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Domiciliary Care Services for Adults in Northern Ireland (2021)



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The statisticians within IAD are outposted from the Northern Ireland Statistics & Research Agency (NISRA) and the statistics are produced in accordance with the principles and protocols set out in the [Code of Practice for Official Statistics](#).

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Our Vision and Values

- *Provide up-to-date, quality information on children and adult social services and community health;*
- *To disseminate findings widely with a view to stimulating debate, promoting effective decision-making and improvement in service provision; and*
- *Be an expert voice on social care information.*

About Community Information Branch

The purpose of Community Information Branch (CIB) is to promote effective decision making in children and adult social services by providing quality information and analysis.

We collect, analyse, and publish a wide range of community information that is used to help monitor the delivery of personal social services policy. Information collected by CIB is used to assess HSC Trust performance, for corporate monitoring, policy evaluation, and to respond to parliamentary/assembly questions.

Information is widely disseminated through a number of regular key statistical publications and ad hoc reports, details of which are available online.

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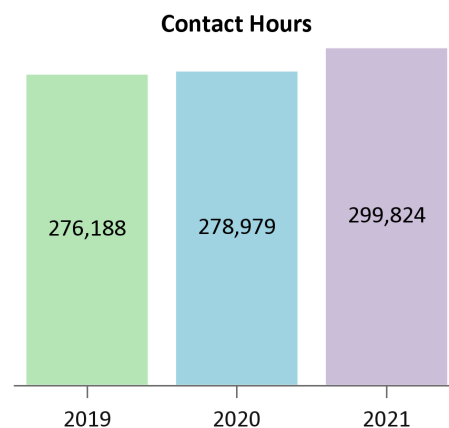
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1. Key Findings

During the survey week in September 2021:

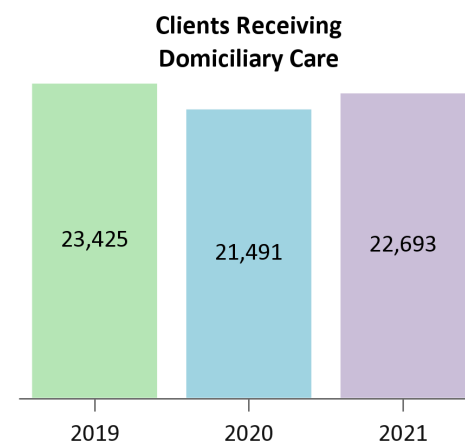
Contact Hours

- An estimated 299,824 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 7% (20,845) from the survey week in 2020 (278,979).
- The statutory sector provided 27% of domiciliary care contact hours, with 73% provided by the independent sector.
- An average of 13.2 domiciliary care contact hours were provided per client, an increase compared to 2020 (13.0).



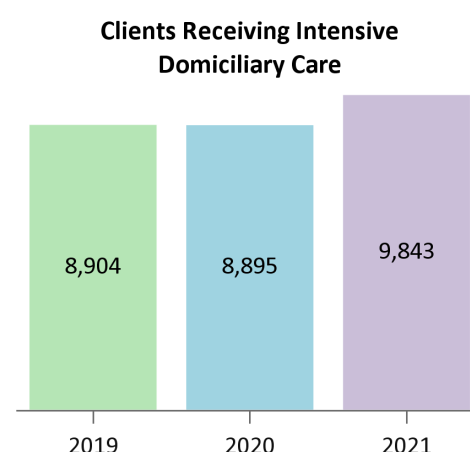
Clients Receiving Domiciliary Care

- HSC Trusts provided domiciliary care services for 22,693 clients, an increase of 6% (1,202) from the survey week in 2020 (21,491).



Domiciliary Care Visits

- 551,418 domiciliary care visits were provided to clients, 24% from the statutory sector and 76% from the independent sector.
- Over half (54%) of all domiciliary care visits provided to clients were between 16 and 30 minutes long. Three in ten (31%) visits were 15 minutes or less and under one in seven (15%) were more than 30 minutes long.
- 10,061 clients received a domiciliary care visit lasting 15 minutes or less, over two-fifths (44%) of all clients receiving domiciliary care.



Clients Receiving Intensive Domiciliary Care

- 9,843 clients received intensive domiciliary care services, which is defined as 6 or more visits and more than 10 contact hours during the survey week, an increase of 11% compared to the survey week in 2020 (8,895).

2. Introduction

Domiciliary care is defined as the range of services put in place to support an individual in their own home. Services may involve routine household tasks within or outside the home, personal care of the client and other associated domestic services necessary to maintain an individual in an acceptable level of health, hygiene, dignity, safety and ease in their home.

'People First', the Department of Health's (DoH) vision for community care was published in 1993 with six core objectives, including the development of domiciliary care services to enable more people to continue to live in their own homes. When introduced, it focused solely on 'care management' cases; although, over time the interpretation of the term 'care management' deviated, with a wide variance established across the legacy HSS Trusts. These differing interpretations were highlighted further during the Review of Public Administration (RPA) when HSS Trusts were merged into the current Health and Social Care (HSC) Trust areas. In addition, as the data collection process at that time focused only on 'care managed' cases, a substantial number of people receiving less complex domiciliary care packages were not being counted.

To rectify inconsistencies with information on domiciliary care, the DoH discontinued the collection of domiciliary care via the CC7 statistical return from 30 September 2007, and introduced a new statistical return, CC7b, in 2008 that would provide a comprehensive picture of all domiciliary care services provided in the community, regardless of their complexity.

For 2021, information collected on the CC7b return related to the survey week 5th – 11th September 2021. The survey gathered information on the number of contact hours of domiciliary care provided, the number of clients receiving these services, the number of domiciliary care visits provided and the length of these visits during the survey week, broken down by sector providing the service and HSC Trust.

The DoH would like to sincerely thank all HSC Trust staff who assisted in the provision of this information.

COVID-19 impact on Domiciliary Care

Health & Social Care (HSC) Trusts have reported changes to their provision of domiciliary care packages from 2020 onward due to the impact of COVID-19. The following list of points indicate the background to these changes and may apply to all, or only a single HSC Trust. It is not possible to apportion specific issues to specific changes in reported provision.

- Domiciliary care continued to be provided during the COVID-19 pandemic, however some domiciliary care packages were suspended at various stages to reduce the risk of contact and transmission of the virus.
- While many packages were recommenced after suspension, it was indicated previously that some families terminated packages themselves with the intention that they will be reinstated after the pandemic.
- New domiciliary care referrals and assessments have been delayed due to staff shortages. Earlier in the COVID-19 pandemic it was also indicated that some new domiciliary care packages due to commence were declined due to concerns about the risks of contact with staff. Additionally, where deemed safe and where possible, it was previously indicated that some service users were taken to stay and be cared for in family homes during the course of the pandemic.
- Increased domiciliary care provision has been required where individuals have not been able to attend other forms of care or visit with family due to COVID-19 restrictions. Increased domiciliary care provision has also been required to support discharges from hospital where interim residential care would usually be provided, as this service has been limited by the impact of COVID-19 restrictions and isolation measures.
- Some domiciliary care providers have experienced COVID-19 related staffing shortages, in terms of recruitment, and absence periods, which led to changes in service provision. For example, in some cases reconfiguring service provision across geographical areas, prioritising service users or amalgamating visits was needed.
- Statutory and independent sector domiciliary care providers have liaised closely with the Trusts to maintain service provision and some independent providers have taken on increased provision. Some staff employed in Trusts services which have been affected by COVID-19 restriction e.g. day care services, have been redeployed into independent sector domiciliary care roles. In other instances HSC Trusts have taken on packages normally dealt with by the independent sector to ensure coverage was met.

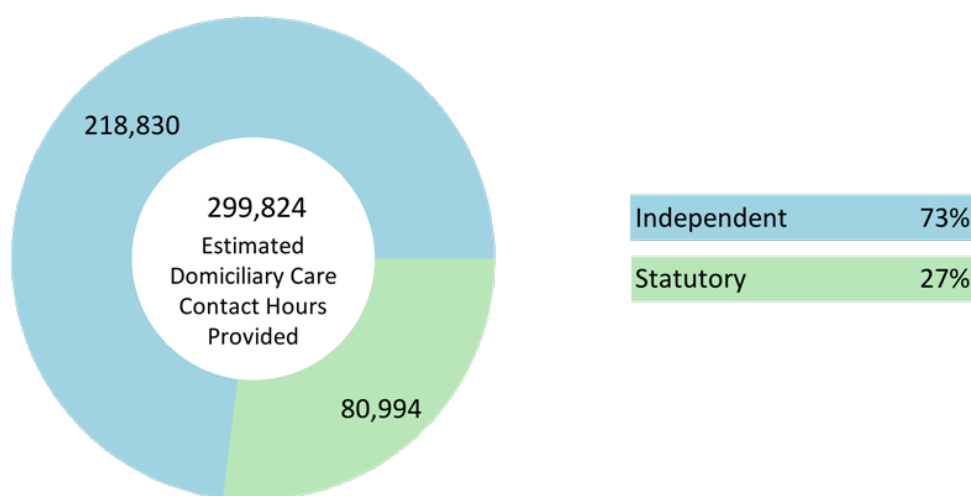
3. Domiciliary Care Contact Hours¹

Contact Hours by Sector

During the survey week in 2021, an estimated 299,824 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 7% (20,845) from the survey week in 2020 (278,979).

Figure 1 below shows that just under 3 out of 10 (27%) domiciliary care contact hours were provided by the statutory sector with the independent sector providing just over 7 out of 10 (73%).

Figure 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector (2021)

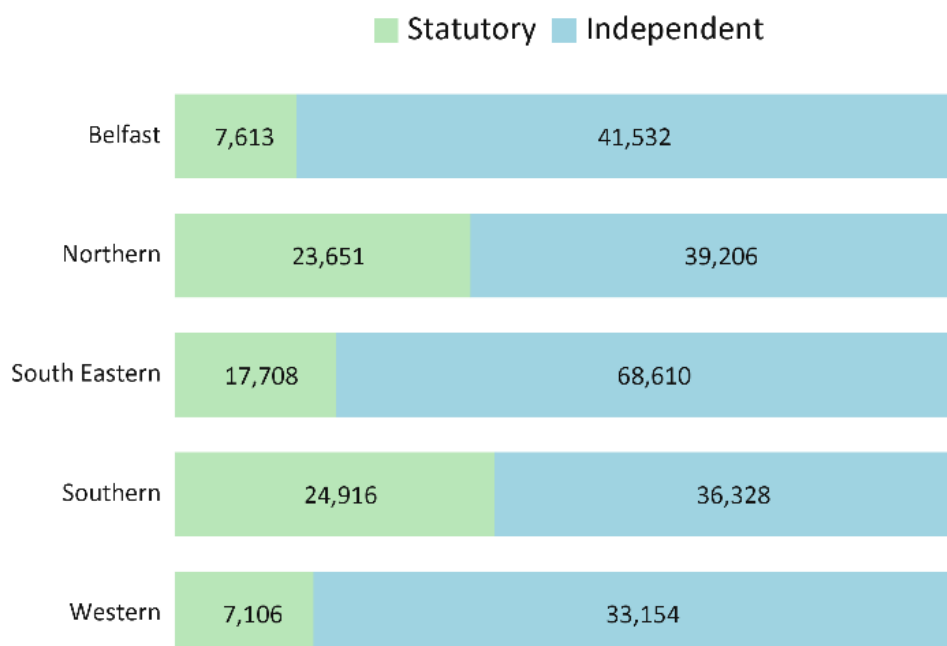


Contact Hours by Sector and HSC Trust

Higher proportions of domiciliary care contact hours were provided by the independent sector than the statutory sector in all five HSC Trusts. This ranged from just over five-sixths (85%) in the Belfast HSC Trust, to just under three-fifths (59%) in the Southern HSC Trust, as shown in Figure 2 below.

¹ For definition refer to [Appendix B](#) (point 6).

Figure 2: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2021)



For a breakdown of estimated domiciliary care contact hours provided by sector and HSC Trust, see Table 3 in [Appendix C](#).

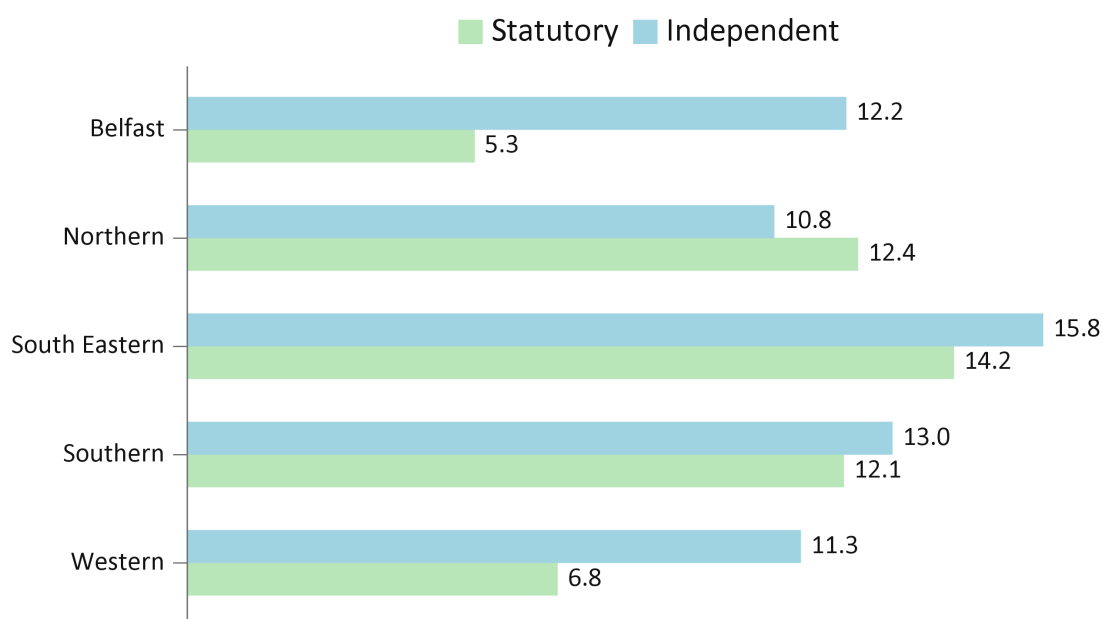
Contact Hours per Client by Sector and HSC Trust

During the survey week in 2021, an average of 13.2 domiciliary care contact hours were provided per client, an increase compared to 2020 (13.0).

