



Upper Springfield Whiterock Neighbourhood Renewal Area

Annual Report 2017/18



Our vision is a community where all people achieve their potential



UPPER SPRINGFIELD DEVELOPMENT TRUST ANNUAL REPORT 2017-2018





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CHAIR'S ADDRESS

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I thank the staff team and my fellow directors in their continued pursuit of excellence.

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Next year, Upper Springfield Development Trust will celebrate its 25th anniversary. Such a milestone is testimony to the generations of staff, volunteers and board members who have given their time, energies and

commitment to make this a great and sustainable community organisation with a proud history but also an organisation that looks with confidence to the future. We will take the opportunity to celebrate the anniversary with a number of key events during 2018.

Over the years, the Trust has been involved with a huge variety of projects that started under the European Urban Programme which had two main priorities: No. 1: Developing the potential of physical and social resources and No. 2: Developing people's potential. Twenty five years later the Trust, along with our various partners, continues to seek new and innovative ways to develop both the local environment and local people.

Over the past year, the Trust's projects have continued to develop and help provide key community projects that help to change people's lives for the good. During the past year our Healthy Living Centre moved into their new centre at the Corpus Christi site. This has helped to embed the project into the heart of the community. This project, along with our own projects and supported by our area partnership groups, continues to ensure that local community development helps to drive the change wherever it is needed.

Finally, I thank the staff team and my fellow directors in their continued pursuit of excellence. I also offer my best wishes to former staff members who left during the year and moved on to other challenges.

Regards,

Noel Rooney

Chair of Upper Springfield Development Trust

CEO'S REPORT

“

'Back to basics' is always a rallying cry to ensure the tried and tested ways of a former action are reconsidered in order to ensure success.

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USDT AND COMMUNITY DEVELOPMENT

A former teacher had just one saying that he used constantly: 'Listen once in a while. It's amazing what you can hear.' Indeed on reflecting on this past year there is a constant theme of learning from old ways. And how old saying and ways continue to ring true for all of us working in the community sector!

'Back to basics' is always a rallying cry to ensure the tried and tested ways of a former action are reconsidered in order to ensure success. In the last year USDT along with other partnership members completed an extensive community consultation. The partnership members called to 3,700 homes and took away 1,200 questionnaire responses. The simple task was to listen and hear what people thought was important. Too often, community development initiatives develop by influences far away from the actual streets of an area or have no real bearing on the reality of an individual's life experience.

Through the consultation local people told us about drugs; the neighbourhood's poor state of repair; community safety; general health issues, and how many of our older residents feel isolated in their own homes. The issues raised will form an area action plan with key community groups and individuals taking the lead in advancing local initiatives.

To complement the new area plan USDT is currently preparing our new strategic plan for 2019 – 2022 which will take proper recognition of the consultation's findings; ensuring our own work supports the local agenda.

Key to achieving our organisational (and the area partnership's) goals is to ensure its connection to the aspirational goals of Belfast City Council (Belfast Agenda/Community Planning) and the NI Executive's 'Draft Programme for Government'. This connection should allow for a better relationship between the community and government which will ultimately lead to better area outcomes.

Success is always seen in positive outcomes. But outcomes are just the 'tip of the iceberg', because underneath all outcomes is a body of work carried

out by USDT's highly professional and committed staff/volunteers. Their commitment is recognised as exemplar and over this past year they have excelled in the delivery of achieving positive outcomes for their respective service users.

This excellence of service delivery will be carried into the new year. The new strategy's development will help reinvigorate our commitment to achieving even greater things for our service users. Having a clear organisational vision, mission and strategy is a key component in ensuring organisational success.

Our organisational success means we help people and change lives for the better.

This report offers you the opportunity to listen to people's stories and see how, through their personal efforts and USDT's support, people have been able to bring about changes in their lives.

It's amazing what you hear when you listen.

Dónal McKinney
CEO





‘Listen once in a while.
It’s amazing what you
can hear.’

ACTION ABILITY BELFAST



Action Ability Belfast aims to promote the inclusion of people with learning, physical or sensory disabilities into the community through a community development and needs-led approach. The service supports people aged 12 years and older with any disability. Our project team provides a very broad range of services that include:

COMMUNITY GROUPS, ART AND CRAFTS, IT AND SOCIAL GROUPS.

This year's drama production at the Grand Opera House, 'Bohemian Bap City', was our highest attended event to date.

'I really like using the new iPad available at the IT group, I was able to do art and music things and it was good craic.'

Action Ability Belfast service user



ANO - Action New Opportunities

This pilot scheme is a Belfast wide programme; enabling socially isolated people with a learning disability to get involved in community activities.

'I have got the chance to meet new people and this has helped me keep off alcohol, and helped me cope with my depression.' Service User

Befriending Service

This service continues to grow in numbers and is providing a broad range of activities.

'Having a befriender and getting to know them makes me feel like I've a friend. Getting to know someone new, having fun and a laugh; it gives me a different outlook on life.' Service User

Advocacy

Positive outcomes for each service user, one service user reported:

'I believe the service is outstanding and couldn't get any better.' Service User



Carers

A monthly coffee morning is now established and numbers have increased. The yoga class proves to be very beneficial for carers' well-being and reduces stress levels.

