



MONTHLY PERFORMANCE REPORT

October 2023

Service Achievements – Disclosures October 2023

AccessNI processed 17,207 disclosure certificates. Information was disclosed on 769 certificates¹.

Type	Number processed	Information disclosed
Basic	1,461	45
Basic RB	1,880	60
Standard	398	67
Enhanced	13,468	597

This month AccessNI achieved against our performance targets:-

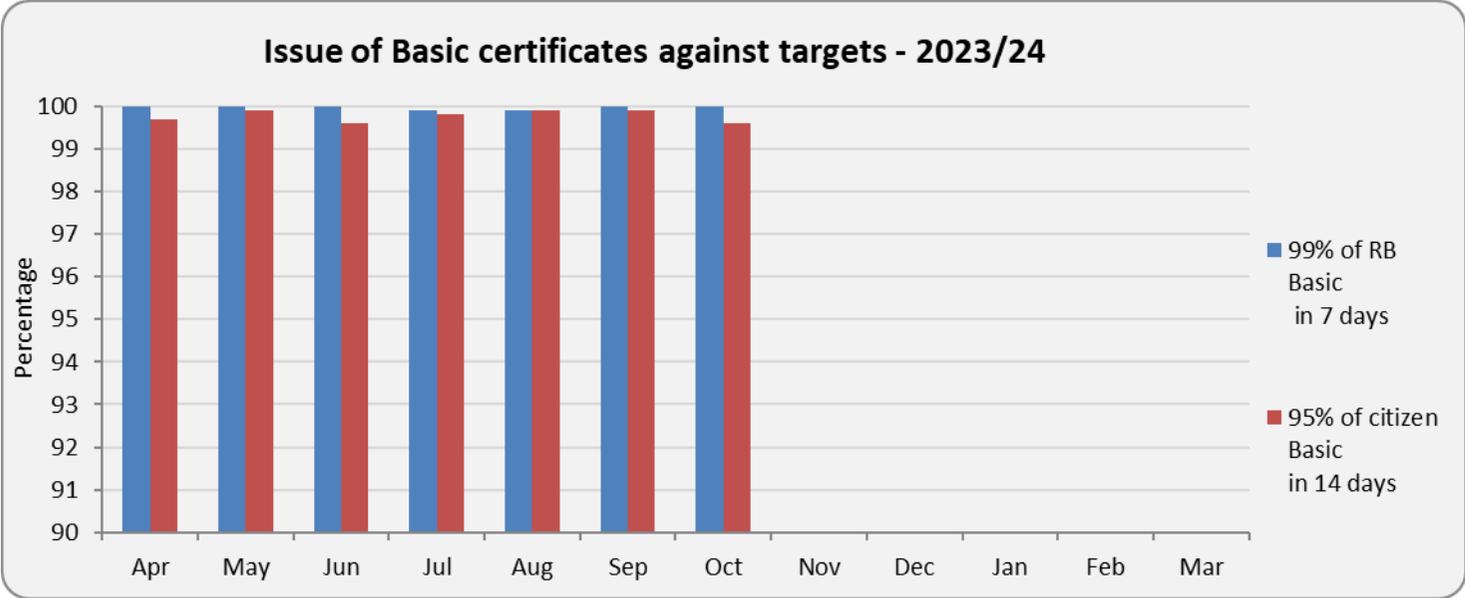
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.6%	2 days
99% of Standards issued within 7 days	99.7%	1 day
70% of Enhanced issued within 10 days	80.8%	4 days
95% of Enhanced issued within 21 days	97.4%	
98% of Enhanced issued within 28 days	98%	

¹ The information disclosed number can include cases processed before October 2023 but which have been printed and issued in that month.