The average number of domiciliary care contact hours provided per client during the survey week in 2021 was higher for the independent sector (12.8) than for the statutory sector (10.5). This difference may be due to more intensive domiciliary care packages being contracted out to independent providers.

Four out of five HSC Trusts had a higher average number of domiciliary care contact hours per client provided by the independent sector than the statutory sector during the survey week. The Northern HSC Trust had a higher average number of contact hours per client provided by the statutory sector, as shown in Figure 3 below. The gap between the two sectors in the Northern HSC Trust in 2021 is similar to 2020.

Figure 3: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2021)



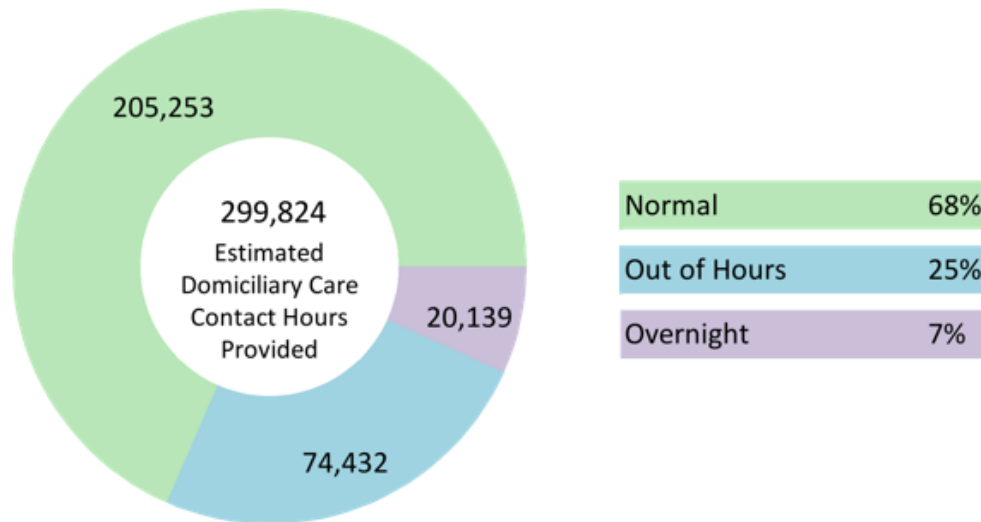
For a breakdown of average domiciliary care contact hours provided per client by sector and HSC Trust, see Table 4 in [Appendix C](#).

Contact Hours by Time When Care Provided ²

Of the 299,824 domiciliary care contact hours provided during the survey week in 2021, almost seven-tenths (68%) were provided during 'Normal Hours', a quarter (25%) were provided during 'Out of Hours' and a small proportion (7%) were provided during 'Overnight, Live in & 24 Hour Services' as shown in Figure 4 below. These proportions are similar to those reported in the 2019 and 2020 surveys.

² For definitions refer to [Appendix B](#) (points 8 – 12).

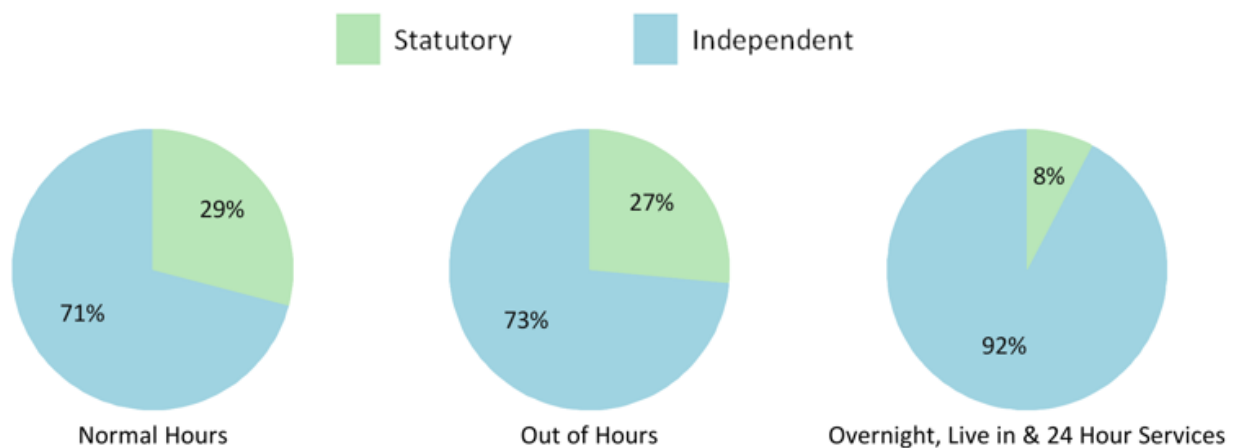
Figure 4: Number of Domiciliary Care Contact Hours Provided, by Time When Care Provided (2021)



Contact Hours by Sector and Times when Care Provided

The statutory sector provided just under three-tenths (27%) of domiciliary care hours while the independent sector provided just over seven-tenths (73%). Figure 5 below shows the proportion of domiciliary care services provided by the statutory and independent sectors at times when care was provided.

Figure 5: Percentage based on Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2021)



Statutory

Of the 80,994 domiciliary care hours provided by the statutory sector, just under three-quarters (74%) were provided during 'Normal Hours', a quarter (24%) were provided 'Out of Hours' and a small proportion (2%) were provided during 'Overnight, Live In & 24 Hour Services'.

Normal Hours	74%
Out of Hours	24%
Overnight, Live In & 24 Hour Services	2%

Independent

Normal Hours	67%
Out of Hours	25%
Overnight, Live In & 24 Hour Services	8%

Of the 218,830 domiciliary care hours provided by the independent sector, just over two-thirds (67%) were provided during 'Normal Hours', a quarter (25%) were provided 'Out of Hours' and almost one in twelve (8%) were provided during 'Overnight, Live In & 24 Hour Services'.

For a breakdown of domiciliary care contact hours provided by sector and times when care was provided, see Tables 7 and 8 in [Appendix C](#).

4. Domiciliary Care Clients

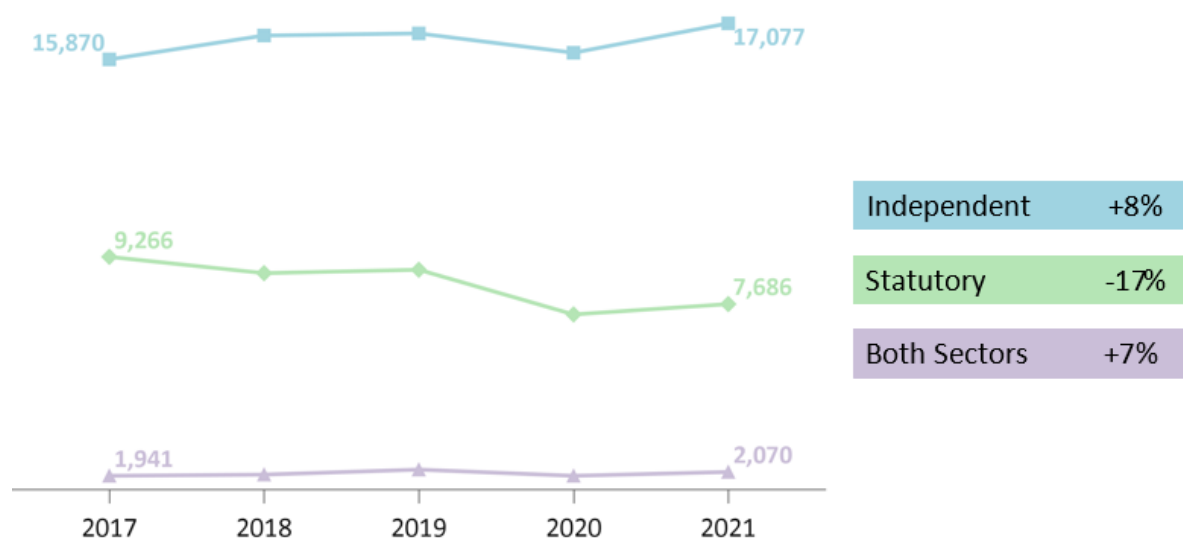
Number of Clients by Sector (2017 – 2021)

During the survey week in 2021, HSC Trusts provided domiciliary care services for 22,693 clients, an increase of 6% (1,202) compared to the survey week in 2020 (21,491). 7,686 clients received domiciliary care services from the statutory sector and 17,077 from the independent sector.

Since the survey week in 2017, the number of clients receiving domiciliary care from the statutory sector has decreased by 17% (-1,580) while the number of clients receiving domiciliary care from the independent sector has increased by 8% (1,207).

In the 2021 survey, HSC Trusts reported that 2,070 clients received domiciliary care services from both the statutory and independent sectors, an increase of 7% (129) since the 2017 survey, as shown in Figure 6 below.

Figure 6: Number of Clients Receiving Domiciliary Care Services, by Sector (2017 – 2021)

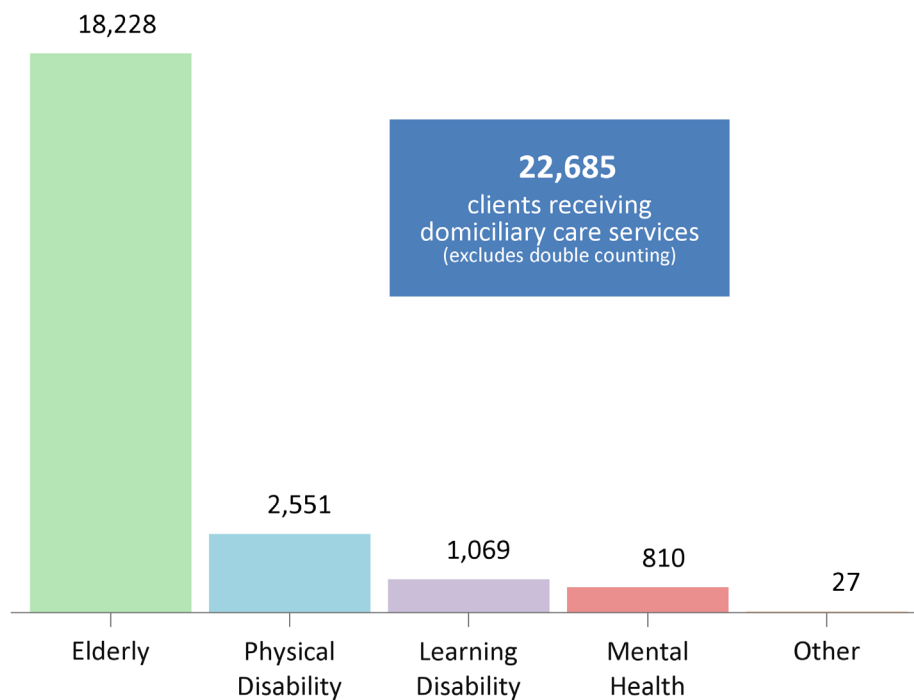


For a trend breakdown (2018 - 2020) of clients receiving domiciliary care by sector and HSC Trust, see Table 9 in [Appendix C](#).

Number of Clients by Client Group

During the survey week in 2021, approximately four-fifths (80%) of clients receiving domiciliary care services were in the elderly client group, more than one tenth (11%) had a physical disability, one in twenty (5%) had a learning disability and one in twenty five (4%) had mental health needs. A small proportion (<1%) of other clients received domiciliary care services (see Figure 7 overleaf).

Figure 7: Number of Clients Receiving Domiciliary Care Services, by Client Group (2021)³

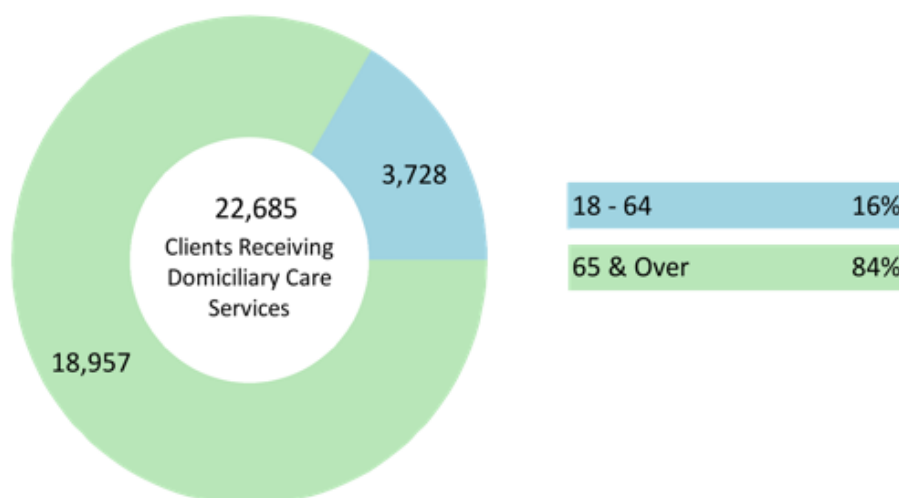


For a breakdown of clients receiving domiciliary care by client group and HSC Trust, see Table 10 in [Appendix C](#).

