



# **MONTHLY PERFORMANCE REPORT**

**June 2023**

## Service Achievements – Disclosures June 2023

AccessNI processed 16,320 disclosure certificates. Information was disclosed on 739 certificates<sup>1</sup>.

Type	Number processed	Information disclosed
Basic	1,605	56
Basic RB	2,148	55
Standard	322	55
Enhanced	12,245	573

This month AccessNI achieved against our performance targets:-

Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	99.6%	2 days
99% of Standards issued within 7 days	99.7%	1 day
70% of Enhanced issued within 10 days	94.2%	3 days
95% of Enhanced issued within 21 days	97.0%	
98% of Enhanced issued within 28 days	97.8%	

<sup>1</sup> The information disclosed number can include cases processed before June 2023 but which have been printed and issued in that month.

## **This month AccessNI also:-**

- Issued 58.5% of certificates by digital means, and 41.5% by paper;
- Filtered 561 old and minor offences from Standard and Enhanced certificates;
- Made 46 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 14 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 144 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- There were 2 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,700 applications for Enhanced certificates to PSNI and 538 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 6 disclosures of information and other police forces made no disclosures of information for inclusion in AccessNI certificates; and
- Made 19 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

	Jun-23	%June-22	Total 23/24	%2022/23
<b>Applications Received</b>				
Basic	1,907	119.26%	5,059	106.08%
Basic RB	2,147	101.95%	5,873	95.54%
Standard	326	80.10%	946	74.72%
Enhanced	12,320	105.25%	33,397	104.22%
<b>Total</b>	<b>16,700</b>		<b>45,275</b>	
<b>Cases Processed</b>				
Basic	1,605		4,467	
Basic RB	2,148		5,874	
Standard	322		942	
Enhanced	12,245		33,676	
<b>Total</b>	<b>16,320</b>		<b>44,959</b>	



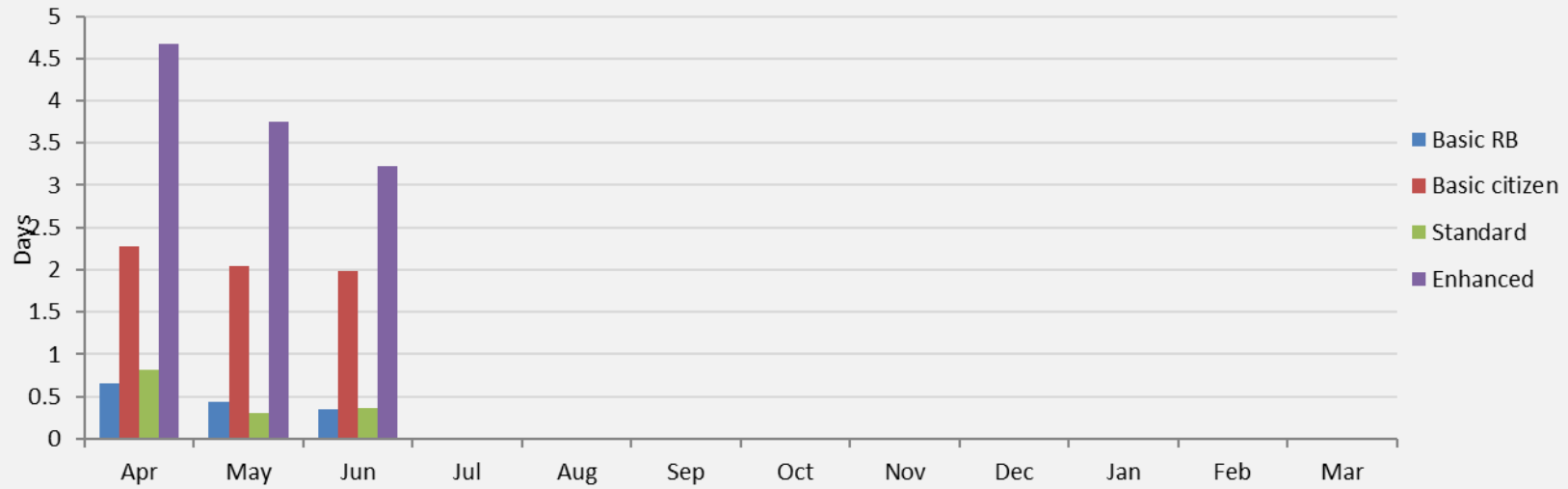
### Issue of Standard certificates against target - 2022/23



### Issue of Enhanced checks against targets - 2022/23



**Average number of days to issue a certificate - 2023/24**





Monthly flow of applications received over last 5 years

