



Western Health  
and Social Care Trust

Performance Management Report - Month Ending FEBRUARY 2021

Trust Board - 1st April 2021

## Contents

<u>Title</u>	<u>Page</u>
Introduction	3
2020/2021 Standards and Targets	4
Glossary of Terms	18

## Introduction

This report presents the monthly Corporate Performance Information, in the categories of:

- \* Commissioning Plan Direction - Ministerial Targets as per the HSC Commissioning Plan Direction (NI) 2018
- \* Supporting activity and profiles

Actual performance is outlined as well as the level of progress against the target. This progress is presented using the red, amber, green format (RAG). Charts are included to highlight trends in performance. In addition arrow indicators are included to assess changing performance as follows:

RAG Rating	
Red	Not achieving Target
Amber	Almost Achieving Target
Green	Achieving Target

Trend on previous month (TOPM)	
Performance Improving	↑
Performance Decreasing	↓
Performance Static	→

The direction of the arrows indicates whether performance has improved, deteriorated or stayed the same since the previous reporting period.

The information figures are provided at a point in time and are subject to validation. This may mean the figures for previous months have to be adjusted. Where this results in a material change to information previously reported, this will be flagged up to Trust Board.

## 2020/2021 Ministerial Standards and Targets

Title	Target	Comments / Actions	Jan-21	Feb-21	Trend	Cumulative Position	Trend / Activity Analysis
Smoking Cessation	<b>Target 1.1:</b> By March 2021, in line with the departments ten year Tobacco Control Strategy, to reduce the proportion of 11-16 years old children who smoke to 3%; of adults who smoke to 15%; and of pregnant women to 9%.	Target reported by PHA.					
Obesity	<b>Target 1.2:</b> By March 2022, reduce the level of obesity by 4 percentage points and overweight and obesity by 3 percentage points for adults and by 3 percentage points and 2 percentage points for children.	Target reported by PHA.					
Breastfeeding	<b>Target 1.3:</b> By March 2021, through continued promotion of breastfeeding to increase the percentage of infants breastfed, (i) from birth, and (ii) at 6 months. This is an important element in the delivery of the Breastfeeding Strategy Objectives for achievement by March 2025.	Awaiting confirmation of baseline and technical guidance on how this will be reported					
Healthy Places	<b>Target 1.4:</b> By March 2021, establish a minimum of 2 "Healthy Places" demonstration programmes, working with General Practice and partners across community, voluntary and statutory organisations.						
Children in Care	<b>Target 1.10 (a):</b> By March 2021, the proportion of children in care for 12 months or longer with no placement change is at least 85%.	Target 1.10 (a) reported at year end in line with the delegated statutory functions report.					Target 1.10(a) reported at year end in line with delegated statutory functions report.
	<b>Target 1.10 (b):</b> By March 2021, 90% of children, who are adopted from care, are adopted within a three year time frame (from date of last admission).	Target 1.10 (b) will only be reported on a yearly basis through the electronic AD1 return. CIB are looking to collect this 6 monthly but no processes are in place yet.					Target 1.10(b) will be reported on a yearly basis in line with CIB reporting.

Title	Target	Comments / Actions			Trend		Trend / Activity Analysis
<b>Delivering Care Framework</b>	<b>Target 2.1:</b> By March 2021 all HSC Trusts should have fully implemented phases 2, 3, and 4 of Delivering Care, to ensure safe and sustainable nurse staffing levels across all medical and surgical wards, emergency departments, health visiting and district nursing services.	Phase 1: Delivery Care Framework: Full implementation has not been sustained due to current level of vacancies.					Achieving this target is dependent on HSCB making appropriate investment in Nurse staffing.

