



Emergency Care Waiting Time Statistics

(October – December 2015)



Reader Information

Purpose This statistical release presents information on the time spent waiting in

emergency care departments in Northern Ireland for both new and unplanned review attendances. It reports on the performance of hospitals against the DHSSPS Ministerial target for emergency care departments in Northern

Ireland.

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Statistical Quality Information detailed in this release has been provided by HSC Trusts and

has been validated by Hospital Information Branch (HIB) prior to release.

Target audience DHSSPS, Chief Executives of HSC Board and Trusts in Northern Ireland,

healthcare professionals, academics, Health & Social Care stakeholders,

media and general public.

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Key Points

December 2015



70.9%

of attendances at **Type 1**Departments were treated and discharged home, or admitted within 4 hours

93.1%

of attendances at **Type 2**Departments were treated and discharged home, or admitted within 4 hours

294

attendances waited longer than 12 hours to be treated and discharged home, or admitted

October to December 2015

Between October and December 2015:

- The percentage of patients attending **Type 1 departments** ¹ that were treated and discharged home, or admitted within 4 hours decreased, from 72.8% to 70.9% (Figure 1, Table 2).
- In **Type 2 departments** ¹, the percentage of patients attending that were either treated and discharged home, or admitted within 4 hours increased, from 92.5% to 93.1% (Figure 1, Table 2).
- The percentage of patients attending **Type 3 departments** treated and discharged home, or admitted within 4 hours continued to be 100.0% (Figure 1, Table 2).
- The number of patients waiting longer than 12 hours increased (68, 30.1%) from 226 to 294, with the
 Ulster reporting the largest decrease in performance, from 106 to 162 (Table 2 & Table 3).
- Between October and December 2015, monthly attendances at all emergency care departments decreased by 4,604 (7.2%), from 63,562 to 58,958. During this period, attendances decreased by 2,967 (5.7%) at Type 1 departments, 453 (9.0%) at Type 2 departments and 1,184 (19.1%) at Type 3 departments (Table 2).

¹ The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.

Same month last year

Between December 2014 and December 2015:

- The percentage of patients attending Type 1 departments who were treated and discharged home, or admitted within 4 hours has decreased by 1.9 percentage points, from 72.8% to 70.9% (Figure 4, Table 4).
- The percentage of patients attending **Type 2 departments** who were treated and discharged home, or admitted within 4 hours has decreased by 0.9 percentage points, from 94.0% to 93.1% (Figure 7, Table 6).
- The percentage of patients attending **Type 3 departments** who were treated and discharged home, or admitted within 4 hours continued to be 100.0% (Table 8).
- The number of patients waiting longer than 12 hours has increased notably from 91 to 294, with the Ulster reporting the most notable decline in performance, from 45 to 162 (Table 9).
- Between December 2014 and December 2015, monthly attendances at emergency care departments increased by 2,302 (4.1%) from 56,656 to 58,958. During this period attendances increased at Type 1 (1,723, 3.6%), Type 2 (317, 7.4%) and Type 3 (262, 5.5%) departments (Figure 10, Table 9).

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Hospital Information Branch (HIB)

Hospital Information Branch is responsible for the collection, quality assurance, analysis and

publication of timely and accurate information derived from a wide range of statistical information

returns supplied by the Health & Social Care (HSC) Trusts and the HSC Board. Statistical information

is collected routinely from a variety of electronic patient level administrative systems and pre-defined

EXCEL survey return templates.

The Branch aims to present information in a meaningful way and provide advice on its use to

customers in the HSC Committee, Professional Advisory Groups, policy branches within the

DHSSPS, other Health organisations, academia, private sector organisations, charity/voluntary

organisations as well as the general public. The statistical information collected is used to contribute

to major exercises such as reporting on the performance of the HSC system, other comparative

performance exercises, target setting and monitoring, development of service frameworks as well as

policy formulation and evaluation. In addition, the information is used in response to a significantly

high volume of Parliamentary / Assembly questions and ad-hoc queries each year.

Information is disseminated through a number of key statistical publications, including: Inpatient

Activity, Outpatient Activity, Emergency Care, Mental Health & Learning Disability and Waiting Time

Statistics (Inpatient, Outpatient, Diagnostics, Cancer and Emergency Care). A detailed list of these

publications is available from:

Website: https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research

Technical Notes

Data Collection

Information presented in this brief is collected monthly using an electronic patient level administrative system and the Emergency Care information return (EC1), which records all new and unplanned review attendances at emergency care departments across Northern Ireland.

Data providers are supplied with technical guidance documents outlining the methodologies that should be used in the collection, reporting and validation of each of these data returns. These documents can be accessed under at the following link:

https://www.dhsspsni.gov.uk/publications/emergency-care-activity-returns

Information on emergency care waiting times was downloaded from the Regional Data Warehouse on the 8th of each month for all emergency care departments, with exception of the Royal Victoria Ear, Nose & Throat and Regional Acute Eye Service (ENT & RAES) which continues to be sourced from the aggregate EC1 return and based on the position on the 8th of each month.

Rounding

Percentages have been rounded to one decimal place and therefore percentages may not sum to 100.

Main Uses of Data

Information on the uses of the data contained in this publication is detailed in Appendix 3.

Data Quality

All information presented in this bulletin has been provided by HSC Trusts or downloaded by Hospital Information Branch within an agreed timescale and validated and quality assured by Hospital Information Branch (HIB) prior to release. Following submission, HIB perform a series of validation checks to verify that information downloaded / submitted is consistent both within and across returns.

At the end of the financial year, HIB carries out a more detailed series of validations to verify that the information is consistent. Trend analyses are used to monitor annual variations and emerging trends. Queries arising from validation checks are presented to HSC Trusts for clarification and if required returns may be amended and/or re-submitted. Once complete, all figures are sent to HSC Trusts for final sign-off.

Validated information on emergency care waiting time (EC1) statistics is published within the annual 'Northern Ireland Hospital Statistics: Emergency Care' publication. This is available to view or download from:

https://www.dhsspsni.gov.uk/articles/emergency-care-and-ambulance-statistics

A National Statistics Publication

The United Kingdom Statistics Authority has designated these statistics as National Statistics, in

accordance with the Statistics and Registration Service Act 2007 and signifying compliance with the

Code of Practice for Official Statistics.

Designation can be broadly interpreted to mean that the statistics:

· meet identified user needs;

are well explained and readily accessible;

are produced according to sound methods; and

• are managed impartially and objectively in the public interest.

Once statistics have been designated as National Statistics it is a statutory requirement that the Code

of Practice shall continue to be observed. Further information on the Code of Practice for National

Statistics is available at:

http://www.statisticsauthority.gov.uk/assessment/code-of-practice/.

A list of those who received 24-hour pre-release access to this publication is available at:

https://www.dhsspsni.gov.uk/articles/emergency-care-waiting-times

Waiting Time Information elsewhere in the United Kingdom

The DHSSPS are currently liaising with colleagues in England, Scotland and Wales to clarify any

differences between the emergency care waiting times reported for each administration. We would

therefore ask readers to be cautious when making comparisons with other UK Jurisdictions as they

may not always be measured in a comparable manner.

Preliminary discussion has identified comparability issues between Northern Ireland and England

regarding the 12 hour waiting times reported in both jurisdictions. Further information on these issues

are detailed in Appendix 3: Data in the Publication.

Emergency care waiting times published elsewhere in the UK can be found at the links below:

England

http://www.england.nhs.uk/statistics/ae-waiting-times-and-activity/

Not comparable with Northern Ireland for 12 Hour waiting times

Scotland http://www.isdscotland.org/Health-Topics/Emergency-Care/

Wales

http://www.infoandstats.wales.nhs.uk/page.cfm?orgid=869&pid=62956

Contextual Information

Readers should be aware that contextual information about Northern Ireland and the health services provided is available to read while using statistics from this publication.

This includes information on the current and future population, structures within the Health and Social Care system, the vision for the future health services as well as targets and indicators. This information is available at the following link:

https://www.dhsspsni.gov.uk/publications/contextual-information-using-hospital-statistics

Overall Performance against Ministerial Target

To improve access to emergency care departments and standardise performance across Northern Ireland, the Ministerial target below has been agreed for 2015/16:

'95% of patients attending any Type 1, 2 or 3 emergency care department are either treated and discharged home, or admitted, within four hours of their arrival in the department; and no patient attending any emergency care department should wait longer than 12 hours.'

Table 1: Performance against each Component of the Ministerial Target for Emergency Care Waiting Times (October - December 2015)

Target Component		Target Achieved?				
rarget C	rarget Component		Nov 2015	Dec 2015		
Type 1	95% within 4 hours	No	No	No		
Type 1	None longer than 12 hours	No	No	No		
Type 2	95% within 4 hours	No	No	No		
Type 2	None longer than 12 hours	Yes	No	No		
Tyme 2	95% within 4 hours	Yes	Yes	Yes		
Type 3	None longer than 12 hours	Yes	Yes	Yes		

The Ministerial target for emergency care waiting times has <u>not been achieved</u> during any of the last 3 months (October - December 2015), as one or more components of the target were not met (Table 1).

However, it should be noted that the 4 hour component and the 12 hour component <u>was achieved</u> at all Type 3 emergency care departments each month since October 2015.

Table 2: Performance against each Component of the Ministerial Target for Emergency Care
Waiting Times (October - December 2015)^{2, 3}

Department	% W	% Within 4 Hours Number			Number Over 12 Hours			I Attendan I Unplanned	
Туре	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015
Type 1	72.8%	71.0%	70.9%	226	288	281	52,299	50,262	49,332
Type 2	92.5%	93.2%	93.1%	0	3	13	5,051	4,740	4,598
Type 3	100.0%	100.0%	100.0%	0	0	0	6,212	5,546	5,028
All Departments	77.0%	75.4%	75.1%	226	291	294	63,562	60,548	58,958

Latest position (December 2015)

During December 2015, over two thirds (70.9%) of attendances at Type 1 emergency care departments were treated and discharged, or admitted within 4 hours of their arrival, compared with 93.1% at Type 2 departments, and 100.0% at Type 3 departments (Figure 1, Table 2).

In December 2015, 294 (0.5%) of the 58,958 attendances at emergency care departments in Northern Ireland waited longer than 12 hours to be either treated and discharged home, or admitted, almost all (281, 95.6%) of which had attended a Type 1 emergency care department (Figure 2, Table 2).

