



MONTHLY PERFORMANCE REPORT

July 2020

Service Achievements – Disclosures July 2020

AccessNI processed 9,247 disclosure certificates¹. Information was disclosed on 510 certificates².

Type	Number processed	Information disclosed
Basic	1790	56
Standard	299	55
Enhanced	7158	399

This month AccessNI achieved against our performance targets:

Target	Achieved	Average days to issue
99% Basics countersigned by RB issued within 7 days	99.9%	1 day
95% of Basics applied for by citizen issued within 14 days	99.7%	3 days
99% Standards issued within 7 days	99.4%	1 day
70% Enhanced issued within 10 days	96.5%	
95% Enhanced issued within 21 days	98.9%	3 days
98% of enhanced issued within 28 days	99.2%	

¹ Volumes were considerably down on normal June figures due to Covid-19 pandemic.

² The information disclosed number can include cases processed before July 2020 but which have been printed and issued in that month.

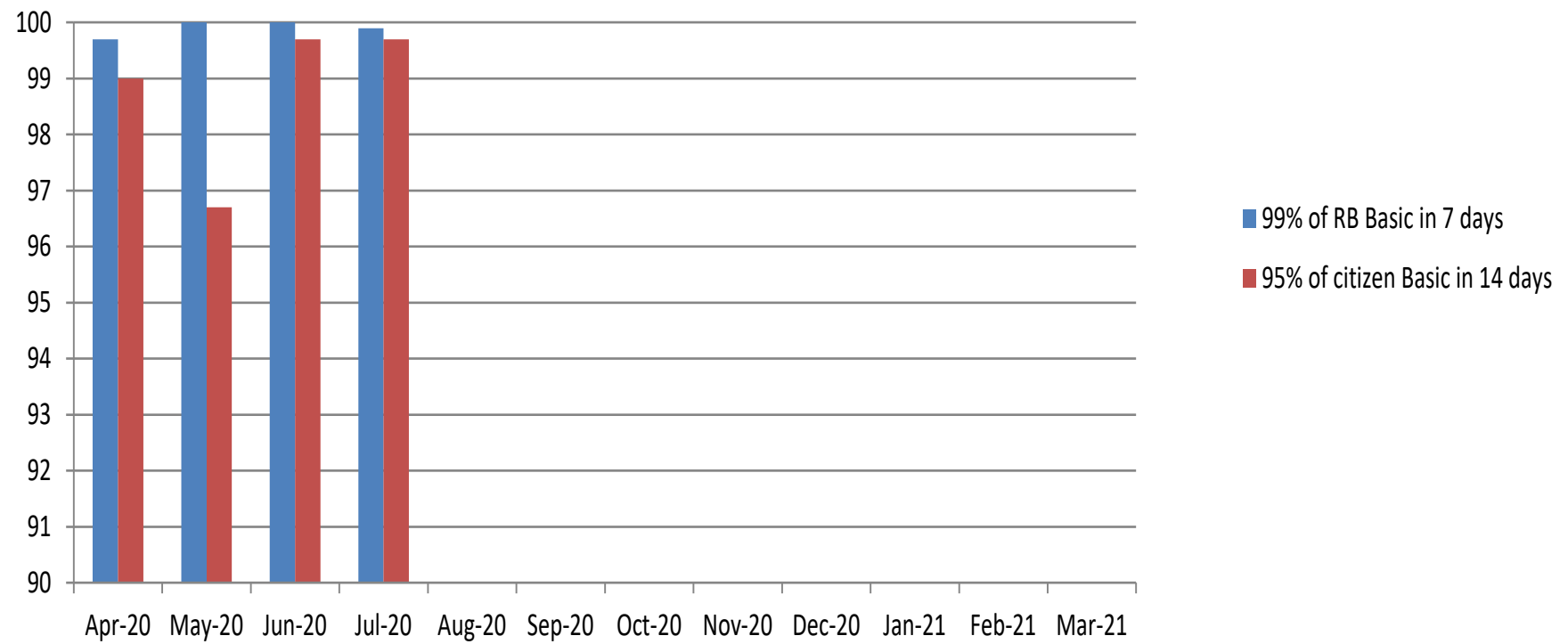
This month AccessNI also;

