

Trust Board Performance Report April 2022

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HSC Northern Health and Social Care Trust



Executive Summary

Northern Health and Social Care Trust

April 2022

Elective care

Both outpatient referrals and attendances decreased in April when compared to March levels. Activity in April for new outpatients comprised 68% of funded SBA with virtual consultations continuing to be a feature in many specialities. Outpatient 52 week waits remained similar to the March position with 29,535 patients waiting over a year at the end of April, out of a total of 58,870 patients waiting. Outpatient Rebuild projections for April to June 2022 outline plans to deliver 90% of pre-pandemic (19/20) activity.

Inpatient and daycase activity delivered during April was 52% of SBA. The number of patients waiting longer than 52 weeks improved on the end of March position with 4,871 out of a total of 8,463 patients waiting. Inpatient and daycase Rebuild projections for April to June 2022 outline plans to deliver 60% of pre-pandemic (19/20) activity. Returning inpatient and daycase activity to pre-pandemic levels remains a priority for the Trust.

Diagnostic capacity continues to be a challenge with 39% of patients waiting more than 9 weeks for a diagnostic appointment at the end of April. There are 3,877 patients waiting longer than 26 weeks for a diagnostic appointment. Diagnostic activity has returned to pre-pandemic levels, with April to June 2022 Rebuild projecting an extra 8% activity compared to the same period in 2019. The Endoscopy waiting list position remained similar to that of March with 28% of patients waiting less than 9 weeks at the end of April. Whilst still significantly below the target of 75%, this represents an improved position from that during the pandemic. Patients waiting over 26 weeks at the end of April remained similar to March's position.

AHP activity for the first month of 2022/23 was 80% of expected SBA for new scheduled activity. This is less than March 22 but an increase when compared to April last year. Patients waiting over 13 weeks to be seen by an Allied Health Professional have decreased when compared to the end of March position with 8,214 waiting over 13 weeks at the end of April, out of a total of 18,341. Patients waiting over 13 weeks have decreased gradually from 9,114 at the end of January 22.

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Cancer care

Primary care red flag referrals for April 22 were 1,915 which is similar to the average referrals for 2021/22. Referrals for April 22 decreased slightly when compared to March 22.

Breast cancer 14 day performance during April increased slightly on the March position with 16% of referrals being seen within 14 days. Demand for red flag breast appointments continues to outstrip capacity. Performance against the 31-day target for all cancer sites decreased in April to 79%. Delays in access to outpatients, endoscopy, diagnostic day surgery and inpatient surgery continue to be a contributing factor to performance against the 62 day target. Following an improved position in March of 36%, performance in April dropped to 24%. Given the large number of patients on a suspect cancer pathway, 62-day performance is unlikely to improve significantly in the short term. The regional process for prioritisation of theatre capacity is still in place and this continues to ensure that patients are allocated to available theatre space across the region in line with clinical priority.

Unscheduled care

ED attendances during April 2022 decreased slightly in both Antrim and Causeway hospitals when compared to March 2022. Ambulance turnaround within one hour during April at Antrim remained similar to March's position, with 58% whilst Causeway hospitals performance continued to drop in April to 42%.

4-hour performance during April at Antrim improved slightly on March's position to 51%. Causeway performance remained similar to March with 52% achieved in April. The number of 12-hour waits continues to be a challenge on both sites with the position at Antrim for April increasing to 1058 patients waiting longer than 12 hours. The 12-hour wait position at Causeway continued to deteriorate to 474 patients waiting longer than 12 hours during April.

Complex discharges within 48 hours in Antrim remained similar to March's position with 77% in April. Non-complex discharge performance decreased slightly to 89%. Complex discharge performance at Causeway site also remained similar to March's position with 63% discharged within 48 hours, with a slight drop in performance in non-complex discharges (86%).

In April, Causeway did not achieve the stroke thrombolysis standard, achieving 14%, whilst Antrim did, with 20% (against a 16% standard).

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Mental health and learning disability

Due to the migration of the Mental Health Information system from EPEX to PARIS, Adult Mental Health performance data was unavailable for much of this year. Information over the past few months is in final stages of validation but shows that at end of December 198 patients were waiting more than 9 weeks for access to adult Mental Health services. Dementia waits are comparable with late 2020 with 241 patients waiting more than 9 weeks for access to Dementia services at end of December 2021. Waiting times for Psychological Therapies have grown with 633 patients waiting longer than 13 weeks for access to services at end of Jan '22.

Learning Disability Day Care services continue to offer services and during the past 12 months there were 10,552 attendances which is 88% of the rebuild plan for the previous 12 months. This is dependent on service users continuing to accept places in day centres due to the easing of restrictions.

Children's Services

The number of patients waiting over 9 weeks at the end of April was 414, out of a total of 739 patients waiting. This is a deterioration on the end of March position when there were 310 patients waiting over 9 weeks. Covid-19 restrictions around face to face work with children and young people has delayed achievement of treatment goals, and this has had an impact on waiting times for new referrals. Lack of availability of beds at the regional inpatient centre, has also led to diversion of staff to manage inpatient admissions to other facilities. Turnover of staff within the service continues to be a challenge.

Community Care

Quarter 4 direct payments position for 2021/22 shows 93% of the target has been delivered by the Trust. Carers' assessment has achieved 69% of the target in Q4 of 2021/22.

Day Care services for older people in April decreased when compared to March's position and were below planned rebuild numbers for April.

HCAIs

There were 2 CDiff cases recorded in April, which is below the Trust target profile of 4.1 cases for the first month of 2022/23. No MRSA episodes were recorded for April. There were 5 gram negative infections recorded during the month of April which is just below the target profile of 6.3 cases for April.

Performance Summary Dashboard (i)

HSC Northern Health and Social Care Trust

Section	Indicator	Perf.	Ass/var	Section	Indicator	Perf.	Ass/var
Elective Care	OP 9-week waits	18%		Cancer care	14-day breast	16%	
	OP 52-week waits	29,535			31-day	79%	
	OP Cancellations	1005			62-day	24%	
	IPDC 13-week waits	17%		Unscheduled care	Triage to treatment	ANT 57% CAU 57%	
	IPDC 52-week waits	4,871			4-hour performance	ANT 51% CAU 52%	
	Diagnostic 9-week	61%	ere ere		12-hour waits	ANT 1058 CAU 474	
	Diagnostic 26-week	3,877	E ala		Complex discharges	ANT 77% CAU 63%	
	DRTT (urgent)	81%			Non-complex discharges	ANT 89% CAU 86%	
	Diagnostic Endoscopy 9-week	28%	F also		Stroke Thrombolysis	ANT 20% CAU 14%	
	Diagnostic Endoscopy 26-week	2,961		Mental Health and learning disability	Adult 9-week waits	198 (Dec21)	
	AHP 13-week wait	8,214			Adult 7-day discharges	98% (Feb21)	

Performance Summary Dashboard (ii)



April 2022

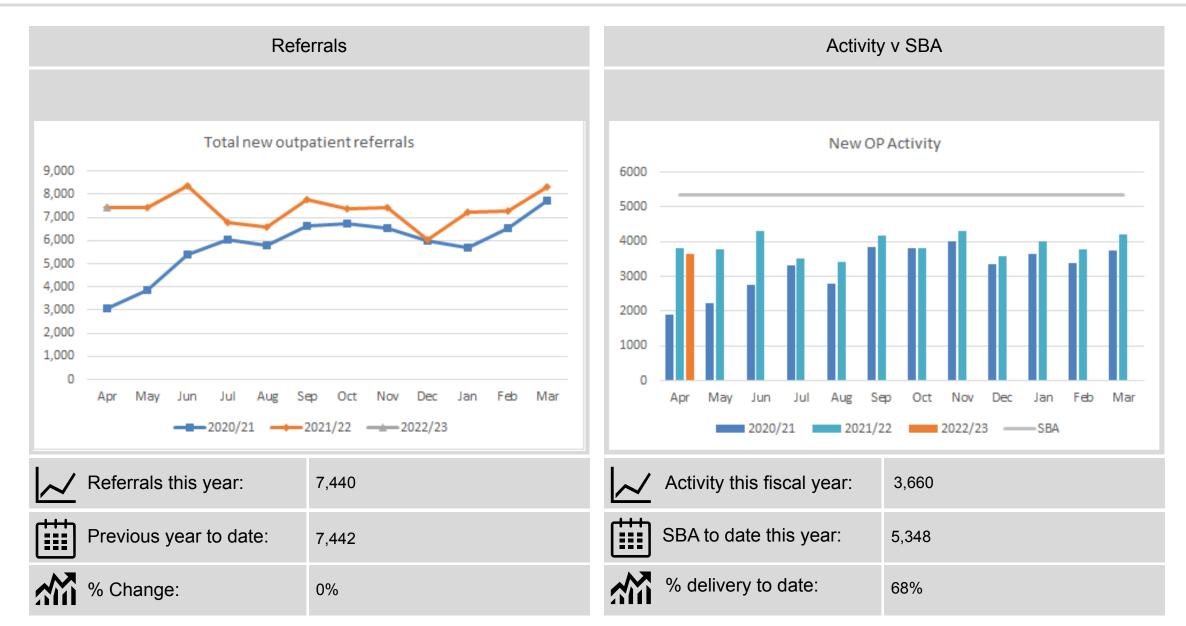
Section	Indicator	Perf.	Ass/var
Mental Health and learning disability	Adult 28-day discharges	1 (Feb21)	
	Dementia 9-week waits	241 (Dec21)	
	Psychological therapies 13-week	633 (Jan22)	
	Learning disability 7- day discharges	1 (Feb21)	
	Learning disability 28-day discharges	1 (Feb21)	
Children's services	CAHMS 9-week waits	414	
	Placement change	86% (Sep20)	
	Adoption	50% (Mar21)	
HCAIs	CDiff	2	
	MRSA	0	
	Gram -ve	5	
Service User Experience	Complaints replied to within 20 days	57% (Mar)	
Workforce	Absence rate	6.57% (Mar)	