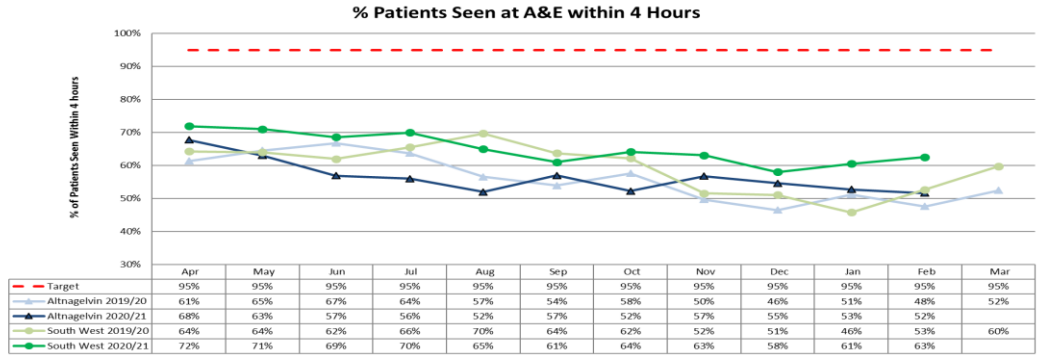
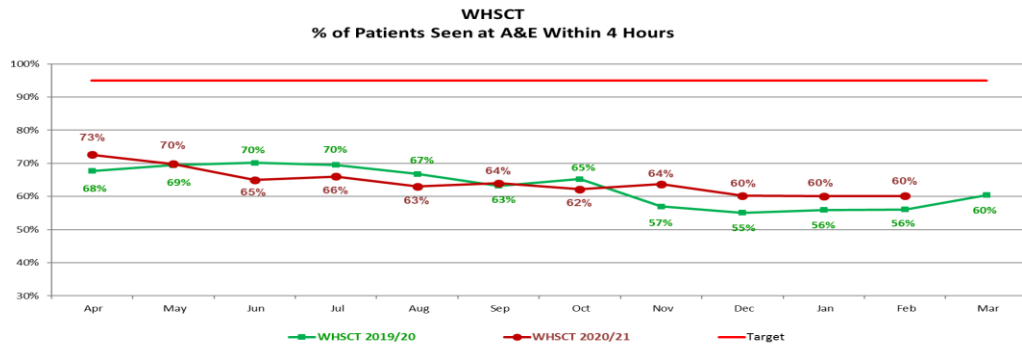
Title	Target	Comments / Actions	Target Profile	ACTUAL Apr 20 - Jan 21	Trend	Variance	Trend / Activity Analysis
<b>Healthcare Acquired Infections</b>	<b>Target 2.3:</b> By 31 March 2021 secure an aggregate reduction of XX% (to be confirmed) of <i>Escherichia coli</i> , <i>Klebsiella spp.</i> and <i>Pseudomonas aeruginosa</i> bloodstream infections acquired after two days of hospital admission, compared to 20XX/XX	<b>HCAGNBSI</b> Target reductions for 2020/21 have yet to be confirmed		32			Information sourced from HSCB Performance Report with 1 month time lag.
	<b>Target 2.4:</b> In the year to March 2021 the Public Health Agency and the Trusts should secure a reduction of XX% in the total number of in-patient episodes of <i>Clostridium Difficile</i> infection in patients aged 2 years and over, and in-patient episodes of Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA) bloodstream infection compared to 2018/19.	<b>MRSA</b> Target reductions for 2020/21 have yet to be confirmed		7			
		<b>C. Difficile</b> Target reductions for 2020/21 have yet to be confirmed		56			

Title	Target	Comments / Actions	Dec-20	Feb-21	Trend	Cumulative Position	Trend / Activity Analysis
<b>NEWS KPI's</b>	<b>Target 2.2:</b> From April 2016, ensure that the clinical condition of all patients is regularly and appropriately monitored in line with the NEWS KPI audit guidance, and timely action taken to respond to any signs of deterioration.	The NEWS audits are completed quarterly on 34 Acute inpatient wards and each ward is required to audit a sample of 10 patients. Audits will be reported bi-monthly from February 2018 - Target 95%.	90%	88%	↓		<p><b>Western Trust Overall Compliance</b></p> <p>Percentage</p> <p>Target — All elements performed — Part 1 &amp; 2 elements performed</p>

Title	Target	Comments / Actions	Jan-21	Feb-21	Trend	Cumulative Position	Trend / Activity Analysis
Care Standards in Residential/ Nursing Homes	<b>Target 2.8(a):</b> During 2020/2021 the HSC, through the application of care standards, should continue to seek improvements in the delivery of residential and nursing care and ensure a reduction in the number of (i) residential homes, (ii) nursing homes, inspected that receive a failure to comply notice.	Annual reviews of each client in a residential/nursing home place ensures that any issues are identified and then raised. These are reported centrally to RQIA and the Department.	0	1			
	<b>Target 2.8(b):</b> During 2020/2021 the HSC, through the application of care standards, should seek improvements in the delivery of residential and nursing care and ensure a reduction in the number of (i) residential homes, (ii) nursing homes, subsequently attract a notice of decision, as published by RQIA.		0	0			

Title	Target	Comments / Actions	Jan-21	Feb-21	Trend	Cumulative Position	Trend / Activity Analysis
Children in Care	<b>Target 3.2:</b> During 2020/2021 the HSC should ensure that care, permanence and pathway plans for children and young people in or leaving care (where appropriate) take account of the views, wishes and feelings of children and young people.						The teams within the Women & Childrens Directorate issue feedback forms to children & young people leaving care to take into account their views and feelings which are kept within the Directorate.
Dementia Portal	<b>Target 3.3:</b> By September 2021, patients in all Trusts will have access to the Dementia Portal.	Awaiting confirmation of baseline and technical guidance on how this will be reported					
Palliative/ End of Life Care	<b>Target 3.4:</b> By March 2021, to have arrangements in place to identify individuals with palliative and end of life care needs, both in the acute and primary settings, which will support people to be cared for in their preferred place of care and in the manner best suited to meet their needs.						An overall WHSCT Palliative Care work Plan for 2016/2017 has been developed. An information system has been developed which captures preferences for care. As a result staff are able to support care within Specialist Palliative care team.
Co-production Model	<b>Target 3.5:</b> By March 2021, the HSC should ensure that the Co-production model is adopted when designing and delivering transformational change. This will include integrating PPI, co-production, patient experience into a single organisational plan.	Awaiting confirmation of baseline and technical guidance on how this will be reported					