Floating Support Service

This service provides support to individuals to help them live independently within their home. The service also increases their social opportunities through our links and groups within their communities.

Volunteers

USDT would like to thank our volunteers for their continued commitment and dedication to Action Ability Belfast.

Liz Gracey

Action Ability Belfast Manager



CASE STUDY:

'I would like take this opportunity to express my sincere thanks to the funders, to yourself, Jennie and Action Ability for all your hard work and planning which enables my son to attend your groups.

My son left school three years ago from a school which was in the Belfast Trust, however the day placement for him was within the Lisburn Trust area. He found this transition very difficult having lost all his friends and going to a new organisation. Each day he became more unsettled and we reached a point where we had to remove him from the Lisburn organisation. This was a difficult time for all of us; the whole process shook his confidence to the core and for a time we did see major changes in him and not for the better.

We consider ourselves very lucky that my son got a place with you and since then he has a routine to his week and really enjoys the weekly outings. He enjoys meeting up with his school friends and this has been a massive boost to his confidence. He now enjoys outings to the cinema, W5, bowling, restaurants and many more activities.

As my son can be very quiet and withdrawn I was concerned just how withdrawn he had become. However, with your support and encouragement he now participates in all the activities and has settled in very well. When he first attended the group I had to stay with him at all times and I am now pleased to say that I can drop him off at the clubs and with your continued help, together with his friends, they welcome him and take care of him which allows me to enjoy my respite.

I cannot say enough good things about the group, the staff and yourself. You have helped him develop from a sheltered school situation to a more varied life with new friends and we see him changing week on week in a positive direction.'

Parent of Service User



ARTS PROGRAMME

“ This project has encouraged our young people to be creative through various means of interaction and engagement. Charlie the artist has engaged the group in a fun learning environment which they have really enjoyed, she has provided them with the confidence and tools they need to spark their imaginations”.

Arlene Blaney, Youth Support Worker, Newhill Youth Club. ”

This innovative USDT programme allows the community to creatively explore traditions, issues and concepts through the medium of art, craft, and multimedia technology. Connecting people to the arts allows them to interpret and explore many social themes. The public art we have created in conjunction with the community not only improves the public space, but also serves to enhance the wellbeing of the participants who helped create it.

Banshees & Fairy Trees & Public Art Showcase

The artists delivered art workshops with Newhill Youth, Bleach Green and Bunscoil an tSleibhe Dhuibh. The project was based around mythology and folklore, enabling both local older and younger people to explore ancient Irish stories of an Fir Bolg, the Fairy People, banshees, Tuatha De Danaan and other tales from mythology. The young people had stressed the importance of being able to pass these stories onto friends and family and this provided a creative way to do this. It also resulted in elaborate artwork that adorned the leisure centre as part of the larger Upper Springfield Halloween event. This was done through fun and exciting programmes of visual art, performance art and storytelling.



Sifting and Gifting' & Public Art Showcase

The artists delivered art workshops based on Christmas gifting with Newhill Out of Schools and the Ladybirds Women's Group. Everyone brought objects to creatively recycle at the workshops. They also put their story as a message to whomever it was given, so the recipient knew the story of who made it. These took the form of hand-made gifts inside Christmas crackers with accompanying notes that were pulled open at the showcase. This formed a Christmas game/gifting performance at the public artshowcase.

“The Arts Council of Northern Ireland was delighted to support Upper Springfield Development Trust’s Sifting and Gifting showcase, a project which demonstrates the power of the arts in bringing people and communities closer together.”

Lizzie Devlin, Community Arts Development Officer, Arts Council of Northern Ireland



Selfie Swap Project in conjunction with Féile an Phobail's Féile 30 Féile an Earraigh & Public Art Showcase

The artists delivered art workshops with Springvale, St Gerard's Educational Resource Centre's Youth Club along with the Education Authority's Youth Inclusion and Diversity Unit and Springfield Charitable Association. The project was based on the history of selfies, and participants creatively examined old portraiture, an early form of selfies. It was brought up to date with Snapchat and social media selfies. This was an intergenerational project with young people leading the way in terms of the new technology and current selfies, and the older people sourcing old family photos of themselves; their parents and

grandparents. The young people learned about old forms of portraiture and were also introduced to the technical skill of painting with light. Traditional printmaking was combined with digital technology.

Big thanks to various artists who helped with the different projects: Charlotte Bosanquet, Tonya McMullan, Zara Lyness, Lesley Cherry, Liz Carrasco and storyteller Steve Lally.

Projects were funded by the National Lottery through the Arts Council of Northern Ireland and the Department for Communities.

Deirdre Mackel - Arts Programme Manager





ARTS PROGRAMME



HEALTHY LIVING CENTRE



The Healthy Living Centre (HLC) is a neighbourhood based, community led approach to health improvement; with a strong belief in the concept of a healthy mind and healthy body leading to a healthy life. The various programmes provide a wide range of high quality services and support to assist people achieve good health and wellbeing.

In September 2017 the HLC moved out of the Upper Springfield Development Trust building into our dedicated office at the Corpus Christi centre. This has been a very positive development as it places us at the community's centre.