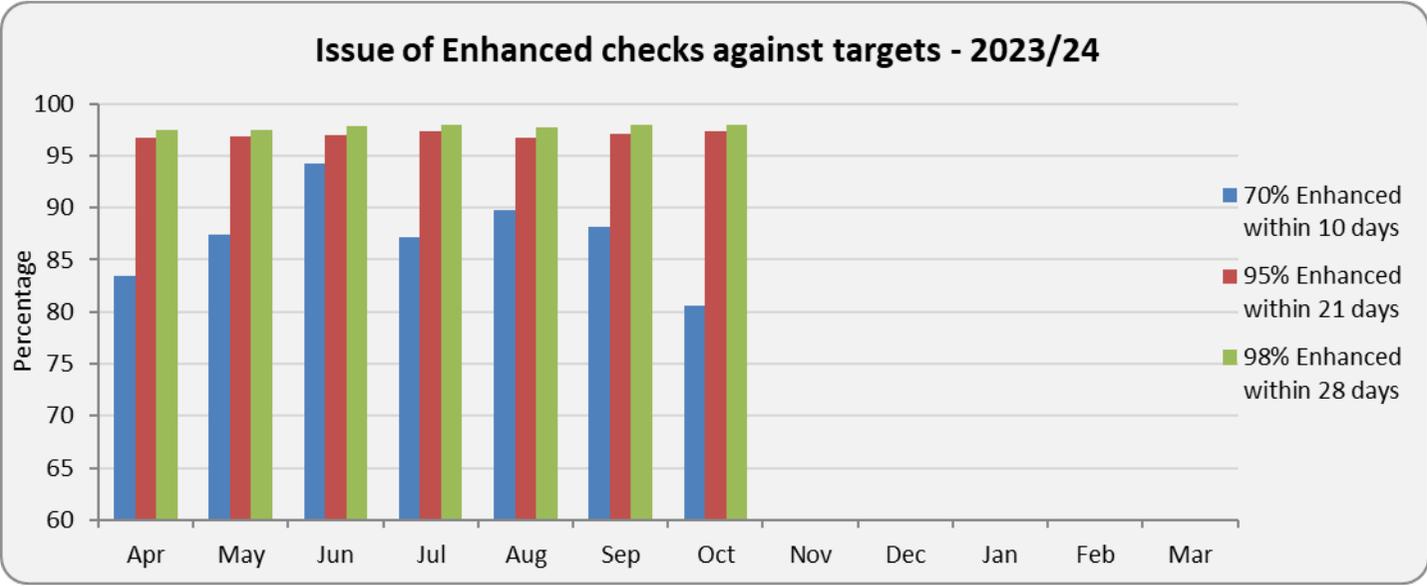
This month AccessNI also:-

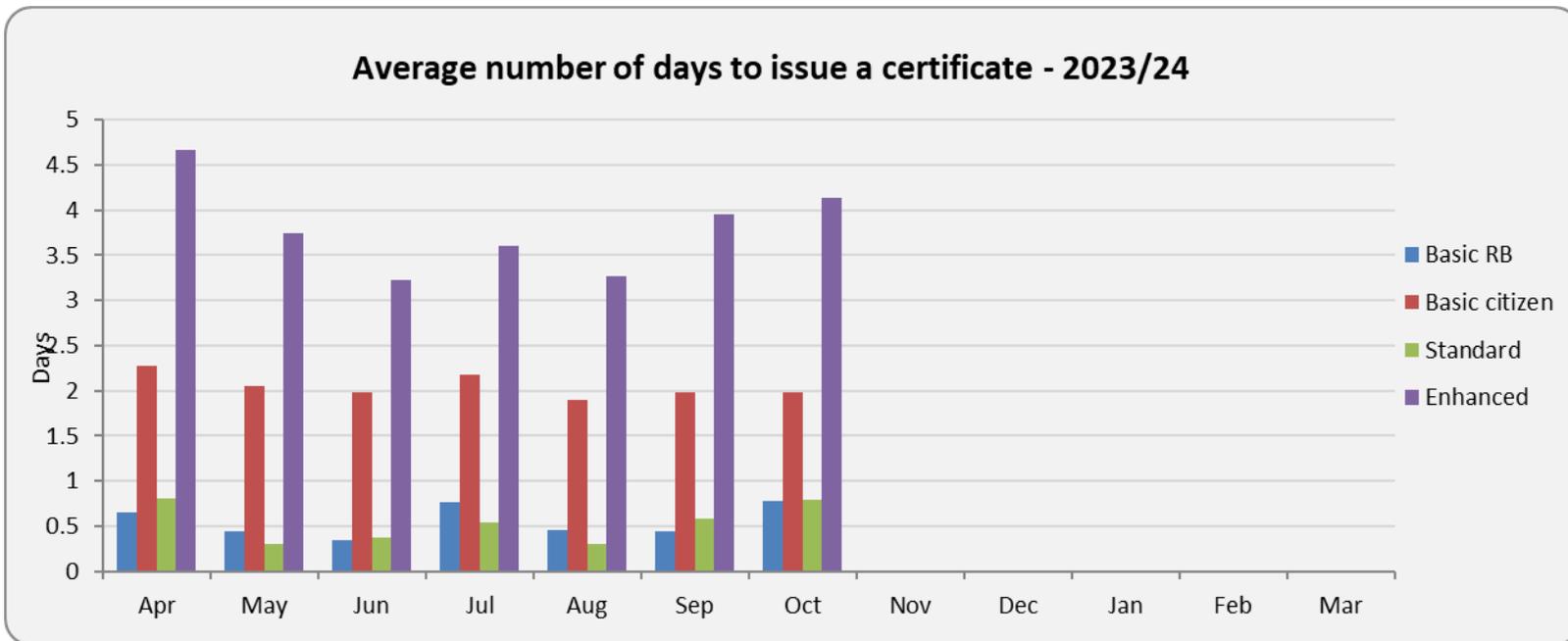
- Issued 55.9% of certificates by digital means, and 44.1% by paper;
- Filtered 571 old and minor offences from Standard and Enhanced certificates;
- Made 65 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 17 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 195 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There was 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 3,352 applications for Enhanced certificates to PSNI and 661 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 17 disclosures of information and other police forces made 1 disclosure of information for inclusion in AccessNI certificates; and
- Made 17 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	Oct-23	%Oct-22	Total 23/24	%2022/23
Applications Received				
Basic	1,747	114.63%	11,095	100.96%
Basic RB	1,916	91.98%	13,709	94.79%
Standard	398	109.94%	2,384	86.44%
Enhanced	13,438	110.89%	83,471	105.16%
Total	17,499		110,659	
Cases Processed				
Basic	1,461		10,425	
Basic RB	1,880		13,666	
Standard	398		2,380	
Enhanced	13,468		83,472	
Total	17,207		109,943	









Monthly registrations - 2023/24
[Total number registrations 756 - signatories 3131]

