



MONTHLY PERFORMANCE REPORT

August 2024

Service Achievements – Disclosures August 2024

AccessNI processed 15,220 disclosure certificates. Information was disclosed on 711 certificates¹.

Type	Number processed	Information disclosed
Basic	1,512	49
Basic RB	2,174	58
Standard	435	57
Enhanced	11,099	547

This month AccessNI achieved against our performance targets:-

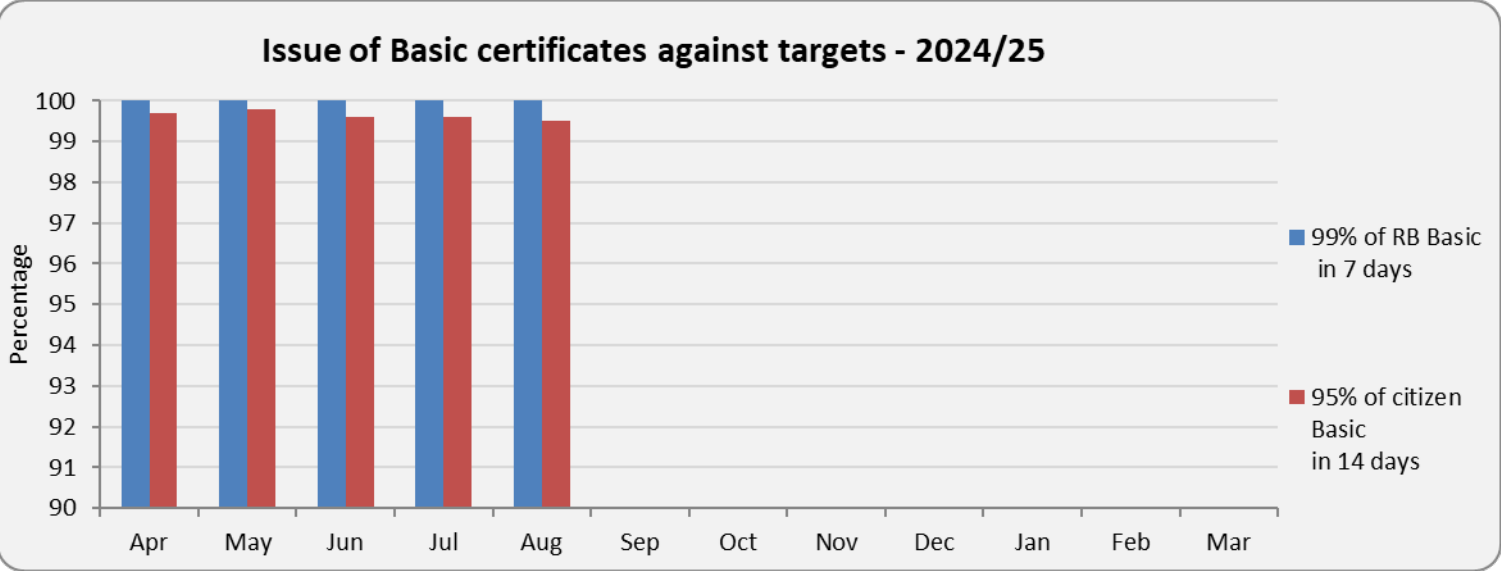
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.5%	1 day
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	92.7%	3 days
95% of Enhanced issued within 21 days	97.3%	
98% of Enhanced issued within 28 days	97.6%	