Beneficiaries:

The HLC team's beneficiaries are members of the local community in the Whiterock/Upper Springfield area. Women in the 20 – 65+ age group were the most popular service users in terms of physical activities. But it is also good to note that our service users' age range is from early 20s to 65+: our men's 40+ group make good use of the various services. We also have a dedicated mothers' and toddlers' group who make good use of the Tots and Trailers programme

Activities:

During the year the centre delivered a wide range of activities: circuits classes, boxercise, yoga, Pilates, dance, colour breathing, walking groups, cook-it sessions, smoking cessation, polytunnel gardening, arts and crafts, dementia support, sexual health, Boccia, Futsal, Danderball, mindfulness, personal development programmes, compassion fatigue and Top Tips.

Other activities include:

- A pilot programme on social prescribing.
- A counselling service for local residents.
- Lead and delivery partner of psychological interventions and support services for people who self-harm
- Lead and delivery partner of a range of primary care talking therapies to service users with common mental health disorders.

'I am thoroughly enjoying the colour breathing, it is making me feel so relaxed and I am not thinking negatively. It has had such a positive impact on my life'
Healthy Living Centre service user.

'It has been a great help in making exercise enjoyable... Also meeting with other people and supporting each other has been very good.... it is very good for a person's physical and mental health.'
Healthy Living Centre service user.



Achievements:

Our service users reported very positive outcomes as a result of using our services. Some of the feedback includes:

'I have joined the walking group it is great fun and great at helping me to try and get fit.'

'I initially joined just to get out of the house after the recent deaths of my mother and aunt. However, the group has provided me with much more than just exercise.'

'Having anxiety and depression on top of fibromyalgia and arthritis I find it hard going on nights out etc. I'm not your average 27 year old and getting out for a few hours We don't have to pretend.... it's relaxed fun and easy going. There is so much going on in our community.'

During the last year, Maggie Lawrence, our senior counsellor of many years retired. Since January 2018 Shauneen Baker has now taken up the senior counsellor's position and has already become a valued team member.

HLC's team members are optimistic about the Healthy Living Centre's future. We will continue to provide new and innovative activities for our service users and always seek to encourage new people to our project with the hope that in some way we can enhance their lives.

Rosie McCorley - Healthy Living Centre Manager



JOB ASSIST CENTRE



Job Assist Centre West Belfast operates a wide range of employability programmes: LEMIS+, Community Family Support; Co-Ment; and West Belfast Works

Over the year we delivered robust employment services and worked with 1,737 people and supported 1,571 job-related employability interventions. This resulted in 304 people gaining employment.

We continue to provide employment and training interventions to unemployed, economic inactive, young people (16+) not in education or training across West Belfast as our engagement and programme delivery outcomes demonstrate below.



CASE STUDY 1:

Job Assist Centre's Lemis+ ELS team staff provided one of our clients with extensive interview assistance for a domestic post with Heron Brothers. The client successfully completed the training, was interviewed and managed to secure the post.

However, sometime later, the client was facing difficulties with her housing situation and given a hostel in North Belfast. Her three children attended different schools and the travelling arrangements were becoming problematic and costly. The client's 16 year old daughter refused to go to school because she didn't want her friends to know she lived in a hostel. Our client considered leaving work as she had no childcare and couldn't leave the children in the hostel.

But her employers were keen to help as they didn't want to lose her. They approached BCC, as they had funded the construction academy that she attended, to see if they could help. BCC then contacted the Lemis+ ELS team for their support.

The ELS mentor made an appointment on the client's behalf with a local councillor and was able to attend with her. Through this intervention the client was offered a single let and was happy to accept. The client now has a new home, stable employment, and is better able to manage her personal and children's needs.

CASE STUDY 2:

Our client was a single female with a child aged 18 months who had issues with social isolation and childcare. She was unemployed having left school at 18 years of age with no qualifications. Following assessment and action planning by the CFSP mentors, it was agreed to focus on building her confidence through intensive one-to-one mentoring and enrolling on a basic beauty course. Further to this, the mentor encouraged our client to attend a blanket making course enabling her to meet other parents from the local community and help overcome her social isolation barrier.

Through regular mentoring, our client progressed to complete Essential Skills in English and Maths, funded via CFSP and then progressed to NVQ level 3 in childcare. These qualifications has allowed her to secure employment as a classroom teaching assistant. Her achievements are a great testament to the hard work of the participant and the Job Assist Centre mentors.



Our partnership work is essential for us to deliver effective programmes. The table on page 19 shows the significant partnership reach across West Belfast.



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Job Assist Centre

West Belfast

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A special thank you to Job Assist/USDT staff, TEQ, DFE, European Social Fund and the West Belfast Partnership Board. In addition we thank our partners across Belfast with whom we deliver LEMIS+, West Belfast Works and CFSP: GEMS NI, Ashton Community Trust, East Belfast Mission, Springvale, Ortus, Business in the Community and Impact Training/ Shankill Job Assist.

Maria Heath - Job Assist Centre West Belfast, Programme Manager

OUTSOURCE FINANCIAL MANAGEMENT SERVICES



Outsource is a social enterprise offering affordable financial services to individuals, groups and businesses in the setting up or the refining of payroll, bookkeeping, auditing, PAYE and budgeting systems. It also works with groups to promote and embed best practice in their financial systems.

