



MONTHLY PERFORMANCE REPORT

October 2024

Service Achievements – Disclosures October 2024

AccessNI processed 18,638 disclosure certificates. Information was disclosed on 768 certificates¹.

Type	Number processed	Information disclosed
Basic	1,899	56
Basic RB	2,576	71
Standard	612	73
Enhanced	13,551	568

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.8%	1 day
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	94.4%	3 days
95% of Enhanced issued within 21 days	98.5%	
98% of Enhanced issued within 28 days	99.0%	

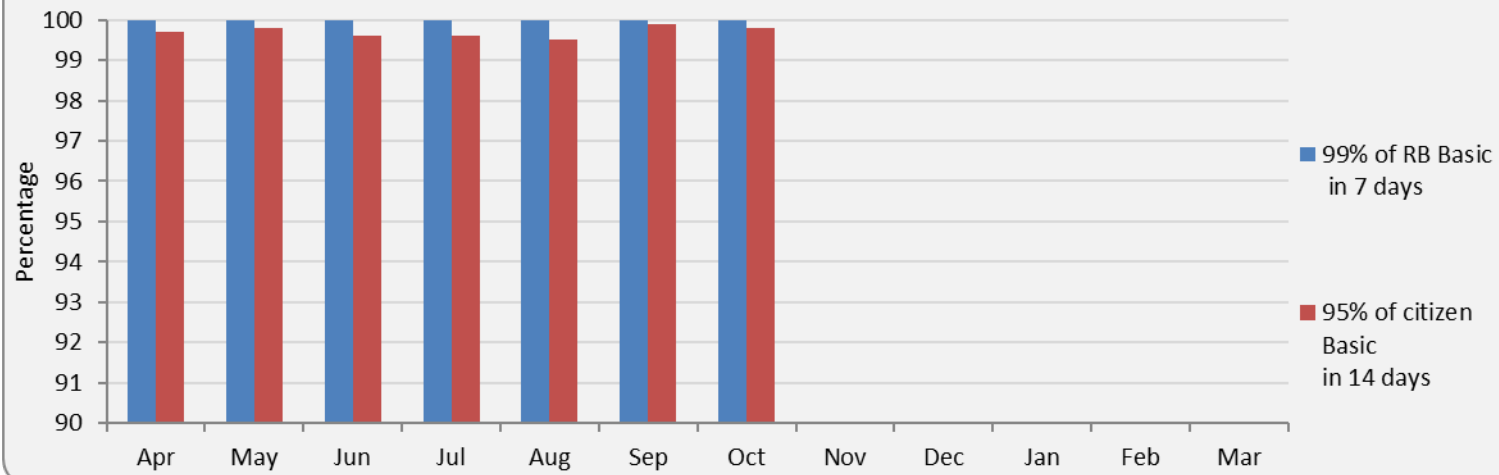
¹ The information disclosed number can include cases processed before October 2024 but which have been printed and issued in that month.

