

Northern Ireland Health and Social Care Quarterly Workforce Statistics 31 March 2024

Published 22nd May 2024







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Introduction and Background

This bulletin presents statistics on the size of the Health and Social Care (HSC) workforce in Northern Ireland as at 31 March 2024. Statistics by Staff Group and HSC organisation are presented throughout. More detailed information on the size and nature of the HSC workforce is available in the annual HSC Workforce Census report on the Department of Health website.

All data used in this bulletin have been extracted from the Human Resources, Payroll, Travel and Subsistence System (HRPTS) which is maintained by the various HSC organisations. To ensure that the Department's information is accurate, high data quality standards need to be achieved and maintained by all HSC organisations.

The data presented <u>excludes</u> domiciliary care staff, bank/sessional staff, Out-of-Hours GPs, staff with a WTE of less than or equal to 0.03, staff on career breaks and Chairs/Members of Boards. <u>Included</u> are students who were employed to assist medical and nursing staff during the Covid-19 pandemic. Staff group is derived from the first digit of Job Code description and denotes the occupational family of the Job.

The data accompanying this bulletin are available of the Department of Health website.

Key Points

- At 31 March 2024, the Health and Social Care (HSC) Northern Ireland workforce stood at 65,984 whole-time equivalent (WTE), an increase from 31 March 2023 of 2.0% (1,296 WTE).
- There were 74,786 active posts in HSC in Northern Ireland, filled by 74,039 individuals.
- Just over a quarter of the HSC workforce at 31 March 2024 was in the Registered Nursing & Midwifery staff group (17,746 WTE, 26.9%). This staff group reported an increase of 2.2% (384 WTE) from 31 March 2023, and an increase of 16.0% (2,443 WTE) since 31 March 2019.
- The Belfast HSC Trust had the largest workforce, with 19,047 WTE at 31 March 2024. This level is 1.3% higher than at 31 March 2023, and 5.9% higher than at 31 March 2019. All regional HSC Trusts reported an increase in WTE staff since 31 March 2019.
- At 31 March 2024, over a third of the HSC workforce were employed at AfC pay bands 6 and above (36.4%), 34.5% employed at pay bands 1-4, 21.3% employed at pay band 5 and 7.7% employed in non-AfC grades.
- At 31st March 2024, the leaving rate of HSC staff was 7.7% and the joining rate was 9.3%.

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WTE definition: The Whole Time Equivalent number of staff is calculated by aggregating the total number of hours that staff in a grade are contracted to work, and dividing by the standard hours for that grade. In this way, part-time staff are converted into an equivalent number of 'whole-time' staff.

Active posts definition: The number of posts filled by permanent or temporary staff. Staff may work in one or more post, for example part-time roles in more than one location, staff group or grade. In publications presenting data prior to 31 December 2022, this was referred to as 'Headcount'.

Headcount definition: The number of individuals working in active posts. This counts individuals only once, regardless of how many posts they hold. This definition applies to publications presenting data from 31 December 2022 onwards.

Overall Workforce

At 31 March 2024, there were 65,984 WTE staff employed¹ across 74,786 active posts in Health and Social Care (HSC) in Northern Ireland. There was an individual headcount of 74,039. 737 staff held more than one active post.

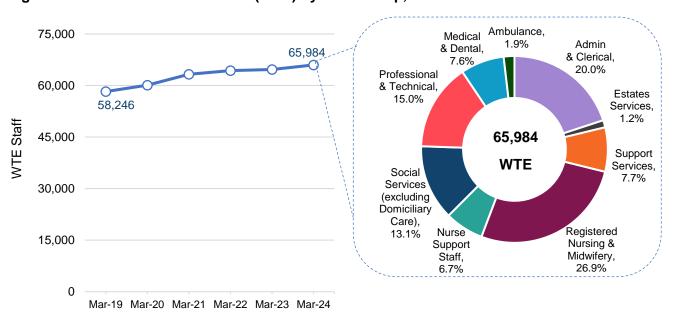
All comparisons and analysis hereafter refer to WTE.

Staff Group

Figure 1 below shows that between 31 March 2019 and 31 March 2024, the HSC workforce increased by 7,738 WTE (13.3%). The annual increase from 31 March 2023 was 1,296 WTE (2.0%).

Just over a quarter of the HSCNI workforce at 31 March 2024 was in the Registered Nursing & Midwifery staff group (17,746 WTE, 26.9%). The Administration and Clerical staff group accounted for a further fifth of the workforce (13,167 WTE, 20.0%).

Figure 1: Overall HSCNI Workforce (WTE) by Staff Group, 31 March 2019 – 31 March 2024



¹ Subject to the exclusions described in the Technical Notes (page 18).

Figure 2 below shows the annual and five-year percentage change in WTE for each staff group.

Annual Change (31 March 2023 to 31 March 2024)

The annual change in workforce varied across the staff groups.

The annual rate of change ranged from a high of 3.7% in the Social Services workforce (304 WTE) to a low of -5.4% in the Ambulance workforce (-70 WTE).