During the past year Outsource has worked with a number of groups to ensure the development of compliance and governance issues. Allied to this work the team has also helped to support organisations redevelop their financial management practices and put in place robust finance structures that ensure greater organisational sustainability.

OUTSOURCE CURRENTLY OFFERS THE FOLLOWING RANGE OF SERVICES:

1	Helping with the start-up of your business
2	Preparing financial forecasts
3	Assisting with the installation and management of accounting packages
4	Advising on business tax affairs
5	Preparing management accounts
6	Calculating VAT returns
7	Monthly Bookkeeping
8	Payroll
9	Self-Assessment Tax Returns
10	Preparing statutory year end accounts
11	Grant management
12	Real Time
13	VAT returns
14	Finance training
15	System review and development

TEAM

1	The current staff team are always willing and able to advise new clients of their service needs. Currently the team manage a wide portfolio of clients from individuals, charities and small companies.
2	As a social economy project all resources earned are reinvested into USDT's development.

Anne McEvoy

Deputy CEO of Finance and Corporate Services



SURE START



Saol Úr Sure Start supports local families with young children to ensure they have the best possible start in life. Sure Start is the Department of Education's programme and is designed to deliver the best start in life for every child by bringing together early education, childcare, health and family support.

Sure Start does not replace existing early year's services but aims to build on what is already there in the community, bringing services together in a way that helps families find the support and advice they need. Saol Úr Sure Start works in partnership with local community, voluntary and statutory organisations, with Upper Springfield Development Trust as the lead and accountable body. Our project covers the ward areas of Upper Springfield, Whiterock and Falls Park.

If you have a child under four, or if you are pregnant, and you live in one of these ward areas you can register with Saol Úr Sure Start and receive this free service. You do not need to be in receipt of any benefits and it doesn't matter whether you are working or not, or what your family income is.

Over the last year, Saol Úr Sure Start supported hundreds of local families through a range of activities, initiatives and projects, including:

Family Activities

Saol Úr Sure Start supported more than 500 families with a range of services including 1:1, group support, courses, programmes, and activities. Activities included trips, parties, and get-togethers for local families, as well as being part of bigger community events.

'Brilliant event from Sure Start, lots of fun and allowed my whole family to attend and spend quality time together. Will definitely take part in other events.' Parent/service user



Family Link Team (FLT)

The FLT supported over 100 families throughout the year, helping them work through issues including: home and money problems, emotional well-being, boundaries and routines, child development, and lots of other areas of concern. Due to increased financial pressures within families and the changes to the welfare system we found ourselves having to help more families with accessing food banks throughout the year. As well as our support services the Family Link Workers also run programmes in parenting, nurturing, physical health, nutrition and offer home safety workshops as well.



'I don't know where I would have been without the help of my family support worker. After years of not having a permanent home for my family and with the help and support of the staff I now have a home to call my own and feel secure and happy for the first time in many years.' Parent/service user.

Childcare

The childcare team ran a wide range of programmes throughout the year. These programmes included child only, parent and child, as well as our developmental programme for 2-3 year olds. Our parent and child programmes are aimed at encouraging parents and children to enjoy a range of activities together. Some of these programmes include aqua babies, soccer tots, sing sign and rhyme, as well as parent and child cookery sessions. Our child only programmes allow the children to explore a range of activities while the parents engage in parent only programmes including crafts, nurturing programmes and physical activities.

'Really enjoyed going to the group, my child always seems so settled here. Lots of company and stimulation for him. Lovely staff to thank'
Parent/service user



Maternity Team

This year, our maternity team supported lots of local women during pregnancy and after they have had their baby. This included everything from thinking about where to have the baby, to making mementoes and keepsakes. We provided information on baby brain development, baby sleep, options for pain relief in labour, and feeding.

Seana Talbot
Sure Start Coordinator



UPPER
SPRINGFIELD
ADVICE
CENTRE

'With the help of the advice centre, I can now face winter this year. I can afford to heat the house as well as feed myself properly and buy some warm clothes, what a difference that will make to my daily life.'
(Client A)



Since the Upper Springfield Advice Service (USAC) became an integral part of USDT in July 2017, we have delivered a high quality, confidential, free, independent, accessible and impartial information and advice service that meets the needs of the Upper Springfield community. USAC addresses issues concerning welfare reform, benefit entitlement, tax credits, housing, health, employment, consumer, education, financial capability and crisis intervention.



USAC operates within a community characterised by high levels of deprivation and major health inequalities. The government's welfare reform agenda has meant sweeping changes and cuts to the benefit system which has an enormous impact on individual households and their income. In this climate, we have seen more and more individuals and families struggling to make ends meet and having to use food banks as well as the limited food parcels that we provide with the help of USDT's project teams.

We challenge unfair practice from whatever quarter on behalf of clients and seek to influence government policy. We are members of the West Belfast Advice Consortium and work in partnership with Belfast Citywide Tribunal Service who provide free tribunal representation at appeals for our clients.

From July 2107 to March 2018 we dealt with 2,666 cases involving 638 clients. We clawed back £2.5 million in unclaimed benefits which was a welcome boost to the local economy as well as having an impact on people's quality of life, health and wellbeing. Most of our cases involved welfare reform, completing benefit forms, maximising income, advocating and challenging unfair decisions.

