



Northern Ireland Audit Office

Annual Performance Improvement Report

Lisburn and Castlereagh City Council 2018-19



Pamela McCreedy
Local Government Auditor
Northern Ireland Audit Office

1. Councils have a statutory responsibility to continuously improve their functions¹. These responsibilities are collectively referred to as *Performance Improvement*. As Local Government Auditor I am required to perform an improvement audit and assessment on the Council each year, and summarise the findings in this public report.
2. I am satisfied that the Council has discharged its statutory performance improvement and reporting duties, and that it has acted in accordance with the legislation and guidance. No statutory recommendations² or special inspections³ were required at the Council this year.
3. The Council has made progress in strengthening its arrangements to secure continuous improvement. It delivered measurable improvements to its services in 2017-18, and published details of these in September 2018 in its self-assessment report. Given this was the third year of the new performance framework the arrangements remain under development. Until the Council's arrangements are fully matured and it can demonstrate a track record of continuous improvement, I am unable to determine the full extent to which improvements are likely to be made. Councils should be in a position to demonstrate this in 2019 to allow me to make a full assessment.
4. The Council's improvement plan – published in June 2018 set out its six improvement objectives. My audit work considered both the improvement plan and the self-assessment report.
5. In my report to the Council, I outlined four new proposals for improvement. These are matters which I raise to assist councils in fully meeting their performance improvement responsibilities, and to help ensure that the work they undertake is transparent and meaningful to citizens based on shared knowledge and good practice from across the United Kingdom.
6. My report also considered the Council's progress in implementing proposals for improvement that I raised in previous years. Outstanding proposals for improvement should be actioned in advance of the full assessment I intend to make in 2019.
7. You can access more specific and detailed information on the work that your Council is undertaking to meet its improvement responsibilities on its website, or you can contact it directly.

Pamela McCreedy
Local Government Auditor
29 March 2019

1 Under the Local Government Act (Northern Ireland) 2014.

2 A statutory recommendation is issued if the Local Government Auditor considers that the Council has not complied with the legislation or guidance issued by the Department for Communities. The Council is obliged, by law, to address the matter.

3 A special inspection may be necessary if the Council does not meet its improvement responsibilities.

Audit and assessment of Lisburn and Castlereagh City Council's performance improvement arrangements

Certificate of Compliance

I certify that I have audited Lisburn and Castlereagh City Council's (the Council) assessment of its performance for 2017-18 and its 2018-19 improvement plan in accordance with section 93 of the Local Government Act (Northern Ireland) 2014 (the Act) and the Code of Audit Practice for local government bodies.

I also certify that I have performed an improvement assessment for 2018-19 at the Council in accordance with Section 94 of the Act and the Code of Audit Practice.

This is a report to comply with the requirement of section 95(2) of the Act.

Respective responsibilities of the Council and the Local Government Auditor

Under the Act, the Council has a general duty to make arrangements to secure continuous improvement in the exercise of its functions and to set improvement objectives for each financial year. The Council is required to gather information to assess improvements in its services and to issue a report annually on its performance against indicators and standards which it has set itself or which have been set for it by Government departments.

The Act requires the Council to publish a self-assessment before 30 September in the financial year following that to which the information relates, or by any other such date as the Department for Communities (the Department) may specify by order. The Act also requires that the Council has regard to any guidance issued by the Department in publishing its assessment.

As the Council's auditor, I am required by the Act to determine and report each year on whether:

- The Council has discharged its duties in relation to improvement planning, published the required improvement information and the extent to which the Council has acted in accordance with the Department's Guidance in relation to those duties; and
- The Council is likely to comply with the requirements of Part 12 of the Act.

Scope of the audit and assessment

For the audit I am not required to form a view on the completeness or accuracy of information or whether the improvement plan published by the Council can be achieved. My audits of the Council's improvement plan and assessment of performance, therefore, comprised a review of the Council's publications to ascertain whether they included elements prescribed in legislation. I also assessed whether the arrangements for publishing the documents complied with the requirements of the legislation, and that the Council had regard to statutory guidance in preparing and publishing them.

For the improvement assessment I am required to form a view on whether the Council is likely to comply with the requirements of Part 12 of the Act, informed by:

- A forward looking assessment of the Council's likelihood to comply with its duty to make arrangements to secure continuous improvement; and
- A retrospective assessment of whether the Council has achieved its planned improvements to inform a view as to its track record of improvement.

My assessment of the Council's improvement responsibilities and arrangements, therefore, comprised a review of certain improvement arrangements within the Council, along with information gathered from my improvement audit.

The work I have carried out in order to report and make recommendations in accordance with sections 93 to 95 of the Act cannot solely be relied upon to identify all weaknesses or opportunities for improvement.

Audit opinion

Improvement planning and publication of improvement information

As a result of my audit, I believe the Council has discharged its duties in connection with (1) improvement planning and (2) publication of improvement information in accordance with section 92 of the Act and has acted in accordance with the Department for Communities' guidance sufficiently.

Improvement assessment

As a result of my assessment, I believe the Council has as far as possible discharged its duties under Part 12 of the Act and has acted in accordance with the Department for Communities' guidance sufficiently.

The 2018-19 year was the third in which councils were required to implement the new performance improvement framework. The Council's arrangements to secure continuous improvement, as is to be expected, are still developing and embedding. The Council continues to strengthen its arrangements to secure

continuous improvement, and has delivered some measurable improvements to its services in 2017-18. However, until the Council's arrangements mature and it can demonstrate a track record of ongoing improvement in relation to the framework, I am unable to determine the extent to which improvements will be made.

I have not conducted an assessment to determine whether the Council is likely to comply with the requirements of Part 12 of the Act in subsequent years, I will keep the need for this under review as arrangements become more fully established.

Other matters

I have no recommendations to make under section 95(2) of the Local Government (Northern Ireland) Act 2014.

I am not minded to carry out a special inspection under section 95(2) of the Act.

PAMELA McCREEDY
Local Government Auditor
Northern Ireland Audit Office
106 University Street
Belfast
BT7 1EU

30 November 2018