- Issued 60% of certificates by digital means and 40% by paper;
- Filtered old and minor offences from 51 standard and 350 enhanced certificates;
- Made 17 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 11 requests from applicants to have the criminal record information on their certificate reviewed to the Independent Reviewer;
- Made 94 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland;
- Upheld 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 2,052 applications for enhanced certificates to PSNI and 302 to other police forces across the UK to find out if those forces had information about the applicant that should be included in the certificate. PSNI made 13 disclosures of information for inclusion in AccessNI certificates;
- Dealt with 48 phone calls transferred from Nidirect; and
- Made 9 compliance “visits” (via on-line technology) to Registered and Responsible Bodies. The low number is due to the Covid-19 pandemic.

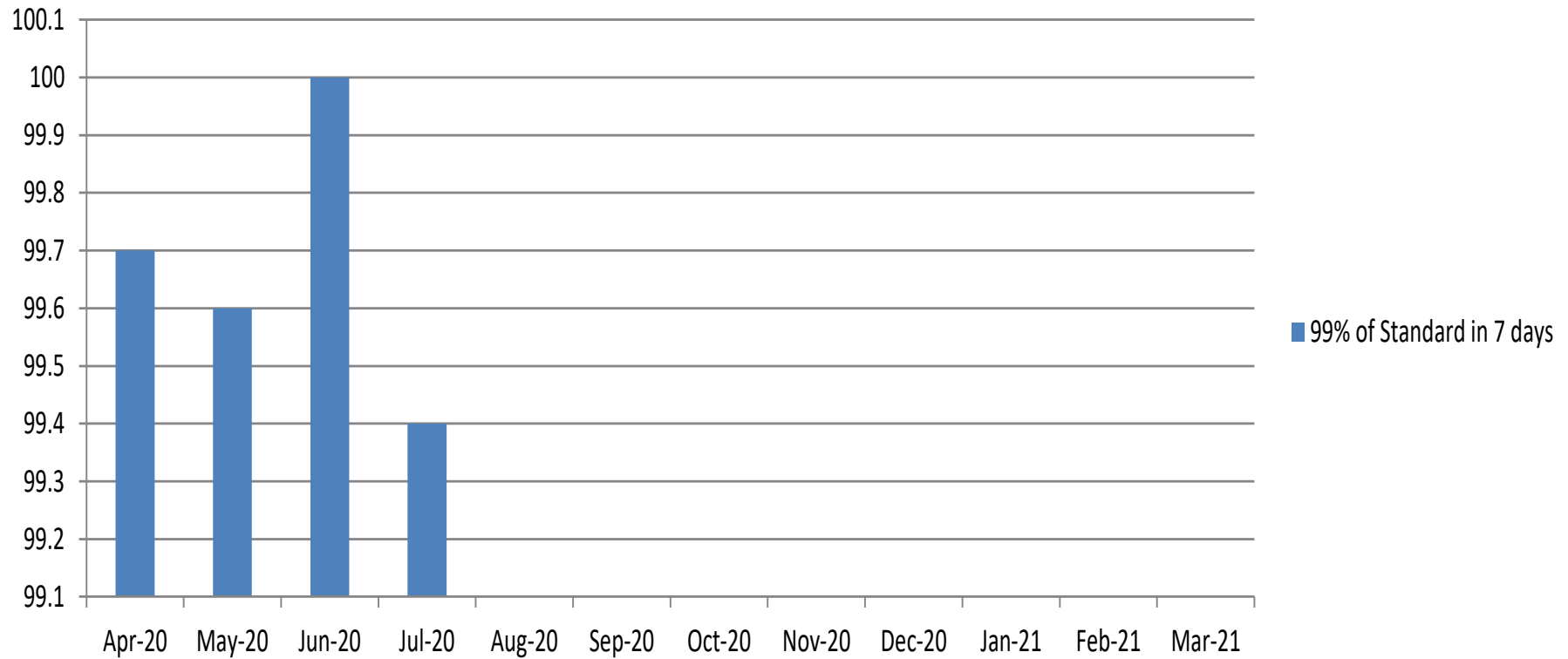
Monthly summary table

	Jul-20	%July -19	Total 19/20	%19/20
Applications Received				
Basic	1,928	-38.00%	6389	-43.00%
Standard	316	-23.00%	1369	-22.00%
Enhanced	7,257	-23.00%	22054	-44.00%
Total	9,501	-28.00%	29,812	-48.00%
Applications Processed				
Basic	1,790		5999	
Standard	299		1302	
Enhanced	7,158		22998	
Total	9,247		30299	

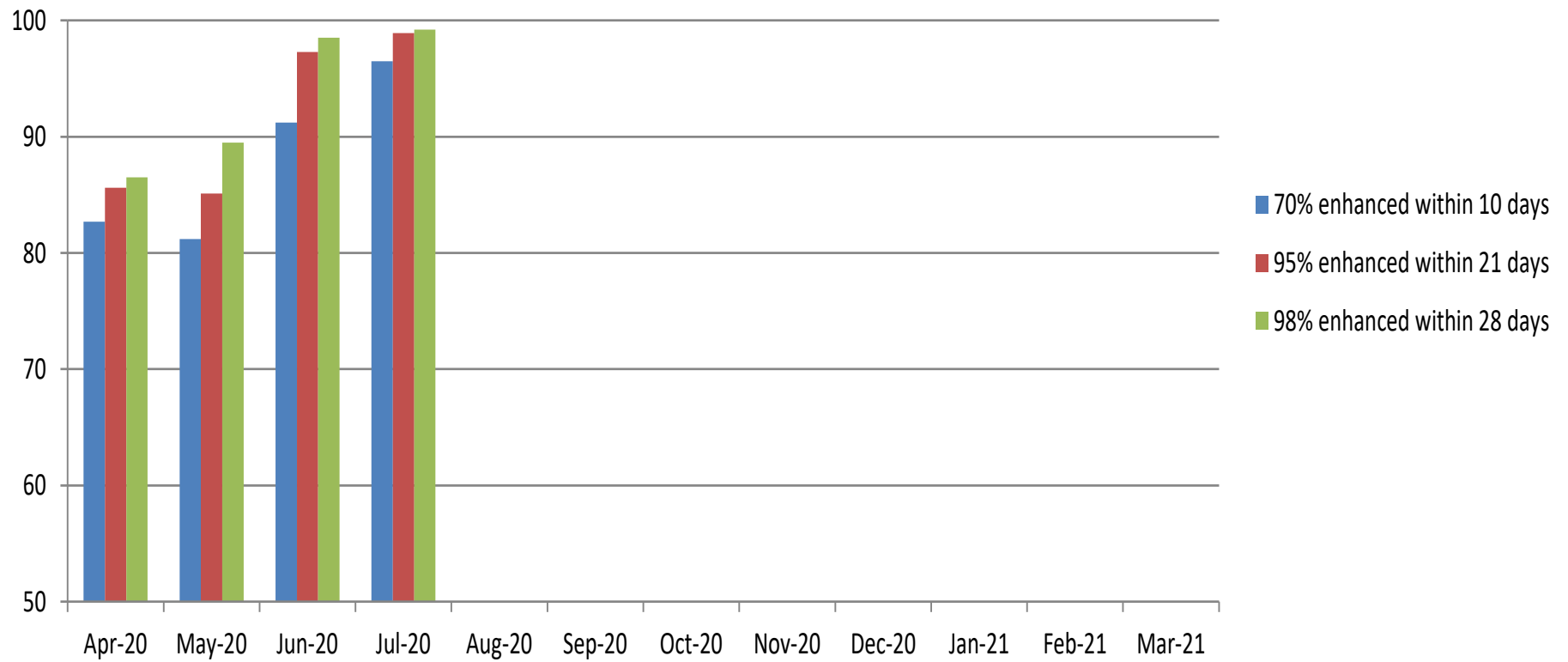
Issue of basic certificates against targets