Icon Key:

A	Assurance		Variation			
~		F				
Randomly achieves target	Consistently (P)assing the target	Consistently (F)alling short of the target	Common cause	Special cause of concerning variation	Special cause of improving variation	

Elective Care Outpatients

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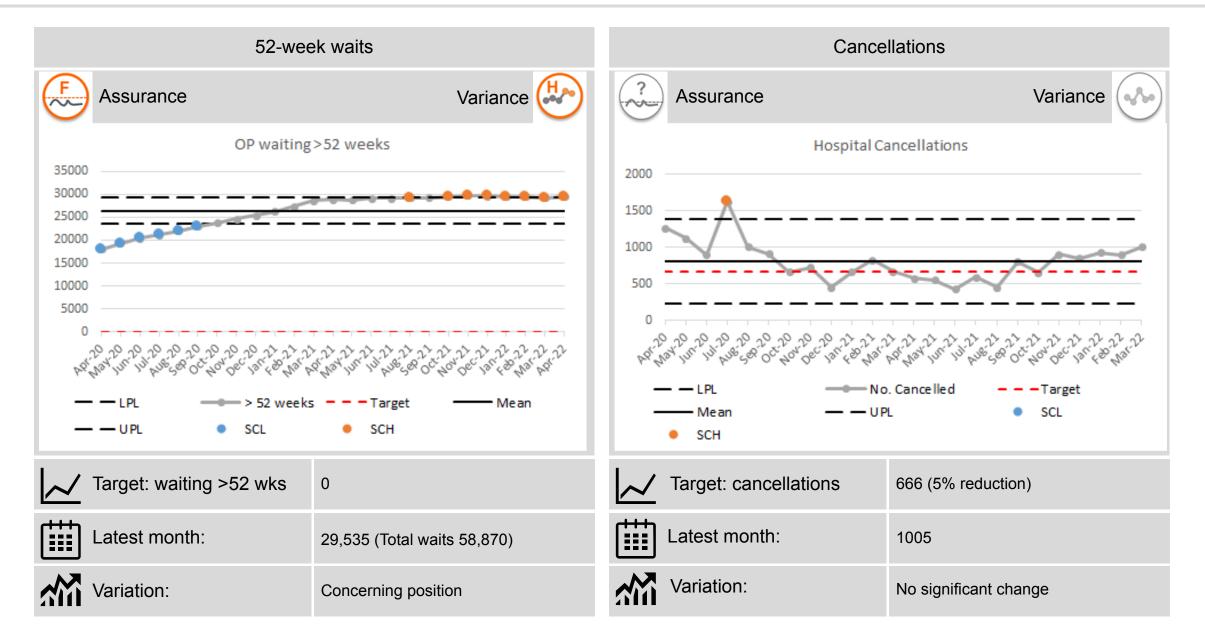
Elective Care Outpatients

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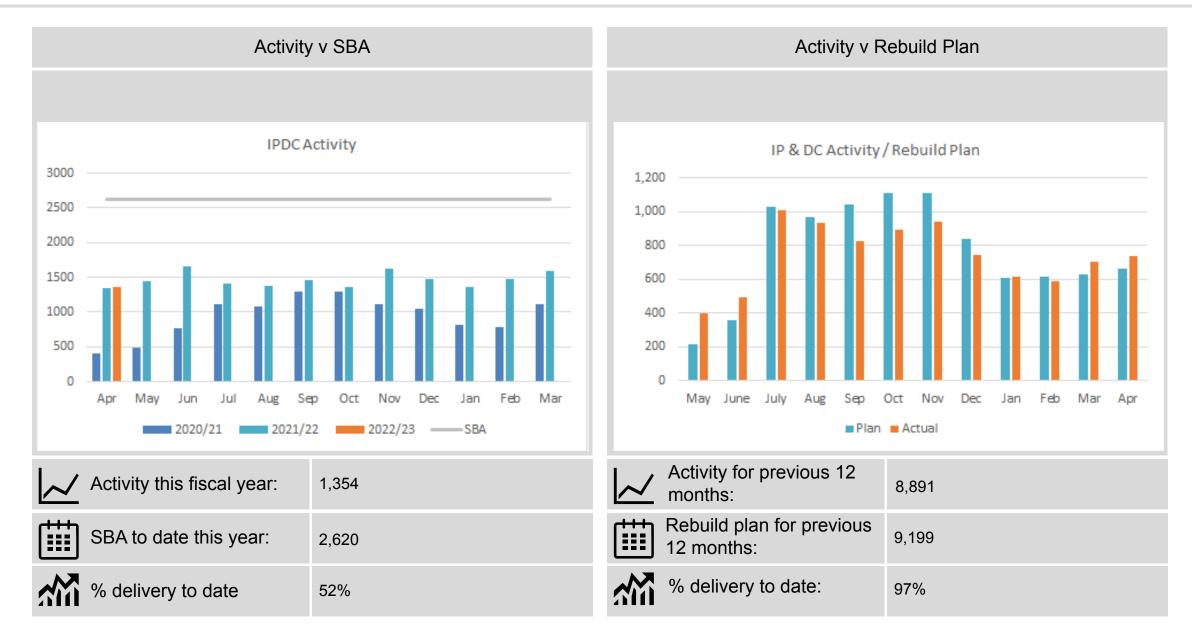
Elective Care Outpatients

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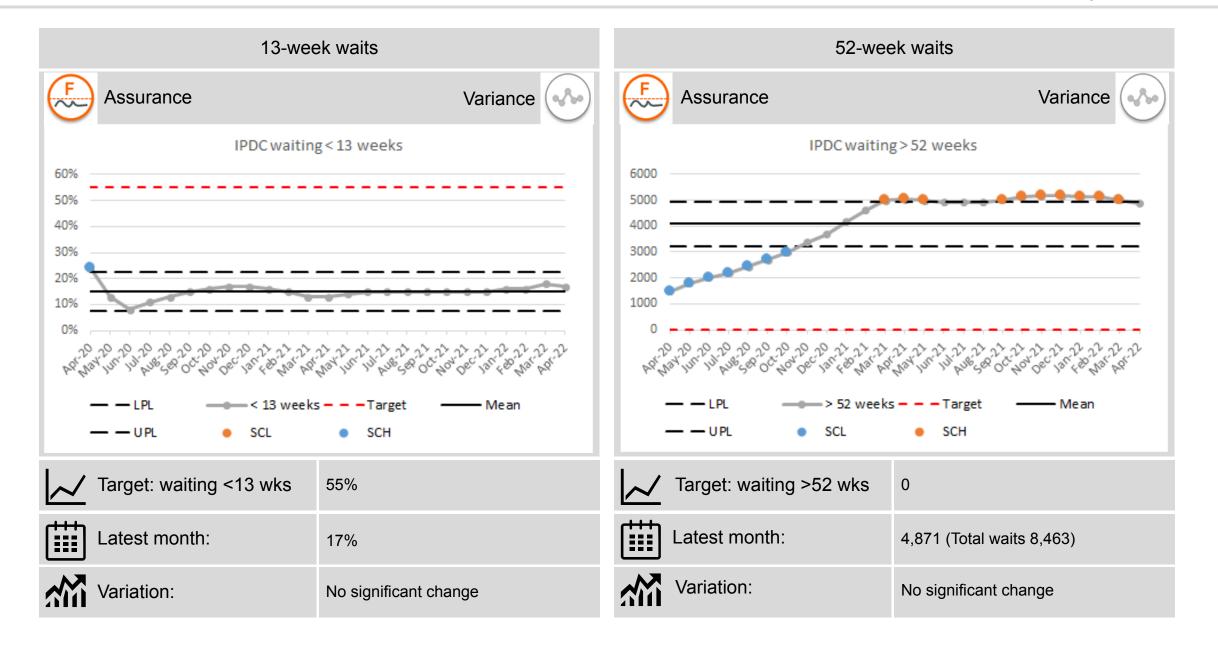
Elective Care Inpatients and Daycases

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Elective Care Inpatients and Daycases

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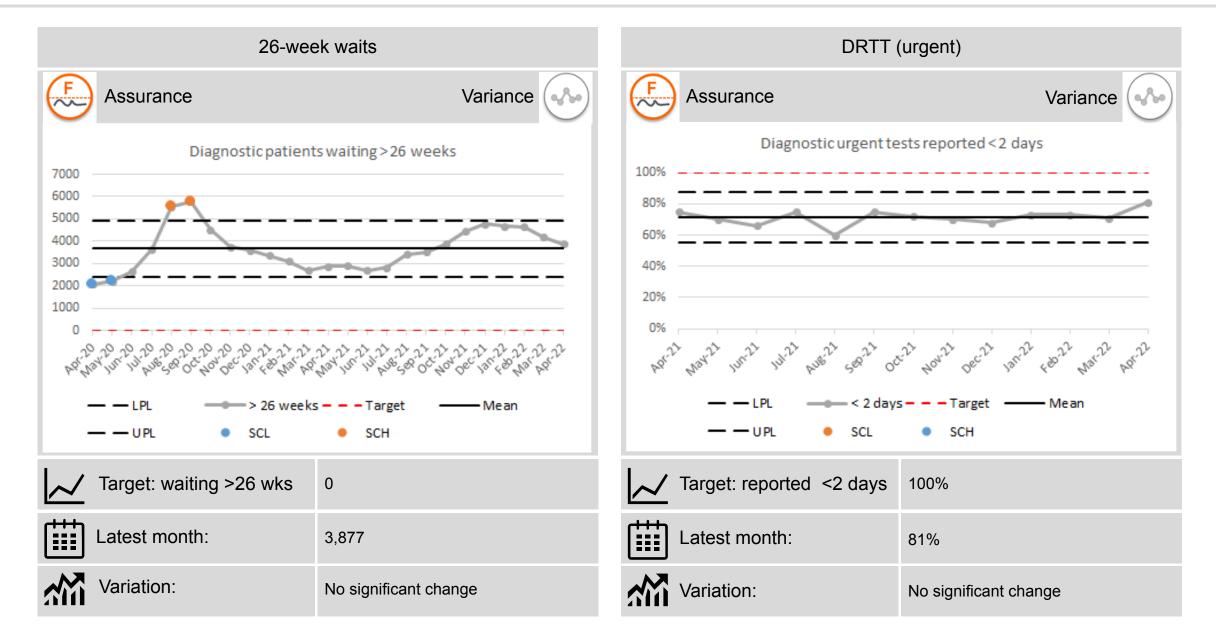
Elective Care Diagnostics