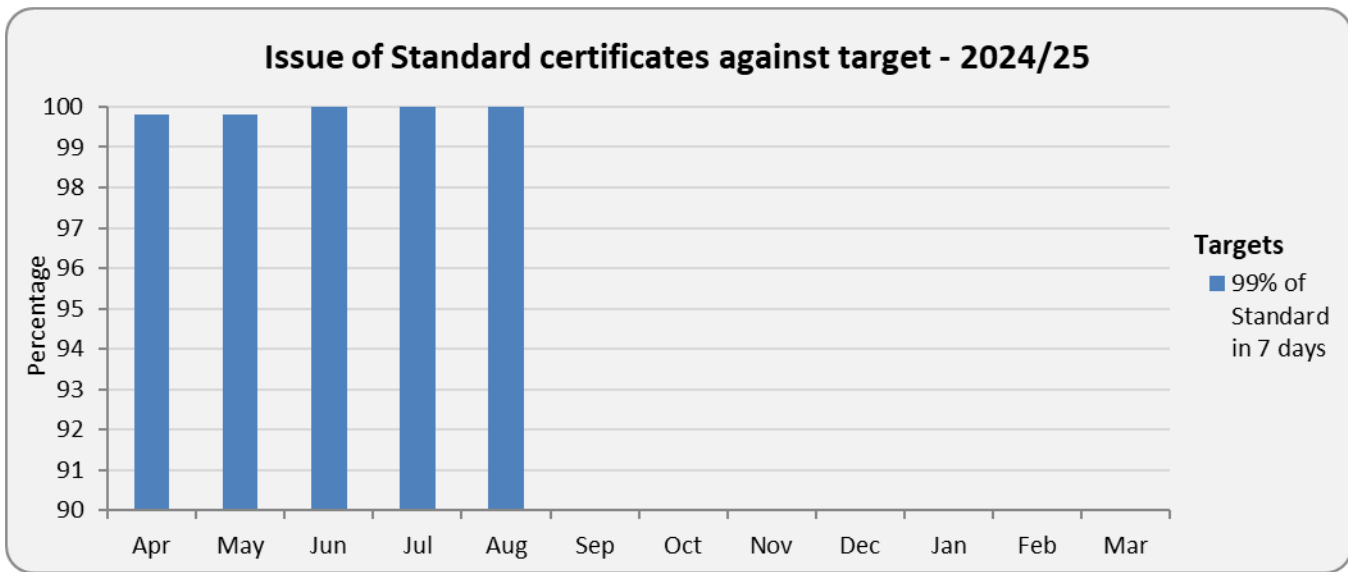
¹ The information disclosed number can include cases processed before August 2024 but which have been printed and issued in that month.

