

Business Plan 2016/17

serving the community through the administration of justice

Document Details

Version:	Final version
Date issued:	
Date last updated:	27 September 2016
Document Author:	Central Management Unit

Contents

- Foreword 3
- Background 6
 - Corporate Aim 6
 - Corporate Values 6
 - Strategic Objectives 7
- About NICTS
 - Who we are..... 8
 - The Board 8
 - Business, Staffing and Resources 9
 - Providing support to an independent Judiciary 11
- Business Planning Context 12
 - Business Planning 2016/17 12
 - Business Priorities 2016/17 13
- Annex A Performance Standards 15
- Annex B Courts and Tribunals in Northern Ireland 19
- Annex C Organisational Structure 20
- Annex D Balanced Scorecard 21
- Appendix Contact Details – Courthouses and Tribunals in Northern Ireland 20
 - Northern Ireland Tribunals 24

Foreword by the Chief Executive

This Business Plan sets out the strategic objectives, priorities and key targets for the Northern Ireland Courts and Tribunals Service (NICTS) for 2016/17. The annual Plan is derived from the Agency Corporate Plan 2012-15, the objectives and targets of which have now been extended until March 2017. This decision has been taken to ensure consistency of approach with the Department of Justice and the wider Northern Ireland Civil Service. Later this year work will begin on a new Corporate Plan which will be developed in the strategic context of a new Northern Ireland Executive Programme for Government.

In presenting our Business Plan I am conscious that 2016/17 will be a year during which we will focus on two key priorities; delivering our business objectives and performance standards; and developing and implementing organisational change through our Modernisation Programme. The objective of our reform programme, which comprises five projects, is to ensure *“NICTS is structured and resourced to provide efficient and effective service delivery to users; and to have a workforce that is equipped to work in a new and increasingly challenging environment”*. The projects are:

- Rationalisation of the NICTS Estate;
- Service Delivery;
- Income Generation;
- Court Funds Reform; and
- Workforce Planning.

Already in 2016/17 NICTS has seen change as we assumed responsibility for the Planning Appeals and Water Appeals Commission (PACWAC) following the NICS Restructuring Programme implemented on 9 May 2016. This is a welcome move which further supports tribunal integration in Northern Ireland. I very much look forward to working with the Chief Commissioner and her colleagues during the year ahead.

During 2016/17 NICTS will be engaged in a number of reform projects which will include implementing a number of significant legislative changes contained in the Justice Act (Northern Ireland) 2016. One such change will require NICTS to establish a new Fine Collection and Enforcement Service. In addition NICTS will continue to work with the Department of Communities as we prepare to assume responsibility for The Appeals Service.

The Agency is also committed to support the Department in delivering the Executive's draft Programme for Government. To that end we will work to ensure "*we have a safe community where we respect the law and each other*". We will also contribute to the delivery of the following Programme for Government indicators:

- To reduce crime;
- To increase the effectiveness of the justice system; and
- To reduce reoffending

While 2016/17 will in many ways be a year of significant opportunity, I am conscious that it will also be another difficult year in terms of our financial position. The Department of Justice has confirmed a cut to our budget of 3.5% or £1.3m with effect from 1 April 2016 which, when our inflationary pressures are added, means a cut in real terms of 7% or £2.8m. In considering this figure it is important to note that when this cut is implemented it will bring the overall reduction to our baseline budget during the period 1 April 2011 to 1 April 2016, to £12.5m or 27%. Although business volumes over the same period have reduced, the reduction has been significantly more modest and, in contrast, business volumes in some of the more complex areas have increased. The Agency Board has already agreed a savings plan aimed at further reducing our expenditure to enable us to live within our funding allocation. Delivering reductions of this scale will be challenging.

In closing, I want to take this opportunity to thank our justice partners and other stakeholders for the contribution each makes to the work of the NI Courts and Tribunal Service. I also want to convey my thanks to all our staff for the service and professionalism they continue to display in what I appreciate are very challenging times.

Ronnie Armour

Chief Executive

Northern Ireland Courts and Tribunals Service

Background

The Northern Ireland Courts and Tribunals Service (NICTS) is an Agency of the Department of Justice (DOJ).