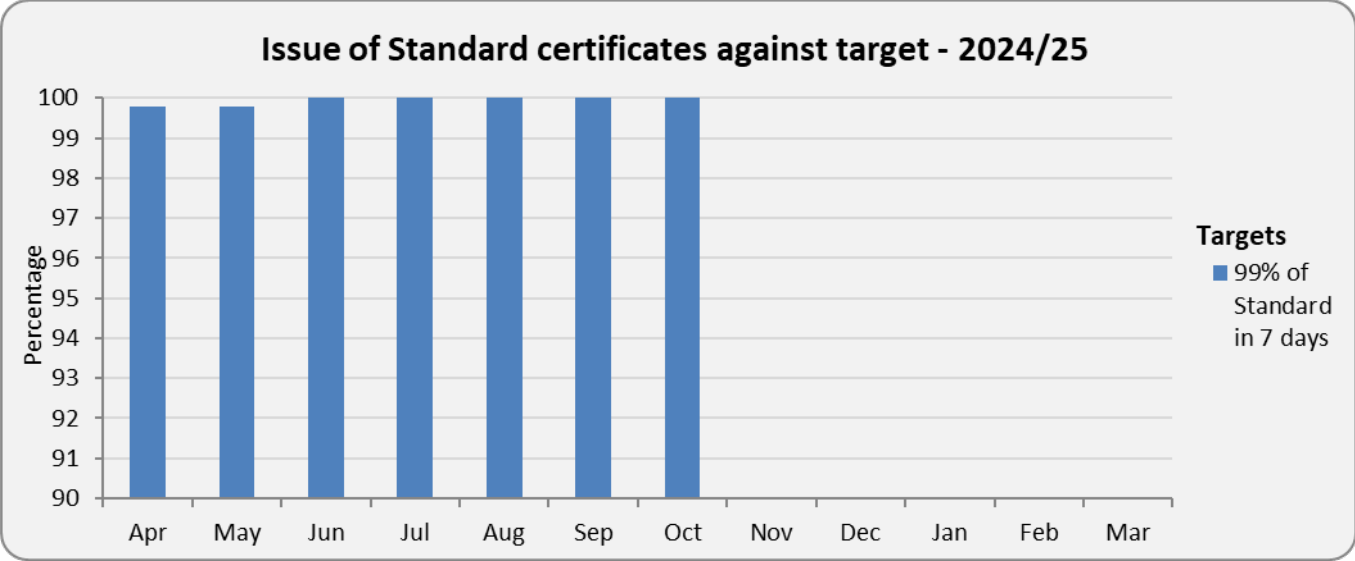
This month AccessNI also:-

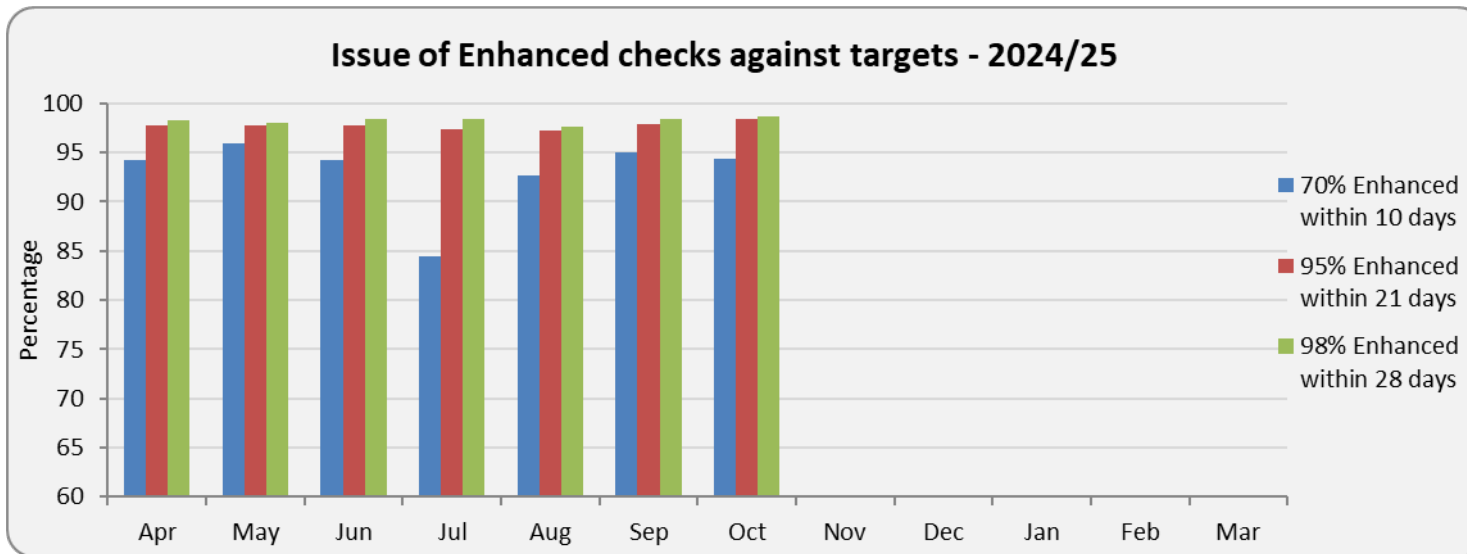
- Issued 59.2% of certificates by digital means, and 40.8% by paper;
- Filtered 631 old and minor offences from Standard and Enhanced certificates;
- Made 82 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 16 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 251 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were no substantive disputes about criminal record information disclosed on certificates;
- Referred 3,298 applications for Enhanced certificates to PSNI and 691 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 13 disclosures of information and other police forces made 0 disclosure of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