There were a total of 58,958 attendances at emergency care departments during December 2015, of which, 49,332 (83.7%) had attended Type 1 departments, 4,598 (7.8%) attended Type 2 departments and 5,028 (8.5%) attended Type 3 departments (Table 2).

Position during last three months (October - December 2015)

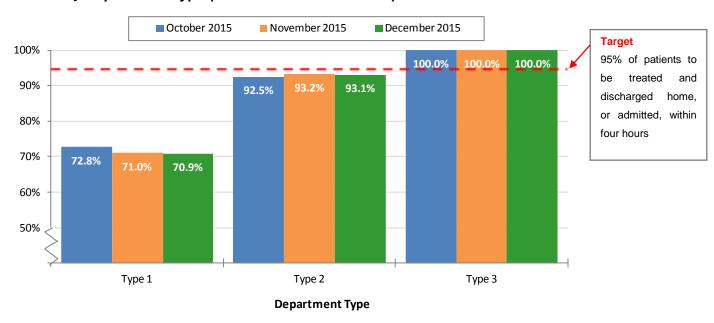
Over the last 3 months, the percentage of attendances at Type 1 departments treated and discharged, or admitted within 4 hours decreased by 1.9 percentage points, from 72.8% in October 2015 to 70.9% in December 2015 (Figure 1, Table 2).

Since October 2015, the percentage of attendances at Type 2 emergency care departments treated and discharged, or admitted within 4 hours increased by 0.6 percentage points, from 92.5% to 93.1% in December 2015 (Figure 1, Table 2).

Between October and December 2015, the percentage of attendances at Type 3 emergency care departments treated within 4 hours continued to be 100.0% (Figure 1, Table 2).

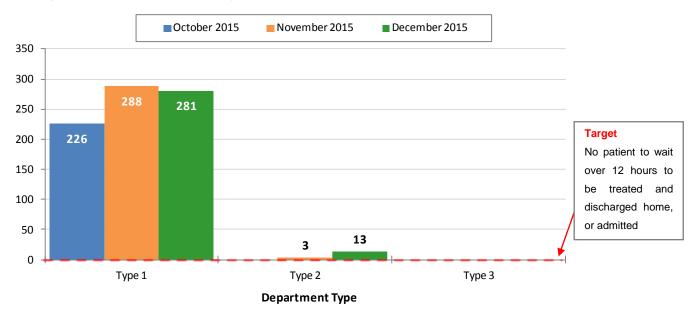
² See Appendix 2, Note 10 for a list of Department Types, Notes 11, 12 & 20 for reclassifications and Notes 15, 16, 17, 21 & 22 for closures.
³ The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.

Figure 1: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times by Department Type (October - December 2015)



Between October and November 2015, performance against the 12 hour component of the target declined at Type 1 departments, from 226 to 288, but improved slightly during December 2015 (281) (Figure 2, Table 2).

Figure 2: Number of Patients Waiting Over 12 Hours in Emergency Care, by Department Type (October - December 2015)



Between October and December 2015, monthly attendances at all emergency care departments decreased by 4,604 (7.2%), from 63,562 to 58,958. During this period, attendances decreased by 2,967 (5.7%) at Type 1 departments, 453 (9.0%) at Type 2 departments and 1,184 (19.1%) at Type 3 departments (Table 2).

Performance at Type 1 Emergency Care Departments

Table 3: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (October - December 2015)

Type 1	% Within 4 Hours			Number Over 12 Hours			Total Attendances (New and Unplanned Review)		
Departments	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015
Mater	70.9%	81.4%	81.9%	20	6	3	4,137	3,409	3,527
Royal Victoria	68.7%	67.2%	63.3%	2	3	15	7,847	7,523	7,261
RBHSC	88.3%	80.2%	82.9%	0	0	0	3,288	3,638	3,164
Antrim Area	65.0%	60.6%	63.4%	85	173	82	6,684	6,475	6,347
Causeway	65.0%	66.6%	62.5%	0	6	7	3,923	3,478	3,440
Ulster	73.7%	69.3%	71.0%	106	93	162	7,725	7,666	7,213
Craigavon Area	69.6%	68.3%	69.2%	8	2	2	6,836	6,574	6,703
Daisy Hill	86.9%	84.1%	85.7%	0	0	0	4,132	3,936	3,974
Altnagelvin Area	72.6%	70.4%	72.2%	5	3	4	5,128	4,978	5,028
South West Acute	83.6%	81.1%	70.3%	0	2	6	2,599	2,585	2,675
All Type 1 Depts.	72.8%	71.0%	70.9%	226	288	281	52,299	50,262	49,332

Latest position (December 2015)

In December 2015, no Type 1 emergency care department achieved the 4 hour component of the Ministerial target. During this period, two Type 1 emergency care departments (RBHSC and Daisy Hill) achieved the 12 hour component of the target (Table 3).

During December 2015, performance against the 4 hour component of the Ministerial target for emergency care waiting times in Type 1 departments ranged from 62.5% in the Causeway to 85.7% in Daisy Hill (Figure 3, Table 3).

Almost nine in ten (86.8%, 244) patients waiting longer than 12 hours in Type 1 departments during December 2015 had attended the Ulster (162) or Antrim Area (82) emergency care departments (Table 3).

There were 49,332 attendances at Type 1 emergency care departments during December 2015, ranging from 7,261 in the Royal Victoria to 2,675 in South West Acute (Table 3).

Position during last three months (October - December 2015) 4

Over the last 3 months, performance against the 4 hour component of the target declined in nine of the ten Type 1 emergency care departments (Royal Victoria, RBHSC, Antrim Area, Causeway, Ulster, Craigavon Area, Daisy Hill, Altnagelvin Area, South West Acute) (Figure 3, Table 3).

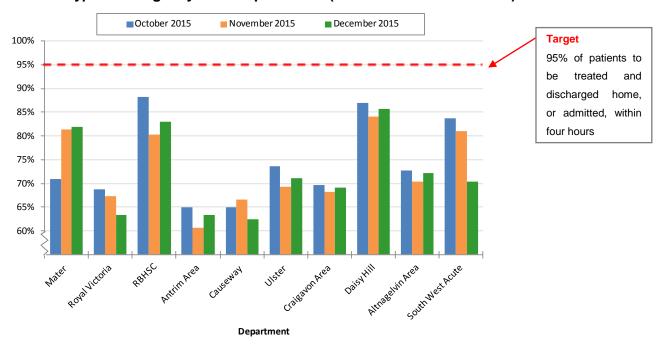
The largest percentage decreases in performance against the 4 hour component were reported by South West Acute (83.6% in October 2015 to 70.3% in December 2015) and the Royal Victoria (68.7% in October 2015 to 63.3% in December 2015), whilst the Mater was the only department to report an improvement in performance against the 4 hour target during this period (70.9% in October 2015 to 81.9% in December 2015) (Table 3).

During this period, performance against the 12 hour component improved or remained similar in six of the ten Type 1 emergency care departments, with the Mater reporting the largest improvement in 12 hour performance, from 20 in October 2015 to 3 in December 2015 (Table 3).

Between October and November 2015, performance against the 12 hour component of the target declined at Antrim Area emergency care department, from 85 to 173, but improved during December 2015 (82) (Table 3).

Between October and December 2015, attendances decreased at nine of the ten Type 1 emergency care departments, with the largest decrease in monthly attendances reported by the Mater (610), from 4,137 in October 2015 to 3,527 in December 2015 (Table 3).

Figure 3: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (October - December 2015)



Paragraph 3 updated to reflect the largest improvement in 12 hour performance was in the Mater and not Altnagelvin Area as previously reported.

Position during last fifteen months (October 2014 – December 2015)

Table 4: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (October 2014 – December 2015) ⁵

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
October 2014	74.6%	138	47,488
November 2014	76.7%	125	45,500
December 2014	72.8%	91	47,609
January 2015	70.6%	379	45,776
February 2015	66.4%	623	44,743
March 2015	68.8%	610	50,593
April 2015	69.3%	454	49,665
May 2015	71.3%	388	50,868
June 2015	73.7%	233	51,070
July 2015	77.5%	42	49,580
August 2015	72.6%	171	50,782
September 2015	73.9%	64	50,605
October 2015	72.8%	226	52,299
November 2015	71.0%	288	50,262
December 2015	70.9%	281	49,332

Between December 2014 and December 2015, monthly attendances at Type 1 emergency care departments increased by 1,723 (3.6%), from 47,609 to 49,332 (Figure 4, Table 4).

When compared with the same month last year, performance against the 4 hour component of the target for Type 1 emergency care departments declined by 1.9 percentage points, from 72.8% in December 2014 to 70.9% in December 2015 (Figure 4, Table 4).

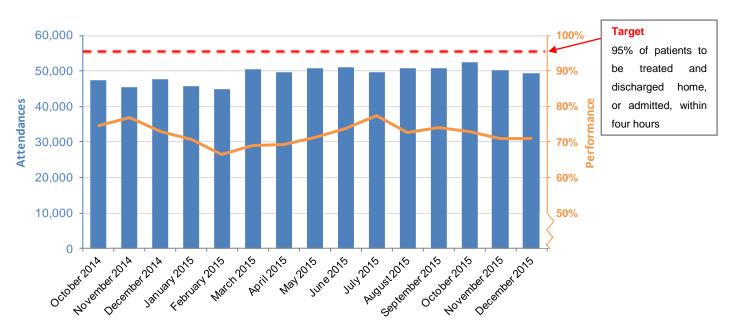
During the last 15 months, performance against the 4 hour component of the target for Type 1 emergency care departments was highest in July 2015 (77.5%) and lowest in February 2015 (66.4%) (Figure 4, Table 4).

Between October 2014 and December 2015, monthly attendances at Type 1 emergency care departments were lowest in February 2015 (44,743) and highest in October 2015 (52,299) (Figure 4, Table 4 and Table 10D).

 $^{^{\}rm 5}$ See Appendix 2, Note 23 for information on amendments to historical figures.

Figure 4 below presents information on the number of new and unplanned review attendances each month at Type 1 emergency care departments and the percentage of these attendances which were treated and discharged, or admitted within 4 hours of their arrival at the emergency care department.

