



MONTHLY PERFORMANCE REPORT

August 2023

Service Achievements – Disclosures August 2023

AccessNI processed 15,690 disclosure certificates. Information was disclosed on 700 certificates¹.

Type	Number processed	Information disclosed
Basic	1,630	43
Basic RB	2,074	42
Standard	339	42
Enhanced	11,647	573

This month AccessNI achieved against our performance targets:-

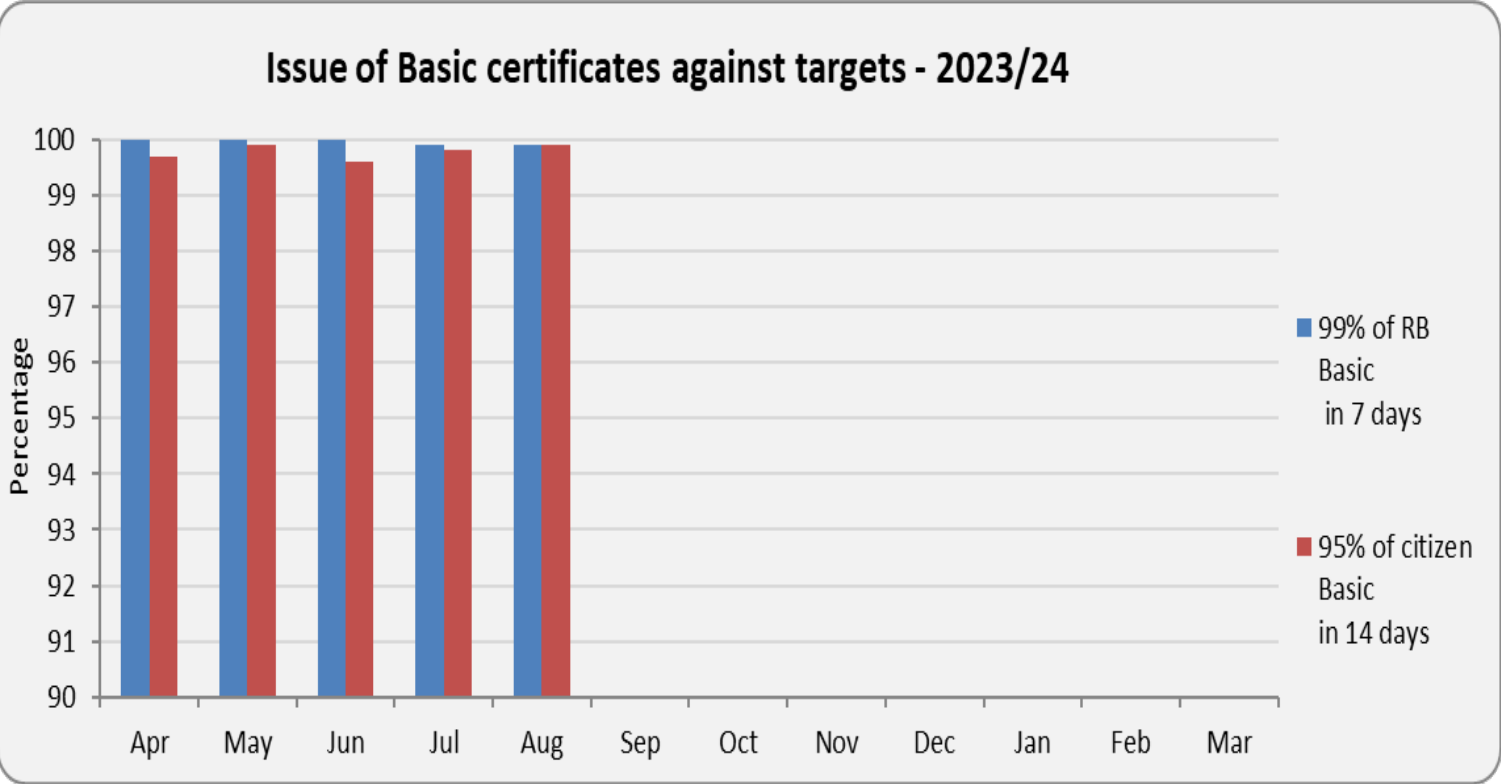
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	99.9%	1 day
95% of Basics applied for by citizen issued within 14 days	99.9%	2 days
99% of Standards issued within 7 days	99.7%	1 day
70% of Enhanced issued within 10 days	89.8%	3 days
95% of Enhanced issued within 21 days	96.7%	
98% of Enhanced issued within 28 days	97.7%	