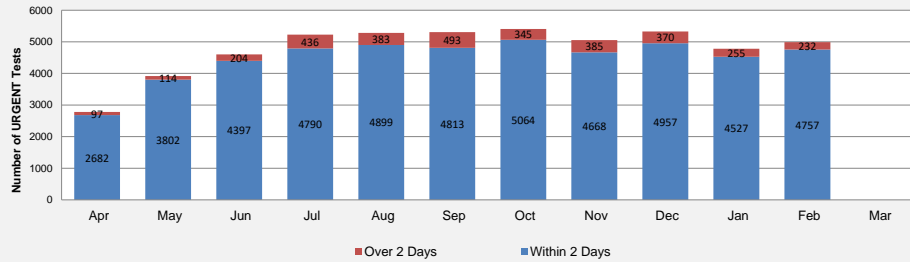
Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis	
Emergency Department	Target 4.5: By March 2021, 95% of patients attending any Type 1, 2 or 3 Emergency Department are either treated and discharged home, or admitted, within 4 hours of their arrival in the department; and no patient attending any Emergency Department should wait longer than 12 hours	4-Hour target % treated within 4 hours	WHSCCT	60%	60%	→	64%	
			ALT	53%	52%		56%	
			SWAH	61%	63%		65%	
		12-Hour target Number of patients who waited >12 hours	WHSCCT	721	617	↑	5946	
			ALT	516	415		4108	
			SWAH	205	202		1838	
	Target 4.6: By March 2021, at least 80% of patients to have commenced treatment, following triage, within 2 hours	Percentage of patients who commenced treatment within 2 hours	WHSCCT	92%	87%	↓	88%	
			ALT	88%	81%		83%	
			SWAH	96%	93%		92%	
			OHPCC	98%	99%		97%	



Title	Target/Indicator	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Fractures	Target 4.7: By March 2021, 95% of patients, where clinically appropriate, wait no longer than 48 hours for inpatient treatment for hip fractures.	% treated within 48 hours	76%	89%	↑	87%	
		Number treated over target	12	4		53	
		Total number of patients treated	50	38		408	
Specialist Therapies	Target 4.7: By March 2021, ensure that at least 16% of patients with confirmed ischaemic stroke receive thrombolysis treatment, where clinically appropriate.	Figures supplied are based on manual returns supplied by the Service. Validated figures are dependent on completed coding. [No of patients who received thrombolysis out of total ischaemic stroke admissions]	17% (4/23)	9% (3/32)	↓	12% (41/337)	

Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
<b>Urgent Diagnostic Tests</b>	<b>Target 4.9:</b> By March 2021, all urgent diagnostic tests are reported on within 2 days.	% urgent diagnostic tests reported within 2 days	95%	95%	→	94%	

