



Department of
Justice

An Roinn Dlí agus Cirt

Máinnystrie O tha Laa

www.justice-ni.gov.uk

Northern Ireland Safe Community Telephone Survey: Update on the reporting of the 2022/23 survey and the 2024/25 survey year

Further to the previous [updates on the Northern Ireland Safe Community Survey](#), this outlines the plans for reporting on the 2022/23 survey and gives an update on the forthcoming 2024/25 survey year.

Reporting of the 2022/23 survey findings

The survey was moved to telephone mode from 2020/21 as a result of the pandemic and has continued as such since then using a reduced questionnaire. Made up of both annual and a biennial module, the 2022/23 survey included:

1. experience of crime
2. perceptions of crime and anti-social behaviour
3. confidence in the police and police accountability arrangements
4. overall confidence in the fairness and effectiveness of the Criminal Justice System
5. perceptions of organised crime

Similar to the reporting arrangements for 2020/21 and 2021/22, a combined report covering the modules above will be published. The publication will be released on the [Northern Ireland Safe Community Telephone Survey](#) section of the Department of Justice website.

2024/25 survey

Having traditionally been conducted face-to-face, telephone mode has been used for the four survey years, 2020/21 to 2023/24. Conducting interviews by telephone, however, means it has not been possible to include self-completion modules which measure respondents' experiences of domestic and sexual abuse. These are two separate modules, due to be rotated biennially and asked in alternate years. Self-completion modules are normally placed

at the end of the questionnaire with respondents personally completing the module on the interviewer's tablet by themselves (CASI, computer-assisted self-interviewing). When finished, their answers are hidden. This allows respondents, particularly victims, to feel more at ease when answering such questions due to increased confidence in the privacy and confidentiality of the survey.

Given the subsequent data gap and to avoid any further years without the self-completion module, the survey will move to a mixed mode method for 2024/25 to enable experiences of domestic abuse to be captured. The survey will comprise both telephone and face-to-face interviews. For those completed in person, the self-completion module will be offered to respondents aged 16 to 74. During 2024, a comprehensive review and consultation on the survey will be undertaken, which will include questionnaire content, outputs and survey mode for future years. Further updates on the survey will be released as applicable.

Should you have any feedback or queries regarding the content of this update or the survey in general, please contact:

Department of Justice
Analytical Services Group
Block B
Castle Buildings
Stormont Estate
Belfast
BT4 3SG

statistics.research@justice-ni.gov.uk

December 2023