre • New Life Counselling • Glenbrook Sure Start • GRACE • NI Housing Executive |
| SOA | Rank | | | | | | | | | | | | | | | |
| Waterworks 2 | 4 | | | | | | | | | | | | | | | |
| Ardoyne 3 | 6 | | | | | | | | | | | | | | | |
| Waterworks 1 | 8 | | | | | | | | | | | | | | | |
| Ardoyne 2 | 12 | | | | | | | | | | | | | | | |
| Ardoyne 1 | 19 | | | | | | | | | | | | | | | |
| Crumlin 2 | 20 | | | | | | | | | | | | | | | |
| What Works | Strategy | | | | | | | | | | | | | | | |
| <p><i>What examples have we of what works? What lessons have we learned?</i></p> <ul style="list-style-type: none"> • Health Awareness & Promotion • Physical & Active Health • Mental Health • Life Limiting Illness | <p><i>How are these programmes contributing to the achievement of this outcome? How are lessons learned enabling us to improve our strategy and programmes?</i></p> | | | | | | | | | | | | | | | |

The **Community Life Working Group** have been working to improve community safety in CANP. Our outcome for our Action plan is to measure % of ASB and crime incidents in the past 12 months, % of crimes in CANRA per 1,000, % of residents who experienced crime/anti-social behaviour in the past 12 months (PSNI statistics) and % of residents who feel safe.

In preparation for this action we completed a survey of local residents around the Lower Oldpark Area, Ardoyne Area and Cliftonville area to gauge whether people in these areas felt safe, if they knew where to report ASB to and the type of ASB they have been subjected to (if any) after completion of the survey residents were then given a leaflet of how and who to report issues to. A copy of this survey is available on request.

The Action plan has been added below; while this plan still needs to be updated further we have all sufficient evidence there that can be input into the plan. CRJI have been key to this action plan; a copy of the survey is available to view. One of the key findings from the survey was that only 42.5% felt safe or very safe in their communities. We want everyone to feel safe when they're in their own homes so CRJI and CCRF along with other groups within the CANP area will work towards making this a higher percentage. We are currently waiting to hear if a funding application for burglar packs has been approved; if it has been approx. 400 burglar packs will be distributed around the lower Oldpark, Cliftonville and Ardoyne areas. Many households have previously received 'burglar packs' but they are never properly installed; a pilot scheme is being ran by BrysonEnergy - 'Belfast Handyperson Home Safety and Repair Scheme' which we will avail of should we be successful in our funding to ensure all those who have received packs will have the locks installed correctly.

Crumlin Ardoyne Neighbourhood Partnership

Population Accountability

1. Outcome: “We live in a safe community”

2. Indicators:

of ASB and crime incidents in the past 12 months % of residents who feel safe
of crimes and in CANRA per 1,000
#/% of residents who experienced crime/anti-social behaviour in the past 12 months (PSNI statistics)

Can we get figures for this data over a period of years to show a trend and the curve we need to turn?

We need to turn the curve on the indicators above

Performance Accountability

3. Programmes

Programme 1

Summary

-

4. Performance Measures

| Programme 1 | |
|--|---|
| How much did we do? | How well did we do it? |
| <ul style="list-style-type: none"> ▪ # of community safety initiatives ▪ # of crime prevention initiatives ▪ # of participants ▪ # of victims supported ▪ # of young people involved in youth diversionary activities ▪ # of organisations and business signed up to the 'Safe Place' charter ▪ # of homes secured ▪ # of Multi-Agency meetings organised/attended | <ul style="list-style-type: none"> ▪ % of residents take crime prevention measures ▪ % of participants satisfied ▪ |
| Is anyone better off? | |
| <ul style="list-style-type: none"> ▪ #/% of residents who feel safer ▪ #/% of residents who feel more aware/better informed of community safety ▪ #/% of residents who take active steps to improve their safety ▪ #/% of residents reporting crime and anti-social behaviour | |

| Story Behind the Curve | Partners |
|---|---|
| <p><i>Why is this outcome important? What curve are we trying to turn? What are the issues/needs/problems we are addressing?</i></p> <p>Community safety and crime in</p> | <p><i>Who is working to achieve this outcome? (Community, voluntary, statutory, etc)</i></p> <p>CRJI NBSCF LOCA CCRF GRACE Onus BCC PSNI NIHE</p> |
| What Works | Strategy |
| <p><i>What examples have we of what works? What lessons have we learned?</i></p> | <p><i>How are these programmes contributing to the achievement of this outcome? How are lessons learned enabling us to improve our strategy and programmes?</i></p> |