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Elective Care Diagnostics

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Elective Care Diagnostics - Endoscopy

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Elective Care Diagnostics - Endoscopy

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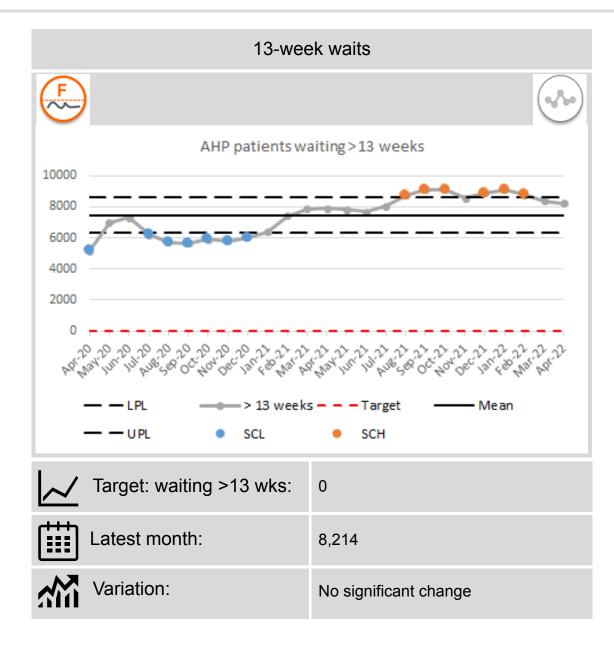
Elective Care AHPs

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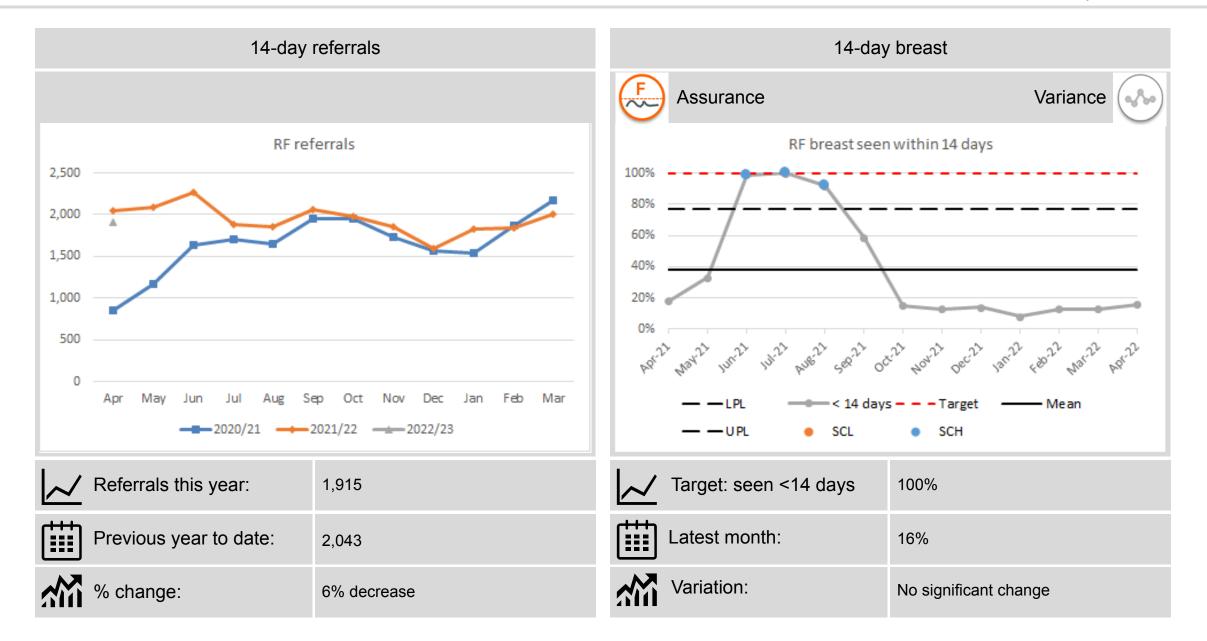
Elective Care AHPs





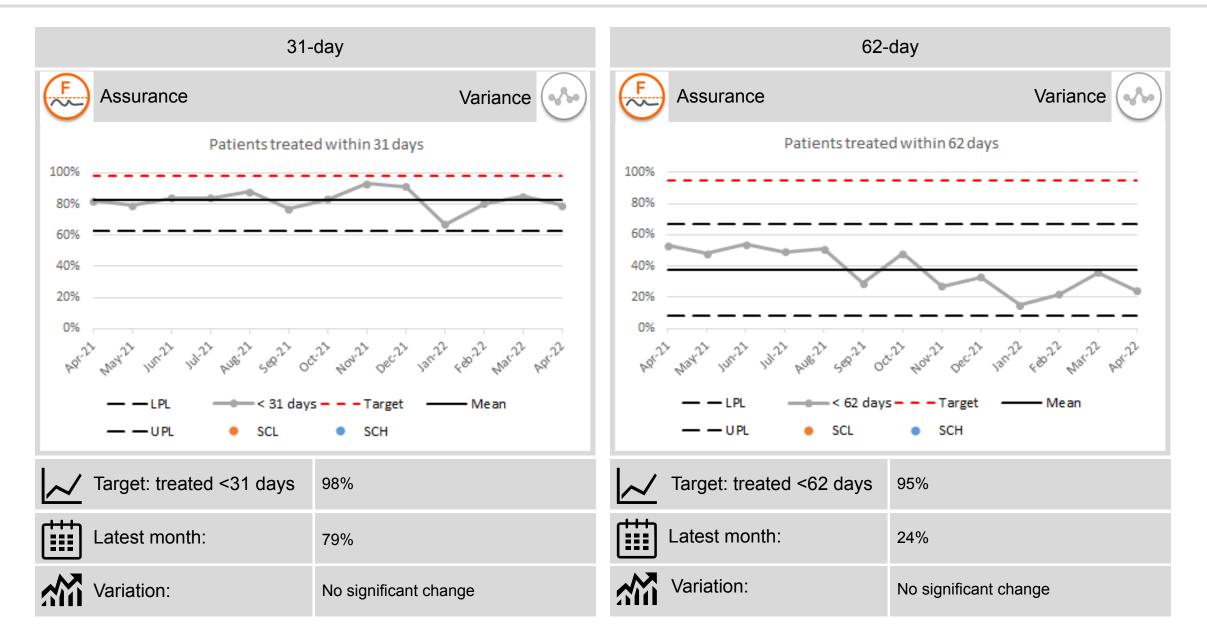
Cancer Care 14-day

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Cancer care 31-day and 62-day

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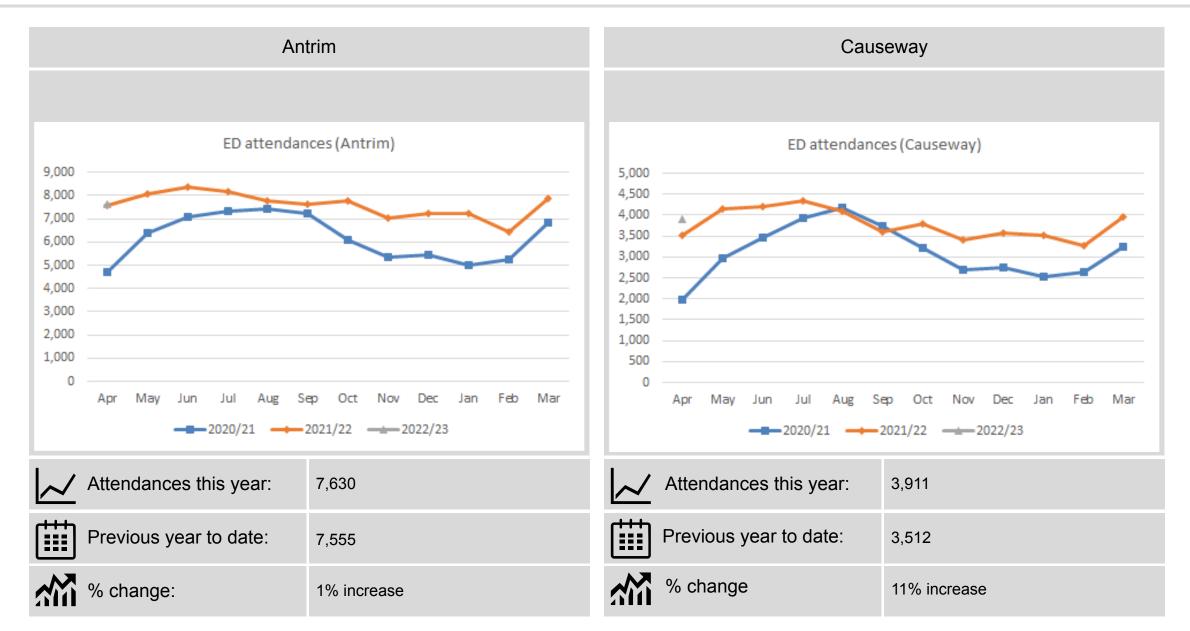
Cancer care 62-day by tumour site