With 384 more WTE staff, the Registered Nursing & Midwifery workforce experienced the largest annual increase in staff numbers.

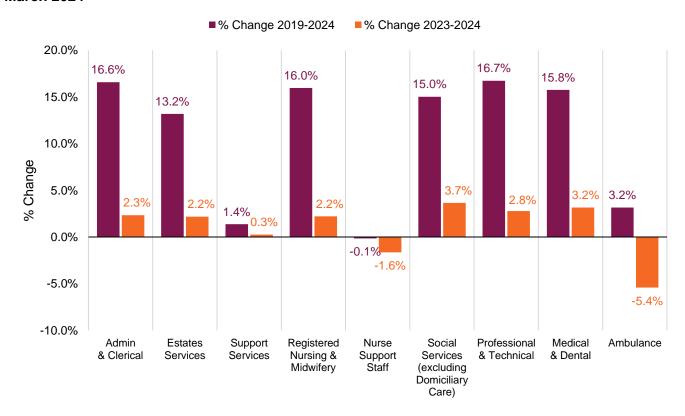
Five-Year Change (31 March 2019 to 31 March 2024)

All staff groups, with the exception of Nurse Support, reported an increase in their workforce since 31 March 2019.

The five-year rate of increase was greatest in the Professional & Technical staff group, with an increase of 16.7% (1,424 WTE).

With an increase of 2,443 WTE, the largest increase in the number of WTE staff over the five-year period was in the Registered Nursing & Midwifery staff group (16.0%).

Figure 2: Percentage Change in HSCNI Workforce (WTE) by Staff Group, 31 March 2019 – 31 March 2024



Regional HSC Trust

Figure 3 shows the number of WTE staff employed in each regional HSC Trust at 31 March each year since 2019. These figures exclude Doctors in Training employed by the Northern Ireland Medical & Dental Training Agency (NIMDTA) under the single lead employer initiative. This initiative was introduced in August 2019 and all hospital-based training programmes were phased over to the new employment relationship with NIMDTA by December 2021. Page 7 provides information on Doctors in Training by HSC Trust area.

The Belfast HSC Trust had the largest workforce with 19,047 WTE at 31 March 2024, 1.3% (242 WTE) higher than at 31 March 2023, and 5.9% (1,066 WTE) higher than at 31 March 2019. All regional HSC Trusts reported an increase in WTE staff since 31 March 2019, the most notable being the Southern, South Eastern and Western HSC Trusts with WTE increases of 15.5% (1,391 WTE), 10.8% (926 WTE) and 10.0% (917 WTE) respectively.

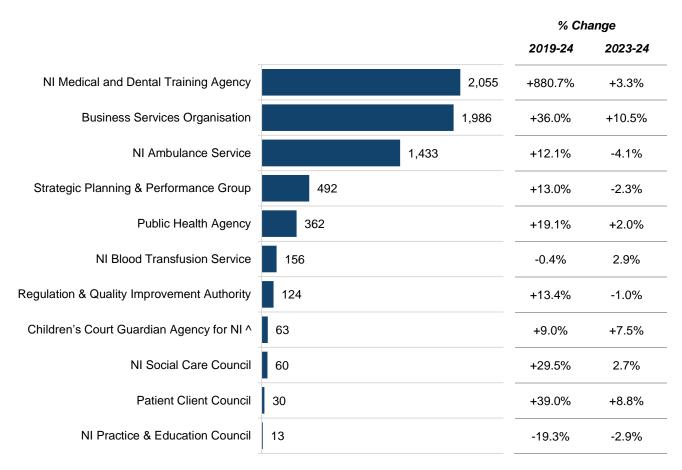
Figure 3: HSCNI Workforce (WTE) by Regional HSC Trust, 31 March 2019 - 31 March 2024



Other HSC Organisations

Figure 4 below shows the breakdown of staff in each HSC organisation at 31 March 2024.

Figure 4: HSCNI Workforce (WTE) by Other HSC Organisation, 31 March 2024



[^] Formerly known as the Northern Ireland Agency for Guardian Ad Litem Agency (NIGALA).

At 31 March 2024, NIMDTA (2,055 WTE) had the largest number of staff of the other HSC organisations, almost ten times the number of staff in post at 31 March 2019 (210 WTE). This is due to the phased introduction of the single lead employer initiative in August 2019, when NIMDTA became the single employer for Doctors in Training rather than individual HSC Trusts.

Figure 5 below shows a breakdown of staff employed by NIMDTA. Of, the 2,055 WTE staff employed, 83.0% (1,705 WTE) were working in one of the five regional HSC Trusts as Doctors in Training. The remaining 17.0% (350 WTE) included Doctors in Training working in other HSC organisations, GP trainees, GP educators, and administrative staff.

