



Quarterly Carers' Statistics for Northern Ireland

(October - December 2015)



Reader Information

Theme Social Care – Carers' Statistics

Document Purpose For information

Authors / Statisticians Philip Carson, Heidi Rodgers

Publication Date 10th March 2016

Issued by Community Information Branch

Information & Analysis Directorate

Department of Health Social Services & Public Safety

Stormont Estate

Belfast, BT4 3SQ

Email cib@dhsspsni.gov.uk

Internet address https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-

research-social-services/social-care-statistics

Target Audience Social Services Directors, Chief Executives of HSC Board

and Trusts in Northern Ireland, health care professionals,

academics and social care stakeholders.

Commissioning Plan Direction target, to assess HSC Trust performance, to inform and monitor related policy and to respond to ad-hoc queries and parliamentary/ assembly questions. The bulletin is also used by academics/ researchers, the voluntary sector and those

with an interest in carers.

Copyright This publication is Crown copyright and may be

reproduced free of charge in any format or medium. Any material used must be acknowledged, and the title of the

publication specified.

Price Free

About Us



Statistics and research for the **Department of Health, Social Services and Public Safety** is provided by the Information and Analysis Directorate (IAD). IAD is responsible for compiling, processing, analysing, interpreting and disseminating a wide range of statistics covering health and social care.



The statisticians within IAD are outposted from the Northern Ireland Statistics & Research Agency (NISRA) and the statistics are produced in accordance with the principles and protocols set out in the Code of Practice for Official Statistics.

www.dhsspsni.gov.uk/topics/dhsspsstatistics-and-research IAD comprises four statistical sections: Hospital Information, Community Information, Public Health Information & Research and Project Support Analysis.

This publication is produced by Community Information Branch.

Our Vision and Values

About Community Information Branch

- Provide up-to-date, quality information on children and adult social services and community health;
- to disseminate findings widely with a view to stimulating debate, promoting effective decisionmaking and improvement in service provision; and
- be an expert voice on social care information.

The purpose of Community Information Branch (CIB) is to promote effective decision making in children and adult social services by providing quality information and analysis.

We collect, analyse, and publish a wide range of community information that is used to help monitor the delivery of personal social services policy. Information collected by CIB is used to assess HSC Trust performance, for corporate monitoring, policy evaluation, and to respond to parliamentary/assembly questions.

Information is widely disseminated through a number of regular key statistical publications and ad hoc reports, details of which are available online.

Contents

1. Key Fir.	ndings	5
Carers A	ssessments	5
Carers F	Reassessments	5
2. Introdu	ction	6
3. Carers	Assessments	7
Carers A	Assessments by HSC Trust	8
Client G	roup	9
Reasons	s for Declining a Carers Assessment	11
Age of C	Carers	12
4. Carers	Reassessments	13
Carers R	Reassessments by HSC Trust	14
Client G	roup	15
Reasons	s for Declining a Carers Reassessment	17
Appendix	A: Technical Notes	19
Appendix	B: Definitions	22
Appendix	C: Tables	26
Table 1:	Carers Assessments Offered, Accepted / Completed and Declined (quarters ending 31 March 2013 – 31 December 2015)	
Table 2:	Carers Assessments Offered by Client Group and HSC Trust (quarter ending 31 December 2015)	.26
Table 3:	Carers Assessments Accepted / Completed by Client Group and HSC Trust (quarter ending 31 December 2015)	.27
Table 4:	Carers Assessments Declined by Client Group and HSC Trust (quarter ending 31 December 2015)	.27
Table 5:	Reasons Given for Declining a Carers Assessment by HSC Trust (quarter ending 31 December 2015)	.28
Table 6:	Carers Reassessments Offered, Accepted / Completed and Declined (quarters ending March 2013 – 31 December 2015)	
Table 7:	Carers Reassessments Offered by Client Group and HSC Trust (quarter ending 31 December 2015)	.29
Table 8:	Carers Reassessments Accepted / Completed by Client Group and HSC Trust (quarter ending 31 December 2015)	. 30
Table 9:	Carers Reassessments Declined by Client Group and HSC Trust (quarter ending 31 December 2015)	.31
Table 10	: Reasons Given for Declining a Carers Reassessment (quarter ending 31 December 2015)	.31
Appendix	D: Adult Carers Assessment Return	32

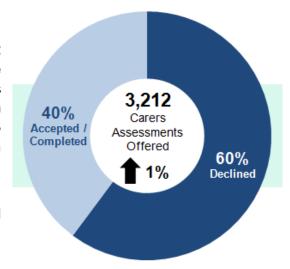
1. Key Findings

"Quarterly Carers' Statistics for Northern Ireland" presents figures regionally and by Health and Social Care Trust in respect of carers' assessments and reassessments that are offered, accepted / completed and declined; and are available by the client group of the person being cared for.

Quarter ending 31 December 2015:

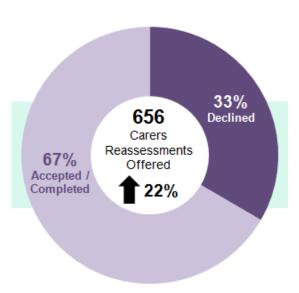
Carers Assessments

- A carer's assessment was offered to 3,212 carers in Northern Ireland during the quarter ending 31 December 2015. This represented an increase of 1% (17) from the quarter ending 30 September 2015 (3,195) and an increase of 28% (699) from the same quarter last year (2,513).
- Of the 3,212 carers' assessments offered, 40% (1,278) were accepted / completed and 60% (1,934) were declined.



Carers Reassessments

- A carer's reassessment was offered to 656 carers in Northern Ireland during the quarter ending 31 December 2015. This represented an increase of 22% (118) from the quarter ending 30 September 2015 (538) and an increase of 77% (285) from the same quarter last year (371).
- Of the 656 carers' reassessments offered, 67% (437) were accepted / completed and 33% (219) were declined.