	Year to date		% Performance				
Tumour site	Total		% 62 days 50%		May - Apr	May - Apr	
Breast Gynae	13.0 1.0	6.5 0.0	0%	Target	Plan	Actual	Variance
Haematological	1.0	0.0	0%				
Head/Neck	0.0	0.0	-	14 day	30%	40%	10%
ower Gastrointestinal	10.0	0.0	0%				
ung	4.0	0.0	0%	31 day	77%	80%	3%
Other	0.0	0.0	-	JI day	7770	0070	570
Skin	4.0	1.0	25%	62 Jac	450/	2694	0%
Jpper Gastrointestinal	3.0	1.0	33%	62 day	45%	36%	-9%
lotal 🛛	36.0	8.5	24%				
	•						
Target: treated <62 days	95%						
larner treaten <67 navs	95%						

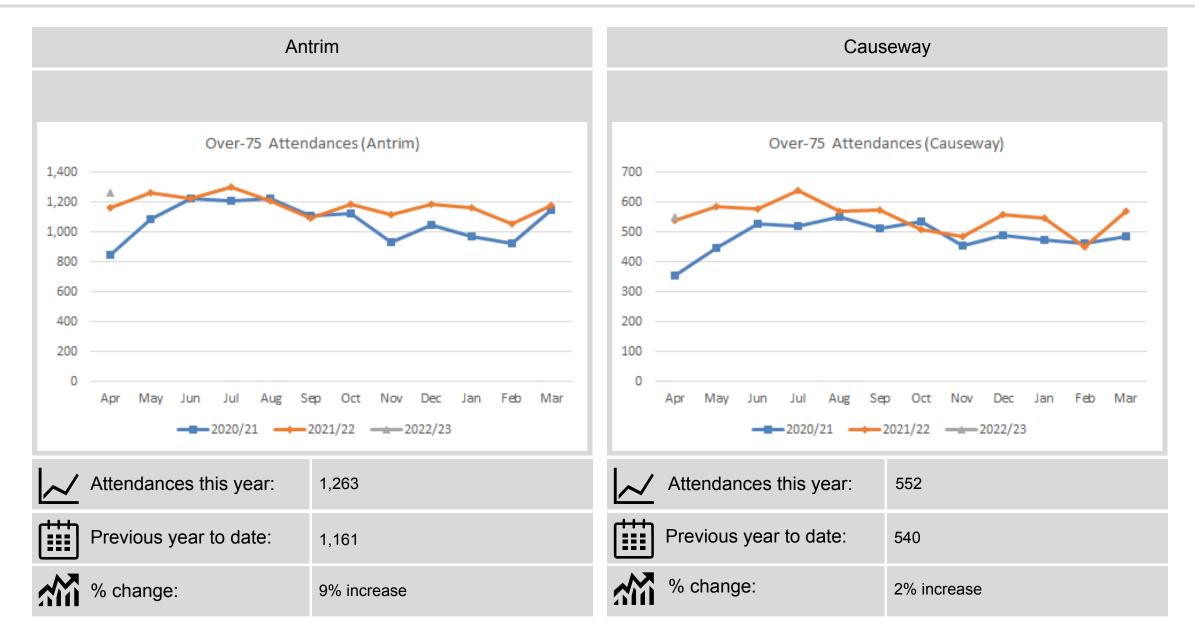
ED attendances





