

# Waiting Times Summary Report

March 2020

Prepared & Issued by Strategic Development and Business Services – 27.04.2020


Our Vision

**To deliver excellent integrated services in partnership with our community**

If you would like to give feedback on any of our services please contact:

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 Northern Health and Social Care Trust

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## NHSCT Outpatient Waiters –

As at 31/03/2020 there were;

- 37021 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 16965 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 21% NHSCT patients were seen within 9 weeks

**Table 2(a): OP Patients by Weeks Waiting at 31/03/2020**

Speciality	Weeks																											Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks													
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35					36	37	38	39	40	41	42	43	44	45-52	> 52		
CARDIOLOGY (C)	42	64	43	42	19	31	39	31	33	40	36	35	32	31	34	27	42	38	35	36	36	23	20	39	42	36	25	25	25	36	19	19	28	24	32	24	197	154	1534	62	2205	30%		
CARE OF OLDER PERSONS (C)	14	19	15	12	5	9	2	6	3		4	5	3	2	3	3	7	2	6	3	4	1	2	4	3	3		1		1					1	2			145	50	281	48%		
CHEMICAL PATHOLOGY (C)	1	1	6	3		1	3	2		5	1	2	1	3	3	4	3	2	4	1	2																				48	29	79	39%
COLPOSCOPY - GYNAE (C)	23	11	9	5	7	11	13	21	4	7	7	11					1												1												131	37	313	58%
DERMATOLOGY (C)	65	63	60	53	18	34	38	33	31	48	36	42	45	49	42	42	46	47	58	40	39	54	37	29	46	34	52	51	32	54	56	62	38	51	48	30	354	3186	5143	157	5871	12%		
DIABETIC (C)		1	3	1															1																		3	1	10	92	180	94%		
EAR, NOSE & THROAT (C)	121	117	139	100	39	103	85	98	87	111	108	107	110	109	93	90	110	114	117	94	106	111	87	99	106	82	83	82	54	63	85	61	71	78	87	58	565	4770	8700	174	10231	15%		
ENDOCRINOLOGY (C)	6	15	19	13	6	16	17	10	13	12	8	9	11	19	11	12	9	8	10	15	10	11	7	10	6	11	11	8	10	10	13	6	16	14	15	8	88	302	795	116	948	16%		
GASTROENTEROLOGY (C)	31	35	43	22	10	31	28	18	31	39	35	30	37	29	31	26	30	37	37	33	26	50	23	27	35	36	35	29	29	33	26	30	27	44	32	25	283	2252	3655	150	4225	13%		
GENERAL MEDICINE (C)	7	7	10	5	5	3	5	6	7	6	5	6	8	6	9	7	4	3	5	2	1	1	3	1																	123	34	208	41%
GENERAL SURGERY (C)	114	142	119	76	51	76	78	103	95	91	93	85	86	60	89	71	81	61	82	70	61	93	35	68	72	56	55	52	46	57	52	49	57	45	60	34	283	212	3110	155	4644	33%		
GENERAL SURGERY BREAST (C)	19	23	17	18	2	16	14	17	8	13	21	16	9	5	1	1	1	2	1	2	1	2	1	1		2				1	1							1		216	46	601	64%	
GYNAECOLOGY (C)	74	98	97	55	22	75	62	61	81	88	73	78	56	62	64	55	63	72	71	54	43	61	30	53	45	63	65	40	39	55	67	59	48	62	57	45	104	10	2307	75	3395	32%		
HAEMATOLOGY (C)	6	9	4	3	1	4	8	4	2	8	6	5	3	7	5	3	7	4	2	1		6	2	4	11	3	6	4		3	5	3	5	2	2	4	36	197	385	108	527	27%		
HYSTEROSCOPY (C)		1		2	1	4	1	1	2	7	3	1	3	1	1	3	2	3		5						1				1						2		4	2	51	53	148	66%	
MIRENA - GYNAE (C)	3	6	1	2		8	3	1	3	8	5	5	6	11	1																						1		64	52	137	53%		
NEPHROLOGY (C)				1		1																																		2	14	56	96%	
NEUROLOGY (C)	15	21	8	6	2	18	13	18	9	21	9	7	11	8	16	9	8	13	6	6	11	11	3	8	14	8	9	8	4	12	8	8	9	9	9	9	73	1418	1855	187	2008	8%		
OBSTETRICS/DIABETIC (C)						1																																			1	14	3	67%
ORTHODONTICS (C)	6	9	5	4		2	1	2	3	8	3	4	2	2	11	2	3	4	6	1	1		12	3	1	4		8				6	1	12	2	5	12		145	47	211	31%		
PAEDIATRIC MEDICINE (C)	100	104	75	64	25	73	76	64	68	54	48	61	40	38	16	21	21	17	27	10	17	11	6	13	9	10	6	6	5	6	4	8	6	5	7	3	3		1127	46	2053	45%		
PAIN MANAGEMENT (C)	24	21	24	16	6	24	19	22	14	23	22	27	18	13	18	17	17	18	22	27	20	21	14	23	16	22	17	35	18	18	25	29	27	23	21	18	190	1127	2056	121	2277	10%		
RHEUMATOLOGY (C)	31	30	31	21	9	23	21	31	22	19	26	30	15	23	22	15	15	17	20	16	14	31	14	16	14	12	19	10	6	9	15	24	15	13	14	13	144	1594	2414	161	2746	12%		
STROKE (C)			1			1																																			2	14	15	87%
THORACIC MEDICINE (C)	62	70	53	23	18	45	38	32	33	22	34	29	32	33	28	32	38	44	33	23	35	25	15	32	28	33	28	48	12	33	38	35	36	43	32	22	225	1740	3182	143	3718	14%		
<b>Grand Total</b>	<b>728</b>	<b>848</b>	<b>766</b>	<b>531</b>	<b>245</b>	<b>572</b>	<b>544</b>	<b>570</b>	<b>542</b>	<b>616</b>	<b>586</b>	<b>590</b>	<b>530</b>	<b>510</b>	<b>489</b>	<b>449</b>	<b>507</b>	<b>505</b>	<b>540</b>	<b>444</b>	<b>427</b>	<b>511</b>	<b>299</b>	<b>439</b>	<b>451</b>	<b>413</b>	<b>415</b>	<b>399</b>	<b>290</b>	<b>391</b>	<b>414</b>	<b>399</b>	<b>384</b>	<b>425</b>	<b>420</b>	<b>299</b>	<b>2568</b>	<b>16965</b>	<b>37021</b>					

