

INFORMATION
ANALYSIS
DIRECTORATE



Domiciliary Care Services for Adults in Northern Ireland (2016)



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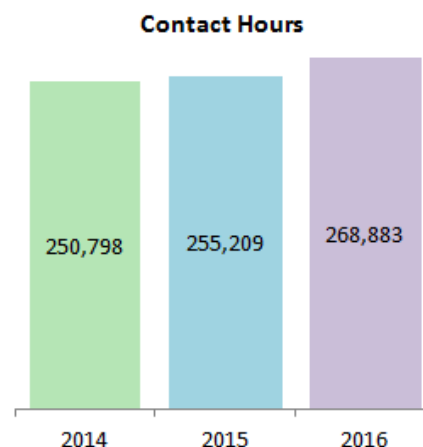
We would greatly welcome any feedback that you have regarding the content of this publication. Please send any comments you may have to cib@health-ni.gov.uk.

Key Findings

During the survey week in September 2016:

Contact Hours

- An estimated 268,883 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 5% (13,674) from the survey week in 2015 (255,209).
- The statutory sector provided 30% of domiciliary care contact hours, with 70% provided by the independent sector.
- An average of 11.3 domiciliary care contact hours were provided per client, an increase of 3% when compared to 2015 (11.0).

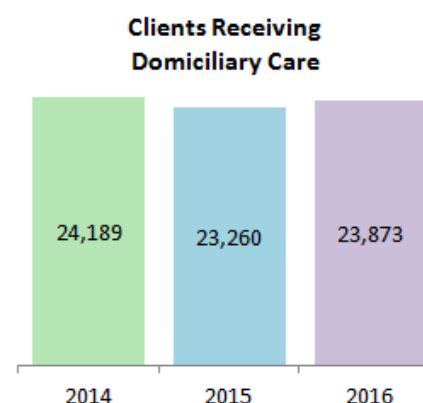


Clients Receiving Domiciliary Care

- HSC Trusts provided domiciliary care services for 23,873 clients, 3% more than the number during the survey week in 2015 (23,260).

Domiciliary Care Visits

- 436,174* domiciliary care visits were provided to clients, 31% from the statutory sector and 69% from the independent sector.
- Half (50%) of all domiciliary care visits provided to clients were between 16 and 30 minutes long. Almost three in ten (29%) visits were 15 minutes or less and over one in five* (21%) were more than 30 minutes long.
- 9,825 clients received a domiciliary care visit lasting 15 minutes or less, over two-fifths (41%) of all clients receiving domiciliary care.

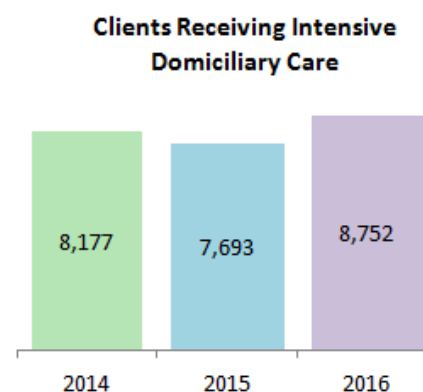


Service Intensity

- Nearly nine-tenths (86%) of all clients receiving domiciliary care services received 6 or more visits. The proportion of clients receiving 6 or more visits has increased by 5% (980) since 2012.

Clients Receiving Intensive Domiciliary Care

- 8,752 clients received intensive domiciliary care services, 14% (1,059) more than during the survey week in 2015 (7,693).



* The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings.

About Us



Statistics and research for the **Department of Health** is provided by the Information and Analysis Directorate (IAD). IAD is responsible for compiling, processing, analysing, interpreting and disseminating a wide range of statistics covering health and social care.



The statisticians within IAD are outposted from the Northern Ireland Statistics & Research Agency (NISRA) and the statistics are produced in accordance with the principles and protocols set out in the [Code of Practice for Official Statistics](#).

<https://www.health-ni.gov.uk/topics/doh-statistics-and-research>

IAD comprises four statistical sections: Hospital Information, Community Information, Public Health Information & Research and Project Support Analysis.

This publication is produced by Community Information Branch.

Our Vision and Values

- *Provide up-to-date, quality information on children and adult social services and community health;*
- *to disseminate findings widely with a view to stimulating debate, promoting effective decision-making and improvement in service provision; and*
- *be an expert voice on social care information.*

About Community Information Branch

The purpose of Community Information Branch (CIB) is to promote effective decision making in children and adult social services by providing quality information and analysis.

We collect, analyse, and publish a wide range of community information that is used to help monitor the delivery of personal social services policy. Information collected by CIB is used to assess HSC Trust performance, for corporate monitoring, policy evaluation, and to respond to parliamentary/assembly questions.

Information is widely disseminated through a number of regular key statistical publications and ad hoc reports, details of which are available online.

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Introduction

Domiciliary care is defined as the range of services put in place to support an individual in their own home. Services may involve routine household tasks within or outside the home, personal care of the client and other associated domestic services necessary to maintain an individual in an acceptable level of health, hygiene, dignity, safety and ease in their home.

'People First', the Department of Health's (DoH) vision for community care was published in 1993 with six core objectives, including the development of domiciliary care services to enable more people to continue to live in their own homes. When introduced, it focused solely on 'care management' cases; although, over time the interpretation of the term 'care management' deviated, with a wide variance established across the legacy HSS Trusts. These differing interpretations were highlighted further during the Review of Public Administration (RPA) when HSS Trusts were merged into the current Health and Social Care (HSC) Trust areas. In addition, as the data collection process at that time focused only on 'care managed' cases, a substantial number of people receiving less complex domiciliary care packages were not being counted.

To rectify inconsistencies with information on domiciliary care, the DoH discontinued the collection of domiciliary care via the CC7 statistical return from 30 September 2007, and introduced a new statistical return, CC7b, in 2008 that would provide a comprehensive picture of all domiciliary care services provided in the community, regardless of their complexity.

For 2016, information collected on the CC7b return related to the survey week 11th – 17th September 2016. The survey gathered information on the number of contact hours of domiciliary care provided, the number of clients receiving these services, the number of domiciliary care visits provided and the length of these visits during the survey week, broken down by sector providing the service and HSC Trust.

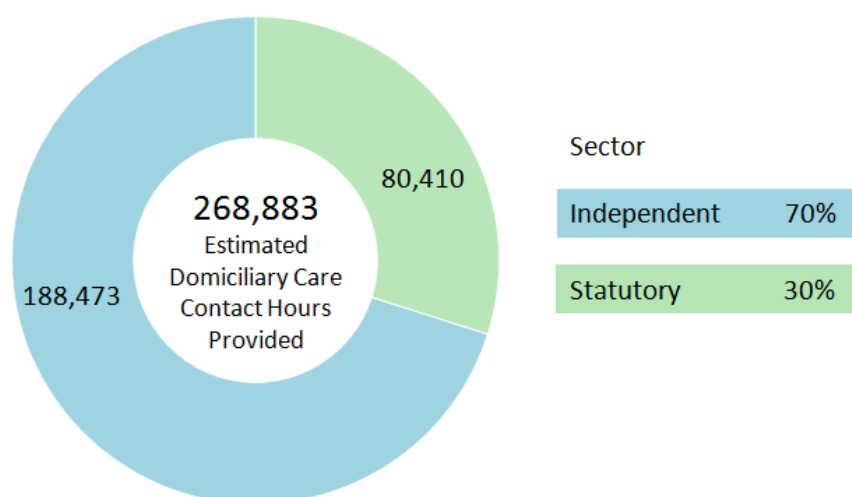
The DoH would like to sincerely thank all HSC Trust staff who assisted in the provision of this information.

Contact Hours ¹

During the survey week in 2016, an estimated 268,883 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 5% (13,674) from the survey week in 2015 (255,209).

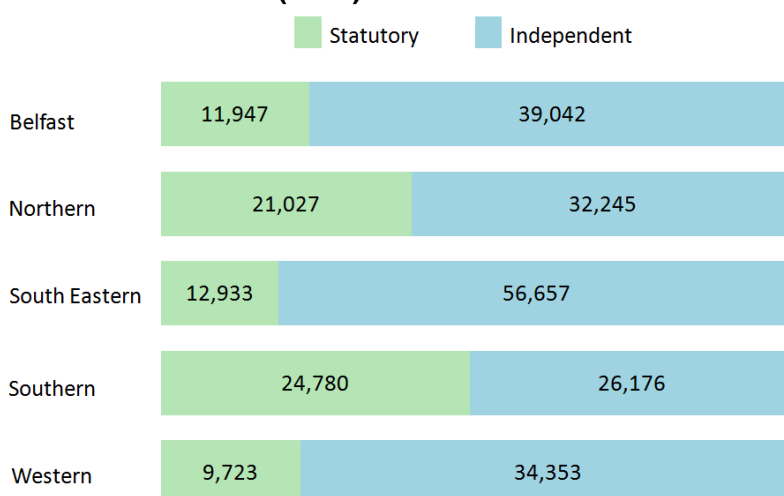
Figure 1 below shows that 3 out of 10 (30%) domiciliary care contact hours were provided by the statutory sector with the independent sector providing 7 out of 10 (70%).

Figure 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector (2016)



Higher proportions of domiciliary care contact hours were provided by the independent sector than the statutory sector in all five HSC Trusts. This ranged from over four-fifths (81%) in the South Eastern HSC Trust, to just over half (51%) in the Southern HSC Trust, as shown in Figure 2 below.

Figure 2: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2016)



For a breakdown of estimated domiciliary care contact hours provided by sector and HSC Trust, see Table 1 in Appendix C.

¹ For definition refer to Appendix B (point 6).

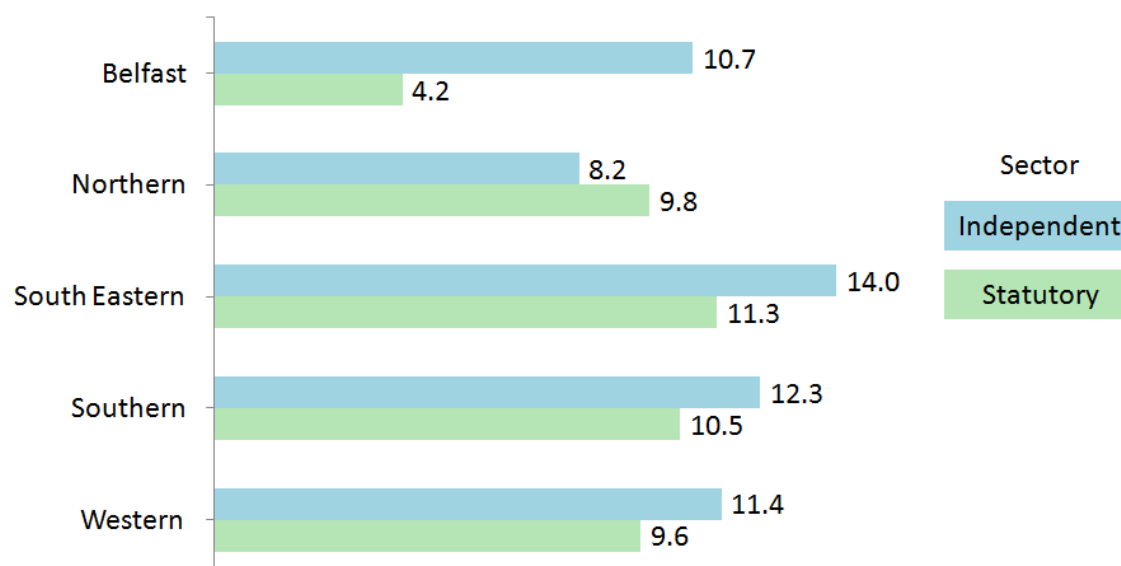
Average Number of Contact Hours Provided

During the survey week in 2016, an average of 11.3 domiciliary care contact hours were provided per client, an increase of 3% when compared to 2015 (11.0).

