



MONTHLY PERFORMANCE REPORT

May 2024

Service Achievements – Disclosures May 2024

AccessNI processed 15,783 disclosure certificates. Information was disclosed on 686 certificates¹.

Type	Number processed	Information disclosed
Basic	1,731	53
Basic RB	2,254	47
Standard	539	65
Enhanced	11,259	521

This month AccessNI achieved against our performance targets:-

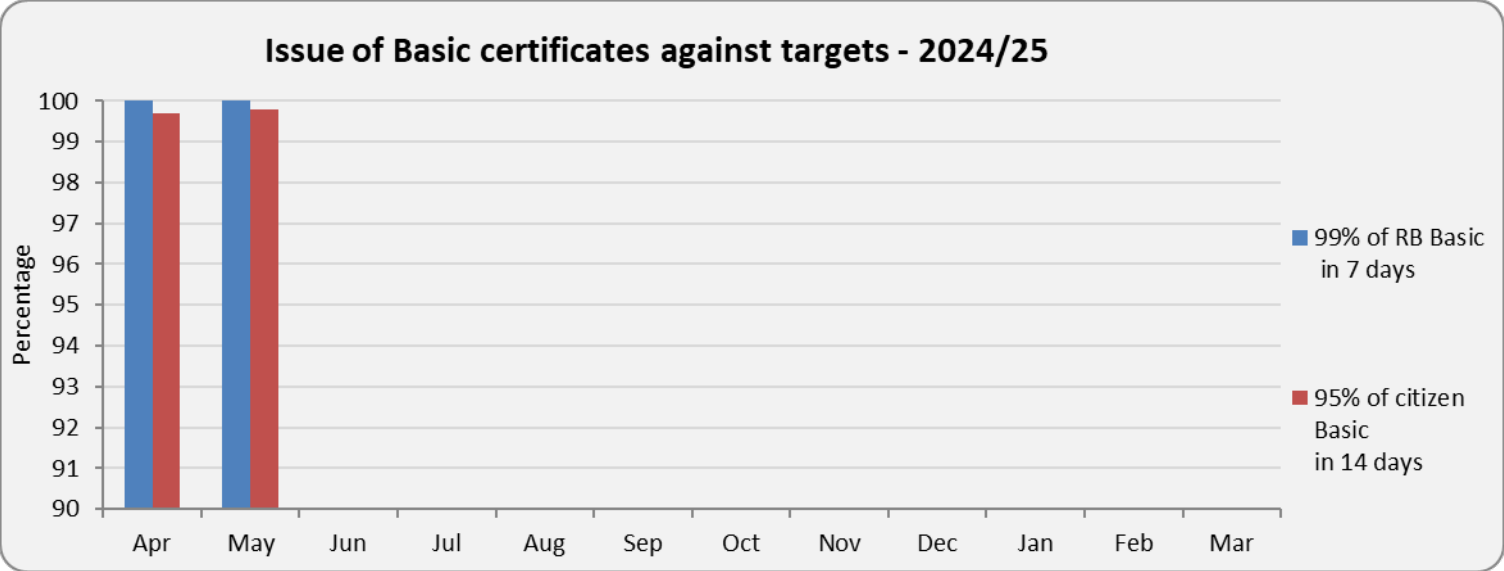
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.8%	2 days
99% of Standards issued within 7 days	99.8%	1 day
70% of Enhanced issued within 10 days	95.9%	2 days
95% of Enhanced issued within 21 days	98.1%	
98% of Enhanced issued within 28 days	98.5%	

¹ The information disclosed number can include cases processed before May 2024 but which have been printed and issued in that month.

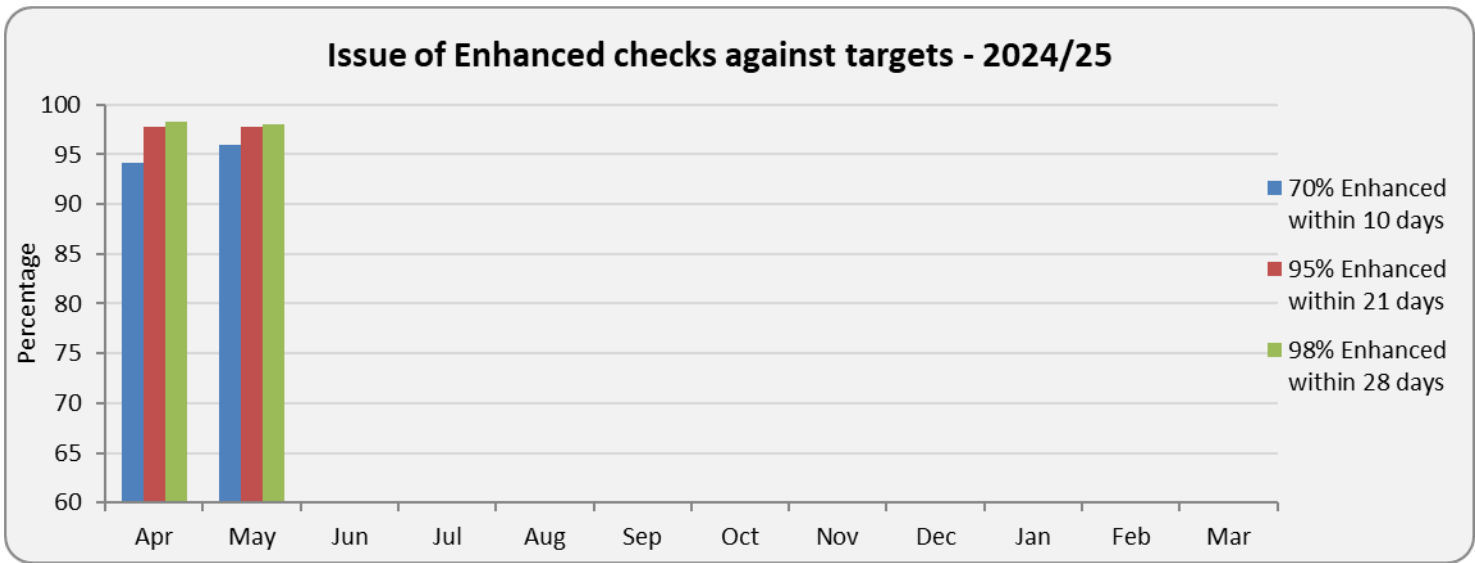
This month AccessNI also:-

- Issued 60.1% of certificates by digital means, and 39.9% by paper;
- Filtered 553 old and minor offences from Standard and Enhanced certificates;
- Made 54 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 11 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 145 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,686 applications for Enhanced certificates to PSNI and 548 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 13 disclosures of information and other police forces made 2 disclosures of information for inclusion in AccessNI certificates; and
- Made 17 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	May-24	%May-23	Total 24/25	%2023/24
Applications Received				
Basic	1,985	129.15%	4,208	145.61%
Basic RB	2,240	120.69%	4,531	121.60%
Standard	540	143.62%	968	156.63%
Enhanced	11,361	99.78%	22,159	105.28%
Total	16,126		31,866	
Cases Processed				
Basic	1,731			
Basic RB	2,254			
Standard	539			
Enhanced	11,259			
Total	15,783			









Monthly registrations - 2024/25
[Total number registrations 790 - signatories 3188]

