

Waiting Times Summary Report

September 2019

Prepared & Issued by Strategic Development and Business Services – 25.10.2019


Our Vision

To deliver excellent integrated services in partnership with our community

If you would like to give feedback on any of our services please contact:

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NHSCT Outpatient Waiters –

As at 30/09/2019 there were;

- 35678 NHSCT patients waiting over 9 weeks Outpatients (inc. IS Transfers)
- 15280 NHSCT patients waiting over 52 weeks (inc. IS Transfers)
- 24% NHSCT patients were seen within 9 weeks

Table 2(a): OP Patients by Weeks Waiting at 30/09/2019

SPECIALITY	WEEKS WAITING																														Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks													
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45-52	>52					
ASSESSMENT (MED ASS UNIT) (C)							1																															1	15	1	0%						
CARDIOLOGY (C)	21	33	35	48	39	37	37	35	44	35	23	30	38	30	28	37	46	43	47	22	32	32	35	38	36	35	38	40	38	20	15	27	31	24	23	22	99		1293	49	1838	30%					
CARDIOLOGY RAPID ACCESS (C)	15	28	13	18	1	4			1	1	2				2																										85	23	432	80%			
CARE OF OLDER PERSONS (C)	13	8	18	5	9	10	8	2	5	3	6	2	6	4	5	7	4	7	3	1	2	4	2	3	1	3	2														143	35	314	54%			
CHEMICAL PATHOLOGY (C)					6	1	3		3	2	2	1	1			1	1																									21	25	56	63%		
COLPOSCOPY - GYNAE (C)	13	25	43	6	17	18	4	10	13	1	4	3																															157	20	336	53%	
DERMATOLOGY (C)	59	69	56	66	75	61	56	50	44	35	56	41	37	50	40	52	44	60	58	30	33	45	33	48	39	46	31	34	46	21	18	29	22	35	36	64	349	2760	4728	131	6013	21%					
DERMATOLOGY (IS)	1				13	12	2																																			48	76	90	77	1%	
DIABETIC (C)		2			1																																						3	12	145	98%	
EAR, NOSE & THROAT (C)	111	103	87	125	127	114	138	133	151	84	128	86	95	83	73	123	121	111	127	112	104	103	95	101	101	88	93	96	76	32	27	75	57	55	66	66	576	4104	8147	152	9748	16%					
ENDOCRINOLOGY (C)	7	11	11	10	12	12	17	13	18	5	15	19	10	9	13	11	12	13	14	12	15	11	18	12	13	2	10	7	6	8	4	7	17	11	16	16	83	261	761	106	898	15%					
ENDOCRINOLOGY (WLIO)																																											1	1	55	3	67%
GASTROENTEROLOGY (C)	34	31	37	29	35	30	33	49	28	30	53	34	28	27	34	44	43	28	43	33	38	46	43	53	45	53	49	50	45	16	25	29	46	38	51	42	336	1930	3638	135	4240	14%					
GENERAL MEDICINE (C)	9	7	5	10	2	6	1	6	5	4	3	1		3	1		1			1			1			1	1								1		1		1	3		75	51	206	64%		
GENERAL SURGERY (C)	98	98	101	124	119	110	108	147	116	74	111	111	71	78	54	91	82	71	68	48	70	71	71	64	84	41	43	48	48	29	8	44	43	42	37	22	175	162	2982	133	4823	38%					
GENERAL SURGERY BREAST (C)	24	20	17	28	23	15	22	13	13	4	2	3					1	2	1	1				1																				190	32	565	66%
GYNAECOLOGY (C)	89	88	81	103	105	98	79	79	73	57	64	55	52	36	46	56	47	63	62	55	70	82	47	57	59	63	75	69	50	22	8	13	14	10	5	4	6	1	2043	53	3215	36%					
HAEMATOLOGY (C)	5	4		4	6	2	5	3	2	6	8	9	2	4	1	3	6	6	5	7	2	4	3	6	4	2	1	5	3	4	1	1	6	7	5	3	36	150	331	92	451	27%					
HYSTEROSCOPY (C)		1	2		2		1	2	3	1	1	3	1				1				3	1	4	3	1	1	1		1	2						1	2	1	1		44	50	197	78%			
MIRENA - GYNAE (C)	5	7	4	9	2			2	4	2							1																										36	26	112	68%	
NEPHROLOGY (C)	4	8	2	4	1	4																																					23	14	119	81%	
NEUROLOGY (C)	11	20	6	21	15	22	15	14	19	16	17	15	17	10	11	24	12	8	11	7	5	12	15	10	16	12	9	16	5	6	2	3	4	12	13	14	91	1248	1784	168	1948	8%					
OBS & GYN (GYNAECOLOGY) (WLIO)				1																																								1	12	1	0%
OBSTETRICS/DIABETIC (C)											1																																	1	19	6	83%
ORTHODONTICS (C)	5		8			6	2	11	2	5	3	2	11	3	1	5	5	4	1	1	12	8	1	3	9	5	9	7	5	1			2	1	1	1						140	43	186	25%		
PAEDIATRIC MEDICINE (C)	65	67	60	82	90	67	82	73	88	74	69	69	38	23	28	20	28	12	20	8	10	17	16	24	8	12	13	19	9	2	3	6	4	10	1							1217	43	2155	25%		
PAIN MANAGEMENT (C)	11	35	24	22	22	32	29	24	20	21	22	23	16	15	24	40	31	27	25	14	20	22	13	27	29	21	17	22	23	11	9	24	20	29	24	17	169	1166	2140	109	2379	10%					
RHEUMATOLOGY (C)	32	26	18	24	41	28	28	19	26	19	17	29	22	7	20	20	24	21	21	19	20	25	20	13	13	14	12	8	8	12	8	18	25	19	18	9	167	1701	2571	141	3006	14%					
STROKE (C)						1		1																																				2	17	2	0%
THORACIC MEDICINE (C)	41	53	18	41	46	40	55	49	29	25	40	28	36	22	27	35	40	27	19	23	29	34	37	34	29	21	29	17	28	16	8	26	40	19	29	17	189	1748	3044	129	3583	15%					
TOTAL OUTPATIENTS	673	744	646	781	808	729	727	734	708	504	647	564	481	404	408	570	548	504	529	394	467	519	451	495	487	419	432	440	392	200	139	305	330	314	327	298	2280	15280	35678								