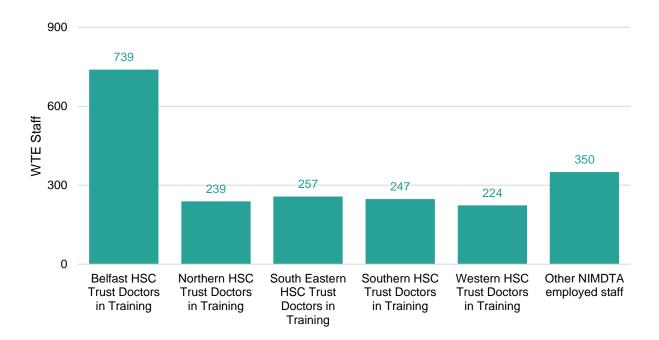


Figure 5: NI Medical & Dental Training Agency Workforce (WTE), 31 March 2024

Table 1 below illustrates the impact of adding the NIMDTA-employed Doctors in Training to the regional HSC Trust that they are assigned to work in. It should be noted that the inclusion of these figures in Trusts workforce would result in greater increases than those reported in Figure 3.

Table 1: Regional HSC Trust Workforce, Including NIMDTA-Employed Doctors in Training by Assigned HSC Trust, 31 March 2024

Regional HSC Trust	Staff Employed by a Regional HSC Trust (WTE)	NIMDTA-Employed Doctors in Training by Assigned Regional HSC Trust (WTE) #	Total* WTE Working in a Regional HSC Trust
Belfast	19,047	739	19,786
Northern	10,186	239	10,425
South Eastern	9,501	257	9,757
Southern	10,343	247	10,590
Western	10,133	224	10,357

[#] Figures do not include doctors in training assigned to other organisations, or GP trainees.

^{*} Rows may not sum due to rounding.

Pay Band

Figure 6 below shows the breakdown of the HSCNI workforce by pay band at 31 March 2024. At 31 March 2024, over a third (36.4%) of the HSCNI workforce were employed at Agenda for Change (AfC) pay bands 6 and above, 34.5% employed at pay bands 1-4, 21.3% employed at pay band 5 and 7.7% employed in non-AfC grades. The current AfC pay scales are available on the Department of Health website.

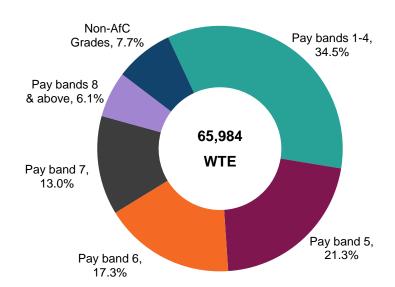


Figure 6: HSCNI Workforce (WTE) by Pay Band, 31 March 2024

Staff employed in non-AfC grades (7.7% or 5,091 WTE) are mainly Medical & Dental staff (4,986 WTE).

Table 2 below presents the percentage breakdown of each staff group by pay band groups. The table shows that just over half (50.4%) of Registered Nursing & Midwifery staff were employed at pay band 5 (the starting pay band for registered nurses and midwives). Almost two thirds (62.6%) of Administration & Clerical staff were employed at pay bands 1-4.

Table 2: HSCNI Workford	س (WTF) by Staff Groun	and Pay Rand Group	າ 31 March 2∩2 <i>4</i> ∗

Staff Group	Pay bands 1-4	Pay band 5	Pay bands 6-7	Pay bands 8 & above	Non- AfC Grades	Total WTE
Administration & Clerical	62.6%	11.3%	15.9%	9.4%	0.9%	13,167
Estates Services	31.4%	27.3%	30.6%	10.7%	0.0%	817
Support Services	98.5%	0.6%	0.7%	0.1%	0.0%	5,062
Registered Nursing & Midwifery	0.0%	50.4%	45.0%	4.6%	0.0%	17,746
Nursing & Midwifery Support	100.0%	0.0%	0.0%	0.0%	0.0%	4,426
Social Services (excl. Dom. Care)	29.7%	19.2%	44.7%	6.4%	0.0%	8,625
Professional & Technical	20.1%	14.6%	52.2%	13.1%	0.1%	9,929
Medical & Dental	0.4%	0.0%	0.0%	0.0%	99.6%	4,986
Ambulance	24.3%	25.1%	50.3%	0.3%	0.0%	1,225
All HSC	34.5%	21.3%	30.4%	6.1%	7.7%	65,984

^{*} Rows may not sum due to rounding.