The average number of domiciliary care contact hours provided per client during the survey week in 2016 was considerably higher for the independent sector (11.4) than for the statutory sector (8.7). This difference may be due to more intensive domiciliary care packages being contracted out to independent providers by the statutory sector.

Four out of five HSC Trusts had a higher average number of domiciliary care contact hours per client provided by the independent sector than the statutory sector during the survey week. The Northern HSC Trust had more contact hours per client provided by the statutory sector, as shown in Figure 3 below.

Figure 3: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2016)

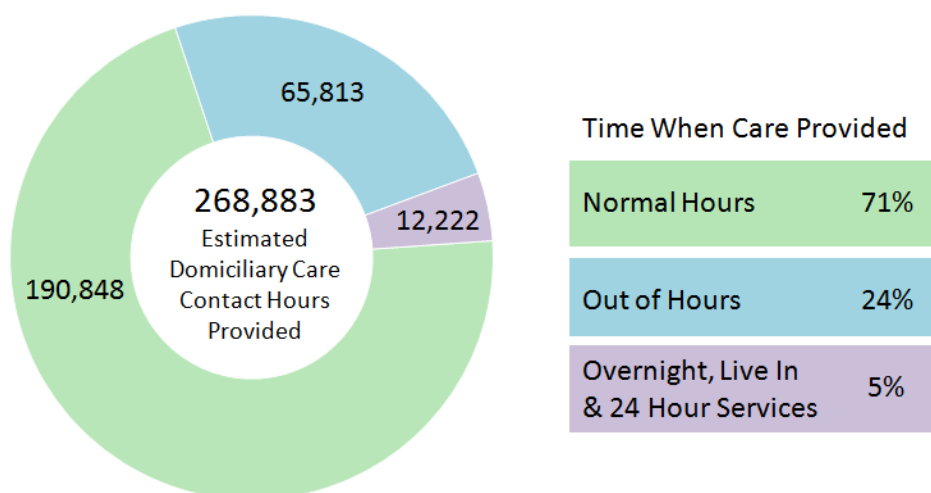


For a breakdown of average domiciliary care contact hours provided per client by sector and HSC Trust, see Table 2 in Appendix C.

Times when Domiciliary Care is Provided ²

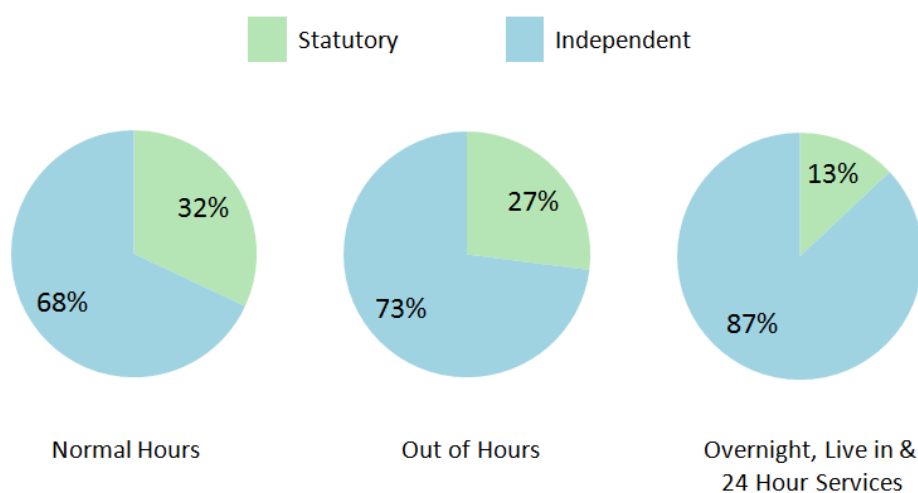
Of the 268,883 domiciliary care contact hours provided during the survey week in 2016, over seven-tenths (71%) were provided during 'Normal Hours', almost a quarter (24%) were provided during 'Out of Hours' and a small proportion (5%) were provided during 'Overnight, Live in & 24 Hour Services' as shown in Figure 4 below. These proportions are similar to those reported in the 2014 and 2015 surveys.

Figure 4: Number of Domiciliary Care Contact Hours Provided, by Time When Care Provided (2016)



The statutory sector provided three-tenths (30%) of domiciliary care hours while the independent sector provided seven-tenths (70%). Figure 5 below shows the proportion of domiciliary care services provided by the statutory and independent sectors at times when care was provided.

Figure 5: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2016)



² For definitions refer to Appendix B (points 8 – 12).

Of the 80,410 domiciliary care hours provided by the statutory sector, over three-quarters (76%) were provided during 'Normal Hours', over two-fifths (22%) were provided 'Out of Hours' and a small proportion (2%) were provided during 'Overnight, Live In & 24 Hour Services'.

Statutory	
Normal Hours	76%
Out of Hours	22%
Overnight, Live In & 24 Hour Services	2%

Independent

Normal Hours	69%
Out of Hours	25%
Overnight, Live In & 24 Hour Services	6%

Of the 188,473 domiciliary care hours provided by the independent sector, almost seven-tenths (69%) were provided during 'Normal Hours', one-quarter (25%) were provided 'Out of Hours' and almost one in seventeen (6%) were provided during 'Overnight, Live In & 24 Hour Services'.

For a breakdown of domiciliary care contact hours provided by sector and times when care was provided, see Tables 3 and 4 in Appendix C.

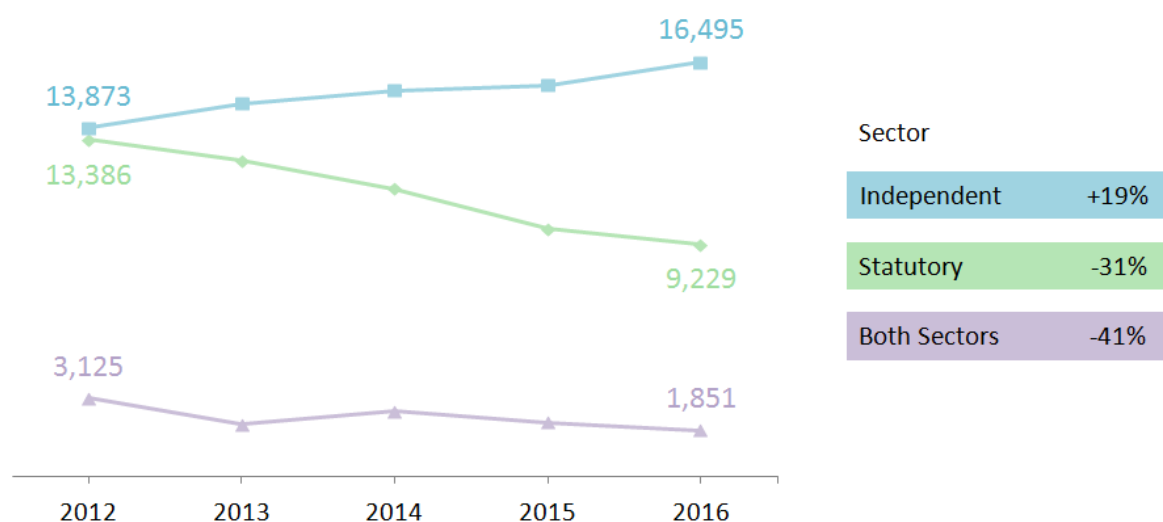
Clients Receiving Domiciliary Care

During the survey week in 2016, HSC Trusts provided domiciliary care services for 23,873³ clients, 3% more than the number during the survey week in 2015 (23,260). 9,229 clients received domiciliary care services from the statutory sector and 16,495 from the independent sector.

Since the survey week in 2012, the number of clients receiving domiciliary care from the statutory sector has decreased by 31% (4,157) while the number of clients receiving domiciliary care from the independent sector has increased by 19% (2,622).

In the 2016 survey, HSC Trusts reported that 1,851 clients received domiciliary care services from both the statutory and independent sectors, a decrease of 41% (1,274) since the 2012 survey, as shown in Figure 6 below.

Figure 6: Number of Clients Receiving Domiciliary Care Services, by Sector (2012 – 2016)



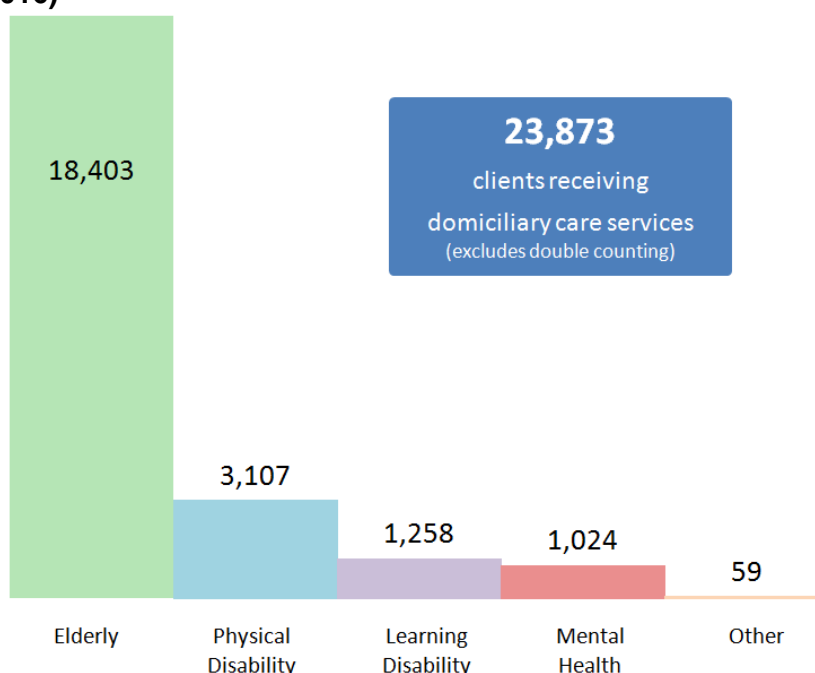
For a trend breakdown (2014 - 2016) of clients receiving domiciliary care by sector and HSC Trust, see Table 5 in Appendix C.

