



Steps 2 Success

STATISTICAL BULLETIN

Northern Ireland Statistics from October 2014 to March 2017

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Reader Information

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Introduction

Background

Steps 2 Success (S2S) is the Department for Communities' (DfC) main return to work programme. The aim of S2S is to help eligible benefit recipients find and sustain work thereby supporting the needs of employers and the economy. It was developed to build on the success of the previous Steps to Work programme and was introduced on 20th October 2014.

Steps 2 Success is a new approach to the delivery of employment programmes in Northern Ireland. The focus is firmly on job outcomes and Contractors are paid on the basis of results achieved. Contractors have been given freedom and flexibilities as part of the design of Steps 2 Success enabling them to focus on individual's needs and barriers to work, instead of providing a menu of provision as was the case with New Deal and Steps to Work.

Steps 2 Success is being delivered by 3 Lead Contractors each delivering the programme across a commercially similar (in terms of client numbers) geographical region within Northern Ireland.

Participation on Steps 2 Success is mandatory for all Jobseeker's Allowance (JSA) claimants who are:

- aged between 18 and 24 and have been claiming JSA for 9 months and;
- aged 25 and over claiming JSA for 12 months or more.

Jobseeker's Allowance (JSA) clients who, in the opinion of their Employment Adviser, have significant barriers to work which cannot be addressed by the Working Age Service, may be considered for referral to the Steps 2 Success programme at an early stage.

Employment and Support Allowance (ESA) claimants who are in the Work Related Activity Group (WRAG) can be referred to Steps 2 Success if it is agreed that Steps 2 Success would be the best opportunity to help meet their needs. Clients referred from the ESA (WRAG) category are expected to fully participate in the programme.

Voluntary participation on Steps 2 Success can be offered to existing ESA clients in the Support Group, lone parents in receipt of Income Support, Carers and Pension Credit claimants who are looking to prepare for and find work and wish to join the programme.

Clients remain on the programme for a period of 12 or 18 months depending on their client category (see user guidance for details).

Following the completion of S2S, all JSA claimants who either remain on benefit or return to benefit for 26 weeks are required to return to the programme for a second 52 week spell.

Coverage

Steps 2 Success statistics are disseminated quarterly through a statistical bulletin published in February, May, August and November each year. This S2S bulletin provides data on the number of clients referred to and participating in S2S, key personal characteristics of participants (such as gender and background), as well as the number of participants moving into and sustaining employment.

Key Statistics

A total of 47,387 clients have been referred to the Steps 2 Success programme from its inception on 20th October 2014 to 31st March 2017.

At the end of March 2017 a total of 41,777 clients had started the programme, of which 72% were in the JSA 25+ category, 23% were in the JSA 18-24 category and 5% were in the JSA Early Entry category. Only a small number of ESA and Voluntary clients have started the programme.

The into employment statistics contained in the bulletin focus on those clients who started the programme during the first 18 months (between October 2014 and March 2016) as the majority of these clients have completed the programme. For this period 29% (8,284) of clients have moved into employment. Performance has increased from 28% in the first quarter of the programme to 37% in Jan-Mar 2016.

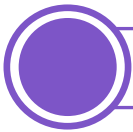
The percentage of clients moving into employment varies across the three Contract Areas from 32% in the Southern region to 29% in the Belfast region and 25% in the Northern region. The overall baseline performance level is 28%.

For the JSA 18-24 category, 38% of participants who started the programme between October 2014 and March 2016 have moved into employment. This has increased from 35% in the first quarter to 45% in the most recent quarter. During the same period the JSA 25+ category has seen performance improve from 26% in the first quarter to 33% in the most recent quarter and sits at 26% overall.

The 6 month sustainment statistics contained in the bulletin focus on those clients who started the programme during the first 12 months (between October 2014 and September 2015) as the majority of these clients have completed the programme and have had time to sustain employment for 6 months. For this period 18% (4,331) of clients have sustained employment for 6 months.

Early into employment figures for clients who started the programme during the first 30 months (between October 2014 and March 2017), show that Steps 2 Success has helped 10,368 clients into employment. As the majority of clients from the latter monthly cohorts are still on the programme, the number moving into employment for this period is expected to increase over time.

Detailed Analysis



Section 1 - Referrals and Starts

From its inception on 20th October 2014 to 31st March 2017, a total of 47,387 referrals have been made to the Steps 2 Success (S2S) programme.

The number of referrals will always be higher than the number of starts as Lead Contractors have up to 15 working days following referral to start the client on the programme. Additionally some clients may sign off benefit or move into work after referral but before starting the programme.

Of those who were referred to the programme during the period 20th October 2014 to 31st March 2017, 88% (41,777) started within the same period.

Referrals and Starts by Client Category

Figure 1: Number of Referrals to Steps 2 Success and Starts by Client Category (October 2014 to March 2017)

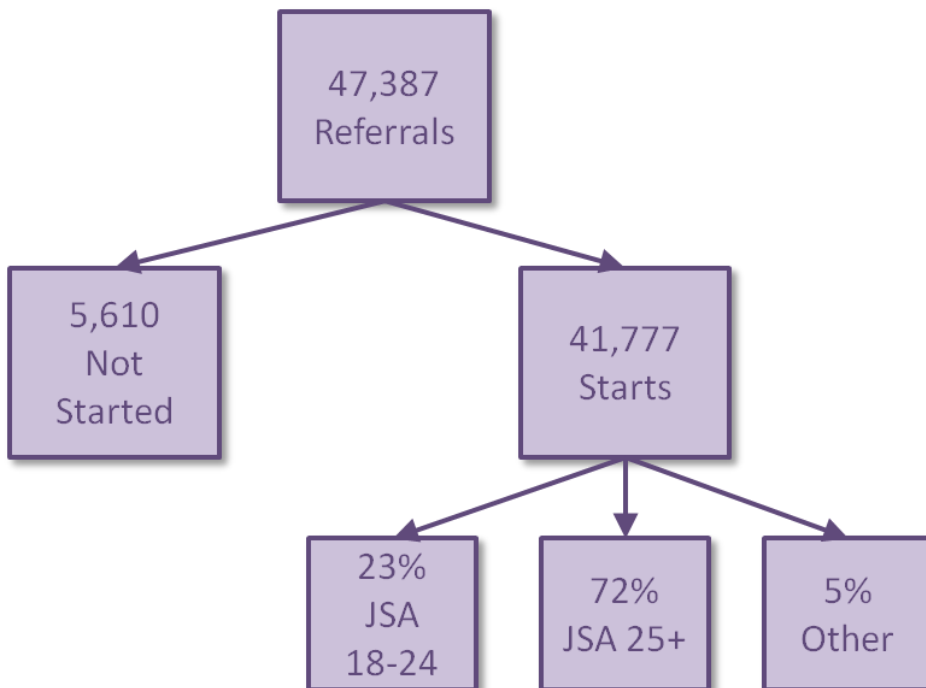
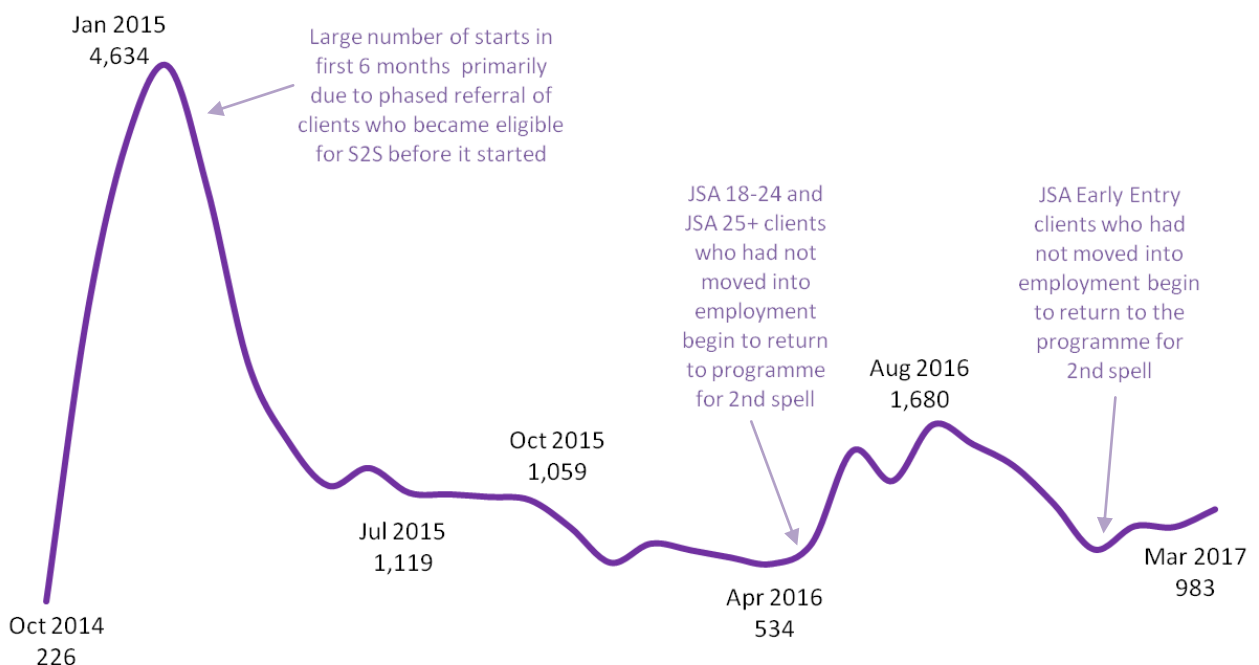


Figure 1 and Section 1 Tables show that the largest proportion (72%) of clients who started S2S were in the JSA 25+ category, 23% were in the JSA 18-24 category and 5% were in the JSA Early Entry category. Only a small number of ESA and Voluntary clients have started the programme.

Starts by Month

As shown in **Figure 2 and Table 1.3**, the number of clients starting the S2S programme peaked in January 2015 with 4,634 clients, levelled out at approximately 1,100 per month between July and October 2015 and subsequently fell to 534 in April 2016. The number of clients starting the programme then increased from May 2016 as those clients from the first monthly cohorts who had not moved into employment returned to the programme for a second spell, peaking at 1,680 in August 2016. In recent months the number of starts has fluctuated in line with the number of returners. Note; the large numbers experienced in the first few months were primarily due to the phased referral of clients who became eligible for the programme before it started. See [user guidance](#) for full details.

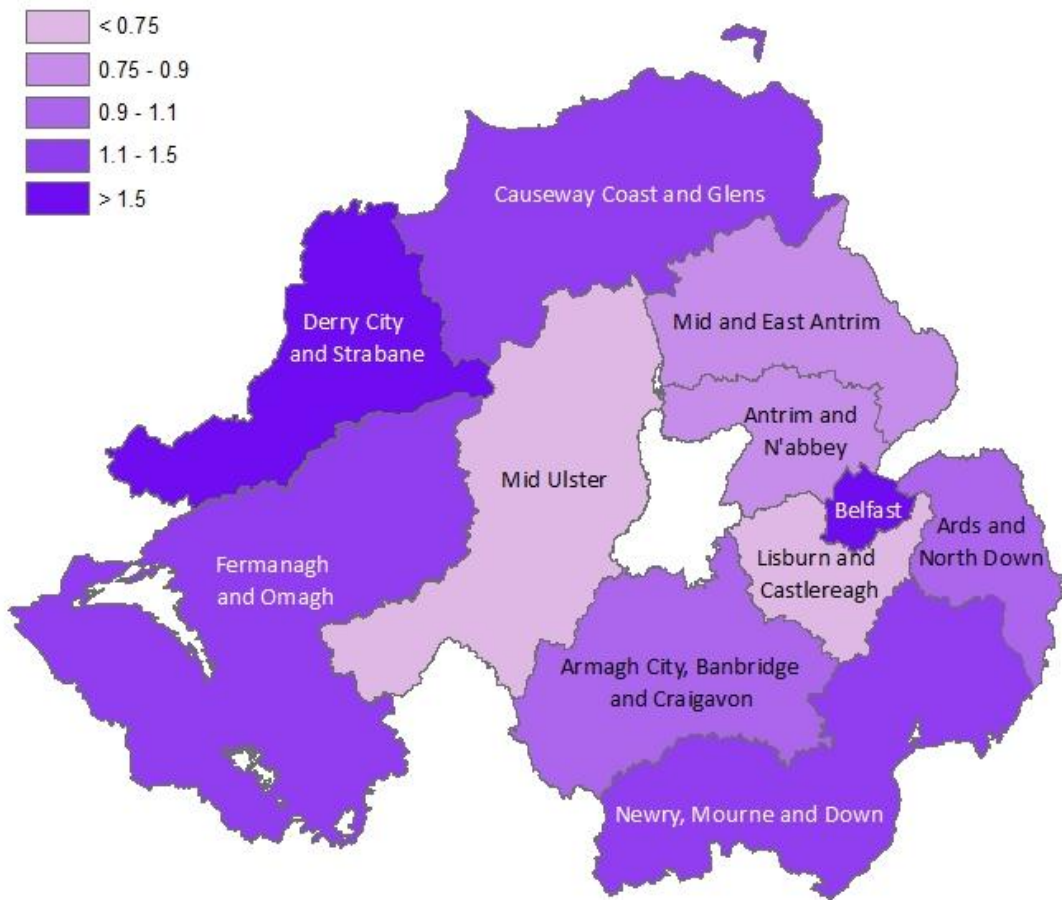
Figure 2: Number of Starts on Steps 2 Success by Month (October 2014 to March 2017)



Starts by Area

As shown in **Table 1.5** the number of clients starting S2S has been distributed fairly equally across the Belfast and Northern regions with 14,822 (35%) and 15,101 (36%) starts respectively; with a lower number in the Southern region – 11,854 (28%). However, analysing the average monthly number of starts on S2S per thousand population at Local Government District level shows a much greater level of variation (as shown in **Figure 3 and Table 1.6**). Derry City & Strabane had 2.7 monthly starts per 1,000 residents, whilst Lisburn & Castlereagh and Mid Ulster had 0.7 starts per 1,000 residents each month on average. This reflects the fact that Derry City & Strabane is the area with the highest unemployment rate and Lisburn & Castlereagh and Mid Ulster are the areas with the lowest unemployment rates across Northern Ireland.

Figure 3: Average Number of Monthly Starts per 1,000 Population on Steps 2 Success by Local Government District of Residence (October 2014 to March 2017)

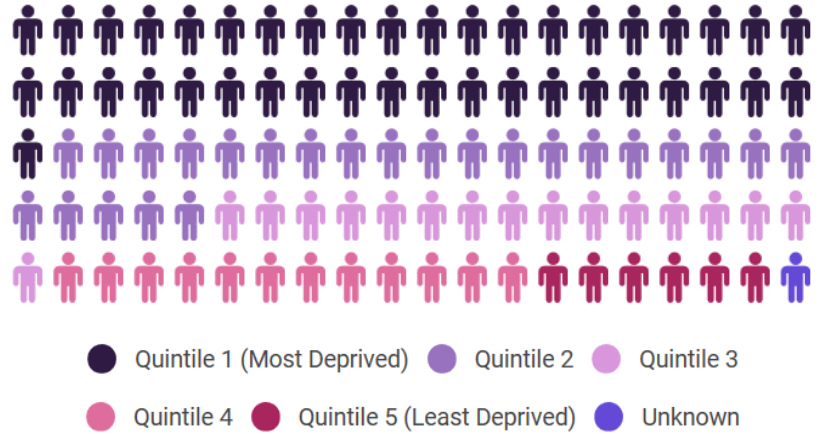


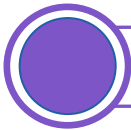
Starts by Deprivation Quintile

Figure 4 and Table 1.7 show that as the level of deprivation within an area increases the number of residents starting the S2S programme also increases.

