

# Waiting Times Summary Report

January 2020

Prepared & Issued by Strategic Development and Business Services – 02.03.2020


Our Vision

**To deliver excellent integrated services in partnership with our community**

If you would like to give feedback on any of our services please contact:

**Email:** [user.feedback@northerntrust.hscni.net](mailto:user.feedback@northerntrust.hscni.net)

**Telephone:** 028 9442 4655

 Northern Health and Social Care Trust

 @NHSCTrust

[www.northerntrust.hscni.net](http://www.northerntrust.hscni.net)



## Waiting Times

The Northern Health & Social Care Trust monitors waiting time performance against a number of Departmental targets on a monthly basis to include Inpatients, Daycases, Outpatients, Diagnostics and AHP's. This report is a summary of the Trust waiting times performance presenting waiting times by specialty.

### Summary Positions

#### Elective In-patients and Day Case Waiters -

As at 31/01/2020 there were;

- 4043 NHSCT patients waiting over 13 weeks (Inpatient / Day Case)
- 1094 NHSCT patients waiting over 52 weeks
- 36% NHSCT patients were waiting within 13 weeks

**Table 1(a): IP/DC Core Patients by Weeks Waiting at 31/01/2020 (exc. Endoscopy)**

Speciality	Weeks Waiting																																								Total >13 wks	Longest Waiter	Total Waiters	% <13 wks
	11	12	>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	>52								
Daycase																																												
DENT LEARN DIS/SPEC NEEDS (C)				1	3	3	3	4	3		7		3		1				1						1													1						
DENTAL CHILDRENS (C)			12	11	10	7	8	7	4	10	4	1	3	6	2	1		1			1	2			1												1							
DERMATOLOGY (C)	3	2		3	3	1	1	3	1	3	1	2		1	1	1	1		1			1	1																					
EAR, NOSE & THROAT - IS (C)																																						11						
EAR, NOSE & THROAT (C)		10	12	17	12	12	11	8	8	11	6	13	17	10	8	11	10	3	13	13	6	4	7	6	4	5	2	2	4	6	7	8	6	20	81									
GASTROENTEROLOGY (C)																													2															
GENERAL SURGERY - IS (C)										1																											4	3	5	1				
GENERAL SURGERY (C)		16	45	41	28	17	37	14	15	29	19	25	16	17	11	23	22	7	17	36	20	13	11	29	4	5	48	10	4	10	6	5	18	34	49									
GENERAL SURGERY BREAST (C)			6		1		1			1	2	1	1	1	1	2	2	1										1	1									1						
GYNAECOLOGY (C)		5	17	13	15	7	6	9	9	8	6	3	4	3	6	6	4	4	1	4	1	8	4	2	4	2	2			2	5	8	1	13	14									
PAIN MANAGEMENT (C)		5	11	13	8	7	12	21	12	21	3	18	6	11	10	15	12	7	3	10	6	13	12	3	20	13	9	10	2		10	12	10	87	187									
Inpatient		>13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45-52	>52									
EAR, NOSE & THROAT - IS (C)																																					47							
EAR, NOSE & THROAT (C)		9	14	12	16	16	12	16	13	6	12	7	13	8	9	6	11	4	13	16	13	21	13	14	12	6	19	7	6	19	16	17	14	123	241									
GENERAL SURGERY - IS (C)																																					31							
GENERAL SURGERY (C)		12	31	15	9	8	12	19	15	14	11	12	13	8	10	8	12	11	10	8	16	4	8	7	12	8	4	12	6	4	18	20	14	90	327									
GENERAL SURGERY BREAST (C)							2									2					1				2										2	37								
GYNAECOLOGY - IS (IRR)(C)		1	1		2			1	1	1	1		1	1	1				2	1						1									1	6								
GYNAECOLOGY (C)		6	10	11	12	10	13	7	15	11	1	5	7	5	1	3		11	8	3	6	6	5	9	5	6	2	4		5	2	3	2	30	61									
PAIN MANAGEMENT (C)						1						1																								1								
Total IP/DC		77	164	138	114	91	119	100	108	108	67	88	86	67	61	75	74	50	67	93	71	69	62	73	61	47	89	45	22	46	68	76	70	403	1094									

(Source: Information Services – Acute, PTLIPDC– run date 11/02/2020)

#### Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 1(a) excludes Visiting Consultant Waiters.
- Right hand columns refer to the total number of patients waiting in the Trust over 13 weeks, and also the longest wait for an operation within a particular specialty as at month end.
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 – 370 days. Patients waiting >52 weeks (364 – 370 days) will therefore be included in the 52 week group. Only those patients waiting exactly 52 weeks in this column are not breaches.