Client Group

During the survey week in 2016, over three-quarters (77%) of clients receiving domiciliary care services were in the elderly client group, less than one in eight (13%) had a physical disability, one in twenty (5%) had a learning disability and one in twenty five (4%) had mental health needs. A small proportion (<1%) of other clients received domiciliary care services (see Figure 7 overleaf).

³ The total number of clients receiving domiciliary care excludes the double counting of clients receiving services from both sectors.

Figure 7: Number of Clients Receiving Domiciliary Care Services, by Client Group (2016)

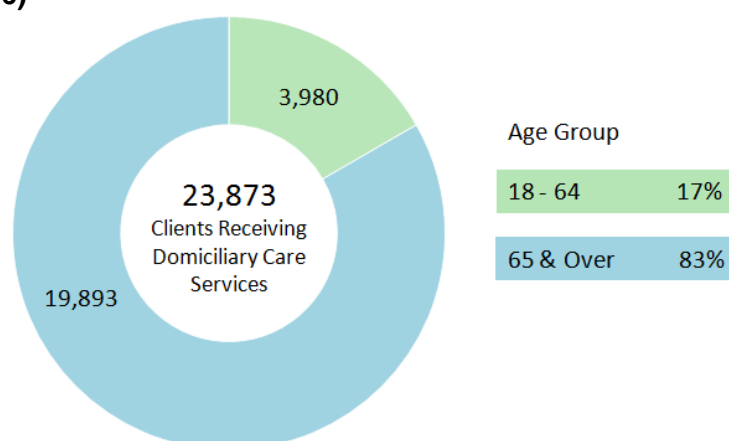


For a breakdown of clients receiving domiciliary care by client group and HSC Trust, see Table 6 in Appendix C.

Age Group

During the survey week in 2016, over four-fifths (83%) of clients receiving domiciliary care services were aged 65 & over, with less than one-fifth (17%) of clients aged 18-64, as shown in Figure 8 below.

Figure 8: Number of Clients Receiving Domiciliary Care Services, by Age Group (2016)



Across HSC Trusts, similar proportions of clients receiving domiciliary care services were aged 65 and over. This ranged from almost 9 in 10 (87%) in the Northern HSC Trust to four-fifths (80%) in the South Eastern HSC Trust.

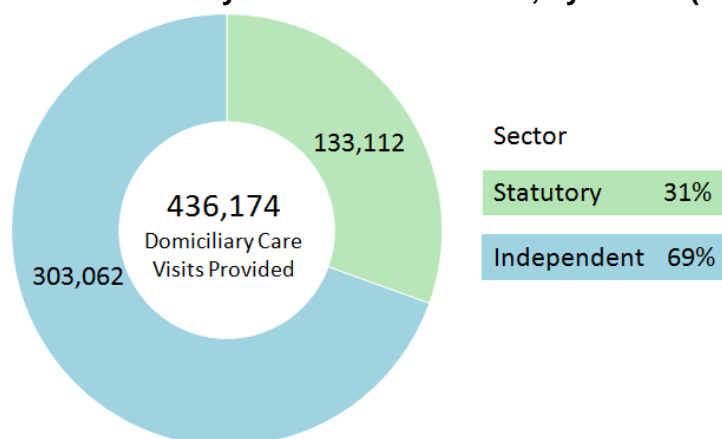
For a breakdown of clients receiving domiciliary care by age group and HSC Trust, see Tables 7 and 8 in Appendix C.

Domiciliary Care Visits ⁴

During the survey week in 2016, 436,174* domiciliary care visits were provided to clients.

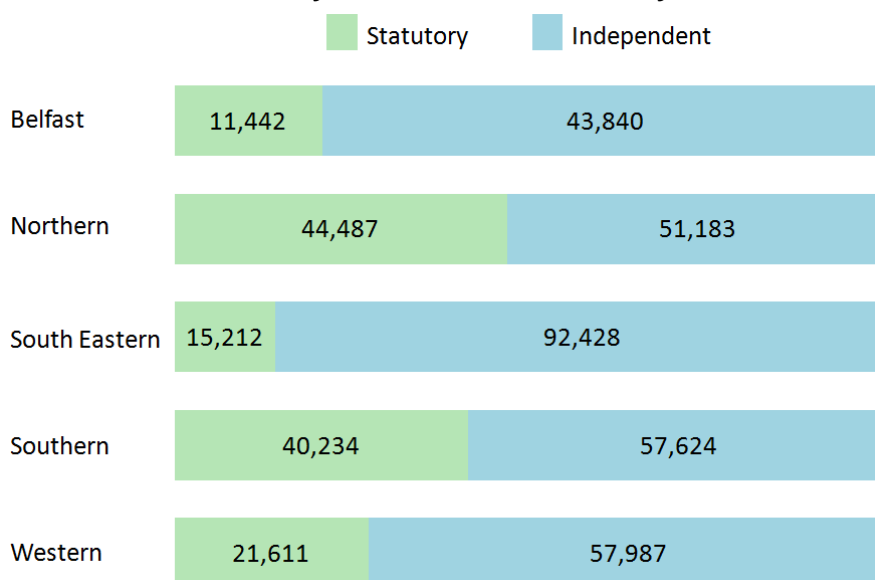
Figure 9 below shows that just over three-tenths (31%) of domiciliary care visits were provided by the statutory sector and just under 7 in 10 (69%) were provided by the independent sector.

Figure 9: Number of Domiciliary Care Visits Provided, by Sector (2016)



Higher proportions of domiciliary care visits were provided by the independent sector in all HSC Trusts. This ranged from almost 9 in 10 (86%) in the South Eastern HSC Trust to more than half (53%) in the Northern HSC Trust, as shown in Figure 10 below.

Figure 10: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2016)



For a breakdown of domiciliary care visits by sector and HSC Trust, see Table 10 in Appendix C.

⁴ Information contained in this Domiciliary Care Visits chapter are experimental statistics.

* The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings. Further information is available in the Data Quality section of [Appendix A](#).

Length of Visit

Of the 436,174* domiciliary care visits made to clients during the survey week in 2016, half (51%) were between 16 and 30 minutes long. Almost three in ten (29%) visits were 15 minutes or less and one in five* (20%) were more than 30 minutes long, as shown in Figure 11 below.

Figure 11: Number of Domiciliary Care Visits Provided, by Length of Visit (2016)

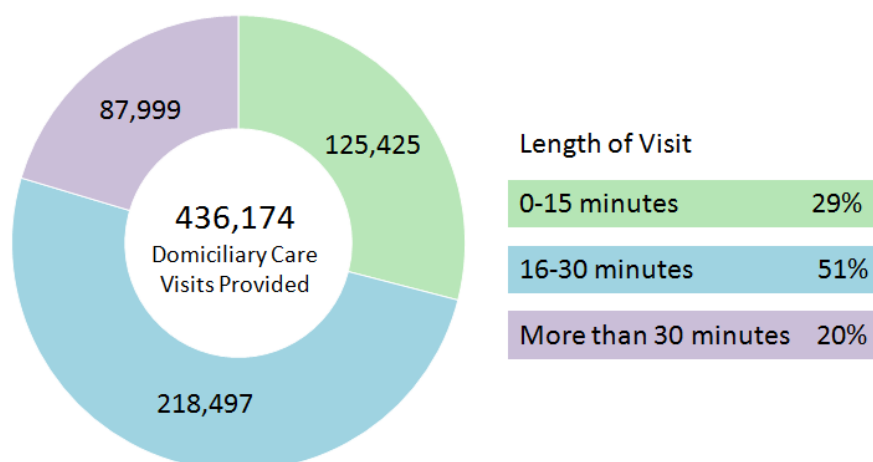
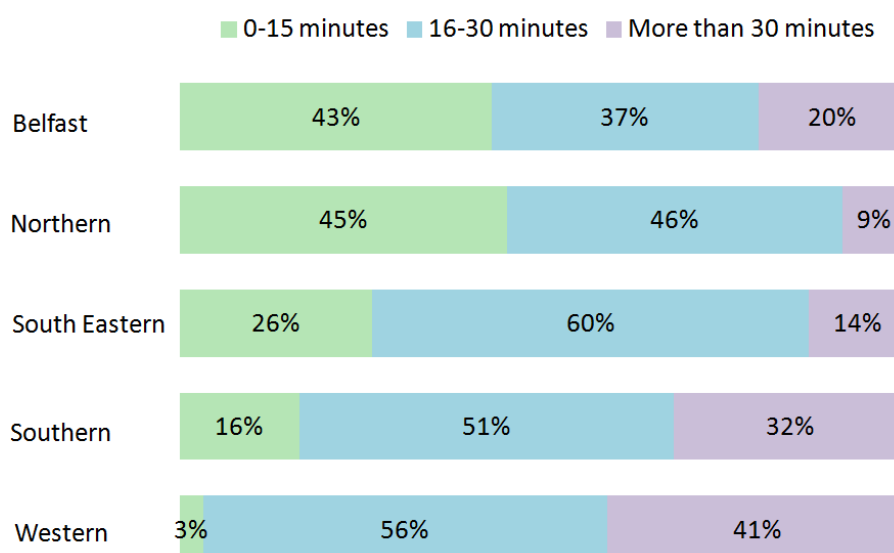


Figure 12 below shows that the proportion of visits lasting 15 minutes or less varied between HSC Trusts. This ranged from 3% in the Western HSC Trust to 45% in the Northern HSC Trust.

Figure 12: Proportion of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2016)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Tables 11 and 12 in Appendix C.

* The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings. Further information is available in the Data Quality section of [Appendix A](#).

Less Than 15 Minute Visits

Of the 125,425 domiciliary care visits provided lasting less than 15 minutes during the survey week in 2016, under a third (32%) were by the statutory sector and just over two-thirds (68%) were by the independent sector, as shown in Figure 13 below.

Figure 13: Percentage of Domiciliary Care Visits Provided Lasting Less Than 15 Minutes, by Sector (2016)



During the survey week in 2016, 9,825 clients received domiciliary care visits lasting less than 15 minutes, over two-fifths (41%) of all clients who received domiciliary care. Of these 9,825^{5,6} clients, 3,855 received a visit from the statutory sector and 6,293 received a visit from the independent sector.