Number of Clients by Age Group

During the survey week in 2021, over four-fifths (84%) of clients receiving domiciliary care services were aged 65 & over, with less than one-fifth (16%) of clients aged 18-64, as shown in Figure 8 below.

Figure 8: Number of Clients Receiving Domiciliary Care Services, by Age Group (2021)³



³ Individual categorical elements within the graphic may not sum to the total value, as the age and client group of some clients are unknown.

Across HSC Trusts, similar proportions of clients receiving domiciliary care services were aged 65 and over. This ranged from almost 9 in 10 (87%) in the Northern HSC Trust to just under four-fifths (79%) in the Belfast HSC Trust.

For a breakdown of clients receiving domiciliary care by age group and HSC Trust, see Tables 11 and 12 in [Appendix C](#).

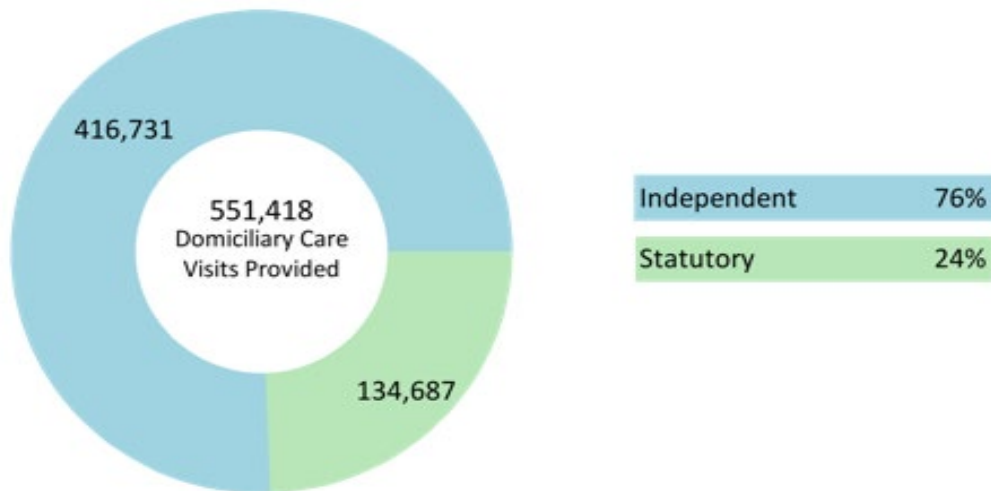
5. Domiciliary Care Visits

Number of Visits by Sector

During the survey week in 2021, 551,418 domiciliary care visits were provided to clients.

Figure 9 below shows that just under a quarter (24%) of domiciliary care visits were provided by the statutory sector and just over three quarters (76%) were provided by the independent sector.

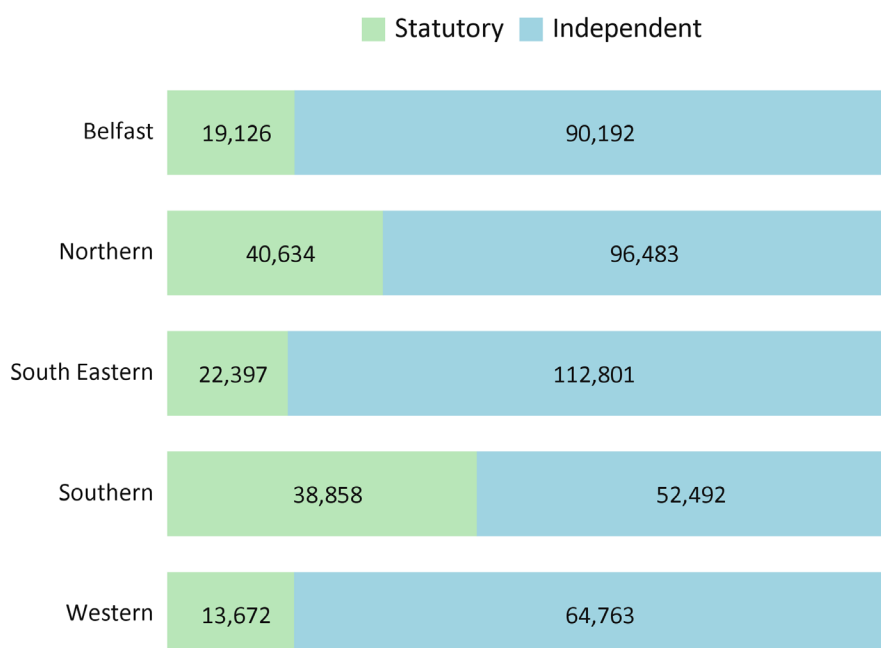
Figure 9: Number of Domiciliary Care Visits Provided, by Sector (2021)



Number Visits by Sector and HSC Trust

Higher proportions of domiciliary care visits were provided by the independent sector in all HSC Trusts. This ranged from more than eight in ten (83%) in the Belfast, South Eastern, and Western HSC Trusts just under three-fifths (57%) in the Southern HSC Trust, as shown in Figure 10 below.

Figure 10: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2021)

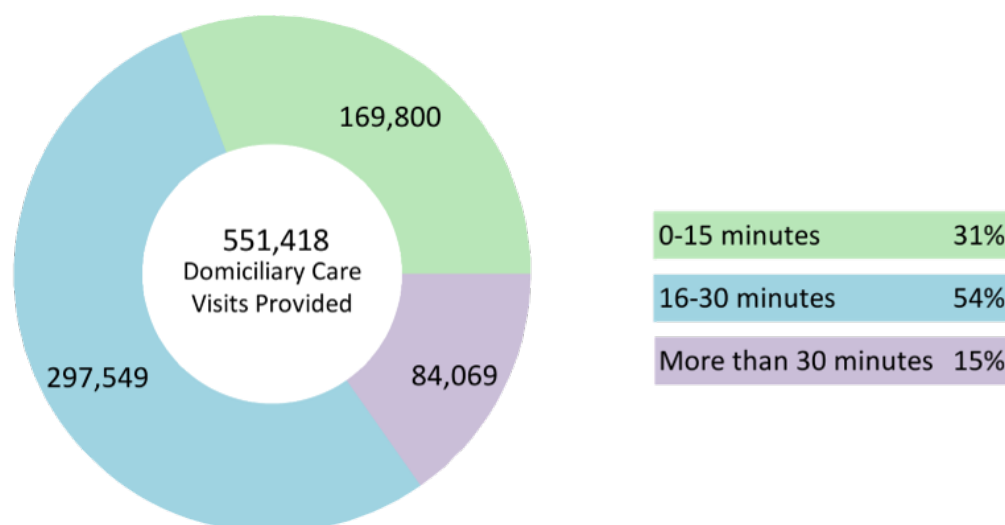


For a breakdown of domiciliary care visits by sector and HSC Trust, see Table 14 in [Appendix C](#).

Number of Visits by Length of Visit

Of the 551,418 domiciliary care visits made to clients during the survey week in 2021, just over half (54%) were between 16 and 30 minutes long. Just under a third of (31%) visits were 15 minutes or less, and around one in seven (15%) were more than 30 minutes long, as shown in Figure 11 below.

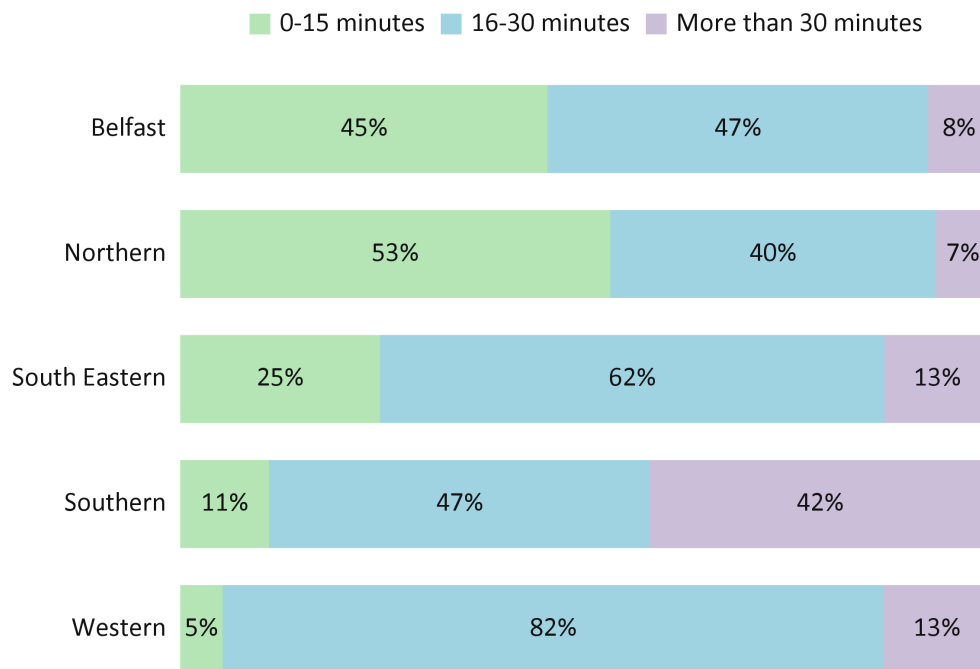
Figure 11: Number of Domiciliary Care Visits Provided, by Length of Visit (2021)



Proportion of Visits by Length of Visit and HSC Trust

Figure 12 below shows that the proportion of visits lasting 15 minutes or less varied between HSC Trusts. This ranged from 53% in the Northern HSC Trust to 5% in the Western HSC Trust. The proportion of 16-30 minute visits ranged from 82% in the Western HSC Trust to 40% in the Northern HSC Trust. The proportion of 16-30 minute visits ranged from 42% in the Southern HSC Trust to 7% in the Northern HSC Trust.

Figure 12: Proportion of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2021)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Tables 17 and 18 in [Appendix C](#).

Percentage of Visits Lasting Less Than 15 Minutes by Sector

Of the 169,800 domiciliary care visits provided lasting less than 15 minutes during the survey week in 2021, a quarter (25%) were by the statutory sector and three quarters (75%) were by the independent sector, as shown in Figure 13 below.

Figure 13: Percentage of Domiciliary Care Visits Provided Lasting Less Than 15 Minutes, by Sector (2021)



Proportion of Clients Receiving Visits Lasting Less Than 15 Minutes

During the survey week in 2021, 10,061^{5,6} clients received domiciliary care visits lasting less than 15 minutes, over two-fifths (44%) of all clients who received domiciliary care. Of these 10,061^{4,5} clients, 3,087 received a visit from the statutory sector and 7,328 received a visit from the independent sector.

Figure 14: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting Less Than 15 Minutes, by Number of Visits (2021)

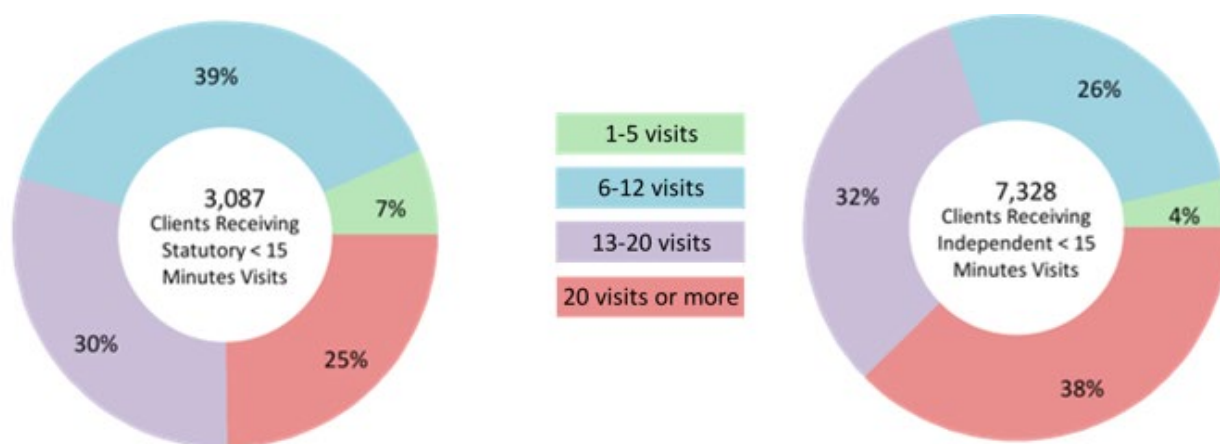


Figure 14 above shows that of the 3,087 clients who received domiciliary care visits lasting less than 15 minutes from the statutory sector, almost two in five (39%) received between 6 and 12 visits. Almost a third of clients (30%) received between 13 to 20 visits, one quarter (25%) received 20 visits or more, and one in fourteen (7%) received between 1 and 5 visits, of all whose visits lasted less than 15 minutes.