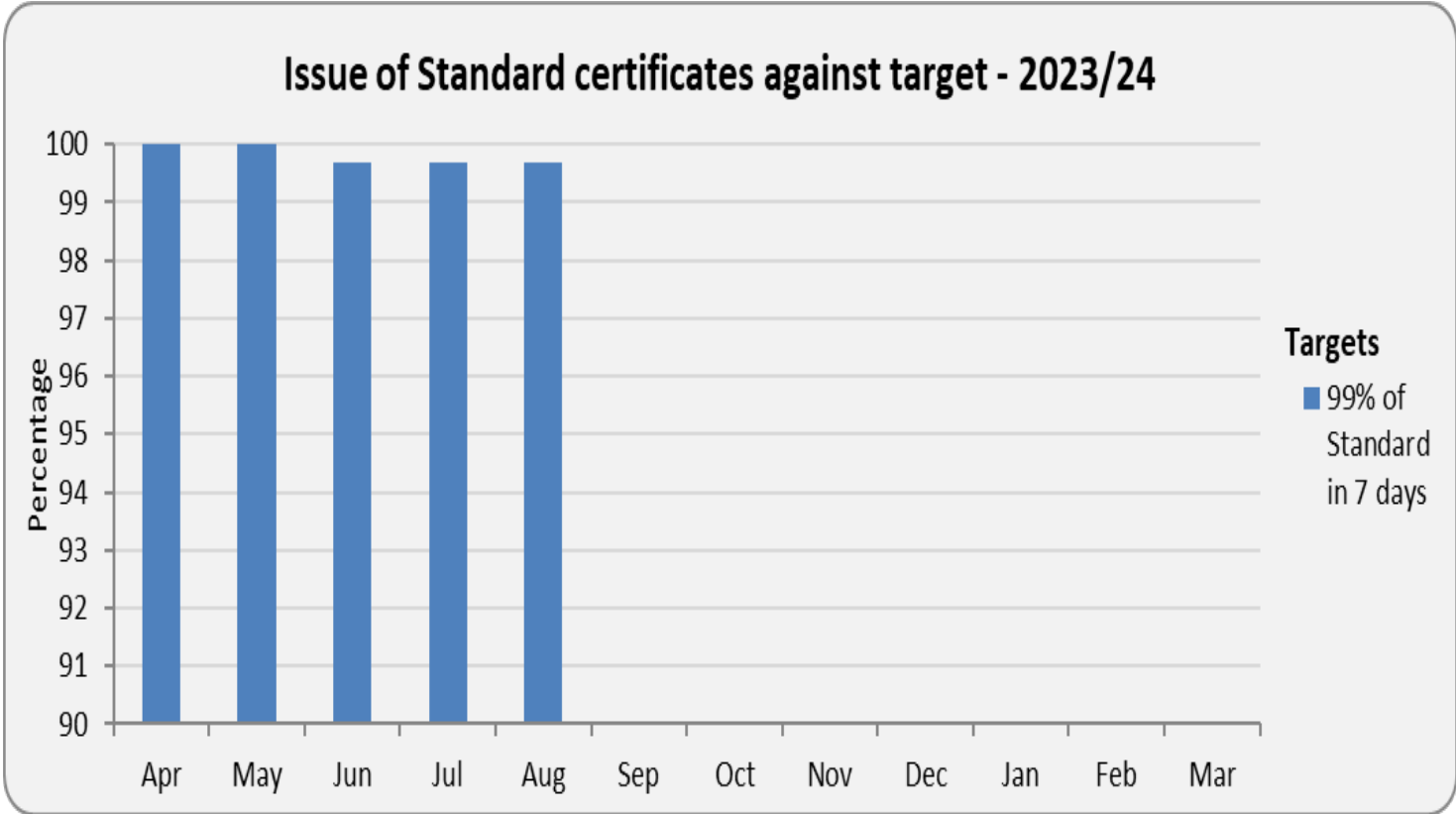
¹ The information disclosed number can include cases processed before August 2023 but which have been printed and issued in that month.