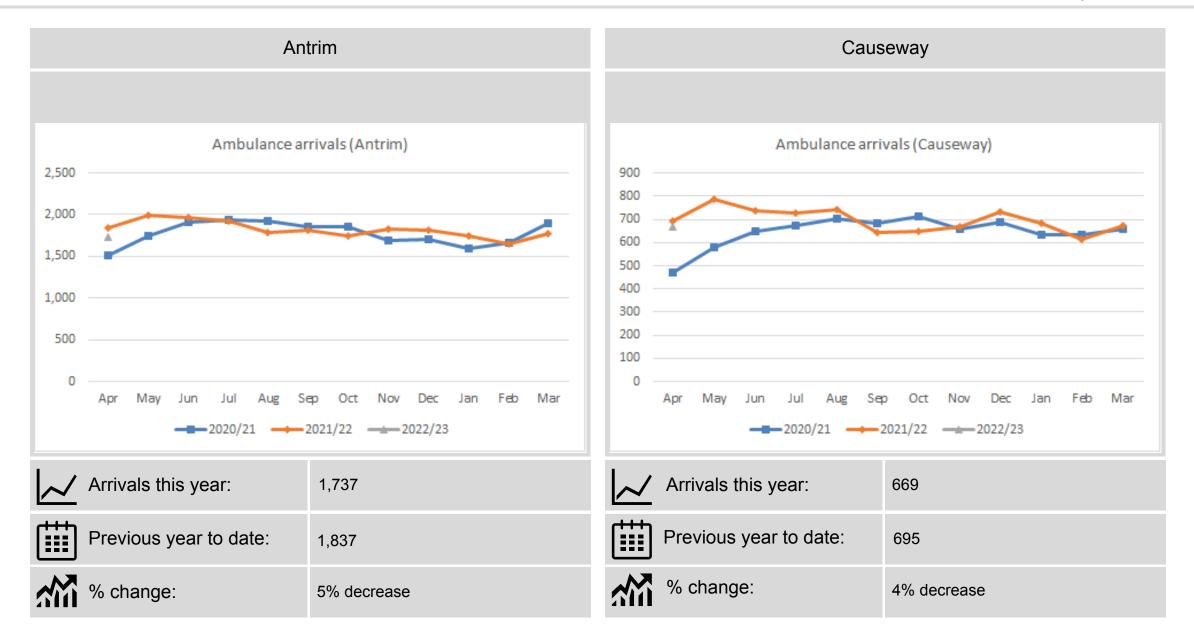
Over-75 attendances





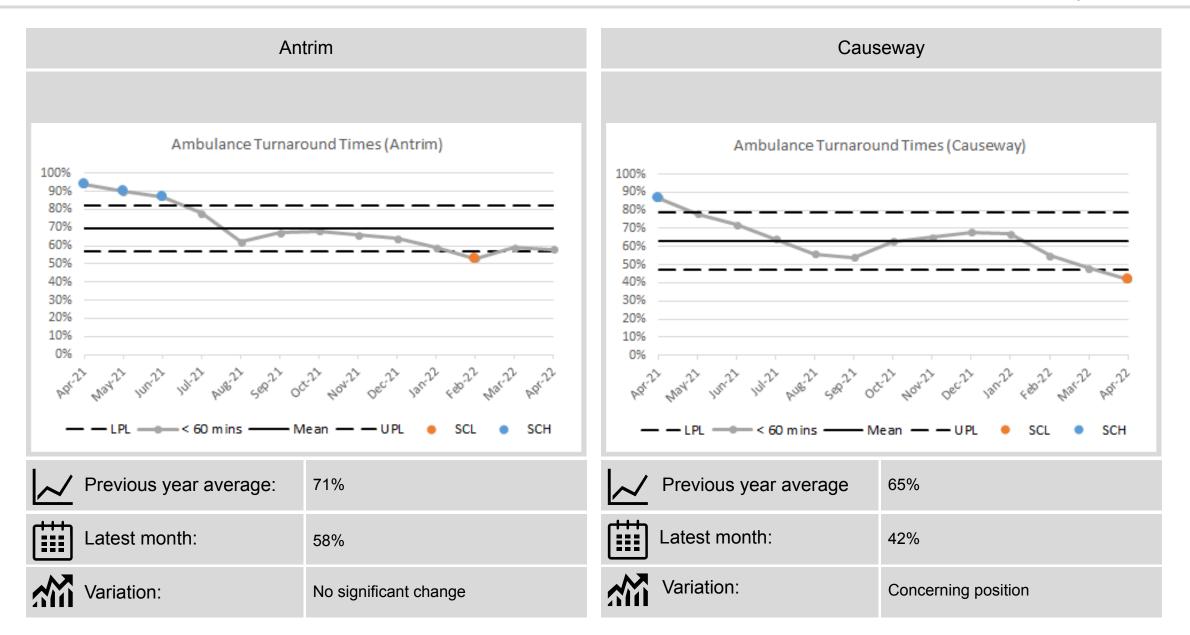
Ambulance arrivals





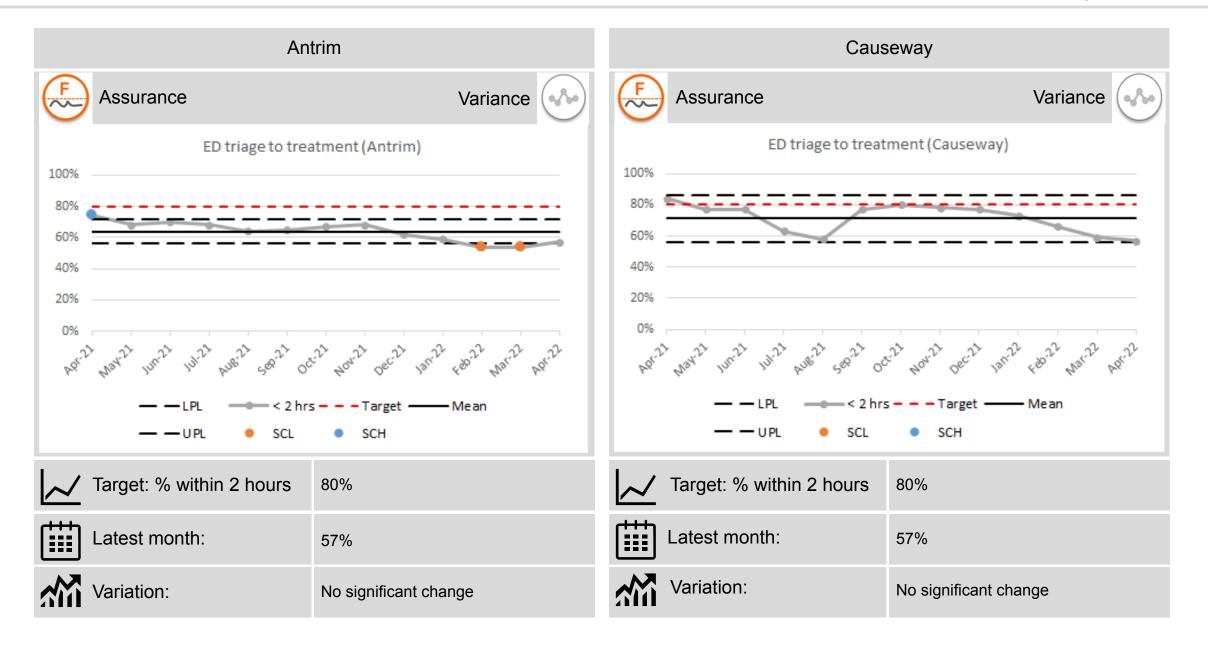
Ambulance turnaround within 60 minutes





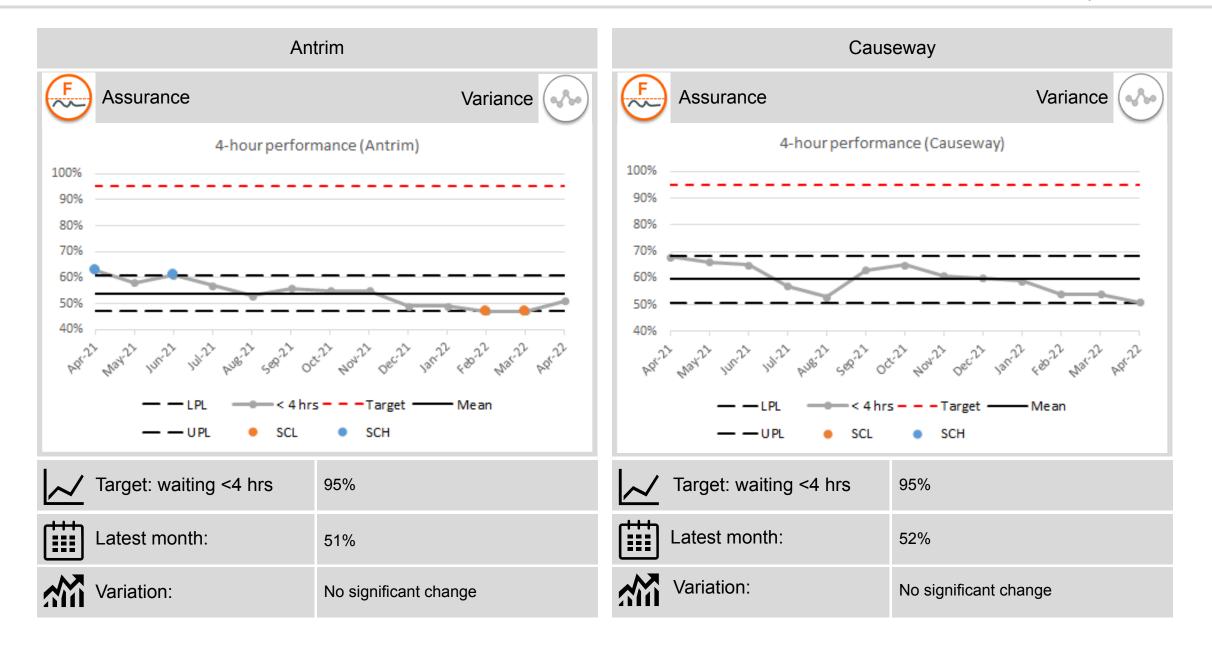
Triage to treatment

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4-hour performance

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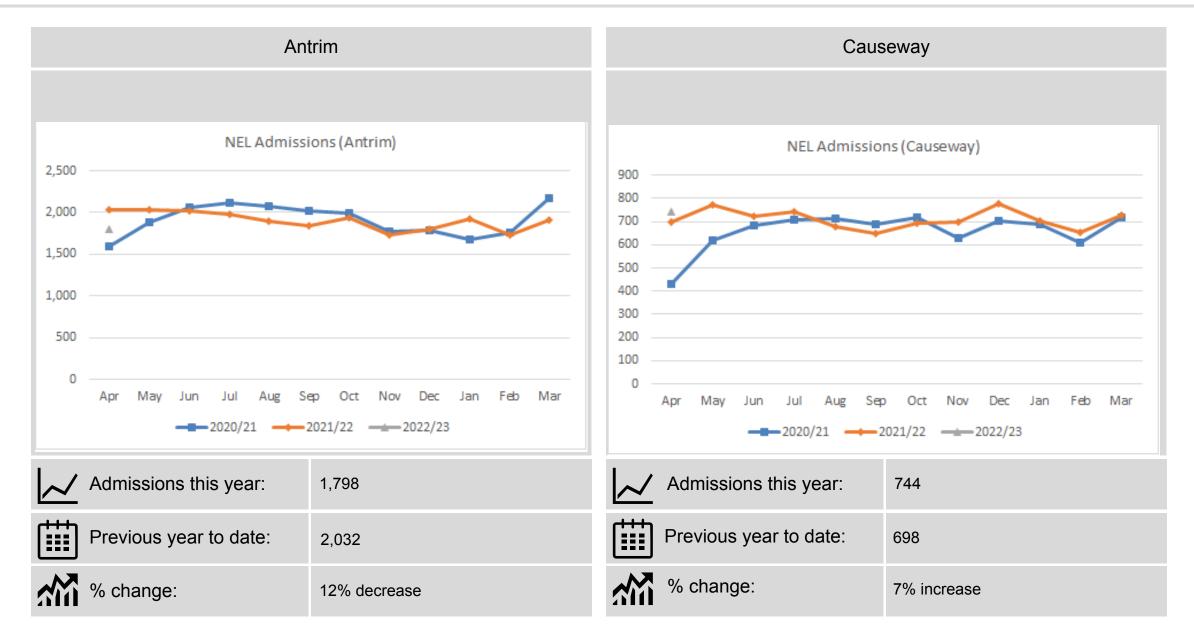
12-hour performance

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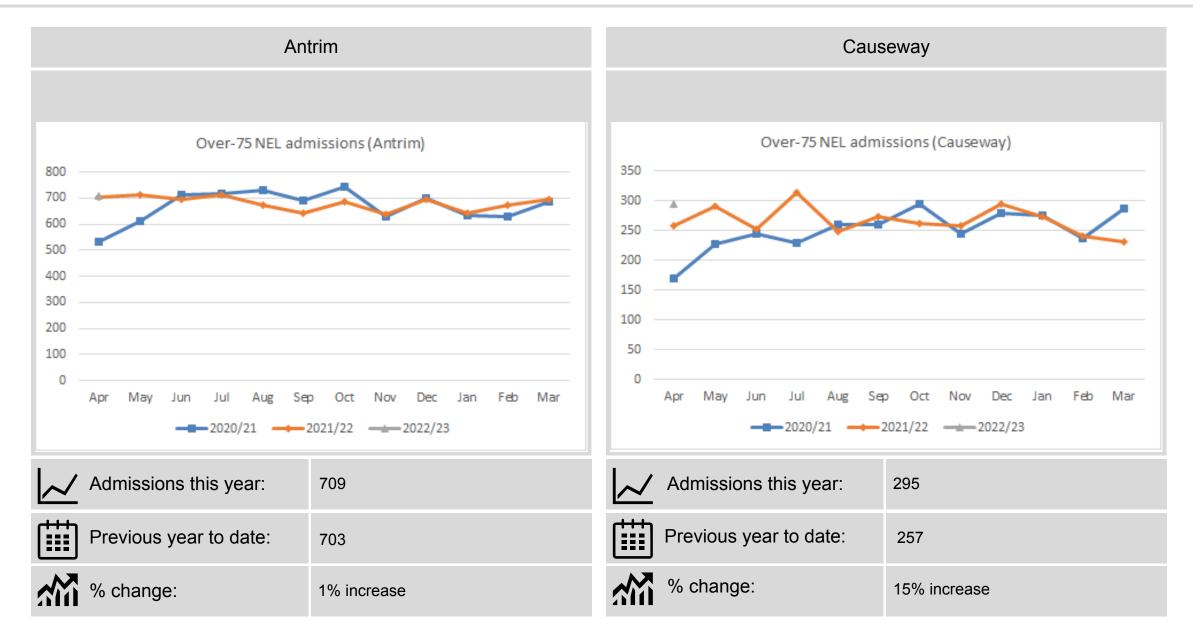
Non-elective admissions





