



MONTHLY PERFORMANCE REPORT

July 2023

Service Achievements – Disclosures July 2023

AccessNI processed 15,083 disclosure certificates. Information was disclosed on 555 certificates¹.

Type	Number processed	Information disclosed
Basic	1,388	40
Basic RB	1,870	39
Standard	332	51
Enhanced	11,493	425

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	99.9%	1 day
95% of Basics applied for by citizen issued within 14 days	99.8%	2 days
99% of Standards issued within 7 days	99.7%	1 day
70% of Enhanced issued within 10 days	87.2%	4 days
95% of Enhanced issued within 21 days	97.3%	
98% of Enhanced issued within 28 days	98%	

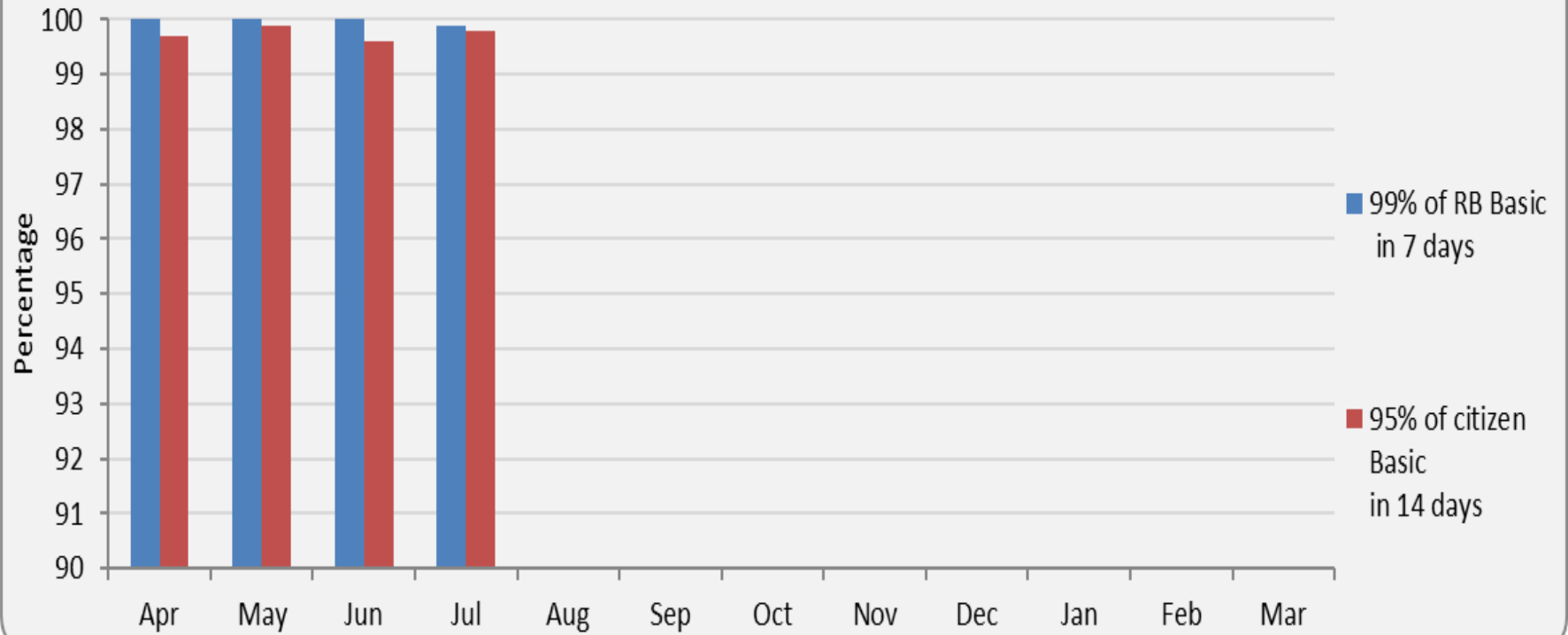
¹ The information disclosed number can include cases processed before July 2023 but which have been printed and issued in that month.