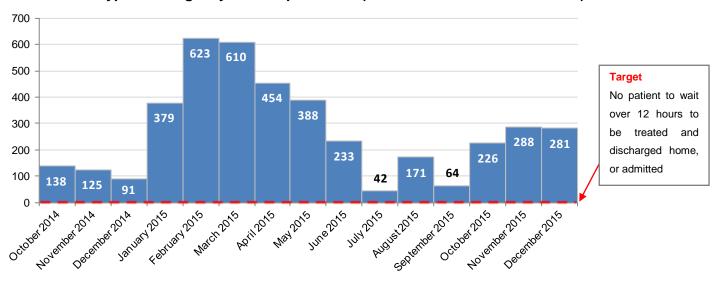
Figure 4: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (October 2014 - December 2015)



Performance against the 12 hour component at Type 1 emergency care departments declined notably (190) when compared with the same month last year, from 91 in December 2014 to 281 in December 2015 (Figure 5, Table 4).

Between October 2014 and February 2015, performance against the 12 hour target declined from 138 to 623, but improved during the following months to 42 in July 2015. However, performance against the 12 hour target at Type 1 departments subsequently declined to 281 in December 2015 (Figure 5, Table 4).

Figure 5: Performance against the 12 Hour Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (October 2014 - December 2015)



Performance at Type 2 Emergency Care Departments

Table 5: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (October - December 2015)

Type 2	% Within 4 Hours			Number Over 12 Hours			Total Attendances (New and Unplanned Review)		
Departments ⁶	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015
Downe	91.9%	90.1%	90.7%	0	3	13	1,645	1,489	1,469
Lagan Valley	87.2%	90.5%	89.6%	0	0	0	1,912	1,854	1,740
Royal Victoria (ENT & RAES) ⁷	100.0%	100.0%	100.0%	0	0	0	1,494	1,397	1,389
All Type 2 Depts.	92.5%	93.2%	93.1%	0	3	13	5,051	4,740	4,598

Latest position (December 2015)

During December 2015, performance against the 4 hour component of the emergency care waiting times target was not achieved by two of the three Type 2 departments (Downe (90.7%) or Lagan Valley (89.6%)), but was achieved by the RVH (ENT & RAES) (100.0%) (Figure 6, Table 5).

In December 2015, 13 patients attending the Downe emergency care department waited longer than 12 hours to be either treated and discharged home, or admitted to hospital (Table 5).

There were 4,598 attendances at Type 2 emergency care departments in September 2015, ranging from 1,389 in the Royal Victoria (ENT & RAES) to 1,740 in Lagan Valley (Table 5).

Position during last three months (October – December 2015)

Between October and December 2015, performance against the 4 hour target improved or remained similar in two of the three Type 2 emergency care departments (Lagan Valley and Royal Victoria (ENT & RAES)) (Figure 6, Table 5).

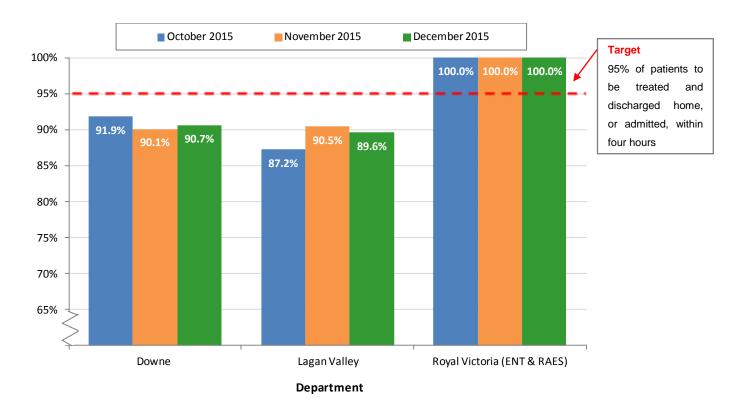
During the last three months, 16 patients attending Type 2 emergency care departments waited longer than 12 hours, 3 in November 2015 and 13 in December 2015 (Table 5).

Since October 2015, attendances at Type 2 emergency care departments decreased by 453 (9.0%), from 5,051 to 4,598 in December 2015 (Figure 7, Table 5).

⁶ See Appendix 2, Note 20 for reclassification at weekends.

⁷ Royal Victoria (ENT & RAES) refers to their Ear, Nose Throat and Regional Acute Eye Services. This service was previously reported as a Type 1 department, but as it has time limited opening hours it is now reported as a Type 2 department. See Appendix 2, Notes 28 - 30 for further information.

Figure 6: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (October - December 2015)



Position during last fifteen months (October 2014 – December 2015)

Table 6: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (October 2014 - December 2015) 8

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
October 2014	93.8%	0	4,813
November 2014	94.4%	0	4,141
December 2014	94.0%	0	4,281
January 2015	91.1%	0	4,282
February 2015	89.9%	19	4,292
March 2015	92.0%	3	4,868
April 2015	93.1%	2	4,788
May 2015	94.3%	0	4,884
June 2015	93.2%	3	5,028
July 2015	93.7%	2	5,034
August 2015	93.2%	1	4,769
September 2015	92.2%	0	5,031
October 2015	92.5%	0	5,051
November 2015	93.2%	3	4,740
December 2015	93.1%	13	4,598

⁸ See Appendix 2, Note 23 for information on amendments to historical figures.

Between December 2014 and December 2015, monthly attendances at Type 2 emergency care departments increased by 317 (7.4%), from 4,281 to 4,598 respectively (Figure 7, Table 6).

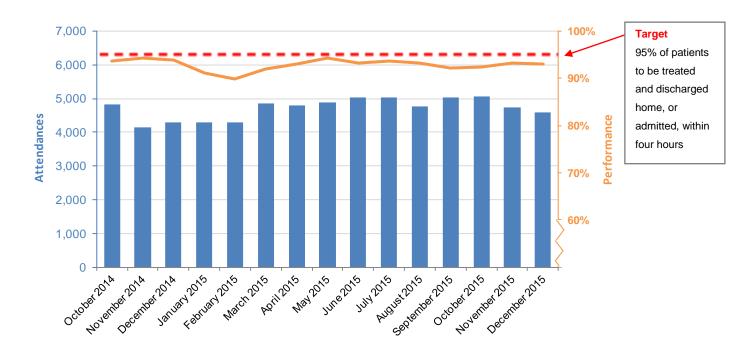
When compared with the same month last year, performance against the 4 hour component of the target at Type 2 emergency care departments declined by 0.9 percentage points, from 94.0% in December 2014 to 93.1% in December 2015 (Figure 7, Table 6).

During the last 15 months, performance against the 4 hour component of the target at Type 2 emergency care departments was highest in November 2014 (94.4%) and lowest in February 2015 (89.9%) (Figure 7, Table 6).

Since October 2014, monthly attendances at Type 2 emergency care departments were highest in October 2015 (5,051) and lowest in November 2014 (4,141) (Figures 7, Table 6).

Figure 7 below presents information on the number of new and unplanned review attendances each month at Type 2 emergency care departments and the percentage of these attendances which were treated and discharged, or admitted within 4 hours of their arrival at the emergency care department.

Figure 7: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (October 2014 – December 2015) 9



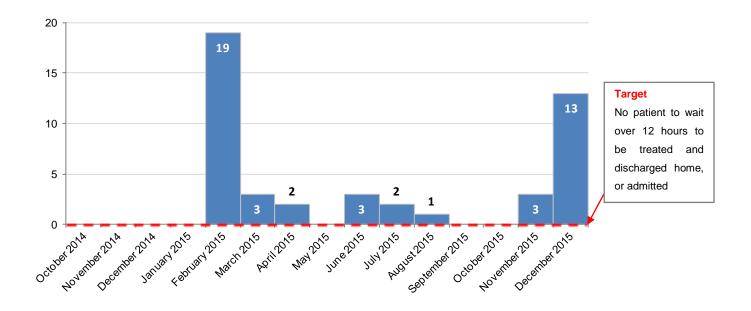
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See Appendix 2, Notes 19 – 20 for information on changes in provision at Downe and Lagan Valley.

When compared with the same month last year, performance against the 12 hour component at Type 2 emergency care departments declined by 13, from zero (0) in December 2014 to 13 in December 2015 (Figure 8, Table 6).

During the last 15 months, performance against the 12 hour component in Type 2 departments was achieved or almost achieved in every month since October 2014, with the exception of February 2015 (19) and December 2015 (13) (Figure 8, Table 6).

Figure 8: Performance against the 12 Hour Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (October 2014 - December 2015)



Performance at Type 3 Emergency Care Departments

Table 7: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 3 Emergency Care Departments (October 2015 – December 2015)

Type 3	% Within 4 Hours			Number Over 12 Hours			Total Attendances (New and Unplanned Review)		
Departments	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015	Oct 2015	Nov 2015	Dec 2015
Mid Ulster	100.0%	100.0%	100.0%	0	0	0	832	723	618
Whiteabbey 10	-	-	-	-	-	-	-	-	-
Ards MIU	100.0%	100.0%	100.0%	0	0	0	929	808	787
Bangor MIU	100.0%	100.0%	100.0%	0	0	0	764	699	625
Armagh Community 11	-	-	-	-	-	-	-	-	-
South Tyrone	100.0%	100.0%	100.0%	0	0	0	2,222	2,043	1,769
Tyrone County	99.9%	99.8%	100.0%	0	0	0	1,465	1,273	1,229
All Type 3 Depts.	100.0%	100.0%	100.0%	0	0	0	6,212	5,546	5,028

Latest position (December 2015)

During December 2015, both the 4 and 12 hour components of the Ministerial target were achieved by all Type 3 departments (Table 7).

There were a total of 5,028 attendances at Type 3 emergency care departments in December 2015, ranging from 618 in Mid Ulster to 1,769 in South Tyrone (Table 7).

Position during last three months (October – December 2015)

During each of the last 3 months, both the 4 and 12 hour components of the Ministerial target were achieved by all Type 3 departments (Table 7).

Between October and December 2015, attendances at Type 3 emergency care departments decreased by 1,184 (19.1%), from 6,212 to 5,028 (Table 7).

 $^{^{10}}$ Whiteabbey closed temporarily on 1st December 2014; see Appendix 2, Note 22.

Armagh Community closed temporarily on 17th November 2014; see Appendix 2, Note 21.