2. Introduction

Carers are people who, without payment, provide help and support to a family member or a friend who may not be able to manage without this help because of frailty, illness or disability. Carers can be adults caring for other adults, parents caring for ill or disabled children or young people who care for another family member and are a vital part of the DHSSPS's vision of providing support for people to live more independent lives and helping people remain in their own homes and live independently for longer.

In recognition of the need to support carers in their caring role and their need to have access to a social life, educational, training and employment opportunities, a carers' strategy, "Caring for Carers", was developed. The strategy, published in January 2006, was inter-departmental and inter-agency, dealing with health and personal social services, employment, training, education, availability of information and support services.

Carers may need support to allow them to continue in their caring role and to ensure their own health and well-being does not suffer as a result. They have a right to a life outside caring. All carers are individuals and, as such, present varying needs. Proper **assessment** is the first step to accessing services and it is vitally important that carers are offered the opportunity to discuss their own needs and be considered for services in their own right.

The <u>Carers and Direct Payments Act (Northern Ireland) 2002</u> imposed a statutory duty on Health and Social Care Trusts to inform carers of their right to an assessment and to be considered for services to meet their own needs. The Carers' Assessment looks at each carer as an individual with their own personal circumstances, and will identify any particular needs they may have as a result. It is important that the needs of individual carers are properly understood and that service providers are prepared to respond with flexibility, offering carers real choice as to how their needs will be met. The "Carers Support and Needs Assessment" component of the <u>Northern Ireland Single Assessment Tool (NISAT)</u> is used for assessing the needs of carers in all programmes of care, thus ensuring a standardised approach to assessment regardless of the location of the carer in Northern Ireland.

This bulletin presents, for the *quarter ending 31 December 2015*, statistics relating to the numbers of carers' assessments offered, completed and declined, the main reasons why carers declined offers to be assessed as well as carers' reassessments offered, completed and declined. Analyses are presented both regionally and across Health and Social Care Trusts in Northern Ireland.

Detailed definitions are available in Appendix B of this report.

3. Carers Assessments

A **Carers Assessment** is carried out to determine the support needs of the person in commencing or sustaining their caring role; or in addressing the risks to the sustainability of that caring role; or the risks to the carer's own health and wellbeing.

During quarter ending 31 December 2015, a carer's assessment was offered to 3,212 carers in Northern Ireland. This was similar to the previous quarter (3,195), however it was an increase of 28% (699) from the same quarter last year (2,513).¹

Of the 3,212 carers' assessments offered, 40% (1,278) were accepted / completed and 60% (1,934) were declined (Figure 1).

The 1,278 carers' assessments which were <u>accepted / completed</u> represented an increase of 5% (57) from the previous quarter and an increase of 25% (256) from the same quarter last year (1,022).

The 1,934 carers' assessments which were <u>declined</u> represented a decrease of 2% (40) from the previous quarter (1,974) and an increase of 30% (443) from the same quarter last year (1,491) (Figure 1). The number of declined carers' assessments has continually been higher than the number of completed carers' assessments with the exception of quarter ending 31 March 2013 (Table 1).

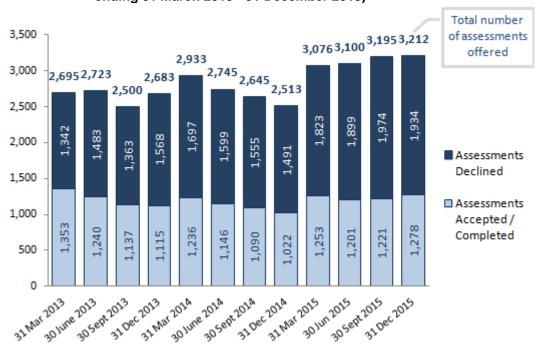


Figure 1 Carers Assessments Offered, Accepted / Completed and Declined (quarter ending 31 March 2013 - 31 December 2015)

Note: Information prior to 31st March 2015 was sourced from the CA1 and CA1b community information returns.

_

All figures presented can be found in table format in <u>Appendix C</u> of this report and in excel format on the Department of Health and Social Care Northern Ireland website https://www.dhsspsni.gov.uk/articles/carers'-assessments-and-reassessments

Carers Assessments by HSC Trust

The number of carers' assessments offered in the Western HSC Trust was substantially lower than in the other HSC Trusts (8% of the total number). This has been the trend since the quarter ending 31 March 2015. The number of carers' assessments offered was similar in the four other HCS Trusts during the quarter ending 31 December 2015 (Figure 2) (Table 2).

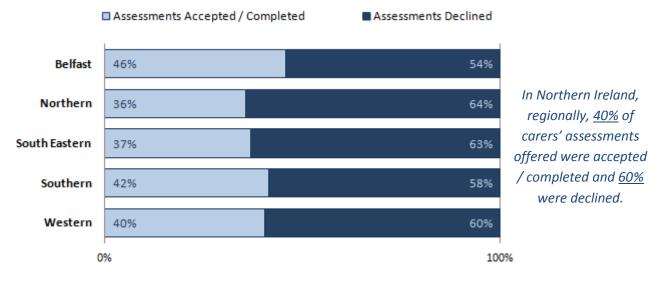
During quarter ending 31 December 2015, the South Eastern and Southern HSC Trusts increased the number of carers' assessments offered when compared to the previous quarter, by 33% and 14% respectively. The Belfast, Northern and Western HSC Trusts all had decreases in the number of carers' assessments offered when compared to the previous quarter, with decreases of 20%, 6% and 12% respectively.

Figure 2 Number of Carers Assessments Offered by HSC Trust (quarter ending 31 December 2015)

Number of Carers Assessments Offered by HSC Trust									
Belfast	Northern	South Eastern	Southern	Western					
715	773	783	693	248					

Each HSC Trust had more offers of carers' assessments <u>declined</u> than <u>accepted / completed</u>. The percentage of carers' assessments declined ranged from 64% in the Northern HSC Trust to 54% in the Belfast HSC Trust (Figure 3) (<u>Table 3</u>).