**Diagnostic Reporting Turnaround Times - URGENT TESTS**

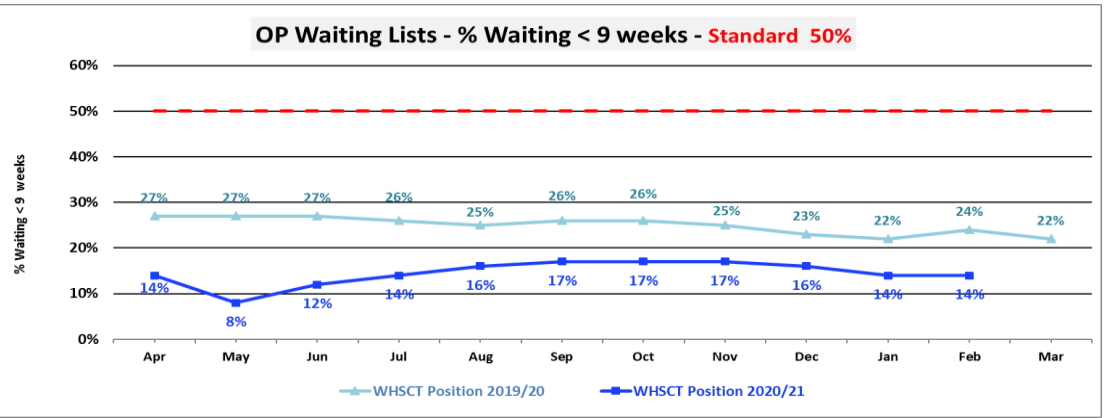


Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
<b>Cancer Services</b>	<b>Target 4.10(i):</b> During 2020/21, all urgent suspected breast cancer referrals should be seen within 14 days.	% treated within 14 days	95%	92%	↓	91%	
		Number treated over target	13	26		241	
	<b>Target 4.10(ii):</b> During 2020/21, at least 98% of patients diagnosed with cancer should receive their first definitive treatment within 31 days of a decision to treat.	% treated within 31 days	100%	98%	↓	99%	
		Number treated over target	0	2		16	
	<b>Target 4.10(iii):</b> During 2020/21, at least 95% of patients urgently referred with a suspected cancer should begin their first definitive treatment within 62 days.	% commencing treatment within 62 days	66%	47%	↓	64%	
		Number treated over target	24.0	27.5		256.5	
		The 24 treated over target equates to 27 patients 6 of which are ITT's	The 27.5 treated over target equates to 31 patients 7 of which are ITT's		The 256.5 treated over target equates to 307 patients 101 of which are ITT's		



Title	Target/Indicator	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Outpatient Waiting List	Target 4.11: By March 2021, 50% of patients should be waiting no longer than 9 weeks for an outpatient appointment and no patient waits longer than 52 weeks.	- % waiting < 9 weeks	14%	14%	→		
		- [Number waiting > 9 weeks]	40784	41665	↓		
		- [Number waiting > 52 weeks]	24533	26070	↓		

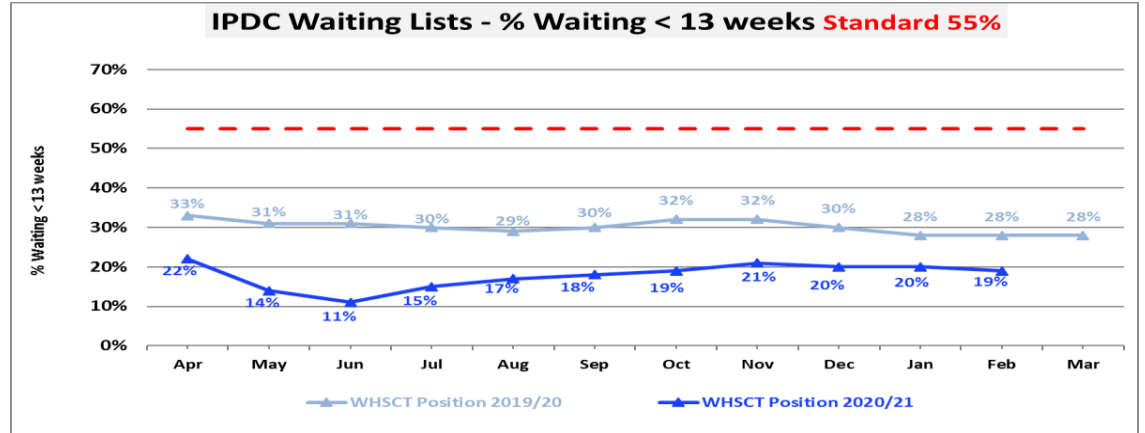
Outpatients Waiting Lists - Key Specialties - As at 28/02/2021					
Specialty	Total OP Waiting	Number Waiting > 9 weeks	Number Waiting > 52 weeks	Longest Waiter (weeks)	Site of Longest Waiter
General Surgery	8844	7809	5326	325.7	ALTNAGELVIN
Orthopaedics	5900	5196	3807	304.7	ALTNAGELVIN
Oral Surgery	3544	3362	2517	314.7	CAUSEWAY
Gastroenterology	2660	2338	1751	300.3	OMAGH
Respiratory Medicine	1211	1039	632	252.9	OMAGH
Neurology	3824	3636	3036	327.9	ALTNAGELVIN
Rheumatology	2194	1906	1207	173.6	ALTNAGELVIN



Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Diagnostic Test	Target 4.12: By March 2021, 75% of patients should wait no longer than 9 weeks for a diagnostic test and no patient waits longer than 26 weeks.	<b>Diagnostic Test</b>			↑		
		- % waiting < 9 weeks	56%	62%			
		- Total Number waiting > 9 weeks	4871	3868			
		- [Imaging]	1321	822			
		- [Physiological Measurement]	3550	3046			
		- Total Number waiting > 26weeks	1380	1205	↓		
		<b>Endoscopy</b>					
- [Number waiting > 9 weeks]	3815	3817					

Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Inpatients & Day Cases (Includes Scopes)	Target 4.13: By March 2021, 55% of patients should wait no longer than 13 weeks for inpatient/daycase treatment and no patients waits longer than 52 weeks.	- % waiting < 13 weeks	20%	19%	↓		
		- Number waiting > 13 weeks	17553	18193	↓		
		- Number waiting > 52 weeks	12321	13131	↓		