Position during last fifteen months (October 2014 – December 2015)

Table 8: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 3 Emergency Care Departments (October 2014 - December 2015) 12

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
October 2014	100.0%	0	7,316
November 2014	99.9%	0	5,826
December 2014	100.0%	0	4,766
January 2015	100.0%	0	4,851
February 2015	100.0%	0	5,105
March 2015	100.0%	0	6,031
April 2015	99.9%	0	6,316
May 2015	100.0%	0	6,044
June 2015	99.9%	0	7,086
July 2015	100.0%	0	6,059
August 2015	100.0%	0	6,082
September 2015	99.9%	0	6,552
October 2015	100.0%	0	6,212
November 2015	100.0%	0	5,546
December 2015	100.0%	0	5,028

Between December 2014 and December 2015, monthly attendances at Type 3 emergency care departments increased by 262 (5.5%) from 4,766 to 5,028 (Figure 9, Table 8).

When compared to the same month last year, performance against both the 4 and 12 hour component of the target for Type 3 emergency care departments continued to be 100.0% and zero (0) respectively (Figure 9, Table 8).

No patient waited longer than 12 hours to be either treated and discharged home, or admitted in Type 3 departments in any of the last 15 months (Table 8).

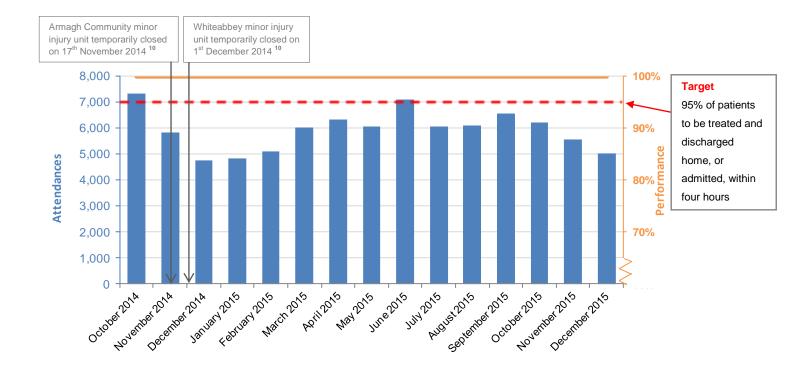
During the last 15 months, attendances at Type 3 emergency care departments were highest in October 2014 (7,316) and lowest in December 2014 (4,766) (Figure 9, Table 8).

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¹² See Appendix 2, Note 23 for information on amendments to historical figures.

Figure 9 below presents information on the number of new and unplanned review attendances each month at Type 3 emergency care departments and the percentage of these attendances which were treated and discharged, or admitted within 4 hours of their arrival at the emergency care department.

Figure 9: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting Times at Type 3 Emergency Care Departments (October 2014 – December 2015)¹³



¹³ See Appendix 2, Notes 21 – 22 for information on changes in provision at Armagh Community and Whiteabbey

Performance at All Emergency Care Departments

Latest position (December 2015)

During December 2015, there were 58,958 attendances at emergency care departments in Northern Ireland, of which, 75.1% (44,262) were treated and discharged or admitted within 4 hours of their arrival, and 294 (0.5%) waited longer than 12 hours (Figures 10 and 11, Table 9).

Position during last three months (October – December 2015)

During the last 3 months, the percentage of patients treated and discharged or admitted within 4 hours of their arrival has decreased by 1.9 percentage points, from 77.0% in October 2015 to 75.1% in December 2015 (Figure 10, Table 9).

Between October and December 2015, performance against the 12 hour component of the target declined, from 226 to 294 (Figure 11, Table 9).

Between October and December 2015, attendances at emergency care departments decreased by 4,604 (7.2%), from 63,562 to 58,958 (Figure 10, Table 9).

Position during last fifteen months (October 2014 – December 2015)

Table 9: Performance against the Ministerial Target for Emergency Care Waiting Times at all Emergency Care Departments (October 2014 – December 2015) 14

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
October 2014	79.3%	138	59,617
November 2014	80.5%	125	55,467
December 2014	76.7%	91	56,656
January 2015	74.8%	379	54,909
February 2015	71.4%	642	54,140
March 2015	73.7%	613	61,492
April 2015	74.4%	456	60,769
May 2015	75.9%	388	61,796
June 2015	78.2%	236	63,184
July 2015	81.1%	44	60,673
August 2015	76.9%	172	61,633
September 2015	78.2%	64	62,188
October 2015	77.0%	226	63,562
November 2015	75.4%	291	60,548
December 2015	75.1%	294	58,958

¹⁴ See Appendix 2, Notes 11 – 23 for information on changes to emergency care departments and amendments to historical figures.

Emergency Care Waiting Time Statistics: October - December 2015

When compared to the same month last year, performance against the 4 hour component of the target has declined by 1.6 percentage points, from 76.7% in December 2014 to 75.1% in December 2015 (Figure 10, Table 9).

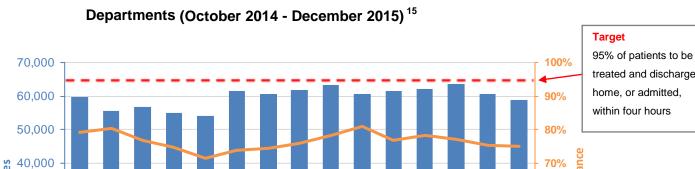
Between October 2014 and December 2015, the percentage of patients treated and discharged or admitted within 4 hours of their arrival at emergency care was highest in July 2015 (81.1%) and lowest in February 2015 (71.4%) (Figure 10, Table 9).

Between December 2014 and December 2015, monthly attendances at emergency care departments increased by 2,302 (4.1%) from 56,656 to 58,958 (Figure 10, Table 9).

Between October 2014 and December 2015, the lowest number of attendances at emergency care departments was reported in February 2015 (54,140) and the highest in October 2015 (63,562) (Figure 10, Table 9).

Figure 10 below presents information on the number of new and unplanned review attendances each month at emergency care departments in Northern Ireland and the percentage of these attendances which were treated and discharged, or admitted within 4 hours of their arrival at the emergency care department.

Figure 10: Performance against the 4 Hour Ministerial Target for all Emergency Care



95% of patients to be treated and discharged **Attendances** 30,000 60% 20,000 **50**% 10,000 **40**% January 2015 Oscamber 201A February 2015 Water 2015 September 2015 October 2015 Hovember 2015 April 2015 May 2015 June 2015 JUNY 2015 December 2015

See Appendix 2, Notes 11 - 23 for information on changes to emergency care departments and amendments to historical figures.

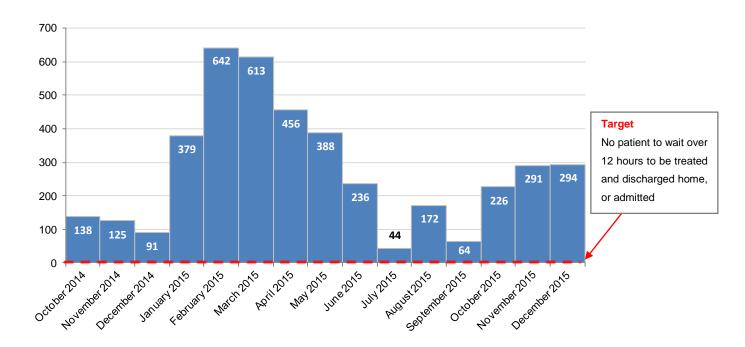
Performance against the 12 hour component has declined when compared to the same month last year (203), from 91 in December 2014 to 294 in December 2015 (Figure 11, Table 9).

Between October 2014 and December 2015, the lowest number of patients waiting over 12 hours at emergency care departments was reported in July 2015 (44), whilst the highest number was reported during February 2015 (642), (Figure 11, Table 9).

Between October 2014 and February 2014, performance against the 12 hour target broadly declined from 138 to 642, but broadly improved during the following months to 64 in September 2015. However, performance has since declined each month to 294 in December 2015 (Figure 11, Table 9).

Figure 11: Performance against the 12 Hour Ministerial Target for Emergency Care Waiting

Times at all Emergency Care Departments (October 2014 – December 2015)



Waiting Times since April 2008 ¹⁶

Four Hour Performance

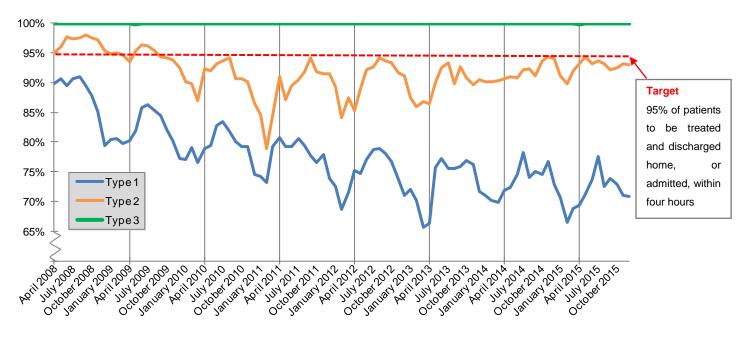
Between April 2008 and December 2015, the percentage of patients treated and discharged or admitted within 4 hours of their arrival at Type 1 emergency care departments was highest in August 2008 (91.1%) and lowest in March 2013 (65.6%) (Figure 12).

Since April 2008, the percentage of patients treated and discharged or admitted within 4 hours of their arrival at Type 2 emergency care departments was highest in September 2008 (98.1%) and lowest in February 2011 (78.9%) (Figure 12).

During this time, the percentage of patients treated and discharged or admitted within 4 hours of their arrival at Type 3 emergency care departments remained similar, ranging from 99.8% to 100.0% (Figure 12).

Figure 12: Performance against the 4 Hour Ministerial Target for Emergency Care Waiting

Times, by Emergency Care Department Type (April 2008 – December 2015)



Emergency Care Waiting Time Statistics: October - December 2015

 $^{^{16}}$ See Appendix 1, Tables 10D-10G

Twelve Hour Performance

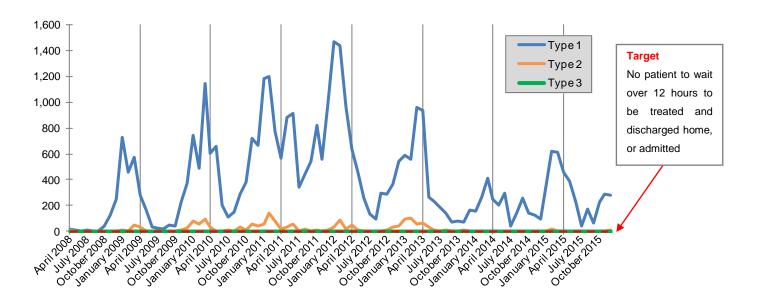
Between April 2008 and December 2015, the number of patients waiting over 12 hours at Type 1 emergency care departments ranged from 1 in September 2008 to 1,468 in January 2012 (Figure 13).