Figure 3 Proportion of Carers Assessments Accepted / Completed and Declined by HSC Trust (quarter ending 31 December 2015)



Client Group

Regionally across Northern Ireland, almost three in five (57%) carers who had been offered an assessment during the quarter ending 31 December 2015 were caring for someone in the Older People client group². Carers caring for someone in the Mental Health client group accounted for 15% of assessment offers; 10% of those offered an assessment were caring for someone in the Physical Disability and Sensory Impairment client group; 6% in the Learning Disability client group and 5% each in the Child and Adolescent Mental Health Service (CAMHS) and Children with Disabilities client groups. The client group with the least offers of a carers' assessment was Family and Child Care (1%) (Figure 4) (Table 4).

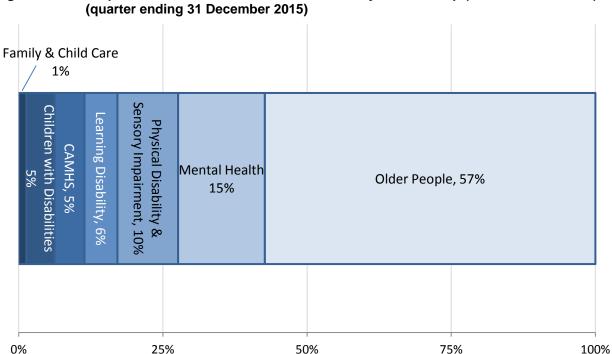


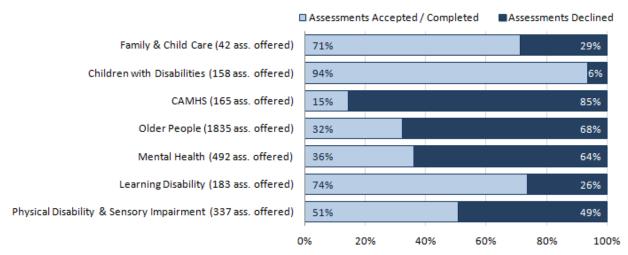
Figure 4 Proportion of Carers Assessments Offered by Client Group (of Cared for Person)

Across Northern Ireland, 94% of those carers caring for someone in the Children with Disabilities client group who were offered a carers' assessment accepted or completed an assessment. Other client groups with a higher proportion of carers accepting or completing an offer of assessment than declining were those in the Learning Disability (74% accepted / completed) and Family and Child Care (71% accepted / completed) groups.

Those carers caring for someone in the Physical Disability and Sensory Impairment, Mental Health, Older People and CAMHS client groups were more likely to decline an offer of assessment (Figure 5).

² A list of client groups and associated definitions can be found in Appendix B of this report.

Figure 5 Proportion of Carers Assessments Accepted / Completed and Declined by Client group (quarter ending 31 December 2015)



Reasons for Declining a Carers Assessment

Many carers will be caring for someone who is already in receipt of community care services and are supported by existing care packages that are in place. An offer of a carers' assessment is to help identify those carers who require more support and to recognise carers as an individual with needs in their own right.

During the quarter ending 31 December 2015, the most frequent reason for declining an offer of a carers' assessment was that the carer feels that they do not need

31%

of carers who declined an offer of an assessment feel that they do not need any support or additional support.

any support or additional support. This was the reason stated by 31% (600) of carers. Carers who felt that the time / place / environment offered was unsuitable but would like the opportunity to consider an assessment at a later date, accounted for 19% (375) of those declined.

Carers declining an offer of assessment for the reason that they felt that an assessment would be too complicated or time consuming accounted for 4% (68) of all those that were declined. Less than 1% (9) of those who declined an offer of assessment did so as they were concerned about the impact on their benefits / income (Figure 6) (Table 5).

Figure 6 Reasons given for declining a Carers Assessment (quarter ending 31 December 2015)

The carer feels that they do not need any support / additional support	31%
The carer felt that time / place / environment offered was unsuitable but would like the opportunity to consider an assessment at a later date	19%
The carer does not see themselves as a carer and therefore does not see assessment as relevant	17%
The carer would not give a reason / No reason recorded	17%
The carer sees their caring duties as a private matter which they prefer not to discuss	6%
The carer feels that an assessment would not result in additional support / service	6%
The carer feels that assessment would be too complicated or time consuming	4%
The carer was concerned about the impact on their benefits / income	<1%

Age of Carers

The **Delegated Statutory Function (DSF) returns** provide an age breakdown of carers who have been offered a carer's assessment and who have had an assessment carried out.

The age breakdown shows that during 2014/15, 63% of all carers' assessments offered were offered to carers aged 18-64. Some 37% of all assessments were offered to those 65 years or older and less than one percent were to those aged 16 or 17.

Those aged 16 or 17 were the most likely to accept the offer of an assessment, with four in five accepting (80%). Just over half of offers were accepted by those aged 18-64 (52%), while those aged 65 and over were the least likely to accept the offer of an assessment (44%).

Proportion of carers' assessments offered and accepted / completed by age of carer (2014/15)

Age of carer	Proportions of carers' assessments offered	Proportion of carers' assessments offered that were accepted / completed
16-17	<1%	80%
18-64	63%	52%
65+	37%	44%
Total	100%	49%

Source: DSF Statistical Report - Tables 5.1 and 5.2 - Health and Social Care Board

Please note that the annual figures taken from the DSF report will resemble but not accurately match figures taken from the quarterly Trust returns.

4. Carers Reassessments

A Carers Reassessment is required when a carer's circumstances change resulting in a change in their level of need. For example, this could be additional family commitments, changes in their work pattern, or varying physical or mental health. The Reassessment can be either a complete rework of the original Carers Assessment or an amendment to aspects of it.