Inpatients Waiting Lists - Key Specialties - As at 28/02/2021					
Specialty	Total IP/DC Waiting	Number Waiting > 13 weeks	Number Waiting > 52 weeks	Longest Waiter (weeks) - INPATIENT	Longest Waiter (weeks) - DAY CASE
General Surgery (not incld RASC VV)	2266	1998	1564	319.4	256.5
Urology	1980	1364	860	257.8	230.3
Orthopaedics	5397	4808	3643	303.1	319.7
E. N. T.	2328	2231	2048	322.8	211.7
Ophthalmology (not incld RASC Eye NHSCT)	3366	2803	2069	0	215.6
Oral Surgery	348	291	196	188.5	213.6
Pain Management	287	236	182	0	108.3
Gynaecology	863	626	441	197.2	163.3



Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
9 week Access Targets: CAMHS & Older People (Dementia)	Target 4.14: By March 2021, no patient waits longer than 9 weeks to access <b>Child and Adolescent Mental Health services</b> .	Total number waiting at month end	255	268	↑		<p><b>9 Week Breaches - CAMHS</b></p> <p><b>9 Week Breaches - Dementia</b></p>
		Number waiting >9 weeks	147	145			
		Longest wait (weeks) at month end	45	39			
	Target 4.14: By March 2021, no patient waits longer than 9 weeks to access <b>Dementia Services</b> .	Total Number waiting at month end	479	474	↓		
		Number waiting > 9 weeks	339	340			
		Longest wait (weeks) at month end	54	54			
9 week Access Targets: Mental Health & Learning Disability	Target 4.14: By March 2021, no patient waits longer than 9 weeks to access <b>Adult Mental Health Services</b> .	Total Number waiting	697	670	↑		<p><b>9 Week Breaches - AMH</b></p>
		Total Number waiting > 9 weeks	281	194			
		Longest wait (weeks) at month end	66	69			
	Patient Breaches = 148 PCL, 0 Forensic, 12 EDS, 0 ADS & 34 PCOP						
13 week Access Targets: Psychological Therapies	Target 4.14: By March 2021, no patient waits longer than 13 weeks to access to any <b>Psychological Therapy Service (any age)</b> .	Total Number Waiting	1626	1646	↓		<p><b>13 Week Breaches - Psychological Therapies</b></p>
		Total Number waiting >13 weeks	1277	1309			
		Longest wait (weeks) at month end	155	130			
	Patient Breaches = 801 AMH, 7 PCOP, 112 Adult LD, 222 Child LD, 11 Adult Health Psych, 156 Child Psych						

Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Direct Payments	Target 5.1: By March 2021 secure 10% increase in direct payments across all programmes of care	By March 2021 secure 10% increase in the number of direct payments across all programmes of care. <b>20/21 Target by 31st March 2021 = 1720 Direct Payments during Month)</b> (All	1585	1579	↓		<p>No of All Direct Payments in Place - Service Users &amp; Carers - 2020/21</p>
Self Directed Support	Target 5.2: By September 2021, all service users and carers will be assessed or reassessed at review under the Self Directed Support approach, and will be offered the choice to access direct payments, a managed budget, Trust arranged services, or a mix of those options, to meet any eligible needs identified.	By September 2021, all service users and carers will be assessed or reassessed at review under the Self Directed Support approach, and will be offered the choice to access direct payments, a managed budget, Trust arranged services, or a mix of those options, to meet any eligible needs identified. (Active Clients at Month End)	6592	Awaiting Validation			
AHPs	Target 5.3: By March 2021, no patient waits longer than 13 weeks from referral to commencement of AHP treatment by an allied health professional.	Total waiting >13 weeks	4832	4672	↑		<p>Allied Health Professionals (AHP) Number Waiting &gt;13 Weeks at Month End</p>
		Dietetics	562	602			
		Occupational Therapy	2155	2208			
		Orthoptics	487	513			
		Physiotherapy	692	646			
		Podiatry	457	275			
Speech and Language Therapy	479	428					
Self Directed Physiotherapy	Target 5.5: By March 2021, Direct Access Physiotherapy service will be rolled out across all Health and Social Care Trusts	Awaiting confirmation of baseline and technical guidance					
Emotional Wellbeing Framework	Target 5.6: By May 2021, to have delivered the Children & Young Peoples Developmental & Emotional Wellbeing Framework along with a costed Implementation Plan.	Awaiting confirmation of baseline and technical guidance					