Clients from the 20% most deprived areas within Northern Ireland account for 41% of all starts from October 2014 to March 2017 while clients from the 20% least deprived areas account for 6% of starts.

Figure 4: Percentage of Starts on Steps 2 Success by Northern Ireland Multiple Deprivation Quintile (October 2014 to March 2017)





Section 2 - Occupancy

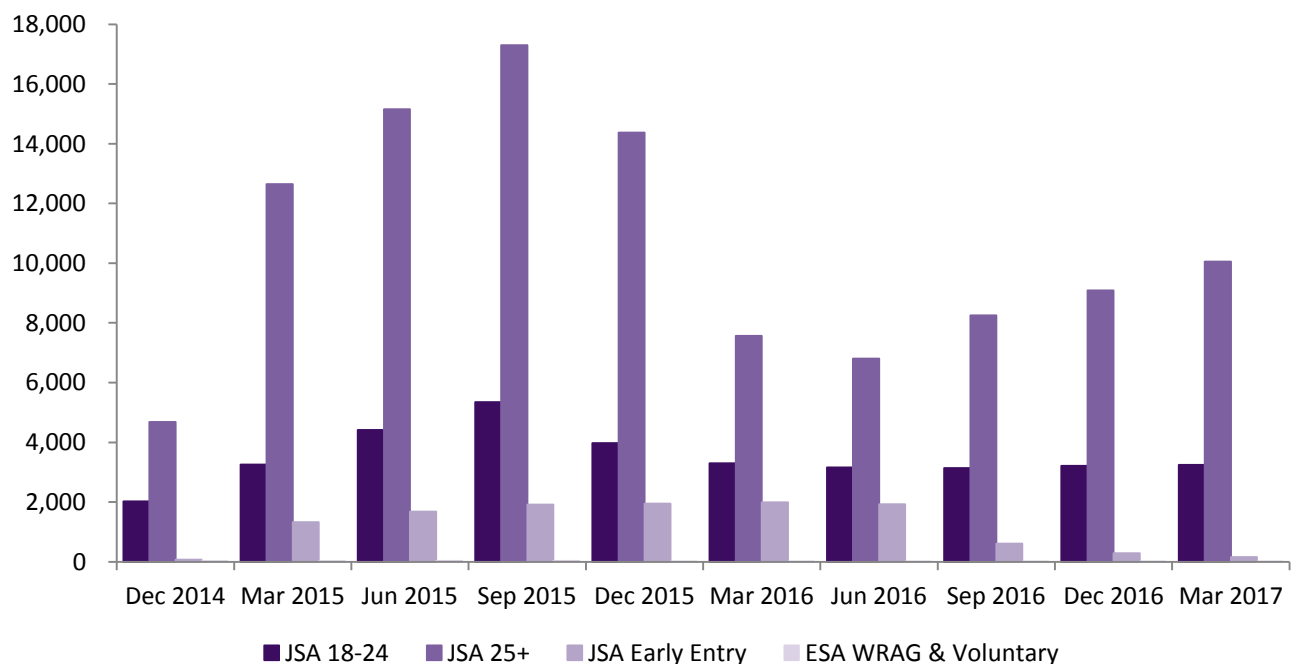
The occupancy figures on S2S show the number of clients within each Contract Area by Client Category, who were on the programme at a particular point in time. Occupancy figures are taken on the last day of each quarter.

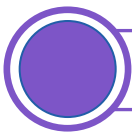
S2S clients remain on the programme for 12 or 18 months (depending on their client category), therefore the occupancy figures increased in line with starts on the programme from October 2014 to September 2015, decreased until June 2016 as the first cohorts completed the programme and have since begun to increase slightly as the number of clients returning to the programme for a second spell has increased (see [Figure 5](#)).

At the end of March 2017, a total of 13,465 participants were on the programme. The proportion of clients within each client category is fairly consistent across all three Contract Areas with the JSA 18-24 category accounting for approximately 24%, the JSA 25+ category accounting for approximately 75%, Early Entrants accounting for approximately 1% and ESA WRAG and Voluntary clients accounting for only 0.1%.

For more information on occupancy see [Section 2](#) tables.

Figure 5: Occupancy on Steps 2 Success at Quarter End by Client Category (December 2014 to March 2017)





Section 3 - Moves to Employment (October 2014 to March 2016)

The central aim of S2S is to assist people who are unemployed or economically inactive to find and sustain employment. The following statistics measure the number of clients who moved into employment for a period of at least 2 weeks (either during their time on the programme or within 13 weeks of leaving) and for whom a job entry payment has been approved. The percentage of participants moving into employment is assessed against a set of performance indicators developed by the Department. A different baseline performance level has been set for each of the five client categories, reflecting their distance from the labour market.

Employment figures for each monthly cohort cannot be finalised until all clients within the cohort complete the programme (see user guidance for further details and definitions). Clients remain on the programme for 12 or 18 months depending on their client category. The following figures focus on clients who started S2S between October 2014 and March 2016 as the majority of these clients have now completed the programme. **Section 5** (page 16) provides early into employment figures for all clients who started the programme up to March 2017.

Moves to Employment by Quarter - October 2014 to March 2016 Starts

Figure 6: Percentage of October 2014 to March 2016 Starts who Moved Into Employment by Quarter and Client Category

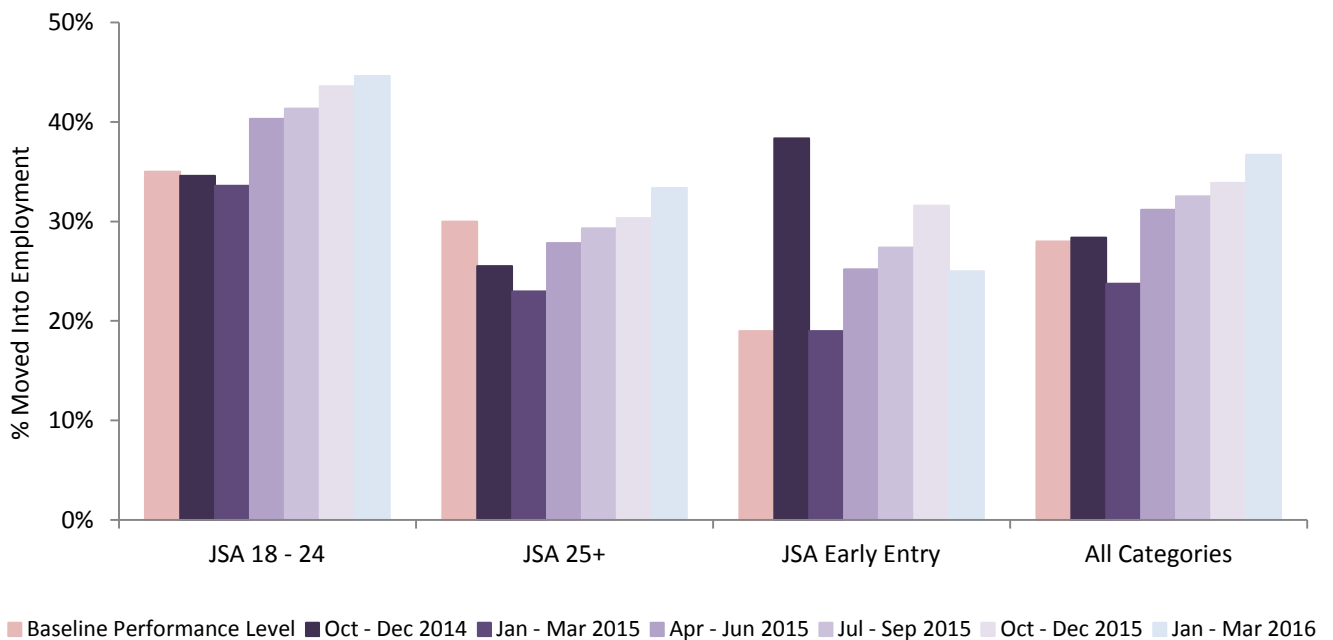


Figure 6 highlights that the percentage of participants on the Steps 2 Success programme moving into employment has been improving as time progresses, with the exception of participants who started during the second quarter (Jan to Mar 15).

Steps 2 Success has helped 29% of participants across all client categories into employment (Oct 14 to Mar 16 starts). Performance has increased from 28% in the first quarter of the programme to 37% in Jan – Mar 16.

Participants who started S2S during the second quarter showed a dip in performance to 24%. During this period a large number (over 6,000) of longer term unemployed clients started the programme. This has had a noticeable impact on performance, not only for the second quarter but, due the size of this group, on programme performance as a whole.

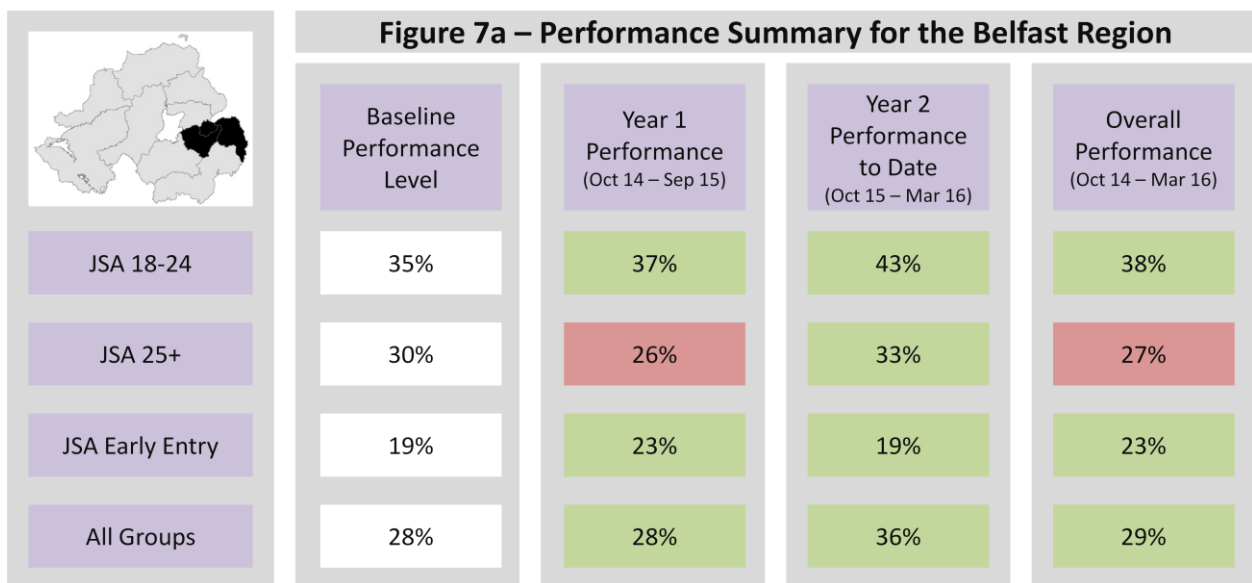
For the JSA 18-24 category, 38% of participants who started the programme between Oct 14 and Mar 16 have moved into employment. This has increased from 35% in the first quarter to 45% in the most recent quarter. During the same period the JSA 25+ category has seen performance improve from 26% in the first quarter to 33% in the most recent quarter and sits at 26% overall.

Caution should be exercised when considering variations within the JSA Early Entry category due to the small number of clients represented in some quarters. Overall performance for this category is 22%.

Moves to Employment by Contract Area – October 2014 to March 2016 Starts

The next set of graphics (**Figures 7a – 7c**) look at how each Contract Area is performing against the baseline performance level set for each client category. Green indicates that the baseline performance level has been met or exceeded and red indicates that baseline has not yet been met.

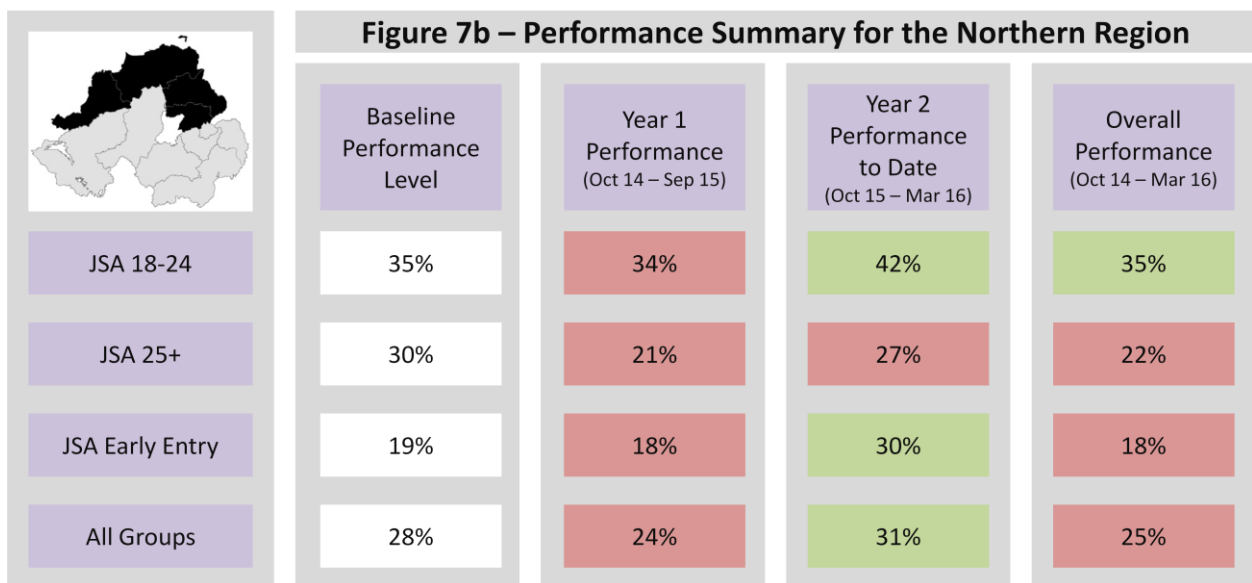
Belfast Region



- For Oct 14 to Mar 16 starts, the Belfast region has met or exceeded baseline performance for all client categories apart from the JSA 25+ category.
- The percentage of JSA 18 -24 clients moving into employment has increased from 37% in year 1 to 43% in the first six months of year 2 against a baseline performance level of 35%.

