



MONTHLY PERFORMANCE REPORT

April 2021

Service Achievements – Disclosures April 2021

AccessNI processed 10,913 disclosure certificates. Information was disclosed on 538 certificates¹.

Type	Number processed	Information disclosed
Basic	2831	80
Standard	396	57
Enhanced	7686	401

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	100%	0.5 day
95% of Basics applied for by citizen issued within 14 days	99.7%	2 days
99% Standards issued within 7 days	100%	0.5 day
70% Enhanced issued within 10 days	98%	
95% Enhanced issued within 21 days	99.5%	2 days
98% of enhanced issued within 28 days	99.7%	

¹ The information disclosed number can include cases processed before April 2021 but which have been printed and issued in that month.

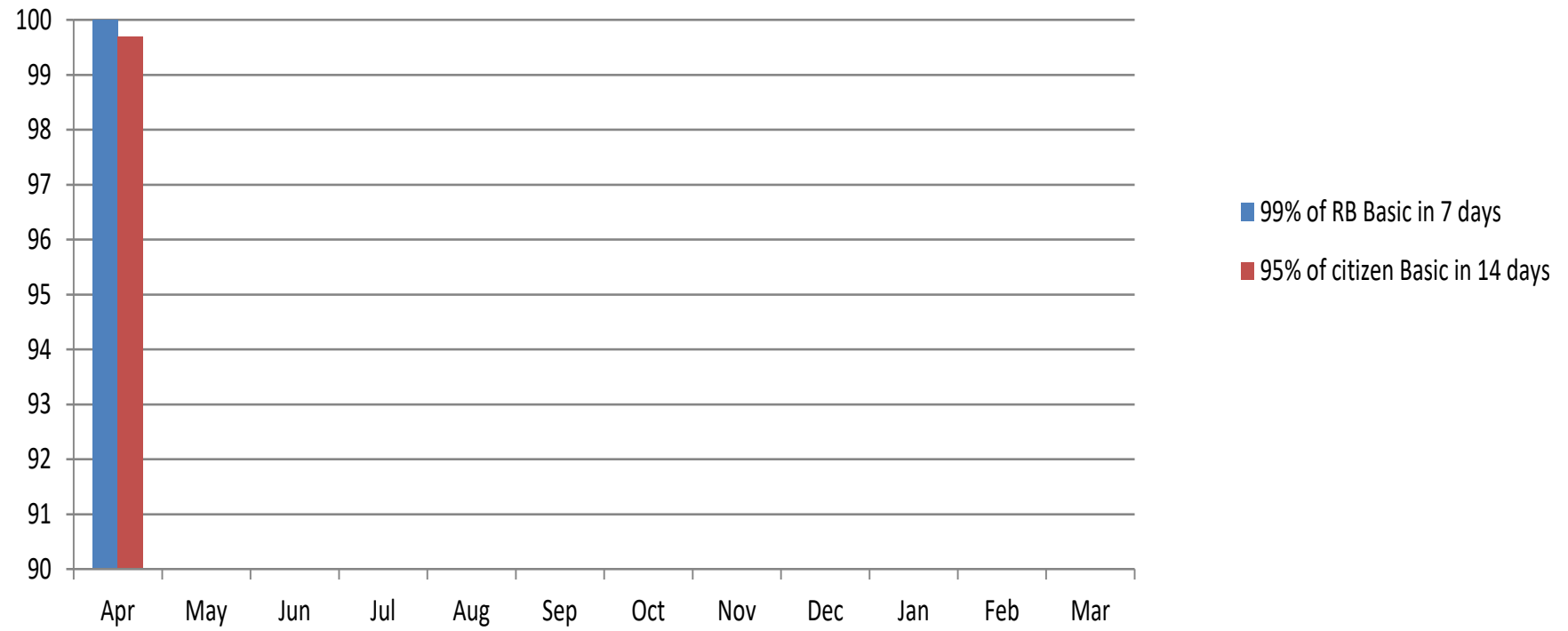
This month AccessNI also;

- Issued 61% of certificates by digital means and 39% by paper;
- Filtered old and minor offences from 47 standard and 294 enhanced certificates;
- Made 28 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 9 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 109 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 0 substantive disputes about criminal record information disclosed on certificates;
- Referred 2,172 applications for enhanced certificates to PSNI and 364 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate. PSNI made 8 disclosures of information and other police forces made 1 disclosure of information for inclusion in AccessNI certificates; and
- Made 26 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

