



MONTHLY PERFORMANCE REPORT

February 2024

Service Achievements – Disclosures February 2024

AccessNI processed 14,204 disclosure certificates. Information was disclosed on 652 certificates¹.

Type	Number processed	Information disclosed
Basic	1,832	64
Basic RB	1,846	68
Standard	326	40
Enhanced	10,200	480

This month AccessNI achieved against our performance targets:-

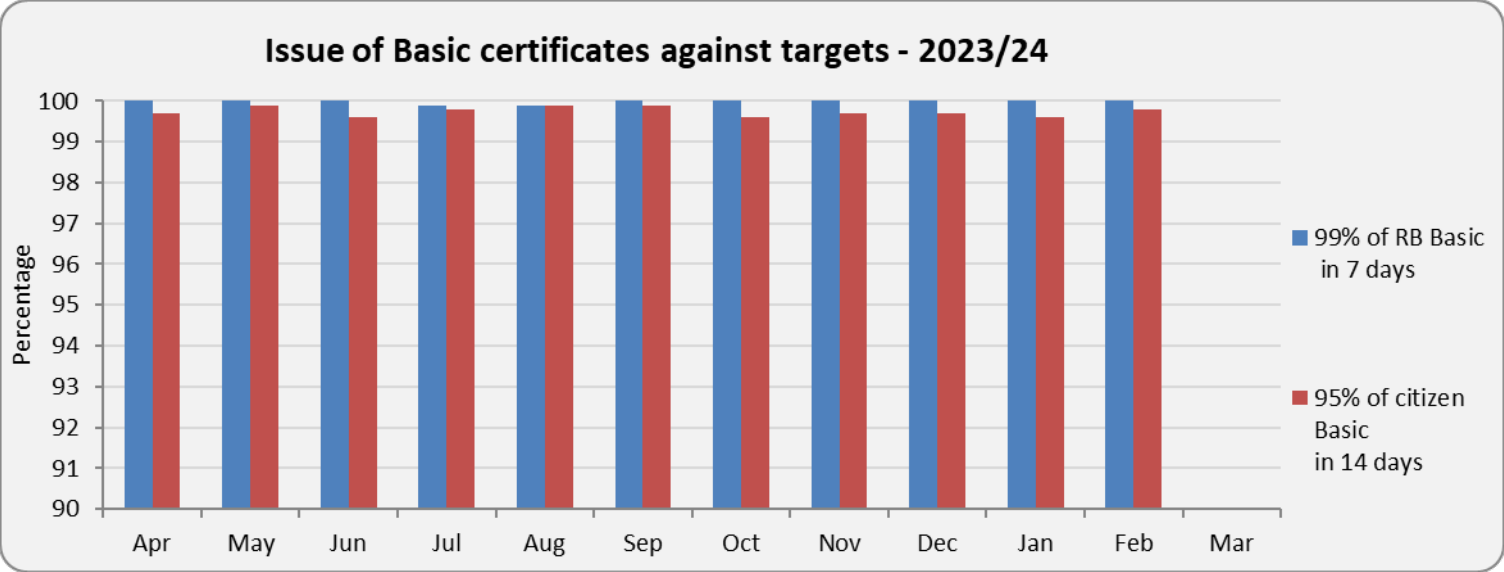
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.8%	2 days
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	93.4%	4 days
95% of Enhanced issued within 21 days	97.4%	
98% of Enhanced issued within 28 days	98.1%	