(Source: Information Services – Acute, OP – run date 11/10/2019)

Notes:

- Waiting list figures are validated weekly by operational staff.
- Table 3(a) excludes ICATs and Visiting Consultant waiters.
- Community Paediatric (non PAS) included from 31st March 2013
- Patients are grouped into weeks waiting, i.e. 52 weeks equals 364 -370 days. Patients waiting >15 weeks (364 - 370 days) will therefore be included in the 52 week group. Only those waiting exactly 52 weeks in this column are not breaches.

Table 2(b): Visiting Consultant OP Patients by Weeks Waiting at 30/09/2019

- 21% NHSCT Patients waiting within 9 weeks

SPECIALITY	WEEKS WAITING																														Total > 9 wks	Longest Waiter	Total Waiters	% < 9 wks									
	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38					39	40	41	42	43	44	45-52	>52	
DENTAL SURGERY (C)	3	6	3	1	5	3	7	4	6	4	4	2	5	2	3	2	8	4	5	3	4	7	9	1	15	5	3	6	3	1	1	2	10	8	7	8	69	593	832	255	860	3%	
NEUROLOGY (C)	4	1	1			2		2	5	1	3	1	1	5	4	4	4	3		3	2		3	2	1	1	2	1	2	2				1	1	1	11	317	391	200	418	6%	
NEUROLOGY VISITING (C)	1			1			1		1	1	1	1	2																											9	21	13	31%
OPHTHALMOLOGY (C)	14	21	10	16	14	20	17	18	25	15	17	15	9	14	11	20	14	17	16	19	26	30	19	29	14	21	24	20	20	8	4	25	12	14	20	25	66	699	51	904	23%		
TOTAL VC'S	22	28	14	18	19	25	25	24	37	21	25	19	17	21	18	26	26	24	21	25	32	37	31	32	30	27	29	27	25	11	5	27	22	23	28	34	146	910	1931				

(Source: Information Services – Acute OP Breach – run date 11/10/2019)