CASE STUDY 1:

Client A's health had deteriorated and she was struggling on a low income. She sought advice from USAC as to what she could claim. Client A was assisted in submitting a claim for Personal Independence Payment and the advisor spent time going through the steps to her claim including a possible medical assessment. The client was awarded enhanced PIP for daily living and enhanced mobility for an indefinite period. Because of this decision, she also received an increase in her Employment and Support allowance to include an extra premium. Overall we managed to increase her weekly income by £209.65.



CASE STUDY 2:

Client B came for assistance to complete a PIP form and after carrying out a benefit check it was discovered he had only been receiving the basic personal allowance of £73.10 on Employment and Support Allowance since June 2013 and had never been assessed (which should have taken place by the 14th week of claim). The advisor was able to challenge this error and the client was subsequently awarded £12,000 in arrears and his ESA was increased to £125.55 a week.

'I would never have known that my benefit award was wrong and due to the quality of work that this advice service provides, they were able to advocate on my behalf and recover the arrears that I was owed.'

(Client B)



I would like to take this opportunity to thank the Upper Springfield Advice Centre team who consistently go the extra mile for each client. Each of them has demonstrated their commitment to improving the lives of others on a daily basis. A big thank you to our community partners especially Citywide Tribunal Service who provide free representation at benefit appeals. Also thanks to our funders including Belfast

City Council and the Department for Communities who continue to support our advice service and enable us to continue to provide a high quality service targeting those most vulnerable in our community.

Liz Dugdale
Advice Co-ordinator

UPPER
SPRINGFIELD
WHITEROCK
INTEGRATED
PARTNERSHIP



The Upper Springfield Whiterock Integrated Partnership (USWIP) applies a community development approach to addressing the inequalities that exist within the local area. This collective approach among local community groups and representatives is vital in enhancing residents' and organisations' knowledge, skills, confidence, motivation, networks and resources.

USWIP is a rooted and community body that engages with and works for local residents. In 2017, USWIP carried out a door to door consultation of residents within the Upper Springfield/Whiterock locality with the aim of collating various issues within the community and putting into place a strategy to effectively tackle these issues.

The core issues identified were:

- Community safety
- Quality of place (living environment)
- Health and wellbeing
- Regeneration
- Youth



KEY MILESTONES TODATE:

Capacity Building

A key community development resource is to ensure proper functioning residents' associations. The USWIP team has developed an area training plan which will ensure that all our area groups have the capacity and capability to represent their area. Currently the team is working with Turf Lodge Residents' Association and have been supporting the Sliabh Dubh area.

Health Inequalities

One of the key tasks for the integrated partnership is to recommend and support cross sectoral support for interventions that seek to tackle our area's health inequalities. Addressing these issues is complex and multifaceted. Local interventions must address the physical infrastructure as well as the need to deliver local bespoke health services. On an ongoing basis the partnership members meet with key departments and agencies to help advance our needs. Over the year meetings were held with Belfast City Council, Belfast Trust, LCG, the PHA and many others. Real impact requires a co-ordinated approach by community and statutory bodies.

The partnership appointed consultancy firm S3 Solutions to carry out a feasibility study into health inequalities in the area. The final report will help highlight area need and gaps in service provision. A report will be produced for USWIP which will be used to lobby the LCG and other health stakeholders about getting vital resources into the area in order to tackle the major health inequalities.

Community Safety

During year the partnership formed a new community safety structure made up of community, voluntary and statutory organisations alongside all local residents' groups. The group meets on a monthly basis and reports to the full partnership meetings on a quarterly basis.



Senior Citizens

The area consultation highlighted gaps around senior citizens' support and service provision. As a result, USWIP carried out a number of planning sessions with some of the existing area based senior citizens' groups along with statutory partners. Plans are developing for the development of a local senior citizens' forum that can raise particular concerns but of more importance give the group a lobbying platform and secure additional programme revenues.

research carried out assessed how feasible and beneficial such a project would be for the area. Currently the partnership are considering options and are in dialogue with the Department for Communities.

Ardmonagh Family Centre

USWIP has been working with Ardmonagh Family Centre around environmental and anti-social issues which are having an adverse effect on the centre and for the Turf Lodge community. Both parties are developing planning ideas that will make better use of the community space.

Community Fun Days

The USWIP works to ensure there are the resources to provide free community celebrations during the course of the year. In this past year very successful events were held at Christmas, Halloween and during the summer. Events are getting bigger and better each year and help produce a real sense of community.



Universal Credit

The partnership worked in conjunction with Upper Springfield Advice Service to help minimise the impact of Universal Credit. This has included leaflet drops, promotion of services on social media, and meetings with Advice NI around volunteer training.

Social Supermarket

The partnership explored the concept of a social supermarket for the Upper Springfield area. The



Insulation Schemes Ballymurphy and Whiterock Areas

USWIP has been working in conjunction with residents' associations from Ballymurphy and Whiterock/Westrock around the potential of an insulation scheme across the area. The partnership organised Energy Store NI to conduct a sample survey of insulation conditions in 50 homes across the Ballymurphy and Whiterock/Westrock area. The sampling will help to assess what remedial action can

be provided to have better insulated local housing stock. It is our intention to ensure the scheme is delivered across the whole area.