Title	Target	Comments / Actions	Jan 21	Feb 21		Cumulative Position	Trend / Activity Analysis
Delayed Discharges Mental Health & Learning Disability	Target 5.7: During 2020/2021, ensure that 99% of all mental health discharges take place within 7 days of the patient being assessed as medically fit for discharge, with no discharge taking more than 28 days.	Total Discharges	107	115	↓	1284	<b>Adult Mental Health Discharges within 7 day standard</b> 
		% Mental Health Discharges within 7 days	100%	99%		98%	
		Number of Mental Health Discharges within 7 days	107	114		1257	
		% Mental Health Discharges > 28 days	0%	1%	↓	2%	
		Number of Mental Health Discharges > 28 days	0	1		21	
		1 patients delayed >28 days (completed waits) during Feb-21 (0 AMH & 1 PCOP)					
	Target 5.7: During 2020/2021, ensure that 99% of all learning disability discharges take place within 7 days of the patient being assessed as medically fit for discharge, with no discharge taking more than 28 days.	Total Discharges	1	4	→	9	<b>Learning Disability Discharges within 7 day standard</b> 
		% Learning Disability Discharges within 7 days	100%	100%		78%	
		Number of Learning Disability Discharges within 7 days	1	4	7		
		% Learning Disability Discharges > 28 days	0%	0%	→	22%	
Number of Learning Disability Discharges > 28 days	0	0	2				

Title	Target	Comments / Actions	Sep-20	Dec-20	Trend	Cumulative Position	Trend / Activity Analysis
Carers Assessments	Target 6.1: By March 2021, secure a 10% increase in the number of carers' assessments offered to carers for all service users (reported quarterly)	By March 2021, secure a 10% increase in the number of carers' assessments offered (first assessments) 20/21 Quarterly Target = 337	320	309	↓		<b>Number of Adult Carers Offered Individual Carers Assessments</b> 
Short Breaks	Target 6.2: By March 2021, secure a 5% increase in the number of community based short break hours (i.e. non-residential respite) received by adults across all programmes of care.	Number of Community Based Short Break Hours (i.e. non residential) received by adults 20/21 Quarterly Target = 24,246 Hours (Ex Daycare)	23,515	21,053	↓		<b>Community Short Breaks 2020/21 (Ex. Daycare)</b> 
	Target 6.3: By March 2021, to create a baseline for the number of young carers receiving short breaks (ie non-residential respite).	Number of Community Based Short Break Hours (i.e. non residential) received by young carers Baseline = Awaiting confirmation of baseline and technical guidance					

Title	Target	Comments / Actions	Jan-21	Feb-21	Trend	Cumulative Position	Trend / Activity Analysis
<b>Pharmacy Efficiency Programme</b>	<b>Target 7.1:</b> By March 2021, to ensure delivery of community pharmacy services in line with financial envelope.						The trust has achieved its share of the procurement efficiencies and full achievement of the efficiencies resulting from the 'Boost' element of the efficiency programme is awaiting confirmation.
<b>DSF Framework</b>	<b>Target 7.2:</b> By March 2021, to establish an outcomes reporting framework for DSF that will demonstrate the impact and outcome of services on the social wellbeing of service users and the baseline activity to measure this.	<b>Awaiting confirmation of baseline and technical guidance</b>					

Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
<b>Cancelled Appointments</b>	<b>Target 7.3:</b> By March 2021, to establish a baseline of the number of hospital cancelled, consultant-led, outpatient appointments in the acute programme of care which resulted in the patient waiting longer for their appointment and by March 2020 seek a reduction of 5%.	Number of Outpatient Appointments Cancelled by Hospital which resulted in the patient waiting longer for their appointment WHSCT 2018/19 Baseline: 10,009 WHSCT 2020/21 Target: 9,509 (Approx 792 per month)	806	675	↑	10430	
<b>Elective Care</b>	<b>Target 7.4:</b> By March 2021, to reduce the percentage of funded activity associated with elective care service that remains undelivered.	See the below table that outlines the IP & DC / New and Review OP positions.					

Title	Target	Comments / Actions	Jan 21	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
<b>Delayed Discharges Acute Hospital</b>	Target 7.5: By March 2021, ensure that 90% of complex discharges from an acute hospital take place within 48 hours, with no complex discharge taking more than 7 days; and all non-complex discharges from an acute hospital take place within 6 hours	<b>Acute Discharges</b>					
		<b>Complex Discharges</b> - % discharged within 48 hours	88%	88%	→	87%	
		% discharged within 7 days	95%	95%	→	94%	
		Number waiting > 7 days	13	13	→	195	
		<b>Non Complex Discharges</b> - % discharged within 6 hours	95%	95%	→	96%	

Top 5 Reasons for Delay		ALTNAGELVIN HOSPITAL	SOUTH WEST ACUTE HOSPITAL	TOTAL
Complex Discharges Greater Than 48 Hours				
April 20 - February 21				
1	COMPLEX 110 - NO DOMICILARY PACKAGE AVAILABLE	84	65	149
2	COMPLEX 111 - AWAIT ASSESSMENT/ ACCEPTANCE TO CARE HOME	32	23	55
3	COMPLEX 104 - BED CASED IC - SUB ACUTE/NON ACUTE HOSP	52	2	54
4	COMPLEX 116 - DEMENTIA	14	25	39
5	COMPLEX 118 - ESSENTIAL EQUIPMENT/ADAPT NOT AVAILABLE	18	7	25

