



# **MONTHLY PERFORMANCE REPORT**

**November 2024**

## Service Achievements – Disclosures November 2024

AccessNI processed 13,940 disclosure certificates. Information was disclosed on 652 certificates<sup>1</sup>.

Type	Number processed	Information disclosed
Basic	1,764	49
Basic RB	1,880	61
Standard	475	58
Enhanced	9,821	484

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.9%	1 day
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	90.1%	3 days
95% of Enhanced issued within 21 days	97.9%	
98% of Enhanced issued within 28 days	98.6%	

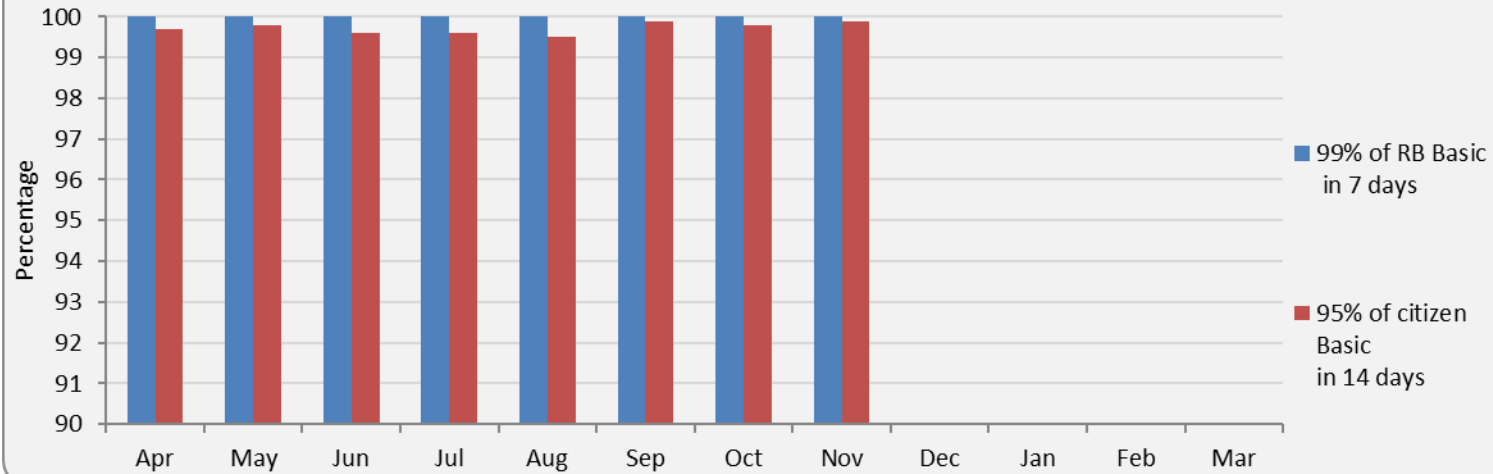
<sup>1</sup> The information disclosed number can include cases processed before November 2024 but which have been printed and issued in that month.