Figure 14: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting Less Than 15 Minutes, by Number of Visits (2016)

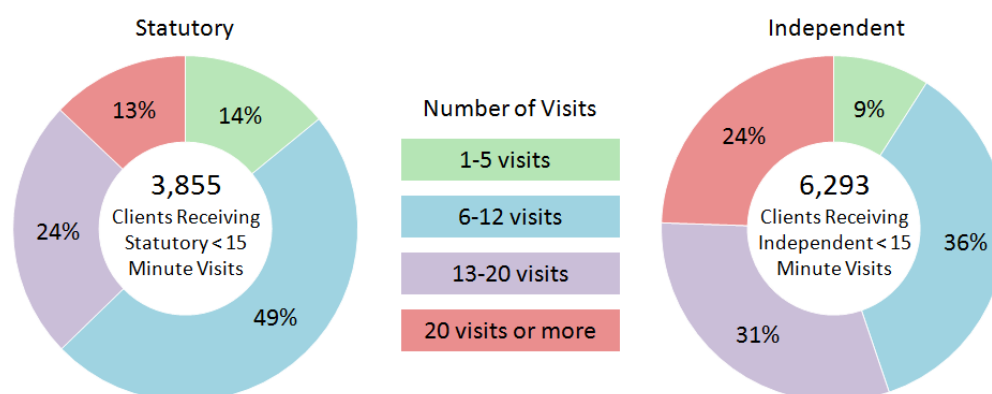


Figure 14 above shows that of the 3,855 clients who received domiciliary care visits lasting less than 15 minutes from the statutory sector, almost half (49%) received between 6 and 12 visits lasting less than 15 minutes. Almost one-quarter (24%) received between 13 to 20 visits lasting less than 15 minutes, one in seven (14%) received between 1 and 5 visits lasting less than 15 minutes and one in eight (13%) received 20 visits or more lasting less than 15 minutes.

Figure 14 above shows that of the 6,293 clients who received domiciliary care visits lasting less than 15 minutes from the independent sector, over one-third (36%) received between 6 and 12 visits lasting less than 15 minutes. Over three in ten (31%) received between 13 to 20 visits lasting less than 15 minutes, less than one-quarter (24%) received 20 visits or more lasting less than 15 minutes and less than one in ten (9%) received between 1 and 5 visits lasting less than 15 minutes.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 13, 14 and 15 in Appendix C.

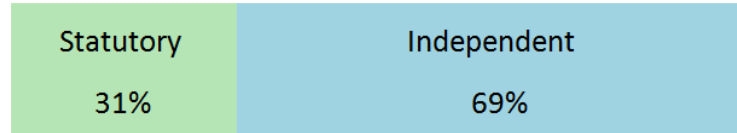
⁵ The total number of clients receiving domiciliary care visits lasting less than 15 minutes may not equal the sum of clients receiving domiciliary care visits lasting less than 15 minutes from statutory and independent sectors, as some clients may have received care from both sectors.

⁶ Some clients may also have received domiciliary care visits lasting more than 15 minutes.

16-30 Minute Visits

Of the 218,497 domiciliary care visits made lasting 16-30 minutes during the survey week in 2016, almost one-third (31%) were by the statutory sector and over two-thirds (69%) were by the independent sector, as shown in Figure 15 below.

Figure 15: Percentage of Domiciliary Care Visits Provided Lasting 16-30 Minutes, by Sector (2016)



During the survey week in 2016, 17,849 clients received domiciliary care visits lasting 16-30 minutes, three-quarters (75%) of all clients who received domiciliary care. Of these 17,849^{7,8} clients, 6,577 received a visit from the statutory sector and 11,554 received a visit from the independent sector.

Figure 16: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting 16-30 Minutes, by Number of Visits (2016)

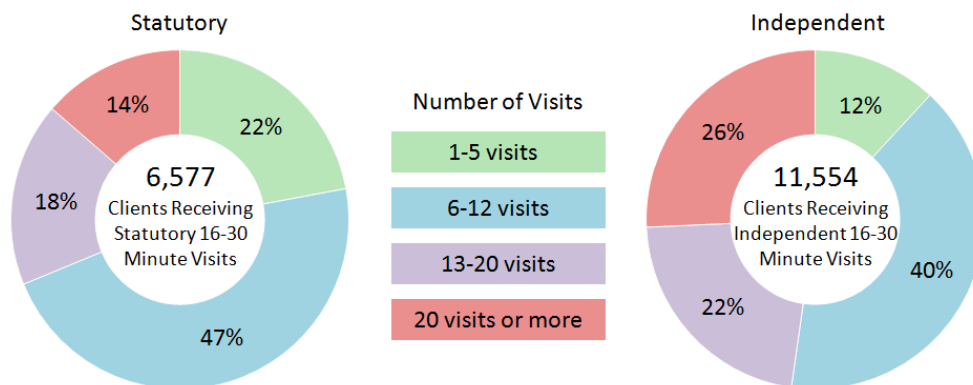


Figure 16 above shows that of the 6,577 clients who received 16-30 minute domiciliary care visits from the statutory sector, almost half (47%) received between 6 and 12 16-30 minute visits. Almost one-fifth (18%) received between 13 and 20 16-30 minute visits, just over one-fifth (22%) received between 1 to 5 16-30 minute visits and one in seven (14%) received 20 or more 16-30 minute visits.

Figure 16 above shows that of the 11,554 clients who received 16-30 minute domiciliary care visits from the independent sector, two-fifths (40%) received between 6 and 12 16-30 minute visits. Over one-quarter (26%) received 20 or more 16-30 minute visits, over one-fifth (22%) received between 13 to 20 16-30 minute visits and one in eight (12%) received between 1 and 5 16-30 minute visits.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 13, 14 and 15 in Appendix C.

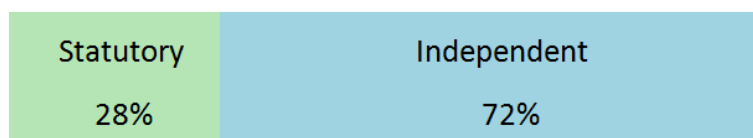
⁷ The total number of clients receiving 16-30 minute domiciliary care visits may not equal the sum of clients receiving 16-30 minute domiciliary care visits from statutory and independent sectors, as some clients may have received domiciliary care from both sectors.

⁸ Some clients may also have received domiciliary care visits lasting less than 16 minutes or more than 30 minutes.

More than 30 Minute Visits

Of the 92,252* domiciliary care visits made lasting more than 30 minutes during the survey week in 2016, almost 3 in 10 (28%) were by the statutory sector and over 7 in 10 (72%) were by the independent sector, as shown in Figure 17 below.

Figure 17: Percentage of Domiciliary Care Visits Provided Lasting More Than 30 Minutes, by Sector (2016)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Table 11 in Appendix C.

* The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings. Further information is available in the Data Quality section of [Appendix A](#).

Service Intensity

During the survey week in 2016, of the 23,873⁹ clients receiving domiciliary care services, nearly nine-tenths (86%) received 6 or more visits. One-tenth (10%) of clients received 2 to 5 visits while a small proportion (4%) received one visit.

Figure 18 below shows that since the survey in 2012, the number of clients receiving 6 or more visits during the survey week has increased while the number of clients receiving two to five visits and one visit has decreased.

Figure 18: Number of Clients Receiving Domiciliary Care Services, by Number of Visits (2012 - 2016)

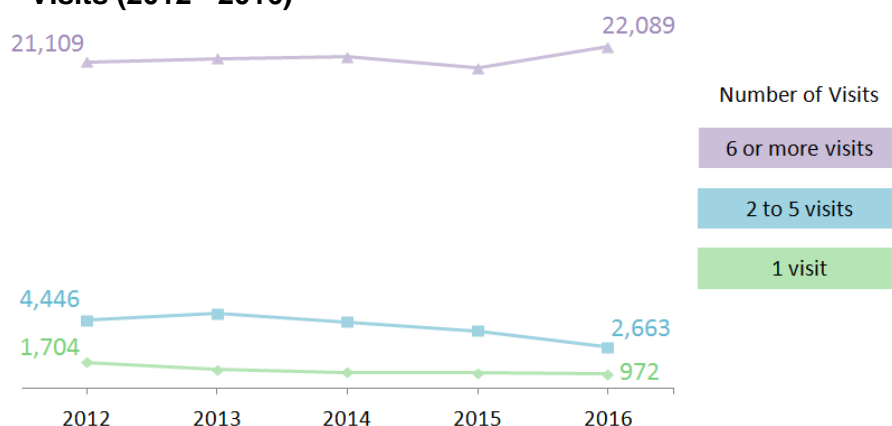
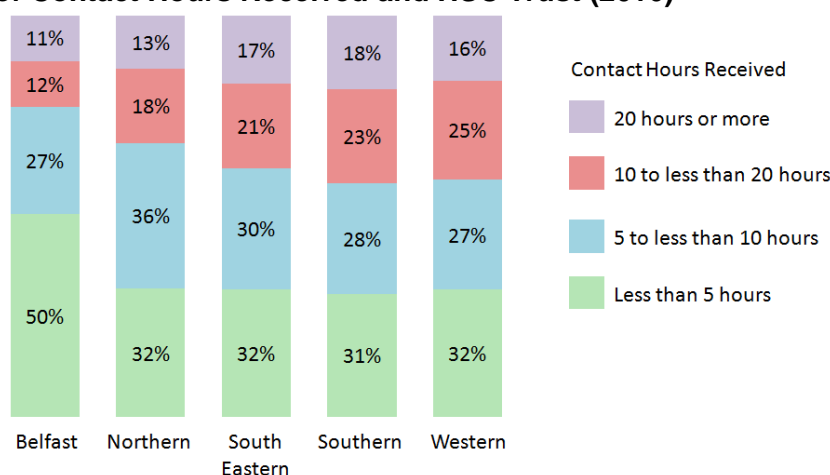


Figure 19 below shows that almost 1 in 5 (18%) of all clients receiving domiciliary care services in the Southern HSC Trust received 20 hours or more, compared with 1 in 9 (11%) of all clients in the Belfast HSC Trust.

Half (50%) of all clients in the Belfast HSC Trust received less than 5 hours of domiciliary care during the survey week compared with less than a third (31%) of all clients in the Southern HSC Trust.

Figure 19: Percentage of Clients Receiving Domiciliary Care Services, by Number of Contact Hours Received and HSC Trust (2016)



For a breakdown of clients receiving domiciliary care by number of visits, contact hours, sector and HSC Trust; see Tables 16, 17 and 18 in Appendix C.

⁹ The total number of clients receiving domiciliary care excludes the double counting of clients receiving services from both sectors.