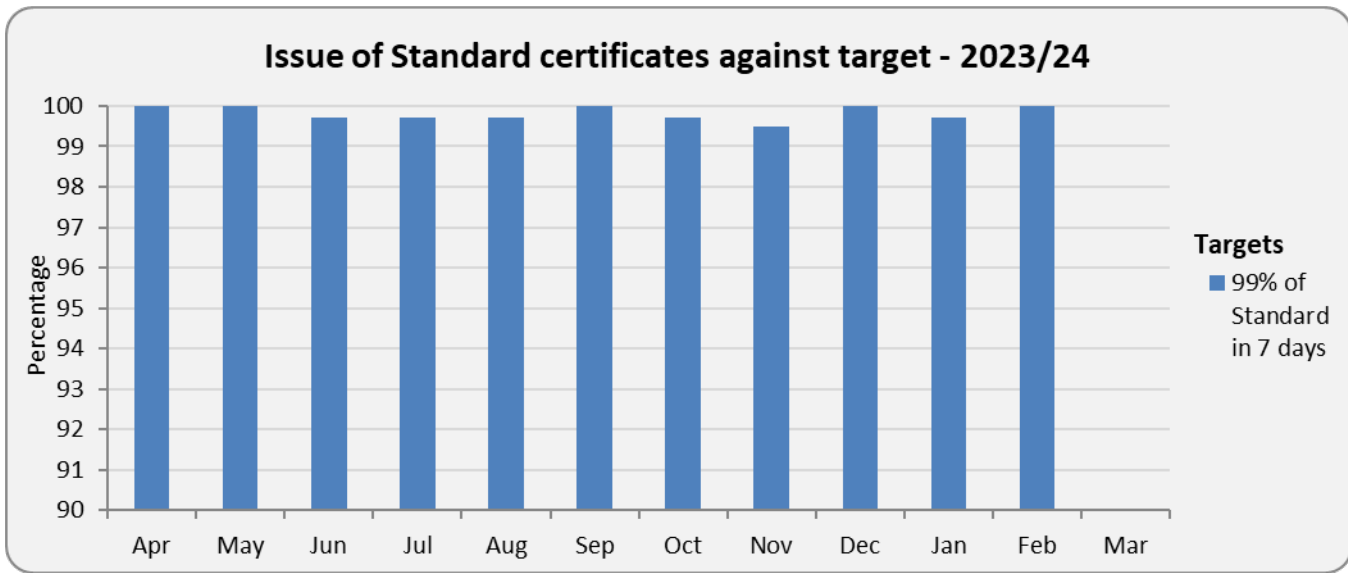
¹ The information disclosed number can include cases processed before February 2024 but which have been printed and issued in that month.