During this time, the number of patients waiting over 12 hours at Type 2 emergency care departments was highest between January and March each year, and the lowest between June and August (Figure 13).

Since April 2008, the 12 hour component of the target was achieved by Type 3 emergency care departments in every month (Figure 13).

Figure 13: Performance against the 12 Hour Ministerial Target for Emergency Care Waiting

Times, by Emergency Care Department Type (April 2008 – December 2015)



Attendances at Emergency Care Departments since April 2008 17

When analysing attendances by emergency care department type over time, it is important to note that a number of departments have been reclassified, closed, or changed opening hours. Refer to Appendix 3, notes 11 to 30, for further information.

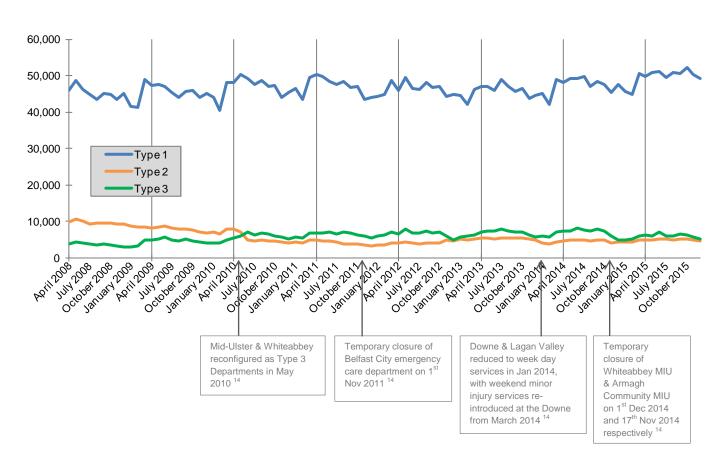
Between April 2008 and December 2015, the highest number of attendances at Type 1 emergency care departments was reported during October 2015 (52,299) whilst the lowest number of attendances was reported during February 2010 (40,590) (Figure 14).

During this time, the highest number of attendances at Type 2 emergency care departments was reported during May 2008 (10,718) whilst the lowest number of attendances was reported during December 2011 (3,317) (Figure 14).

Since April 2008, the highest number of attendances at Type 3 emergency care departments was reported during June 2014 (8,175) whilst the lowest number of attendances was reported during December 2008 (2,862) (Figure 14).

Figure 14: Number of New and Unplanned Review Attendances at Emergency Care

Departments, by Department Type (April 2008 – December 2015)



⁷ See Appendix 2, Notes 11 – 23 for information on changes to emergency care departments and amendments to historical figures.

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APPENDICES

Appendix 1: Additional Tables

Table 10A: Performance against the 4 hour Ministerial Target for Emergency Care Waiting Times, by Emergency Care Department (October – December 2015)

Emergency Care Department 18	% Within 4 Hours						
·	October 2015	November 2015	December 2015				
Mater (Type 1)	70.9%	81.4%	81.9%				
Royal Victoria (Type 1)	68.7%	67.2%	63.3%				
Royal Victoria (ENT & RAES) (Type 2)	100.0%	100.0%	100.0%				
RBHSC (Type 1)	88.3%	80.2%	82.9%				
Antrim Area (Type 1)	65.0%	60.6%	63.4%				
Causeway (Type 1)	65.0%	66.6%	62.5%				
Mid Ulster (Type 3)	100.0%	100.0%	100.0%				
Whiteabbey (Type 3)	-	-	-				
Ards MIU (Type 3)	100.0%	100.0%	100.0%				
Bangor MIU (Type 3)	100.0%	100.0%	100.0%				
Downe (Type 2)	91.9%	90.1%	90.7%				
Lagan Valley (Type 2)	87.2%	90.5%	89.6%				
Ulster (Type 1)	73.7%	69.3%	71.0%				
Armagh Community (Type 3)	-	-	-				
Craigavon Area (Type 1)	69.6%	68.3%	69.2%				
Daisy Hill (Type 1)	86.9%	84.1%	85.7%				
South Tyrone (Type 3)	100.0%	100.0%	100.0%				
Altnagelvin Area (Type 1)	72.6%	70.4%	72.2%				
South West Acute (Type 1)	83.6%	81.1%	70.3%				
Tyrone County (Type 3)	99.9%	99.8%	100.0%				
All Type 1	72.8%	71.0%	70.9%				
All Type 2	92.5%	93.2%	93.1%				
All Type 3	100.0%	100.0%	100.0%				
Northern Ireland	77.0%	75.4%	75.1%				

¹⁸ Emergency Care Department Type is indicated within the brackets following each emergency care department name. Note that this is based on the current classification of the department (See Appendix 2, Notes 11 - 22 for reclassifications and closures).

Table 10B: Performance against the 12 hour Ministerial Target for Emergency Care Waiting Times, by Emergency Care Department (October – December 2015)

Emergency Care Department	Number Over 12 Hours						
	October 2015	November 2015	December 2015				
Mater (Type 1)	20	6	3				
Royal Victoria (Type 1)	2	3	15				
Royal Victoria (ENT & RAES) (Type 2)	0	0	0				
RBHSC (Type 1)	0	0	0				
Belfast HSC Trust	22	9	18				
Antrim Area (Type 1)	85	173	82				
Causeway (Type 1)	0	6	7				
Mid Ulster (Type 3)	0	0	0				
Whiteabbey (Type 3)	-	-	-				
Northern HSC Trust	85	179	89				
Ards MIU (Type 3)	0	0	0				
Bangor MIU (Type 3)	0	0	0				
Downe (Type 2)	0	3	13				
Lagan Valley (Type 2)	0	0	0				
Ulster (Type 1)	106	93	162				
South Eastern HSC Trust	106	96	175				
Armagh Community (Type 3)	-	-	-				
Craigavon Area (Type 1)	8	2	2				
Daisy Hill (Type 1)	0	0	0				
South Tyrone (Type 3)	0	0	0				
Southern HSC Trust	8	2	2				
Altnagelvin Area (Type 1)	5	3	4				
South West Acute (Type 1)	0	2	6				
Tyrone County (Type 3)	0	0	0				
Western HSC Trust	5	5	10				
All Type 1	226	288	281				
All Type 2	0	3	13				
All Type 3	0	0	0				
Northern Ireland	226	291	294				

Table 10C: New and Unplanned Review Attendances at by Emergency Care Departments (October – December 2015)

Emergency Care Department	Total Attendances (New and Unplanned Review)		
	October 2015	November 2015	December 2015
Mater (Type 1)	4,137	3,409	3,527
Royal Victoria (Type 1)	7,847	7,523	7,261
Royal Victoria (ENT & RAES) (Type 2)	1,494	1,397	1,389
RBHSC (Type 1)	3,288	3,638	3,164
Belfast HSC Trust	16,766	15,967	15,341
Antrim Area (Type 1)	6,684	6,475	6,347
Causeway (Type 1)	3,923	3,478	3,440
Mid Ulster (Type 3)	832	723	618
Whiteabbey (Type 3)	-	-	-
Northern HSC Trust	11,439	10,676	10,405
Ards MIU (Type 3)	929	808	787
Bangor MIU (Type 3)	764	699	625
Downe (Type 2)	1,645	1,489	1,469
Lagan Valley (Type 2)	1,912	1,854	1,740
Ulster (Type 1)	7,725	7,666	7,213
South Eastern HSC Trust	12,975	12,516	11,834
Armagh Community (Type 3)	-	-	-
Craigavon Area (Type 1)	6,836	6,574	6,703
Daisy Hill (Type 1)	4,132	3,936	3,974
South Tyrone (Type 3)	2,222	2,043	1,769
Southern HSC Trust	13,190	12,553	12,446
Altnagelvin Area (Type 1)	5,128	4,978	5,028
South West Acute (Type 1)	2,599	2,585	2,675
Tyrone County (Type 3)	1,465	1,273	1,229
Western HSC Trust	9,192	8,836	8,932
All Type 1	52,299	50,262	49,332
All Type 2	5,051	4,740	4,598
All Type 3	6,212	5,546	5,028
Northern Ireland	63,562	60,548	58,958

Table 10D: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 1 Emergency Care Departments (April 2008 – December 2015)¹⁹

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2008	89.9%	14	46,017
May 2008	90.7%	8	48,716
June 2008	89.6%	4	46,118
July 2008	90.6%	8	44,900
August 2008	91.1%	3	43,566
September 2008	89.5%	1	45,239
October 2008	87.8%	38	44,728
November 2008	85.2%	122	43,454
December 2008	79.3%	250	45,206
January 2009	80.4%	728	41,488
February 2009	80.6%	456	41,254
March 2009	79.7%	573	49,047
April 2009	80.3%	277	47,404
May 2009	82.0%	164	47,620
June 2009	85.9%	30	47,076
July 2009	86.3%	22	45,485
August 2009	85.3%	20	44,138
September 2009	84.4%	45	45,542
October 2009	82.1%	41	45,862
November 2009	80.2%	229	43,949
December 2009	77.2%	375	45,013
January 2010	77.1%	746	43,975
February 2010	79.1%	486	40,590
March 2010	76.6%	1,146	48,199
April 2010	79.0%	602	48,250
May 2010	79.4%	657	50,317
June 2010	82.8%	205	49,130
July 2010	83.5%	112	47,519
August 2010	81.7%	147	48,785
September 2010	80.0%	289	47,084
October 2010	79.3%	377	47,392
November 2010	79.3%	722	44,053
December 2010	74.5%	664	45,471
January 2011	74.1%	1,180	46,549
February 2011	73.2%	1,196	43,551
March 2011	79.3%	772	49,446
April 2011	80.7%	563	50,259
May 2011	79.2%	883	49,701
June 2011	79.3%	917	48,370
July 2011	80.6%	344	47,713
August 2011	79.4%	439	48,456
September 2011	77.7%	539	46,650
October 2011	76.6%	822	46,976
November 2011	78.0%	559	43,530
December 2011	73.8%	987	43,938
January 2012	72.5%	1,468	44,228
February 2012	68.7%	1,441	44,838
March 2012	71.6%	969	48,750

¹⁹ The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.