The role of the NICTS is to:

- provide administrative support for Northern Ireland's courts, tribunals and Parole Commissioners;
- support an independent Judiciary;
- provide advice to the Minister of Justice (the Minister) on matters relating to the operation of the courts, tribunals, the Enforcement of Judgments Office (EJO) and Parole Commissioners Northern Ireland (PCNI);
- enforce civil court judgments through the EJO;
- manage funds held in court on behalf of minors and patients;
- provide high quality courthouses and tribunal hearing centres; and
- act as the Central Authority under certain international conventions.

Corporate Aim

The corporate aim of the NICTS is to '*Serve the Community through the Administration of Justice*'.

Corporate Values

We aim, at all times, to demonstrate the following corporate values –

Integrity	to interact with our customers with the highest degree of integrity, promoting an atmosphere of honesty and trust;
Openness	to undertake our work in an open and transparent manner;
Professionalism	to conduct our business to the highest standards;
Accountability	to be responsible for delivering a high quality service to the public; and
Fairness	to treat everyone fairly.

Strategic Objectives

Our overarching corporate aim is supported by a number of strategic objectives, being:

- **To deliver efficient and effective Court, Tribunal and Enforcement services.**
- **To deliver high quality services that support an independent Judiciary and meet the needs of our customers.**
- **To develop and lead our people to achieve our business objectives.**
- **To deliver a controlled financial and commercial environment achieving value for money.**

Performance against the delivery targets outlined in this Business Plan will be reported on in our Annual Report which will be laid before the Northern Ireland Assembly.

About NICTS

Who we are

The Agency provides administrative support for all of Northern Ireland's courts and the majority of tribunals. We also provide administrative support to the Coroners Service; have responsibility for enforcing the judgments of the civil courts through the Enforcement of Judgments Office (EJO); for funds in court through the Court Funds Office (CFO); and the Parole Commissioners Northern Ireland.

A chart outlining the Courts and Tribunals structure can be found at **Annex B**.

The Board

The NICTS Board (the Board) oversees the work of the NICTS. The Chief Executive of the NICTS is responsible for the day-to-day operation of the Agency and leadership and management of its staff.

The Board consists of:

- Chief Executive, **Ronnie Armour** (who chairs the Board);
- Head of Court Operations, **Peter Luney**;
- Head of Tribunals and Enforcement, **Elaine Topping**;
- Head of Corporate Services, **Sharon Hetherington**;
- a DOJ representative, **David A Lavery CB**; and
- two independent members, **Colm McKenna** and one vacant post following the retirement of PJ Fitzpatrick in March 2016. This post should be filled during 2016/17.

Members of the Judiciary, nominated by the Lord Chief Justice, also attend the Board meetings. In 2016/17 the judicial representation will consist of:

The Honourable Mr Justice Deeny;

His Honour Judge McFarland, Recorder of Belfast;

District Judge Bagnall, Presiding District Judge (Magistrates' Courts); and

Mr John Duffy, President of the Appeals Tribunal.

Our organisational chart is attached at **Annex C**.

Our Business

Court Operations provide administrative support for criminal, civil and family court business and for the Coroners Service. In 2015/16, the courts dealt with approximately 85,000 criminal, civil and family cases. Coroners had around 3,900 deaths reported to them and held 85 inquests.

Tribunals and Enforcement is responsible for providing the administrative support for the majority of Northern Ireland's tribunals and the Parole Commissioners Northern Ireland (PCNI). It is also responsible for the Enforcement of Judgments Office (EJO), which incorporates the Taxing Office.

In 2015/16 Tribunals in Northern Ireland heard more than 16,800 cases and the Parole Commissioners issued approximately 850 decisions and recommendations. The EJO processed approximately 7,800 notices of intention to enforce a judgment and 5,650 applications to enforce a judgment. The EJO received 1,100 applications for repossession and completed 622.

The Taxing Office received 1,296 applications for taxation and completed taxation on 1,347 cases and issued 1,351 taxation certificates.

The level of business in some of these areas continues to increase against a backdrop of reducing budgets.