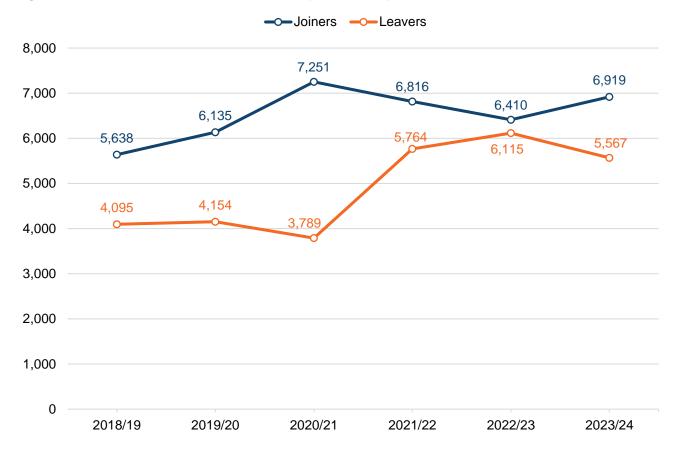
Staff Turnover

Staff leavers and joiners in the HSC were calculated by comparing the snapshots of individuals employed at March 2023 with individuals employed at March 2024. Those who appeared on the March 2024 dataset, but not March 2023 were classed as joiners. Those who appeared on the March 2023 dataset but not March 2024 were classed as leavers. Unique identifiers were used to track individuals' movements. This method of calculating the number of leavers and joiners has the limitation of excluding some short-term staff who were not captured on one or both datasets.

Leavers & Joiners (Headcount)

Between 1st April 2023 and 31st March 2024, 6,919 staff joined HSC, an increase from the 6,410 joiners reported in 2022/23. The number of leavers during 1st April 2023 to 31st March 2024 was 5,567, a decrease from the 6,115 leavers reported in 2022/23. The trend of leavers and joiners in the last five years is detailed in Figure 7.

Figure 7: Leavers & Joiners, 2019 to 2024 (Headcount)



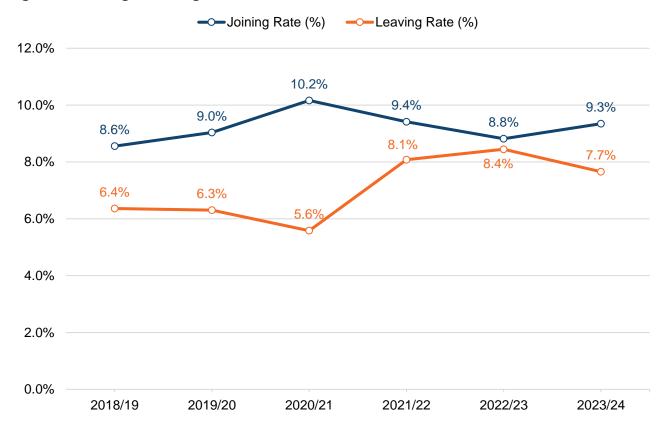
Joining Rates: calculated by dividing the number of joiners (headcount) during the year (e.g. 1st April 2023 – 31st March 2024) by the total number of staff employed (headcount) at the end of the year (e.g. 31 March 2024). In other words, how many of those employed at the end of the year joined during the course of the year.

Leaving Rates: calculated by dividing the number of leavers (headcount) during the year (e.g. 1st April 2023 – 31st March 2024) by the total number of staff employed (headcount) at the start of the year (e.g. 31 March 2023). In other words, how many of those employed at the start of the year left during the course of the year.

Leaving & Joining Rates

At 31st March 2024, the joining rate of HSC staff was 9.3%. This is an increase from the rate of 8.8% reported in 2023. At 31st March 2024, the leaving rate of HSC staff was 7.7% during the prior year. This is a decrease from the rate of 8.4% reported in 2023.

Figure 8: Leaving & Joining Rates, 2019 to 2024



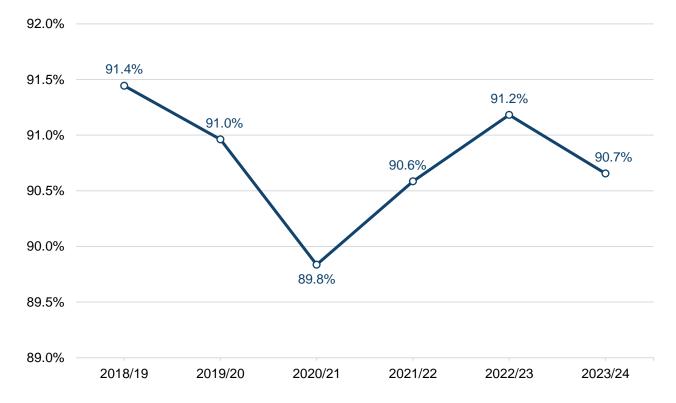
Workforce Stability: The number of HSC staff employed at a point in time e.g. 31st March 2024, who were in HSC employment at a previous point in time e.g. one year before at 31st March 2023. This example would give one year workforce stability.

Annual Workforce Stability Rate (Example): The number of HSC staff employed at 31st March 2024 who were in HSC employment at 31st March 2023, divided by the total number of HSC staff employed at 31st March 2024.

Workforce Stability

At 31st March 2024, 90.7% of HSC staff (67,120 headcount) were in HSC employment one year before. This is an increase in the number of staff remaining in HSC employment compared to the previous year (66,277) but fall in the rate (91.2%). However, this would appear to be due to the larger net increase in staff in 2024, from the rise in joiners but fall in leavers, compared to 2023.