Figure 14 above shows that of the 7,328 clients who received domiciliary care visits lasting less than 15 minutes from the independent sector, almost two in five (38%) received between 20 visits or more. Almost one-third (32%) of clients received 13 and 20 visits, over one in four (26%) received between 6 and 12 visits, and under than one in twenty five (4%) received between 1 and 5 visits, of all whose visits lasted less than 15 minutes.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 19, and 21 in [Appendix C](#).

Percentage of Visits Lasting 16-30 Minutes by Sector

Of the 297,549 domiciliary care visits made lasting 16-30 minutes during the survey week in 2021, just over one fifth (21%) were by the statutory sector and just under four fifths (79%) were by the independent sector, as shown in Figure 15 below.

⁴ The total number of clients receiving domiciliary care visits lasting less than 15 minutes may not equal the sum of clients receiving domiciliary care visits lasting less than 15 minutes from statutory and independent sectors, as some clients may have received care from both sectors.

⁵ Clients may also have received domiciliary care visits lasting more than 15 minutes.

Figure 15: Percentage of Domiciliary Care Visits Provided Lasting 16-30 Minutes, by Sector (2021)



Proportion of Clients Receiving Visits Lasting 16-30 Minutes

During the survey week in 2021, 17,864^{7,8} clients received domiciliary care visits lasting 16-30 minutes, almost four-fifths (79%) of all clients who received domiciliary care. Of these 17,864^{6,7} clients, 5,367 received a visit from the statutory sector and 12,852 received a visit from the independent sector.

Figure 16: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting 16-30 Minutes, by Number of Visits (2021)

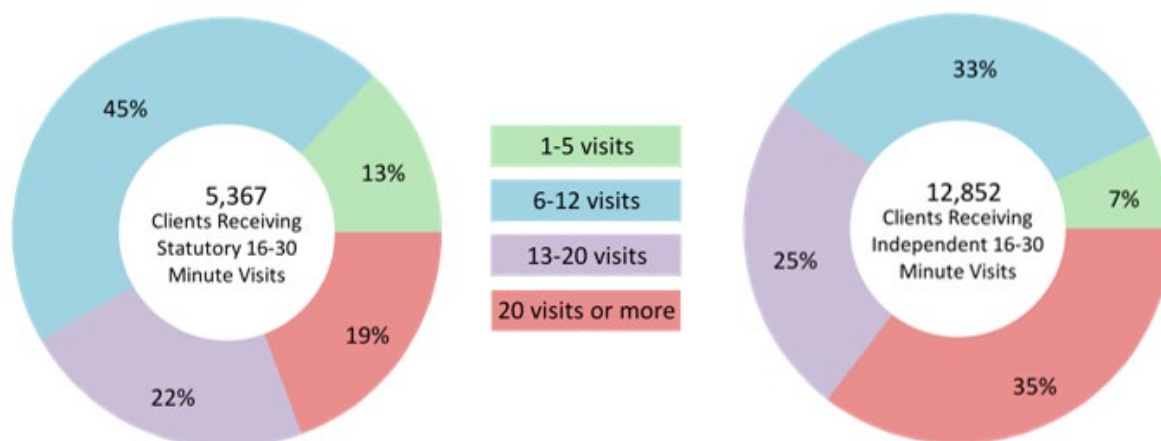


Figure 16 above shows that of the 5,367 clients who received 16-30 minute domiciliary care visits from the statutory sector, over two fifths (45%) received between 6 and 12. Over one fifth received (22%) received between 13 and 20, almost one fifth (19%) received 20 or more, and around one in eight (13%) received between 1 and 5, of all whose visits were between 16-30 minutes.

Figure 16 above shows that of the 12,852 clients who received 16-30 minute domiciliary care visits from the independent sector, over a third (35%) received 20 or more. One third (33%) received between 6 and 12, a quarter (25%) received between 13 to 20 and approximately one in fourteen (7%) received between 1 and 5, of all whose visits were between 16-30 minutes.

⁶ The total number of clients receiving 16-30 minute domiciliary care visits may not equal the sum of clients receiving 16-30 minute domiciliary care visits from statutory and independent sectors, as some clients may have received domiciliary care from both sectors.

⁷ Clients may also have received domiciliary care visits lasting less than 16 minutes or more than 30 minutes.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 20 and 22 in [Appendix C](#).

Percentage of Visits Provided Lasting More Than 30 Minutes

Of the 84,069 domiciliary care visits made lasting more than 30 minutes during the survey week in 2021, over a third (35%) were provided by the statutory sector and just under two thirds (65%) were provided by the independent sector, as shown in Figure 17 below.

Figure 17: Percentage of Domiciliary Care Visits Provided Lasting More Than 30 Minutes, by Sector (2021)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Table 17 in [Appendix C](#).

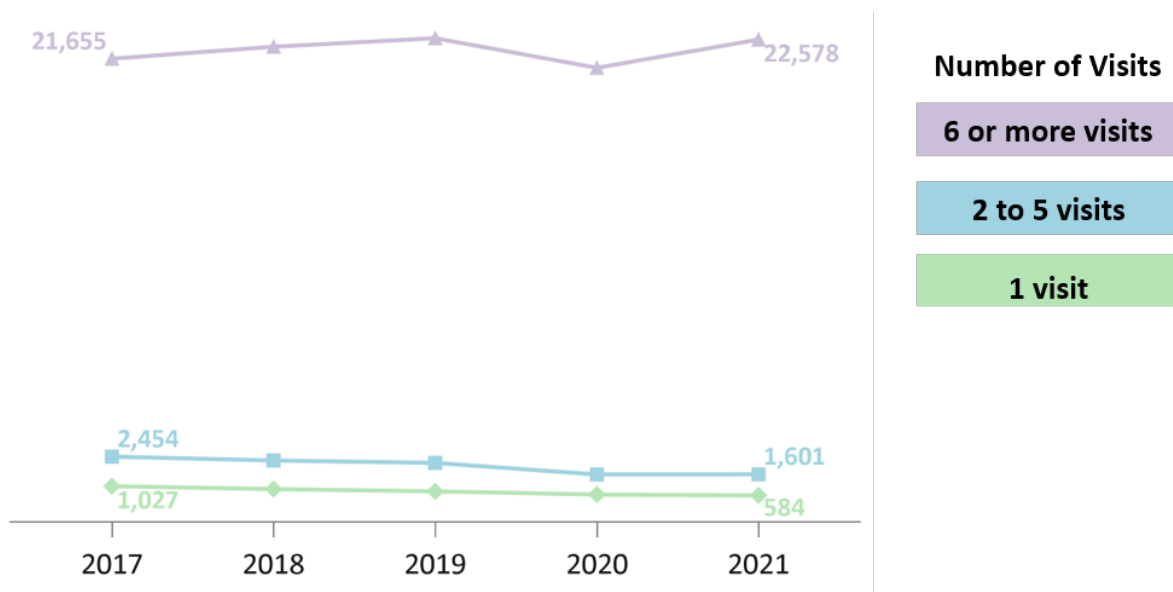
6. Domiciliary Care Service Intensity

Number of Clients by Number of Visits (2017 - 2021)

During the survey week in 2021, of all clients receiving domiciliary care services, over nine-tenths (91%) received 6 or more visits. Around one in seventeen (6%) clients received 2 to 5 visits while a small proportion (2%) received one visit.

Figure 18 below shows that since the survey in 2017, the number of clients receiving 6 or more visits during the survey week had increased until 2019, and although this figure decreased in 2020, it has returned to prior levels in 2021, while the number of clients receiving two to five visits and one visit has decreased since 2016.

Figure 18: Number of Clients Receiving Domiciliary Care Services, by Number of Visits (2017 - 2021)

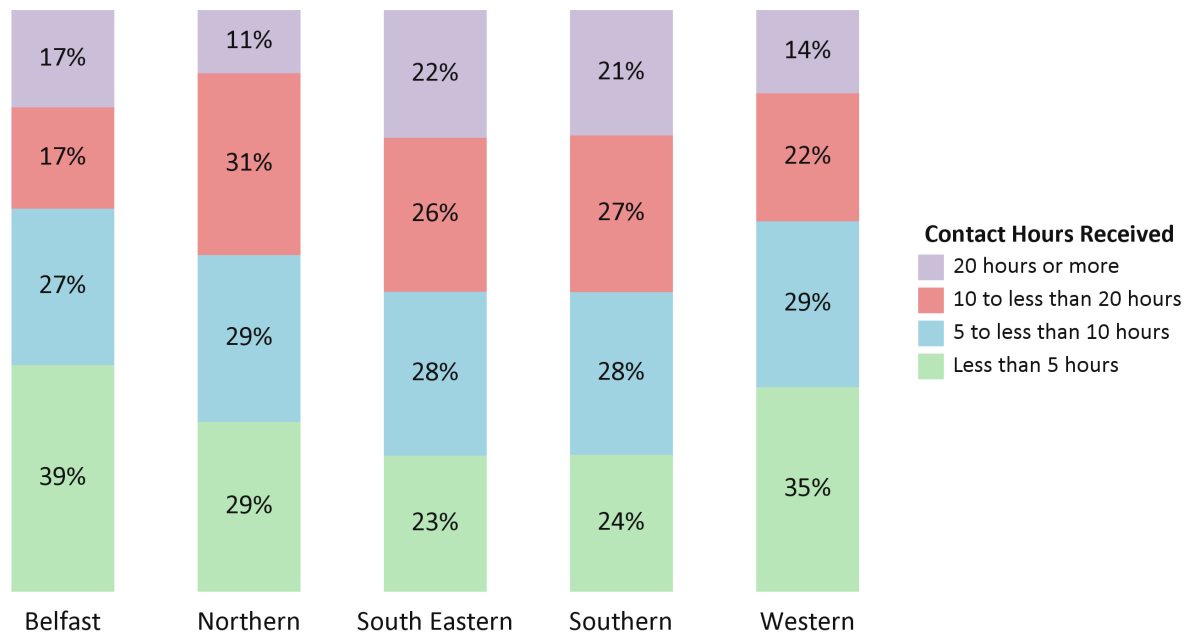


Percentage of Clients by Number of Contact Hours Received and HSC Trust

Figure 19 below shows that over 1 in 5 (22%) of all clients receiving domiciliary care services in the South Eastern HSC Trust received 20 hours or more, compared with over 1 in 10 (11%) of all clients in the Northern HSC Trust.

Almost 2 in 5 (39%) clients in the Belfast HSC Trust received less than 5 hours of domiciliary care during the survey week compared with almost a quarter (23%) of all clients in the South Eastern HSC Trust.

Figure 19: Percentage of Clients Receiving Domiciliary Care Services, by Number of Contact Hours Received and HSC Trust (2021)⁸



For a breakdown of clients receiving domiciliary care by number of visits, contact hours, sector and HSC Trust; see Tables 25, 26 and 29 in [Appendix C](#).

⁸ Components may not add to totals due to rounding.

7. Clients Receiving Intensive Domiciliary Care⁹

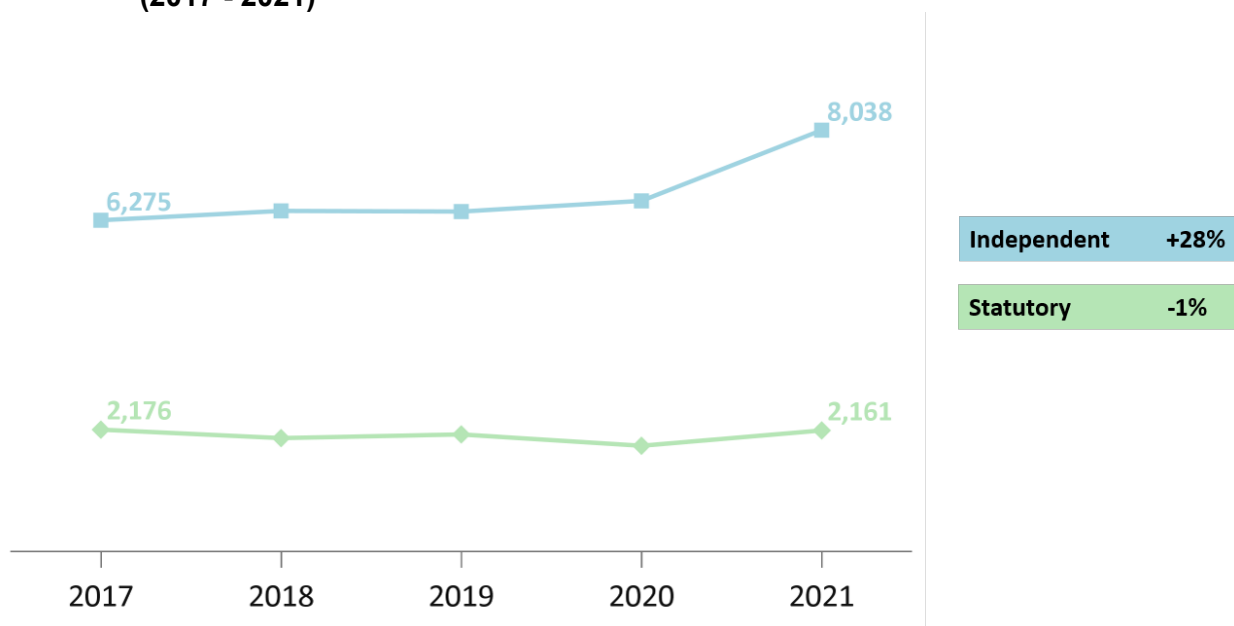
For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.