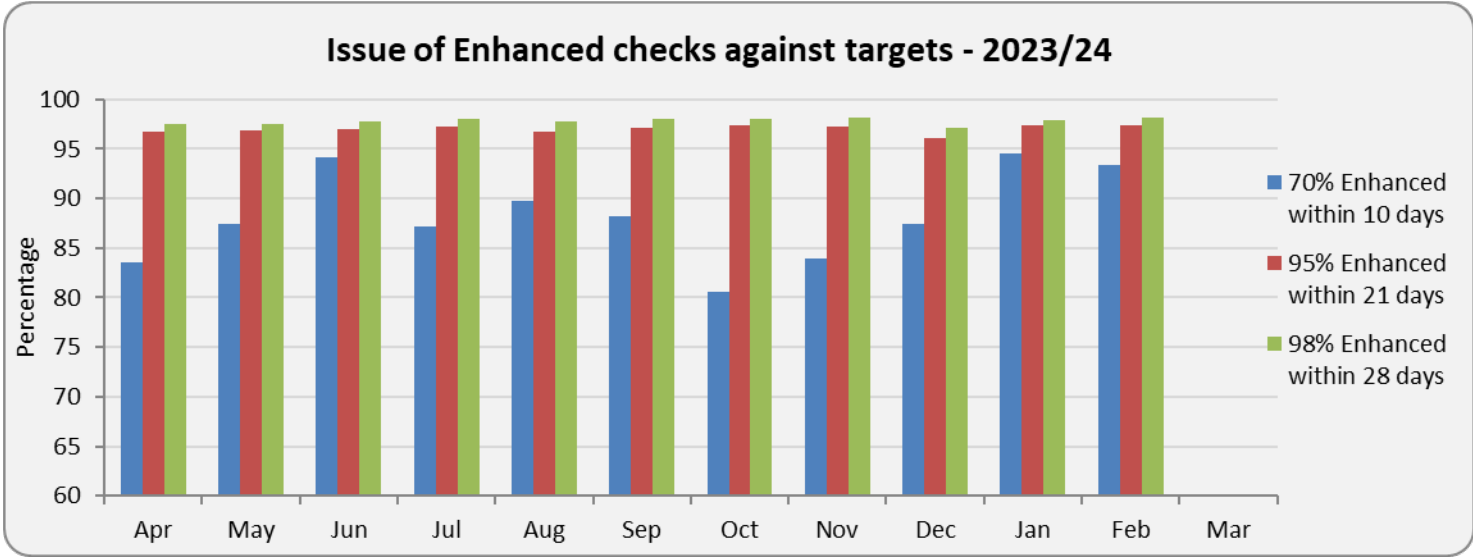
This month AccessNI also:-

- Issued 57.8% of certificates by digital means, and 42.2% by paper;
- Filtered 507 old and minor offences from Standard and Enhanced certificates;
- Made 48 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 7 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 159 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,927 applications for Enhanced certificates to PSNI and 623 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 19 disclosures of information and other police forces made 1 disclosure of information for inclusion in AccessNI certificates; and
- Made 26 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

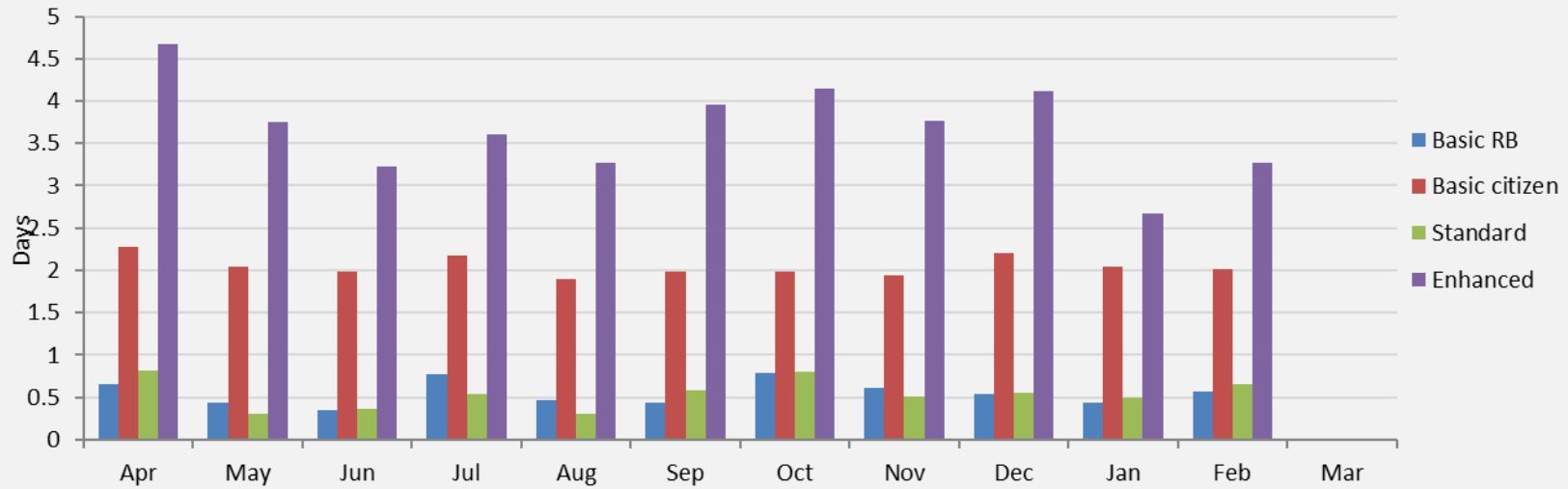
	Feb-24	%Feb-23	Total 23/24	%2022/23
Applications Received				
Basic	2,164	134.41%	17,259	103.35%
Basic RB	1,846	105.07%	21,006	96.63%
Standard	332	122.06%	3,676	89.35%
Enhanced	10,134	96.40%	120,299	102.42%
Total	14,476		162,240	
Cases Processed				
Basic	1,832		16,573	
Basic RB	1,846		20,998	
Standard	326		3,665	
Enhanced	10,200		120,901	
Total	14,204		162,137	







Average number of days to issue a certificate - 2023/24



Monthly registrations - 2023/24
[Total number registrations 774 - signatories 3089]