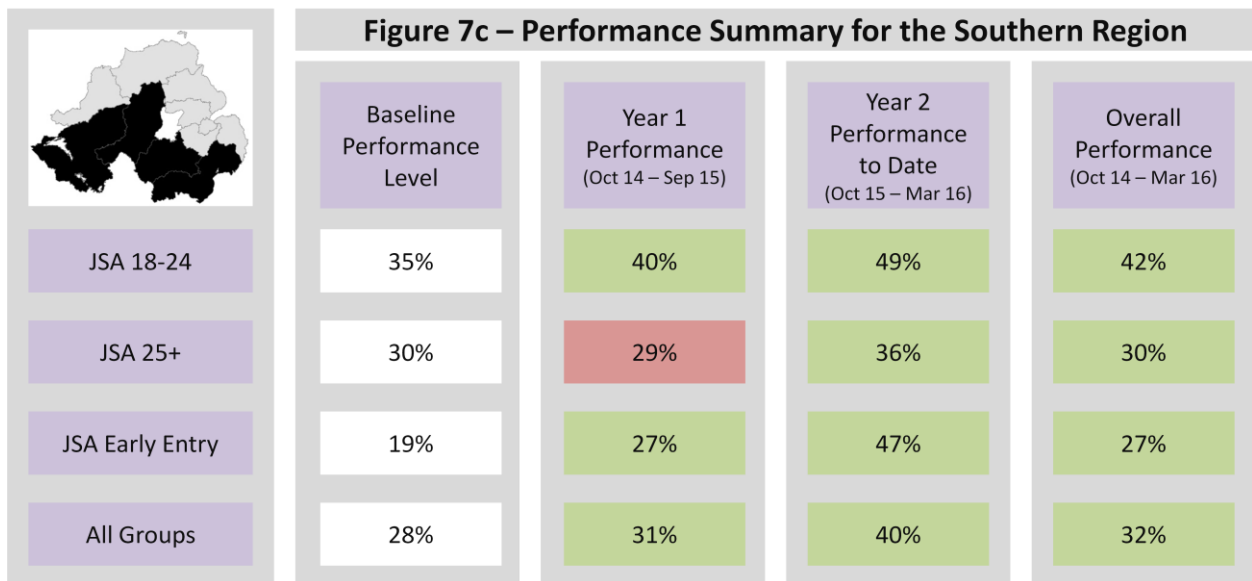
- In year 1, the JSA 25+ category performed at 26%, somewhat below the baseline performance level of 30%. This category has been significantly impacted by the large number of longer term unemployed clients who started the programme during year 1. In the first half of year 2 performance has increased to 33%.
- Overall the Belfast region met the baseline performance level of 28%, achieving 28% in year 1 and 36% in the six month period Oct 15 to Mar 16.

Northern Region



- For clients starting Steps 2 Success during Oct 14 to Mar 16, the Northern region has only met the baseline performance level for the JSA 18-24 client category; however, performance across all categories has improved for the first half of year 2.
- For the JSA 18 to 24 category, the percentage moving into employment has increased from 34% in year 1 to 42% in the first half of year 2 – now above the baseline performance level of 35%.
- The JSA 25+ category achieved 21% in year 1, well below the baseline of 30%. This category has been significantly impacted by the large number of longer term unemployed clients who started the programme during year 1. In the first six months of year 2 performance has increased to 27%.
- Overall the Northern region has helped 25% of participants into employment, increasing from 24% in Year 1 to 31% for Oct 15 – Mar 16 starts.

Southern Region



- For Oct 14 to Mar 16 starts, the Southern region has exceeded the baseline performance level for all client categories.
- The percentage of JSA 18-24 clients moving into employment has increased from 40% in year 1 to 49% in the first half of year 2.
- The baseline performance level for the JSA 25+ category is 30%. In year 1 the Southern region fell just below this at 29% and performance has subsequently increased to 36% in the first six months of year 2. This category has been significantly impacted by the large number of longer term unemployed clients who started the programme during year 1.
- Overall the Southern region is performing above the baseline performance level of 28%, achieving 31% in year 1 and 40% in the first half of year 2.

Note; care should be taken when considering variation within the JSA Early Entry category for all Contract Areas due to the small number of clients within this category for some quarters.

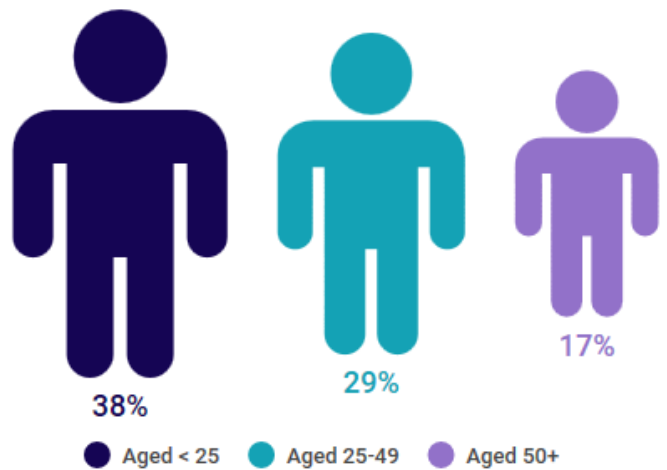
Moves to Employment by Equality Group – October 2014 to March 2016 Starts

Table 3.3b shows that the percentage of clients who started the S2S programme between October 2014 and March 2016 and have subsequently moved into employment does not vary significantly across most equality categories with the exception of disability and age.

The proportion of disabled clients moving into employment is substantially lower than that of non-disabled clients (18% and 31% respectively).

Figure 8 shows that the percentage of clients who move into employment decreases as age increases, with 38% of those aged less than 25, 29% of those aged 25-49 and 17% of those aged 50+ having moved into employment. A possible explanation for this is that clients aged less than 25 may be closer to the labour market as they have spent less time unemployed and are more likely to be recently qualified.

Figure 8: Percentage of Starts from October 2014 to March 2016 by Age who Moved Into Employment



Moves to Employment by Local Government District – October 2014 to March 2016 Starts

Figure 9: Percentage of Starts from October 2014 to March 2016 by Local Government District of Residence who Moved Into Employment

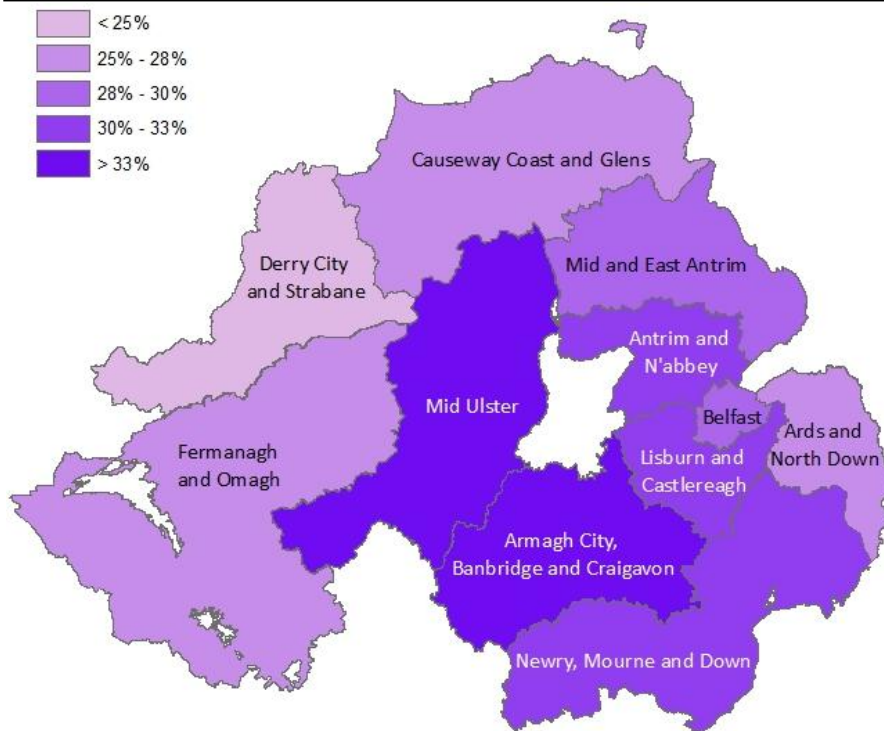
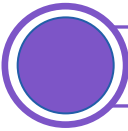


Figure 9 and Table 3.4b show the variation in the percentage of clients from the October 2014 to March 2016 monthly cohorts who have moved into employment by Local Government District of residence. Derry City and Strabane has the lowest proportion (21%) of clients moving into employment. This is also the area that has the highest number of people claiming JSA in Northern Ireland. Armagh City, Banbridge and Craigavon is the highest performing Local Government District with 35% of clients moving into employment.



Section 4 – Sustained Employment (October 2014 to September 2015)

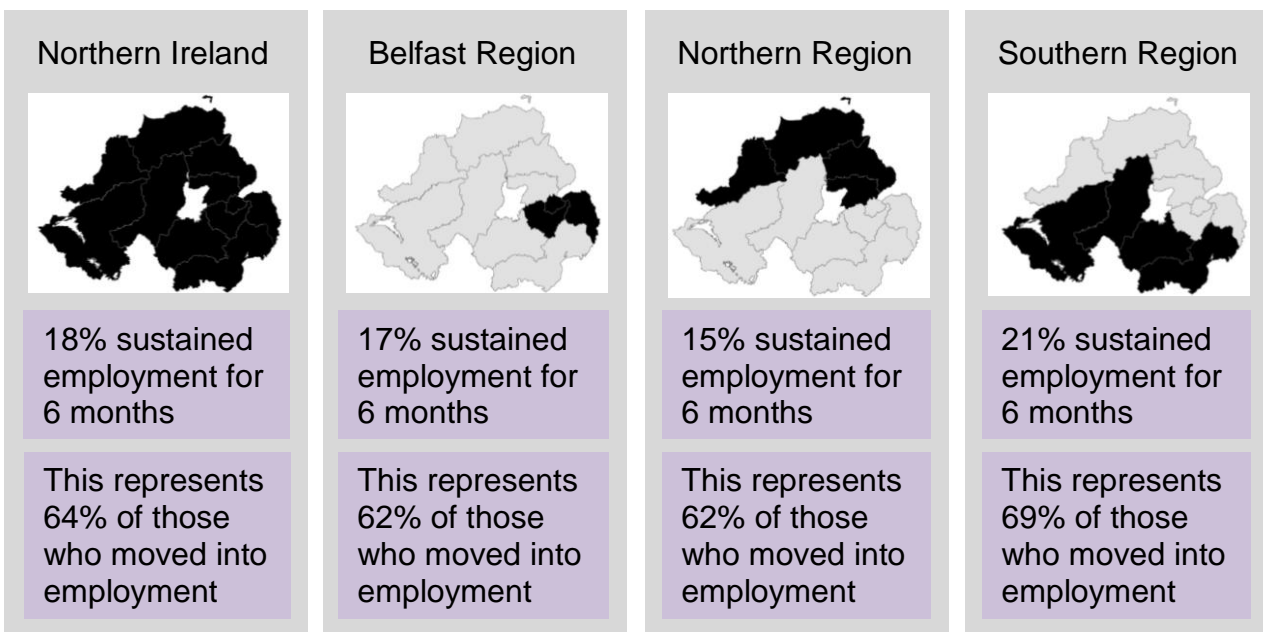
The central aim of S2S is to assist people who are unemployed or economically inactive to find and **sustain** employment. The following statistics measure the number of clients who moved into employment and have sustained employment for 6 and 12 months. The percentage of participants sustaining employment is assessed against a set of performance indicators developed by the Department. A different baseline performance level has been set for each of the five client categories, reflecting their distance from the labour market.

The following figures focus on clients who started S2S between October 2014 and September 2015 as the majority of these clients have now completed the programme and have had time to sustain employment for 6 months. **Section 5** (page 16) provides early sustainment figures for all clients who started the programme up to September 2016.

Sustained Employment by Contract Area – October 2014 to September 2015 Starts

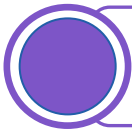
Of those participants who started the programme between October 2014 and September 2015, 18% have moved into employment which they have sustained for at least 6 months. This is below the baseline performance level of 19%. This varies across the three contract areas with the Southern Region achieving 21%, compared to only 17% in the Belfast Region and 15% in the Northern Region (see **Figure 10 and Table 4.2b**).

Figure 10: Percentage of Starts from October 2014 to September 2015 who Sustained Employment for 6 Months by Contract Area



Reflecting the into employment figures, participants in the JSA 18 to 24 year old category perform better than JSA 25+ age group, with 22% sustaining employment for 6 months compared to 17%.

Early figures for the period October 2014 to March 2015 show that on average 12% of clients have sustained their employment for at least 12 months (see **Tables 4.3a - 4.4b** for further details).



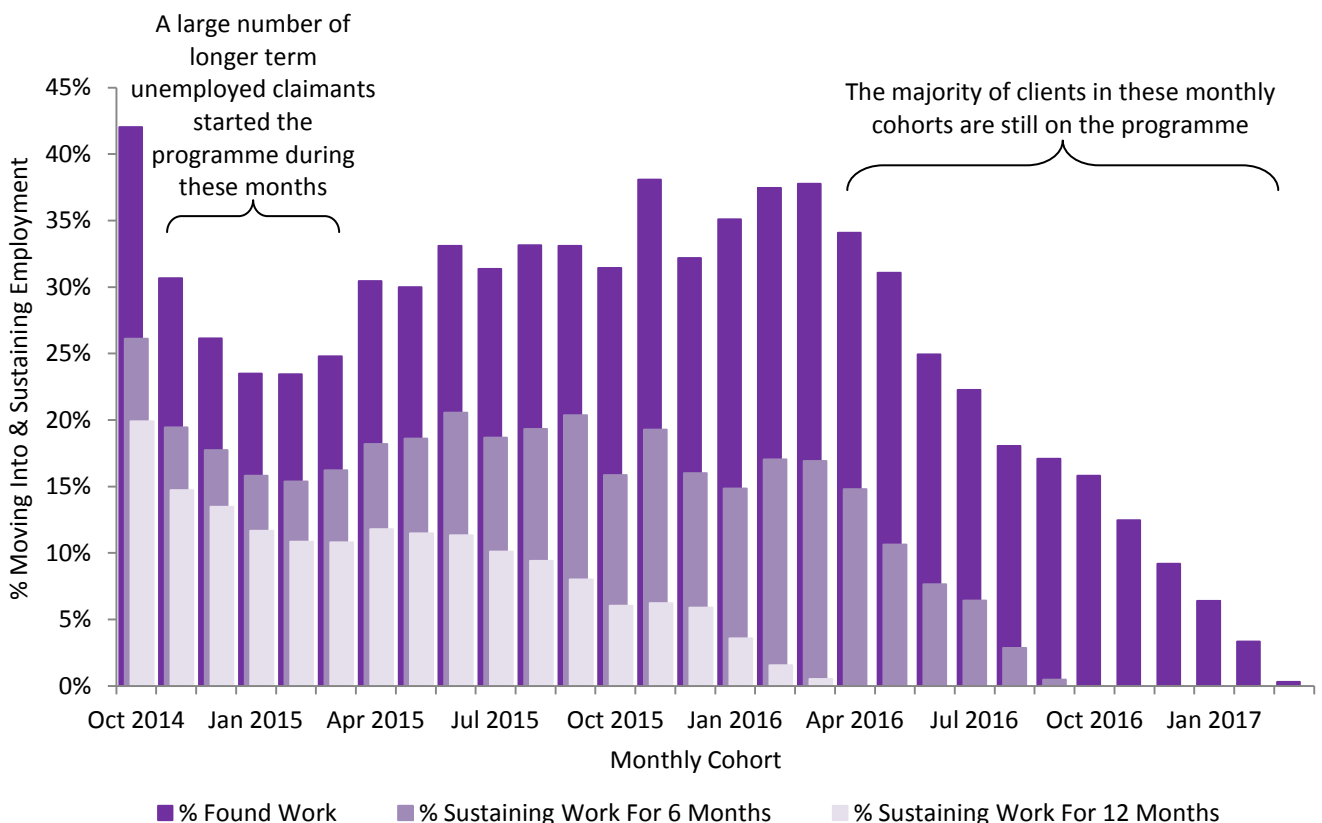
Section 5 – Moves to Employment & Sustainment (October 2014 to March 2017)

Moves to Employment and Sustainment by Month – October 2014 to March 2017 Starts

Table 5.1a and **Figure 11** show the percentage of clients who have moved into employment and the percentage who have sustained their employment for periods of 6 and 12 months for all monthly cohorts (October 2014 to March 2017). **The majority of clients from the latter cohorts are still on the programme and still have time remaining in which to find and sustain work. The percentage of clients moving into and sustaining work from these cohorts is therefore anticipated to increase in the coming months.**

To date, the S2S programme has helped 10,368 clients from across Northern Ireland into employment, 5,459 of which have now sustained their employment for at least 6 months. As expected the percentage of participants moving into and sustaining employment generally decreases as the length of time clients have spent on the programme decreases.