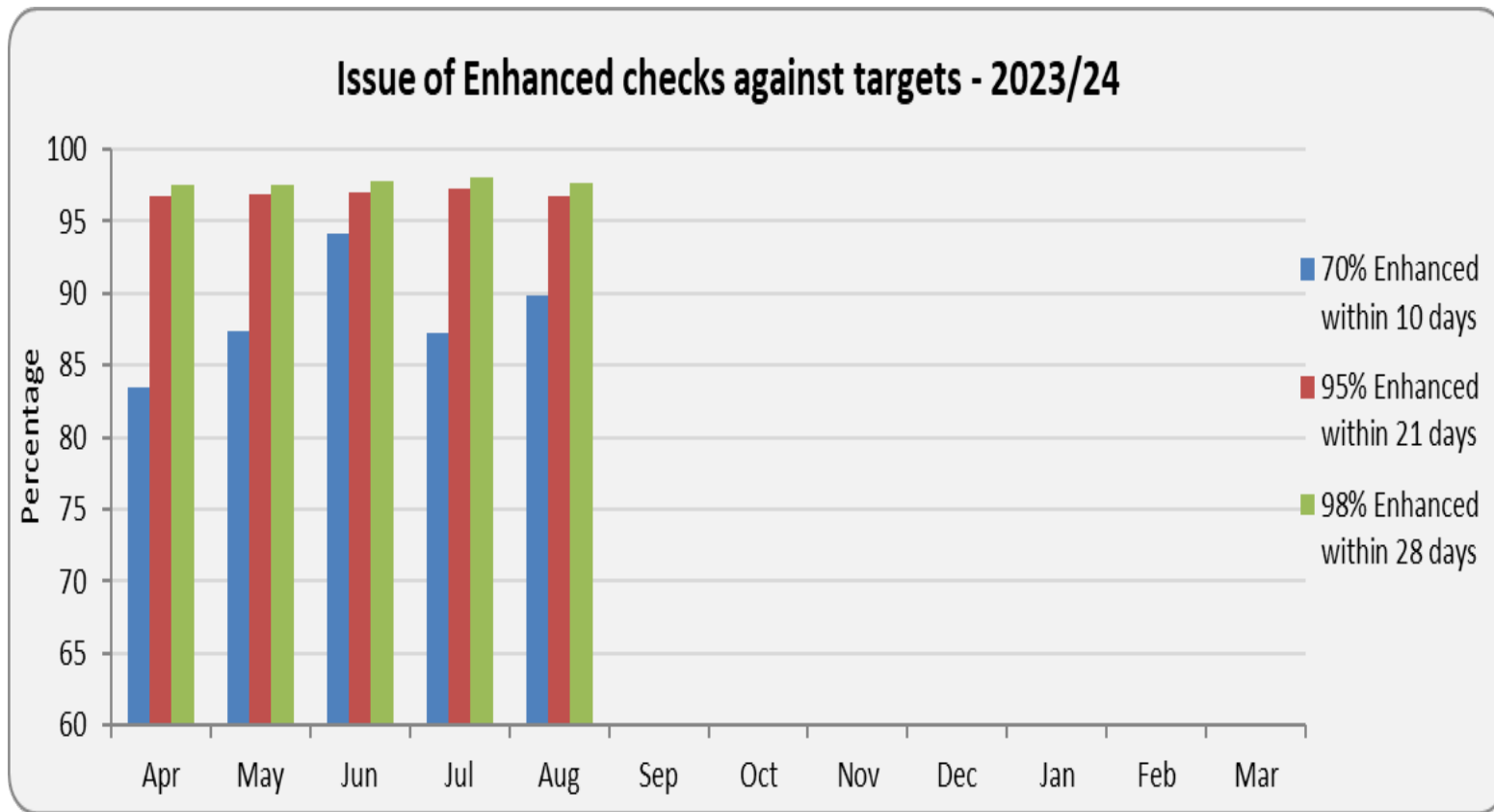
This month AccessNI also:-

- Issued 58.4% of certificates by digital means, and 41.6% by paper;
- Filtered 594 old and minor offences from Standard and Enhanced certificates;
- Made 55 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 10 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 137 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There was 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 2,932 applications for Enhanced certificates to PSNI and 551 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 19 disclosures of information and other police forces made 2 disclosures of information for inclusion in AccessNI certificates; and
- Made 16 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

