



# **MONTHLY PERFORMANCE REPORT**

**September 2024**

## Service Achievements – Disclosures September 2024

AccessNI processed 18,614 disclosure certificates. Information was disclosed on 761 certificates<sup>1</sup>.

Type	Number processed	Information disclosed
Basic	1,763	53
Basic RB	2,300	54
Standard	480	76
Enhanced	14,071	578

This month AccessNI achieved against our performance targets:-

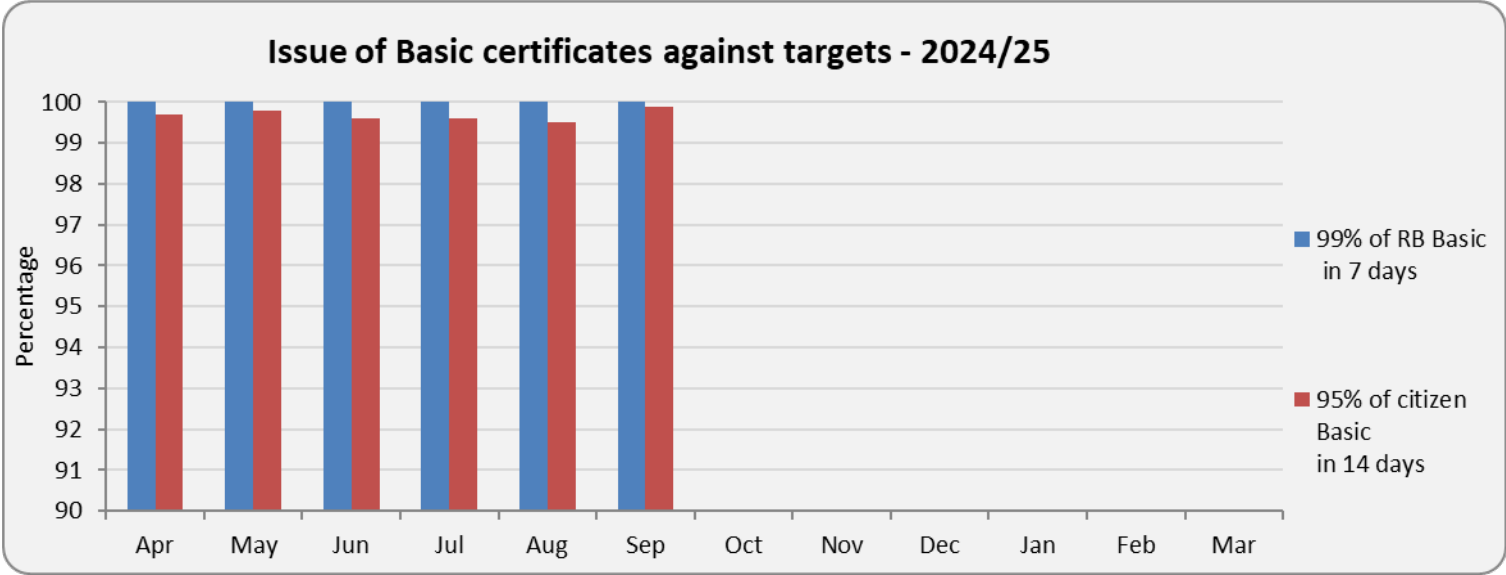
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.9%	1 day
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	95%	3 days
95% of Enhanced issued within 21 days	97.9%	
98% of Enhanced issued within 28 days	98.4%	