This month AccessNI also:-

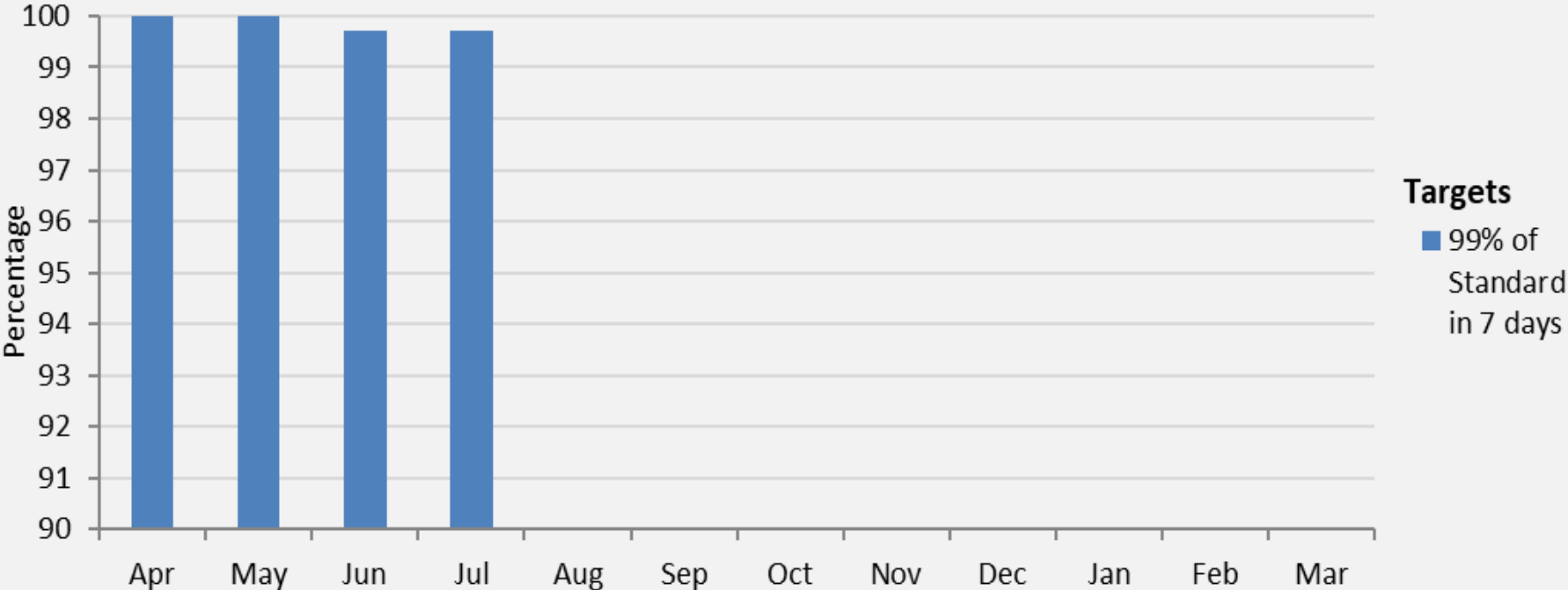
- Issued 59% of certificates by digital means, and 41% by paper;
- Filtered 410 old and minor offences from Standard and Enhanced certificates;
- Made 40 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 10 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 159 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were no substantive disputes about criminal record information disclosed on certificates;
- Referred 2,694 applications for Enhanced certificates to PSNI and 481 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 18 disclosures of information and other police forces made no disclosures of information for inclusion in AccessNI certificates; and
- Made 8 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	Jul-23	%July-22	Total 23/24	%2022/23
Applications Received				
Basic	1,720	122.77%	6,479	105.01%
Basic RB	1,889	106.84%	7,762	98.07%
Standard	335	101.82%	1,280	80.25%
Enhanced	11,522	112.56%	44,872	106.13%
Total	15,466		60,393	
Cases Processed				
Basic	1,388		5,855	
Basic RB	1,870		7,744	
Standard	332		1,274	
Enhanced	11,493		45,152	
Total	15,083		60,025	

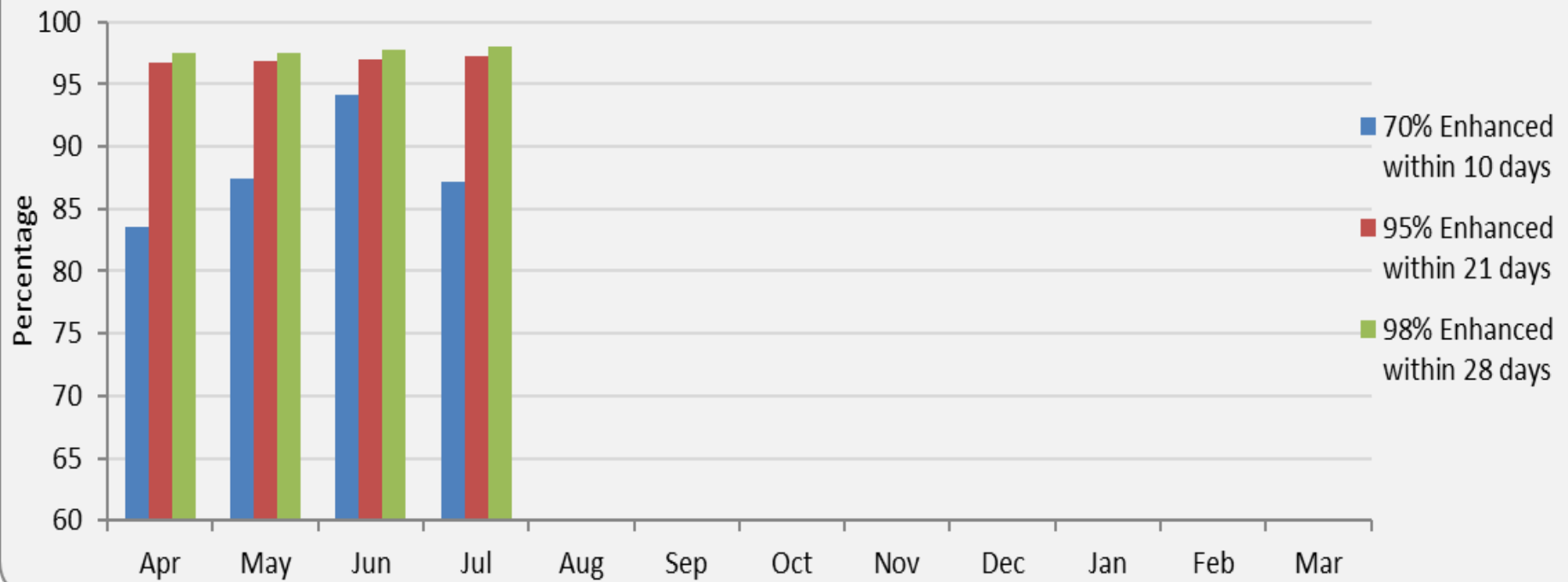
Issue of Basic certificates against targets - 2023/24