The Court Funds Office (CFO) carries out the business of the Accountant General and has administrative responsibility for funds held in court. This is primarily on behalf of clients who are incapable of managing their own affairs and children for whose benefit compensation payments are held by the court until they reach 18. CFO is also responsible for money held in court pending the settlement of civil court actions; or those who lodge bail monies. It administers funds for the Chancery Division of the Court of Judicature, in its role as a receiver of last resort for the assets of individuals, partnerships or companies.

Staffing and Resources

The NICTS currently employs 668 staff and has administrative responsibility for approximately 124 tribunal staff, the majority of whom (some 80%) deliver frontline services at courthouses and tribunal centres throughout Northern Ireland, the

Enforcement of Judgments Office, Court Funds Office and Parole Commissioners Secretariat.

A skilled and committed workforce is essential to the successful achievement of our corporate aims and in particular the challenging targets which we have agreed for 2016/17. In 2015/16 the Agency saw 64 people leave under the NICS Voluntary Exit Scheme, which brought about significant change and challenge. With this in mind we have developed a Workforce Planning Strategy to help us ensure that we have the right people; with the right skills; in the right place, at the right time in 2016/17 and beyond.

Our budget for 2016/17 is:

	£m
NICTS gross expenditure	70.7
NICTS projected fee income	27.4
Total Resource Departmental Expenditure Limit (DEL) Budget	43.3
Total Annually Managed Expenditure (AME) Budget	0.3
Capital Budget	1.8

Providing support to an independent Judiciary

The NICTS is responsible for providing administrative support for the Judiciary in Northern Ireland. The Lord Chief Justice of Northern Ireland, The Rt Hon Sir Declan Morgan, is the head of the Judiciary and President of the Courts of Northern Ireland. We support the Lord Chief Justice in the delivery of these responsibilities.

There are currently 72 salaried members of the Judiciary across the various courts and tribunals.

Judicial Office	Complement
Lord Chief Justice	1
Lord Justices of Appeal	3
High Court Judges	10
County Court Judges	18
District Judges	4
District Judges (Magistrates' Courts)	21
High Court Masters	7
Social Security and Child Support Commissioners	2
Lands Tribunal Member	1
Appeals Tribunal President and Chairperson	2
Coroners	3*

*In addition, there are four salaried judges who hold the role of Coroner concurrently with their other judicial post.

Business Planning Context

Economic & Public Sector Context

The Chief Executive's foreword makes reference to the financial challenges facing NICTS in the context of wider programme of public sector reform and financial restraint in Northern Ireland. NICTS is also facing significant operational pressures as a result of the Voluntary Exit Scheme. During a five month period 86 experienced members of staff left NICTS under the terms of the VES with a further 12 expected to leave by 31 May 2016. Like every other public sector organisation, NICTS will be required during the 2016/17 year to navigate through a number of significant staff changes as we seek to maintain a high quality service against a backdrop of innovation and reform.

Business Planning 2016/17

The NICTS Business Plan has been developed using the Balanced Scorecard methodology. Our summary Scorecard can be found at **Annex D**.

This approach will be cascaded to Divisional and Branch plans linking through to individual Performance Agreements to ensure that all members of staff can clearly identify their role in contributing to our business objectives.

Corporate Governance

As an Agency of the DOJ, the NICTS is governed under a **Framework Document**. The Framework Document sets out the arrangements for the effective governance, financing and operation of the NICTS. A copy of the NICTS Framework Document can be found on our website (www.courtsni.gov.uk).

Delivering the Plan

The NICTS Board will review progress against the 2016/17 Business Plan throughout the year. We shall publish an Annual Report on our 2016/17 performance.

Business Priorities 2016/17

Improving Performance - To deliver efficient and effective court, tribunal and enforcement services we shall;

- meet our business performance standards (set out in **Annex A**) and Causeway Service Level Agreement standards;
- support the implementation of the reforms contained in the Justice Act (Northern Ireland) 2016;
- establish the Fine Enforcement and Collection Service;
- work with the Department of Justice to secure the necessary resources to deliver legacy inquests, and any associated reform proposals, under the Stormont House / Fresh Start Agreements.
- deliver the 2016/17 outputs from the NICTS Modernisation Programme and other reform initiatives in relation to improving access to justice;
- work with the Department for Communities and the Social Security Agency to achieve the statutory transfer of The Appeal Service (TAS) to NICTS; and
- implement recommendations arising from the NI Audit Office Value for Money Report on the Court Funds Office (CFO).