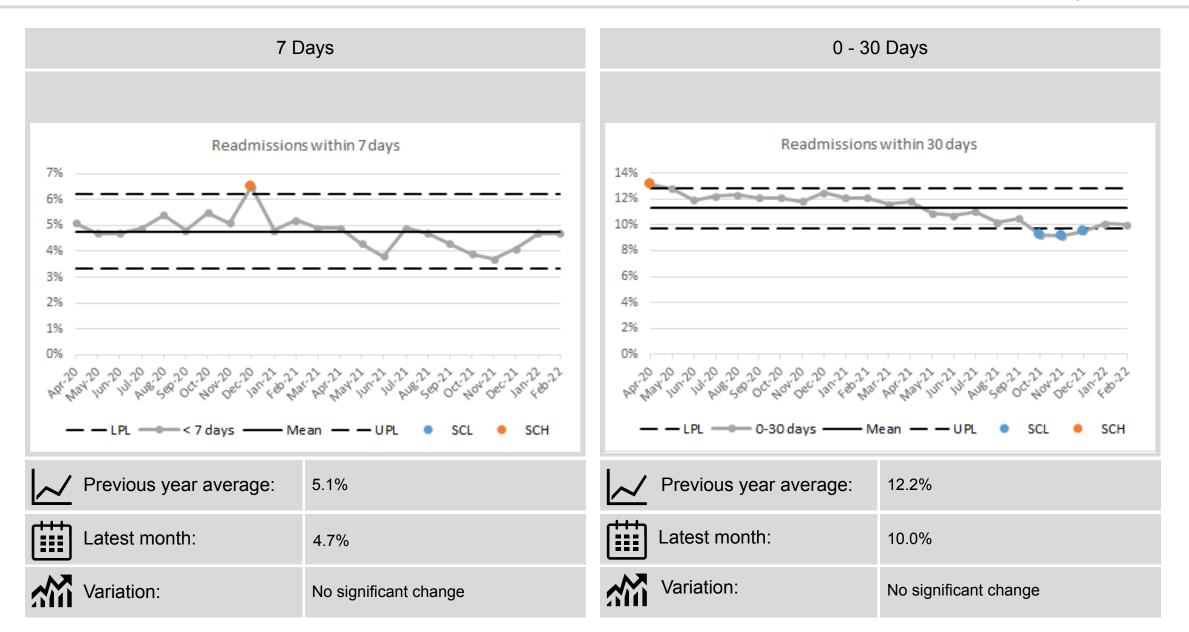
Over-75 admissions





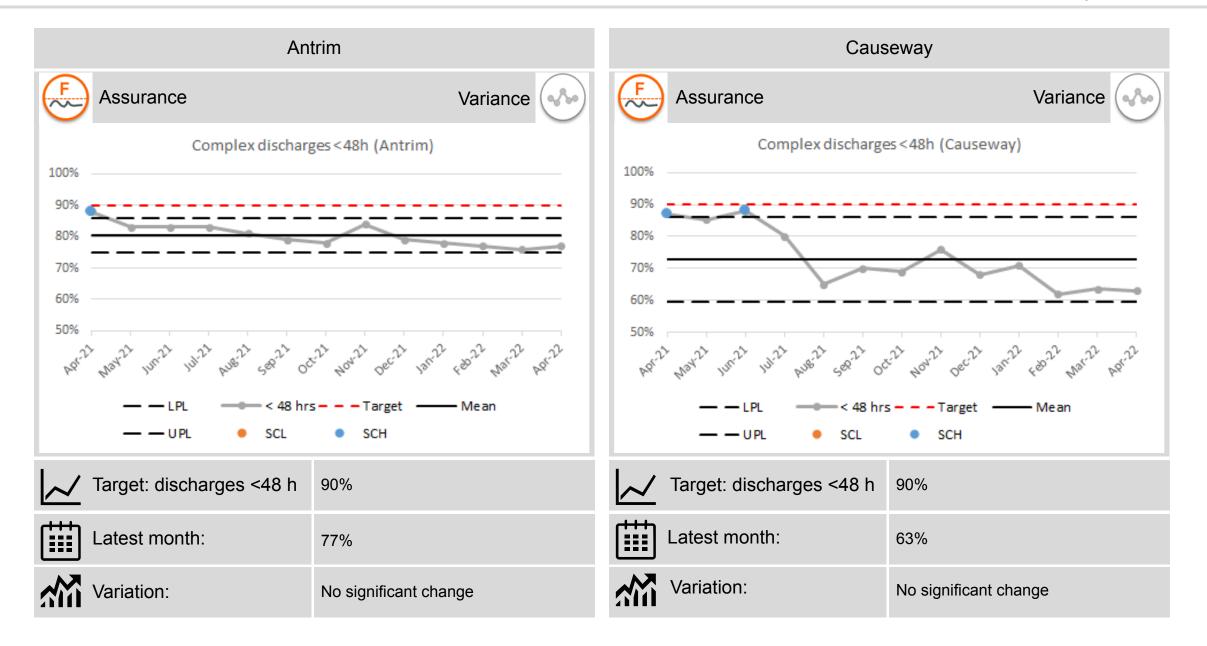
Emergency Readmissions





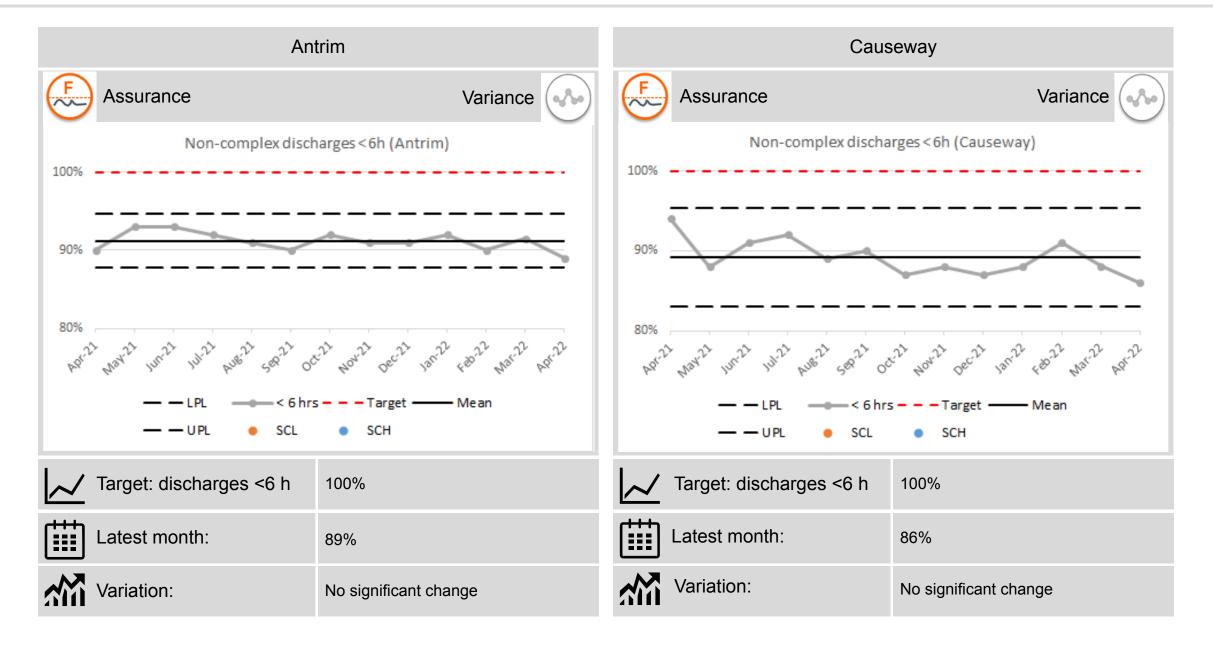
Complex discharges

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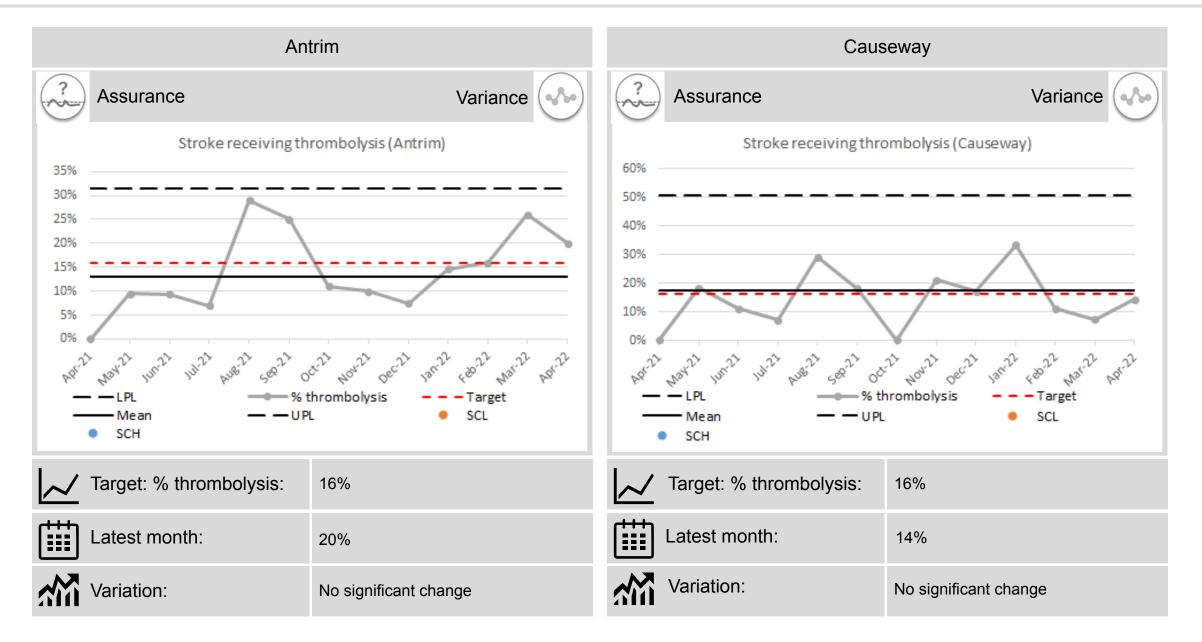
Non-complex discharges