During the quarter ending 31 December 2015, 656 carers' reassessments were offered to carers in Northern Ireland. This represented an increase of 22% (118) from the previous quarter (538) and an increase of 77% (285) from the same quarter last year (371).³

Figure 7 presents information on carers' reassessments since quarter ending 31 March 2013. Although the quarterly numbers of reassessments have been quite variable, Figure 7 clearly shows an increasing trend in the number of reassessments offered since 2013.

Of the 656 carers' reassessments offered in the latest quarter, 67% (437) were accepted / completed and 33% (219) were declined (<u>Table 6</u>).

The 437 carers' reassessments which were <u>accepted / completed</u> represented an increase of 17% (65) from the previous quarter (372) and double that of the same quarter last year (218).

The 219 carers' reassessments which were <u>declined</u> represented an increase of 32% (53) on the previous quarter (166) and an increase of 43% (66) from the same quarter last year (153).

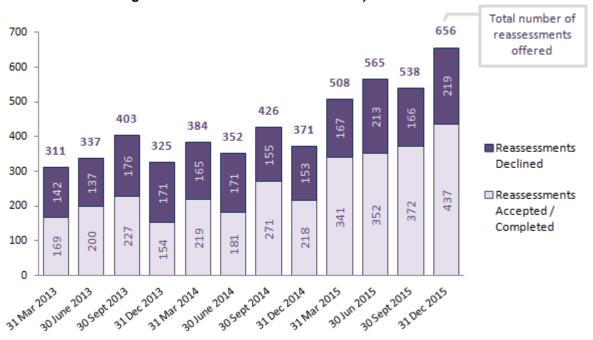


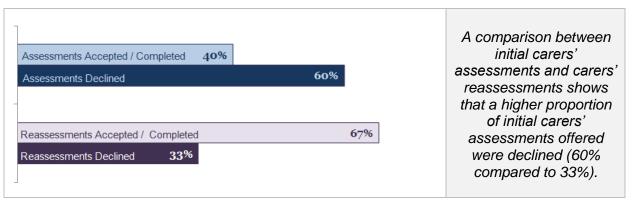
Figure 7 Carers Reassessments Offered, Accepted / Completed and Declined (quarters ending 31 March 2013 - 31 December 2015)

Note: Information prior to 31st March 2015 was sourced from the CA1 and CA1b community information returns.

-

³ All figures presented can be found in table format in <u>Appendix C</u> of this report and in excel format on the Department of Health and Social Care Northern Ireland website https://www.dhsspsni.gov.uk/articles/carers'-assessments-and-reassessments

Figure 8 Proportion of Carers Assessments and Carers Reassessments Accepted / Completed and Declined (quarter ending 31 December 2015)



Carers Reassessments by HSC Trust

Of all carers' reassessments offered in Northern Ireland, the Northern HSC Trust offered the most at 211 (32%) while the Southern HSC Trust offered the least at 35 (5%) (Figure 9) (Table 7).

Figure 9 Number of Carers Reassessments Offered by HSC Trust (quarter ending 31 December 2015)

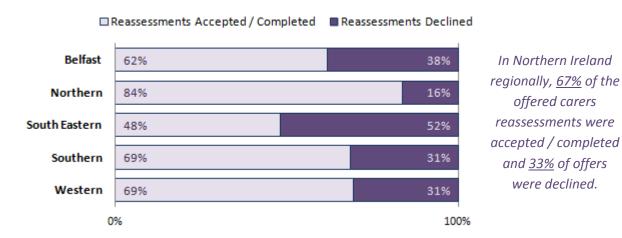
Number of Carers Reassessments Offered by HSC Trust										
Belfast	Northern	South Eastern	Southern	Western						
170	211	168	35	72						

During quarter ending 31 December 2015, all five HSC Trusts increased the number of carers' reassessments offered when compared to the previous quarter. This ranged from an increase of 66% in the South Eastern HSC Trust to an increase of 8% in the Northern HSC Trust. It is worth noting however that carer reassessment figures may be relatively small and quarter on quarter comparisons can be somewhat volatile.

The Northern HSC Trust had the highest number of accepted / completed carers' reassessments (177) while the Southern HSC Trust had the fewest (24). The South Eastern HSC Trust had the highest number of declined carers' reassessments (87) while the Southern HSC Trust had the fewest (11) (Table 8 & Table 9).

During quarter ending 31 December 2015 all HSC Trusts, with the exception of the South Eastern HSC Trust, had more reassessments accepted / completed than declined. This ranged from 84% accepted / completed in the Northern HSC Trust to 62% accepted / completed in the Belfast HSC Trust. In the South Eastern HSC Trust, 48% of reassessment offers were accepted / completed (Figure 10).

Figure 10 Proportion of Carers Reassessments Completed and Declined by HSC Trust (quarter ending 31 December 2015)



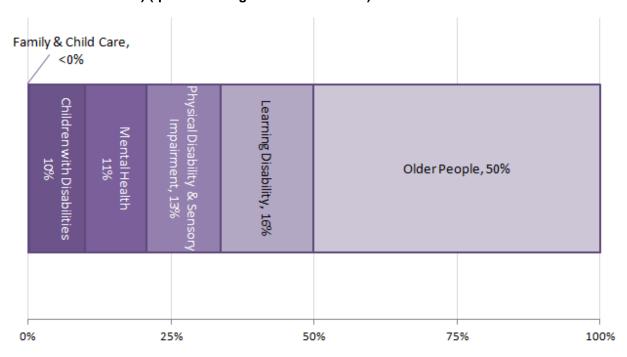
Client Group

Across Northern Ireland, during the quarter ending 31 December 2015, the majority (50%) of carers who were offered a carer's reassessment were caring for someone in the Older People client group.

Reassessment offers to carers caring for someone in the Learning Disability client group accounted for 16% of offers; and 13% of those offered a reassessment were caring for someone in the Physical Disability & Sensory Impairment client group.