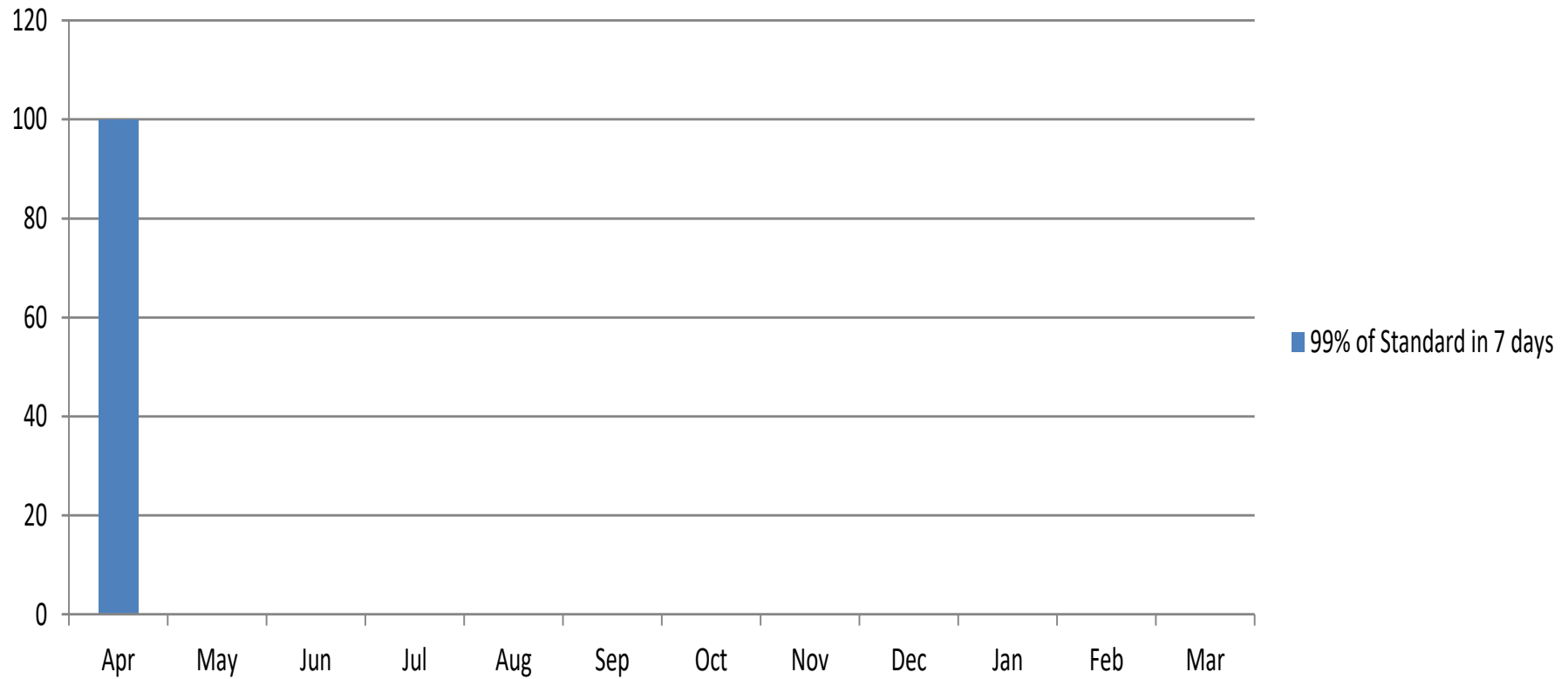
Monthly summary table

	Apr-21	%Apr -20	Total 21/22	%2020/21
Applications Received				
Basic	3,030	266.00%	3030	
Standard	399	3.10%	399	
Enhanced	7,902	43.50%	7902	
Total	11,331	60.00%	11,331	
Applications Processed				
Basic	2,831		2,831	
Standard	396		396	
Enhanced	7,686		7686	
Total	10,913		10913	

Issue of basic certificates against targets



Issue of standard certificates against target



Issue of enhanced checks against targets



Average number of days to issue a certificate