Michael Donnelly
Upper Springfield Whiterock Integrated Partnership Coordinator



YOUTH TEAM



The USDT youth team works for the social inclusion of young people aged 11 to 25 years old by using a needs led and outcome driven community youth work approach. We deliver programmes throughout the year in a range of locally based settings. This includes a number of particularly strong strategic partnerships with Newhill Youth Club and Glór na Mona.



This year, the youth team has worked with hundreds of children and young people in order to enhance their social inclusion, participation, health and well-being, and educational attainment. This year, 139 young people registered with us; 126 young people registered with Glór na Mona Uachtair Cluanaí, and 67 young people registered with Newhill Youth Club. Some of the highlights of this work included:

- The Street Works youth drop in continued on Friday nights, involving 31 sessions and 612 attendances.
- Newhill Youth Club delivered 135 sessions with 1,502 attendances.
- Glór na Mona Uachtair Cluanaí delivered 73 sessions with 5,840 attendances.
- Tearmain Óige Aoine delivered 29 sessions of Irish medium youth 'drop in' on Friday nights with 1,200 attendances.
- 75 young people participated in our weekly 'try it' GAA partnership programme with Holy Trinity PS & Gort na Mona CLG, and St Kevin's PS and O'Donnell's CLG.

The youth team also delivers a weekly schedule of informal education programmes which aim to enhance young people's personal and social development skill:

- 121 young people completed our innovative Training for Life Programmes,
- 30 young people from John Paul II Primary School completed our Training for Transition Programme.

Our 1:1 mentoring programme and our innovative 'Y Change' programme supports young people between the ages of 11 and 18 and those with personal and

social development needs. Last year 18 young people received 1 to 1 mentoring support and 32 young people completed the Y Change programme.



The team continued to focus on supporting and encouraging the next generation of community leaders via our Volunteer Leadership Programme. 18 young people volunteered with the project providing over 320 hours of volunteer support within their local community. The highlight of this work was our annual international study visit in which nine young people visited Poland in June. Over the course of the 12 months the volunteers were supported to complete a range of accredited courses. These included:

- 8 young people completed OCN Level 2 in community Independence and OCN Level 2 Leadership
- 8 young people completed OCN Level 1 Community Independence
- 11 young people completed OCN Level 1 Leadership

One of the key highlights of our work is our unique community festival 'Féile na gCliogíní Gorma'. This week-long festival takes places during the month

of May and aims to promote health, well-being and community solidarity. This year, 107 local people attended the week of events.

Our intense summer engagement programme continues to grow. This year, 133 young people participated in the Youth Team summer engagement programme with over 107 young people completing intensive overnight residential projects. 84 young people participated in Newhill Youth Clubs Summer Scheme while 179 young people participated in our Irish medium summer scheme delivered by Glór na Mona.

All our programmes are robustly monitored and evaluated. This year 100% of participants reported

they enjoyed our programmes and would recommend them to others. 90% of participants reported they felt more included in their community as a result of their involvement with the project.

Niall Enright - Youth Team Manager



COMMUNITY TESTIMONIES

'During our time in Poland, we visited historical places such as the Jewish Quarter, the ghettos, Schindler's Factory, two concentration camps: Auschwitz and Birkenau; as well as visiting Zakopane. At nights, we went for dinner in the Old Town Square of Krakow where we were able to get an insight on Krakow's nightlife. It was a great trip enjoyed by all.' **Young person/ service user**

I would like to thank you and your team, with whom we had a very successful year and built a great working relationship. I believe that the joint approach to working on projects has been invaluable, ensuring young people and residents get maximum benefit. Your team has worked in partnership with Black Mountain Shared Space Project on a number of projects including a cross community youth engagement programme, kids in control programme, Moyard Development group, which organised a very successful alternative 8th August event resulting in the elimination of the annual bonfire for the first year ever, and Sliabh Dubh Development group who also organised a number of successful programmes. I look forward to continued work with you and the rest of the team.' **Ellen Cahill, Black Mountain Shared Space Project.**

'On behalf of the parents and young people, I extend our appreciation for the help and support you gave our community during July and August. Thanks to the poor weather and other factors, a number of young people found themselves playing in the streets, with nowhere to go. The youth team provided timely intervention when the kids needed it most and provided a diverse programme to cater for mixed needs. While the young people raved about the programme, particularly the water sports, a lot of enthusiasm was shown towards the residential experience at Annalong. Another important aspect of the staff team, was the individual attention and courtesy shown to each young person. The popularity of the youth team was evident, particularly with young people who do not use existing provision in the area.' **Brian McLaughlin, Springfield Park Residents' Association**

USDT BOARD MEMBERS

UPPER SPRINGFIELD DEVELOPMENT TRUST BOARD MEMBERS

Noel Rooney	Chair
Seamus O'Prey	Chair, Finance, Audit & Risk Committee
Des Hewitt	Chair, Human Resources and Governance Committee
Tommy Holland	Board Member
Brenda Turnbull	Board Member
John McGeown	Board Member
Cathy Fitzsimons	Board Member
Conchur O'Muadaigh	Board Member
Dónal McKinney	Company Secretary