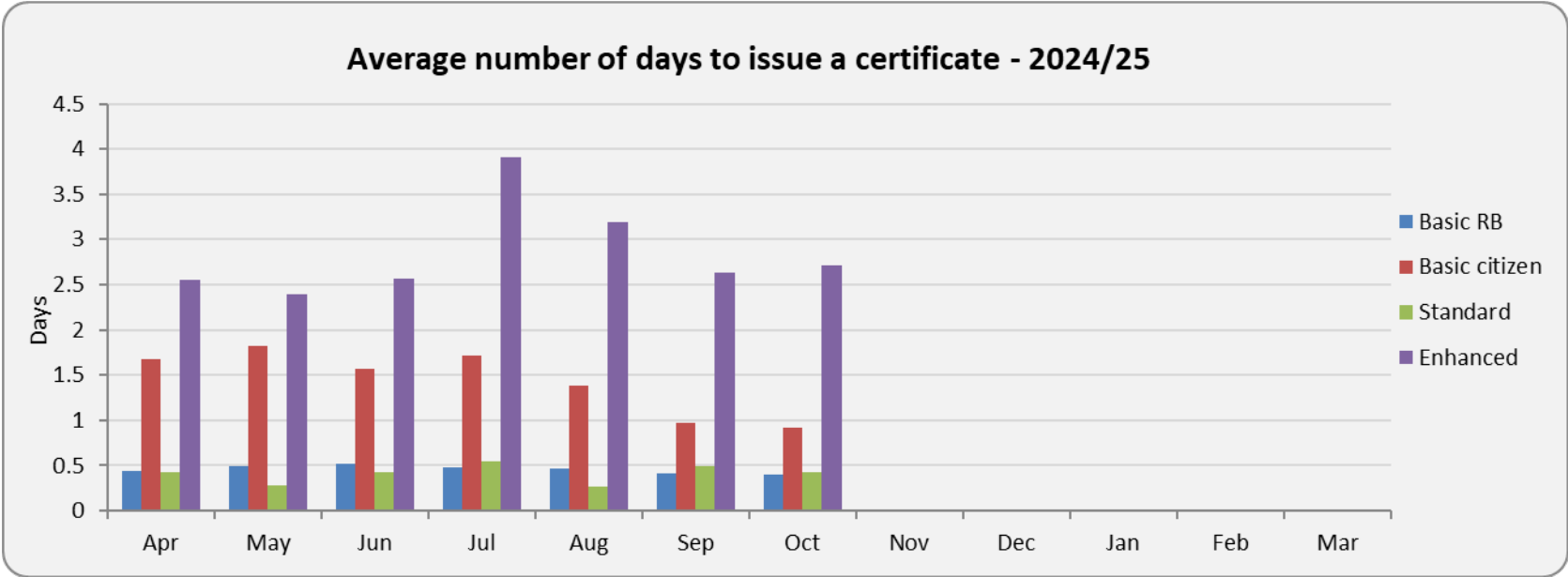
	Oct-24	%Oct-23	Total 24/25	%2023/24
Applications Received				
Basic	1,923	134.38%	12,034	115.16%
Basic RB	2,545	132.97%	16,406	119.69%
Standard	611	153.950%	3,422	143.72%
Enhanced	13,554	101.23%	83,559	100.19%
Total	18,633		115,421	
Cases Processed				
Basic	1,899		11,960	
Basic RB	2,576		16,391	
Standard	612		3,418	
Enhanced	13,551		83,440	
Total	18,638		115,209	

Issue of Basic certificates against targets - 2024/25









Monthly registrations - 2024/25
[Total number registrations 734 - signatories 2968]