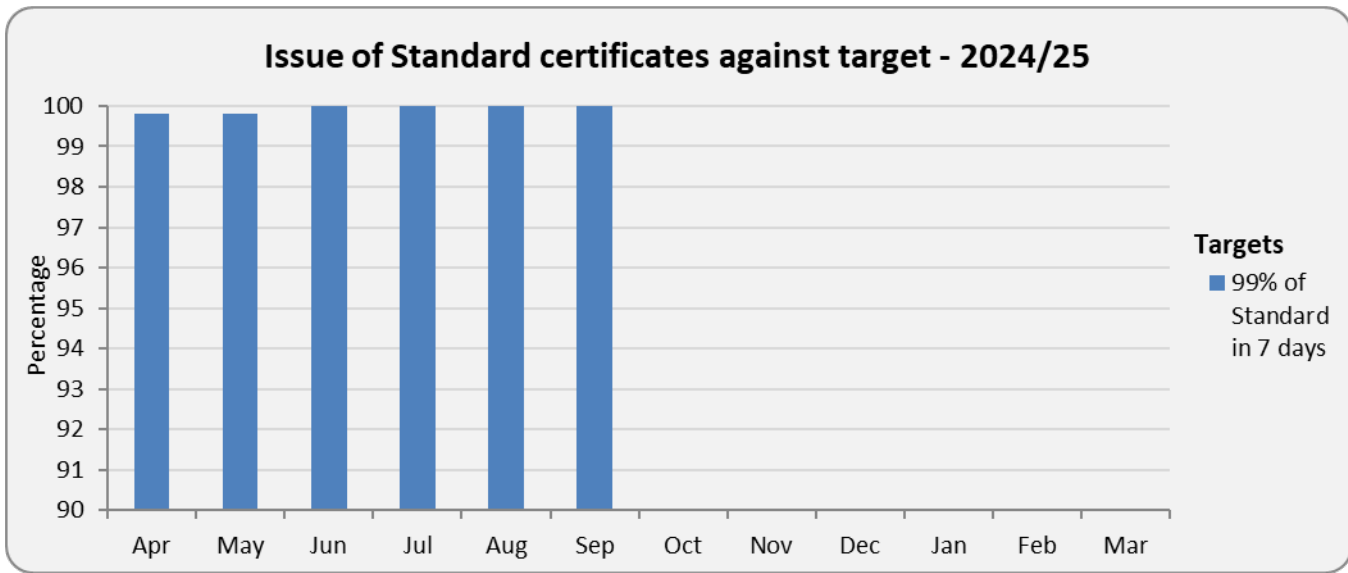
<sup>1</sup> The information disclosed number can include cases processed before September 2024 but which have been printed and issued in that month.