Improving Services - To deliver high quality services that support an independent Judiciary and meet the needs of our customers we shall:

- provide administrative support to the Northern Ireland Judiciary, the Parole Commissioners for Northern Ireland (PCNI), the Tribunal Hearing Centre, the Coroners Service for Northern Ireland and the Planning Appeals and Water Appeals Commission;
- support the Civil and Family Justice Review led by Lord Justice Gillen;
- monitor NICTS compliance with the requirements of the Victim Charter and contribute to the development of a Witness Charter; and
- increase the NICTS NIDirect service provision for all users by March 2017.

Organisation and People – To develop and lead our people to achieve our business objectives we shall:

- support the delivery of the NICTS Reform Programme by delivering our Workforce Planning Strategy across 2016/17;

- agree and implement the 2016/17 Action Plan to address the NICS Staff Attitude Survey Report with the aim of improving the Agency score and better supporting staff in the delivery of our business objectives;
- agree our Corporate Training Plan by September 2016 with an increased emphasis on business specific training to support the delivery of business objectives; and
- manage absenteeism in line with NICS policies and procedures and support the promotion of health & wellbeing initiatives.

Financial Management – To deliver a controlled financial and commercial environment achieving value for money we shall:

- live within allocated resources, deliver savings plans and prepare for the next spending review while looking for opportunities for innovation;
- consult on an inflationary increase to civil court fees and review further cost recovery opportunities;
- produce financial plans, statements and reports in accordance with DOJ and NI Executive requirements;
- deliver effective, affordable and appropriate governance structures and arrangements across the Agency; and
- implement change arising from litigation in respect of fee-paid office holders as required by March 2017.

Annex A - Performance Standards

Performance Standards are reviewed on an annual basis to ensure relevance against business priorities and to define a challenging set of indicators in the context of emerging issues, such as budget constraints and diminishing staff resource. A small number of targets have been reassessed for 2016/17; whilst others have been maintained, primarily as a result of efficiencies and streamlining of procedures which we were able to achieve in 2015/16.

A number of the Court Performance Standards are set by the Lord Chief Justice while others are set by the NICTS as indicated below –

Criminal Business

To facilitate the efficient disposal of criminal business¹

- 90% of appeals against sentence will be listed within four weeks of leave being granted to appeal to the Court of Appeal.
- 80% of Crown Court defendants will be arraigned within six weeks of committal.
- 80% of Crown Court defendants will start their trial within 18 weeks of committal.
- 80% of Crown Court defendants will be sentenced within six weeks of a plea or a finding of guilt.
- 80% of Magistrates' Courts adult defendants will have their case disposed of within nine weeks of first listing.
- A finding will be reached within 12 weeks from first listing for 80% of Youth Court defendants.

Civil Business

To facilitate the efficient disposal of civil business

- 98% of claims for Clinical Negligence will be listed for review (before the Master) within 13 months of receipt of the writ*.
- 98% of claims for Personal Injury will be listed for review within three months of setting down.
- 95% of civil bills will be allocated a hearing date within 15 weeks of receipt of the certificate of readiness.

¹ These standards are set by the Lord Chief Justice.

- 97% of petitions for bankruptcy (presented by creditors) will be listed for hearing within six weeks.
- 90% of petitions for bankruptcy (presented by debtors) will be listed for hearing within three weeks.
- 85% of applications for Grant of Probate/Letters of Administration will be issued within seven days of receipt of correct information.

* Applicable to writs lodged since 2011

Family Business

To facilitate the efficient disposal of family business²

- 92% of Children Order applications will be listed for first directions within six weeks of receipt of correct information.
- 97% of undefended divorces and dissolution of civil partnerships will be listed for hearing within six weeks of date of receipt and, in the High Court, confirmation of readiness.
- 95% of annual accounts filed by Controllers on behalf of patients will be reviewed by the Office of Care and Protection within eight weeks of receipt.
- 95% of accounts held in court on behalf of Patients, will be reviewed by the Office of Care and Protection within 12 weeks of the annual review date.
- 95% of applications for Enduring Power of Attorney (where no objection has been lodged) will be registered within 40 days of receipt of all required information.