Month ^{20, 21}	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2012	75.2%	633	45,848
May 2012	74.7%	456	49,422
June 2012	77.1%	253	46,617
July 2012	78.8%	131	46,345
August 2012	79.0%	96	48,013
September 2012	78.0%	294	46,649
October 2012	76.8%	291	47,042
November 2012	73.8%	362	44,393
December 2012	71.0%	541	44,949
January 2013	72.0%	587	44,665
February 2013	70.1%	556	42,236
March 2013	65.6%	961	46,136
April 2013	66.3%	936	46,913
May 2013	75.8%	265	46,983
June 2013	77.3%	234	45,852
July 2013	75.5%	190	49,041
August 2013	75.5%	141	47,160
September 2013	75.8%	72	45,658
October 2013	76.9%	76	46,602
November 2013	76.2%	69	43,692
December 2013	71.8%	163	44,649
January 2014	71.1%	156	45,170
February 2014	70.2%	267	42,050
March 2014	69.8%	408	48,884
April 2014	71.9%	250	48,219
May 2014	72.4%	202	49,351
June 2014	74.5%	293	49,277
July 2014	78.3%	41	49,855
August 2014	74.0%	138	47,137
September 2014	75.0%	256	48,485
October 2014	74.6%	138	47,488
November 2014	76.7%	125	45,500
December 2014	72.8%	91	47,609
January 2015	70.6%	379	45,776
February 2015	66.4%	623	44,743
March 2015	68.8%	610	50,593
April 2015	69.3%	454	49,665
May 2015	71.3%	388	50,868
June 2015	73.7%	233	51,070
July 2015	77.5%	42	49,580
August 2015	72.6%	171	50,782
September 2015	73.9%	64	50,605
October 2015	72.8%	226	52,299
November 2015	71.0%	288	50,262
December 2015	70.9%	281	49,332

The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.
Amendments made to Table 10D from Nov 12 onwards. Information now correctly excludes RVH(ENT & RAES) attendances.

Table 10E: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 2 Emergency Care Departments (April 2008 – December 2015) ²²

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2008	95.0%	7	9,811
May 2008	96.1%	4	10,718
June 2008	97.7%	0	10,010
July 2008	97.4%	0	9,223
August 2008	97.6%	0	9,601
September 2008	98.1%	0	9,500
October 2008	97.5%	0	9,559
November 2008	97.2%	0	9,181
December 2008	95.4%	3	9,344
January 2009	94.9%	6	8,810
February 2009	95.0%	5	8,509
March 2009	94.7%	50	8,320
April 2009	93.6%	32	8,085
May 2009	95.3%	5	8,357
June 2009	96.3%	1	8,630
July 2009	96.2%	1	8,101
August 2009	95.3%	0	7,855
September 2009	94.4%	3	7,827
October 2009	94.2%	5	7,667
November 2009	93.8%	7	7,090
December 2009	92.5%	24	6,862
January 2010	90.2%	77	6,975
February 2010	89.8%	52	6,475
March 2010	86.9%	93	7,859
April 2010	92.4%	33	7,843
May 2010	91.9%	4	7,161
June 2010	93.2%	4	4,862
July 2010	93.7%	12	4,663
August 2010	94.2%	0	4,853
September 2010	90.7%	31	4,507
October 2010	90.6%	8	4,569
November 2010	90.1%	52	4,283
December 2010	86.5%	38	4,022
January 2011	84.6%	55	4,342
February 2011	78.9%	142	3,950
March 2011	84.5%	77	4,785
April 2011	91.0%	14	4,814
May 2011	87.2%	36	4,694
June 2011	89.5%	53	4,465
July 2011	90.5%	2	4,356
August 2011	91.9%	14	3,828
September 2011	94.2%	0	3,748
October 2011	94.2%	11	3,639
November 2011	91.6%	5	3,405
December 2011	91.5%	6	
	89.3%	34	3,317
January 2012 February 2012	84.2%	87	3,591 3,610
March 2012	84.2% 87.5%	18	4,100

²² The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.

Month ^{23,24}	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2012	85.3%	48	3,982
May 2012	89.0%	13	4,269
June 2012	92.1%	2	3,940
July 2012	92.7%	5	3,810
August 2012	94.3%	1	4,075
September 2012	93.6%	0	4,120
October 2012	93.4%	8	4,064
November 2012	91.6%	35	4,773
December 2012	91.2%	38	4,714
January 2013	87.4%	91	5,019
February 2013	85.9%	102	4,885
March 2013	86.8%	56	5,107
April 2013	86.4%	62	5,364
May 2013	89.9%	29	5,517
June 2013	92.6%	10	5,041
July 2013	93.3%	1	5,498
August 2013	89.8%	9	5,481
September 2013	92.6%	4	5,331
October 2013	90.9%	1	5,507
November 2013	89.7%	13	5,053
December 2013	90.5%	2	4,826
January 2014	90.1%	0	4,165
February 2014	90.2%	1	3,861
March 2014	90.4%	0	4,377
April 2014	90.7%	1	4,675
May 2014	91.0%	1	4,722
June 2014	90.9%	0	4,730
July 2014	92.2%	0	4,819
August 2014	92.4%	0	4,454
September 2014	91.1%	0	4,920
October 2014	93.8%	0	4,813
November 2014	94.4%	0	4,141
December 2014	94.0%	0	4,281
January 2015	91.1%	0	4,282
February 2015	89.9%	19	4,292
March 2015	92.0%	3	4,868
April 2015	93.1%	2	4,788
May 2015	94.3%	0	4,884
June 2015	93.2%	3	5,028
July 2015	93.7%	2	5,034
August 2015	93.2%	1	4,769
September 2015	92.2%	0	5,031
October 2015	92.5%	0	5,051
November 2015	93.2%	3	4,740
December 2015	93.1%	13	4,598

²³ The RVH (ENT & RAES) service is no longer recorded as a Type 1 department, as it is not a 24 hour consultant led service. It is recorded as a Type 2 department as it has time limited opening hours. All information from November 2012 within this release has been updated to reflect this change.

²⁴ Amendments made to Table 10D from Nov 12 onwards. Information now correctly includes RVH(ENT & RAES) attendances.

Table 10F: Performance against the Ministerial Target for Emergency Care Waiting Times at Type 3 Emergency Care Departments (April 2008 – December 2015)

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2008	100.0%	0	3,897
May 2008	100.0%	0	4,286
June 2008	100.0%	0	4,011
July 2008	100.0%	0	3,675
August 2008	100.0%	0	3,566
September 2008	100.0%	0	3,797
October 2008	100.0%	0	3,619
November 2008	100.0%	0	3,343
December 2008	100.0%	0	2,862
January 2009	100.0%	0	3,015
February 2009	100.0%	0	3,126
March 2009	99.9%	0	4,975
April 2009	100.0%	0	4,870
May 2009	99.8%	0	5,095
June 2009	100.0%	0	5,644
July 2009	99.9%	0	4,919
August 2009	100.0%	0	4,711
September 2009	100.0%	0	5,045
October 2009	100.0%	0	4,653
November 2009	100.0%	0	4,253
December 2009	99.9%	0	4,007
January 2010	100.0%	0	4,081
February 2010	100.0%	0	4,067
March 2010	100.0%	0	4,980
April 2010	99.9%	0	5,378
May 2010	100.0%	0	6,000
June 2010	100.0%	0	6,965
July 2010	99.9%	0	6,185
August 2010	100.0%	0	6,641
September 2010	100.0%	0	6,635
October 2010	100.0%	0	6,039
November 2010	100.0%	0	5,639
December 2010	100.0%	0	5,112
January 2011	100.0%	0	5,584
February 2011	100.0%	0	5,420
March 2011	100.0%	0	6,896
April 2011	100.0%	0	6,834
May 2011	100.0%	0	6,870
June 2011	99.9%	0	7,092
July 2011	100.0%	0	6,600
August 2011	100.0%	0	6,994
September 2011	100.0%	0	6,658
October 2011	100.0%	0	6,347
November 2011	100.0%	0	5,978
December 2011	100.0%	0	5,397
January 2012	100.0%	0	5,831
February 2012	100.0%	0	6,145
March 2012	100.0%	0	7,119

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2012	100.0%	0	6,509
May 2012	99.9%	0	7,804
June 2012	99.9%	0	6,662
July 2012	100.0%	0	6,668
August 2012	100.0%	0	7,196
September 2012	99.9%	0	6,724
October 2012	99.9%	0	7,002
November 2012	99.9%	0	6,045
December 2012	100.0%	0	4,943
January 2013	100.0%	0	5,629
February 2013	100.0%	0	5,894
March 2013	100.0%	0	6,266
April 2013	100.0%	0	6,979
May 2013	99.9%	0	7,447
June 2013	100.0%	0	7,420
July 2013	99.9%	0	7,854
August 2013	100.0%	0	7,214
September 2013	100.0%	0	7,129
October 2013	100.0%	0	7,187
November 2013	100.0%	0	6,294
December 2013	100.0%	0	5,582
January 2014	100.0%	0	5,967
February 2014	100.0%	0	5,800
March 2014	100.0%	0	7,070
April 2014	100.0%	0	7,241
May 2014	100.0%	0	7,294
June 2014	99.9%	0	8,175
July 2014	100.0%	0	7,692
August 2014	100.0%	0	7,303
September 2014	100.0%	0	7,850
October 2014	100.0%	0	7,316
November 2014	99.9%	0	5,826
December 2014	100.0%	0	4,766
January 2015	100.0%	0	4,851
February 2015	100.0%	0	5,105
March 2015	100.0%	0	6,031
April 2015	99.9%	0	6,316
May 2015	100.0%	0	6,044
June 2015	99.9%	0	7,086
July 2015	100.0%	0	6,059
August 2015	100.0%	0	6,082
September 2015	99.9%	0	6,552
October 2015	100.0%	0	6,212
November 2015	100.0%	0	5,546
December 2015	100.0%	0	5,028

Table 10G: Performance against the Ministerial Target for Emergency Care Waiting Times at All Emergency Care Departments (April 2008 – December 2015)