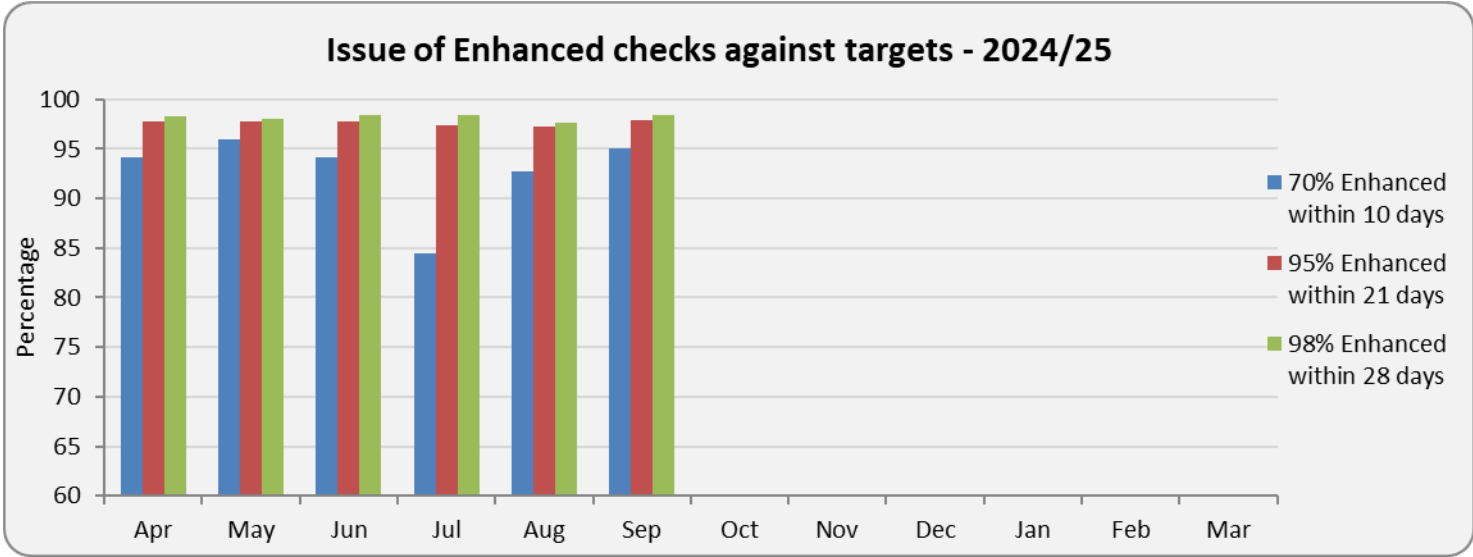
## **This month AccessNI also:-**

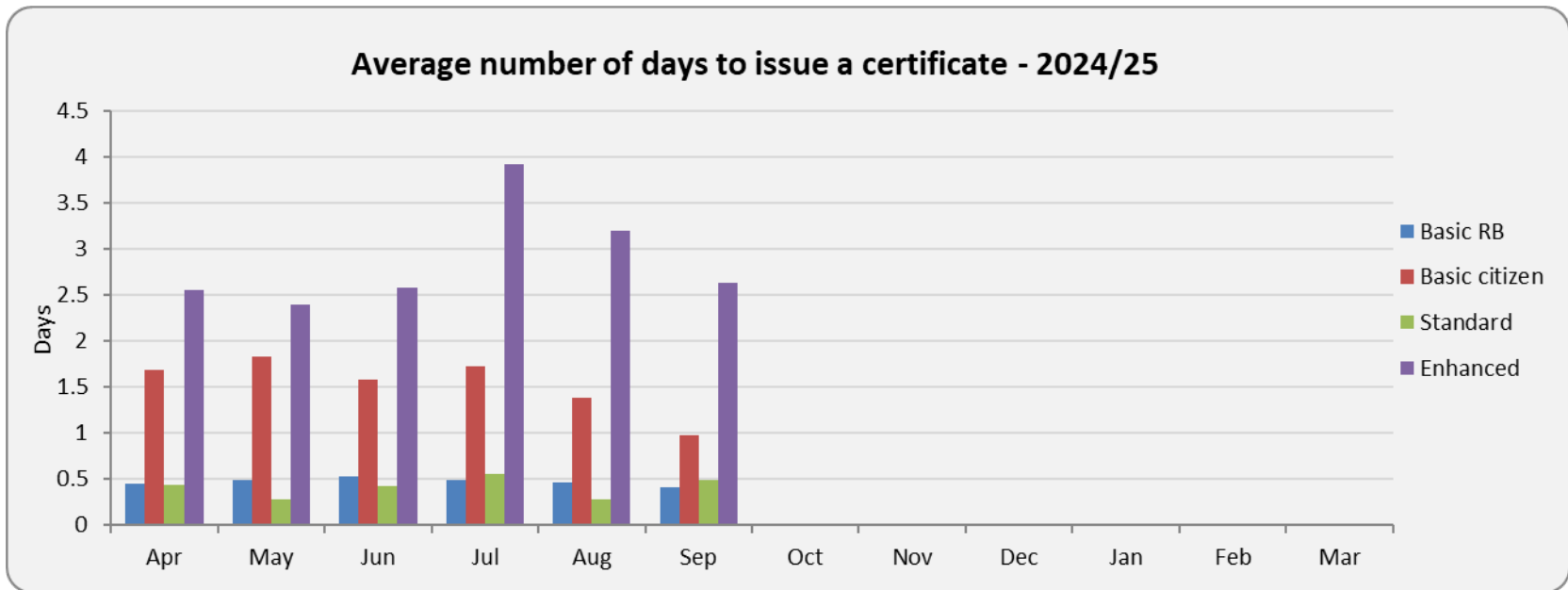
- Issued 58.1% of certificates by digital means, and 41.9% by paper;
- Filtered 591 old and minor offences from Standard and Enhanced certificates;
- Made 55 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 20 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 242 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were no substantive disputes about criminal record information disclosed on certificates;
- Referred 3,287 applications for Enhanced certificates to PSNI and 680 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 10 disclosures of information and other police forces made 0 disclosure of information for inclusion in AccessNI certificates; and
- Made 25 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	Sep-24	%Sep-23	Total 24/25	%2023/24
<b>Applications Received</b>				
Basic	1,790	117.84%	10,255	113.70%
Basic RB	2,283	117.08%	13,862	117.54%
Standard	487	132.34%	2,816	141.94%
Enhanced	13,809	100.09%	70,045	100.05%
<b>Total</b>	<b>18,369</b>		<b>96,978</b>	
<b>Cases Processed</b>				
Basic	1,763		10,061	
Basic RB	2,300		13,816	
Standard	480		2,806	
Enhanced	14,071		69,908	
<b>Total</b>	<b>18,614</b>		<b>96,591</b>	











**Monthly registrations - 2024/25**  
**[Total number registrations 730 - signatories 2995]**