The **Youth Working Group** will start to work on the Action plan with the outcome being 'Our Children and young people reach their potential'. We will also be working on the outcome of 'A shared Community that respects everyone'

Initial work has been completed on the 'our children and young people reach their potential' and 'A shared community that respects everyone' (note that these titles of outcomes may change slightly) numerous qualitative and quantitative measures have been discussed and noted in draft form.

These will be tied down within the next few months so that we can begin to collate all the information from all of the Action plans with a view to launch our booklet. Statutory agencies and policy makers will be invited to the launch so we can lobby and encourage statutory agencies to invest more in health, safety, peace, employment and physical regeneration programmes to try to address the needs of local disadvantaged communities.

We aim to bring over 70+ local residents and young people together to gauge their views on how to make a difference in their communities.

C.A.N.P.

Crumlin/Ardoyne Neighbourhood Partnership March 2018-March 2019 Expenditure (by Strategic Objective)

The following table details current projects funded via the Neighbourhood Renewal Investment fund. It also details the 2018/2019 individual spend for each project, the total amount of expenditure by strategic objective and the overall 2018/2019 total expenditure in the Crumlin/Ardoyne Neighbourhood Renewal Area.

Crumlin Ardoyne Neighbourhood Renewal Partnership



Department for
Communities
www.communities-ni.gov.uk

| Programme/Project | CFF Funding Period Funding Per Group | CFF Funding Amount | 2018/2019 Spend (as at 31/03/19) |
|---|---|---------------------------------|-------------------------------------|
| COMMUNITY RENEWAL | | | |
| 1.Cliftonville Community Regeneration Forum (Lead Partner) | £51,184.15 | £215,917.44 | £211,346.77 |
| Manor Street Cliftonville Community Group | £114,786.28 | | |
| North Belfast Senior Citizens Forum | £50,232.16 | | |
| 2.Grace Women's Development Ltd (Lead Partner) | £51,155.60 | £61,851.19 | £61,592.46 |
| Ardoyne Association | 14,384.16 | | |
| 3.Vine Centre (Lead Partner) | £78,622.71 | £142,169.64 | £140,506.01 |
| Lower Oldpark Community Association | £63,546.93 | | |
| 4. Ardoyne Youth Enterprises (Lead) | £95,876.54 | £146,711.89 | £145,479.69 |
| Marrowbone Community Association | £45,442.32 | | |
| Westland Community Group | | | |
| 5. Community Restorative Justice (North Belfast) | £44,407.00 | £44,407.00 | £44,407.00 |
| 6.Wishing Well Family Centre | £49,492.41 | £49,492.41 | £49,663.84 |
| 7.Cancer Lifeline | £73,253.21 | £73,253.21 | £74,253.21 |
| 8.New Life Counselling | £115,496.55 | £115,496.55 | £115,497.00 |
| Total Renewal Expenditure | | | |
| Totals: | | Total Allocation £849,299.33 | Total Spend £842,745.98 |

Conclusion:

In the 2018/2019 financial year, Crumlin Ardoyne Neighbourhood Renewal Partnership total overall spend was **£849,299.33**

This can be further broken down into Strategic Objective spend as follows: -

Community Renewal **£566,650.16**

Social Renewal **£282,649.17**

Breakdown of actual achievements for total expenditure:

The actual achievements against Key Output Measures for the financial year 2018/2019 are detailed in the tables outlined for each funded project.



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Available in alternative formats

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