Figure 11: Percentage of Starts on Steps 2 Success in Northern Ireland who Moved Into and Sustained Employment by Monthly Cohort (Oct 14 to Mar 17)



The majority of clients who started the programme in October 2014 were from the JSA 18 to 24 category. This could partly explain the high percentage of clients moving into (42%) and sustaining (26%) employment from this monthly cohort.

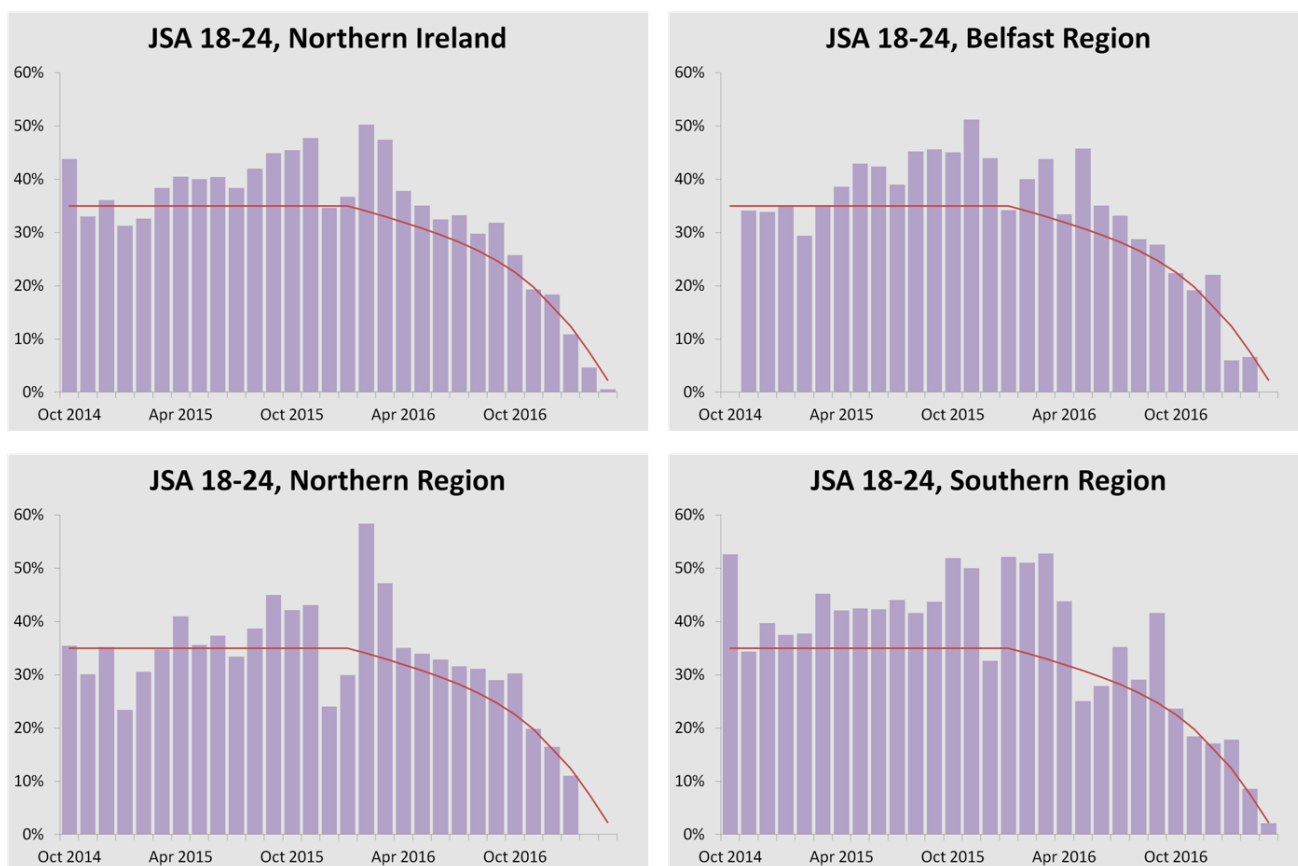
Figure 11 shows that there is a dip in the percentage of clients moving into and sustaining employment for clients starting the programme during the period November 2014 to March 2015. This corresponds with the months in which a large number of longer term claimants were phased onto the programme. These clients were further from the labour market and were likely to find it more difficult to find and sustain employment. See [user guidance](#) for full details.

For further information on the overall programme performance by Contract Area to date see [Tables 5.1b – 5.1d](#).

Moves to Employment for the JSA 18-24 Client Category – October 2014 to March 2017 Starts

In **Figure 12**, each bar highlights the percentage of participants who have moved into employment from each monthly cohort for the JSA 18-24 category. The red line shows how performance is expected to progress from 0%, for those who have just started the programme, towards the baseline performance level of 35%, for those who have completed their 12 months on the programme.

Figure 12: Percentage of Starts on Steps 2 Success within the JSA 18-24 Category who Moved Into Employment by Monthly Cohort (Oct 14 to Mar 17)



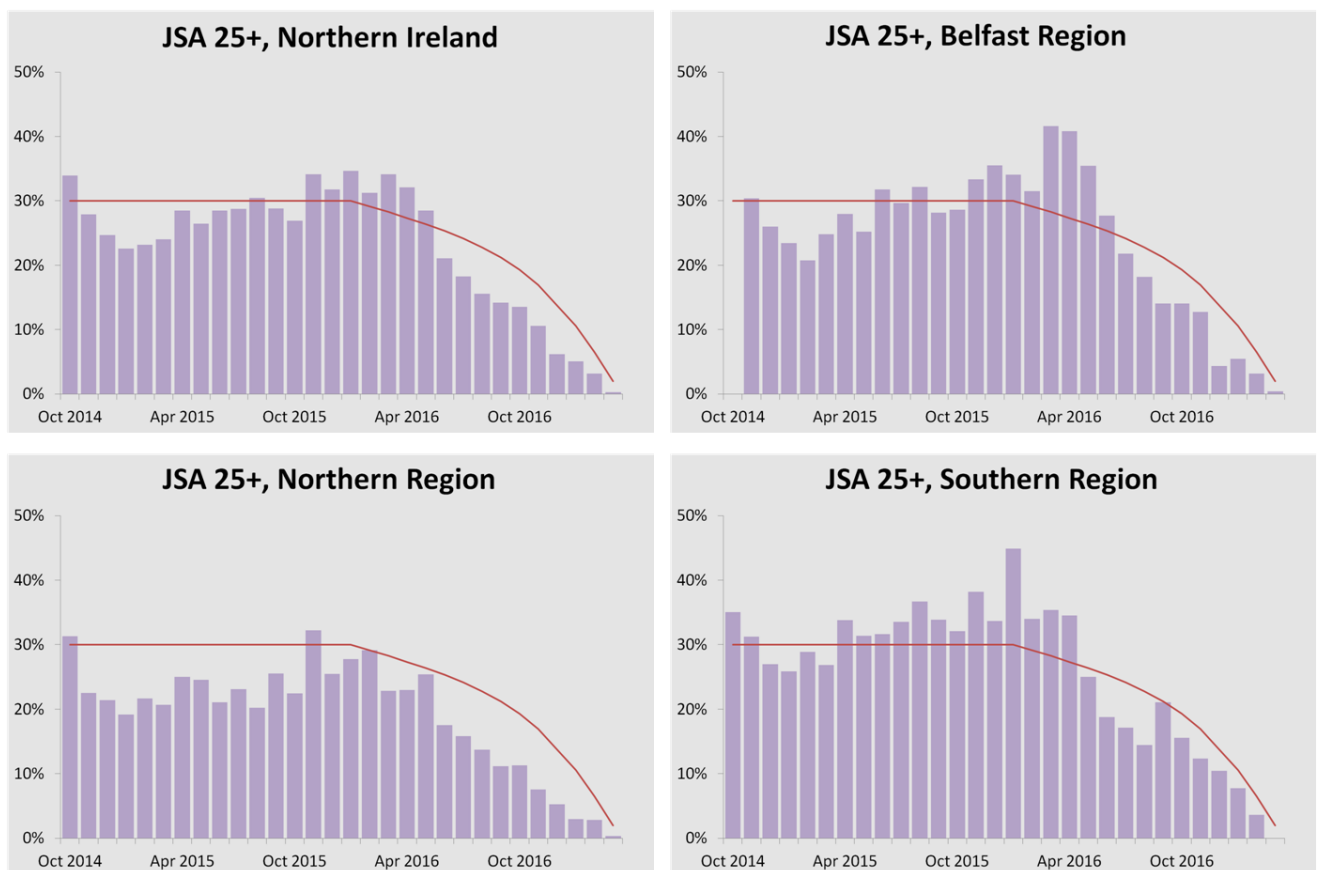
- For the JSA 18-24 category, the Northern Ireland average performance level has reached or exceeded the red line in 22 out of the 30 months from October 2014 to March 2017.

- Across Northern Ireland performance fell slightly below the baseline level for a number of the early months of the programme; this corresponds to the months in which a large number of longer term unemployed claimants were phased onto S2S. These clients were further from the labour market and were likely to find it more difficult to find and sustain employment.
- Comparing the three separate regions, we can see that while the Southern region had the highest level of performance during the first 12 months of the programme (October 2014 to September 2015), all regions are showing significant signs of improvement in the second 12 months.
- The baseline performance level for this client category is 35%. To date the number of monthly cohorts that have met or surpassed this level ranges from 19 in the Southern region to 15 in Belfast and 13 in the Northern region. In fact, in the Southern region performance has reached 50% or over in 6 monthly cohorts.

Moves to Employment for the JSA 25+ Client Category – October 2014 to March 2017 Starts

Figure 13 provides the equivalent data for the JSA 25+ category. This group has a baseline performance level of 30% for those who have completed 12 months on the programme.

Figure 13: Percentage of Starts on Steps 2 Success within the JSA 25+ Category who Moved Into Employment by Monthly Cohort (Oct 14 to Mar 17)



- For the JSA 25+ category, the Northern Ireland average performance level has reached or exceeded the red line in only 9 out of the 30 months from October 2014 to March 2017.
- This category has been significantly impacted by the large number of unemployed claimants who were phased onto the programme during the period from October 2014 to March 2015; this is evident from the dip in the performance level experienced within all 3 regions across this period.
- Within the Southern region, the JSA 25+ category is performing at or above the expected level for all monthly cohorts between April 2015 and April 2016. In recent months performance has started to fall below the expected level. This may, in part, be due to clients from the first monthly cohorts who had not moved into employment returning to the programme for a second spell.
- While the Southern region had the highest level of performance during the first 12 months, the Belfast region has improved significantly, remaining above the expected level during the period November 2015 to June 2016 before falling slightly as the number of clients returning to programme increased.
- The performance of the JSA 25+ category within the Northern region is in general below target, with only 2 monthly cohorts currently performing above the expected level.

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Section 1: Referrals and Starts

Table 1.1 – Referrals to Steps 2 Success by Month (Oct 2014 to Mar 2017)

Month of Referral	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	935	295	37	14	1,281
Nov 2014	1,342	3,738	47	11	5,138
Dec 2014	631	3,956	57	1	4,645
Jan 2015	485	4,972	416	2	5,875
Feb 2015	459	1,561	1,028	1	3,049
Mar 2015	377	898	249	2	1,526
Apr 2015	388	851	102	1	1,342
May 2015	358	701	42	1	1,102
Jun 2015	606	741	24	1	1,372
Jul 2015	358	683	98	1	1,140
Aug 2015	273	727	83	2	1,085
Sep 2015	272	776	15	0	1,063
Oct 2015	291	704	13	1	1,009
Nov 2015	221	534	9	1	765
Dec 2015	178	338	7	0	523
Jan 2016	201	449	7	0	657
Feb 2016	184	400	5	0	589
Mar 2016	197	348	5	0	550
Apr 2016	282	378	5	0	665
May 2016	401	519	2	2	924
Jun 2016	588	1,308	5	0	1,901
Jul 2016	341	1,207	2	2	1,552
Aug 2016	314	1,608	2	1	1,925
Sep 2016	330	1,419	6	2	1,757
Oct 2016	291	888	4	0	1,183
Nov 2016	220	811	5	0	1,036
Dec 2016	171	478	1	0	650
Jan 2017	234	756	1	10	1,001
Feb 2017	176	750	3	17	946
Mar 2017	215	908	1	12	1,136
Total	11,319	33,702	2,281	85	47,387

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A referral is the point at which a client is referred by their Employment Service Advisor within the Job Centre/Jobs & Benefit Office to the Steps 2 Success programme. It is expected that the client will normally start the programme within 15 working days of the referral.
3. The large numbers experienced in the first few months were due to the phased referral of clients who became eligible for the programme before it started. See [user guidance](#) for full details.