## NHSCT Outpatient Waiters –

As at 31/01/2020 there were;

- 37320 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 16734 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 21% NHSCT patients were seen within 9 weeks

**Table 2(a): OP Patients by Weeks Waiting at 31/01/2020**

Speciality	Weeks Waiting																																Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks												
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40					41	42	43	44	45-52	>52						
CARDIOLOGY (C)	38	51	47	40	30	42	32	31	41	38	40	33	27	21	37	44	29	42	22	29	33	37	29	39	31	33	29	33	20	26	43	19	40	23	47	32	197	126	1551	64	2110	26%						
CARDIOLOGY RAPID ANGINA (C)				1																																							1	12	78	99%		
CARE OF OLDER PERSONS (C)	8	7	8	11	5	5	9	8	3	6	4	6	2	1	4	9	5	4	2		2	2	3	4	2	1	2	2	3	1	2		3	1	1	2	1	1			140	53	297	53%				
CHEMICAL PATHOLOGY (C)	2	3	2	2	2	2	5	2	3	2	5	1	3	1	5	2	4						1																				47	31	74	36%		
COLPOSCOPY - GYNAE (C)	2	15	39	30	6	13	4	7	10	6																																		133	29	287	54%	
DERMATOLOGY (C)	22	56	35	57	37	58	41	42	53	57	53	49	47	38	48	44	37	52	57	47	45	56	57	62	45	44	34	48	55	25	42	39	48	45	47	56	319	2857	4854	149	5621	14%						
DERMATOLOGY (IS)	14	14	26	9	6	7	5	7	9	3	4		1	1		1		1							1																		255	364	127	436	17%	
DIABETIC (C)	3	2	2	1							1																																	9	19	133	93%	
EAR, NOSE & THROAT (C)	90	135	110	122	101	104	103	101	116	116	105	106	103	85	109	103	107	111	115	85	85	88	83	71	77	80	77	66	73	44	84	43	76	87	81	92	687	4313	8334	168	9730	14%						
ENDOCRINOLOGY (C)	14	9	10	11	16	15	14	13	11	9	13	15	12	6	12	8	7	16	7	12	10	7	16	8	17	11	18	7	15	14	12	5	14	10	15	13	90	307	819	112	979	16%						
GASTROENTEROLOGY (C)	35	42	44	30	27	29	35	31	27	40	40	28	34	39	29	33	35	34	35	31	36	25	31	27	30	47	23	41	46	24	37	18	41	48	35	31	342	2364	3924	142	4383	10%						
GENERAL MEDICINE (C)	7	7	5	10	7	6	11	5	7	4	6	4	2	4	2	6	4	1	1	1		1			1												1						105	52	190	45%		
GENERAL SURGERY (C)	86	116	106	109	68	102	81	88	103	87	93	90	94	57	68	84	72	65	70	55	63	85	67	60	67	70	48	57	58	45	60	37	46	51	50	48	236	197	3039	146	4619	34%						
GENERAL SURGERY (IS)					9	5	4	1	1			8	7	5																														41	37	42	2%	
GENERAL SURGERY BREAST (C)	18	32	25	22	20	25	12	21	19	18	14	9	14	3	2	2	1	3					1	1																				264	37	676	61%	
GYNAECOLOGY (C)	75	114	111	83	80	73	71	77	76	73	69	57	45	53	51	48	50	92	52	44	49	63	79	50	51	70	47	58	44	33	53	20	37	26	25	35	31	5			2170	71	3213	32%				
HAEMATOLOGY (C)	4	8	5	4	4	8	2	4	7	4	2		2	4	5	7	7	4	4	4		3	6	4	4	3	1	6	9	6	1	3	2	2	11	1	34	179				364	100	481	24%			
HYSTEROSCOPY (C)	2	9		1	5		1	5	3	1	2	4															1	1	1																44	45	163	73%
MIRENA - GYNAE (C)	21	4	6	6	8	17	9	4	7																																				83	44	121	31%
NEUROLOGY (C)	18	19	20	19	8	22	17	9	13	12	14	7	8	9	6	13	10	7	12	5	4	12	9	7	9	13	7	13	8	5	10	5	12	14	8	8	89	1353	1834	182	1987	8%						
ORTHODONTICS (C)	2	7	7	4	3	2	3	10	2	5	3	5	1	1		13	2	1	4	7	1		1	5	4	10	1	5	4	1	10	3												139	47	193	28%	
PAEDIATRIC MEDICINE (C)	73	98	74	88	75	87	70	54	62	58	52	41	24	9	16	17	11	11	10	9	8	6	11	7	13	10	18	12	10	7	6	4	6	5	6	1	4				1073	52	2018	47%				
PAIN MANAGEMENT (C)	21	23	26	21	14	17	19	18	23	15	18	31	22	12	28	18	12	27	20	24	24	20	25	32	24	21	14	23	26	16	20	11	33	43	21	29	160	1243	2194	114	2422	9%						
RHEUMATOLOGY (C)	26	31	37	36	24	33	37	21	25	17	29	18	20	17	21	11	13	18	15	7	8	12	24	13	17	17	10	19	15	21	23	5	22	19	24	14	141	1667	2527	155	2839	11%						
STROKE (C)		2	1				1																		1		1																		6	35	22	73%
THORACIC MEDICINE (C)	34	33	43	41	43	35	29	37	39	43	27	28	32	23	20	32	38	31	39	38	17	36	42	37	45	40	18	27	35	20	41	12	28	30	35	22	224	1867	3261	138	3815	15%						
<b>Total OP</b>	<b>615</b>	<b>837</b>	<b>789</b>	<b>758</b>	<b>598</b>	<b>707</b>	<b>615</b>	<b>596</b>	<b>660</b>	<b>614</b>	<b>594</b>	<b>540</b>	<b>500</b>	<b>389</b>	<b>463</b>	<b>495</b>	<b>445</b>	<b>520</b>	<b>465</b>	<b>399</b>	<b>386</b>	<b>454</b>	<b>485</b>	<b>426</b>	<b>439</b>	<b>471</b>	<b>350</b>	<b>418</b>	<b>424</b>	<b>291</b>	<b>444</b>	<b>225</b>	<b>408</b>	<b>409</b>	<b>412</b>	<b>387</b>	<b>2558</b>	<b>16734</b>	<b>37320</b>									

