

## Introduction

Our role is to encourage the adequate training of those employed or intending to be employed in the construction industry and to improve the skills and productivity of the industry, to deliver a safe, professional and fully qualified workforce across the whole of the construction industry in Northern Ireland.

CITB NI carries out a regular programme of research to determine customer perceptions and satisfaction levels with CITB NI and its products and services, and to identify training needs. One particular finding that comes up repeatedly in research is that CITB NI does not do enough for small businesses, so a survey was commissioned to determine more about this issue.

## Sample



The sample consisted of **100 registered employers** who participated in a phone survey of approximately 10-12 minutes, followed by six depth interviews (10-20 minutes). All employers involved in the survey had less than 25 employees.

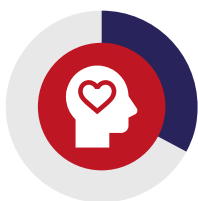
## Key Info

Research was carried out in July 2021 to determine what support CITB NI could offer small businesses and what their training needs are. The key takeaways are as follows;

### Respondents were asked what key areas presented major challenges for them currently:



### In terms of the current, main training needs for companies, the following results were obtained:



In terms of technical / job specific training needs, the key needs were:



**Technical / computer /  
CAD skills**  
25%



**Equipment /  
machinery training**  
25%



**Semi-skilled labourers / plant  
operators and site managers**  
15%

**CITB NI was  
perceived as being  
aimed at large,  
limited companies  
with little relevance  
to smaller companies  
without employees.**

**There was a need for  
more information on  
regulations, legal and  
financial support.  
Businesses were keen to  
be informed on future  
courses or training.**



**For more information  
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