Northern Trust Outpatients Average Completed Waits – Routine

The outpatient waiting time information relates to average waiting times for patients seen in September 2019 for their first outpatient attendance. It is calculated as an average of the difference between:

1. The scheduled appointment date and the effective current date i.e. excluding DNA's and cancellations
2. Urgent Patients are excluded

Table 3(a):

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Breast Surgery	12	12	13	12	11	16						
Cardiology	10	13	14	12	13	17						
Colposcopy	8	8	12	13	15	13						
Dermatology	7	13	41	2	1	3						
ENT	55	32	39	32	31	50						
Gastroenterology	87	83	82	80	88	85						
General Surgery	33	28	35	29	32	31						
Gynae inc Hysteroscopy	17	20	19	22	16	24						
Haematology	30	28	41	37	30	18						
General Medicine	5	9	9	6	7	6						
Nephrology	7	6	9	8	10	11						
Neurology	78	90	100	107	144	123						
Paediatric Medicine	16	15	15	17	17	20						
Pain Management	49	78	73	79	77	80						
Rheumatology	34	50	39	40	17	22						
Thoracic	66	66	68	79	47	80						

Note: General Medicine includes Chemical Pathology, Diabetics & Endocrinology
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative
 ICATS excluded
 As at 15/10/2019

Northern Trust Outpatients Average Completed Waits – Urgent

The outpatient waiting time information relates to average waiting times for patients seen in September 2019 for their first outpatient attendance. It is calculated as an average of the difference between:

1. the scheduled appointment date and the effective current date i.e. excluding DNAs and cancellations
2. Showing Urgent Patients

Table 3 (b):

Specialty	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Breast Surgery	2	2	2	3	2	2						
Cardiology	7	7	5	5	4	5						
Colposcopy	2	3	2	3	2	3						
Dermatology	6	5	6	7	7	10						
ENT	15	15	15	14	14	17						
Gastroenterology	12	6	11	11	12	7						
General Surgery	10	10	9	9	9	11						
Gynae inc Hysteroscopy	6	7	6	7	7	8						
Haematology	4	4	3	4	5	7						
General Medicine	5	4	8	6	7	9						
Nephrology	6	6	6	6	5	10						
Neurology	25	21	47	22	25	22						
Paediatric Medicine	4	5	7	5	6	5						
Pain Management	14	26	23	23	10	13						
Rheumatology	17	24	17	18	17	17						
Thoracic	7	6	10	7	7	8						

Note: General Medicine includes Chemical Pathology, Diabetics & Endocrinology
 Activity Recorded in Weeks & Numbers Rounded and includes Cancers & Waiting List Initiative
 ICATS excluded
 As at 15/10/2019

Diagnostics – As at 30/09/2019 – 36% of patients were waiting < 9 weeks for a diagnostic test with 13568 patients waiting over 26 weeks.

TABLE 4: Waiting List Position as of 30/09/2019

	0-3 Weeks (0 - 21 days)	>3 to 6 weeks (22 - 42 days)	>6 to 9 weeks (43 - 63 days)	>9 to 13 weeks (64 - 91 days)	>13 to 21 weeks (92 - 147 days)	>21 to 26 weeks (148 - 182 days)	>26 to 36 weeks (183 - 252 days)	>36 to 52 weeks (253 - 364 days)	>52 to 65 weeks (365 - 455 days)	>65 to 78 weeks (456 - 546 days)	>78 weeks (547 days +)	Total waiters
Cardiology	729	498	372	314	599	360	594	1,046	695	1	0	5,208
Respiratory Physiology	442	285	56	20	0	0	0	0	0	0	0	803
Urodynamics	14	8	7	14	13	2	2	0	0	0	0	60
Audiology	218	149	132	70	45	0	0	0	0	0	0	614
Total Physiology	1,403	940	567	418	657	362	596	1,046	695	1	0	6,685
Total Imaging	5078	2305	1394	1345	2854	1613	3360	551	6535	762	22	25819
Total Diagnostics	6,481	3245	1961	1763	3511	1975	3956	1597	7230	763	22	32,504

(Source: Acute Hospital Information Services; Priority 2 – Diagnostic Test WL Monthly)