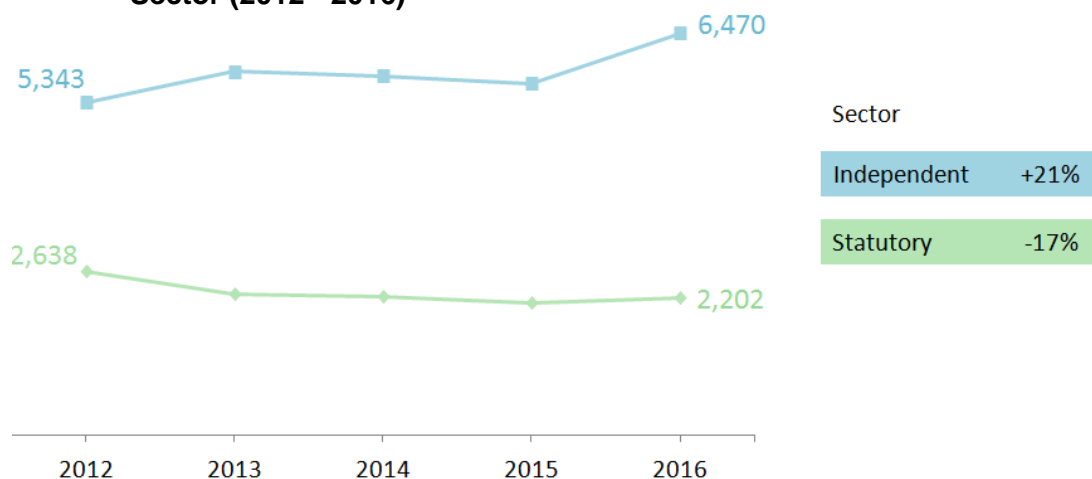
Clients Receiving Intensive Domiciliary Care¹⁰

For the purposes of this survey, an **intensive domiciliary care** service is defined as 6 or more visits and more than 10 contact hours during the survey week.

During the survey week in 2016, 8,752 clients received intensive domiciliary care services, 14% (1,059) more than during the survey week in 2015 (7,693). Clients receiving intensive domiciliary care services accounted for almost four-fifths (37%) of all 23,873 clients receiving domiciliary care, four percentage points more than the proportion in the 2015 survey (33%).

Between the survey weeks in 2012 and 2016, the number of clients receiving intensive domiciliary care services from the statutory sector decreased by 17% (436) while those receiving intensive domiciliary care services from the independent sector increased by 21% (1,127), as shown in Figure 20 below.

Figure 20: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector (2012 - 2016)



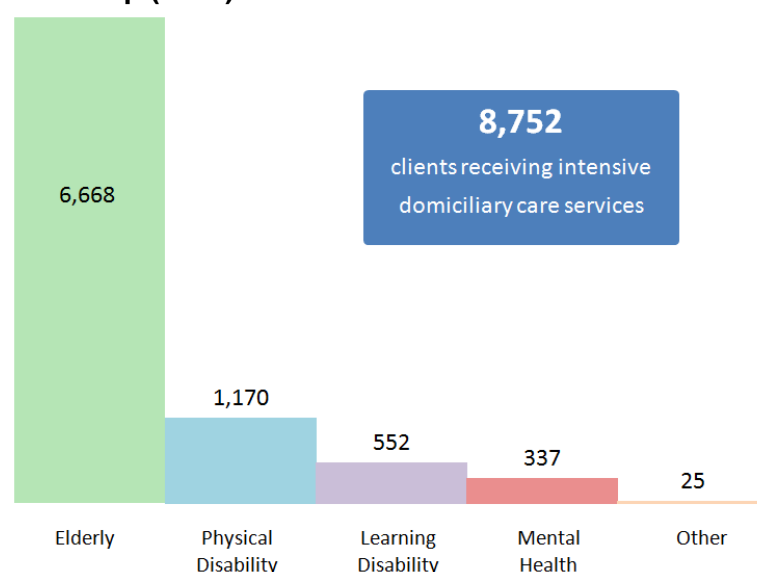
For a trend breakdown (2014 - 2016) of clients receiving intensive domiciliary care by sector and HSC Trust, see Table 19 in Appendix C.

Client Group

During the survey week in 2016, over three-quarters (76%) of clients receiving intensive domiciliary care services were in the elderly client group, one in eight (13%) had a physical disability, one in sixteen (6%) had a learning disability, and a small proportion (4%) had mental health needs. A small proportion (<1%) of other clients received intensive domiciliary care services (see Figure 21 overleaf). These proportions are similar to those reported in the 2014 and 2015 surveys.

¹⁰ The number of clients receiving intensive domiciliary care services from the statutory and independent sectors may not sum to the total for Northern Ireland, because clients may be receiving services from both sectors. Similarly, a number of clients may become an intensive case if the number of domiciliary care contact hours and visits from both sectors are totalled.

Figure 21: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group (2016)

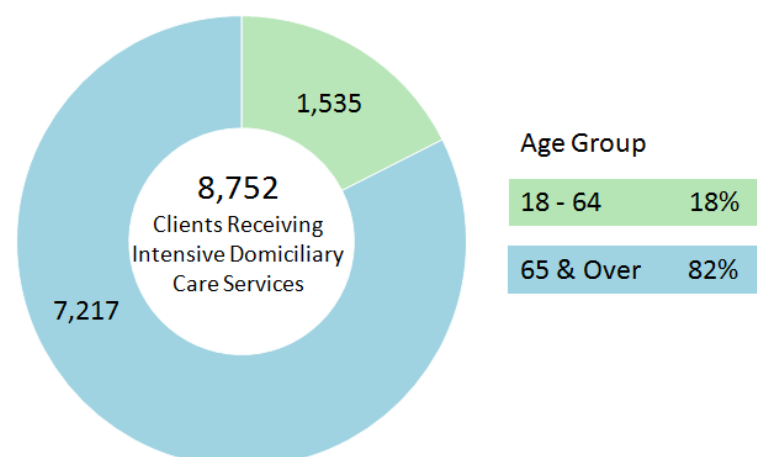


For a breakdown of clients receiving intensive domiciliary care by client group and HSC Trust, see Table 20 in Appendix C.

Age Group

During the survey week in 2016, over four fifths (82%) of clients receiving intensive domiciliary care services were aged 65 & over, with less than one-fifth (18%) of clients aged 18-64, as shown in Figure 22 below. These proportions are similar to those reported in the 2014 and 2015 surveys.

Figure 22: Percentage of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2016)



Across HSC Trusts, the proportion of clients aged 65 & over receiving intensive domiciliary care services ranged from almost 9 in 10 (87%) in the Southern HSC Trust to over three-quarters (76%) in the South Eastern HSC Trust.

For a breakdown of clients receiving intensive domiciliary care by age group and HSC Trust, see Tables 21 and 22 in Appendix C.

Appendix A: Technical Notes

Data Collection

The information presented in this publication derives from the CC7b survey on domiciliary care services provided for adults in Northern Ireland. Completed surveys were provided by each of the five HSC Trusts in Northern Ireland to Community Information Branch (CIB) in the Department of Health, Social Services & Public Safety.

In 2016, the CC7b survey covered the period 11th - 17th September 2016 inclusive. It gathered information on the number of domiciliary care contact hours provided, the number of clients receiving domiciliary care, the number of domiciliary care visits provided and the number of clients receiving 15 minute domiciliary care visits during the survey week.

The CC7b information return is included in Appendix D of this publication, together with the associated guidance notes.

Data Quality

On receipt of CC7b information returns from each HSC Trust, statisticians in CIB conduct internal consistency checks. They also use historical data to monitor annual variations and/or emerging trends, both regionally and across HSC Trusts. Queries arising from validation checks are presented to HSC Trusts for clarification and if required returns may be amended and re-submitted. The HSC Trusts are also asked to provide appropriate explanations for any inconsistent or missing information. Only data deemed to be of sufficient quality have been published.

For 2016, the Northern HSC Trust were unable to verify in time for publication, the total number of visits made to clients from the statutory sector in 2016. Consequently an estimate of 4,000 for the number of statutory visits greater than 30 minutes in length, in line with the 2015 survey, has been used in the regional total visits figure calculation.

A detailed quality report for this publication is available on the DoH [website](#).

Data Changes

Since the CC7b information return was introduced in 2008, a breakdown of information by client group and age group was requested from the HSC Trusts only for clients receiving intensive domiciliary care services. From 2014, HSC Trusts are also required to provide a breakdown of client group and age group for all clients receiving domiciliary care (see Table 3D in Appendix D).

Due to an increased information need, a number of questions were added to the 2015 CC7b information return to capture information on the provision of 15 minute domiciliary care visits (see Tables 4 to 7B in Appendix D).

Amendments

The cut-off point for amendments to data was 6th December 2016. Any amendments notified by HSC Trusts after this date will not have been included.

Disclosure Conventions

Our policy statement on disclosure and confidentiality can be found in the DOH Statistics Charter on our [website](#).

Rounding Conventions

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100. 0% may reflect rounding down of values under 0.

Revisions Policy

These data are revised by exception. If revisions are required, background circumstances are reported and revision dates are noted in subsequent publications of these series of statistics. The general revisions policy for Official Statistics produced by the DoH can be found in the DoH Statistics Charter on our [website](#).

Data Format/ Availability

In order to aid secondary analysis, data is available in spreadsheet format (Microsoft Excel) at:

<https://www.health-ni.gov.uk/articles/domiciliary-care>

Statement of Administrative Sources

A detailed 'Statement of Administrative Sources' is available on our [website](#).

This statement describes the administrative/ management sources which the DOH currently uses to produce official statistics, or which have the potential to be so used.

Future Publications

The next release of these statistics, for a survey week in September 2017, is scheduled for December 2017.

User Feedback

Any comments you have regarding this or any other publication produced by CIB are welcome. Your views help us to improve the service we provide to users of this information and to the wider public.

Please send any comments you have to cib@health-ni.gov.uk.

Appendix B: Definition of Terms

1. The survey week for the CC7b 2016 return relates to the period 11th to 17th September 2016.
2. Domiciliary Care is defined as the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety, and ease in their own home.
3. This includes:
 - Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts;
 - Overnight , Live-in, and 24-hour services;
 - Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 - Routine household tasks within or outside the home;
 - Personal care of the client; and,
 - Shopping;
 - Domiciliary care services must include three key elements:
 - Provision must be in or centred on the client's own home;
 - Some definite manual activity and / or social emotional support is involved; and,
 - Service must be funded wholly or partly by the Social Services Department;
 - Home care provided in sheltered / supported housing; although, this should not include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.
4. Social / emotional support in most cases is delivered on a regular schedule, as part of the Trust's domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health clients to ensure that e.g. they take tablets / eat / don't walk out of the house.
5. In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support does not include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.
6. 'Contact hours' refers to the number of hours staff are in contact with or directly serving the client, excluding travel time, during the survey week.
7. For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.
8. 'Normal Hours' refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.
9. 'Out of Hours' refers to services which are provided outside of the normal working day.
10. 'Overnight Services' refer to night sitting services which are carried out on a regular or adhoc basis.
11. 'Live-In Services' refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.
12. '24 Hour Services' refer to round the clock domiciliary care services provided by several workers on a shift basis.