Title	Target	Comments / Actions			Trend	Cumulative Position	Trend / Activity Analysis
<b>Medicines Efficiency Programme</b>	Target 7.6: By March 2021, to have obtained savings of at least £20m through the Medicines Optimisation Programme, separate from PPRS receipts.	Awaiting confirmation of baseline and technical guidance					

Title	Target	Comments / Actions		Trend	Cumulative Position	Trend / Activity Analysis
Seasonal Flu	<b>Target 8.6:</b> By December 2020, to ensure at least 40% of Trust staff (health care and social care staff) have received the seasonal flu vaccine.	As at 31st March 2020 - 2061 out of 7729 Trust frontline staff received the Flu Vaccination excludes Bank nurses and Porters.	To be reported in line with 2020/21 flu vaccine programme	↑		
Title	Target	Comments / Actions	Jan-21	Trend	Cumulative Position	Trend / Activity Analysis
Absence	<b>Target 8.7:</b> By March 2021, to reduce Trust staff sick absence levels by a regional average of 5% compared to 2017/18 figure.	As at 31st January 2021 the cumulative position 7.72% against WHSCT 19/20 target of 5% (One Month reporting Time Lag)	7.72%	→		
Title	Target	Comments / Actions		Trend	Cumulative Position	Trend / Activity Analysis
Healthier Workplace	<b>Target 8.9:</b> By March 2021, to have an agreed and systematic action plan to create a healthier workplace across HSC and to have contributed to the Regional Healthier Workplace Network as part of commitments under PIG.	Awaiting confirmation of baseline and technical guidance				
OBA	<b>Target 8.10:</b> By March 2021, to pilot OBA approach to strengthen supports for the social work workforce.	Awaiting confirmation of baseline and technical guidance				
Title	Target	Comments / Actions	Feb 21	Trend	Cumulative Position	Trend / Activity Analysis
Quality 2020	<b>Target 8.11:</b> By March 2021, 60% of the HSC workforce should have achieved training at level 1 in the Q2020 Attributes Framework and 5% to have achieved training at level 2. Reported quarterly.	<b>Level 1 Training</b> As at 31st January 2021 cumulative position 7,024 against WHSCT 19/20 Target [11,664] Staff <b>**Please note that figures provided from February 2020 onwards may be lower than figures provided for the previous month due to the removal of any staff no longer employed by the Trust.</b>	60.2%	↑		
		<b>Level 2 Training</b> As at 31st January 2021 cumulative position [189] against WHSCT 19/20 Target [11,593] Staff <b>**Please note that figures provided from February 2020 onwards may be lower than figures provided for the previous month due to the removal of any staff no longer employed by the Trust.</b>	1.6%	→		
Title	Target	Comments / Actions		Trend	Cumulative Position	Trend / Activity Analysis
Dysphagia Awareness	<b>Target 8.13:</b> By March 2021, Dysphagia awareness training designed by speech and language therapy to be available to Trust staff in all Trusts.					