The least offers of a carer's reassessment were made to those carers who care for someone in the Family and Child Care (<1%) client group. No offers of a carer's reassessment were made to carers caring for someone in the CAMHS client group during this quarter (Figure 11) (Table 7).

Figure 11 Proportion of Carers Reassessments Offered by Client Group (of Cared for Person) (quarter ending 31 December 2015)



Across Northern Ireland, and across client groups, carers were more likely to accept / complete an offer of a reassessment than decline. Carers caring for someone in the Older People client group were the most likely to decline an offer of a reassessment with 45% of offers being declined (Figure 12) (Table 8).

Figure 12 Proportion of Carers Reassessments Accepted / Completed and Declined by Client Group (quarter ending 31 December 2015)⁴



Note: The analysis of client groups related to reassessments may be based on low numbers which can add to the volatility of the figures.

⁴ The client groups Family & Child Care and Children with Disabilities have been merged to avoid possibility of personal disclosure.

Reasons for Declining a Carers Reassessment

During the quarter ending 31 December 2015, the majority of carers who declined an offer of a carers' reassessment felt that they did not need any additional support (50%). Regionally, for 14% of carers declining an offer of a reassessment, no reason was given or recorded (Figure 13).

The least frequent reason for declining a carers' reassessment during the quarter ending 31 December 2015 was that the carer found previous assessments / reassessments too time consuming (2%) (Table 10).

Figure 13 Reasons Given for Declining a Carers Reassessment (quarter ending 31 December 2015)

The carer feels that they do not need any additional support	50%
The carer would not give a reason / No reason recorded	14%
The carer felt that time / place / environment offered was unsuitable but would like the opportunity to consider a reassessment at a later date	11%
The carer feels that the reassessment would not result in additional support	10%
The carer did not feel previous assessments / reassessments had been beneficial	7%
The carer sees their caring duties as a private matter which they prefer not to discuss	6%
The carer found previous assessments / reassessments too time consuming	2%

Health Survey Northern Ireland 2014/15

14% of respondents (over the age of 16) were caring for someone sick, disabled or elderly on a regular basis. This is the same as for those in the 2013/14 Health Survey.

Of those who provided care for someone, 70% were female and 30% were male

One tenth (10%) of those respondents who provided care had experienced a musculoskeletal injury as a result of their caring for someone

Over seven tenths (72%) of those respondents who provided care were aged 25 to 64

Source: Northern Ireland Health Survey 2014/15

Appendix A: Technical Notes

Carers assessment publication

This statistical bulletin was first published 10 February 2012 under the name "Carers' Statistics for Northern Ireland (quarter ending 30 June 2011)". The name of the bulletin has since changed to "Quarterly Carers' Statistics for Northern Ireland".

Data Collection

From quarter ending 31st March 2015, the CA1 and CA1b community information returns covering data on carers' assessments were discontinued and replaced with a new Adult Carers Assessment return. The new return has revised and combined information needs from both DHSSPS and HSCB. This streamlining of information collection has caused some information published not to be directly comparable to outputs in previous quarters.

The new Adult Carers Assessment return template is detailed in Appendix D and is also available with associated guidance notes on the DHSSPS <u>website</u>. The CA1 and CA1b information return templates are available on request from CIB.

The changes to the data collection following the change of source of data are set out below:

- Figures on carer's reviews are no longer collected.
- Figures are now collected by client group compared to the previous programmes of care (client group separates out children with disability as well as child and adolescent mental health services).
- All figures collected are available by client group (previous figures on programme of care were available for completed carers' assessments only).
- There have been amendments to the definitions for those reasons provided for declining a carer's assessment or reassessment.
- The age group of the carer is no longer collected. This information is however collected annually by the HSCB through the Delegated Statutory Functions returns.

All information referring to quarter ending 31st March 2015 and subsequent quarters use the new carers return as source, whereas quarters prior to this derive from the quarterly CA1 and CA1b community information returns.

Data Quality

The Adult Carers Assessment returns are validated and quality assured by HSC Trusts senior management before being submitted to the HSC Board. Further validations and consistency checks are carried out by the HSCB before being shared with statisticians in CIB. Statisticians will use historical and/or other independent data to monitor emerging trends and variations within and between Trusts in order to query any discrepancies.

Statement of Administrative Sources

A detailed 'Statement of Administrative Sources' is available on the DHSSPS website.

Rounding Conventions

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100.

Disclosure Conventions

The information presented in this publication has been assessed for the risk of disclosure. To prevent disclosure of the identity of individual carers, it may be necessary to suppress the values of cells with low counts and those which could otherwise be derived by means of simple arithmetic.

In some instances low counts will not be suppressed as the risk of sensitive personal data being disclosed is considered low against the benefit of such figures being available. Further detail can be found in the Government Statistical Service's (GSS) guidance on <u>disclosure control</u> for tables produced from administrative sources and the <u>Anonymisation Standard for Publishing Heath and Social Care Data</u>.

Our policy statement on confidentiality and security is contained within the DHSSPS Statistics Charter and is available on our website.

Revisions Policy

These data are revised by exception. If revisions are required, background circumstances are reported and revision dates are noted in subsequent publications of these series of statistics.

Our policy statement on revisions and errors is contained within the DHSSPS Statistics Charter and is available on our website.

Related Publications

This publication can be downloaded from the DHSSPS website at:

https://www.dhsspsni.gov.uk/articles/carers'-assessments-and-reassessments

Other statistical information relating to social care can be found at:

https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research-social-services/social-care-statistics

Health Survey Northern Ireland: https://www.dhsspsni.gov.uk/articles/health-survey-northern-ireland

Data for the UK

The statistics detailed in this report relate to Northern Ireland only. Similar information for England, Scotland and Wales may be found as detailed below.