Appendix C: Additional Tables

Table 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2014 - 2016)

Year	HSC Trust	Statutory		Independent		All Sectors	
		No.	%	No.	%	No.	%
2016	Belfast	9,723	22%	34,353	78%	44,076	100%
	Northern	24,780	49%	26,176	51%	50,956	100%
	South Eastern	12,933	19%	56,657	81%	69,590	100%
	Southern	21,027	39%	32,245	61%	53,272	100%
	Western	11,947	23%	39,042	77%	50,989	100%
	Northern Ireland	80,410	30%	188,473	70%	268,883	100%
2015	Belfast	11,282	28%	29,224	72%	40,506	100%
	Northern	25,696	49%	26,884	51%	52,580	100%
	South Eastern	12,667	20%	50,453	80%	63,120	100%
	Southern	19,173	40%	29,272	60%	48,445	100%
	Western	12,531	25%	38,027	75%	50,558	100%
	Northern Ireland	81,349	32%	173,860	68%	255,209	100%
2014	Belfast	11,133	27%	30,208	73%	41,341	100%
	Northern	25,983	50%	25,795	50%	51,778	100%
	South Eastern	10,524	17%	51,666	83%	62,190	100%
	Southern	20,379	40%	30,047	60%	50,426	100%
	Western	12,606	28%	32,457	72%	45,063	100%
	Northern Ireland	80,625	32%	170,173	68%	250,798	100%

Components may not add to totals due to rounding.

Table 2: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2014 - 2016)

HSC Trust	Statutory			Independent			All Sectors		
	2014	2015	2016	2014	2015	2016	2014	2015	2016
Belfast	3.1	4.4	4.2	9.5	9.8	10.7	6.6	8.3	9.0
Northern	9.4	9.8	9.8	10.1	9.7	8.2	10.9	10.8	9.9
South Eastern	8.2	10.1	11.3	13.2	12.8	14.0	12.8	13.0	14.2
Southern	9.3	9.4	10.5	13.2	12.2	12.3	11.8	11.3	11.9
Western	7.7	8.8	9.6	9.5	10.9	11.4	11.1	11.5	11.4
Northern Ireland	7.0	8.2	8.7	11.1	11.2	11.4	10.4	11.0	11.3

Table 3: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2014 - 2016)

Year	Times when Care Provided	Statutory		Independent		All Sectors	
		No. of Hours	%	No. of Hours	%	No. of Hours	%
2016	Normal Hours	60,746	32%	130,102	68%	190,848	100%
	Out of Hours	18,086	27%	47,727	73%	65,813	100%
	Overnight, Live in & 24 Hour Services	1,578	13%	10,644	87%	12,222	100%
	Total	80,410	30%	188,473	70%	268,883	100%
2015	Normal Hours	64,014	33%	128,969	67%	192,983	100%
	Out of Hours	15,801	31%	34,924	69%	50,725	100%
	Overnight, Live in & 24 Hour Services	1,534	13%	9,967	87%	11,501	100%
	Total	81,349	32%	173,860	68%	255,209	100%
2014	Normal Hours	65,234	34%	125,947	66%	191,181	100%
	Out of Hours	13,775	29%	33,963	71%	47,738	100%
	Overnight, Live in & 24 Hour Services	1,616	14%	10,263	86%	11,879	100%
	Total	80,625	32%	170,173	68%	250,798	100%

Components may not add to totals due to rounding.

Table 4: Percentage of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2014 - 2016)

Times when Care Provided	Statutory			Independent			All Sectors		
	2014	2015	2016	2014	2015	2016	2014	2015	2016
Normal Hours	81%	79%	76%	74%	74%	69%	76%	76%	71%
Out of Hours	17%	19%	22%	20%	20%	25%	19%	20%	24%
Overnight, Live in & 24 Hour Services	2%	2%	2%	6%	6%	6%	5%	5%	5%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Components may not add to totals due to rounding.

Table 5: Number of Clients Receiving Domiciliary Care Services, by Sector and HSC Trust (2014 - 2016)

HSC Trust	Statutory			Independent			Clients Receiving Domiciliary Care from both Sectors			Total Clients Receiving Domiciliary Care (excludes double counting)		
	2014	2015	2016	2014	2015	2016	2014	2015	2016	2014	2015	2016
Belfast	3,593	2,547	2,299	3,190	2,992	3,196	562	653	604	6,221	4,886	4,891
Northern	2,758	2,625	2,531	2,547	2,770	3,192	545	539	598	4,760	4,856	5,125
South Eastern	1,277	1,248	1,145	3,921	3,939	4,051	333	337	287	4,865	4,850	4,909
Southern	2,180	2,029	2,009	2,284	2,390	2,630	173	130	150	4,291	4,289	4,489
Western	1,646	1,421	1,245	3,419	3,473	3,426	1,013	515	212	4,052	4,379	4,459
Northern Ireland	11,454	9,870	9,229	15,361	15,564	16,495	2,626	2,174	1,851	24,189	23,260	23,873

Table 6: Number of Clients Receiving Domiciliary Care Services, by Client Group and HSC Trust (2016)

HSC Trust	2016										
	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	3,924	639	21	112	37	109	49	0	860	4,031	4,891
Northern	3,710	506	395	132	43	29	310	0	667	4,458	5,125
South Eastern	3,801	531	46	418	42	38	33	0	987	3,922	4,909
Southern	3,471	472	18	232	53	89	154	0	793	3,696	4,489
Western	3,497	423	56	159	30	32	203	59	673	3,786	4,459
Northern Ireland	18,403	2,571	536	1,053	205	297	749	59	3,980	19,893	23,873

Table 7: Number of Clients Receiving Domiciliary Care Services, by Age Group and Client Group (2016)

Client Group	2016	
	Number of Clients	% of Total Clients
Aged 18 - 64	3,980	17%
Clients with a Physical Disability	2,571	11%
Clients with a Learning Disability	1,053	4%
Clients with Mental Health Needs	297	1%
Other	59	0%
Aged 65 & over	19,893	83%
Total	23,873	100%

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Table 8: Number of Clients Receiving Domiciliary Care Services, by Age Group and HSC Trust (2016)

HSC Trust	2016	
	Aged 18 - 64	Aged 65 & Over
Belfast	860	4,031
Northern	667	4,458
South Eastern	987	3,922
Southern	793	3,696
Western	673	3,786
Northern Ireland	3,980	19,893

Table 9: Number of Clients Receiving Domiciliary Care Services per 10,000 Population Aged 18 & Over, by Sector and HSC Trust (2014 - 2016)

HSC Trust	Statutory Sector				Independent Sector				All Sectors			
	2014	2015	2016	% Change 2015 to 2016	2014	2015	2016	% Change 2015 to 2016	2014	2015	2016	% Change 2015 to 2016
Belfast	145.0	129.4	91.7	-29%	112.5	114.9	107.8	-6%	257.5	244.3	199.5	-18%
Northern	78.2	76.1	72.4	-5%	69.7	70.2	76.4	9%	147.9	146.3	148.8	2%
South Eastern	47.9	46.6	45.6	-2%	139.0	143.2	143.8	0%	186.9	189.8	189.4	0%
Southern	83.7	78.4	73.0	-7%	86.7	82.2	86.0	5%	170.4	160.6	159.0	-1%
Western	95.7	73.0	63.0	-14%	136.6	151.6	154.0	2%	232.4	224.6	217.0	-3%
Northern Ireland	89.3	80.8	69.6	-14%	105.5	108.4	109.8	1%	194.8	189.2	179.4	-5%

Rates per 10,000-population aged 18 & over

Information is based on the population aged 18 & over within each HSC Trust (Source: Mid-Year Population Estimates, NISRA). Note that information for 2014 uses 2014 mid-year population estimate; 2015 and 2016 use 2015 mid-year population estimate.

Figures presented for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 5.

Table 10: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2016)

HSC Trust	2016				
	Statutory		Independent		Total
	No.	%	No.	%	
Belfast	21,611	27%	57,987	73%	79,598
Northern	44,487*	44%	57,624	56%	102,111*
South Eastern	15,212	14%	92,428	86%	107,640
Southern	40,360	44%	51,183	56%	91,543
Western	11,442	21%	43,840	79%	55,282
Northern Ireland	133,112*	31%	303,062	69%	436,174*

*The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings.

Table 11: Number of Domiciliary Care Visits Provided, by Sector, Length of Visit and HSC Trust (2016)

Length of Visit	HSC Trust	2016				
		Statutory		Independent		Total
		No.	%	No.	%	
15 minutes or less	Belfast	10,804	32%	23,387	68%	34,191
	Northern	20,158	44%	25,797	56%	45,955
	South Eastern	4,460	16%	24,015	84%	28,475
	Southern	4,160	28%	10,871	72%	15,031
	Western	1,135	64%	638	36%	1,773
	Northern Ireland	40,717	32%	84,708	68%	125,425
16 to 30 minutes	Belfast	7,740	27%	21,350	73%	29,090
	Northern	20,329	43%	26,678	57%	47,007
	South Eastern	8,991	14%	55,607	86%	64,598
	Southern	22,147	47%	24,941	53%	47,088
	Western	7,499	24%	23,215	76%	30,714
	Northern Ireland	66,706	31%	151,791	69%	218,497
> 30 minutes	Belfast	3,067	19%	13,250	81%	16,317
	Northern	4,000 [#]	44%	5,149	56%	9,149*
	South Eastern	1,761	12%	12,806	88%	14,567
	Southern	14,053	48%	15,371	52%	29,424
	Western	2,808	12%	19,987	88%	22,795
	Northern Ireland	25,689*	28%	66,563	72%	92,252*

[#] This figure is an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings.

*The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings.

Table 12: Number of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2016)

HSC Trust	2016						All Visits
	15 minutes or less		16 - 30 minutes		> 30 minutes		
	No.	%	No.	%	No.	%	
Belfast	34,191	43%	29,090	37%	16,317	20%	79,598
Northern	45,955	45%	47,007	46%	9,149*	9%	102,111*
South Eastern	28,475	26%	64,598	60%	14,567	14%	107,640
Southern	15,031	16%	47,088	51%	29,424	32%	91,543
Western	1,773	3%	30,714	56%	22,795	41%	55,282
Northern Ireland	125,425	29%	218,497	51%	92,252*	21%	431,921*

*The total regional visits figure includes an estimate for the number of statutory visits greater than 30 minutes in length for the Northern HSC Trust. The estimate is in line with the 2015 survey findings.