**Table 1.2 – Referrals to Steps 2 Success by Local Government District 2014
(Oct 2014 to Mar 2017)**

Local Government District 2014	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Antrim and Newtownabbey	619	1,592	94	3	2,308
Ards and North Down	786	2,321	160	8	3,275
Armagh City, Banbridge and Craigavon	971	2,927	190	12	4,100
Belfast	2,906	8,469	694	23	12,092
Causeway Coast and Glens	955	2,724	70	4	3,753
Derry City and Strabane	1,886	5,711	554	6	8,157
Fermanagh and Omagh	523	1,951	75	5	2,554
Lisburn and Castlereagh	534	1,354	69	3	1,960
Mid and East Antrim	589	1,832	72	3	2,496
Mid Ulster	505	1,533	65	8	2,111
Newry, Mourne and Down	916	2,898	221	9	4,044
Unknown	129	390	17	1	537
Total	11,319	33,702	2,281	85	47,387

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A referral is the point at which a client is referred by their Employment Service Advisor within the Job Centre/Jobs & Benefit Office to the Steps 2 Success programme. It is expected that the client will normally start the programme within 15 working days of the referral.

Table 1.3 – Starts on Steps 2 Success by Month (Oct 2014 to Mar 2017)

Monthly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	160	56	8	2	226
Nov 2014	1,351	1,148	45	17	2,561
Dec 2014	516	3,481	20	1	4,018
Jan 2015	515	4,049	70	0	4,634
Feb 2015	381	2,601	631	3	3,616
Mar 2015	337	1,309	548	0	2,194
Apr 2015	336	992	213	3	1,544
May 2015	325	753	98	1	1,177
Jun 2015	498	770	54	1	1,323
Jul 2015	368	696	54	1	1,119
Aug 2015	291	694	122	0	1,107
Sep 2015	270	760	54	1	1,085
Oct 2015	260	782	15	2	1,059
Nov 2015	237	587	11	0	835
Dec 2015	159	372	12	1	544
Jan 2016	210	482	8	1	701
Feb 2016	205	426	15	0	646
Mar 2016	188	384	13	0	585
Apr 2016	217	312	5	0	534
May 2016	294	408	3	0	705
Jun 2016	503	954	6	1	1,464
Jul 2016	316	896	4	1	1,217
Aug 2016	289	1,390	1	0	1,680
Sep 2016	255	1,261	0	1	1,517
Oct 2016	253	1,083	4	1	1,341
Nov 2016	234	789	4	0	1,027
Dec 2016	164	488	1	0	653
Jan 2017	203	638	1	2	844
Feb 2017	153	679	1	5	838
Mar 2017	187	790	5	1	983
Total	9,675	30,030	2,026	46	41,777

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. The large numbers experienced in the first few months were due to the phased referral of clients who became eligible for the programme before it started. See [user guidance](#) for full details.
4. A number of those starting S2S during the period April to June 2016 were originally incorrectly coded as Early Entrants; this has been amended for this bulletin.

Table 1.4 – Starts on Steps 2 Success by Equality Group (Oct 2014 to Mar 2017)

Equality Group	Client Group			Total
	JSA 18 - 24	JSA 25+	Other	
All	9,675	30,030	2,072	41,777
Male	6,991	21,584	1,545	30,120
Female	2,684	8,446	527	11,657
<i>% Male</i>	72%	72%	75%	72%
Catholic	4,556	15,049	1,122	20,727
Protestant	3,550	10,784	640	14,974
Other	478	1,633	118	2,229
Not Known	1,091	2,564	192	3,847
<i>% Catholic</i>	47%	50%	54%	50%
<i>% Protestant</i>	37%	36%	31%	36%
White	9,548	28,899	1,969	40,416
Non White	126	684	63	873
Not Known	1	447	40	488
<i>% White</i>	99%	96%	95%	97%
No Dependants	9,269	22,497	1,567	33,333
With Dependants	406	7,533	505	8,444
Not Known	0	0	0	0
<i>% With Dependants</i>	4%	25%	24%	20%
Non Disabled	8,391	23,574	1,658	33,623
Disabled	1,050	5,467	328	6,845
Not Known	234	989	86	1,309
<i>% Disabled</i>	11%	18%	16%	16%
Single	9,400	20,133	1,380	30,913
Married/Co-Habiting	236	3,251	249	3,736
Widowed/Separated/Divorced	21	6,468	421	6,910
Not Known	18	178	22	218
<i>% Single</i>	97%	67%	67%	74%
Aged < 25	9,675	0	67	9,742
Aged 25-49	0	21,136	1,294	22,430
Aged 50+	0	8,894	711	9,605
<i>% Aged 50+</i>	0%	30%	34%	23%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. JSA Early Entry, ESA WRAG & Voluntary clients have been combined into 'Other' category to avoid disclosing sensitive information.

**Table 1.5 – Starts on Steps 2 Success by Lead Contractor
(Oct 2014 to Mar 2017)**

Lead Contractor	Contract Area	Client Group				Total
		JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Ingeus UK	Belfast Region	3,478	10,539	787	18	14,822
PeoplePlus NI	Northern Region	3,538	10,822	732	9	15,101
Reed In Partnership	Southern Region	2,659	8,669	507	19	11,854
Total	Northern Ireland	9,675	30,030	2,026	46	41,777

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. PeoplePlus NI was previously known as EOS NI.

**Table 1.6 – Starts on Steps 2 Success by Local Government District 2014
(Oct 2014 to Mar 2017)**

Local Government District 2014	Client Group				Total Starts	Population Aged 18-64	Average Monthly Starts per 1000 Population
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary			
Antrim & Newtownabbey	512	1,373	81	3	1,969	84,952	0.77
Ards & North Down	658	2,020	145	4	2,827	93,391	1.01
Armagh City, Banbridge & Craigavon	884	2,705	170	7	3,766	124,312	1.01
Belfast	2,390	7,292	595	12	10,289	212,940	1.61
Causeway Coast & Glens	833	2,452	63	2	3,350	86,148	1.30
Derry City & Strabane	1,635	5,147	512	3	7,297	91,532	2.66
Fermanagh & Omagh	456	1,798	70	3	2,327	69,161	1.12
Lisburn & Castlereagh	443	1,210	52	2	1,707	84,255	0.68
Mid & East Antrim	492	1,645	63	0	2,200	82,446	0.89
Mid Ulster	449	1,394	55	5	1,903	86,784	0.73
Newry, Mourne & Down	813	2,664	205	4	3,686	105,500	1.16
Unknown	110	330	15	1	456	-	-
Total	9,675	30,030	2,026	46	41,777	1,121,421	1.24

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Population figures are sourced from NINIS midyear population estimates for 2014/15.

Table 1.7 – Starts on Steps 2 Success by Northern Ireland Multiple Deprivation Measure 2010 (Oct 2014 to Mar 2017)

Northern Ireland Multiple Deprivation Measure 2010 Quintile	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Quintile 1 (most deprived)	4,056	12,249	974	16	17,295
Quintile 2	2,248	7,383	451	10	10,092
Quintile 3	1,503	4,941	289	9	6,742
Quintile 4	1,173	3,511	183	10	4,877
Quintile 5 (least deprived)	585	1,619	114	0	2,318
Unknown	110	327	15	1	453
Total	9,675	30,030	2,026	46	41,777

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. The Northern Ireland Multiple Deprivation Measure 2010 is the official measure of deprivation in Northern Ireland and provides a relative measure of deprivation in small areas. Please refer to the user guidance section for further information.

Section 2: Occupancy

**Table 2.1 – Occupancy on Steps 2 Success at Quarter End
by Contract Area (Dec 2014 to Mar 2017)**

Quarter	Contract Area			Total Occupancy
	Belfast Region	Northern Region	Southern Region	
Dec 2014	2,084	2,357	2,364	6,805
Mar 2015	5,634	6,236	5,376	17,246
Jun 2015	7,319	7,580	6,388	21,287
Sep 2015	8,672	8,604	7,314	24,590
Dec 2015	7,561	7,184	5,567	20,312
Mar 2016	5,052	4,434	3,379	12,865
Jun 2016	4,481	4,138	3,277	11,896
Sep 2016	4,383	4,273	3,355	12,011
Dec 2016	4,375	4,529	3,700	12,604
Mar 2017	4,557	4,948	3,960	13,465

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. Figures relate to the number of clients on the S2S programme on the last day of the quarter.
3. Occupancy figures may continue to fluctuate after the occupancy date due to delays in recording end dates for clients who complete/leave the programme.
4. Occupancy figures by client group are available in the MS Excel version of the tables published alongside this bulletin.

Section 3: Moves to Employment (Oct 14 to Mar 16)

Table 3.1a – Number of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Quarterly Cohort

Quarterly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct - Dec 2014	701	1,196	28	5	1,930
Jan - Mar 2015	414	1,828	237	2	2,481
Apr - Jun 2015	467	700	92	2	1,261
Jul - Sep 2015	384	630	63	0	1,077
Year 1 Total	1,966	4,354	420	9	6,749
Oct - Dec 2015	286	528	12	0	826
Jan - Mar 2016	269	431	9	0	709
Year 2 Total	555	959	21	0	1,535
Overall Total	2,521	5,313	441	9	8,284

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 3.1b – Percentage of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Quarterly Cohort

Quarterly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct - Dec 2014	35%	26%	38%	25%	28%
Jan - Mar 2015	34%	23%	19%	67%	24%
Apr - Jun 2015	40%	28%	25%	40%	31%
Jul - Sep 2015	41%	29%	27%	0%	33%
Year 1 Total	37%	25%	22%	30%	27%
Oct - Dec 2015	44%	30%	32%	0%	34%
Jan - Mar 2016	45%	33%	25%	0%	37%
Year 2 Total	44%	32%	28%	0%	35%
Overall Total	38%	26%	22%	26%	29%
Baseline Performance Level	35%	30%	19%	20%	28%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 3.2a – Number of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Lead Contractor

Period	Lead Contractor	Contract Area	Client Group				Total
			JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 14 - Sep 15 (Year 1)	Ingeus UK	Belfast Region	709	1,540	169	3	2,421
	PeoplePlus NI	Northern Region	634	1,287	123	4	2,048
	Reed In Partnership	Southern Region	623	1,527	128	2	2,280
	Total	Northern Ireland	1,966	4,354	420	9	6,749
Oct 15 - Mar 16 (Year 2 to date)	Ingeus UK	Belfast Region	216	386	7	0	609
	PeoplePlus NI	Northern Region	189	295	6	0	490
	Reed In Partnership	Southern Region	150	278	8	0	436
	Total	Northern Ireland	555	959	21	0	1,535
Total	Ingeus UK	Belfast Region	925	1,926	176	3	3,030
	PeoplePlus NI	Northern Region	823	1,582	129	4	2,538
	Reed In Partnership	Southern Region	773	1,805	136	2	2,716
	Total	Northern Ireland	2,521	5,313	441	9	8,284

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. PeoplePlus NI was previously known as EOS NI.

Table 3.2b – Percentage of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Lead Contractor

Period	Lead Contractor	Contract Area	Client Group				Total
			JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 14 - Sep 15 (Year 1)	Ingeus UK	Belfast Region	37%	26%	23%	33%	28%
	PeoplePlus NI	Northern Region	34%	21%	18%	57%	24%
	Reed In Partnership	Southern Region	40%	29%	27%	14%	31%
	Total	Northern Ireland	37%	25%	22%	30%	27%
Oct 15 - Mar 16 (Year 2 to date)	Ingeus UK	Belfast Region	43%	33%	19%	0%	36%
	PeoplePlus NI	Northern Region	42%	27%	30%	0%	31%
	Reed In Partnership	Southern Region	49%	36%	47%	0%	40%
	Total	Northern Ireland	44%	32%	28%	0%	35%
Total	Ingeus UK	Belfast Region	38%	27%	23%	30%	29%
	PeoplePlus NI	Northern Region	35%	22%	18%	50%	25%
	Reed In Partnership	Southern Region	42%	30%	27%	13%	32%
	Total	Northern Ireland	38%	26%	22%	26%	29%
Baseline Performance Level			35%	30%	19%	20%	28%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. PeoplePlus NI was previously known as EOS NI.

Table 3.3a – Number of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Equality Group

Equality Group	Client Group			Total
	JSA 18 - 24	JSA 25+	Other	
All	2,521	5,313	450	8,284
Male	1,818	3,796	317	5,931
Female	703	1,517	133	2,353
Catholic	1,161	2,617	238	4,016
Protestant	953	1,845	136	2,934
Other	134	361	37	532
Not Known	273	490	39	802
White	2,495	5,086	430	8,011
Non White	26	149	10	185
Not Known	0	78	10	88
No Dependants	2,435	3,866	325	6,626
With Dependants	86	1,447	125	1,658
Not Known	0	0	0	0
Non Disabled	2,278	4,586	389	7,253
Disabled	192	592	49	833
Not Known	51	135	12	198
Single	2,453	3,670	302	6,425
Married/Co-Habiting	58	590	48	696
Widowed/Separated/Divorced	4	1,024	95	1,123
Not Known	6	29	5	40
Aged < 25	2,521	0	25	2,546
Aged 25-49	0	4,332	325	4,657
Aged 50+	0	981	100	1,081

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. JSA Early Entry, ESA WRAG & Voluntary clients have been combined into 'Other' category to avoid disclosing sensitive information.

Table 3.3b – Percentage of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Equality Group

Equality Group	Client Group			Total
	JSA 18 - 24	JSA 25+	Other	
All	38%	26%	22%	29%
Male	38%	26%	21%	28%
Female	39%	26%	26%	29%
Catholic	37%	25%	22%	28%
Protestant	39%	26%	22%	29%
Other	41%	32%	33%	34%
Not Known	39%	28%	21%	30%
White	38%	26%	22%	29%
Non White	30%	31%	16%	30%
Not Known	0%	25%	25%	25%
No Dependants	39%	26%	21%	29%
With Dependants	27%	28%	25%	27%
Not Known	-	-	-	-
Non Disabled	40%	29%	24%	31%
Disabled	28%	16%	15%	18%
Not Known	32%	21%	14%	22%
Single	38%	27%	22%	30%
Married/Co-Habiting	33%	26%	20%	25%
Widowed/Separated/Divorced	31%	23%	23%	23%
Not Known	50%	22%	24%	24%
Aged < 25	38%	-	42%	38%
Aged 25-49	-	30%	26%	29%
Aged 50+	-	17%	14%	17%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. JSA Early Entry, ESA WRAG & Voluntary clients have been combined into 'Other' category to avoid disclosing sensitive information.