Figure 9: 1 Year Workforce Stability, 2019 to 2024



Annex 1: Key Data Tables

Table A1: HSC Workforce (WTE, Active Posts, Individuals with Multiple Posts, and Headcount), 31 March 2019 – 31 March 2024

Count	2019	2020	2021	2022	2023	2024
WTE	58,246.5	60,089.8	63,247.8	64,359.3	64,688.4	65,984.2
Active Posts	66,800	68,766	72,184	73,239	73,457	74,786
Individuals with multiple posts	890	876	830	833	760	737
Headcount	65,897	67,878	71,340	72,392	72,687	74,039

Table A2: HSC Workforce (WTE) by Staff Group, 31 March 2019 – 31 March 2024

Staff Group	2019	2020	2021	2022	2023	2024	% Change 2019-24	% Change 2023-24
Administration & Clerical	11,295.0	11,670.6	12,373.8	12,864.8	12,866.6	13,167.2	16.6%	2.3%
Estates Services	722.3	767.5	781.6	811.2	800.0	817.5	13.2%	2.2%
Support Services	4,993.7	5,018.2	5,239.1	5,186.0	5,049.3	5,061.9	1.4%	0.3%
Registered Nursing & Midwifery	15,303.3	15,692.1	16,375.5	16,772.7	17,362.2	17,745.8	16.0%	2.2%
Nurse Support Staff	4,433.0	4,446.8	4,719.0	4,629.7	4,500.5	4,426.4	-0.1%	-1.6%
Social Services (excluding Domiciliary Care)	7,498.3	7,819.1	8,203.6	8,212.0	8,320.4	8,624.9	15.0%	3.7%
Professional & Technical	8,505.9	8,956.2	9,412.2	9,703.3	9,661.0	9,929.4	16.7%	2.8%
Medical & Dental	4,307.1	4,502.9	4,815.9	4,820.3	4,832.9	4,985.8	15.8%	3.2%
Ambulance	1,187.8	1,216.4	1,327.2	1,359.4	1,295.4	1,225.3	3.2%	-5.4%
Total	58,246.5	60,089.8	63,247.8	64,359.3	64,688.4	65,984.2	13.3%	2.0%

Table A3: HSC Workforce (WTE) by HSC Organisation, 31 March 2019 – 31 March 2024

HSC Organisation	2019	2020	2021	2022	2023	2024	% Change 2019-24	% Change 2023-24
Belfast HSC Trust	17,981.6	18,378.5	19,063.1	18,593.1	18,805.4	19,047.2	5.9%	1.3%
Northern HSC Trust	9,427.2	9,717.0	9,802.8	9,832.4	9,859.7	10,186.3	8.1%	3.3%
South Eastern HSC Trust	8,574.6	8,874.0	9,260.2	9,521.0	9,404.7	9,500.7	10.8%	1.0%
Southern HSC Trust	8,951.2	9,327.7	9,794.0	9,935.8	10,211.5	10,342.6	15.5%	1.3%
Western HSC Trust	9,215.6	9,525.7	9,967.9	9,947.0	9,832.3	10,133.0	10.0%	3.1%
NI Ambulance Service HSC Trust	1,279.0	1,322.1	1,460.8	1,516.7	1,495.0	1,433.1	12.1%	-4.1%
Business Services Organisation	1,459.8	1,463.5	1,565.7	1,689.4	1,796.7	1,985.6	36.0%	10.5%
Strategic Planning & Performance Group [note 1]	435.7	450.8	461.2	479.4	503.9	492.3	13.0%	-2.3%
NI Blood Transfusion Service	156.3	160.1	157.2	157.0	151.3	155.6	-0.4%	2.9%
Children's Court Guardian Agency for NI [note 2]	58.2	58.7	62.1	60.7	59.0	63.5	9.0%	7.5%
NI Medical and Dental Training Agency	209.6	304.5	1,029.4	1,924.6	1,989.1	2,055.2	880.7%	3.3%
NI Practice & Education Council	16.6	15.6	12.6	10.0	13.8	13.4	-19.3%	-2.9%
NI Social Care Council	46.6	52.8	53.6	55.2	58.8	60.4	29.5%	2.7%
Patient Client Council	21.5	22.6	24.6	26.5	27.5	29.9	39.0%	8.8%
Public Health Agency	303.8	305.0	422.5	504.1	354.7	361.9	19.1%	2.0%
Regulation & Quality Improvement Authority	109.0	111.2	110.3	106.5	124.8	123.6	13.4%	-1.0%
Total	58,246.5	60,089.8	63,247.8	64,359.3	64,688.4	65,984.2	13.3%	2.0%

Note 1: Former HSC Board staff have undertaken their functions from 1 April 2022 as part of the Department of Health's newly formed Strategic Planning and Performance Group (SPPG). For consistency purposes, vacancies actively being recruited in SPPG are included in these data tables and noted as SPPG.

Note 2: The Children's Court Guardian Agency for Northern Ireland (CCGANI) was formerly known as the Northern Ireland Agency for Guardian Ad Litem Agency (NIGALA).