(Source: Information Services – Acute, OP – run date 11/02/2020)

**Notes:**

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31<sup>st</sup> March 2013
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breaches.

**Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 31/01/2020**

- 21% NHSCT Patients waiting within 9 weeks

Speciality	Weeks Waiting																														Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks									
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45-52	>52	
DENTAL SURGERY (C)		2	2	3	10	3	5	4	1	5	2	1	5	2	2	4	2	3	6	4	2	6	2	2	6	7	3	6	3	1	6	1	4	4	7	3	50	621	800	272	860	7%	
NEUROLOGY (C)			1			1	1	1	3			2	1	3	1	1	1	2	4	3	1	1	2	2		3	3	1	3	1	4	2	4	4	4	2	12	23	97	71	120	19%	
NEUROLOGY VISITING (C)				1		2																																		3	14	6	50%
OPHTHALMOLOGY (C)	17	26	26	14	10	16	20	19	13	16	12	21	17	19	14	20	9	10	18	18	7	16	12	16	23	16	19	21	10	15	11	12	17	14	15	16	176	194	945	69	1166	19%	
TRAUMA & ORTHOPAEDICS (C)				1																																				1	12	141	99%
<b>Total VC's</b>	<b>17</b>	<b>28</b>	<b>29</b>	<b>19</b>	<b>20</b>	<b>22</b>	<b>26</b>	<b>24</b>	<b>17</b>	<b>21</b>	<b>14</b>	<b>24</b>	<b>23</b>	<b>24</b>	<b>17</b>	<b>25</b>	<b>12</b>	<b>15</b>	<b>28</b>	<b>25</b>	<b>10</b>	<b>23</b>	<b>16</b>	<b>20</b>	<b>29</b>	<b>26</b>	<b>25</b>	<b>28</b>	<b>16</b>	<b>17</b>	<b>21</b>	<b>15</b>	<b>25</b>	<b>22</b>	<b>26</b>	<b>21</b>	<b>238</b>	<b>838</b>	<b>1846</b>				