Table 13: Number of Clients who Received Domiciliary Care Visits, by Sector, Length of Visit and HSC Trust (2016)

Length of Visit	HSC Trust	2016		
		Statutory	Independent	Total (excluding double counting)
15 minutes or less	Belfast	1,106	1,748	2,839
	Northern	1,666	1,935	3,398
	South Eastern	418	1,542	1,869
	Southern	404	850	1,252
	Western	261	218	467
	Northern Ireland	3,855	6,293	9,825
16 to 30 minutes	Belfast	1,389	1,910	3,270
	Northern	1,919	2,409	4,328
	South Eastern	820	3,044	3,764
	Southern	1,507	1,803	3,291
	Western	942	2,388	3,196
	Northern Ireland	6,577	11,554	17,849

Table 14: Number of Clients who Received Domiciliary Care Visits Lasting Less Than 15 Minutes, by Sector, Number of Visits and HSC Trust (2016)

HSC Trust	2016							
	Statutory Sector				Independent Sector			
	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more
Belfast	192	556	245	113	100	647	547	454
Northern	150	805	443	268	134	763	583	455
South Eastern	36	218	107	57	84	470	531	457
Southern	93	166	96	49	116	320	247	167
Western	72	131	46	12	135	50	26	7
Northern Ireland	543	1,876	937	499	569	2,250	1,934	1,540

Table 15: Number of Clients who Received Domiciliary Care Visits Lasting 16-30 Minutes, by Sector, Number of Visits and HSC Trust (2016)

HSC Trust	2016							
	Statutory Sector				Independent Sector			
	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more
Belfast	714	525	123	27	250	896	417	347
Northern	223	1,264	298	134	221	1,582	377	229
South Eastern	102	422	168	128	295	945	696	1,108
Southern	254	478	336	439	270	548	529	456
Western	159	383	230	170	338	693	526	831
Northern Ireland	1,452	3,072	1,155	898	1,374	4,664	2,545	2,971

Table 16: Number of Clients Receiving Domiciliary Care Services, by Number of Visits and Contact Hours (2014 - 2016)

Year	Total Number of Contact Hours	Number of Visits			
		1 or more	1	2 to 5	6 or more
2016	Total	25,724	972	2,663	22,089
	Less than 5 hours	9,171	891	2,164	6,116
	5 hours to less than 10 hours	7,663	53	309	7,301
	10 hours to less than 20 hours	5,002	11	114	4,877
	20 hours or more	3,888	17	76	3,795
2015	Total	25,434	1,010	3,735	20,689
	Less than 5 hours	9,988	958	3,092	5,938
	5 hours to less than 10 hours	7,424	49	401	6,974
	10 hours to less than 20 hours	4,582	2	151	4,429
	20 hours or more	3,440	1	91	3,348
2014	Total	26,815	1,065	4,314	21,436
	Less than 5 hours	10,879	1,032	3,676	6,171
	5 hours to less than 10 hours	7,761	31	463	7,267
	10 hours to less than 20 hours	4,694	0	131	4,563
	20 hours or more	3,481	2	44	3,435

Components may not add to totals due to rounding.

Table 17: Number of Clients Receiving Domiciliary Care Services, by Contact Hours Provided and HSC Trust (2016)

HSC Trust	Less than 5 hours		More than 5 hours, up to and including 10 hours		More than 10 hours, up to and including 20 hours		More than 20 hours		Total
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	
Belfast	2,774	50%	1,466	27%	633	12%	622	11%	5,495
Northern	1,829	32%	2,079	36%	1,050	18%	765	13%	5,723
South Eastern	1,659	32%	1,560	30%	1,093	21%	884	17%	5,196
Southern	1,426	31%	1,280	28%	1,076	23%	857	18%	4,639
Western	1,483	32%	1,278	27%	1,150	25%	760	16%	4,671
Northern Ireland	9,171	36%	7,663	30%	5,002	19%	3,888	15%	25,724

Components may not add to totals due to rounding.

The total figures in this table will differ to those in Tables 5 & 6 as the double counting of clients receiving domiciliary care from both statutory and independent services have not been excluded.

Table 18: Number of Clients Receiving Domiciliary Care Services, by Sector, Contact Hours Provided and HSC Trust (2014 - 2016)

Year	HSC Trust	Statutory Sector				Independent Sector				All Sectors			
		Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more	Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more	Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more
2016	Belfast	1,644	491	106	58	1,130	975	527	564	2,774	1,466	633	622
	Northern	943	904	416	268	886	1,175	634	497	1,829	2,079	1,050	765
	South Eastern	549	365	153	78	1,110	1,195	940	806	1,659	1,560	1,093	884
	Southern	693	566	450	300	733	714	626	557	1,426	1,280	1,076	857
	Western	462	383	295	105	1,021	895	855	655	1,483	1,278	1,150	760
	Northern Ireland	4,291	2,709	1,420	809	4,880	4,954	3,582	3,079	9,171	7,663	5,002	3,888
2015	Belfast	1,711	569	193	74	1,200	881	460	451	2,911	1,450	653	525
	Northern	1,152	893	373	207	1,024	897	452	397	2,176	1,790	825	604
	South Eastern	609	401	156	82	1,184	1,151	854	750	1,793	1,552	1,010	832
	Southern	778	579	407	265	692	635	556	507	1,470	1,214	963	772
	Western	567	462	299	93	1,071	956	832	614	1,638	1,418	1,131	707
	Northern Ireland	4,817	2,904	1,428	721	5,171	4,520	3,154	2,719	9,988	7,424	4,582	3,440
2014	Belfast	2,499	886	116	92	1,099	887	653	551	3,598	1,773	769	643
	Northern	1,145	747	534	332	908	770	466	403	2,053	1,517	1,000	735
	South Eastern	613	488	147	29	1,119	1,183	859	760	1,732	1,671	1,006	789
	Southern	875	580	446	279	598	592	550	544	1,473	1,172	996	823
	Western	837	530	215	64	1,186	1,098	708	427	2,023	1,628	923	491
	Northern Ireland	5,969	3,231	1,458	796	4,910	4,530	3,236	2,685	10,879	7,761	4,694	3,481

Figures presented for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 5 of this publication.

Table 19: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector and HSC Trust (2014 - 2016)

HSC Trust	Statutory			Independent			Total Clients Receiving Intensive Domiciliary Care		
	2014	2015	2016	2014	2015	2016	2014	2015	2016
Belfast	202	267	164	1,186	897	1,065	1,388	1,164	1,222
Northern	862	577	671	835	825	1,063	1,788	1,427	1,727
South Eastern	176	226	224	1,587	1,573	1,709	1,829	1,874	2,014
Southern	723	670	749	1,035	1,004	1,129	1,758	1,477	1,926
Western	266	387	394	1,126	1,351	1,504	1,414	1,751	1,863
Northern Ireland	2,229	2,127	2,202	5,769	5,650	6,470	8,177	7,693	8,752

Table 20: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group and HSC Trust (2016)

HSC Trust	2016										
	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	942	205	4	34	6	31	0	0	270	952	1,222
Northern	1,217	209	136	45	11	6	103	0	260	1,467	1,727
South Eastern	1,462	212	27	261	38	4	10	0	477	1,537	2,014
Southern	1,599	156	8	63	11	25	64	0	244	1,682	1,926
Western	1,448	178	35	76	7	5	89	25	284	1,579	1,863
Northern Ireland	6,668	960	210	479	73	71	266	25	1,535	7,217	8,752

Table 21: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and Client Group (2014 - 2016)

Client Group	2014		2015		2016	
	Number of Clients	% of Total Clients	Number of Clients	% of Total Clients	Number of Clients	% of Total Clients
Aged 18 - 64	1,386	17%	1,445	19%	1,535	18%
Clients with a Physical Disability	931	11%	966	13%	960	11%
Clients with a Learning Disability	365	4%	414	5%	479	5%
Clients with Mental Health Needs	66	1%	60	1%	71	1%
Clients with No Material Handicap	24	0%	5	0%	25	0%
Aged 65 & over	6,791	83%	6,248	81%	7,217	82%
Total	8,177	100%	7,693	100%	8,752	100%

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Table 22: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2014 - 2016)

HSC Trust	2014		2015		2016	
	Aged 18 - 64	Aged 65 & Over	Aged 18 - 64	Aged 65 & Over	Aged 18 - 64	Aged 65 & Over
Belfast	286	1,102	318	846	270	952
Northern	251	1,537	223	1,204	260	1,467
South Eastern	385	1,444	427	1,447	477	1,537
Southern	261	1,497	222	1,255	244	1,682
Western	203	1,211	255	1,496	284	1,579
Northern Ireland	1,386	6,791	1,445	6,248	1,535	7,217

Appendix D: CC7B Information Return and Guidance

DOMICILIARY CARE SERVICES FOR ADULTS PROVIDED DURING THE SURVEY WEEK (11TH - 17TH SEPTEMBER 2016 INCLUSIVE) **CC7B**

Provider Name:	<input type="text"/>	Provider Code:	<input type="text" value="Enter Provider Name"/>
Week Ending:	<input type="text"/>	Validation Errors	<input type="text" value="-"/>

Contact Details Regarding this Form

Contact Name:	<input type="text"/>	Contact Email:	<input type="text"/>
Telephone Number:	<input type="text"/>	Job Title:	<input type="text"/>

Purpose of this Collection	<p>The purpose of this collection is to provide a more comprehensive picture of people being supported to live at home, and to quantify the level of support they receive. This form is intended to capture all persons receiving domiciliary care, both directly by HSC Trusts and by the independent sector.</p> <p>This information will be used to inform key ministerial targets.</p>
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Please return this form by **Friday 04th November 2016**:

<http://dhsspsextra.intranet.nigov.net/index/statistics/cib/cib-data-collection.htm>

For help or assistance using this system, please contact the System Administrator : Tel 028 90 523299

All queries regarding this form should be made to:

Ailish Flanagan	Tel: 02890522197
	Email: ailish.flanagan@health-ni.gov.uk

Table 1 Domiciliary Care Contact Hours (excluding travelling time) during the Survey Week (11th - 17th September 2016 Inclusive)

Please provide whole numbers only

If Services are provided but data are not available, please enter "N/A".

Information on the number of contact hours provided during the survey week for each client should be rounded to the nearest hour, i.e. round-down for cases of less than 30 minutes and round-up for cases of 30 minutes or more.

Type of Service	Total number of domiciliary care contact hours provided	
	Statutory	Independent
1 Normal Hours		
2 Out of Hours		
3 Overnight, Live-in & 24hour Services		
4 TOTAL		

A B

✓ ✓

Table 2A Number of Clients who Received Domiciliary Care Services Provided Directly by HSC Trusts During the Survey Week (11th - 17th September 2016)

Each box should contain the number of clients

Enter services provided directly by HSC Trusts (Independent provision should be included in Table 2B)

Provide actual values rather than planned.

Services Provided by Statutory Sector				
Total Hours Provided during the Week	Total visits during the week			Total Clients Visited
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				

A B C D

✓ ✓ ✓ ✓

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 2B Number of Clients who Received Domiciliary Care Services Provided by the Independent Sector During the Survey Week (11th - 17th September 2016)

Each box should contain the number of clients

Enter services provided under contract using the voluntary or private sector.

Provide actual values rather than planned.