Table A4: HSC Workforce (WTE) by Regional HSC Trust & Staff Group, 31 March 2024

Regional HSC Trust	Administration & Clerical	Estates Services	Support Services	Registered Nursing & Midwifery	Nursing & Midwifery Support Staff	Social Services (excl. Domiciliary Care)	Professional & Technical	Medical & Dental [note 3]	Total
Belfast HSC Trust	3,352.0	249.2	1,707.9	5,608.5	1,444.1	2,038.6	3,566.6	1,080.2	19,047.2
Northern HSC Trust	1,773.1	165.3	795.2	2,881.0	699.5	1,835.6	1,639.5	397.1	10,186.3
South Eastern HSC Trust	1,555.6	106.5	861.4	2,891.1	658.2	1,554.4	1,391.6	481.9	9,500.7
Southern HSC Trust	1,805.8	140.5	597.8	3,165.1	802.6	1,640.4	1,645.0	545.3	10,342.6
Western HSC Trust	1,775.0	150.2	904.9	3,098.4	793.1	1,468.4	1,490.0	453.0	10,133.0
Regional Trusts Total	10,261.5	811.7	4,867.2	17,644.0	4,397.5	8,537.4	9,732.7	2,957.5	59,209.7

Note 3: Includes 112.2 WTE classed as Dental staff.

Table A5: HSC Workforce (WTE) by Other HSC Trusts/Organisations and Staff Group, 31 March 2024

Other HSC Trusts/Organisations	Administration & Clerical	Estates Services	Support Services	Registered Nursing & Midwifery	Nursing & Midwifery Support Staff	Social Services (excl. Domiciliary Care)	Professional & Technical	Medical & Dental [note 4]	Ambulance	Total
NI Ambulance Service	168.1	[s]	33.1	0.0	0.0	0.0	[s]	[s]	1,225.3	1,433.1
Business Services Organisation	1,717.2	[s]	155.3	41.2	0.0	[s]	69.0	0.0	0.0	1,985.6
Strategic Planning & Performance Group [note 1]	388.9	[s]	[s]	[s]	0.0	31.6	43.7	23.2	0.0	492.3
NI Blood Transfusion Service	42.3	0.0	[s]	11.8	28.9	0.0	62.8	[s]	0.0	155.6
Children's Court Guardian Agency for NI [note 2]	16.2	0.0	0.0	0.0	0.0	47.3	0.0	0.0	0.0	63.5
NI Medical and Dental Training Agency	88.2	0.0	0.0	0.0	0.0	0.0	0.0	1,967.1	0.0	2,055.2
NI Practice & Education Council	5.8	0.0	0.0	7.6	0.0	0.0	0.0	0.0	0.0	13.4
NI Social Care Council	54.4	0.0	0.0	0.0	0.0	6.0	0.0	0.0	0.0	60.4
Patient Client Council	29.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	29.9
Public Health Agency	282.4	0.0	0.0	35.3	0.0	0.0	15.0	29.3	0.0	361.9
Regulation & Quality Improvement Authority	112.4	0.0	0.0	[s]	0.0	[s]	[s]	[s]	0.0	123.6
Total	2,905.6	5.8	194.7	101.8	28.9	87.4	196.7	2,028.3	1,225.3	6,774.5

[[]s] Where appropriate, cells containing very small numbers (values less than 4) have been suppressed to avoid issues involving personal disclosure. Where it may be possible to deduce a small cell value, a small number of neighbouring cells (values less than 6) have also been suppressed.

Note 1: Former HSC Board staff have undertaken their functions from 1 April 2022 as part of the Department of Health's newly formed Strategic Planning and Performance Group (SPPG). For consistency purposes, vacancies actively being recruited in SPPG are included in these data tables and noted as SPPG.

Note 2: The Children's Court Guardian Agency for Northern Ireland (CCGANI) was formerly known as the Northern Ireland Agency for Guardian Ad Litem Agency (NIGALA).

Note 4: Includes 31.7 WTE classed as Dental staff.

Table A6: HSC Workforce (% WTE) by Staff Group and Pay Band Group, 31 March 2024

Staff Group	Pay bands 1-4	Pay band 5	Pay bands 6-7	Pay bands 8 & above	Non-AfC Grades	Total WTE
Administration & Clerical	62.6%	11.3%	15.9%	9.4%	0.9%	13,167.2
Estates Services	31.4%	27.3%	30.6%	10.7%	0.0%	817.5
Support Services	98.5%	0.6%	0.7%	0.1%	0.0%	5,061.9
Registered Nursing & Midwifery	0.0%	50.4%	45.0%	4.6%	0.0%	17,745.8
Nurse Support Staff	100.0%	0.0%	0.0%	0.0%	0.0%	4,426.4
Social Services (excluding Domiciliary Care)	29.7%	19.2%	44.7%	6.4%	0.0%	8,624.9
Professional & Technical	20.1%	14.6%	52.2%	13.1%	0.1%	9,929.4
Medical & Dental	0.4%	0.0%	0.0%	0.0%	99.6%	4,985.8
Ambulance	24.3%	25.1%	50.3%	0.3%	0.0%	1,225.3
Total	34.5%	21.3%	30.4%	6.1%	7.7%	65,984.2