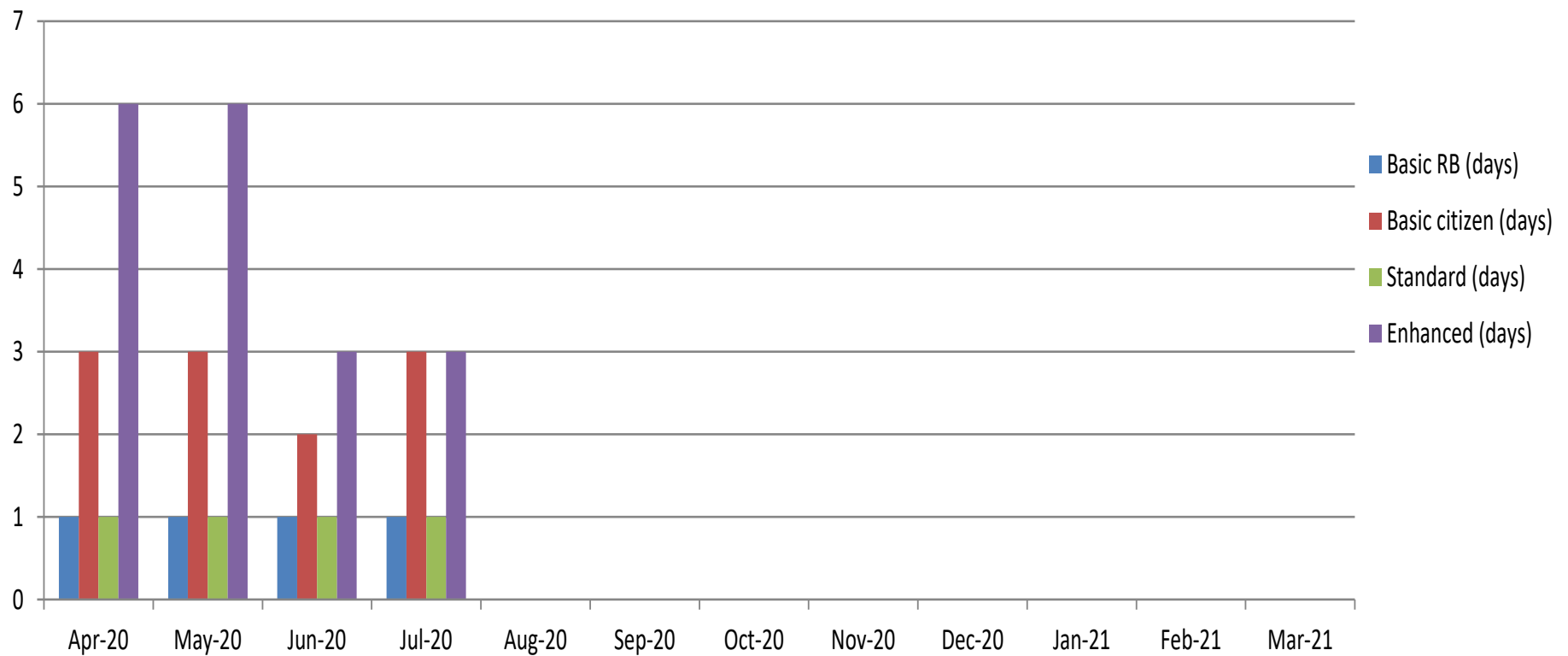
Issue of standard certificates against target