Coroners Service Business

To facilitate the efficient disposal of Coroners Service business

- 97% of all deaths investigated that do not require a post-mortem examination will have the certificate of registration issued to the Registrar of Deaths within three working days of the death being reported to the Coroner.
- 95% of all deaths where a post-mortem examination reveals a natural cause of death will have the certificate of registration issued to the Registrar of Deaths within five working days of receipt of the post-mortem report.

² The courts seek to attain the requirement prescribed in the Children (Northern Ireland) Order 1995 that any matter relating to children will be dealt with expeditiously. Any steps in the process will be informed by that statutory imperative and by the provisions of the Case Management Protocol for Public and Private Law cases.

- In 95% of inquests the administrative listing arrangements will be completed within 28 days of the Coroner's direction to list.

Tribunal Business

- 90 % of all Tribunal hearing dates will be offered within the specified number of weeks.
- 80% of MHRT appeals will be disposed of within 8 weeks of receipt.

Parole Commissioners Secretariat

- 95% of cases will be scheduled within five working days of receipt from the Department of Justice.
- 95% of decisions will be issued within five working days of receipt from a Commissioner.

The Appeals Service

The Agency currently administers The Appeals Service (TAS) on behalf of the Department for Communities (DfC) under a Service Level Agreement. DfC retains statutory and financial responsibility for TAS, including the setting of business performance targets. The Agency is responsible for publishing performance against the agreed targets.

- 80% of appeals will be offered a first date of hearing within 11 weeks of the Hearing Type Enquiry return.
- 95% of parties to the appeal will receive notification of the appeal hearing date 14 days in advance of the hearing.

The Enforcement of Judgments Office

- Accept 95% of Enforcement Applications within 10 working days..
- Complete 85% of repossessions within 26 weeks of acceptance.
- Produce summons for interview in 90% of debt cases within five weeks of acceptance.

Taxing Office

- Produce 95% of Taxation Assessments within 15 working days.

Court Funds Office

- 95% of all client purchase, sale and payment transactions will be completed within 10 working days of receipt of the relevant documentation.
- 95% of confirmations that funds have been received by the Court Funds Office will be issued within five working days of the receipt of funds (or notification of appointment of controller, if later).

Annex B - Courts and Tribunals in Northern Ireland

Court of Appeal

Hears appeals on points of law in criminal and civil cases from all courts

The High Court

Hears complex or important civil cases and appeals from County Court

County Courts (including Family Care Centres)

Hears a wide range of civil actions including Small Claims and family cases

The Crown Court

Hears all serious criminal cases

Coroners Court

Investigates unexplained deaths

Magistrates' Courts

(Including Youth Courts and Family Proceedings)

Hears the majority of criminal cases and civil and family cases involving juveniles and civil and family cases

The Enforcement of Judgments Office

EJO enforces civil judgments of the courts related to the recovery of money, goods and property.

Taxing Office – provides administrative support to the Taxing Master in the assessment (or taxing) of bills of costs.