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2008	91.4%	21	59,725
May 2008	92.2%	12	63,720
June 2008	91.6%	4	60,139
July 2008	92.3%	8	57,798
August 2008	92.7%	3	56,733
September 2008	91.6%	1	58,536
October 2008	90.1%	38	57,906
November 2008	88.1%	122	55,978
December 2008	83.0%	253	57,412
January 2009	83.9%	734	53,313
February 2009	84.1%	461	52,889
March 2009	83.3%	623	62,342
April 2009	83.7%	309	60,359
May 2009	85.3%	169	61,072
June 2009	88.6%	31	61,350
July 2009	88.8%	23	58,505
August 2009	87.9%	20	56,704
September 2009	87.1%	48	58,414
October 2009	85.1%	46	58,182
November 2009	83.5%	236	55,292
December 2009	80.7%	399	55,882
January 2010	80.4%	823	55,031
February 2010	82.1%	538	51,132
March 2010	79.8%	1,239	61,038
April 2010	82.5%	635	61,471
May 2010	82.8%	661	63,478
June 2010	85.6%	209	60,957
July 2010	86.1%	124	58,367
August 2010	84.7%	147	60,279
September 2010	83.1%	320	58,226
October 2010	82.3%	385	58,000
November 2010	82.3%	774	53,975
December 2010	77.8%	702	54,605
January 2011	77.5%	1,235	56,475
February 2011	76.4%	1,338	52,921
March 2011	82.0%	849	61,127
April 2011	83.6%	577	61,907
May 2011	82.2%	919	61,265
June 2011	82.5%	970	59,927
July 2011	83.5%	346	58,669
August 2011	82.7%	453	59,278
September 2011	81.3%	539	57,056
October 2011	80.1%	833	56,962
November 2011	81.3%	564	52,913
December 2011	77.6%	993	52,652
January 2012	76.6%	1,502	53,650
February 2012	73.2%	1,528	54,593
March 2012	76.0%	987	59,969
IVIAICII ZU IZ	70.0%	967	59,969

Month	% Within 4 Hours	Number Over 12 Hours	Total Attendances (New and Unplanned Review)
April 2012	78.8%	681	56,339
May 2012	78.9%	469	61,495
June 2012	80.8%	255	57,219
July 2012	82.2%	136	56,823
August 2012	82.6%	97	59,284
September 2012	81.7%	294	57,493
October 2012	80.7%	299	58,108
November 2012	78.2%	397	55,211
December 2012	75.4%	579	54,606
January 2013	76.3%	678	55,313
February 2013	74.9%	658	53,015
March 2013	71.3%	1,017	57,509
April 2013	72.1%	998	59,256
May 2013	80.1%	294	59,947
June 2013	81.5%	244	58,313
July 2013	80.1%	191	62,393
August 2013	79.7%	150	59,855
September 2013	80.3%	76	58,118
October 2013	81.0%	77	59,296
November 2013	80.1%	82	55,039
December 2013	76.3%	165	55,057
January 2014	75.6%	156	55,302
February 2014	75.0%	268	51,711
March 2014	74.8%	408	60,331
April 2014	76.8%	251	60,135
May 2014	77.1%	203	61,367
June 2014	79.1%	293	62,182
July 2014	82.1%	41	62,366
August 2014	78.6%	138	58,894
September 2014	79.5%	256	61,255
October 2014	79.3%	138	59,617
November 2014	80.5%	125	55,467
December 2014	76.7%	91	56,656
January 2015	74.8%	379	54,909
February 2015	71.4%	642	54,140
March 2015	73.7%	613	61,492
April 2015	74.4%	456	60,769
May 2015	75.9%	388	61,796
June 2015	78.2%	236	63,184
July 2015	81.1%	44	60,673
August 2015	76.9%	172	61,633
September 2015	78.2%	64	62,188
October 2015	77.0%	226	63,562
November 2015	75.4%	291	60,548
December 2015	75.1%	294	58,958
DOUGHING! ZUIJ	75.176	294	30,936

Appendix 2: Definitions & Background Notes

- 1. Information presented in this brief is collected monthly using an electronic patient level administrative system and the Emergency Care information return (EC1), which records all new and unplanned review attendances at emergency care departments across Northern Ireland.
- 2. For those departments using the Northern Ireland Regional Accident & Emergency System (NIRAES) and Symphony, Hospital Information Branch download patient level data on emergency care waiting times from the Regional Data Warehouse on the 8th of each month. Information from departments, using other administrative systems to record emergency care waiting times, continues to be sourced from the aggregate EC1 return and these HSC Trusts have been instructed to generate this information on the 8th of each month.
- 3. The EC1 information return was introduced in April 2007 to measure a new Priorities for Action (Ministerial) target, stating that: 'From April 2007, no patient should wait longer than 12 hours in A&E and, by March 2008, 95% of patients who attend A&E should be either treated and discharged home, or admitted within four hours of their arrival in the department.
- 4. The current Ministerial target on emergency care waiting times for 2015/16 states that: '95% of patients attending any Type 1, 2 or 3 Emergency Care Department are either treated and discharged home, or admitted, within four hours of their arrival in the department; and no patient attending any Emergency Care Department should wait longer than 12 hours'.
- 5. On 6th March 2013 the UK Statistics Authority confirmed the designation of the Emergency Care Waiting Time Statistics. The letter of confirmation can be viewed at:
 - http://www.statisticsauthority.gov.uk/assessment/assessment-reports/confirmation-of-designation-letters/letter-of-confirmation-as-national-statistics---assessment-report-153.pdf
- 6. The figures detailed in this statistical release represent the total time spent in an emergency care department from arrival until admission, transfer or discharge. All new attendances and all unplanned review attendances at emergency care departments with a departure time, per calendar month, are included. The figures do not include planned review attendances.
- 7. Time is measured from when a patient arrives at the emergency care department (time of arrival is recorded at registration or triage whichever is earlier (clock starts)) until the patient departs from the emergency care department (time of departure is defined as when the patient's clinical care episode is completed within the emergency care department (clock stops)).
- 8. The figures in this release relate to all patients, including pediatric patients.
- 9. In accordance with the Review of Public Administration, with effect from the 1st April 2007, five new integrated Health and Social Care Trusts (Belfast, Northern, South Eastern, Southern and Western) replaced the previous eighteen provider Trusts in Northern Ireland.

10. There are three separate categories of emergency care facility included in this publication:

Type 1 Department	A consultant-led service with designated accommodation for the reception of emergency care patients, providing both emergency medicine and emergency surgical services on a round the clock basis.
Type 2 Department	A consultant-led service with designated accommodation for the reception of emergency care patients, but which does not provide both emergency medicine and emergency surgical services and/or has time-limited opening hours.
Type 3 Department	A minor injury unit with designated accommodation for the reception of patients with a minor injury and/or illness. It may be doctor or nurse-led. A defining characteristic of this service is that it treats at least minor injuries and/or illnesses and can be routinely accessed without appointment.

Categorisation of Emergency Care Departments 25

HSC Trust	Type 1	Type 2	Type 3
Belfast	Mater	Royal Victoria (ENT & RAES)	
	Royal Victoria		
	RBHSC		
Northern	Antrim Area		Whiteabbey
	Causeway		Mid Ulster
South Eastern	Ulster	Lagan Valley	Ards
		Downe	Bangor
Southern	Craigavon Area		South Tyrone
	Daisy Hill		Armagh Community
Western	Altnagelvin Area		Tyrone County
	South West Acute		

11. On 2nd March 2009, Tyrone County emergency care department was reconfigured from a consultant-led treatment service (Type 2 - emergency care department) to a minor injury unit with designated accommodation for the reception of patients with minor injuries and/or illnesses (Type 3 - emergency care department). This should be taken into consideration when drawing historic comparisons between Type 2 and Type 3 emergency care departments.

²⁵ See Appendix 2, Notes 11 – 22 for information on changes to emergency care departments.

- 12. On 24th May 2010, Mid Ulster and Whiteabbey emergency care departments were reconfigured from consultant-led treatment services (Type 2 emergency care departments) to minor injury units with designated accommodation for the reception of patients with minor injuries and/or illnesses (Type 3 emergency care departments). On this basis, figures presented in this bulletin for Type 2 emergency care departments are inclusive of all Type 2 emergency care departments and all activity within Mid Ulster and Whiteabbey emergency care departments between 1st May and 23rd May 2010. Similarly, figures presented for Type 3 emergency care departments are inclusive of all Type 3 emergency care departments and all activity within Mid Ulster and Whiteabbey emergency care departments between 24th May and 31st May 2010. This should be taken into consideration when drawing historic comparisons between Type 2 and Type 3 emergency care departments.
- 13. On 4th April 2011, the South Eastern HSC Trust introduced new arrangements for the provision of emergency care services at the Downe Hospital resulting in the reduction of consultant-led emergency care services, from a 24 hours based service to 8am 10pm daily, with services provided from 10pm 8am by an enhanced GP Out of Hours (GP OOH) service. The GP OOH's provides the urgent care response supported by an appropriate handover period and the appropriate services within the hospital. After 10pm all 999 ambulances go directly to the Ulster or nearest appropriate emergency care department.
- 14. On 1st August 2011, the South Eastern HSC Trust introduced new temporary arrangements for the provision of emergency care services at the Lagan Valley hospital resulting in the closure of the emergency care department from 8pm to 9am daily. This is a temporary change due to a shortage of medical staff, but the change is expected to be in place for a number of months.
- 15. On 1st November 2011, the Belfast HSC Trust closed the emergency care department at the Belfast City hospital. This is a temporary change due to a shortage of senior staff, but the change is expected to be in place for the foreseeable future.
- 16. On 21st June 2012, the Western HSC Trust closed the Erne hospital with services (including emergency care) immediately transferred to the new South West Acute Hospital in Enniskillen.
- 17. On 3rd September 2012, the Southern HSC Trust closed the Minor Injuries Unit at the Mullinure hospital, with opening hours at the Armagh Community hospital Minor Injuries Unit temporarily extended to 7pm until the end of March 2013. Previously Armagh and Mullinure provided a joint 24-hour emergency care service with Armagh emergency care department operating Monday to Friday 9am 5pm, and Mullinure emergency care department operating from 5pm 9am on weekdays, and 24-hour on Saturday, Sunday and Bank Holidays.
- 18. On 16th February 2013, the South Eastern HSC Trust introduced new arrangements for the provision of emergency care services at Bangor Minor Injuries Unit resulting in re-opening at weekends (9am to 5pm on Saturdays and Sundays), 10 months after they were closed due to staff shortages.