Staff Turnover

Table A7: HSC Leavers (Headcount) & Leaving Rate, 2018/19 - 2023/24

·	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Staff in Post (Headcount) [note 5]	64,354	65,897	67,878	71,340	72,392	72,687
Leavers (Headcount)	4,095	4,154	3,789	5,764	6,115	5,567
Leaving Rate (%)	6.4%	6.3%	5.6%	8.1%	8.4%	7.7%

Table A8: Joiners (Headcount) & Joining Rate, 2018/19 - 2023/24

	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Staff in Post (Headcount) [note 6]	65,897	67,878	71,340	72,392	72,687	74,039
Joiners (Headcount)	5,638	6,135	7,251	6,816	6,410	6,919
Joining Rate (%)	8.6%	9.0%	10.2%	9.4%	8.8%	9.3%

Table A9: Workforce Stability (Headcount) 2018/19 - 2023/24

	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Staff in Post (Headcount) [note 6]	65,897	67,878	71,340	72,392	72,687	74,039
Staff in HSC Employment 1 Year Before (Headcount)	60,259	61,743	64,089	65,576	66,277	67,120
Annual Workforce Stability Rate (%)	91.4%	91.0%	89.8%	90.6%	91.2%	90.7%

Note 5: Relates to the staff in post position at the end of the previous financial year e.g. for 2023/24, staff in post headcount relates to the position at 31 March 2023.

Note 6: Relates to the staff in post position at the end of the financial year e.g. for 2023/24, staff in post headcount relates to the position at 31 March 2024.

Technical Notes

Changes have been made to the way this HSCNI workforce information is analysed and presented on a quarterly basis. Due to some individuals being employed in more than one position in HSC, this quarterly statistical release will now include active posts (referred to as Headcount in publications presenting data prior to 31 December 2022) and individual headcount (see Definitions on page 19) as well as WTE, to provide a better understanding of the HSCNI workforce.

To show how this change impacts our understanding of the HSCNI workforce historically, Figure 7 below presents WTE, active posts and individual headcount at 31 March each year since 2019, and shows that the increasing trend in active posts is mirrored by headcount.

→ WTE — Active Posts Headcount 80,000 74,786 73,239 73,457 75,000 72,184 74,039 68,766 70,000 66,800 72,687 72,392 71,340 0 67,878 65,000 65,897 65,984 64,688 64,359 60,000 63,248 60,090 58,246 55,000 50,000 45,000 40,000 Mar-19 Mar-20 Mar-21 Mar-22 Mar-23 Mar-24

Figure 10: HSCNI Workforce (WTE, Active Posts, and Individual Headcount), 31 March 2019 – 31 March 2024

All data analyses in this report are based on whole time equivalents (WTE) unless otherwise stated.

HRPTS sourced workforce figures exclude staff on career breaks, bank staff (due to the variable nature of their employment), Chairs / Members of Boards, Out-of-Hours GPs, and staff with a whole-time equivalent of less than or equal to 0.03. The recorded whole-time equivalent for Domiciliary Care workers does not adequately reflect the full contribution of these staff, due to the variable hours of contracts. Domiciliary Care workers are therefore excluded from this analysis.

Figures include students employed to assist medical and nursing staff during the Covid-19 pandemic.

Staff group is derived from the first digit of Job Code description and denotes the occupational family of the Job. For analysis purposes, some positions have been recoded to different staff groups to ensure individuals cannot be identified e.g. Paramedic Practice Educators in HSC Trusts recoded from the Ambulance staff group to the Professional & Technical staff group.

Figures are based on administrative data for 31 March 2024 recorded on HRPTS and extracted on 30th April 2024.

Former HSC Board staff have undertaken their functions from 1 April 2022 as part of the Department of Health's newly formed Strategic Planning and Performance Group (SPPG). For consistency purposes, these former HSC Board staff continue to be part of this bulletin and are noted as SPPG.

The Northern Ireland Agency for Guardian Ad Litem Agency (NIGALA) has been renamed to the Children's Court Guardian Agency for Northern Ireland. This change is effective from 6th March 2023.

Definitions

WTE: The Whole Time Equivalent number of staff is calculated by aggregating the total number of hours that staff in a grade are contracted to work, and dividing by the standard hours for that grade. In this way, part-time staff are converted into an equivalent number of 'whole-time' staff.

Active posts: The number of posts filled by permanent or temporary staff. Staff may work in one or more post, for example part-time roles in more than one location, staff group or grade. In publications presenting data prior to 31 December 2022, this was referred to as 'Headcount'.

Headcount: The number of individuals working in active posts. This counts individuals only once, regardless of how many posts they hold. This definition applies to publications presenting data from 31 December 2022 onwards.

Bank Staff: Staff utilised on an 'as and when required' basis who fill staffing shortfalls and maintain service delivery.

HSC: Umbrella term for all Health and Social Care NI Organisations

HRPTS: The Human Resources, Payroll, Travel and Subsistence Systems (HRPTS) which is maintained by the various HSC organisations.