Northern Ireland Tribunals

Social Security and Child Support Commissioners

Appeal Tribunals*

Care Tribunal

Charity Tribunal

Criminal Injuries Compensation Appeals Panel

Health and Safety Tribunals

Mental Health Review Tribunal

Northern Ireland Valuation Tribunal

Northern Ireland Traffic Penalty Tribunal

Pensions Appeal Tribunal

Rent Assessment Panel*

Special Educational Needs and Disability Tribunal

The Lands Tribunal

Health and Personal Social Services

Disqualification Tribunal

*These tribunals are administered by NICTS under an Agency agreement with DSD

Parole Commissions Secretariat

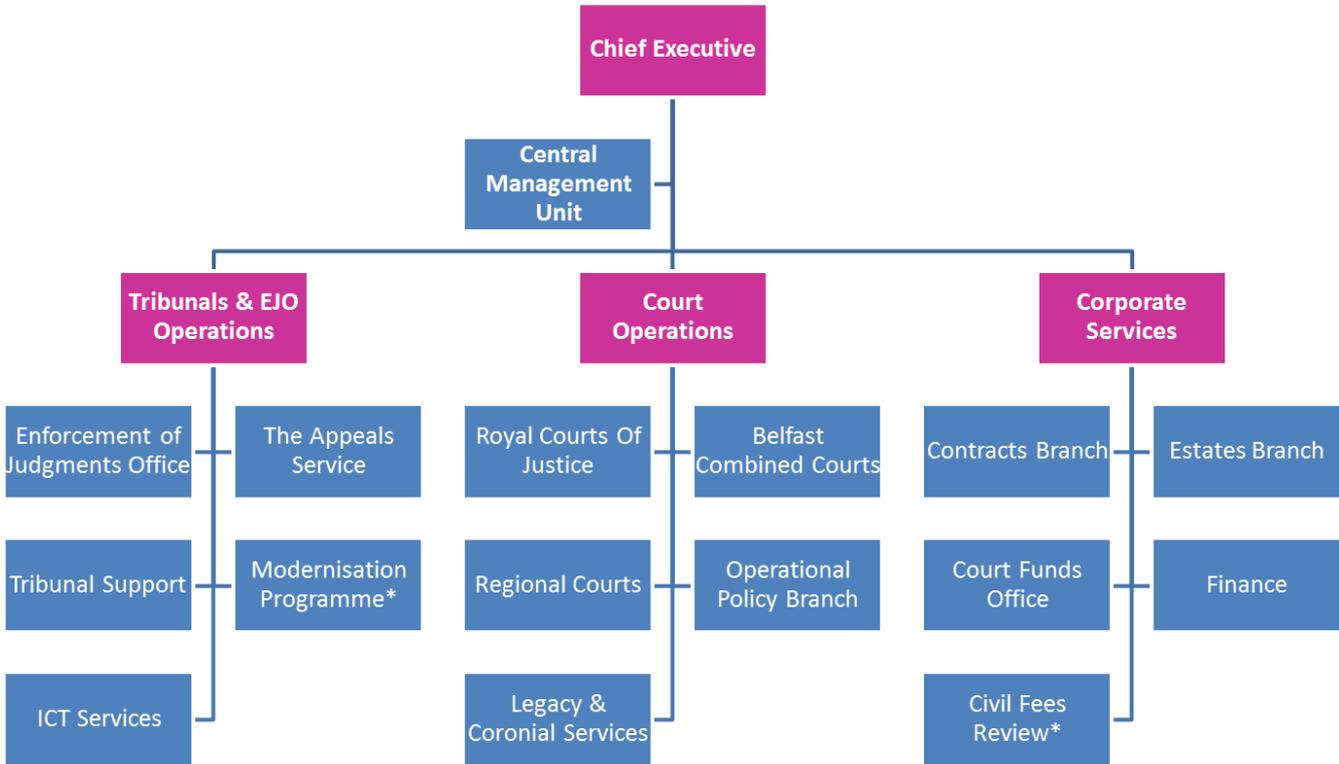
Parole Commissioners Secretariat provide administrative support to the Parole Commissioners for Northern Ireland who are responsible for the release and recall of prisoners referred to them under the Criminal Justice (NI) Order 2008 or under the Life Sentences (NI) Order 2001

Planning Appeals Commission Water Appeals Commission (PACWAC)

PACWAC determines appeals against decisions made and notices issued by government departments and district councils on a wide range of planning, environmental and water matters; and

PACWAC conducts independent examinations, public inquiries and hearings and report to departments on a wide range of matters referred to the PACWAC. Decisions on these matters are taken by the departments.

Annex C - Organisational Structure



*These posts are time-bound. These would move into the relevant business area once complete.