## **This month AccessNI also:-**

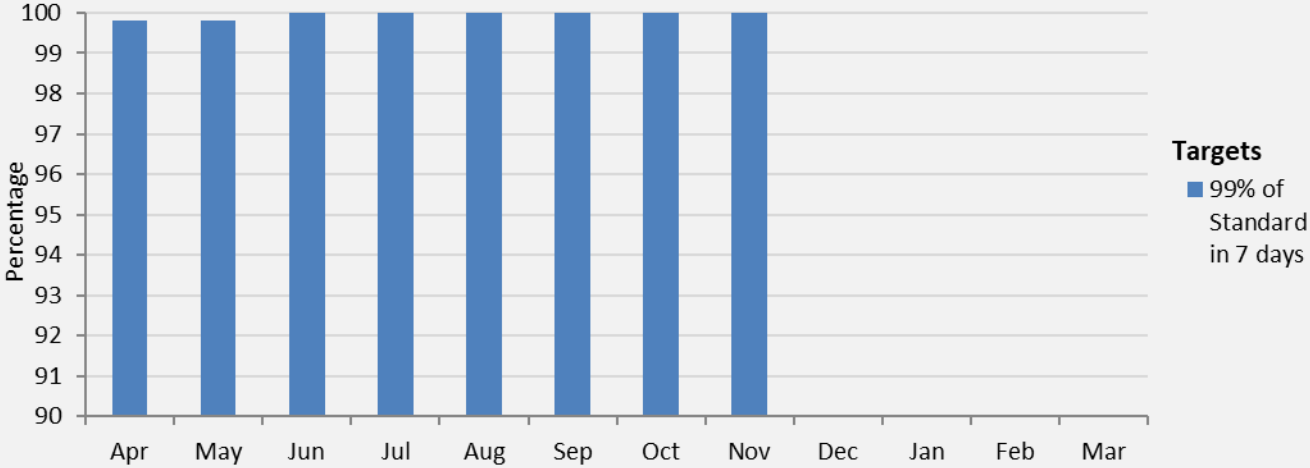
- Issued 59.2% of certificates by digital means, and 40.8% by paper;
- Filtered 571 old and minor offences from Standard and Enhanced certificates;
- Made 62 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 14 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 187 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 2 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,582 applications for Enhanced certificates to PSNI and 573 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 11 disclosures of information and other police forces made 0 disclosure of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

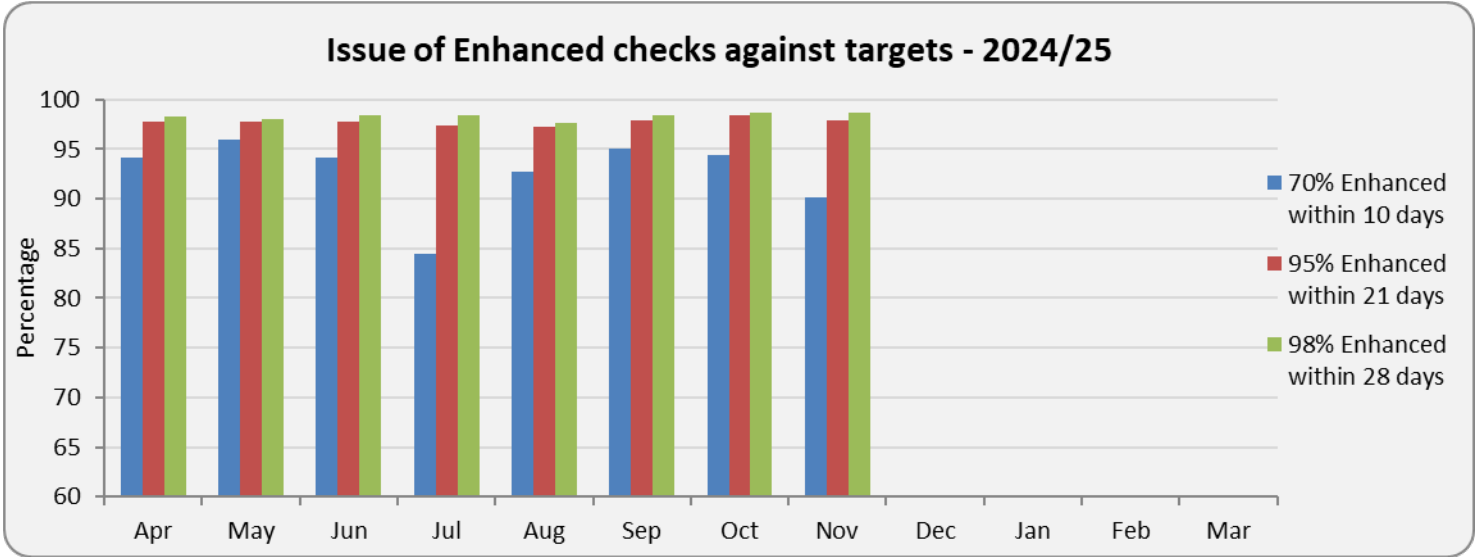
	Nov-24	%Nov-23	Total 24/25	%2023/24
<b>Applications Received</b>				
Basic	1,808	116.80%	13,805	115.06%
Basic RB	1,890	93.80%	18,296	116.37%
Standard	484	125.06%	3,906	141.11%
Enhanced	9,712	91.08%	93,237	99.12%
<b>Total</b>	<b>13,894</b>		<b>129,244</b>	
<b>Cases Processed</b>				
Basic	1,764		13,724	
Basic RB	1,880		18,271	
Standard	475		3,893	
Enhanced	9,821		93,244	
<b>Total</b>	<b>13,940</b>		<b>129,132</b>	