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Stroke - Thrombolysis

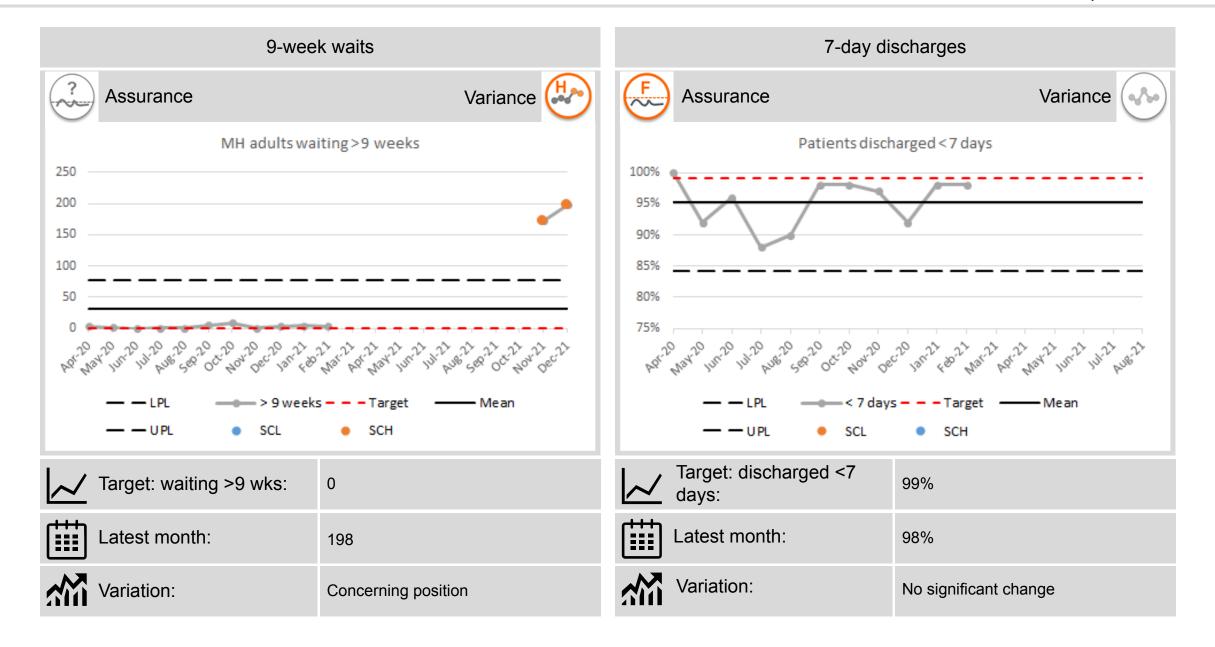




Mental health and learning disability

Adult mental health services





Mental health and learning disability Adult mental health services Dementia

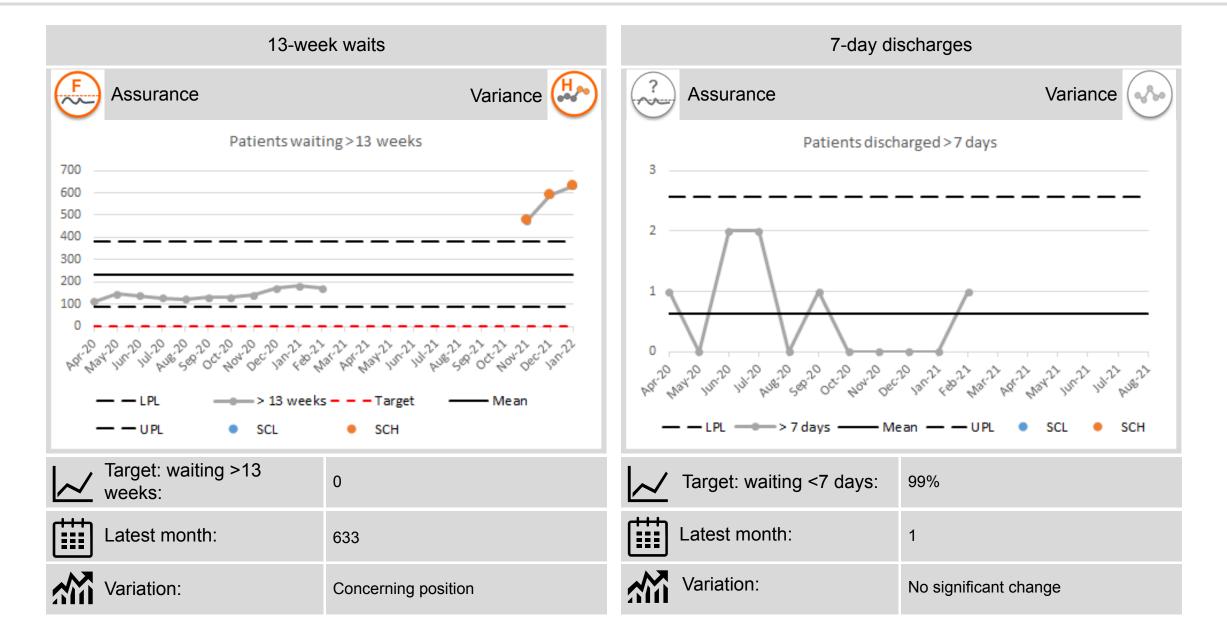
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Mental health and learning disability Psychological therapies Learning disability