Table 3.4a – Number of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Local Government District 2014

Local Government District 2014	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Antrim & Newtownabbey	161	268	21	3	453
Ards & North Down	162	348	23	2	535
Armagh City, Banbridge & Craigavon	294	590	61	0	945
Belfast	649	1,365	138	2	2,154
Causeway Coast & Glens	190	385	21	0	596
Derry City & Strabane	335	627	65	0	1,027
Fermanagh & Omagh	119	320	14	0	453
Lisburn & Castlereagh	119	217	17	0	353
Mid & East Antrim	125	283	18	0	426
Mid Ulster	134	287	15	2	438
Newry, Mourne & Down	213	567	43	0	823
Unknown	20	56	5	0	81
Total	2,521	5,313	441	9	8,284

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 3.4b – Percentage of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Local Government District 2014

Local Government District 2014	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Antrim & Newtownabbey	45%	28%	26%	100%	33%
Ards & North Down	36%	26%	16%	67%	28%
Armagh City, Banbridge & Craigavon	47%	31%	36%	0%	35%
Belfast	39%	27%	24%	25%	30%
Causeway Coast & Glens	35%	24%	34%	0%	27%
Derry City & Strabane	32%	19%	13%	0%	21%
Fermanagh & Omagh	37%	26%	20%	0%	28%
Lisburn & Castlereagh	38%	27%	33%	-	30%
Mid & East Antrim	37%	25%	31%	-	28%
Mid Ulster	46%	30%	29%	40%	33%
Newry, Mourne & Down	37%	30%	21%	0%	31%
Unknown	29%	24%	33%	-	25%
Total	38%	26%	22%	26%	29%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 3.5a – Number of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Northern Ireland Multiple Deprivation Measure 2010

Northern Ireland Multiple Deprivation Measure 2010 Quintile	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Quintile 1 (most deprived)	1,003	1,981	172	4	3,160
Quintile 2	568	1,275	112	1	1,956
Quintile 3	434	920	68	1	1,423
Quintile 4	328	698	51	3	1,080
Quintile 5 (least deprived)	168	383	33	0	584
Unknown	20	56	5	0	81
Total	2,521	5,313	441	9	8,284

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. The Northern Ireland Multiple Deprivation Measure 2010 is the official measure of deprivation in Northern Ireland and provides a relative measure of deprivation in small areas. Please refer to the user guidance section for further information.

Table 3.5b – Percentage of Starts on Steps 2 Success from October 2014 to March 2016 who Moved Into Employment by Northern Ireland Multiple Deprivation Measure 2010

Northern Ireland Multiple Deprivation Measure 2010 Quintile	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Quintile 1 (most deprived)	36%	24%	18%	33%	26%
Quintile 2	38%	25%	26%	10%	28%
Quintile 3	42%	28%	24%	17%	30%
Quintile 4	40%	29%	28%	50%	32%
Quintile 5 (least deprived)	42%	34%	29%	-	36%
Unknown	29%	24%	33%	-	26%
Total	38%	26%	22%	26%	29%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment figures for each monthly cohort will not be available until approximately 6 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. The Northern Ireland Multiple Deprivation Measure 2010 is the official measure of deprivation in Northern Ireland and provides a relative measure of deprivation in small areas. Please refer to the user guidance section for further information.

Section 4: Sustainment (Oct 14 to Sep 15)

Table 4.1a – Number of Starts on Steps 2 Success from October 2014 to September 2015 who Sustained Employment for 6 Months by Monthly Cohort

Monthly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	42	14	3	0	59
Nov 2014	263	223	9	3	498
Dec 2014	110	596	7	0	713
Jan 2015	104	617	12	0	733
Feb 2015	82	400	72	2	556
Mar 2015	82	204	70	0	356
Apr 2015	84	168	27	2	281
May 2015	73	130	16	0	219
Jun 2015	129	128	15	0	272
Jul 2015	81	121	7	0	209
Aug 2015	63	135	16	0	214
Sep 2015	67	145	9	0	221
Total	1,180	2,881	263	7	4,331

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Six month sustainment figures are based on the number of approved 26 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final 6 month sustainment figures for each monthly cohort will not be available until approximately 12 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 4.1b – Percentage of Starts on Steps 2 Success from October 2014 to September 2015 who Sustained Employment for 6 Months by Monthly Cohort

Monthly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	26%	25%	38%	0%	26%
Nov 2014	19%	19%	20%	18%	19%
Dec 2014	21%	17%	35%	0%	18%
Jan 2015	20%	15%	17%	-	16%
Feb 2015	22%	15%	11%	67%	15%
Mar 2015	24%	16%	13%	-	16%
Apr 2015	25%	17%	13%	67%	18%
May 2015	22%	17%	16%	0%	19%
Jun 2015	26%	17%	28%	0%	21%
Jul 2015	22%	17%	13%	0%	19%
Aug 2015	22%	19%	13%	-	19%
Sep 2015	25%	19%	17%	0%	20%
Total	22%	17%	14%	23%	18%
Baseline Performance Level	23%	21%	9%	9%	19%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Six month sustainment figures are based on the number of approved 26 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final 6 month sustainment figures for each monthly cohort will not be available until approximately 12 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 4.2a – Number of Starts on Steps 2 Success from October 2014 to September 2015 who Sustained Employment for 6 Months by Lead Contractor

Lead Contractor	Contract Area	Client Group				Total
		JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Ingeus UK	Belfast Region	383	998	108	2	1,491
PeoplePlus NI	Northern Region	396	807	71	4	1,278
Reed In Partnership	Southern Region	401	1,076	84	1	1,562
Total	Northern Ireland	1,180	2,881	263	7	4,331

Table 4.2b – Percentage of Starts on Steps 2 Success from October 2014 to September 2015 who Sustained Employment for 6 Months by Lead Contractor

Lead Contractor	Contract Area	Client Group				Total
		JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Ingeus UK	Belfast Region	20%	17%	15%	22%	17%
PeoplePlus NI	Northern Region	21%	13%	10%	57%	15%
Reed In Partnership	Southern Region	26%	20%	17%	7%	21%
Total	Northern Ireland	22%	17%	14%	23%	18%
Baseline Performance Level		23%	21%	9%	9%	19%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Six month sustainment figures are based on the number of approved 26 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final 6 month sustainment figures for each monthly cohort will not be available until approximately 12 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. PeoplePlus NI was previously known as EOS NI.

Table 4.3a – Number of Starts on Steps 2 Success from October 2014 to March 2015 who Sustained Employment for 12 Months by Monthly Cohort

Monthly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	32	10	3	0	45
Nov 2014	196	171	8	2	377
Dec 2014	79	455	7	0	541
Jan 2015	70	464	7	0	541
Feb 2015	55	291	45	1	392
Mar 2015	49	146	42	0	237
Total	481	1,537	112	3	2,133

Table 4.3b – Percentage of Starts on Steps 2 Success from October 2014 to March 2015 who Sustained Employment for 12 Months by Monthly Cohort

Monthly Cohort	Client Group				Total
	JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Oct 2014	20%	18%	38%	0%	20%
Nov 2014	15%	15%	18%	12%	15%
Dec 2014	15%	13%	35%	0%	13%
Jan 2015	14%	11%	10%	-	12%
Feb 2015	14%	11%	7%	33%	11%
Mar 2015	15%	11%	8%	-	11%
Total	15%	12%	8%	13%	12%
Baseline Performance Level	18%	17%	7%	7%	15%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final 12 month sustainment figures for each monthly cohort will not be available until approximately 18 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 4.4a – Number of Starts on Steps 2 Success from October 2014 to March 2015 who Sustained Employment for 12 Months by Lead Contractor

Lead Contractor	Contract Area	Client Group				Total
		JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Ingeus UK	Belfast Region	164	476	30	2	672
PeoplePlus NI	Northern Region	144	441	38	0	623
Reed In Partnership	Southern Region	173	620	44	1	838
Total	Northern Ireland	481	1,537	112	3	2,133

Table 4.4b – Percentage of Starts on Steps 2 Success from October 2014 to March 2015 who Sustained Employment for 12 Months by Lead Contractor

Lead Contractor	Contract Area	Client Group				Total
		JSA 18 - 24	JSA 25+	JSA Early Entry	ESA WRAG & Voluntary	
Ingeus UK	Belfast Region	14%	12%	8%	29%	12%
PeoplePlus NI	Northern Region	13%	10%	7%	0%	10%
Reed In Partnership	Southern Region	18%	15%	11%	8%	16%
Total	Northern Ireland	15%	12%	8%	13%	12%
Baseline Performance Level		23%	18%	17%	7%	15%

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final 12 month sustainment figures for each monthly cohort will not be available until approximately 18 months after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.
5. PeoplePlus NI was previously known as EOS NI.

Section 5: Moves to Employment & Sustainment (Oct 2014 to Mar 17)

Table 5.1a – Number of Starts on Steps 2 Success in Northern Ireland who Moved Into and Sustained Employment by Monthly Cohort
(Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	226	95	42%	59	26%	45	20%
Nov 2014	2,561	785	31%	498	19%	377	15%
Dec 2014	4,018	1,050	26%	713	18%	541	13%
Jan 2015	4,634	1,089	24%	733	16%	541	12%
Feb 2015	3,616	848	23%	556	15%	392	11%
Mar 2015	2,194	544	25%	356	16%	237	11%
Apr 2015	1,544	470	30%	281	18%	182	12%
May 2015	1,177	353	30%	219	19%	135	11%
Jun 2015	1,323	438	33%	272	21%	150	11%
Jul 2015	1,119	351	31%	209	19%	113	10%
Aug 2015	1,107	367	33%	214	19%	104	9%
Sep 2015	1,085	359	33%	221	20%	87	8%
Oct 2015	1,059	333	31%	168	16%	64	6%
Nov 2015	835	318	38%	161	19%	52	6%
Dec 2015	544	175	32%	87	16%	32	6%
Jan 2016	701	246	35%	104	15%	25	4%
Feb 2016	646	242	37%	110	17%	10	2%
Mar 2016	585	221	38%	99	17%	3	1%
Apr 2016	534	182	34%	79	15%		
May 2016	705	219	31%	75	11%		
Jun 2016	1,464	365	25%	112	8%		
Jul 2016	1,217	271	22%	78	6%		
Aug 2016	1,680	303	18%	48	3%		
Sep 2016	1,517	259	17%	7	0%		
Oct 2016	1,341	212	16%				
Nov 2016	1,027	128	12%				
Dec 2016	653	60	9%				
Jan 2017	844	54	6%				
Feb 2017	838	28	3%				
Mar 2017	983	3	0%				
Total	41,777	10,368		5,459		3,090	

Shading indicates cohorts in which the majority of clients have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.1b – Number of Starts on Steps 2 Success in the Belfast Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	0	0	-	0	-	0	-
Nov 2014	892	293	33%	163	18%	118	13%
Dec 2014	1,192	324	27%	215	18%	162	14%
Jan 2015	1,432	354	25%	225	16%	167	12%
Feb 2015	1,222	265	22%	188	15%	134	11%
Mar 2015	896	218	24%	134	15%	91	10%
Apr 2015	665	191	29%	103	15%	65	10%
May 2015	493	141	29%	98	20%	65	13%
Jun 2015	528	188	36%	109	21%	58	11%
Jul 2015	463	146	32%	90	19%	50	11%
Aug 2015	449	158	35%	82	18%	45	10%
Sep 2015	445	143	32%	84	19%	36	8%
Oct 2015	429	143	33%	68	16%	22	5%
Nov 2015	300	116	39%	53	18%	19	6%
Dec 2015	216	80	37%	40	19%	15	7%
Jan 2016	273	91	33%	41	15%	7	3%
Feb 2016	241	80	33%	38	16%	3	1%
Mar 2016	240	99	41%	39	16%	1	0%
Apr 2016	162	61	38%	28	17%		
May 2016	226	89	39%	29	13%		
Jun 2016	471	144	31%	41	9%		
Jul 2016	431	108	25%	33	8%		
Aug 2016	607	121	20%	18	3%		
Sep 2016	582	93	16%	4	1%		
Oct 2016	442	69	16%				
Nov 2016	373	53	14%				
Dec 2016	214	18	8%				
Jan 2017	310	17	5%				
Feb 2017	290	11	4%				
Mar 2017	338	1	0%				
Total	14,822	3,815		1,923		1,058	

Shading indicates cohorts in which the majority of clients have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.1c – Number of Starts on Steps 2 Success in the Northern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	98	34	35%	20	20%	15	15%
Nov 2014	830	219	26%	136	16%	103	12%
Dec 2014	1,429	326	23%	215	15%	155	11%
Jan 2015	1,777	348	20%	227	13%	155	9%
Feb 2015	1,383	290	21%	180	13%	126	9%
Mar 2015	720	161	22%	107	15%	69	10%
Apr 2015	506	143	28%	87	17%	62	12%
May 2015	402	113	28%	58	14%	33	8%
Jun 2015	437	123	28%	79	18%	45	10%
Jul 2015	349	95	27%	52	15%	23	7%
Aug 2015	322	86	27%	52	16%	25	8%
Sep 2015	353	110	31%	65	18%	21	6%
Oct 2015	411	109	27%	54	13%	20	5%
Nov 2015	330	116	35%	57	17%	15	5%
Dec 2015	168	42	25%	22	13%	7	4%
Jan 2016	253	73	29%	28	11%	5	2%
Feb 2016	246	98	40%	40	16%	5	2%
Mar 2016	172	52	30%	23	13%	0	0%
Apr 2016	203	56	28%	28	14%		
May 2016	251	73	29%	26	10%		
Jun 2016	497	117	24%	38	8%		
Jul 2016	407	81	20%	23	6%		
Aug 2016	622	106	17%	13	2%		
Sep 2016	636	90	14%	1	0%		
Oct 2016	498	75	15%				
Nov 2016	416	43	10%				
Dec 2016	283	23	8%				
Jan 2017	332	17	5%				
Feb 2017	344	8	2%				
Mar 2017	426	1	0%				
Total	15,101	3,228		1,631		884	

Shading indicates cohorts in which the majority of clients have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.1d – Number of Starts on Steps 2 Success in the Southern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	128	61	48%	39	30%	30	23%
Nov 2014	839	273	33%	199	24%	156	19%
Dec 2014	1,397	400	29%	283	20%	224	16%
Jan 2015	1,425	387	27%	281	20%	219	15%
Feb 2015	1,011	293	29%	188	19%	132	13%
Mar 2015	578	165	29%	115	20%	77	13%
Apr 2015	373	136	36%	91	24%	55	15%
May 2015	282	99	35%	63	22%	37	13%
Jun 2015	358	127	35%	84	23%	47	13%
Jul 2015	307	110	36%	67	22%	40	13%
Aug 2015	336	123	37%	80	24%	34	10%
Sep 2015	287	106	37%	72	25%	30	10%
Oct 2015	219	81	37%	46	21%	22	10%
Nov 2015	205	86	42%	51	25%	18	9%
Dec 2015	160	53	33%	25	16%	10	6%
Jan 2016	175	82	47%	35	20%	13	7%
Feb 2016	159	64	40%	32	20%	2	1%
Mar 2016	173	70	40%	37	21%	2	1%
Apr 2016	169	65	38%	23	14%		
May 2016	228	57	25%	20	9%		
Jun 2016	496	104	21%	33	7%		
Jul 2016	379	82	22%	22	6%		
Aug 2016	451	76	17%	17	4%		
Sep 2016	299	76	25%	2	1%		
Oct 2016	401	68	17%				
Nov 2016	238	32	13%				
Dec 2016	156	19	12%				
Jan 2017	202	20	10%				
Feb 2017	204	9	4%				
Mar 2017	219	1	0%				
Total	11,854	3,325		1,905		1,148	