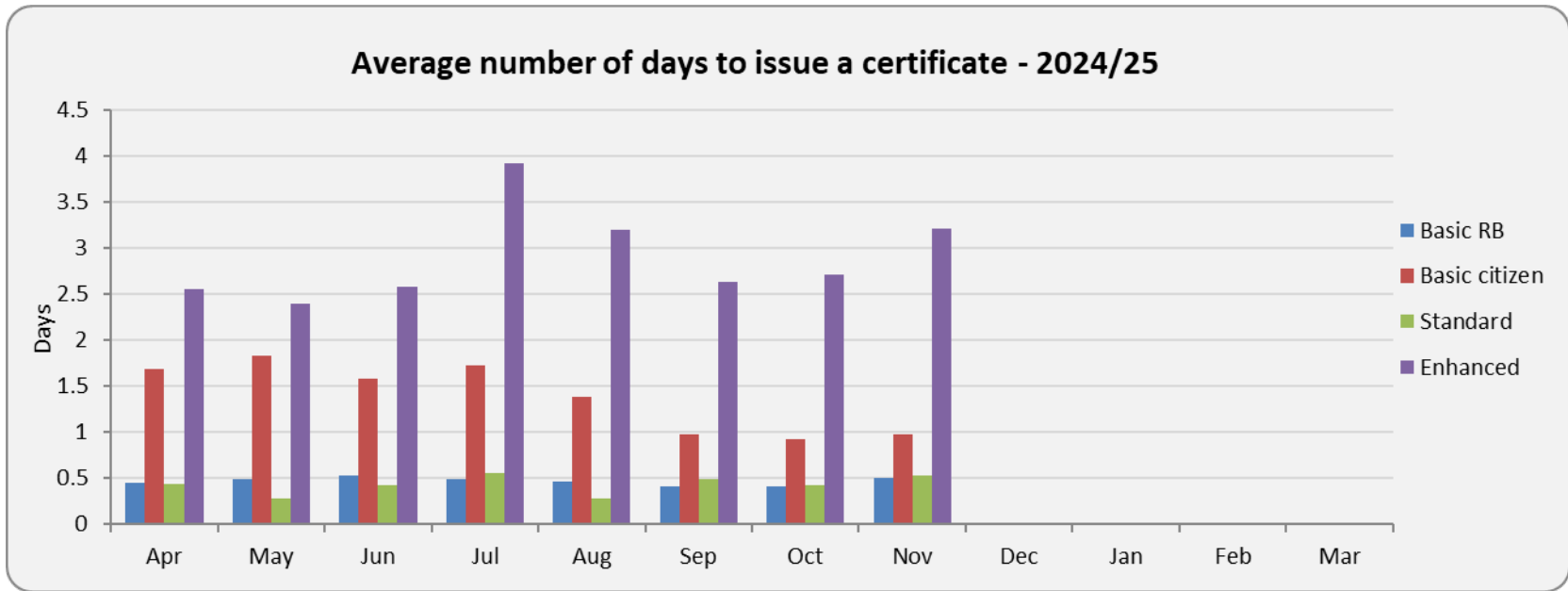
### Issue of Basic certificates against targets - 2024/25



### Issue of Standard certificates against target - 2024/25









**Monthly registrations - 2024/25**  
**[Total number registrations 735 - signatories 2936]**