Number of Clients by Sector (2017 - 2021)

During the survey week in 2021, 9,843 clients received intensive domiciliary care services, an increase of 11% compared to the survey week in 2020 (8,895). Clients receiving intensive domiciliary care services accounted for over two fifths (43%) of all 22,693 clients receiving domiciliary care, an increase compared to the proportion in the 2020 survey (41%).

Between the survey weeks in 2017 and 2021, the number of clients receiving intensive domiciliary care services from the statutory sector decreased by 1% (-15) while those receiving intensive domiciliary care services from the independent sector increased by 28% (1,763), as shown in Figure 20 below.

Figure 20: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector (2017 - 2021)



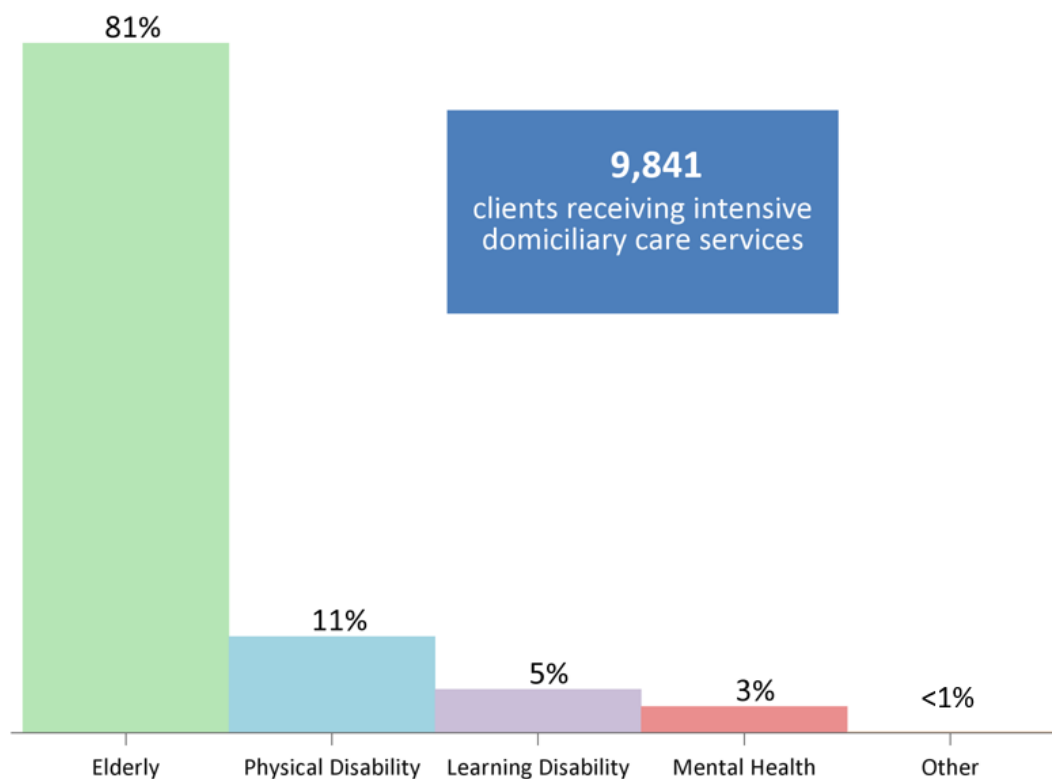
For a trend breakdown (2019 - 2021) of clients receiving intensive domiciliary care by sector and HSC Trust, see Table 30 in [Appendix C](#).

⁹ The number of clients receiving intensive domiciliary care services from the statutory and independent sectors may not sum to the total for Northern Ireland, because clients may be receiving services from both sectors. Similarly, a number of clients may become an intensive case if the number of domiciliary care contact hours and visits from both sectors are totalled.

Number of Clients by Client Group

During the survey week in 2021, over four-fifths (81%) of clients receiving intensive domiciliary care services were in the elderly client group, one in nine (11%) had a physical disability, one in twenty (5%) had a learning disability, and one in thirty three (3%) had mental health needs. A small proportion (<1%) of other clients received intensive domiciliary care services (see Figure 21 overleaf). These proportions are similar to those reported in the 2019 and 2020 surveys.

Figure 21: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group (2021)

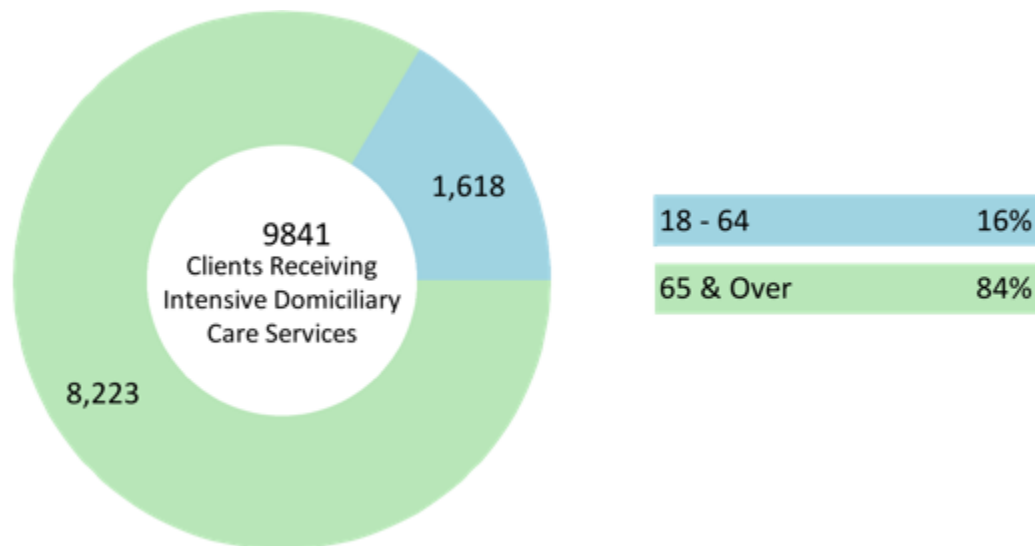


For a breakdown of clients receiving intensive domiciliary care by client group and HSC Trust, see Table 31 in [Appendix C](#).

Percentage of Clients by Age Group and HSC Trust

During the survey week in 2021, over four fifths (84%) of clients receiving intensive domiciliary care services were aged 65 & over, with less than one-fifth (16%) of clients aged 18-64, as shown in Figure 22 below. These proportions are similar to those reported in the 2019 and 2020 surveys.

Figure 22: Percentage of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2021)¹⁰



Across HSC Trusts, the proportion of clients aged 65 & over receiving intensive domiciliary care services ranged from almost 9 in 10 (87%) in the Southern and Western HSC Trusts to over three quarters (77%) in the Belfast HSC Trust.

For a breakdown of clients receiving intensive domiciliary care by age group and HSC Trust, see Tables 32 and 33 in [Appendix C](#).

¹⁰ Individual categorical elements within the graphic may not sum to the total value, as the age and client group of some clients is unknown.

Appendix A: Technical Notes

Data Collection

The information presented in this publication derives from the CC7b survey on domiciliary care services provided for adults in Northern Ireland. Completed surveys were provided by each of the five HSC Trusts in Northern Ireland to Community Information Branch (CIB) in the Department of Health, Social Services & Public Safety.

In 2020, the CC7b survey covered the period 5th - 11th September 2021 inclusive. It gathered information on the number of domiciliary care contact hours provided, the number of clients receiving domiciliary care, the number of domiciliary care visits provided and the number of clients receiving 15 minute domiciliary care visits during the survey week.

The CC7b information return is included in Appendix D of this publication, together with the associated guidance notes.

Data Quality

On receipt of CC7b information returns from each HSC Trust, statisticians in CIB conduct internal consistency checks. They also use historical data to monitor annual variations and/or emerging trends, both regionally and across HSC Trusts. Queries arising from validation checks are presented to HSC Trusts for clarification and if required returns may be amended and re-submitted. The HSC Trusts are also asked to provide appropriate explanations for any inconsistent or missing information. Only data deemed to be of sufficient quality have been published.

For 2016, the Northern HSC Trust were unable to verify in time for publication, the total number of visits made to clients from the statutory sector in 2016. Consequently an estimate of 4,000 for the number of statutory visits greater than 30 minutes in length, in line with the 2015 survey, has been used in the regional total visits figure calculation.

A detailed quality report for this publication is available on the [DoH website](#).

Data Changes

Since the CC7b information return was introduced in 2008, a breakdown of information by client group and age group was requested from the HSC Trusts only for clients receiving intensive domiciliary care services. From 2014, HSC Trusts are also required to provide a breakdown of client group and age group for all clients receiving domiciliary care (see Table 3D in Appendix D).

Due to an increased information need, a number of questions were added to the 2015 CC7b information return to capture information on the provision of 15 minute domiciliary care visits (see Tables 4 to 7B in Appendix D).

Amendments

The cut-off point for amendments to data was 16th January 2022. Any amendments notified by HSC Trusts after this date will not have been included.

Disclosure Conventions

Our policy statement on disclosure and confidentiality can be found in the DoH Statistics Charter on our [website](#).

Rounding Conventions

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100. 0% may reflect rounding down of values under 0.

Revisions Policy

These data are revised by exception. If revisions are required, background circumstances are reported and revision dates are noted in subsequent publications of these series of statistics. The general revisions policy for Official Statistics produced by the DoH can be found in the DoH Statistics Charter on our [website](#).

Data Format/ Availability

In order to aid secondary analysis, data is available in spreadsheet format (Microsoft Excel) at:

[Domiciliary care services for adults in Northern Ireland 2020 | Department of Health \(health-ni.gov.uk\)](#)

Statement of Administrative Sources

A detailed 'Statement of Administrative Sources' is available on our [website](#).

This statement describes the administrative/ management sources which the DOH currently uses to produce official statistics, or which have the potential to be so used.

Future Publications

The next release of these statistics, for a survey week in September 2022, is scheduled for December 2022.

User Feedback

Any comments you have regarding this or any other publication produced by CIB are welcome. Your views help us to improve the service we provide to users of this information and to the wider public.

Please send any comments you have to cib@health-ni.gov.uk.

Appendix B: Definitions of Terms

1. The survey week for the CC7b 2021 return relates to the period 5th to 11th September 2021.

2. Domiciliary Care is defined as the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety, and ease in their own home.

This includes:

- Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts;
- Overnight , Live-in, and 24-hour services;
- Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 - Routine household tasks within or outside the home;
 - Personal care of the client; and,
 - Shopping;
- Domiciliary care services must include three key elements:
 - Provision must be in or centred on the client's own home;
 - Some definite manual activity and / or social emotional support is involved; and,
 - Service must be funded wholly or partly by the Social Services Department;
- Home care provided in sheltered / supported housing; although, this should not include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.

4. Social / emotional support in most cases is delivered on a regular schedule, as part of the Trust's domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health clients to ensure that e.g. they take tablets / eat / don't walk out of the house.

5. In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support does not include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.

6. 'Contact hours' refers to the number of hours staff are in contact with or directly serving the client, excluding travel time, during the survey week.

7. For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.

8. 'Normal Hours' refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.
9. 'Out of Hours' refers to services which are provided outside of the normal working day.
10. 'Overnight Services' refer to night sitting services which are carried out on a regular or adhoc basis.
11. 'Live-In Services' refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.
12. '24 Hour Services' refer to round the clock domiciliary care services provided by several workers on a shift basis.

Appendix C: Additional Tables

Please note tables have been reformatted from previous publications. Tables 1-3 correspond to Table 1 in publications prior to 2021.

Table 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust – 2019

Components may not add to totals due to rounding.

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	9,055	22%	31,955	78%	41,010
Northern	24,840	41%	35,769	59%	60,609
South Eastern	15,479	21%	59,715	79%	75,194
Southern	22,737	39%	35,771	61%	58,508
Western	8,219	20%	32,648	80%	40,867
Northern Ireland	80,330	29%	195,858	71%	276,188

Table 2: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust – 2020

Components may not add to totals due to rounding.

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	7,673	17%	38,090	83%	45,763
Northern	23,445	39%	36,083	61%	59,528
South Eastern	16,467	21%	62,578	79%	79,045
Southern	21,670	38%	35,463	62%	57,133
Western	6,332	17%	31,178	83%	37,510
Northern Ireland	75,587	27%	203,392	73%	278,979

Table 3: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust – 2021

Components may not add to totals due to rounding.

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	7,613	15%	41,532	85%	49,145
Northern	23,651	38%	39,206	62%	62,857
South Eastern	17,708	21%	68,610	79%	86,318
Southern	24,916	41%	36,328	59%	61,244
Western	7,106	18%	33,154	82%	40,260
Northern Ireland	80,994	27%	218,830	73%	299,824

Please note tables have been reformatted from previous publications. Table 4 corresponds to Table 2 in publications prior to 2021.

Table 4: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2019 - 2021)*

*Statutory and Independent category figures were revised in February 2021.