SENIOR MANAGEMENT TEAM

Dónal McKinney	CEO
Ann-Marie Mervyn	Assistant CEO (Operational Services)
Anne McEvoy	Assistant CEO (Finance and Corporate Services)

Auditors

Jones Peters
44 Elmwood Avenue
Belfast, BT9 6AZ
Telephone: 0289066 4638 Fax: 028 9068 2007

Solicitors

Edwards & Company
28 Hill Street
Belfast, BT1 2LA
Telephone: 028 9040 8390

FINANCES
**UPPER SPRINGFIELD DEVELOPMENT COMPANY LIMITED
BALANCE SHEET as at 31st March 2017**

	31/03/2018		31/03/2017	
	£	£	£	£
Fixed assets		27,595		22,873
Current assets				
Debtors	1,317,804		1,255,108	
Cash at bank and in hand	304,604		177,588	
	<u>1,622,408</u>		<u>1,432,696</u>	
Creditors:	(79,649)		(166,222)	
Amounts falling due within one year		1,542,759		1,266,474
Net assets		<u>£1,570,354</u>		<u>£1,289,347</u>
Represented by:				
Unrestricted funds		1,396,216		1,191,806
Restricted funds		174,138		97,541
		<u>£1,570,354</u>		<u>£1,289,347</u>

Seamus O'Prey – Director *Noel Rooney* – Director

FINANCES**UPPER SPRINGFIELD DEVELOPMENT COMPANY LIMITED****FINANCES 1st April 2017 - 31st March 2018**

	£	£
SOURCES OF INCOME	03/31/18	03/31/17
Ashton - ESF	464,193	514,534
European Social Fund	322,196	154,133
Department for Communities	717,224	447,128
Health & Social Care Board - Sure Start	465,038	463,759
Arts Council of Northern Ireland	35,934	24,782
Belfast Health & Social Care Trust	364,787	37,403
Belfast City Council	31,224	4,775
Corpus Christi Services	12,969	-
Falls Community Council	33,898	-
GEMS - ESF	25,204	25,119
Public Health Agency	176,986	77,509
WBPB - Social Investement Fund	645,119	1,996,982
Education Authority	5,350	850
NI Housing Executive	61,777	64,248
Solas	12,549	4,548
Top of the Rock - Gift Aid	80,000	75,133
Generated Funds	315,254	346,296
	<hr/>	<hr/>
	3,769,703	4,237,199

SOURCES OF EXPENDITURE	£ 03/31/18	£ 03/31/17
Staff Costs	2,048,354	3,501,558
Premises Costs	152,431	130,060
Training	4,734	5,236
Depreciation	11,943	17,687
Other Operating Costs	5,976	5,626
Programme Delivery	1,253,233	496,094
Governance Costs	<u>12,025</u>	<u>10,391</u>
	3,488,696	4,166,652
Net income/expenditure and net movements in funds for the year	281,007	70,547
Total fund brought forward	1,289,347	1,218,800
	<u>1,570,354</u>	<u>1,289,347</u>



USDT
committed to green issues
and sustainability

SR (H)9 – Number of People using existing sports facilities											
SR(H)10 - Increase (n%) in the number of people using improved sports facilities											

Social Renewal - Crime Output Measures

PROJECT	AFCG	CCS	USRC	USDT YOUTH TEAM
SR(C)1 - Number of people receiving advice on crime prevention	12			
SR(C)2 - Number of community safety initiatives implemented				
SR(C)3 - Number of people participating/attending community safety initiatives				
R(C)4 - Number of crime prevention initiatives implemented	4			
R(C)5 - Number of people participating/attending crime prevention initiatives				
SR(C)6 - Number of young people benefiting from youth inclusion/diversionary projects				341
SR(C)7 - Number of victims of crime supported				
SR(C)8 - Number of homes with increased security				
SR(C)9 - Number of Neighbourhood Wardens supported				
SR(C)10 - Number of people involved in dealing with the impact of Interface issues				

Physical Renewal Output Measures

PROJECT	IP	USDT	SCH	USRC	USDT ARTS
PR1 - Area of land improved for open space	Target Met Sliabh Dubh Play Park Play Community Corridor new play park		1		1
PR2 - Area of land reclaimed for open space					
PR3 - Area of land improved and made ready for development					
PR4 - Area of land improved and made ready for shared space					
PR5 - Number of building(s) improved					

PR6 – Number of community facilities improved		Ongoing			
PR7 – Number of traffic calming schemes					
PR8 – Number of trees planted					
PR9 - Number of projects improving community facilities					
PR10 - Number of people/volunteers involved in physical development and/or environmental improvement projects					150

Economic Renewal Output Measures

PROJECT	AFCG	Newhill	SCH	SVDP	USDT
	8	1	1		96
ER1- Number of FTE jobs created					q. 4 175 via WB works programme (CRB Q22)
ER2 - Number of residents going into employment					
ER3 - Number of people accessing careers advice					
ER4 - Number of people receiving job specific training					
ER5 - Number of weeks (per participant) of job specific training provided					
ER6 - Number of people receiving non job specific training e.g. first aid					
ER7 - Number of weeks (per participant) of non-job specific training provided					
ER8 - Number of new business start ups					
ER9 - Number of new/existing businesses requiring/receiving advice/support					7
ER10 - Number of people becoming self employed					
ER11 - Number of social economy enterprises created/supported					On going
ER12 - Number of new business start-ups surviving 52 weeks					
ER13 - Number of new/existing childcare places supported to facilitate training or employment	96				