England

Survey of Carers' in Households – 2009/10 England www.ic.nhs.uk/pubs/carers'urvey0910

Personal Social Services Survey of Adult Carers' in England – 2009/10 www.ic.nhs.uk/pubs/psscarers'urvey0910

Community Care Statistics: Social Services Activity, England 2014-15 https://www.gov.uk/government/statistics/community-care-statistics-social-services-activity-england-2014-15

Wales

Welsh Health Survey 2011: Health of carers

http://wales.gov.uk/statistics-and-research/welsh-health-survey/?lang=en#/statistics-and-research/welsh-health-survey/?tab=previous&lang=en

Scotland

Information about Carers' Statistics in Scotland can be found at the following link:

http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/Data/Carers

Official Statistics

These are 'Official Statistics' as defined in Section 6 of the <u>Statistics and Registration</u> <u>Services Act 2007</u>. They were produced by CIB within the DHSSPSNI.

User Feedback

Any comments you have regarding this or any other publication produced by CIB are welcome. Your views help us to improve the service we provide to users of this information and to the wider public.

Future Statistical Release

The next statistical release from CIB in relation to carers' information is due for publication on 9th June 2016.

Upcoming releases for all social care statistics produced by CIB can be found on the IAD Publications Calendar at:

https://www.dhsspsni.gov.uk/publications/statistical-releases-calendar

Appendix B: Definitions

Carers and Direct Payments (Northern Ireland) Act 2002

The <u>Carers and Direct Payments Act (Northern Ireland) 2002</u> came into effect on 2 May 2002. This Act gives carers the right to a separate assessment of their needs and places an obligation on HSC Trusts to identify and provide information to carers. All carers providing or intending to provide care on a regular and substantial basis therefore have a legal right to have their needs assessed. The results of a carer's assessment should be recorded separately from that of the person cared for.

A Carer

A carer is someone who provides or intends to provide a **substantial** amount of care on a regular basis. The term 'carer' includes a person who may or may not be a relative and who may or may not be living with the person for whom they are caring. A carer provides help and support to someone, such as a family member, friend or neighbour, who may not be able to manage at home without this help because of frailty, illness or disability. A carer can be an adult caring for another adult, parents caring for ill or disabled children or young people of 16 or 17 years of age who care for someone.

It does not include someone who is providing care by virtue of a contract of employment, a volunteer working on behalf of a voluntary organisation, a foster carer or anyone who is providing personal assistance for payment either in cash or kind.

Substantial Care

The term 'substantial' is not defined in the <u>Carers and Direct Payments Act (Northern Ireland)</u> 2002 but is left to professional judgement. It should not be based simply on the number of hours spent caring, but also take into consideration the impact of the caring role on the carers own health and well-being, key factors relating to the sustainability of the role and the extent of risk to the sustainability of the role.

Carers Assessment

Carers have a right to an assessment of their needs even when the person cared for has refused an assessment for community care services, or the provision of services, provided the person cared for would be eligible for community based services.

A carer's assessment is the process of gathering data for the purpose of determining a carer's needs and eligibility for services to sustain their caring role. All services offered to a carer should be the outcome of an assessment of need. The assessment must be formally documented, placed on file and a copy given to the carer. The "Carers Support and Needs Assessment" component of the Northern Ireland Single Assessment Tool (NISAT) for assessing the health and social care needs of older people is the "tool of choice" for use in assessing the needs of carers in all programmes of care, thus ensuring a standardised approach to assessment regardless of where they live in Northern Ireland. This component was issued to Trusts in June 2009 along with associated guidance.

The assessment focuses on the needs of the carer and the purpose of the assessment is to:

give the carer an opportunity to talk about their caring role;

determine the support needs of the carer;

determine whether the carer is eligible for support; and

determine if the needs identified can be met by the Trust or other services and to make an appropriate referral.

The focus of the assessment is on the carer's ability to care and the support they need to continue in their caring role. The assessment takes account of the carer's circumstances, age, views and preferences, available support, family and other commitments. The assessment is not a test for the carer but is about recognising, valuing and supporting the carer. The process can be important in itself even where service provision does not flow from the assessment. The decision about services to be provided should be informed by the assessments of both the carer and the person being cared for.

Carers Reassessment

A reassessment is required when/if the carer's circumstances change and hence the level of support required to enable the carer to continue caring. Changed circumstances could become known to the professional:

- through a planned event such as a review of existing support plan
- unplanned changes in carer's personal circumstances e.g. physical or mental health, additional other family commitments, changes in work pattern etc.
- a crisis which impacts on the health or wellbeing of the person cared for.

Carers Assessments / Reassessments Offered

The number of carers' assessments / reassessments offered is the total of those accepted / completed plus those declined (see definitions below).

Carers Assessments Accepted / Completed

This refers to all assessments completed during the quarter, which were focused on a carer's need for support to sustain their caring role, whether they took place on the same day as the assessment of the person cared for or were conducted on a separate date.

Carers Reassessments Accepted / Completed

This refers to all reassessments completed during the quarter in response to the changing need of the carer.

Carers Declining a Carers Assessment / Reassessment

This refers to all assessments / reassessments that were offered to carers by HSC trust staff, and the offer was declined during the quarter, for whatever reason. If a carer declined an assessment / reassessment more than once during the quarter, they should only be counted once.

Client Group

Client group refers to that of the cared for person.

Family and Child Care

This group is mainly concerned with activity and resources relating to the provision of social services support for families and/or children.

Children with Disabilities

This group is mainly concerned with children and young people who have a physical, sensory or learning disability or prolonged illness or condition which, in interaction with various barriers, and without the provision of adequate support services, may hinder their full and effective participation in society on an equal basis with others and hinder their optimal potential for personal development and social inclusion.

Child and Adolescent Mental Health Service (CAMHS)

This group is mainly concerned with children and young people where the primary reason for contact was due to mental health.