HSC Trust	Statutory 2019	Statutory 2020*	Statutory 2021	Independent 2019	Independent 2020*	Independent 2021	All Sectors 2019	All Sectors 2020*	All Sectors 2021
Belfast	4.7	5.0	5.3	10.7	11.6	12.2	9.6	10.8	11.6
Northern	10.5	12.3	12.4	10.2	10.6	10.8	11.3	12.2	12.3
South Eastern	12.4	13.3	14.2	14.2	15.3	15.8	14.4	15.6	16.2
Southern	11.1	13.1	12.1	11.9	14.1	13.0	12.0	14.2	13.2
Western	6.6	6.4	6.8	10.8	11.1	11.3	11.1	11.5	12.0
Northern Ireland	9.1	10.3	10.5	11.7	12.6	12.8	11.8	13.0	13.2

Please note tables have been reformatted from previous publications. Tables 5 - 7 correspond to Table 3 in publications prior to 2021.

Table 5: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided – 2019

Components may not add to totals due to rounding.

HSC Trust	Statutory No. of Hours	Statutory %	Independent No. of Hours	Independent %	All Sectors No. of Hours
Normal	60,346	32%	130,130	68%	190,476
Out of Hours	18,522	26%	51,750	74%	70,272
Overnight, Live in & 24 Hour Services	1,462	9%	13,978	91%	15,440
Total	80,330	29%	195,858	71%	276,188

Table 6: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided – 2020

Components may not add to totals due to rounding.

HSC Trust	Statutory No. of Hours	Statutory %	Independent No. of Hours	Independent %	All Sectors No. of Hours
Normal	56,195	29%	135,945	71%	192,140
Out of Hours	18,389	26%	52,951	74%	71,340
Overnight, Live in & 24 Hour Services	1,003	6%	14,496	94%	15,499
Total	75,587	27%	203,392	73%	278,979

Table 7: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided – 2021

Components may not add to totals due to rounding.

HSC Trust	Statutory No. of Hours	Statutory %	Independent No. of Hours	Independent %	All Sectors No. of Hours
Normal	59,709	29%	145,544	71%	205,253
Out of Hours	19,739	27%	54,693	73%	74,432
Overnight, Live in & 24 Hour Services	1,546	8%	18,593	92%	20,139
Total	80,994	27%	218,830	73%	299,824

Please note tables have been reformatted from previous publications. Table 8 corresponds to Table 4 in publications prior to 2021.

Table 8: Percentage of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2019 - 2021)

Components may not add to totals due to rounding.

HSC Trust	Statutory 2019	Statutory 2020	Statutory 2021	Independent 2019	Independent 2020	Independent 2021	All Sectors 2019	All Sectors 2020	All Sectors 2021
Normal	75%	74%	74%	66%	67%	67%	69%	69%	68%
Out of Hours	23%	24%	24%	26%	26%	25%	25%	26%	25%
Overnight, Live in & 24 Hour Services	2%	1%	2%	7%	7%	8%	6%	6%	7%

Please note tables have been reformatted from previous publications. Table 9 corresponds to Table 5 in publications prior to 2021.

Table 9: Number of Clients Receiving Domiciliary Care Services, by Sector and HSC Trust (2019 - 2021)

HSC Trust	Statutory			Independent			Clients Receiving Domiciliary Care from both Sectors			Total Clients Receiving Domiciliary Care (excludes double counting)		
	2019	2020	2021	2019	2020	2021	2019	2020	2021	2019	2020	2021
Belfast	1,914	1,545	1,435	2,991	3,289	3,411	631	616	595	4,274	4,218	4,251
Northern	2,373	1,904	1,908	3,509	3,392	3,615	498	398	420	5,384	4,898	5,103
South Eastern	1,249	1,240	1,250	4,218	4,095	4,338	247	259	266	5,220	5,076	5,322
Southern	2,055	1,656	2,054	2,994	2,520	2,788	177	150	188	4,872	4,026	4,654
Western	1,243	994	1,039	3,028	2,797	2,925	596	518	601	3,675	3,273	3,363
Northern Ireland	8,834	7,339	7,686	16,740	16,093	17,077	2,149	1,941	2,070	23,425	21,491	22,693

Please note tables have been reformatted from previous publications. Table 10 corresponds to Table 6 in publications prior to 2021.

Table 10: Number of Clients Receiving Domiciliary Care Services, by Client Group and HSC Trust (2021)

*As the age and client group of 8 clients in Northern HSC Trust could not be provided, summing the clients in this table may differ from the total.

HSC Trust	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	3,217	548	31	119	31	226	70	9	902	3,349	4,251
Northern*	4,267	498	10	107	29	64	120	0	669	4,426	5,103
South Eastern	4,271	487	91	340	61	55	17	0	882	4,440	5,322
Southern	3,689	469	14	192	53	75	144	18	754	3,900	4,654
Western	2,784	396	7	108	29	17	22	0	521	2,842	3,363
Northern Ireland	18,228	2,398	153	866	203	437	373	27	3,728	18,957	22,693

Please note tables have been reformatted from previous publications. Table 11 corresponds to Table 7 in publications prior to 2021. Table 12 corresponds to Table 8 in publications prior to 2021.

Table 11: Number of Clients Receiving Domiciliary Care Services, by Client Group and HSC Trust (2021)

Components may not add to totals due to rounding.

* As the age and client group of 8 clients in Northern HSC Trust could not be provided, summing the clients in this table may differ from the total.

Client Group	Number of Clients	% of Total Clients
Aged 18 - 64	3,728	16%
Clients with a Physical Disability	2,398	11%
Clients with a Learning Disability	866	4%
Clients with Mental Health Needs	437	2%
Other	27	<1%
Aged 65 & over	18,957	84%
Total *	22,693	100%

Table 12: Number of Clients Receiving Domiciliary Care Services, by Age Group and HSC Trust (2021)

*As the age and client group of 8 clients in Northern HSC Trust could not be provided, total clients for this Trust may differ from those recorded in Tables 9-11.

HSC Trust	18 - 64	65 & Over
Belfast	902	3,349
Northern*	669	4,426
South Eastern	882	4,440
Southern	754	3,900
Western	521	2,842
Northern Ireland	3,728	18,957

Please note tables have been reformatted from previous publications. Table 13 corresponds to Table 9 in publications prior to 2021.

Table 13: Number of Clients Receiving Domiciliary Care Services per 10,000 Population Aged 18 & Over, by Sector and HSC Trust (2019 - 2021)

Information is based on the population aged 18 & over within each HSC Trust (Source: Mid-Year Population Estimates, NISRA). Note that information for 2019 uses 2019 mid-year population estimate; 2020 and 2021 use 2020 mid-year population estimate.

Figures presented for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 9.

HSC Trust	Statutory 2019	Statutory 2020	Statutory 2021	% Change 2020 to 2021	Independent 2019	Independent 2020	Independent 2021	% Change 2020 to 2021	All 2019	All 2020	All 2021	% Change 2020 to 2021
Belfast	67.8	54.8	50.9	-7%	105.9	116.7	121.1	4%	173.7	171.6	172.0	0%
Northern	64.1	51.3	51.4	0%	94.7	91.5	97.5	7%	158.8	142.8	148.9	4%
South Eastern	44.3	43.9	44.3	1%	149.6	145.0	153.6	6%	193.9	188.9	197.8	5%
Southern	71.3	57.3	71.0	24%	103.9	87.1	96.4	11%	175.3	144.4	167.4	16%
Western	54.0	43.2	45.2	5%	131.6	121.6	127.1	5%	185.6	164.8	172.3	5%
Northern Ireland	60.8	50.5	52.8	5%	115.2	110.7	117.4	6%	176.0	161.1	170.3	6%

Rates per 10,000-population aged 18 & over.

Please note tables have been reformatted from previous publications. Table 14 corresponds to Table 10 in publications prior to 2021.

Table 14: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2021)

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	Total
Belfast	19,126	17%	90,192	83%	109,318
Northern	40,634	30%	96,483	70%	137,117
South Eastern	22,397	17%	112,801	83%	135,198
Southern	38,858	43%	52,492	57%	91,350
Western	13,672	17%	64,763	83%	78,435
Northern Ireland	134,687	24%	416,731	76%	551,418

Please note tables have been reformatted from previous publications. Tables 15-17 correspond to Table 11 in publications prior to 2021.

Table 15: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2021) - Length of Visit = 15 minutes or less

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	9,710	20%	39,841	80%	49,551
Northern	22,379	31%	50,420	69%	72,799
South Eastern	6,953	21%	26,394	79%	33,347
Southern	1,564	16%	8,445	84%	10,009
Western	1,092	27%	3,002	73%	4,094
Northern Ireland	41,698	25%	128,102	75%	169,800

Table 16: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2021) - Length of Visit = 16 to 30 minutes

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	8,252	16%	43,094	84%	51,346
Northern	15,508	28%	39,514	72%	55,022
South Eastern	13,275	16%	70,919	84%	84,194
Southern	17,724	41%	25,240	59%	42,964
Western	8,901	14%	55,122	86%	64,023
Northern Ireland	63,660	21%	233,889	79%	297,549

Table 17: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2021) - Length of Visit = More than 30 minutes

HSC Trust	Statutory No.	Statutory %	Independent No.	Independent %	All Sectors No.
Belfast	1,164	14%	7,257	86%	8,421
Northern	2,747	30%	6,549	70%	9,296
South Eastern	2,169	12%	15,488	88%	17,657
Southern	19,570	51%	18,807	49%	38,377
Western	3,679	36%	6,639	64%	10,318
Northern Ireland	29,329	35%	54,740	65%	84,069

Please note tables have been reformatted from previous publications. Table 18 corresponds to Table 12 in publications prior to 2021. Tables 19-20 correspond to Table 13 in publications prior to 2021

Table 18: Number of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2021)

HSC Trust	15 mins or less	%	16 – 30 mins	%	>30 mins	%	All Visits
Belfast	49,551	45%	51,346	47%	8,421	8%	109,318
Northern [^]	72,799	51%	55,022	40%	9,296	7%	137,117
South Eastern	33,347	25%	84,194	62%	17,657	13%	135,198
Southern	10,009	11%	42,964	47%	38,377	42%	91,350
Western	4,094	5%	64,023	82%	10,318	13%	78,435
Northern Ireland	169,800	31%	297,549	54%	84,069	15%	551,418

Table 19: Number of Clients who Received Domiciliary Care Visits, by Sector and HSC Trust (2021) - Length of Visit = 15 minutes or less

HSC Trust	Statutory 15 mins or less	Independent 15 mins or less	Total (excluding double counting) 15 mins or less
Belfast	839	2,285	2,838
Northern	1,424	2,544	3,968
South Eastern	548	1,557	2,037
Southern	163	697	860
Western	113	245	358
Northern Ireland	3,087	7,328	10,061

Table 20: Number of Clients who Received Domiciliary Care Visits by Sector and HSC Trust (2021) - Length of Visit = 16 to 30 minutes

HSC Trust	Statutory 16 to 30 mins	Independent 16 to 30 mins	Total (excluding double counting) 16 to 30 mins
Belfast	860	2,316	3,004
Northern	1,420	2,725	4,145
South Eastern	975	3,326	4,149
Southern	1,319	1,768	3,056
Western	793	2,717	3,510
Northern Ireland	5,367	12,852	17,864

Please note tables have been reformatted from previous publications. Table 21 corresponds to Table 14 in publications prior to 2021. Table 22 corresponds to Table 15 in publications prior to 2021.

Table 21: Number of Clients who Received Domiciliary Care Visits Lasting Less Than 15 Minutes, by Sector, Number of Visits and HSC Trust (2021)

Some cells have been suppressed in order to prevent the disclosure of personal data.

HSC Trust	Statutory 1 - 5 visits	Statutory 6 - 12 visits	Statutory 13 – 20 visits	Statutory 20 visits or more	Independent 1 - 5 visits	Independent 6 - 12 visits	Independent 13 – 20 visits	Independent 20 visits or more
Belfast	75	390	257	117	72	590	784	839
Northern [^]	51	453	402	518	63	624	619	1,238
South Eastern	36	216	184	112	49	361	621	526
Southern	*	85	32	*	73	250	255	119
Western	*	65	36	*	17	116	78	34
Northern Ireland	201	1,209	911	766	274	1,941	2,357	2,756

Table 22: Number of Clients who Received Domiciliary Care Visits Lasting 16-30 Minutes, by Sector, Number of Visits and HSC Trust (2021)

HSC Trust	Statutory 1 - 5 visits	Statutory 6 - 12 visits	Statutory 13 – 20 visits	Statutory 20 visits or more	Independent 1 - 5 visits	Independent 6 - 12 visits	Independent 13 – 20 visits	Independent 20 visits or more
Belfast	291	374	103	92	200	784	533	799
Northern	86	882	287	165	114	1,329	715	567
South Eastern	97	353	225	300	207	800	790	1,529
Southern	176	379	384	380	190	561	491	526
Western	50	443	201	99	214	743	632	1,128
Northern Ireland	700	2,431	1,200	1,036	925	4,217	3,161	4,549

Please note tables have been reformatted from previous publications. Tables 23-25 correspond to Table 16 in publications prior to 2021.

Table 23: Number of Clients Receiving Domiciliary Care Services, by Number of Visits and Contact Hours - 2019

Components may not add to totals due to rounding.

Some cells have been suppressed in order to prevent the disclosure of personal data.