Shading indicates cohorts in which the majority of clients have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.2a – Number of JSA 18-24 Starts on Steps 2 Success in Northern Ireland who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	160	70	44%	42	26%	32	20%
Nov 2014	1,351	445	33%	263	19%	196	15%
Dec 2014	516	186	36%	110	21%	79	15%
Jan 2015	515	161	31%	104	20%	70	14%
Feb 2015	381	124	33%	82	22%	55	14%
Mar 2015	337	129	38%	82	24%	49	15%
Apr 2015	336	136	40%	84	25%	57	17%
May 2015	325	130	40%	73	22%	44	14%
Jun 2015	498	201	40%	129	26%	72	14%
Jul 2015	368	141	38%	81	22%	44	12%
Aug 2015	291	122	42%	63	22%	32	11%
Sep 2015	270	121	45%	67	25%	29	11%
Oct 2015	260	118	45%	60	23%	20	8%
Nov 2015	237	113	48%	52	22%	13	5%
Dec 2015	159	55	35%	22	14%	8	5%
Jan 2016	210	77	37%	30	14%	10	5%
Feb 2016	205	103	50%	47	23%	4	2%
Mar 2016	188	89	47%	33	18%	0	0%
Apr 2016	217	82	38%	37	17%		
May 2016	294	103	35%	38	13%		
Jun 2016	503	163	32%	49	10%		
Jul 2016	316	105	33%	28	9%		
Aug 2016	289	86	30%	15	5%		
Sep 2016	255	81	32%	2	1%		
Oct 2016	253	65	26%				
Nov 2016	234	45	19%				
Dec 2016	164	30	18%				
Jan 2017	203	22	11%				
Feb 2017	153	7	5%				
Mar 2017	187	1	1%				
Total	9,675	3,311		1,593		814	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.2b – Number of JSA 18-24 Starts on Steps 2 Success in the Belfast Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	0	0	-	0	-	0	-
Nov 2014	611	208	34%	110	18%	80	13%
Dec 2014	204	69	34%	39	19%	29	14%
Jan 2015	175	61	35%	38	22%	30	17%
Feb 2015	92	27	29%	16	17%	10	11%
Mar 2015	100	35	35%	21	21%	15	15%
Apr 2015	109	42	39%	21	19%	13	12%
May 2015	112	48	43%	29	26%	17	15%
Jun 2015	163	69	42%	38	23%	18	11%
Jul 2015	136	53	39%	30	22%	18	13%
Aug 2015	113	51	45%	21	19%	12	11%
Sep 2015	101	46	46%	20	20%	10	10%
Oct 2015	111	50	45%	20	18%	7	6%
Nov 2015	88	45	51%	19	22%	6	7%
Dec 2015	66	29	44%	11	17%	5	8%
Jan 2016	85	29	34%	9	11%	3	4%
Feb 2016	70	28	40%	12	17%	0	0%
Mar 2016	80	35	44%	13	16%	0	0%
Apr 2016	57	19	33%	9	16%		
May 2016	94	43	46%	15	16%		
Jun 2016	180	63	35%	16	9%		
Jul 2016	130	43	33%	12	9%		
Aug 2016	101	29	29%	3	3%		
Sep 2016	83	23	28%	2	2%		
Oct 2016	85	19	22%				
Nov 2016	89	17	19%				
Dec 2016	50	11	22%				
Jan 2017	67	4	6%				
Feb 2017	61	4	7%				
Mar 2017	65	0	0%				
Total	3,478	1,200		524		273	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.2c – Number of JSA 18-24 Starts on Steps 2 Success in the Northern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	82	29	35%	16	20%	12	15%
Nov 2014	399	120	30%	74	19%	56	14%
Dec 2014	148	52	35%	30	20%	21	14%
Jan 2015	193	45	23%	31	16%	17	9%
Feb 2015	167	51	31%	36	22%	25	15%
Mar 2015	124	43	35%	27	22%	13	10%
Apr 2015	127	52	41%	33	26%	25	20%
May 2015	121	43	36%	22	18%	13	11%
Jun 2015	193	72	37%	48	25%	28	15%
Jul 2015	132	44	33%	26	20%	11	8%
Aug 2015	101	39	39%	26	26%	12	12%
Sep 2015	98	44	45%	27	28%	11	11%
Oct 2015	95	40	42%	20	21%	7	7%
Nov 2015	93	40	43%	21	23%	4	4%
Dec 2015	50	12	24%	5	10%	0	0%
Jan 2016	77	23	30%	10	13%	3	4%
Feb 2016	84	49	58%	21	25%	4	5%
Mar 2016	53	25	47%	6	11%	0	0%
Apr 2016	80	28	35%	14	18%		
May 2016	112	38	34%	17	15%		
Jun 2016	201	66	33%	21	10%		
Jul 2016	95	30	32%	9	9%		
Aug 2016	119	37	31%	7	6%		
Sep 2016	107	31	29%	0	0%		
Oct 2016	96	29	30%				
Nov 2016	96	19	20%				
Dec 2016	73	12	16%				
Jan 2017	91	10	11%				
Feb 2017	57	0	0%				
Mar 2017	74	0	0%				
Total	3,538	1,123		547		262	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.2d – Number of JSA 18-24 Starts on Steps 2 Success in the Southern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	78	41	53%	26	33%	20	26%
Nov 2014	341	117	34%	79	23%	60	18%
Dec 2014	164	65	40%	41	25%	29	18%
Jan 2015	147	55	37%	35	24%	23	16%
Feb 2015	122	46	38%	30	25%	20	16%
Mar 2015	113	51	45%	34	30%	21	19%
Apr 2015	100	42	42%	30	30%	19	19%
May 2015	92	39	42%	22	24%	14	15%
Jun 2015	142	60	42%	43	30%	26	18%
Jul 2015	100	44	44%	25	25%	15	15%
Aug 2015	77	32	42%	16	21%	8	10%
Sep 2015	71	31	44%	20	28%	8	11%
Oct 2015	54	28	52%	20	37%	6	11%
Nov 2015	56	28	50%	12	21%	3	5%
Dec 2015	43	14	33%	6	14%	3	7%
Jan 2016	48	25	52%	11	23%	4	8%
Feb 2016	51	26	51%	14	27%	0	0%
Mar 2016	55	29	53%	14	25%	0	0%
Apr 2016	80	35	44%	14	18%		
May 2016	88	22	25%	6	7%		
Jun 2016	122	34	28%	12	10%		
Jul 2016	91	32	35%	7	8%		
Aug 2016	69	20	29%	5	7%		
Sep 2016	65	27	42%	0	0%		
Oct 2016	72	17	24%				
Nov 2016	49	9	18%				
Dec 2016	41	7	17%				
Jan 2017	45	8	18%				
Feb 2017	35	3	9%				
Mar 2017	48	1	2%				
Total	2,659	988		522		279	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.3a – Number of JSA 25+ Starts on Steps 2 Success in Northern Ireland who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	56	19	34%	14	25%	10	18%
Nov 2014	1,148	320	28%	223	19%	171	15%
Dec 2014	3,481	857	25%	596	17%	455	13%
Jan 2015	4,049	912	23%	617	15%	464	11%
Feb 2015	2,601	602	23%	400	15%	291	11%
Mar 2015	1,309	314	24%	204	16%	146	11%
Apr 2015	992	282	28%	168	17%	109	11%
May 2015	753	199	26%	130	17%	79	10%
Jun 2015	770	219	28%	128	17%	68	9%
Jul 2015	696	200	29%	121	17%	65	9%
Aug 2015	694	211	30%	135	19%	62	9%
Sep 2015	760	219	29%	145	19%	56	7%
Oct 2015	782	210	27%	105	13%	42	5%
Nov 2015	587	200	34%	105	18%	38	6%
Dec 2015	372	118	32%	64	17%	24	6%
Jan 2016	482	167	35%	74	15%	15	3%
Feb 2016	426	133	31%	62	15%	5	1%
Mar 2016	384	131	34%	66	17%	3	1%
Apr 2016	312	100	32%	42	13%		
May 2016	408	116	28%	37	9%		
Jun 2016	954	201	21%	63	7%		
Jul 2016	896	163	18%	50	6%		
Aug 2016	1,390	216	16%	33	2%		
Sep 2016	1,261	178	14%	5	0%		
Oct 2016	1,083	146	13%				
Nov 2016	789	83	11%				
Dec 2016	488	30	6%				
Jan 2017	638	32	5%				
Feb 2017	679	21	3%				
Mar 2017	790	2	0%				
Total	30,030	6,601		3,587		2,103	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.3b – Number of JSA 25+ Starts on Steps 2 Success in the Belfast Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	0	0	-	0	-	0	-
Nov 2014	257	78	30%	48	19%	34	13%
Dec 2014	979	254	26%	175	18%	132	13%
Jan 2015	1,229	288	23%	182	15%	133	11%
Feb 2015	1,037	215	21%	154	15%	113	11%
Mar 2015	565	140	25%	86	15%	64	11%
Apr 2015	422	118	28%	67	16%	43	10%
May 2015	310	78	25%	57	18%	38	12%
Jun 2015	328	104	32%	59	18%	32	10%
Jul 2015	297	88	30%	56	19%	30	10%
Aug 2015	277	89	32%	54	19%	27	10%
Sep 2015	313	88	28%	60	19%	24	8%
Oct 2015	315	90	29%	47	15%	14	4%
Nov 2015	207	69	33%	33	16%	13	6%
Dec 2015	141	50	35%	29	21%	10	7%
Jan 2016	182	62	34%	32	18%	4	2%
Feb 2016	162	51	31%	26	16%	3	2%
Mar 2016	154	64	42%	26	17%	1	1%
Apr 2016	103	42	41%	19	18%		
May 2016	130	46	35%	14	11%		
Jun 2016	289	80	28%	25	9%		
Jul 2016	299	65	22%	21	7%		
Aug 2016	506	92	18%	15	3%		
Sep 2016	499	70	14%	2	0%		
Oct 2016	356	50	14%				
Nov 2016	283	36	13%				
Dec 2016	163	7	4%				
Jan 2017	241	13	5%				
Feb 2017	224	7	3%				
Mar 2017	271	1	0%				
Total	10,539	2,435		1,287		715	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.3c – Number of JSA 25+ Starts on Steps 2 Success in the Northern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	16	5	31%	4	25%	3	19%
Nov 2014	414	93	22%	58	14%	44	11%
Dec 2014	1,277	273	21%	184	14%	133	10%
Jan 2015	1,553	297	19%	193	12%	136	9%
Feb 2015	884	191	22%	120	14%	89	10%
Mar 2015	416	86	21%	55	13%	36	9%
Apr 2015	324	81	25%	47	15%	35	11%
May 2015	261	64	25%	34	13%	19	7%
Jun 2015	233	49	21%	29	12%	16	7%
Jul 2015	208	48	23%	25	12%	12	6%
Aug 2015	188	38	20%	22	12%	11	6%
Sep 2015	243	62	26%	36	15%	10	4%
Oct 2015	308	69	22%	34	11%	13	4%
Nov 2015	236	76	32%	36	15%	11	5%
Dec 2015	118	30	25%	17	14%	7	6%
Jan 2016	173	48	28%	18	10%	2	1%
Feb 2016	158	46	29%	19	12%	1	1%
Mar 2016	114	26	23%	17	15%	0	0%
Apr 2016	122	28	23%	14	11%		
May 2016	138	35	25%	9	7%		
Jun 2016	292	51	17%	17	6%		
Jul 2016	310	49	16%	14	5%		
Aug 2016	503	69	14%	6	1%		
Sep 2016	529	59	11%	1	0%		
Oct 2016	399	45	11%				
Nov 2016	319	24	8%				
Dec 2016	210	11	5%				
Jan 2017	241	7	3%				
Feb 2017	286	8	3%				
Mar 2017	349	1	0%				
Total	10,822	1,969		1,009		578	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

Table 5.3d – Number of JSA 25+ Starts on Steps 2 Success in the Southern Region who Moved Into and Sustained Employment by Monthly Cohort (Oct 2014 to Mar 2017)

Monthly Cohort	Starts	Number Found Work	% of Starts who Found Work	Number Sustaining Work For 6 Months	% of Starts who Sustained Work For 6 Months	Number Sustaining Work For 12 Months	% of Starts who Sustained Work For 12 Months
Oct 2014	40	14	35%	10	25%	7	18%
Nov 2014	477	149	31%	117	25%	93	19%
Dec 2014	1,225	330	27%	237	19%	190	16%
Jan 2015	1,267	327	26%	242	19%	195	15%
Feb 2015	680	196	29%	126	19%	89	13%
Mar 2015	328	88	27%	63	19%	46	14%
Apr 2015	246	83	34%	54	22%	31	13%
May 2015	182	57	31%	39	21%	22	12%
Jun 2015	209	66	32%	40	19%	20	10%
Jul 2015	191	64	34%	40	21%	23	12%
Aug 2015	229	84	37%	59	26%	24	10%
Sep 2015	204	69	34%	49	24%	22	11%
Oct 2015	159	51	32%	24	15%	15	9%
Nov 2015	144	55	38%	36	25%	14	10%
Dec 2015	113	38	34%	18	16%	7	6%
Jan 2016	127	57	45%	24	19%	9	7%
Feb 2016	106	36	34%	17	16%	1	1%
Mar 2016	116	41	35%	23	20%	2	2%
Apr 2016	87	30	34%	9	10%		
May 2016	140	35	25%	14	10%		
Jun 2016	373	70	19%	21	6%		
Jul 2016	287	49	17%	15	5%		
Aug 2016	381	55	14%	12	3%		
Sep 2016	233	49	21%	2	1%		
Oct 2016	328	51	16%				
Nov 2016	187	23	12%				
Dec 2016	115	12	10%				
Jan 2017	156	12	8%				
Feb 2017	169	6	4%				
Mar 2017	170	0	0%				
Total	8,669	2,197		1,291		810	

Shading indicates cohorts which have had sufficient time to find and/or sustain employment

Notes:

1. The Steps 2 Success programme was introduced across Northern Ireland on 20th October 2014.
2. A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor.
3. Moves to Employment are based on the number of approved job entry payments; six month sustainment figures are based on the number of approved 26 week sustainment payments and twelve month sustainment figures are based on the number of approved 52 week sustainment payments. See user guidance for further information.
4. Due to the time given for clients to find work and for Lead Contractors to claim payments, final into employment, 6 and 12 month sustainment figures for each monthly cohort will not be available until approximately 6, 12 and 18 months respectively after all clients within the group have completed the programme. The figures will continue to be updated in future Statistical Bulletins prior to finalisation.

User Guidance

1. Introduction

The figures in this Statistical Bulletin cover referrals to and starts on the Steps 2 Success (S2S) programme in Northern Ireland as well as the number of participants moving into employment. Steps 2 Success was introduced on 20th October 2014 in replace of the Steps to Work (StW) programme. The aim of the programme is to assist people who are unemployed or economically inactive to find and sustain employment.

The nidirect [website](#) contains further information on the programme.

2. Eligibility

Jobseeker's Allowance Clients

Participation on Steps 2 Success is a mandatory requirement for all Jobseeker's Allowance (JSA) claimants who are:

- Aged between 18 and 24 and have been claiming JSA for 9 months or more;
- Aged 25 and over and have been claiming for 12 months or more.

JSA claimants, who, in the opinion of their Employment Adviser, have significant barriers to work which cannot be addressed by the Working Age Service, may be considered for referral to the Steps 2 Success programme at an early stage.