Older People

This programme includes all community contacts with those aged 65 or over except where the reason for contact was mental illness or learning disability. All community contacts where the reason for the contact was dementia are included regardless of age, as well as all work relating to homes for the elderly, including those for the Elderly Mentally Infirm

Mental Health

This programme includes all community contact where the primary reason for contact was due to mental health.

Learning Disability

This programme includes all community contacts where the primary reason for contact was due to learning disability. All community contacts with Down's Syndrome patients who develop dementia, for any dementia related care or treatment are included as are all contacts in learning disability homes and units.

Physical Disability and Sensory Impairment

This programme includes all community contacts by any health professional where the primary reason for the contact is physical and/or sensory disability. All patients and clients aged 65 and over are excluded and allocated to the Elderly Care Programme.

Other

Any carer caring for someone who does not fall under one of the outlined client groups should be included in this group.

Adult Carers Assessment return

This return records the number of carers for whom a carer's assessment or reassessment has been accepted / completed, the number of carers declining a carer's assessment or reassessment and the main reason given by the carer for declining a carer's assessment or reassessment during the quarter. These figures are available by the client group of the person for whom the carer is caring for.

Reasons for declining an offer of a Carers Assessment

- A1 The carer sees their caring duties as a private matter which they prefer not to discuss.
- **A2 -** The carer does not see themselves as a carer and therefore does not see assessment as relevant.
- **A3 -** The carer felt that time/ place/ environment offered was unsuitable but would like the opportunity to consider an assessment at a later date.
- A4 The carer feels that they do not need any support/ additional support.
- A5 The carer feels that an assessment would not result in additional support/ service.
- A6 The carer was concerned about the impact on their benefits/ income.
- A7 The carer feels that assessment would be too complicated or time consuming.
- A8 The carer would not give a reason/ No reason recorded.

Reasons for declining an offer of a Carers Reassessment

- R1 The carer sees their caring duties as a private matter which they prefer not to discuss.
- R2 The carer did not feel previous assessments/ re-assessments had been beneficial.
- **R3** The carer felt that time/ place/ environment offered was unsuitable but would like the opportunity to consider a re-assessment at a later date.
- **R4** The carer feels that they do not need any additional support.
- **R5** The carer feels that the re-assessment would not result in additional support.
- **R6** The carer found previous assessments/ re-assessments too time consuming.
- R7 The carer would not give a reason/ No reason recorded.

The Adult Carers Assessment return template is detailed in Appendix D and is also available with associated guidance notes on the DHSSPS <u>website</u>.

Appendix C: Tables

Please note that all tables can be found in excel format at:

https://www.dhsspsni.gov.uk/articles/carers'-assessments-and-reassessments

Table 1: Carers Assessments Offered, Accepted / Completed and Declined (quarters ending 31 March 2013 – 31 December 2015)

	31 Mar 2013	30 June 2013	30 Sept 2013	31 Dec 2013	31 Mar 2014	30 June 2014	30 Sept 2014	31 Dec 2014	31 Mar 2015	30 June 2015	30 Sept 2015	31 Dec 2015
Assessments Offered	2,695	2,723	2,500	2,683	2,933	2,745	2,645	2,513	3,076	3,100	3,195	3,212
Assessments Accepted / Completed	1,353	1,240	1,137	1,115	1,236	1,146	1,090	1,022	1,253	1,201	1,221	1,278
Assessments Declined	1,342	1,483	1,363	1,568	1,697	1,599	1,555	1,491	1,823	1,899	1,974	1,934

Note: Information prior to 31st March 2015 was sourced from the CA1 and CA1b community information returns.

Table 2: Carers Assessments Offered by Client Group and HSC Trust (quarter ending 31 December 2015)

HSC Trust	Family & Child Care / Children with Disabilities	CAMHS	Older People	Mental Health	Learning Disability	Physical Disability & Sensory Impairment	Other	Total Assessments Offered
Belfast	66	0	447	85	28	89	0	715
Northern	22	0	471	178	40	62	0	773
South Eastern	30	0	568	85	47	53	0	783
Southern	42	165	225	111	49	101	0	693
Western	40	0	124	33	19	32	0	248
Northern Ireland	200	165	1,835	492	183	337	0	3,212

Table 3: Carers Assessments Accepted / Completed by Client Group and HSC Trust (quarter ending 31 December 2015)

HSC Trust	Family & Child Care / Children with Disabilities	CAMHS	Older People	Mental Health	Learning Disability	Physical Disability & Sensory Impairment	Other	Total Assessments Accepted / Completed
Belfast	62	0	146	45	23	51	0	327
Northern	22	0	152	42	26	33	0	275
South Eastern	30	0	150	42	37	29	0	288
Southern	39	24	105	27	41	52	0	288
Western	25	0	40	21	8	6	0	100
Northern Ireland	178	24	593	177	135	171	0	1,278

Table 4: Carers Assessments Declined by Client Group and HSC Trust (quarter ending 31 December 2015)

HSC Trust	Family & Child Care / Children with Disabilities	CAMHS	Older People	- · · · · · · · · · · · · · · · · · · ·		Physical Disability & Other Sensory Impairment		Total Assessments Declined
Belfast	-	0	301	40	-	38	0	388
Northern	0	0	319	136	14	29	0	498
South Eastern	0	0	418	43	10	24	0	495
Southern	-	141	120	84	-	49	0	405
Western	15	0	84	12	11	26	0	148
Northern Ireland	22	141	1,242	315	48	166	0	1,934

Note: The client groups Family & Child Care and Children with Disabilities have been merged and some figures have been suppressed to avoid possibility of personal disclosure.

