



MONTHLY PERFORMANCE REPORT

June 2024

Service Achievements – Disclosures June 2024

AccessNI processed 15,961 disclosure certificates. Information was disclosed on 566 certificates¹.

Type	Number processed	Information disclosed
Basic	1,704	52
Basic RB	2,534	56
Standard	415	50
Enhanced	11,308	408

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.6%	2 days
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	94.2%	3 days
95% of Enhanced issued within 21 days	97.8%	
98% of Enhanced issued within 28 days	98.4%	

¹ The information disclosed number can include cases processed before June 2024 but which have been printed and issued in that month.

This month AccessNI also:-

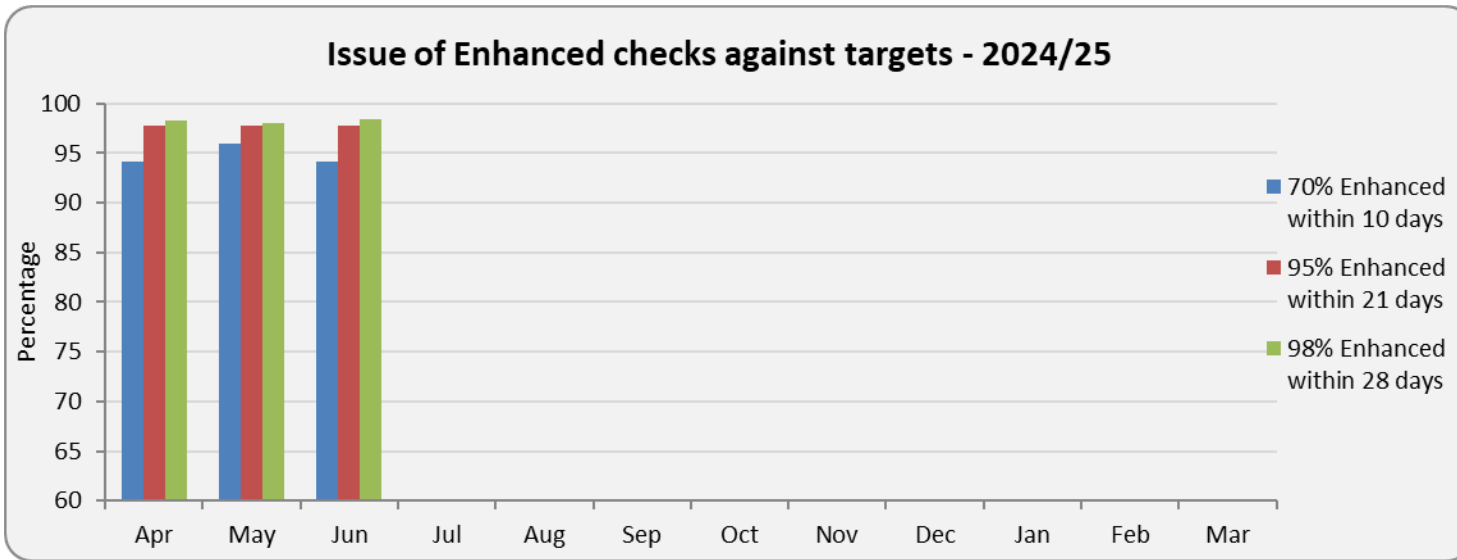
- Issued 61.9% of certificates by digital means, and 38.1% by paper;
- Filtered 383 old and minor offences from Standard and Enhanced certificates;
- Made 25 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 19 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 162 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,788 applications for Enhanced certificates to PSNI and 568 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 15 disclosures of information and other police forces made 0 disclosures of information for inclusion in AccessNI certificates; and
- Made 21 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

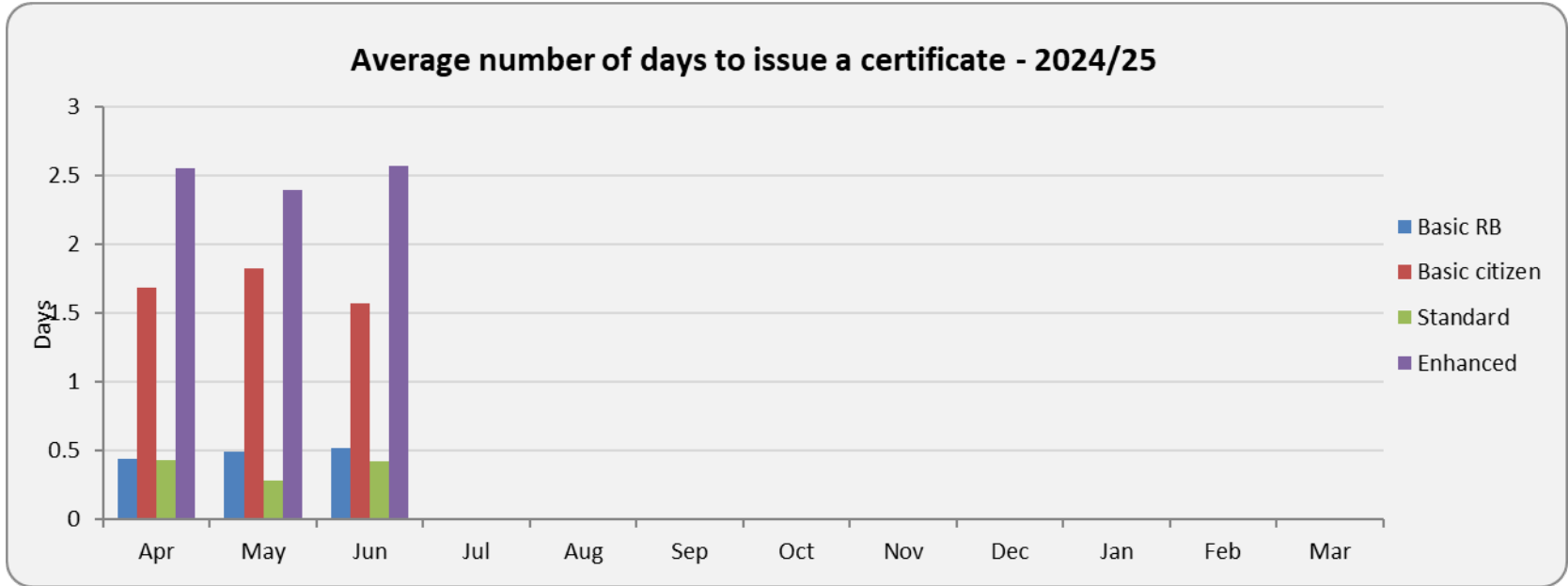
	Jun-24	%June-23	Total 24/25	%2023/24
Applications Received				
Basic	2,018	126.92%	5,779	129.00%
Basic RB	2,517	117.23%	7,048	120.01%
Standard	414	127.78%	1,379	146.39%
Enhanced	11,528	93.91%	33,651	100.99%
Total	16,477		47,857	
Cases Processed				
Basic	1,704		5,160	
Basic RB	2,534		7,030	
Standard	415		1,376	
Enhanced	11,308		33,448	
Total	15,961		47,014	



Issue of Standard certificates against target - 2024/25







Monthly registrations - 2024/25
[Total number registrations 741 - signatories 3102]