Services Provided by Independent Sector				
Total Hours Provided during the Week	Total visits during the Survey week			Total Clients Visited
	one visit	two - five visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				
	A	B	C	D
	✓	✓	✓	✓

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 3A Number of Clients Receiving Domiciliary Care Services from both the Statutory and Independent Sectors during the Survey Week (11th - 17th September 2016)

1	Number of Clients Receiving Domiciliary Care Services from both Statutory & Independent Sectors	
		A

Table 3B Total Number of Client's who Received Domiciliary Care Services during the Survey Week (11th - 17th September 2016)

1	Total Number of Clients receiving Domiciliary Care	
		A

Table 3C Number of Clients Receiving an Intensive Domiciliary Care Service (More than 10 hours and 6 or more visits) during the Survey Week (11th - 17th September 2016)

1	Number of Clients receiving Intensive Domiciliary Care	
		A

This Cell may differ to the number of clients receiving intensive domiciliary care services from Tables 2A & 2B (Cells 3C + 4C), because some clients will receive services from both sectors.

Table 3D Number of Clients Receiving Domiciliary Care Service, split by Age and Client Group

Client Group	Intensive Domiciliary Care	All Domiciliary Care
1 Elderly Aged 65 & Over		
2 Physical Disability Aged 18 - 64		
3 Physical Disability Aged 65 & Over		
4 Learning Disability Aged 18 - 64		
5 Learning Disability Aged 65 & Over		
6 Mental Health Aged 18 - 64		
7 Mental Health Aged 65 & Over		
8 No Material Handicap Aged 18 - 64		
9 Total Aged 18 - 64		
10 Total Aged 65 & Over		

Table 4 Number of Visits made to Clients Receiving Domiciliary Care Services from the Statutory and Independent Sectors during the Survey Week (11th - 17th September 2016)

Please provide whole numbers only

Provide actual values rather than planned.

Sector	Number of Visits Completed During the Survey Week
1 Statutory	
2 Independent	
3 TOTAL	

Table 5 Number of 15-Min Timeband Visits made to Clients Receiving Domiciliary Care Services from the Statutory Sector and Independent Sectors during the Survey Week (11th - 17th September 2016)

Please provide whole numbers only

Provide actual values rather than planned.

15-Min Timeband Visits Provided during the Survey Week			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6A Number of Clients who Received 15-min Timeband visits during the Survey Week (11th- 17th September 2016)

Each box should contain the number of clients

Please provide whole numbers only

Provide actual values rather than planned.

Number of Clients who Received 15-min Timeband visits			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6B Total Number of Clients who Received 15-min or less visits during the Survey Week (11th- 17th September 2016)

1 Total Number of Clients who Received 15-min or less visits	
--	--



A

This Cell may differ to the number of clients receiving 15 min or less visits in Table 6A, because some clients will receive 16-30 min visits from both sectors.

Table 6C Total Number of Clients who Received 16-30 min visits during the Survey Week (11th-17th September 2016)

1	Total Number of Clients who Received 16-30 min visits
---	---



A

This Cell may differ to the number of clients receiving 16-30 min visits in Table 6A, because some clients will receive 16-30 min visits from both sectors.

Table 7A

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Statutory Sector					
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	TOTAL
1	Number of clients who received 15 mins or less visits by the following bands				
2	Number of clients who received 16-30 min visits by the following bands				
3	TOTAL				

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column H)

Table 7B

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Independent Sector					
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	Total
1	Number of clients who received 15 mins or less visits by the following bands				
2	Number of clients who received 16-30 min visits by the following bands				
3	TOTAL				

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column H)

Worked Example of HSC Trust Domiciliary Care Provision

	Name of Client				
	Client A	Client B	Client C	Client D	Client E
Monday	3 hours		4 hours	2 hours	3 x 8hr shift
Tuesday				2 hours	3 x 8hr shift
Wednesday		24 hour service	3 hours	2 hours	3 x 8hr shift
Thursday				1 hour	3 x 8hr shift
Friday			4 hours	2 hours	3 x 8hr shift
Saturday		24 hour service		2 hours	3 x 8hr shift
Sunday					3 x 8hr shift
Total Contact Hours	3 hours	More than 20 hours including overnight / live-in / 24hr services	11 hours	11 hours	More than 20 hours, including overnight / live-in / 24hr services
Number of Visits	1 visit	2 visits	3 visits	6 visits	7 visits

<p>In this case the client has received 1 visit for a total of 3 hours during the survey week. Therefore the client should be recorded in Cell 1A.</p>	<p>In this case the client has received 2 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4B.</p>	<p>In this case the client has received 3 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3B.</p>	<p>In this case the client has received 6 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3C.</p>	<p>In this case the client has received 7 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4C.</p>
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	Total visits during the week			TOTAL CLIENTS VISITED
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours	1			1
2 5 to 10 hours				0
3 10 to 20 hours		1	1	2
4 20 hours or more		1	1	2
5 TOTAL	1	2	2	5
	A	B	C	

DOMICILIARY CARE SERVICES FOR ADULTS PROVIDED DURING THE SURVEY WEEK - CC7B

GUIDANCE NOTES

This return collects information on the number of clients receiving domiciliary care services in their own homes including sheltered accommodation, provided either:
 directly by HSC Trusts;
 or under contract to the HSC Trust by the independent sector.

The return requests information for adults only i.e. where the client is an adult rather than a child with services provided to their family.

DOMICILIARY CARE

Domiciliary Care encompasses the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services that are necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety and ease in their home.

SURVEY WEEK

Information should relate to services provided during the Survey Week (Sunday to Saturday) in September of the current year.

If you consider this survey week to be unrepresentative for exceptional reasons outside your control (e.g. industrial action) information may be supplied for an appropriate alternative representative week. Please notify Community Information Branch as soon as possible if this is the case.

Please record **actual** domiciliary care services provided rather than planned provision.

INFORMATION TO BE INCLUDED

- Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts;
- Overnight, Live-in and 24-hour services;
- Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 Routine household tasks within or outside the home;
 Personal care of the client; and,
 Shopping;
- Domiciliary care services must include three key elements:
 Provision must be in or centred on the client's own home;
 Some definite manual activity and / or social emotional support is involved; and,
 Service must be funded wholly or partly by the Social Services Department.

Social / emotional support in most cases is delivered on a regular schedule, as part of the Trusts domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health cases to ensure that e.g. they take tablets / eat / don't walk out of the house.

*In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support **does not***

include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.

Also counted is home care provided in sheltered / supported housing. DO NOT include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.

INFORMATION TO BE EXCLUDED

- Services provided to clients in residential and nursing care, with the exception of nurse led domiciliary care services;
- Services provided totally by the private sector **and** paid for completely by the client;
- Services such as day care, meals services, transport and equipment;
- Services provided to clients by Direct Payments;
- Informal drop-ins, conversations etc, unless this is formal and has an identifiable output;
- Respite care in support of the client's regular carer should not be included if the client is placed into a care home. This covers situations where help is provided at the client's home to enable the carer some respite from their caring role;
- Activity funded from the supporting people grant should not be recorded as home care on this return. However, if the client is also receiving home care provided or commissioned by the HPSS and paid for from HPSS expenditure, then only include the activity funded by Social Services.

DEFINITIONS

Contact Hours

Contact Hours refers to the number of hours staff are in contact with or directly serving the client, excluding travel time during the survey week.

Normal Hours

Normal Hours refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.

Out of Hours

Out of Hours refers to services which are provided outside of the normal working day.

Overnight Services

Overnight Services refer to night sitting services which are carried out on a regular or adhoc basis.

Live-In Services

Live-In Services refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.

24 Hour Services

24 Hour Services refer to round the clock domiciliary care services provided by several workers on a shift basis.

Statutory Sector

Statutory sector in this return refers to services provided directly by Health & Social Care Trusts.

Independent Sector

The Independent sector for the purposes of this return refers to all services provided by private and voluntary agencies under contract from Health & Social Care Trusts.

Provision Under Contract

Include any organisation with which the Trust has a purchase arrangement for home help or home care provision, whether it is called a service contract, service agreement, partnership arrangement or grant arrangement.

Total Hours

Total hours provided refers to the total number of hours of domiciliary care services provided to the client during the survey week.

In Tables 2A and 2B, count the total number of hours provided by each distinct individual staff visit, i.e.

- if two or more domiciliary care workers visit a client at the same time, the number of hours provided should be recorded as the combined hours.
- if a domiciliary care worker visits more than one client at the same time, the total length of time providing domiciliary care on this visit should be split and attributed to each client. For example, if a domiciliary care worker visits a house to provide three hours of domiciliary care services to two clients at the same time, this 3 hours should be broken down and attributed to each client, i.e. client A received 1 hour and client B received 2 hours.

Number of Visits

Number of visits refers to the total number of visits to the client during the survey week.

In Tables 2A and 2B, count each distinct individual staff visit separately, i.e. ,

- one domiciliary care worker visits twice during the same day should be recorded as 2 visits;
- two domiciliary care workers visit a client at the same time should be recorded as 2 visits;
- one domiciliary care worker visits more than one client at the same time should be recorded as 1 visit for each client. The length of time attributed to each client should be recorded accurately and differentially if appropriate, i.e. if one member of staff visits 2 clients at the same time for 3 hours and provides domiciliary care to one client for 2 hours and the other for 1 hour, this should be recorded as 2 visits: 1 for 2 hours and 1 for 1 hour;

EXCEPTION: for overnight / live-in / 24 hour services count each 24 hour period covered as 1 visit.

Services provided by more than 1 sector

In Table 1, where a client is receiving services from more than one sector (both Statutory and Independent), information on contact hours should be recorded separately for each sector contributing to the services;

In Table 2A & 2B, where a service is provided to a client by more than one sector (both Statutory and Independent), detail information under both sections and the contact time and visits provided separately by each;

In Table 3B, information should show the total number of clients receiving a domiciliary care service. Please take care not to double count clients receiving

domiciliary care from more than one sector. For example if a client is receiving a domiciliary care service from both the statutory and independent sectors, they should only be counted once in Tables 3B, 3C and 3D but will be counted in both Tables 2A and 2B.

Intensive domiciliary care service

For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.

Personal Care

Personal Care is defined as undertaking any activity which requires a degree of close personal and physical contact with individuals who regardless of age, for reasons associated with disability, frailty, illness, mental health or personal physical capacity are unable to provide for themselves without assistance


SUBMITTING THIS RETURN

This return must be submitted electronically by your Trust.

Additional Information

The appropriate contact point for more detailed analyses or to answer queries in relation to the data is:

Philip Carson
Community Information Branch
Department of Health
Stormont Estate
Belfast
BT4 3SQ

 **028 9052 2493**
Fax: 028 9052 3288

Email: cib@health-ni.gov.uk

This and other statistical publications produced by Community Information Branch (CIB) are available to download from the internet at:

<https://www.health-ni.gov.uk/topics/dhssps-statistics-and-research-social-services/social-care-statistics>

Please note that detailed children community information is available at this address.