(Source: Information Services – Acute, OP – run date 06/04/2020)

### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breaches.

**Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 31/03/2020**

- 21% NHSCT Patients waiting within 9 weeks

Row Labels	Weeks																																Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks							
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40					41	42	43	44	45 - 52	> 52	
DENTAL SURGERY (C)	10	3	6	3	2	9	10	3	9		1	2	2	13		7	3	2	4	2	1	6	1	2	5	3	2	6	3	1	6	2	7	4	5	5	31	648	829	281	865	4%	
NEUROLOGY (C)	1	1	3	2					1	1			1	1		4			2			3	2	1	1	1	3	3	3	1	2	2		2	4	1	22	10	78	58	109	28%	
NEUROLOGY VISITING (C)	1																																							1	9	3	67%
OPHTHALMOLOGY (C)	17	23	17	11	4	20	12	13	23	20	28	13	10	14	17	20	15	20	11	15	26	15	16	16	13	10	11	20	12	12	12	16	20	20	13	23	115	313	1006	75	1212	17%	
TRAUMA & ORTHOPAEDICS (C)	1	1	1		2	3					1																													9	20	191	95%
<b>Grand Total</b>	<b>30</b>	<b>28</b>	<b>27</b>	<b>16</b>	<b>8</b>	<b>32</b>	<b>22</b>	<b>16</b>	<b>33</b>	<b>20</b>	<b>30</b>	<b>16</b>	<b>12</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>22</b>	<b>22</b>	<b>15</b>	<b>19</b>	<b>27</b>	<b>24</b>	<b>19</b>	<b>19</b>	<b>19</b>	<b>14</b>	<b>16</b>	<b>29</b>	<b>18</b>	<b>14</b>	<b>20</b>	<b>20</b>	<b>27</b>	<b>26</b>	<b>22</b>	<b>29</b>	<b>168</b>	<b>971</b>	<b>1923</b>				