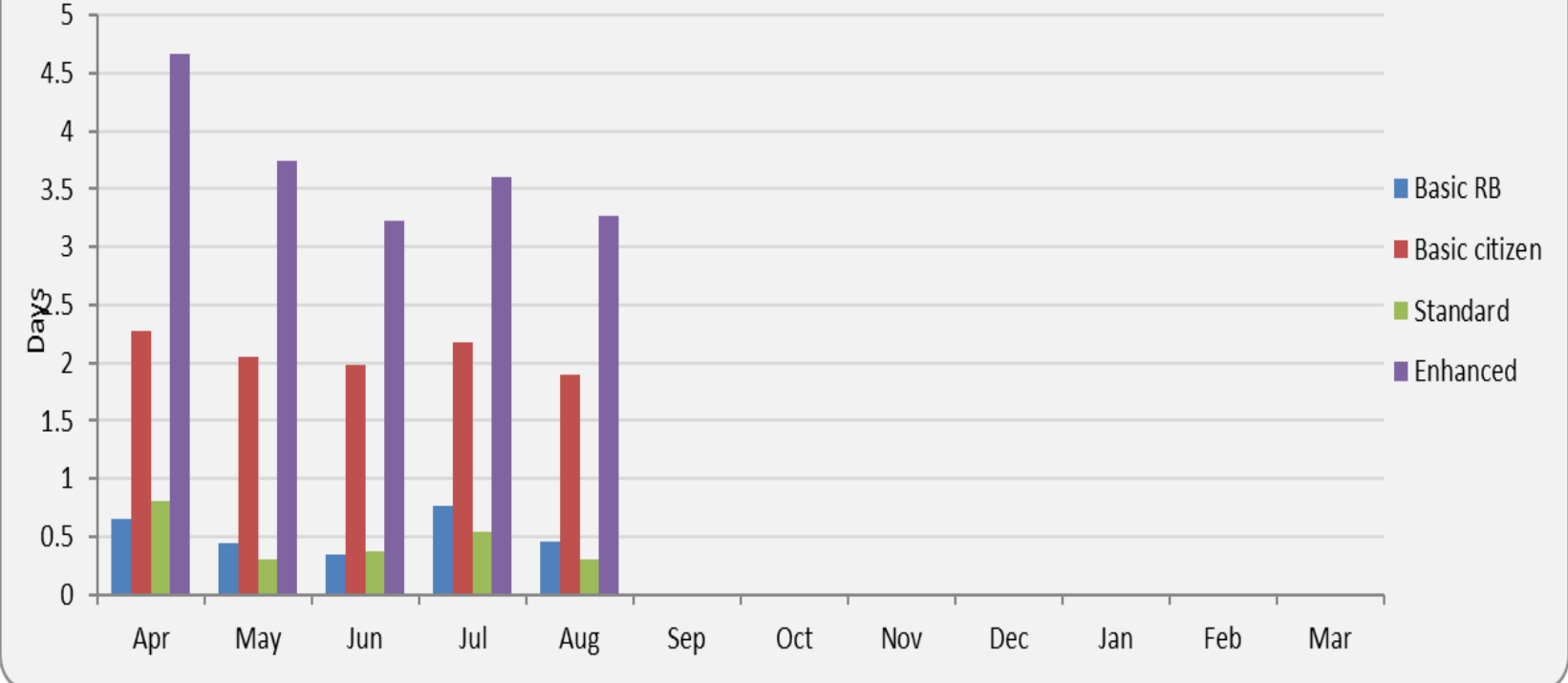
	Aug-23	%Aug-22	Total 23/24	%2022/23
Applications Received				
Basic	1,951	115.92%	8,119	103.39%
Basic RB	2,083	96.61%	9,845	97.76%
Standard	349	81.54%	1,626	80.38%
Enhanced	11,435	100.24%	56,274	104.81%
Total	15,818		75,864	
Cases Processed				
Basic	1,630		7,484	
Basic RB	2,074		9,818	
Standard	339		1,613	
Enhanced	11,647		56,782	
Total	15,690		75,697	







Average number of days to issue a certificate - 2023/24



Monthly registrations - 2023/24
[Total number registrations 746 - signatories 3161]