Total Number of Contact Hours	1 visit	2 to 5 visits	6 or more visits	1 or more visits
Less than 5 hours	716	1,736	6,379	8,831
5 hours to less than 10 hours	50	222	7,736	8,008
10 hours to less than 20 hours	*	*	4,978	5,118
20 hours or more	*	*	3,550	3,617
Total	778	2,153	22,643	25,574

Table 24: Number of Clients Receiving Domiciliary Care Services, by Number of Visits and Contact Hours - 2020

Components may not add to totals due to rounding.

Some cells have been suppressed in order to prevent the disclosure of personal data.

Total Number of Contact Hours	1 visit	2 to 5 visits	6 or more visits	1 or more visits
Less than 5 hours	579	1,206	5,580	7,365
5 hours to less than 10 hours	38	183	7,118	7,339
10 hours to less than 20 hours	*	*	4,867	5,002
20 hours or more	*	*	3,648	3,726
Total	625	1,594	21,213	23,432

Table 25: Number of Clients Receiving Domiciliary Care Services, by Number of Visits and Contact Hours - 2021

Components may not add to totals due to rounding.

Total Number of Contact Hours	1 visit	2 to 5 visits	6 or more visits	1 or more visits
Less than 5 hours	524	1,163	5,662	7,349
5 hours to less than 10 hours	29	204	6,717	6,950
10 hours to less than 20 hours	27	171	6,030	6,228
20 hours or more	4	63	4,169	4,236
Total	584	1,601	22,578	24,763

Please note tables have been reformatted from previous publications. Table 26 corresponds to Table 17 in publications prior to 2021.

Table 26: Number of Clients Receiving Domiciliary Care Services, by Contact Hours Provided and HSC Trust (2021)

Components may not add to totals due to rounding.

The total figures in this table will differ to those in Tables 9 & 10 as the double counting of clients receiving domiciliary care from both statutory and independent services have not been excluded.

HSC Trust	0 - 5 hours.	%	More than 5 hours to 10 hours	%	More than 10 hours to 20 hours	%	More than 20 hours	%	Total
Belfast	1,890	39%	1,304	27%	844	17%	808	17%	4,846
Northern	1,614	29%	1,585	29%	1,727	31%	597	11%	5,523
South Eastern	1,309	23%	1,575	28%	1,479	26%	1,225	22%	5,588
Southern	1,140	24%	1,356	28%	1,305	27%	1,041	21%	4,842
Western	1,396	35%	1,130	29%	873	22%	565	14%	3,964
Northern Ireland	7,349	30%	6,950	28%	6,228	25%	4,236	17%	24,763

Please note tables have been reformatted from previous publications. Tables 27-28 correspond to Table 18 in publications prior to 2021.

Figures presented in Tables 27 – 29 for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 9 of this publication.

Table 27: Number of Clients Receiving Domiciliary Care Services, by Sector, Contact Hours Provided and HSC Trust (2019)

HSC Trust	Statutory	Statutory	Statutory	Statutory	Independent	Independent	Independent	Independent	All	All	All	All
	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours
Belfast	1,274	485	88	67	1,015	897	540	539	2,289	1,382	628	606
Northern	940	936	355	142	1,031	1,334	683	461	1,971	2,270	1,038	603
South Eastern	505	425	176	143	1,099	1,263	1,040	816	1,604	1,688	1,216	959
Southern	643	548	537	327	747	929	701	617	1,390	1,477	1,238	944
Western	611	371	224	37	966	820	774	468	1,577	1,191	998	505
Northern Ireland	3,973	2,765	1,380	716	4,858	5,243	3,738	2,901	8,831	8,008	5,118	3,617

Table 28: Number of Clients Receiving Domiciliary Care Services, by Sector, Contact Hours Provided and HSC Trust (2020)

HSC Trust	Statutory	Statutory	Statutory	Statutory	Independent	Independent	Independent	Independent	All	All	All	All
	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours
Belfast	995	403	86	61	992	953	688	656	1,987	1,356	774	717
Northern	650	801	335	118	901	1,336	695	460	1,551	2,137	1,030	578
South Eastern	486	421	214	119	923	1,173	1,086	913	1,409	1,594	1,300	1,032
Southern	473	421	461	301	553	749	625	593	1,026	1,170	1,086	894
Western	520	294	146	34	872	788	666	471	1,392	1,082	812	505
Northern Ireland	3,124	2,340	1,242	633	4,241	4,999	3,760	3,093	7,365	7,339	5,002	3,726

Please note tables have been reformatted from previous publications. Table 29 corresponds to Table 18 in publications prior to 2021.

Table 29: Number of Clients Receiving Domiciliary Care Services, by Sector, Contact Hours Provided and HSC Trust (2021)

HSC Trust	Statutory	Statutory	Statutory	Statutory	Independent	Independent	Independent	Independent	All	All	All	All
	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours	under 5 hours	5 to under 10 hours	10 hours to under 20 hours	20 or more hours
Belfast	912	358	95	70	978	946	749	738	1,890	1,304	844	808
Northern	671	802	325	110	943	783	1,402	487	1,614	1,585	1,727	597
South												
Eastern	439	410	275	126	870	1,165	1,204	1,099	1,309	1,575	1,479	1,225
Southern	524	559	583	388	616	797	722	653	1,140	1,356	1,305	1,041
Western	514	322	156	47	882	808	717	518	1,396	1,130	873	565
Northern Ireland	3,060	2,451	1,434	741	4,289	4,499	4,794	3,495	7,349	6,950	6,228	4,236

Please note tables have been reformatted from previous publications. Table 30 corresponds to Table 19 in publications prior to 2021.

Table 30: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector and HSC Trust (2019 - 2021)

The number of clients receiving intensive domiciliary care services from the statutory and independent sectors may not sum to the total for Northern Ireland, because clients may be receiving services from both sectors. Similarly, a number of clients may become an intensive case if the number of domiciliary care contact hours and visits from both sectors are totalled.

HSC Trust	Statutory 2019	Statutory 2020	Statutory 2021	Independent 2019	Independent 2020	Independent 2021	Total Clients 2019	Total Clients 2020	Total Clients 2021
Belfast	155	147	164	1,051	1,323	1,458	1,310	1,576	1,726
Northern	497	452	434	1,117	1,123	1,844	1,665	1,597	1,711
South Eastern	308	322	391	1,815	1,948	2,235	2,179	2,376	2,656
Southern	862	760	969	1,227	1,128	1,270	2,125	1,918	2,267
Western	261	180	203	1,235	1,132	1,231	1,625	1,428	1,483
Northern Ireland	2,083	1,861	2,161	6,445	6,654	8,038	8,904	8,895	9,843

Please note tables have been reformatted from previous publications. Table 31 corresponds to Table 20 in publications prior to 2021. Table 32 corresponds to Table 21 in publications prior to 2021.

For Table 31 and Table 32 as the age and client group of 2 clients in Northern HSC Trust could not be provided, total clients for this Trust may differ from those recorded in Table 30.

Table 31: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group and HSC Trust (2021)

Some cells have been suppressed in order to prevent the disclosure of personal data.

Individual totals may not sum to the total value, as the age and client group of some clients is unknown.

HSC Trust	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	1,288	248	*	30	*	111	25	5	394	1,332	1,726
Northern	1,374	214	*	45	*	12	54	0	271	1,438	1,709
South Eastern	2,098	210	41	251	41	*	4	*	472	2,184	2,656
Southern	1,899	199	9	57	19	22	56	6	284	1,983	2,267
Western	1,270	161	*	35	*	*	4	*	197	1,286	1,483
Northern Ireland	7,929	1,032	72	418	79	157	143	11	1,618	8,223	9,841

Table 32: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and Client Group (2019 - 2021)

Components may not add to totals due to rounding.

Some cells have been suppressed in order to prevent the disclosure of personal data.

HSC Trust	2019		2020		2021	
	No.	%	No.	%	No.	%
Aged 18 - 64	1,437	16%	1,499	17%	1,618	16%
Clients with a Physical Disability	960	11%	939	11%	1,032	10%
Clients with a Learning Disability	405	5%	400	4%	418	4%
Clients with Mental Health Needs	*	<1%	*	2%	157	2%
Clients with No Material Handicap	*	<1%	*	<1%	11	<1%
Aged 65 & over	7,466	84%	7,391	83%	8,223	84%
Total	8,903	100%	8,890	100%	9,841	100%

Please note tables have been reformatted from previous publications. Table 33 corresponds to Table 22 in publications prior to 2021.

For Table 33, as the age and client group of 2 clients in Northern HSC Trust could not be provided, total clients for this Trust may differ from those recorded in Table 30.

Table 33: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2019 - 2021)

Individual totals may not sum to the total value quoted in previous tables, as the age and client group of some clients is unknown.

HSC Trust	2019	2019	2020	2020	2021	2021
	18 - 64	65 & Over	18 - 64	65 & Over	18 - 64	65 & Over
Belfast	296	1,014	394	1,182	394	1,332
Northern*	248	1,416	238	1,354	271	1,438
South Eastern	434	1,745	442	1,934	472	2,184
Southern	272	1,853	239	1,679	284	1,983
Western	187	1,438	186	1,242	197	1,286
Northern Ireland	1,437	7,466	1,499	7,391	1,618	8,223

Appendix D: CC7B Information Return and Guidance

DOMICILIARY CARE SERVICES FOR ADULTS PROVIDED DURING THE SURVEY WEEK

CC7B

Provider Name:	<input type="text"/>	Provider Code:	<input type="text" value="Enter Provider Name"/>
Week Ending:	<input type="text"/>	Validation Errors	<input type="text" value="-"/>

Contact Details Regarding this Form

Contact Name:	<input type="text"/>	Contact Email:	<input type="text"/>
Telephone Number:	<input type="text"/>	Job Title:	<input type="text"/>

Purpose of this Collection

The purpose of this collection is to provide a more comprehensive picture of people being supported to live at home, and to quantify the level of support they receive. This form is intended to capture all persons receiving domiciliary care, both directly by HSC Trusts and by the independent sector.

This information will be used to inform key ministerial targets.

For help or assistance using this system, please contact the System Administrator : Tel 028 90 523299

All queries regarding this form should be made to:

Community Information Branch

Email: cib@health-ni.gov.uk

Table 1 Domiciliary Care Contact Hours (excluding travelling time) during the Survey Week

Please provide whole numbers only

If Services are provided but data are not available, please enter "N/A".

Information on the number of contact hours provided during the survey week for each client should be rounded to the nearest hour, i.e. round-down for cases of less than 30 minutes and round-up for cases of 30 minutes or more.

Type of Service	Total number of domiciliary care contact hours provided	
	Statutory	Independent
1 Normal Hours		
2 Out of Hours		
3 Overnight, Live-in & 24hour Services		
4 TOTAL		
	A	B
	4	4

Table 2A Number of Clients who Received Domiciliary Care Services Provided Directly by HSC Trusts During the Survey Week

Each box should contain the number of clients

Enter services provided directly by HSC Trusts (Independent provision should be included in Table 2B)

Provide actual values rather than planned.

Services Provided by Statutory Sector				
Total Hours Provided during the Week	Total visits during the week			Total Clients Visited
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				
	A	B	C	D
	4	4	4	4

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 2B Number of Clients who Received Domiciliary Care Services Provided by the Independent Sector During the Survey Week

Each box should contain the number of clients

Enter services provided under contract using the voluntary or private sector.

Provide actual values rather than planned.

Services Provided by Independent Sector				
Total Hours Provided during the Week	Total visits during the Survey week			Total Clients Visited
	one visit	two - five visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				
	A	B	C	D
	4	4	4	4

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 3A Number of Clients Receiving Domiciliary Care Services from both the Statutory and Independent Sectors during the Survey Week

1	Number of Clients Receiving Domiciliary Care Services from both Statutory & Independent Sectors	
		A

Table 3B Total Number of Client's who Received Domiciliary Care Services during the Survey Week

1	Total Number of Clients receiving Domiciliary Care		4
		A	

Table 3C Number of Clients Receiving an Intensive Domiciliary Care Service (More than 10 hours and 6 or more visits) during the Survey Week

1	Number of Clients receiving Intensive Domiciliary Care	
		A

This Cell may differ to the number of clients receiving intensive domiciliary care services from Tables 2A & 2B (Cells 3C + 4C), because some clients will receive services from both sectors.

Table 3D Number of Clients Receiving Domiciliary Care Service, split by Age and Client Group

Client Group	Intensive Domiciliary Care	All Domiciliary Care
1 Elderly Aged 65 & Over		
2 Physical Disability Aged 18 - 64		
3 Physical Disability Aged 65 & Over		
4 Learning Disability Aged 18 - 64		
5 Learning Disability Aged 65 & Over		
6 Mental Health Aged 18 - 64		
7 Mental Health Aged 65 & Over		
8 No Material Handicap Aged 18 - 64		
9 Total Aged 18 - 64		
10 Total Aged 65 & Over		

Validations:
See Guidance

4

4

Table 4 Number of Visits made to Clients Receiving Domiciliary Care Services from the Statutory and Independent Sectors during the Survey Week

Please provide whole numbers only

Provide actual values rather than planned.

Sector	Number of Visits Completed During the Survey Week
1 Statutory	
2 Independent	
3 TOTAL	

Table 5 Number of 15-Min Timeband Visits made to Clients Receiving Domiciliary Care Services from the Statutory Sector and Independent Sectors during the Survey Week

Please provide whole numbers only

Provide actual values rather than planned.

15-Min Timeband Visits Provided during the Survey Week			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

6

6

6

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6A Number of Clients who Received 15-min Timeband visits during the Survey Week

Each box should contain the number of clients

Please provide whole numbers only

Provide actual values rather than planned.