Annex D - Balanced Scorecard



Appendix Contact Details – Courthouses and Tribunals in Northern Ireland

Courthouses

Antrim Court Office

The Courthouse
30 Castle Way
Antrim
BT41 4AQ
Phone: 030 0200 7812

Royal Courts of Justice

Chichester Street
Belfast
BT1 3JF
Phone: 030 0200 7812

Armagh Court Office

The Courthouse
The Mall
Armagh
BT61 9DJ
Phone: 030 0200 7812

Coleraine Court Office

The Courthouse
46A Mountsandel Road
Coleraine
BT52 1HY
Phone: 030 0200 7812

Ballymena Court Office

The Courthouse
Albert Place
Ballymena
BT43 5BS
Phone: 030 0200 7812

Craigavon Court Office

The Courthouse
Central Way
Craigavon
BT64 1AP
Phone: 030 0200 7812

Belfast Combined Courts

Laganside Courts
45 Oxford Street
Belfast
BT1 3LL
Phone: 030 0200 7812

Downpatrick Court Office

The Courthouse
English Street
Downpatrick
BT30 6AD
Phone: 030 0200 7812

Coronial and Legacy Services

5th Floor, Laganside House
23-27 Oxford Street
Belfast
BT1 3LA
Phone: 030 0200 7812

Dungannon Court Office

The Courthouse
46 Killyman Road
Dungannon
BT71 6DE
Phone: 030 0200 7812

Enniskillen Court Office

The Courthouse
East Bridge Street
Enniskillen
BT74 7BP
Phone: 030 0200 7812

Newry Court Office

The Courthouse
23 New Street
Newry
BT35 6JD
Phone: 030 0200 7812

Limavady Court Office

The Courthouse
Main Street
Limavady
BT49 0EY
Phone: 030 0200 7812

Newtownards Court Office

The Courthouse
Regent Street
Newtownards
BT23 4LP
Phone: 030 0200 7812

Lisburn Court Office

The Courthouse
Railway Street
Lisburn
BT28 1XR
Phone: 030 0200 7812

Omagh Court Office

The Courthouse
High Street
Omagh
BT78 1DU
Phone: 030 0200 7812

Londonderry Court Office

The Courthouse
Bishop Street
Londonderry
BT48 6PQ
Phone: 028 7136 3448

Strabane Court Office

The Courthouse
Derry Road
Strabane
BT82 8DT
Phone: 030 0200 7812

Magherafelt Court Office

The Courthouse
Hospital Road
Magherafelt
BT45 5DG
Phone: 030 0200 7812

Enforcement of Judgments Office

Laganside House
23-27 Oxford Street
Belfast BT1 3LA
Phone: 0300 200 7812

Northern Ireland Tribunals

Northern Ireland Valuation Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4893

Criminal Injuries Compensation Appeals Panel Northern Ireland

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9041 2326

Office of Social Security/Child Support Commissioners

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4883

Special Educational Needs and Disability Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4887

Pensions Appeal Tribunals

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4889

Mental Health Review Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4843

Northern Ireland Traffic Penalty Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4892

Charity Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4892

Care Tribunal

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4893

Lands Tribunal

Royal Courts of Justice
2nd Floor
Chichester Street
Belfast
BT1 3JJ
Phone: 028 9032 7703

The Appeals Tribunal (Belfast)*

6th Floor, Oyster House
12 Wellington Place
Belfast
BT1 6GE
Phone: 028 9051 8518

The Appeals Tribunal (Omagh)*

12-14 Dublin Road
Omagh
BT78 1ES
Phone: 028 8224 9595

Health and Safety Tribunals

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4892

Health and Personal Social Services**Disqualification Tribunal**

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4892

Pensions Appeal Commissioners

Tribunal Hearing Centre
2nd Floor, Royal Courts of Justice
Chichester Street
Belfast
BT1 3JF
Phone: 028 9072 4883

Rent Assessment Panel*

Cleaver House
3 Donegall Square North
Belfast
BT1 5GA
Phone: 028 9051 8518

Parole Commissioners for Northern Ireland

Laganside Court
Mezzanine, 1st Floor
Oxford Street, Belfast
BT1 3LL
Phone: 028 9041 2969

* These tribunals are currently administered by the NICTS under an SLA with the Department for Social Development.

Northern Ireland Courts and Tribunals Service
Laganside House
23-27 Oxford Street
Belfast
BT1 3LA

www.courtsni.gov.uk