Economic Output Measures

PROJECT	AFCG	CHWB	SCH	SVDP	USDT	USRC
A1 - Number of FTE permanent jobs created	82					
A2 – Number of FTE Permanent jobs safeguarded		1.5		1		
A3 – Number of FTE construction jobs (expressed as person weeks)						
A4 - No of people who live in an area who get jobs as a consequence of training, advice or other specifically targeted assistance						
A5 – number of people trained who obtain permanent jobs						
A6 - Number of people trained who obtain permanent jobs who were formerly unemployed				2		
A7 - Number of businesses advised /assisted						
A8 - Number of new business starts						
A9 - Number of training places sustained/created				2		
A10 - Number of volunteers sustained/created				10		

Social (Education) Output Measures

PROJECT	
B1 – Number of pupils whose attainment is measurably enhanced/improved	
B2 – Number of pupils remaining in post compulsory education	
B3 – Number of residents in area who obtain a qualification on completion of formal training	
B4 – Number of training weeks (expressed as person weeks)	
B5 – Number of childcare/nursery school places created/safeguarded	
B6 – Number of pupils directly benefiting from project	
B7 – Number of pupils whose attendance is measurably enhanced/improved	
B8 – Number of people engaged in parenting skills/development programmes	

Social (Health) Output Measures

PROJECT	IP	USDT	CCS	HTS	USRC
	1000 + (range of events Halloween, Christmas, Health Days, family fun days)				
C1 – Numbers participating in health education/awareness initiatives	Q16				
C2 – Number of people accessing advice or treatment for the misuse of non-prescribed drugs					
C3 – Number of people accessing new/improved health facilities					
C4 – Number of people accessing intervention/treatment service					

Social (Crime) Output Measures

PROJECT	CHWB
D1 – Number of community safety initiatives implemented	
D2 – Number of people who participate in community safety initiatives	
D4 – Number of crime prevention initiatives implemented	
D5 – Number of people attending crime prevention initiatives	
D6 – Number of victims of crime supported	30

Community/Other Output Measures

PROJECT	usdt	IP	HTS	USRC	USDT ARTS
O1 – Number of people given access to new cultural opportunities/facilities					
O2A – Number of private / public dwellings built/improved	2				

	(health Centre/Newhill)				
O2B – Number of people benefitting from projects to promote personal and social development					
		Ongoing x 6 Audits Audit of Summer programmes, infographics, directory, environmental audit, ex pows research,			
O3 – Number of feasibility/research projects carried out					
O4 – Number of strategic development plans carried out		Community consultation on going			
O5 – Number of people / volunteers involved in physical development and/or environmental					
O6 – Number of volunteers sustained/created					
O7 – Number of people involved in capacity building/citizenship projects					

Upper Springfield Whiterock Integrated Partnership Conclusion

In the **2017/18** financial year, Upper Springfield Whiterock Integrated Partnership total overall spend was £xxxxxx.

The following table details current projects funded via the Neighbourhood Renewal Investment fund. It also details the 2017/18 individual spend for each project, the total amount of expenditure by strategic objective and the overall 2015/2016 total expenditure in the Upper Springfield Neighbourhood Renewal Area.

Programme/Project	CFF Funding Period	CFF Funding Amount (Project allocation)	17/18 Spend (as at 31/03/18)
HOUSING AND ENVIRONMENT			
Housing and Environment	01/04/17- 31/03/18	£109,537.82	£103,209.47
Total Housing and Environment Expenditure		£109,537.82	£103,209.47

HEALTH AND WELLBEING			
Health and Wellbeing Theme	01/04/17- 31/03/18	£171,691.50	£165,814.64
Total Health and Wellbeing Expenditure		£171,691.50	£165,814.64
EDUCATION AND TRAINING			
Education and Training Theme	01/04/17- 31/03/18	£16,743.76	£16,743.76
Total Education and Training Expenditure		£16,743.76	£16,743.76

DELIVERING EFFECTIVE COMMUNITIES			
Delivering effective Communities Theme	01/04/17- 31/03/18	£196,439.95	£212,605.13
Total Delivering effective Communities Expenditure		£196,439.95	£212,605.53
CHILDREN YOUNG PEOPLE AND FAMILIES			
Children Young People and Families Theme	01/04/17- 31/03/18	£281,197.42	£276,934.58
Total Children Young People and Families Expenditure		£281,197.42	£276,934.58
TOTALS		£775,610.04	£756,644.37

Upper Springfield Whiterock Neighbourhood Partnership Conclusion

In the 2017/18 financial year, Upper Springfield Whiterock Neighbourhood Partnership total overall spend was **£756,644.37**. **This does not include services delivered on a West Belfast wide basis and across the Greater Belfast area. These services received £1,037,453.63 in 2017/18 from Neighbourhood Renewal funding.**



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