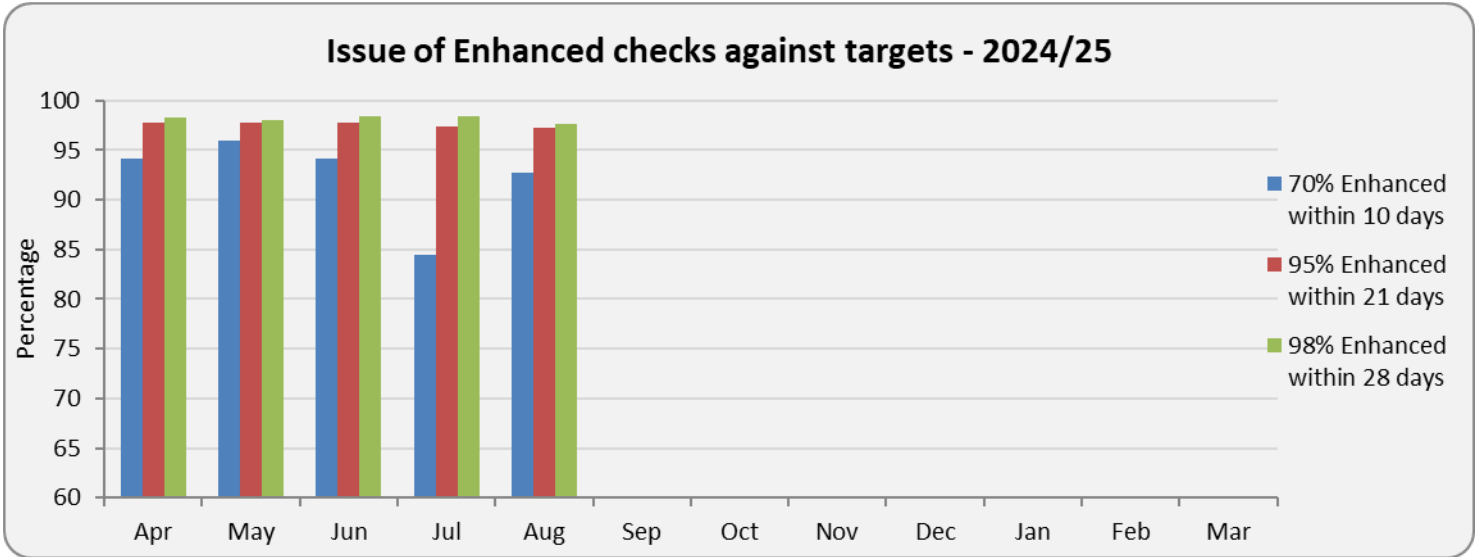
This month AccessNI also:-

- Issued 60% of certificates by digital means, and 40% by paper;
- Filtered 578 old and minor offences from Standard and Enhanced certificates;
- Made 35 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 15 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 141 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There was 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 2,763 applications for Enhanced certificates to PSNI and 581 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 18 disclosures of information and other police forces made 0 disclosures of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

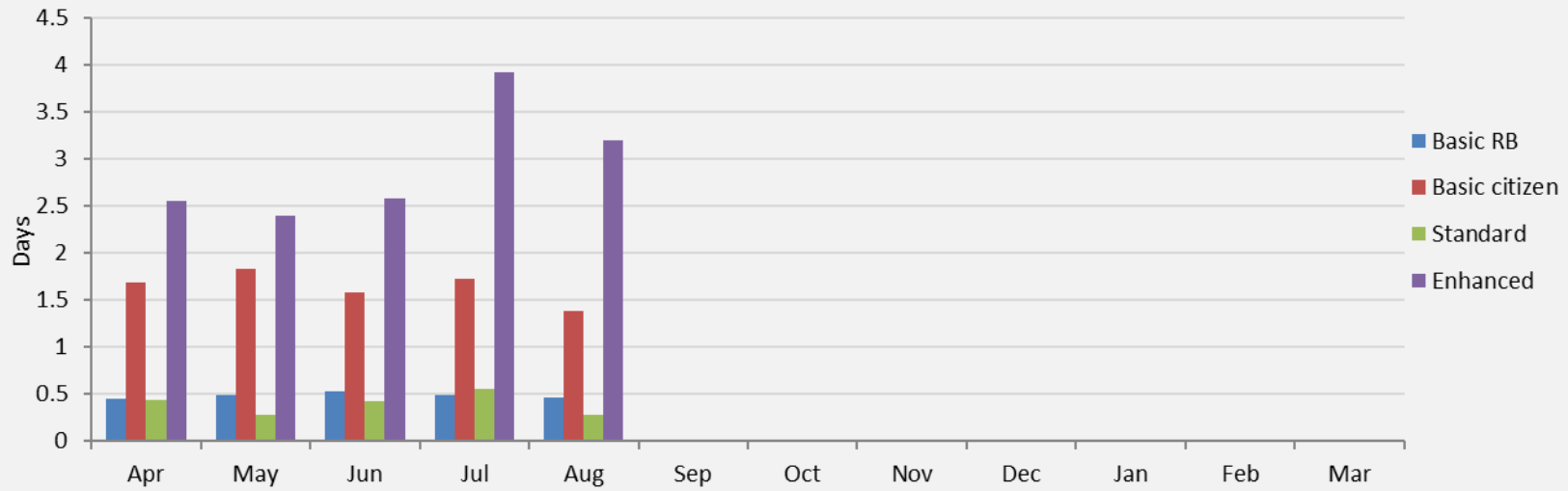
	Aug-24	%Aug-23	Total 24/25	%2023/24
Applications Received				
Basic	1,678	104.50%	8,776	117.00%
Basic RB	2,228	107.01%	11,579	117.64%
Standard	432	127.06%	2,333	144.37%
Enhanced	11,263	98.78%	56,262	100.09%
Total	15,601		78,950	
Cases Processed				
Basic	1,512		8,298	
Basic RB	2,174		11,516	
Standard	435		2,327	
Enhanced	11,099		55,846	
Total	15,220		77,987	







Average number of days to issue a certificate - 2024/25



Monthly registrations - 2024/25
[Total number registrations 730 - signatories 3011]