- 19. On 4th January 2014, the South Eastern HSC Trust introduced new arrangements for the provision of emergency care services at the Downe and Lagan Valley Hospitals resulting in the reduction of consultant-led emergency care services, from a daily service, operating from 8am 10pm and 8am 8pm respectively, to both hospitals operating a weekday service from 8am 8pm and closing at weekends, with the enhanced GP Out of Hours (GP OOH) service running as normal.
- 20. On 1st March 2014, the South Eastern HSC Trust introduced new arrangements for the temporary provision of emergency care services at Downe Hospital resulting in it re-opening as a minor injuries unit at weekends (9am to 5pm on Saturdays and Sundays), two months after the removal of weekend services due to staff shortages.
- 21. On 17th November 2014, the Southern HSC Trust temporarily closed the Minor Injuries Unit at Armagh Community Hospital. It is not known how long this temporary closure will be in place.
- 22. On 1st December 2014, the Northern HSC Trust temporarily closed the Minor Injuries Unit at Whiteabbey Hospital. It is not known how long this temporary closure will be in place.
- 23. Some historical figures may have been updated to reflect returns re-submitted by HSC Trusts as part of the end of year validations.
- 24. Figures included within this document are accurate as at 22nd January 2016, any amendments to these figures will be reflected in subsequent issues of this publication.
- 25. Between July 2008 and March 2011, the emergency care waiting times statistical bulletin was published on a monthly basis. However, from 1st April 2011 this statistical bulletin has been published on a quarterly basis, with the new quarterly publication including similar details to the previous monthly publication.
- 26. Provisional information on waiting times at emergency care departments in Northern Ireland is released between 15th and 18th of each month and available to view or download from the link: https://www.dhsspsni.gov.uk/articles/emergency-care-waiting-times
- 27. The Ministerial target, for emergency care waiting times, is detailed in the schedule which is an addendum to the requirement set out in the body of the Department of Health, Social Services and Public Safety Commissioning Plan direction.
- 28. From 1st January 2015, it should also be noted that there has been a slight change in the way waiting time information is presented for the Royal Victoria emergency care department, as information for the Royal Victoria emergency care department and the Royal Victoria (ENT & RAES) service is now reported separately.
- 29. The Royal Victoria (ENT & RAES) refers to the Ear, Nose & Throat (ENT) and Regional Acute Eye Services (RAES) based at the Royal Victoria Hospital. These are separate services from the RVH emergency care department and operate on a weekday basis from 9am 5pm, closing at weekends.
- 30. Following consultation with the Belfast HSC Trust and HSCB, it was agreed to redesignate the Royal Victoria (ENT & RAES) service as a Type 2 department, rather than a Type 1, as the service has time limited opening hours.

Appendix 3: Data in the publication

General guidance on using the data

The data contained in this publication detail a monthly analysis of emergency care waiting times in Northern Ireland. While seasonal impact should be minimal, it is advisable that users refer to the trend analysis provided which presents information for the previous 15 months.

Number of New and Unplanned Review Attendances at Emergency Care Departments by Length of Time Waited

Description of data

Data on the number of new and unplanned review attendances at emergency care departments in Northern Ireland by the length of time waited. New and unplanned review attendances at emergency care departments are used to describe unplanned activity at emergency care departments, with new attendances referring to the first attendance and unplanned reviews referring to any subsequent unplanned attendances for the same complaint. Information on the length of time waited is collected according to pre-specified time bands, and refers to the time waited from entering the emergency care department until the time the patient is treated and discharged or admitted to hospital (leaves emergency care department).

Data Provider

Data on emergency care waiting times is sourced from:

- (i) The Northern Ireland Accident & Emergency Administrative System (NIRAES) via a facility known as the Regional Data Warehouse and,
- (ii) SYMPHONY via the Regional Data Ware and,
- (iii) Directly from HSC Trusts using the aggregate EC1 information return for the remaining emergency care departments which use independent administrative systems.

It should be noted that Hospital Information Branch (HIB) intend to source patient level data directly from the independent administrative systems once they have been added to the HSC Data Warehouse facility and have been fully tested.

Data Quality Assessment

Data is solely derived from administrative systems (NIRAES/SYMPHONY/Independent); although, it should be noted that for NIRAES and SYMPHONY sites we access this information directly from the Data Warehouse, whilst some sites using SYMPHONY and all Independent systems complete the EC1 template on our behalf.

For those sites completing the EC1 information return, in-depth guidance has been provided for the recording, collection and submission of data. In addition, across all data regardless of source, variance checks are employed as an integral part of the production process with large discrepancies between the current quarter and both the previous quarter, and the corresponding quarter in the previous year, being queried with the data provider.

Guidance on using data

- Number of new and unplanned review attendances at emergency care departments this is the number of new and unplanned review attendances at emergency care departments during each calendar month. It does not include planned review attendances.
- Lengths of time patients wait refers to the time between entering the emergency care department and being logged in at reception until leaving the emergency care department (treated and discharged or admitted to hospital). Explanatory note 7 (Appendix 2) outlines in more detail how these waiting times are measured. It should also be noted that the length of time waiting for patients who are to be admitted to hospital continues until they have left the emergency care department.
- An assessment of both the number of new and unplanned review attendances and the length of time patients have waited, when compared with equivalent data for previous months, allow users to gauge the demand for emergency care services.
- Emergency care waiting times by type of department is presented to allow users to compare similar types of emergency care departments in Northern Ireland, i.e. Type 1, 2 or 3 departments.
 Explanatory note 10 (Appendix 2) outlines in more detail the three separate categories of emergency care departments.
- Users should take into consideration, changes in the provision of emergency care services at specific sites in Northern Ireland when making comparisons with previous months. Such changes in the provision of services are footnoted in the body of the bulletin as appropriate and listed in the definitions and background notes (Appendix 2).

Data Comparisons with other UK Jurisdictions

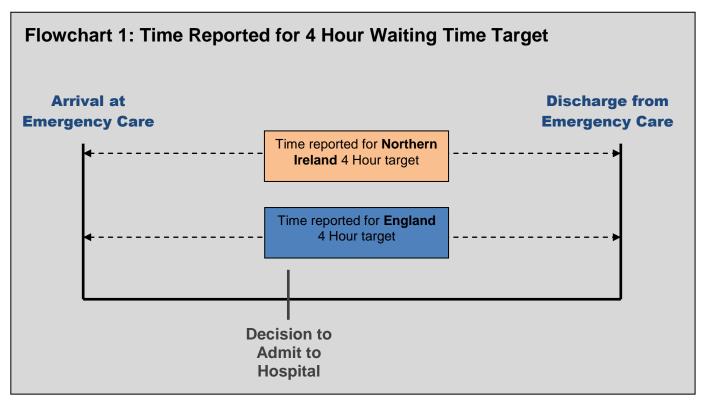
The DHSSPS are currently liaising with colleagues in England, Scotland and Wales to clarify any differences between the emergency care waiting times reported for each administration. We would, therefore, ask users to be cautious when making direct comparisons between Northern Ireland and other UK Jurisdictions as waiting times may not be measured in a comparable manner. It should also be noted that the way in which emergency care services are delivered differs between UK jurisdictions. This means that the number and types of patients included in the figures may differ between countries.

Preliminary discussion has identified comparability issues between Northern Ireland and England regarding the 12-hour waiting times reported in both jurisdictions. Further information on the key similarities and differences between emergency care waiting times reported in both Northern Ireland and England are detailed below.

Northern Ireland Compared with England:

4 Hour

Northern Ireland and England both <u>have a similar 4 hour emergency care waiting time target, which monitors the total length of time patients spend in emergency care departments from arrival to discharge <u>home, or admission</u> (Flowchart 1). It should be noted however that whilst they measure the same time, there is a slightly different model of the emergency care service provision in England to Northern Ireland. For example, England includes Walk In / Urgent Care Centre's where almost all patients are seen and treated within 4 hours. This may result in England recording a higher proportion of patients treated and discharged within 4 hours.</u>



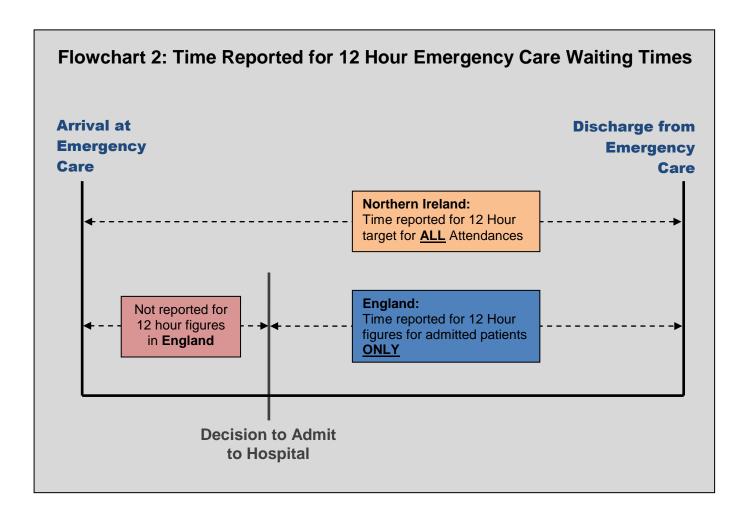
12 Hour

Although England and Northern Ireland both produce information on a 12-hour basis, this information is not equivalent and should not be compared (Flowchart 2). Comparable information to that produced in Northern Ireland is not available for England.

In Northern Ireland, the 12-hour emergency care waiting time target monitors the total length of time spent in emergency care departments from arrival to discharge home, or admission for all attendances at emergency care departments.

In contrast, England reports the number of attendances who, having had a decision to admit, waited longer than 12 hours to be admitted to hospital. This is only part of the time waited by patients in emergency care departments and excludes the time waited between arrival and the 'Decision to Admit'. Patients who are not admitted to hospital from emergency care departments are also excluded.

With this in mind, we would strongly advise readers against making any comparisons between Northern Ireland and England on their respective 12 hour measurements.



Appendix 4: Further Information

Further information on Emergency Care Waiting Time Statistics, is available from:

Mr. Paul Stevenson

Hospital Information Branch

Information & Analysis

Directorate

Department of Health, Social Services & Public Safety

Stormont Estate

Belfast, BT4 3SQ

Tel: 028 905 22504

☎ Fax: 028 905 23288

This Statistical bulletin and others published by Information and Analysis

Directorate are available to download from the DHSSPS Internet site at:

Internet address: https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research