(Source: Information Services – Acute OP Breach – run date 06/04/2020)

### Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in March 2020 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 3(a):**

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Breast Surgery	12	12	13	12	11	16	15	13	13	22	17	19
Cardiology	10	13	14	12	13	17	19	20	22	36	40	35
Colposcopy	8	8	12	13	15	13	14	13	13	15	15	14
Dermatology	7	13	41	2	1	3	2	3	2	1	3	1
ENT	55	32	39	32	31	50	57	54	44	51	69	58
Gastroenterology	87	83	82	80	88	85	79	56	93	75	116	110
General Surgery	33	28	35	29	32	31	33	31	37	34	33	36
Gynae inc Hysteroscopy	17	20	19	22	16	24	24	28	26	24	26	25
Haematology	30	28	41	37	30	18	47	83	49	92	87	67
General Medicine	5	9	9	6	7	6	9	11	6	8	8	9
Nephrology	7	6	9	8	10	11	11	10	9	8	6	11
Neurology	78	90	100	107	144	123	171	156	145	161	109	146
Paediatric Medicine	16	15	15	17	17	20	18	18	18	19	18	19
Pain Management	49	78	73	79	77	80	78	86	85	77	83	89
Rheumatology	34	50	39	40	17	22	29	74	67	85	74	98
Thoracic	66	66	68	79	47	80	84	76	72	55	73	81

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 20/04/2020

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in March 2020 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 3 (b):**

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Breast Surgery	2	2	2	3	2	2	1	2	2	3	2	2
Cardiology	7	7	5	5	4	5	6	5	7	7	6	5
Colposcopy	2	3	2	3	2	3	3	2	3	4	2	2
Dermatology	6	5	6	7	7	10	9	9	9	18	15	10
ENT	15	15	15	14	14	17	14	13	9	13	14	13
Gastroenterology	12	6	11	11	12	7	9	9	8	12	18	14
General Surgery	10	10	9	9	9	11	11	11	11	11	13	10
Gynae inc Hysteroscopy	6	7	6	7	7	8	7	8	7	7	7	5
Haematology	4	4	3	4	5	7	5	4	3	4	3	5
General Medicine	5	4	8	6	7	9	10	6	11	9	9	7
Nephrology	6	6	6	6	5	10	7	8	7	5	6	9
Neurology	25	21	47	22	25	22	27	19	21	16	15	22
Paediatric Medicine	4	5	7	5	6	5	5	4	4	4	3	4
Pain Management	14	26	23	23	10	13	31	15	19	14	22	11
Rheumatology	17	24	17	18	17	17	15	14	17	19	18	12
Thoracic	7	6	10	7	7	8	8	10	13	6	11	10

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 20/04/2020



**Diagnostics** – As at 16/04/2020 – 67% of patients were waiting < 9 weeks for a diagnostic test with 2005 patients waiting over 26 weeks.

**TABLE 4: Waiting List Position as of 16/04/2020**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 to 36 weeks (183 - 252 days)	>36 to 52 weeks (253 - 364 days)	>52 to 65 weeks (365 - 455 days)	>65 to 78 weeks (456 - 546 days)	> 78 weeks (547 days +)	Total waiters
<i>Cardiology</i>	599	644	515	349	545	329	248	36	0	0	0	3,265
<i>Respiratory Physiology</i>	211	354	237	38	14	5	1	0	0	0	0	860
<i>Urodynamics</i>	5	14	15	16	14	15	5	0	0	0	0	84
<i>Audiology</i>	101	272	240	182	130	0	0	0	0	0	0	925
<b>TOTAL Physiology</b>	916	1284	1007	585	703	349	254	36	0	0		5134
<b>TOTAL Imaging</b>	2850	3232	876	505	556	334	478	55	931	144	107	10068
<b>Total Diagnostic</b>	3766	4516	1883	1090	1259	683	732	91	931	144	107	15202

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)