Staff Turnover: This refers to HSC joiners and leavers. Staff leavers and joiners in the HSC were calculated by comparing the snapshots of individuals employed at March 2023 with individuals employed at March 2024. Those who appeared on the March 2024 dataset, but not March 2023 were classed as joiners. Those who appeared on the March 2023 dataset but not March 2024 were classed as leavers. Unique identifiers were used to track individuals' movements. This method of calculating the number of leavers and joiners has the limitation of excluding some short-term staff who were not captured on one or both datasets.

Quality Assessment

Relevance

This publication provides a summary of the HSCNI workforce by broad staff groups and HSC organisation. The publication also includes five-year WTE trends of staff in post. The publication meets the needs of users in terms of trends in staff increases or decreases and the size and composition of staff groupings.

Accuracy and Reliability

Figures are an accurate summary of collated and processed HRPTS staff in post data at a point in time, given the exclusions listed in the publication. Whilst late recording of changes can occur, the data is expressed as the position for a given 'as at' date and downloads of the system are taken after the period of the payroll shutdown, which is when data processing for a given month is halted.

Once the figures are prepared for publication, internal quality assurance is carried out by Information and Analysis Directorate (IAD). The report is drafted and the figures in tabular and chart form are inserted into the report; at this point, further internal quality assurance is carried out by IAD to ensure the report matches the excel file.

Validation

IAD has some general quality checks for data mismatches or missing data, changes and trends are monitored, any anomalies are checked and followed up as appropriate with HSC organisations or the regional workforce information group. IAD cannot be responsible for input errors or late recording of data changes.

Error

HSC organisations are responsible for their own data and occasionally variance in recording practices can result in inconsistent data patterns across the region. The system is primarily designed to administer human resource information and to pay staff, therefore reporting capabilities are sometimes limited.

Revisions

IAD is committed to clarity around data revisions. As soon as possible after IAD ascertain that a correction to published data is necessary, all electronic documents containing the affected statistics on the DoH website will be updated and clearly marked with caveats and footnotes to detail any amendments. If the correction to the published data is minor, the necessary changes will be made by IAD without an announcement.

Timeliness and Punctuality

Downloads for this publication are based on the 31 March data extracts. These are taken around the third week of the following month, after the payroll shutdown period, with publication of the data in this bulletin around 7 weeks after the downloads.

Normal procedure is that twelve months advance notice of publications is given in the <u>IAD Statistical</u> Releases <u>Calendar</u> on the DoH website.

In the majority of cases, the target publication deadlines are met. However, in the event of a change to a pre-announced release date, the delay is announced, explained and updated regularly.

Accessibility and Clarity

The PDF report is accessible on the DoH Internet site via the Statistics section provided by Information and Analysis Directorate, and can be found under <u>staff numbers</u>. The PDF report is published alongside MS Excel and CSV versions of the tables included in the report. The 24 hour pre-release list is published also. The report is not yet fully accessible for those using assistive technology.

Coherence and Comparability

IAD are not aware of other published data sources of HSC staff in post data. HSC organisations are of course able to produce their own analysis of their own organisation only, but this tends to be limited to Annual Reports or Accounts.

The data categories as presented in the report are comparable year-on-year and since the introduction of HRPTS, phased since 2013 but complete by 2014. Where data categorisation changes, this is noted.

Trade-offs between Output Quality Components

None

Assessment of User Needs and Perceptions

The publication will be used for a range of purposes by researchers and other users such as the NI Assembly and the DoH. IAD will ensure that the publication remains relevant to users' needs by taking on comments and feedback regularly. User feedback is invited in this publication. Readers are provided with contact details for the relevant statistician. We gain awareness of users of our data from ad hoc requests for information.

Performance, Cost and Respondent Burden

The publication represents a secondary use of the data and therefore adds no additional burden on health service organisations. The data are obtained from administrative systems within Northern Ireland.

Confidentiality, Transparency and Security

IAD have a data access agreement in place with each HSC organisation for access to a restricted set of data fields and reports. IAD are included in BSO communications about the system and also sit on the regional workforce information, analytics and reporting group with HSC organisations. The remit of this group is to discuss workforce information and regional reporting/analytics to promote consistency of reporting and to suggest improvements to the system. The group have the ability to raise Change Requests for system improvements were appropriate.

Data extracts from HRPTS do contain personal data such as national insurance number, personnel number and data of birth, and are at individual level but measures are in place to protect this data. However the publication tables are aggregate only and cell counts less than 5 are suppressed to lower the risk of personal identification.

Statisticians in IAD have restricted access to HRPTS reporting via secure access to this HSC system, using ID and password access. In addition, access to HRPTS is restricted to the specific IP addresses of the PCs used by the named statisticians. Following this, it is held on a network that is only accessible to the statisticians who need access.

The Code of Practice for Statistics is adhered to from data collection to publishing. DoH's 'Statistical Policy Statement on Confidentiality' can be found in the Statistics Charter.