Title	Target	Comments / Actions			Trend	Cumulative Position	Trend / Activity Analysis
<b>Make Every Contact Count</b>	<b>Target 1.5:</b> By March 2021, to ensure appropriate representation and input to the PHA/HSCB led Strategic Leadership group in Primary Care to embed the Make Every Contact Count approach.	<b>Awaiting confirmation of baseline and technical guidance</b>					
<b>Dental</b>	<b>Target 1.6:</b> By March 2021, to establish a baseline of the number of teeth extracted in children aged 3-5 years - as phase 1 of the work to improve oral health of young children in Northern Ireland over the next 3 years and seek a reduction in extractions by 5% against that baseline by March 2021.	<b>Awaiting confirmation of baseline and technical guidance</b>					
<b>Healthier Pregnancy</b>	<b>Target 1.8:</b> By March 2021, to have further developed, and implemented the "Healthier Pregnancy" approach to improve maternal and child health and to seek a reduction in the percentage of babies born at low birth weight for gestation.	<b>Awaiting confirmation of baseline and technical guidance</b>					Awaiting confirmation of baseline and technical guidance
Title	Target	Comments / Actions	Sep-20	Dec-20	Trend	Cumulative Position	Trend / Activity Analysis
<b>Healthy Child/ Healthy Future</b>	<b>Target 1.9:</b> By March 2021, ensure full delivery of the universal child health promotion framework for Northern Ireland, Healthy Child, Healthy Future. By that date: (i) the antenatal contact will be delivered to all first time mothers, (ii) 95% of two year old reviews must be delivered.	This information is recorded every quarter but not reported to PHA, DHSSPS & HSCB until 3 months after the quarter end.	Cohort = 6711 Total Seen = 5257 % Seen = 78% % Seen in Child's home = 71%	Cohort = 6636 Total Seen = 5157 % Seen = 78% % Seen in Child's home = 67%			These figures are provisional at end of Dec'2020 as validated figures are not reported until 3 months after the quarter end
Title	Target	Comments / Actions			Trend	Cumulative Position	Trend / Activity Analysis
<b>Best Start in Life</b>	<b>Target 1.10:</b> By March 2021, ensure the full regional roll out of Family Nurse Partnerships, ensuring that all teenage mothers have equal access to the family nurse partnership programme. The successful delivery of this objective will directly contribute to PIG Outcome 14 "We give our children and young people the best start in life".	<b>Awaiting confirmation of baseline and technical guidance</b>					
<b>Suicide</b>	<b>Target 1.13:</b> By March 2021, to have further enhanced out of hours capacity to de-escalate individuals presenting in social and emotional crisis, including implementation of a "street triage" pilot and a "safe place" pilot.	This work builds on previous investments in community mental health crisis teams and is an important element of the work to reduce the suicide rate by 10% in 2022 in line with the draft Project Life 2 strategy. <b>Awaiting confirmation of baseline and technical guidance</b>					
<b>Alcohol Drug Related Harm and Drug related Death</b>	<b>Target 1.14:</b> By March 2021, to have advanced the implementation of revised substitute prescribing services in Northern Ireland, including further exploration of models which are not based on secondary care, to reduce waiting times and improve access. This is an important element in the delivery of our strategy to reduce alcohol and drug related harm and to reduce drug related deaths.	<b>Awaiting confirmation of baseline and technical guidance</b>					
<b>Long Term Conditions</b>	<b>Target 1.15:</b> By July 2021, to provide detailed plans (to include financial profiling) for the regional implementation of the diabetes feet care pathway. Consolidation of preparations for regional deployment of the care pathway will be an important milestone in the delivery of the Diabetes Strategic Framework.	<b>Awaiting confirmation of baseline and technical guidance</b>					

## Glossary of Terms

<b>A&amp;E</b>	Accident and Emergency Department
<b>AHP</b>	Allied Health Professional
<b>ASD</b>	Autistic Spectrum Disorder
<b>C Diff</b>	Clostridium Difficile
<b>C Section</b>	Caesarean Section
<b>CLI</b>	Central Line Infection
<b>CSR</b>	Comprehensive Spending Review
<b>DC</b>	Day case
<b>DNA</b>	Did Not Attend (eg at a clinic)
<b>DSF</b>	Delegated Statutory Functions
<b>DV</b>	Domestic Violence
<b>FGC</b>	Family Group Conference
<b>HSCB</b>	Health & Social Care Board
<b>HWIP</b>	Health & Wellbeing Improvement Plan
<b>ICU</b>	Intensive Care Unit
<b>IP</b>	Inpatient
<b>ITT</b>	Inter Trust Transfer
<b>IV</b>	Intravenous
<b>JAG</b>	Joint Advisory Group
<b>LAC</b>	Looked After Children
<b>LW</b>	Longest Wait
<b>MARAC</b>	Multi-agency Risk Assessment Conference
<b>MAU</b>	Medical Assessment Unit
<b>MD</b>	Multi-disciplinary
<b>MDT</b>	Multi-disciplinary Team

<b>MEWS</b>	Modified Early Warning Scheme
<b>MRSA</b>	Methicillin Resistant Staphylococcus Aureus
<b>MSSA</b>	Methicillin Sensitive Staphylococcus Aureus
<b>NH</b>	Nursing Home
<b>NICAN</b>	Northern Ireland Cancer Network
<b>NIPACS</b>	NI Picture Archiving & Communication System
<b>NIRADS</b>	NI Radiology and Diagnostics System
<b>OBA</b>	Outcomes Based Accountability
<b>OBC</b>	Outline Business Case
<b>OP</b>	Outpatient
<b>OT</b>	Occupational Therapy
<b>PAS</b>	Patient Administration System
<b>PFA</b>	Priorities for Action
<b>PMSID</b>	Performance Management & Service Improvement Directorate
<b>PSNI</b>	Police Service of Northern Ireland
<b>RMC</b>	Risk Management Committee
<b>S&amp;EC</b>	Safe and Effective Care Committee
<b>SBA</b>	Service Budget Agreement
<b>SSI</b>	Surgical Site Infection
<b>TNF</b>	Anti-TNF medication
<b>TOR</b>	Terms of Reference
<b>VAP</b>	Ventilator Associated Pneumonia
<b>VTE</b>	Venous Thromboembolism
<b>WHO</b>	World Health Organisation