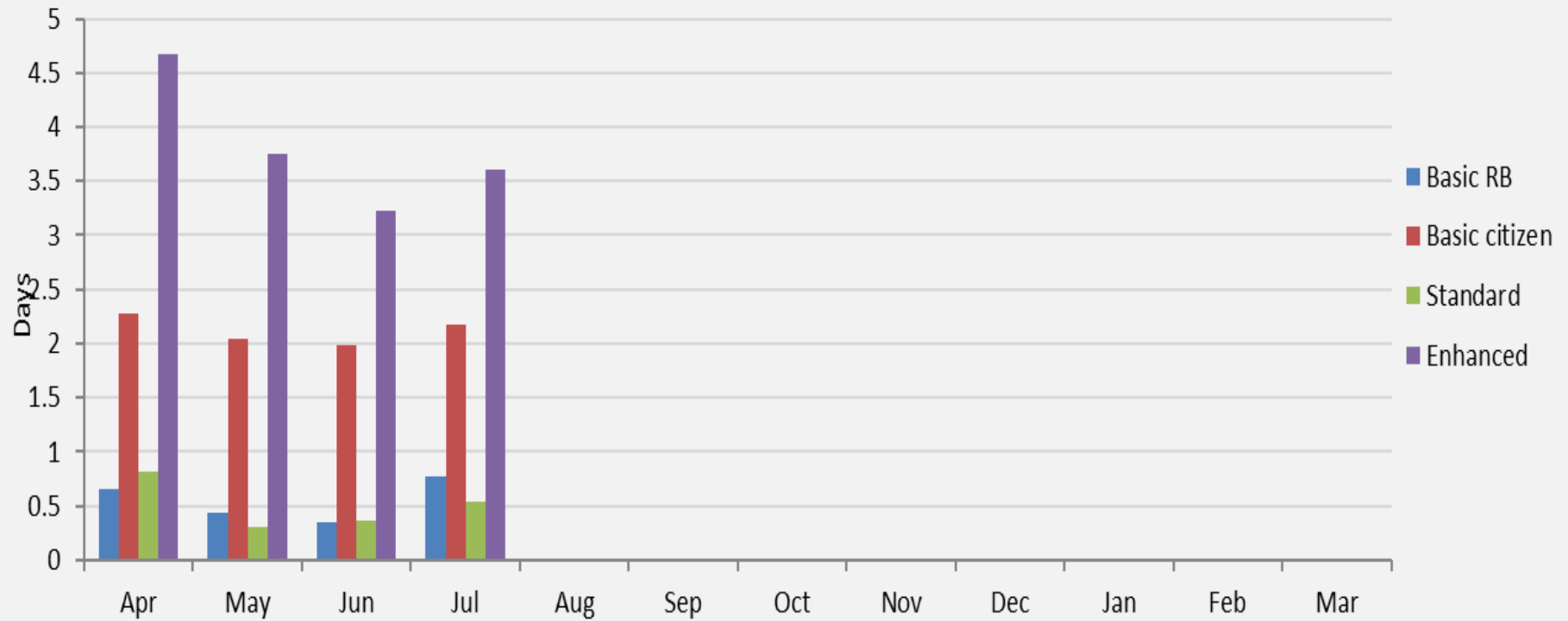
Issue of Standard certificates against target - 2022/23



Issue of Enhanced checks against targets - 2022/23



Average number of days to issue a certificate - 2023/24



Monthly flow of applications received over last 6 years