Number of Clients who Received 15-min Timeband visits			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6B Total Number of Clients who Received 15-min or less visits during the Survey

1 Total Number of Clients who Received 15-min or less visits
--

--

4

A

This Cell may differ to the number of clients receiving 15 min or less visits in Table 6A, because some clients will receive 15 min or less visits from both sectors.

Table 6C Total Number of Clients who Received 16-30 min visits during the Survey Week

1	Total Number of Clients who Received 16-30 min visits		4
---	--	--	---

A

This Cell may differ to the number of clients receiving 16-30 min visits in Table 6A, because some clients will receive 16-30 min visits from both sectors.

Table 7A

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Statutory Sector						
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	TOTAL	
1	Number of clients who received 15 mins or less visits by the following bands					4
2	Number of clients who received 16-30 min visits by the following bands					4
3	TOTAL					4

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column H)

Table 7B

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Independent Sector						
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	Total	
1	Number of clients who received 15 mins or less visits by the following bands					4
2	Number of clients who received 16-30 min visits by the following bands					4
3	TOTAL					4

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column H)

Worked Example of HSC Trust Domiciliary Care Provision

	Name of Client				
	Client A	Client B	Client C	Client D	Client E
Monday	3 hours		4 hours	2 hours	3 x 8hr shift
Tuesday				2 hours	3 x 8hr shift
Wednesday		24 hour service	3 hours	2 hours	3 x 8hr shift
Thursday				1 hour	3 x 8hr shift
Friday			4 hours	2 hours	3 x 8hr shift
Saturday		24 hour service		2 hours	3 x 8hr shift
Sunday					3 x 8hr shift
Total Contact Hours	3 hours	More than 20 hours including overnight / live-in / 24hr services	11 hours	11 hours	More than 20 hours, including overnight / live-in / 24hr services
Number of Visits	1 visit	2 visits	3 visits	6 visits	7 visits

<p>In this case the client has received 1 visit for a total of 3 hours during the survey week. Therefore the client should be recorded in Cell 1A.</p>	<p>In this case the client has received 2 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4B.</p>	<p>In this case the client has received 3 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3B.</p>	<p>In this case the client has received 6 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3C.</p>	<p>In this case the client has received 7 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4C.</p>
--	---	--	--	---

	Total visits during the week			TOTAL CLIENTS VISITED
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours	1			1
2 5 to 10 hours				0
3 10 to 20 hours		1	1	2
4 20 hours or more		1	1	2
5 TOTAL	1	2	2	5

A B C

Guidance

This return collects information on the number of clients receiving domiciliary care services in their own homes including sheltered accommodation, provided either:

- ▶ directly by HSC Trusts;
- or ▶ under contract to the HSC Trust by the independent sector.

The return requests information for adults only i.e. where the client is an adult rather than a child with services provided to their family.

Domiciliary Care: encompasses the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services that are necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety and ease in their home.

Survey Week: Information should relate to services provided during the Survey Week (Sunday to Saturday) in September of the current year.

If you consider this survey week to be unrepresentative for exceptional reasons outside your control (e.g. industrial action) information may be supplied for an appropriate alternative representative week. Please notify Community Information Branch as soon as possible if this is the case.

Please record **actual** domiciliary care services provided rather than planned provision.

INFORMATION TO BE INCLUDED

- ✓ Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts.
- ✓ Overnight, Live-in and 24-hour services.
- ✓ Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 - ▶ Routine household tasks within or outside the home;
 - ▶ Personal care of the client; and,
 - ▶ Shopping;
- ✓ Domiciliary care services must include three key elements:
 - ▶ Provision must be in or centred on the client's own home;
 - ▶ Some definite manual activity and / or social emotional support is involved; and,
 - ▶ Service must be funded wholly or partly by the Social Services Department.

Social / emotional support in most cases is delivered on a regular schedule, as part of the Trusts domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health cases to ensure that e.g. they take tablets / eat / don't walk out of the house.

*In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support **does not** include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.*

Also counted is home care provided in sheltered / supported housing. DO NOT include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.

INFORMATION TO BE EXCLUDED

- × Services provided to clients in residential and nursing care, with the exception of nurse led domiciliary care services;
- × Services provided totally by the private sector **and** paid for completely by the client;
- × Services such as day care, meals services, transport and equipment;
- × Services provided to clients by Direct Payments;
- × Informal drop-ins, conversations etc, unless this is formal and has an identifiable output;
- × Respite care in support of the client's regular carer should not be included if the client is placed into a care home. This covers situations where help is provided at the client's home to enable the carer some respite from their caring role;
- × Activity funded from the supporting people grant should not be recorded as home care on this return. However, if the client is also receiving home care provided or commissioned by the HPSS and paid for from HPSS expenditure, then only include the activity funded by Social Services.

DEFINITIONS

Contact Hours	Contact Hours refers to the number of hours staff are in contact with or directly serving the client, excluding travel time during the survey week.
Normal Hours	Normal Hours refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.
Out of Hours	Out of Hours refers to services which are provided outside of the normal working day.
Overnight Services	Overnight Services refer to night sitting services which are carried out on a regular or adhoc basis.
Live-In Services	Live-In Services refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.
24 Hour Services	24 Hour Services refer to round the clock domiciliary care services provided by several workers on a shift basis.
15-Min Timeband Contacts	15-Min timeband contacts refers to discrete 15 min-time periods that staff are in direct contact with or directly serving the client, excluding travel time during the survey week.
Statutory Sector	Statutory sector in this return refers to services provided directly by Health & Social Care Trusts.
Independent Sector	The Independent sector for the purposes of this return refers to all services provided by private and voluntary agencies under contract from Health & Social Care Trusts.
Provision Under Contract	Include any organisation with which the Trust has a purchase arrangement for home help or home care provision, whether it is called a service contract, service agreement, partnership arrangement or grant arrangement.
Total Hours	<i>Total hours provided refers to the total number of hours of domiciliary care services provided to the client during the survey week.</i>

In Tables 2A and 2B, count the total number of hours provided by each distinct individual staff visit, i.e.

▶ if two or more domiciliary care workers visit a client at the same time, the number of hours provided should be recorded as the combined hours.

▶ if a domiciliary care worker visits more than one client at the same time, the total length of time providing domiciliary care on this visit should be split and attributed to each client. For example, if a domiciliary care worker visits a house to provide three hours of domiciliary care services to two clients at the same time, this 3 hours should be broken down and attributed to each client, i.e client A received 1 hour and client B received 2 hours.

Number of Visits Number of visits refers to the total number of visits to the client during the survey week.

In Tables 2A and 2B, count each distinct individual staff visit separately, i.e. ,

- ▶ *one domiciliary care worker visits twice during the same day should be recorded*
 - ▶ *two domiciliary care workers visit a client at the same time should be recorded*
 - ▶ *one domiciliary care worker visits more than one client at the same time should be recorded as 1 visit for each client. The length of time attributed to each client should be recorded accurately and differentially if appropriate, i.e. if one member of staff visits 2 clients at the same time for 3 hours and provides domiciliary care to one client for 2 hours and the other for 1 hour, this should be recorded as 2 visits: 1 for 2 hours and 1 for 1 hour;*
- EXCEPTION: for overnight / live-in / 24 hour services count each 24 hour period covered as 1 visit.**

Services provided by more than 1 sector

- ▶ In Table 1, where a client is receiving services from more than one sector (both Statutory and Independent), information on contact hours should be recorded separately for each sector contributing to the services;
- ▶ In Table 2, where a service is provided to a client by more than one sector (both Statutory and Independent), detail information under both sections and the contact time and visits provided separately by each;
- ▶ In Table 3B, information should show the total number of clients receiving a domiciliary care service. Please take care not to double count clients receiving domiciliary care from more than one sector. For example if a client is receiving a domiciliary care service from both the statutory and independent sectors, they should only be counted once in Tables 3B, 3C and 3D but will be counted in both Tables 2A and 2B.

Intensive domiciliary care service

For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.

Personal Care

Personal Care is defined as undertaking any activity which requires a degree of close personal and physical contact with individuals who regardless of age, for reasons associated with disability, frailty, illness, mental health or personal physical capacity are unable to provide for themselves without assistance.

INSTRUCTIONS & VALIDATIONS

Enter whole numbers only.

If services are not provided, enter "0".

If services are provided but data are not available, enter "N/A".

Table 1:

Information on the number of contact hours provided during the survey week for each client should be rounded to the nearest hour i.e. round down for cases of less than 30 minutes and round up for cases of 30 minutes or more.

The 'Statutory' total must equal the sum of the rows.

The 'Independent' total must equal the sum of the rows.

Table 2A & 2B:

Provide actual values rather than planned.

In Table 2A, enter services provided directly by HSC Trusts.

In Table 2B, enter services provided under contract using the voluntary or private sector.

The '1 visit' total must equal the sum of the rows.

The '2-5 visits' total must equal the sum of the rows.

The '6 or more visits' total must equal the sum of the rows.

The 'Total Clients Visited' total must equal the sum of the rows.

The 'Less than 5 hours' total must equal the sum of the columns.

The '5-10 hours' total must equal the sum of the columns.

The '10-20 hours' total must equal the sum of the columns.

The '20 hours or more' total must equal the sum of the columns.

Table 3A:

Enter the number of clients receiving domiciliary care services from both the statutory & independent sectors i.e. those who have been counted in both Table 2A and Table 2B.

Table 3B:

This figure must be equal to the sum of the total clients visited in Tables 2A & 2B minus Table 3A.

Table 3C:

This value may differ from the number of clients receiving intensive domiciliary care services from Tables 2A and 2B as some clients may receive services from both sectors.

Table 3D: Intensive Domiciliary Care

The 'Total Aged 18-64' must equal the sum of the 'Aged 18-64' rows.

The 'Total Aged 65 & Over' must equal the sum of the 'Aged 65 & Over' rows.

The 'Total Aged 18-64' plus the 'Total Aged 65 & Over' must equal Table 3C.

Table 3D: All Domiciliary Care

The 'Total Aged 18-64' must equal the sum of the 'Aged 18-64' rows.

The 'Total Aged 65 & Over' must equal the sum of the 'Aged 65 & Over' rows.

The 'Total Aged 18-64' plus the 'Total Aged 65 & Over' must equal Table 3B.

Table 4: Number of Visits

The 'Total Number of Visits' must equal the sum of the 'Statutory' & 'Independent' rows.

Table 5: Number of 15-Min Timeband Visits

The 'Total Number of 15-Min or less Visits' must equal the sum of the 'Statutory' & 'Independent' rows.

The 'Total Number of 16-30 Min Visits' must equal the sum of the 'Statutory' & 'Independent' rows.

The 'Total Number of 15-Min Timeband visits' must equal the sum of the total 'Statutory' & 'Independent' rows.

The 'Total' values for Statutory and Independent should be less than those in Table 4.

Table 6A: Number of Clients

The 'Total Number of Clients Receiving 15 Min or less Visits' must equal the sum of the 'Statutory' & 'Independent' rows.

The 'Total Number of Clients Receiving 16-30 Min Visits' must equal the sum of the 'Statutory' & 'Independent' rows.

The 'Total Number of Clients Receiving 15-Min Timeband visits' must equal the sum of the total 'Statutory' & 'Independent' rows.

Table 6B: Number of Clients

This value may differ from the number of clients receiving total 15-Min Timeband Visits in Table 6a as some clients may receive 15 Min Timeband Visits from both sectors.

In Table 6B, information should show the total number of clients receiving a 15 Min or less visit. Please take care not to double count clients receiving 15 Min or less visits from more than one sector. For example if a client is receiving a 15 Min or less visit from both the statutory and independent sectors, they should only be counted once in Table 6B, but will be counted twice in Table 6A.

Table 6C: Number of Clients

This value may differ from the number of clients receiving total 16-30 Min Visits in Table 6a as some clients may receive 15 Min Timeband Visits from both sectors.

In Table 6C, information should show the total number of clients receiving a 16-30 Min visit. Please take care not to double count clients receiving 16-30 Min visits from more than one sector. For example if a client is receiving a 16-30 Min visit from both the statutory and independent sectors, they should only be counted once in Table 6C, but will be counted twice in Table 6A.

Table 7A & 7B:

Provide actual values rather than planned.

In Table 7A, enter services provided directly by HSC Trusts.

In Table 7B, enter services provided under contract using the voluntary or private sector.

The '1-5 visits' total must equal the sum of the rows.

The '6-12 visits' total must equal the sum of the rows.

The '13-20 visits' total must equal the sum of the rows.

The '20 visits or more' total must equal the sum of the rows.

The 'Total Clients Visited' total must equal the sum of the rows.

The 'Number of clients who received 15 min or less visits by the following bands' total must equal the sum of the columns.

The 'Number of clients who received 16-30 min visits by the following bands' total must equal the sum of the columns.

Additional Information

The appropriate contact point for more detailed analyses or to answer queries in relation to the data is:

Community Information Branch
Information & Analysis Directorate
Department of Health
Stormont Estate
Belfast
BT4 3SQ

Tel: 028 90 522342
Email: cib@health-ni.gov.uk

This and other statistical bulletins published by Community Information Branch are available to download on the DoH website at:

[Social care statistics | Department of Health \(health-ni.gov.uk\)](#)

Please note that detailed children community information is available at this address.