JSA Credits Only clients do not have to participate on Steps 2 Success as a mandatory client. They can participate on the programme on a voluntary basis if they and their Employment Adviser are of the opinion that this is the most cost effective and appropriate route for them.

Employment and Support Allowance Clients

Employment and Support Allowance (ESA) claimants who are in the Work Related Activity Group (WRAG) can be referred to Steps 2 Success if it is agreed that Steps 2 Success would be the best opportunity to help meet their needs. Clients referred from the ESA WRAG category are expected to fully participate in the programme.

Voluntary Clients

Steps 2 Success offers access to provision to voluntary participants aged 18 or over who are existing Employment and Support Allowance clients in the Support Group, lone parents in receipt of Income Support, Carers and Pension Credit claimants who are looking to prepare for and find work and wish to join the programme. Voluntary clients are not subject to benefit sanctions at any time as there is no legislative requirement for them to prepare for or take up employment.

3. Phased Referral of Initial Clients

When Steps 2 Success was introduced on 20th October 2014 a group of clients had accumulated who were immediately eligible for the programme once it commenced. The reasons for the build up of this group are listed below:

- (i) Clients who became eligible due to the change in criteria for the JSA 25+ group. Under Steps to Work JSA clients aged 25+ were required to start the programme after claiming JSA for 18 months. For Steps 2 Success this has been reduced to 12 months. Clients who had been claiming JSA for between 12 and 18 months were therefore eligible to start the programme immediately on commencement.
- (ii) Clients who became eligible for Steps 2 Success during the gap between Steps to Work ending and Steps 2 Success starting. Steps to Work stopped taking new referrals on 30th May 2014 and Steps 2 Success commenced on 20th October 2014.
- (iii) Clients who were previously referred to Steps to Work but who had not been placed with a Contractor.
- (iv) Longer term claimants who for various reasons had remained on JSA.

The size of this group was estimated to be around 17,000. Given its magnitude a management plan was agreed with each of the three Lead Contractors to refer these clients on a phased basis over the first 6 months of the programme. Clients from the group who were aged 18 – 24 were referred in the first month of the programme, followed by those aged 25+ who had been claiming JSA for up to 3 years in months 2 to 4 and then longer term claimants aged 25+ who were referred to the JSA Early Entry category.

Clients not in this group were/are referred as and when they became eligible.

4. Programme Design

Steps 2 Success is a new approach to the delivery of employment programmes in Northern Ireland. The focus is firmly on job outcomes and Contractors are paid on the basis of results achieved. Contractors have been given freedom and flexibilities as part of the design of Steps 2 Success enabling them to focus on each individual's needs and barriers to work instead of providing a menu of provision as happened with previous employment programmes, New Deal and Steps to Work.

Steps 2 Success is being delivered by three Lead Contractors with each Contractor delivering the programme across a commercially similar (in terms of client numbers) geographical region within Northern Ireland.

Clients referred to Steps 2 Success will receive help and support from the Lead Contractor for a period of 52 or 78 weeks depending on their client category. The attachment period is 52 weeks for those clients within the JSA 18-24, JSA 25+ and voluntary categories and 78 weeks for JSA

Early Entry and ESA WRAG clients. Clients remain attached to Steps 2 Success for the 52 or 78 weeks even if they find work as it is the Lead Contractor's role to help them to remain in work throughout the attachment period and beyond.

Following the completion of S2S, all JSA claimants who either remain on benefit or return to benefit for 26 weeks are required to return to the programme for a second 52 week spell.

5. Methodology and Definitions

Clients' details are recorded on the Department's Client Management System (CMS) which is installed in JobCentres/Jobs & Benefits offices throughout Northern Ireland. This is an IT system which is used to facilitate the interface with the Department's customers. It maintains a basic client record; allows the preferred occupation stated by clients to be matched against suitable vacancies; and records actions such as interviews, referrals to training opportunities and placings into jobs etc. In particular, it has been significantly enhanced to record Steps 2 Success specific actions. The CMS database can be updated manually as well as being automatically updated from other sources. This includes information provided by Lead Contractors who update client details on the Trainee Management System (TMS) which are automatically read into CMS.

The relevant data are extracted from CMS each month to form a Steps 2 Success database maintained by the Department's Analytical Services Unit. The data presented in this Statistical Bulletin are derived from the Steps 2 Success database.

The following notes explain the definitions underlying the data presented in this statistical bulletin except where these are self-explanatory – e.g. gender.

Referral: A referral is the point at which a client is referred by their Employment Service Advisor within the Job Centre/Jobs & Benefit Office to the Steps 2 Success programme. It is expected that the client will normally start the programme within 15 working days of the referral.

Starts: A client is deemed to have started Steps 2 Success on the date they have their first meeting with the Contractor. The number of starts at any point in time will always be slightly lower than the number of referrals since a start occurs after a referral and some claimants may sign off benefit or move into work after referral but before starting the programme.

Monthly Cohort: A monthly cohort is made up of all clients starting the Steps 2 Success programme within the same calendar month.

Attachment Period: The 52 or 78 week period from the programme start date during which the client receives help and support from the Lead Contractor.

Occupancy: Refers to the number of clients on the programme at a particular point in time.

Baseline Performance Level: The percentage of clients within each monthly cohort that are required to move into and sustain employment in order to achieve a satisfactory rating against the set of performance indicators developed by the Department. A different baseline

performance level has been set for each of the five client categories, reflecting their distance from the labour market.

Moves to Employment: The number of moves into employment is based on the number of clients within each monthly cohort that have moved into employment and for which a job entry payment has been claimed by the Lead Contractor and subsequently approved by DfC staff.

For a job entry payment to be approved

- (i) The client must have gained employment either during their attachment period or within 13 weeks of completing the S2S programme;
- (ii) The date the client moved into employment must be at least 10 working days after their programme start date;
- (iii) The employment must be for 16 or more hours per week;
- (iv) The client must be off benefit;
- (v) The client must have completed two continuous weeks of employment;
- (vi) The Lead Contractor must have recorded the employment start date on the TMS system and this must correspond with the employer's verification of employment and
- (vii) The Lead Contractor must have claimed the payment within 3 months of the client starting work.

Only one Job Entry payment can be paid per client.

6 Month Sustainment: The 6 month sustainment figures are based on the number of clients within each monthly cohort that have sustained employment for a period of 26 weeks and for which a 6 month sustainment payment has been claimed by the Lead Contractor and subsequently approved by DfC staff.

For a 6 month sustainment payment to be approved

- (i) The criteria for a job entry payment must have been met;
- (ii) The client must have sustained employment for a continuous or cumulative period of 26 weeks (accruing from and including the job start date);
- (iii) The client must have remained off benefit for the sustainment period

Cumulative sustainment is counted in weeks, which is 7 consecutive calendar days. Clients can accumulate sustained employment throughout the Attachment Period for periods of employment commencing with a two week continuous period of employment.

The Lead Contractor can also claim for sustained employment accumulated outside of the Attachment Period and if the client finds employment up to 13 weeks after the Attachment Period. However once there is a break in the client's employment (outside of the Attachment Period) of one week or more the Lead Contractor will no longer be eligible to claim for sustained employment fees, even if the individual remains off benefit.

12 Month Sustainment: The 12 month sustainment figures are based on the number of clients within each monthly cohort that have sustained employment for a period of 52 weeks and for which a 12 month sustainment payment has been claimed by the Lead Contractor and subsequently approved by DfC staff.

For a 12 month sustainment payment to be approved

- (i) The criteria for a job entry payment must have been met;
- (ii) The client must have sustained employment for a continuous or cumulative period of 52 weeks (accruing from and including the job start date);
- (iii) The client must have remained off benefit for the sustainment period

Cumulative sustainment is counted in weeks, which is 7 consecutive calendar days. Clients can accumulate sustained employment throughout the Attachment Period for periods of employment commencing with a two week continuous period of employment.

The Lead Contractor can also claim for sustained employment accumulated outside of the Attachment Period and if the client finds employment up to 13 weeks after the Attachment Period. However once there is a break in the client’s employment (outside of the Attachment Period) of one week or more the Lead Contractor will no longer be eligible to claim for sustained employment fees, even if the individual remains off benefit.

Northern Ireland Multiple Deprivation Measure (NIMDM) 2010: The NIMDM 2010 is the official measure of deprivation in Northern Ireland and provides a relative measure of deprivation in small areas. NIMDM 2010 gives an overall measure of seven types of deprivation: Income, Employment, Health, Education, Proximity to Services, Living Environment, and Crime and Disorder. Further information is available at [Northern Ireland Multiple Deprivation Measure 2010](#). The number of starts on Steps 2 Success is presented by Northern Ireland Multiple Deprivation Measure quintile bands: ranks 1-178 (most deprived), ranks 179-356, ranks 357-534, ranks 535-712, ranks 713-890 (least deprived). Northern Ireland Multiple Deprivation Measure ranks are based on the Super Output Area (SOA) classification of the client.

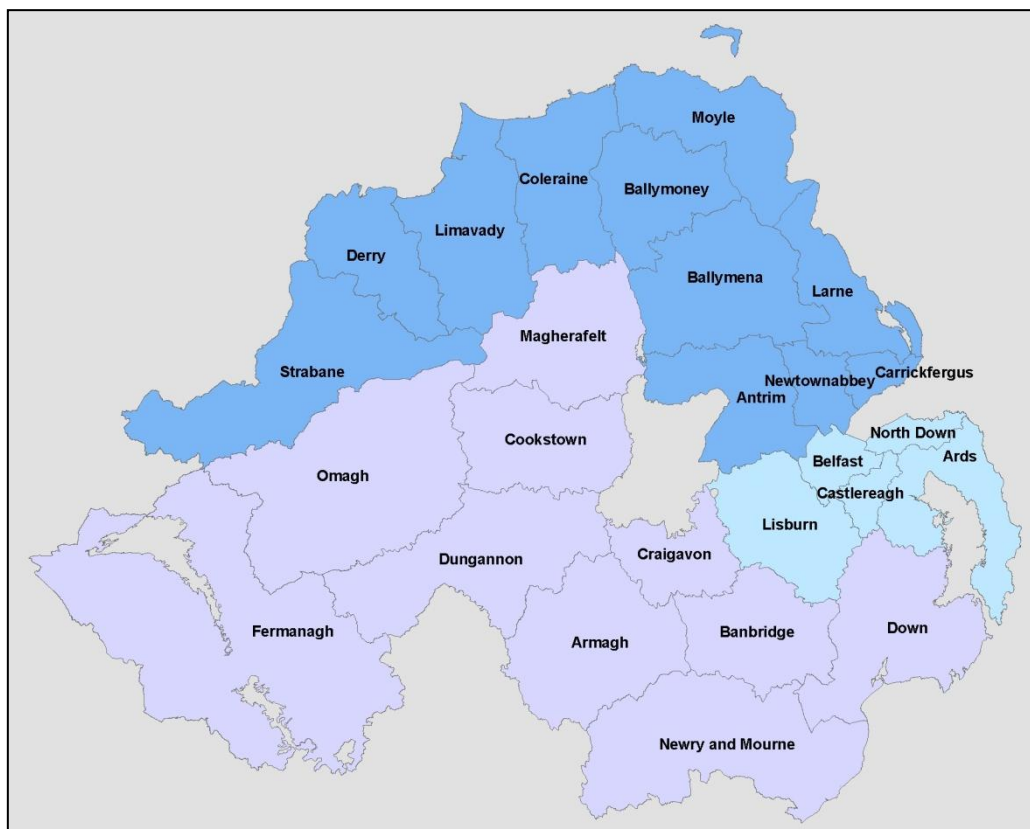
Contract Areas: The delivery of Steps 2 Success provision is provided by 3 Lead Contractors. Clients are allocated to each Contractor based on which Job Centre/Jobs & Benefit Office they are associated with. **Table 1** provides details of the 3 contract areas and their associated office areas and **Figure 1** provides a map outlining the district councils in each contract area.

Table 1: Steps 2 Success Lead Contractors and Office Areas

Contract Area	Lead Contractor	Office Areas
Belfast Region	Ingeus UK	Andersonstown, Bangor, Falls Road, Holywood Road, Knockbreda, Lisburn, Newtownards, North Belfast, Shaftesbury Square, Shankill
Northern Region	PeoplePlus NI	Antrim, Ballymena, Ballymoney, Carrickfergus, Coleraine, Foyle, Larne, Limavady, Lisnagelvin, Newtownabbey, Strabane
Southern Region	Reed in Partnership	Armagh, Ballynahinch, Banbridge, Cookstown, Downpatrick, Dungannon, Enniskillen, Kilkeel, Lurgan, Magherafelt, Newcastle, Newry, Omagh, Portadown

Note: PeoplePlus NI was previously known as EOS NI.

Figure 1: Map Outlining the District Councils in Each Contract Area



Notes:

- (1) Contract Areas are composed of DfC office areas and therefore do not completely fall within the District Council Area Boundaries.

6. Revisions Policy

Over time, as more information becomes available, estimates can be revised to improve quality and accuracy, which will provide a better picture of that being measured. As the Steps 2 Success database is built and updated from a live administrative system there is potential for some revision of statistics in the future. Any necessary revision will therefore be incorporated into future Steps 2 Success statistical publications. Revisions are expected to be minimal but may be due to database changes applied or to a lag in recording information on the system.

7. Quality Measures

Relevance: This Steps 2 Success Statistical Bulletin has been drafted following consultation with customers. The key customers within Government use the data to monitor performance of the programme and consider operational impacts of delivering the programme. There is ongoing interaction with users to ensure the data remain relevant to their needs.

Accuracy: The statistics included are representative of the administrative database (CMS) at the time of data extraction. The administrative system has in-built validation checks to minimise user error and can be interrogated to assess data quality and cross check statistics. Validation checks are also carried out on the Steps 2 Success database. A small number of erroneous

records are excluded from the Steps 2 Success database.

Timeliness and Punctuality: Data on starts are published up to the end of the previous quarter. Statistics on moves to employment will be published once sufficient time has passed to allow people time to find and sustain employment. The publication schedule for the Department for Communities can be accessed via the following link: [Statistics Publication Schedule](#).

Accessibility and Clarity: A Steps 2 Success statistical release will be published quarterly on the Department for Communities website and is free of charge. The Bulletin includes text and charts. The Bulletin is available in other formats upon request. The accompanying tables are provided in the MS Excel and Open Document Spreadsheet formats.

Comparability: The Bulletin provides data by month since the programme was introduced in Northern Ireland to enable comparisons over time. When methodological changes or other effects such as programme changes are made, every effort will be made to ensure that all previous data are amended to make them directly comparable.

8. Comparison with Great Britain Data

In Great Britain (GB) referrals to the [Work Programme](#) began in June 2011. This single Welfare to Work programme offers targeted, personalised help for those benefit claimants who need it most.

It is important to note that the Steps 2 Success programme in NI and the Work Programme in GB have significant and fundamental differences regarding target group, eligibility and the nature and extent of provision; this limits the scope to compare the performance of the two programmes.



Department for

Communities

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