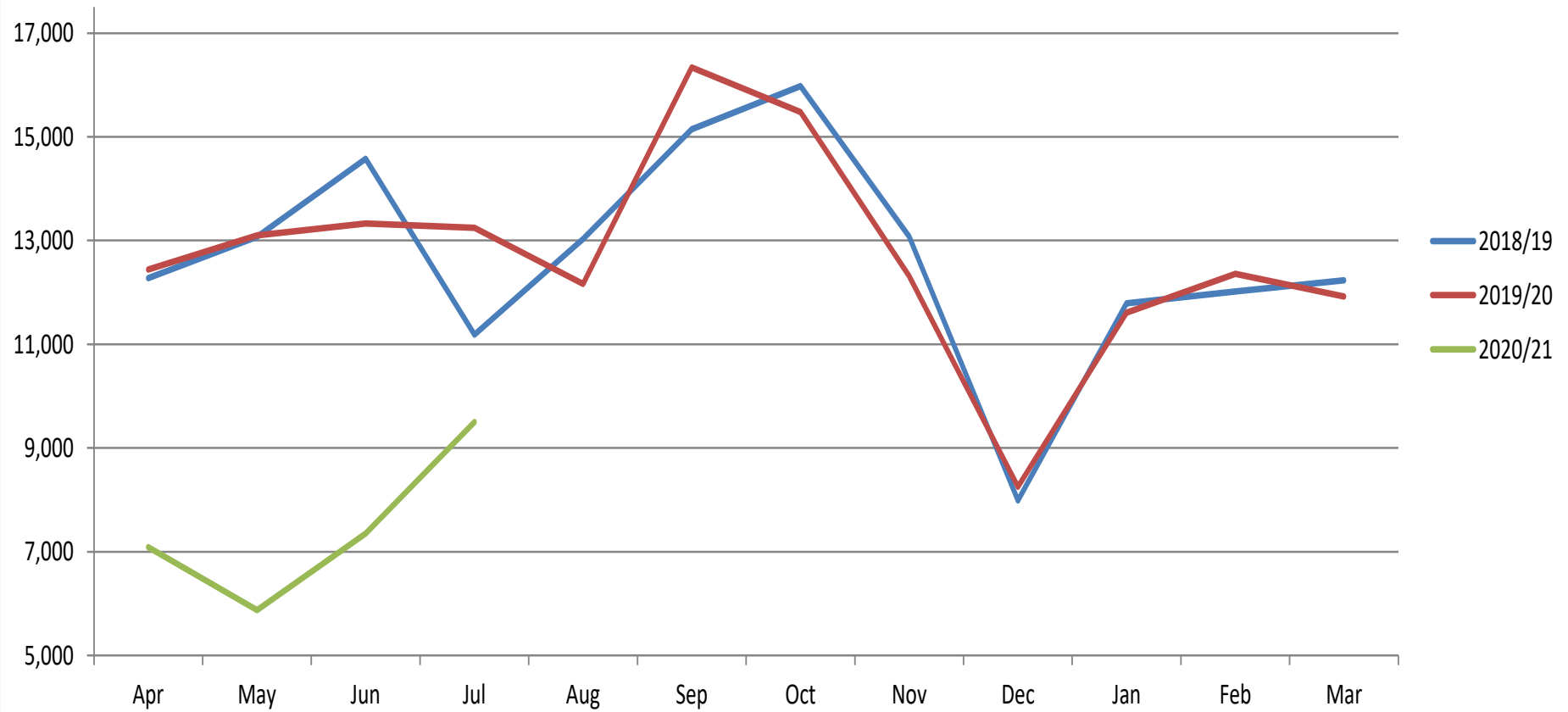
Issue of enhanced checks against targets



Average number of days to issue a certificate



Monthly flow of applications received over last 3 years



Monthly flow of applications processed for last 3 years