Α



Mental health and learning disability

Learning disability

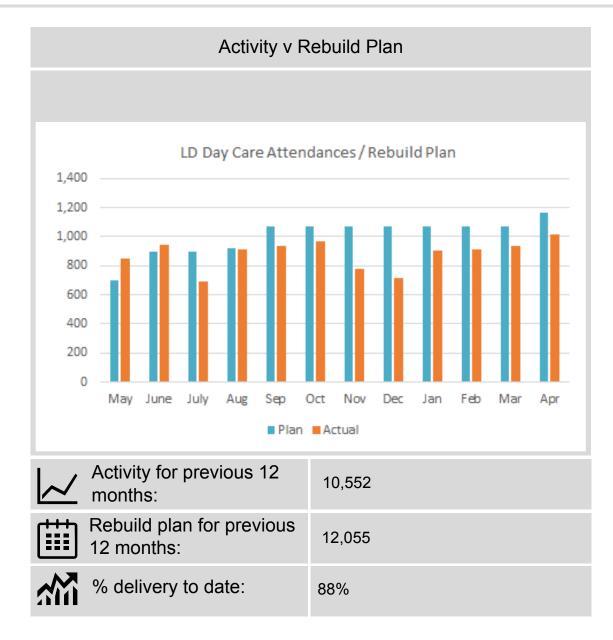




Mental health and learning disability

Learning disability - Day Care





Children's services CAMHS

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Children's services

Placement change



Adoption

April 2022

Variance

Mar

20

Mean

19

18

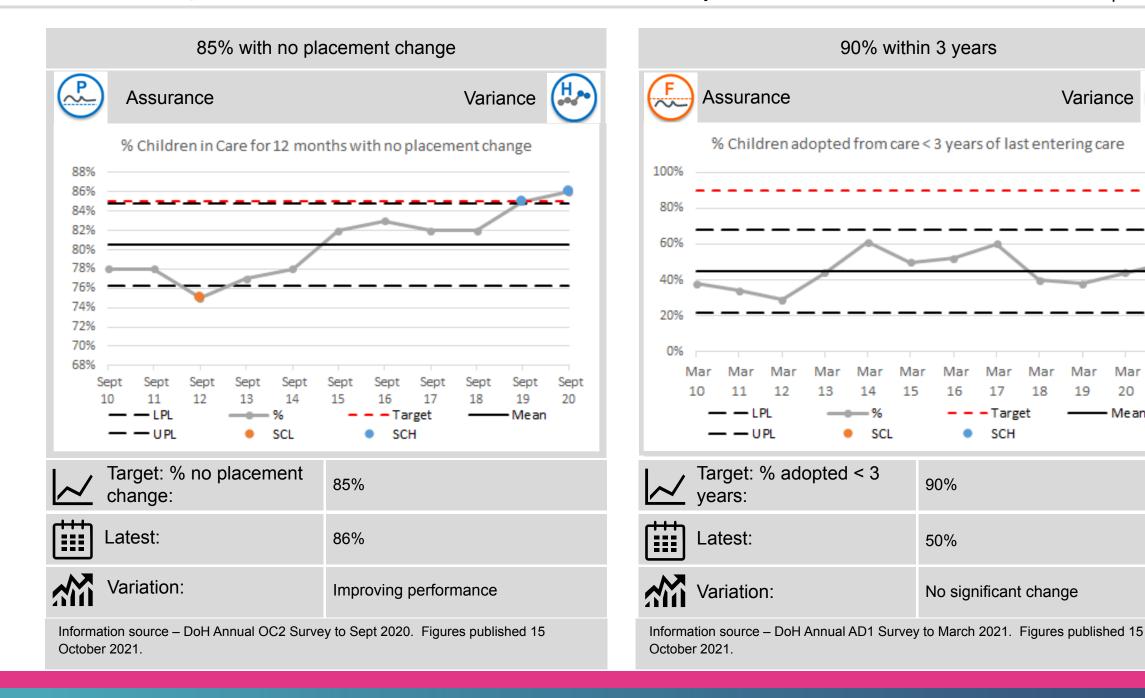
Target

SCH

•

Mar

21

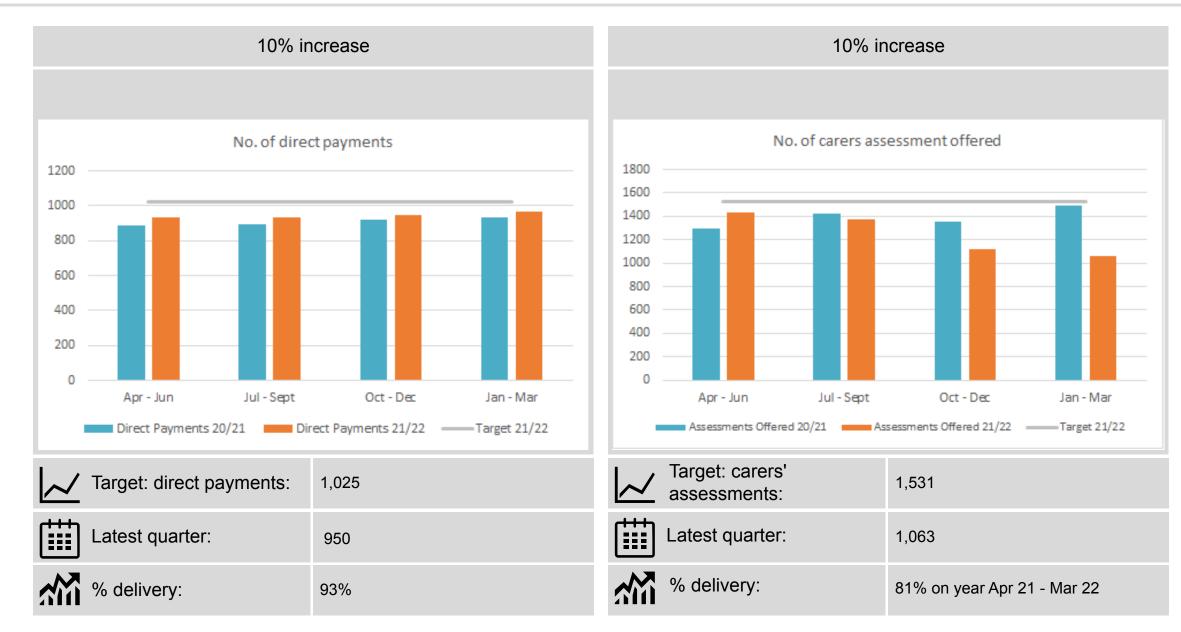


Community Services

Direct payments

Carers' assessments

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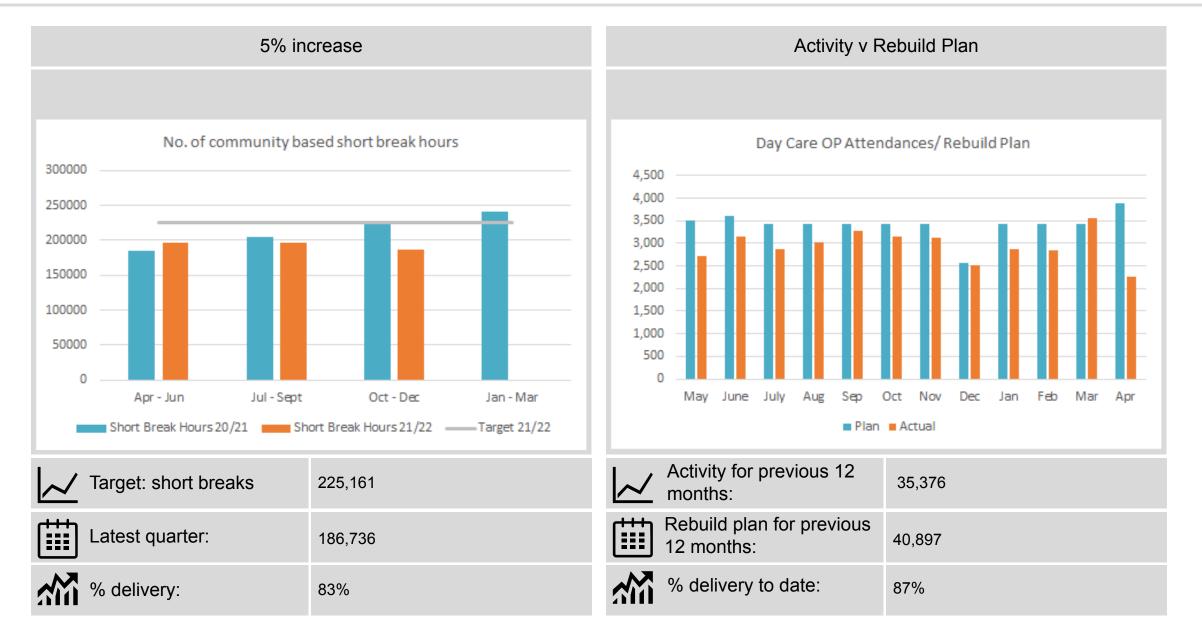
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Community Services

Short breaks

Day Care

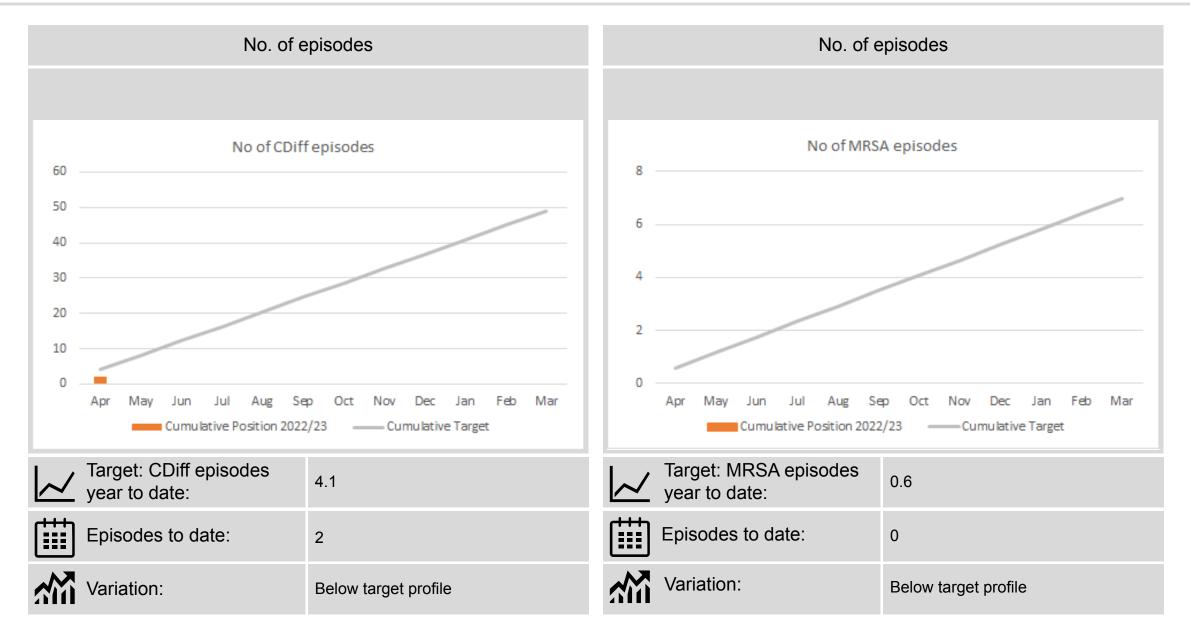
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HCAIs CDiff

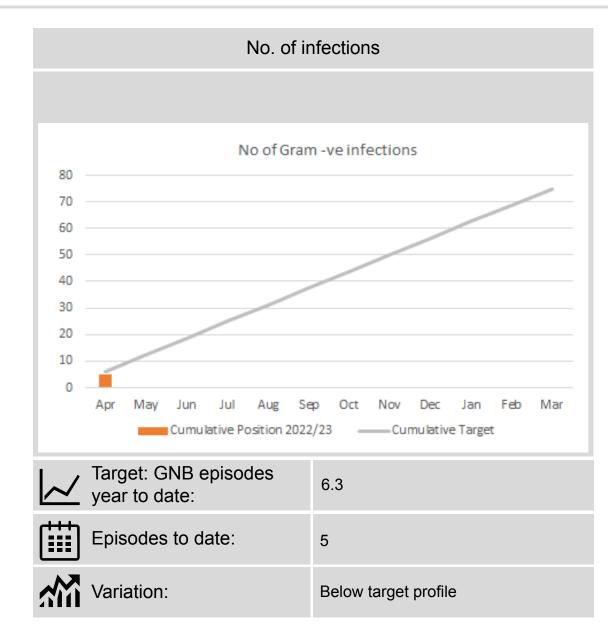


MRSA



HCAIs Gram -ve

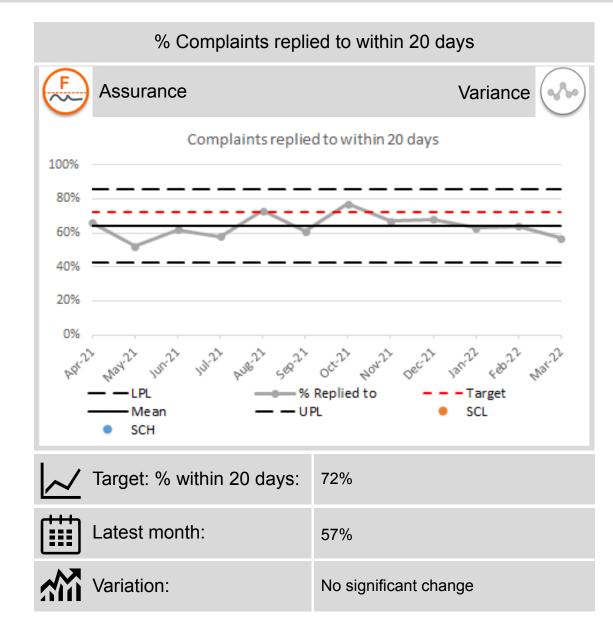




Service User Experience

Complaints





Workforce Absence