(Source: Information Services – Acute OP Breach – run date 11/02/2020)

### Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in January 2020 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

**Table 3(a):**

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20
Breast Surgery	12	12	13	12	11	16	15	13	13	22
Cardiology	10	13	14	12	13	17	19	20	22	36
Colposcopy	8	8	12	13	15	13	14	13	13	15
Dermatology	7	13	41	2	1	3	2	3	2	1
ENT	55	32	39	32	31	50	57	54	44	51
Gastroenterology	87	83	82	80	88	85	79	56	93	75
General Surgery	33	28	35	29	32	31	33	31	37	34
Gynae inc Hysteroscopy	17	20	19	22	16	24	24	28	26	24
Haematology	30	28	41	37	30	18	47	83	49	92
General Medicine	5	9	9	6	7	6	9	11	6	8
Nephrology	7	6	9	8	10	11	11	10	9	8
Neurology	78	90	100	107	144	123	171	156	145	161
Paediatric Medicine	16	15	15	17	17	20	18	18	18	19
Pain Management	49	78	73	79	77	80	78	86	85	77
Rheumatology	34	50	39	40	17	22	29	74	67	85
Thoracic	66	66	68	79	47	80	84	76	72	55

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 24/02/2020

## Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in December 2019 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNAs and cancellations
2. Showing Urgent Patients

**Table 3 (b):**

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20
Breast Surgery	2	2	2	3	2	2	1	2	2	3
Cardiology	7	7	5	5	4	5	6	5	7	7
Colposcopy	2	3	2	3	2	3	3	2	3	4
Dermatology	6	5	6	7	7	10	9	9	9	18
ENT	15	15	15	14	14	17	14	13	9	13
Gastroenterology	12	6	11	11	12	7	9	9	8	12
General Surgery	10	10	9	9	9	11	11	11	11	11
Gynae inc Hysteroscopy	6	7	6	7	7	8	7	8	7	7
Haematology	4	4	3	4	5	7	5	4	3	4
General Medicine	5	4	8	6	7	9	10	6	11	9
Nephrology	6	6	6	6	5	10	7	8	7	5
Neurology	25	21	47	22	25	22	27	19	21	16
Paediatric Medicine	4	5	7	5	6	5	5	4	4	4
Pain Management	14	26	23	23	10	13	31	15	19	14
Rheumatology	17	24	17	18	17	17	15	14	17	19
Thoracic	7	6	10	7	7	8	8	10	13	6

**Note:** General Medicine includes Chemical Pathology, Diabetics & Endocrinology  
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative  
 ICATS excluded  
 As at 24/02/2020



**Diagnostics** – As at 31/01/2020 – 49% of patients were waiting < 9 weeks for a diagnostic test with 6338 patients waiting over 26 weeks.

**TABLE 4: Waiting List Position as of 31/01/2020**

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	> 21 to 26 weeks (148 - 182 days)	> 26 to 36 weeks (183 - 252 days)	>36 to 52 weeks (253 - 364 days)	>52 to 65 weeks (365 - 455 days)	>65 to 78 weeks (456 - 546 days)	> 78 weeks (547 days +)	Total waiters
Total : Cardiology	981	337	359	315	564	339	478	263	0	0	0	3,636
Total : Respiratory Physiology	417	225	203	15	6	0	0	0	0	0	0	866
Total : Urodynamics	21	7	12	12	24	2	7	0	0	0	0	85
Total : Audiology	239	163	141	166	13	0	0	0	0	0	0	722
<b>TOTAL Physiology</b>	<b>1,658</b>	<b>732</b>	<b>715</b>	<b>508</b>	<b>607</b>	<b>341</b>	<b>485</b>	<b>263</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5,309</b>
<b>Total Imaging</b>	<b>5764</b>	<b>1449</b>	<b>1210</b>	<b>1184</b>	<b>2080</b>	<b>1167</b>	<b>2120</b>	<b>321</b>	<b>2682</b>	<b>364</b>	<b>103</b>	<b>18444</b>
<b>Total Diagnostic</b>	<b>7,422</b>	<b>2181</b>	<b>1925</b>	<b>1692</b>	<b>2687</b>	<b>1508</b>	<b>2605</b>	<b>584</b>	<b>2682</b>	<b>364</b>	<b>103</b>	<b>23753</b>

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)