Table 5: Reasons Given for Declining a Carers Assessment by HSC Trust (quarter ending 31 December 2015)

			Main Reason a	Carer Declined a	Carers Assessme	nt			
HSC Trust	The carer sees their caring duties as a private matter which they prefer not to discuss	The carer does not see themselves as a carer and therefore does not see assessment as relevant	The carer felt that time / place / environment offered was unsuitable but would like the opportunity to consider an assessment at a later date	The carer feels that they do not need any support / additional support	The carer feels that an assessment would not result in additional support / service	The carer was concerned about the impact on their benefits / income	The carer feels that assessment would be too complicated or time consuming	The carer would not give a reason reason recorded	Total
Belfast	17	88	53	129	28	7	8	58	388
Northern	53	75	56	169	59	-	-	69	498
South Eastern	22	70	201	150	7	0	5	40	495
Southern	15	76	23	119	4	0	33	135	405
Western	15	23	42	33	9	-	-	19	148
Northern Ireland	122	332	375	600	107	9	68	321	1,934

Note: Some figures have been suppressed to avoid personal disclosure.

Table 6: Carers Reassessments Offered, Accepted / Completed and Declined (quarters ending 31 March 2013 – 31 December 2015)

	31 Mar 2013	30 June 2013	30 Sept 2013	31 Dec 2013	31 Mar 2014	30 June 2014	30 Sept 2014	31 Dec 2014	31 Mar 2015	30 Jun 2015	30 Sept 2015	31 Dec 2015
Reassessments Offered	311	337	403	325	384	352	426	371	508	565	538	656
Reassessments Accepted / Completed	169	200	227	154	219	181	271	218	341	352	372	437
Reassessments Declined	142	137	176	171	165	171	155	153	167	213	166	219

Note: Information prior to 31st March 2015 was sourced from the CA1 and CA1b community information returns.

Table 7: Carers Reassessments Offered by Client Group and HSC Trust (quarter ending 31 December 2015)

	Family & Child Care / Children with Disabilities	CAMHS	Older People	Mental Health	Learning Disability	Physical Disability & Sensory Impairment	Other	Total Reassessments Offered
Northern Ireland	66	0	329	70	106	85	0	656

HSC Trust	Total Reassessments Offered
Belfast	170
Northern	211
South Eastern	168
Southern	35
Western	72
Northern Ireland	656

Table 8: Carers Reassessments Accepted / Completed by Client Group and HSC Trust (quarter ending 31 December 2015)

	Family & Child Care / Children with Disabilities	CAMHS	Older People	Mental Health	Learning Disability	Physical Disability & Sensory Impairment	Other	Total Reassessments Accepted / Completed
Northern Ireland	55	0	181	50	86	65	0	437

HSC Trust	Total Reassessments Accepted / Completed
Belfast	105
Northern	177
South Eastern	81
Southern	24
Western	50
Northern Ireland	437

Table 9: Carers Reassessments Declined by Client Group and HSC Trust (quarter ending 31 December 2015)

HSC Trust	Family & Child Care / Children with Disabilities	CAMHS	Older People	Mental Health	Learning Disability	Physical Disability & Sensory Impairment	Other	Total Reassessments Declined
Northern Ireland	11	0	148	20	20	20	0	219

HSC Trust	Total Reassessments Declined
Belfast	65
Northern	34
South Eastern	87
Southern	11
Western	22
Northern Ireland	219

Table 10: Reasons Given for Declining a Carers Reassessment (quarter ending 31 December 2015)

	Main Reason a Carer Declined a Carers Reassessment									
HSC Trust	The carer sees their caring duties as a private matter which they prefer not to discuss	The carer did not feel previous assessments / reassessments had been beneficial	The carer felt that time / place / environment offered was unsuitable but would like the opportunity to consider a reassessment at a later date	The carer feels that they do not need any additional support	The carer feels that the reassessment would not result in additional support	The carer found previous assessments / reassessments too time consuming	The carer would not give a reason / No reason recorded	Total		
Northern	40	40	0.4	440				242		
Ireland	13	16	24	110	22	4	30	219		

Appendix D: Adult Carers Assessment Return

A copy of these returns can be made available upon request from Community Information Branch. Contact Us

		NUMBER OF CAR	RERS ASSESSMEN	13 DURING THE QU	IARTER	<u> </u>					
Contact Name:]								
]								
Contact Number:]								
HSC Trust:]								
Quarter Ending:										0 0 0 arer's Re-	
TABLE 1: REF	<u>ERRALS</u>		_								
Client Group		Referrals <u>Accepted</u>									
	Family & Child Care										
Children	Children with Disabilities										
	CAMHS										
Older People											
Mental Health											
Learning Disability											
	& Sensory Impairment										
	fy by inserting a comments box)										
Total		0									
]								
TABLE 2: ASSI	ESSMENTS										
Client Group		Assessments <u>Offered</u>	Assessments <u>Accepted/</u> <u>Completed</u>	Assessments <u>Declined</u>	M A1	ain reas	on care	r declin	ed a ca	,	sessm
	Family & Child Care	0									
Children	Children with Disabilities	0									
	CAMHS	0									
Older People		0									
Mental Health		0									
Learning Disability		0									
	& Sensory Impairment	0									
Other (please speci	fy by inserting a comments box)	0									
Total		0	0	0	0	0	0	0	0	0	0
TABLE 3: RE-A	SSESSMENTS										
Client Craus		Re-assessments	Re-assessments	Re-assessments	Main reason carer declined a carer's Re-						е-
Client Group		<u>Offered</u>	Accepted/ Completed	<u>Declined</u>	R1	R2	R3	R4	R5	R6	R7
	Family & Child Care	0									
Children	Children with Disabilities	0									
	CAMHS	0						0 0 0 0 carer declined a carer's Re- assessment 3 R4 R5 R6 R7			
Older People		0									
Mental Health		0									
Learning Disability		0									
	& Sensory Impairment	0									
	fy by inserting a comments box)	0									
Total		0	0	0	0	0	0	0	0	0	0
NOTES: Please return by em		HSCBInformation@hs						_			

This and other statistical bulletins published by Community Information Branch are available to download on the DHSSPS website at: https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research-socialservices/social-care-statistics This publication can be requested in large print or other formats.