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Domiciliary Care Services for Adults in Northern Ireland (2015)



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Key Findings

During the survey week in September 2015:

Contact Hours

- An estimated 255,209* contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 2% (4,411) from the survey week in 2014 (250,798).
- The statutory sector provided 32% of domiciliary care contact hours, with 68% provided by the independent sector.
- An average of 11.0* domiciliary care contact hours were provided per client, an increase of 6% when compared to 2014 (10.4).

Clients Receiving Domiciliary Care

- HSC Trusts provided domiciliary care services for 23,260 clients, 4% less than the number during the survey week in 2014 (24,189).

Domiciliary Care Visits

- 321,987# domiciliary care visits were provided to clients, 34% from the statutory sector and 66% from the independent sector.
- Half (50%) of all domiciliary care visits provided to clients were between 16 and 30 minutes long. Almost three in ten (28%) visits were 15 minutes or less and over one in five (22%) were more than 30 minutes long.
- 6,635# clients received a domiciliary care visit lasting 15 minutes or less, almost three in ten (29%) of all clients receiving domiciliary care.

Service Intensity

- Over four fifths (81%) of all clients receiving domiciliary care services received 6 or more visits. The proportion of clients receiving 6 or more visits has steadily increased since 2011.

Clients Receiving Intensive Domiciliary Care ^

- 7,693 clients received intensive domiciliary care services, 6% (484) less than during the survey week in 2014 (8,177).

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Excludes information from the Belfast HSC Trust who were unable to provide this information.

^ Figures relating to intensive domiciliary care have been amended in accordance with our revisions policy (see pages 21 & 22).

About Us



Statistics and research for the **Department of Health, Social Services and Public Safety** is provided by the Information and Analysis Directorate (IAD). IAD is responsible for compiling, processing, analysing, interpreting and disseminating a wide range of statistics covering health and social care.



The statisticians within IAD are outposted from the Northern Ireland Statistics & Research Agency (NISRA) and the statistics are produced in accordance with the principles and protocols set out in the [Code of Practice for Official Statistics](#).

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IAD comprises four statistical sections: Hospital Information, Community Information, Public Health Information & Research and Project Support Analysis.

This publication is produced by Community Information Branch.

Our Vision and Values

- *Provide up-to-date, quality information on children and adult social services and community health;*
- *to disseminate findings widely with a view to stimulating debate, promoting effective decision-making and improvement in service provision; and*
- *be an expert voice on social care information.*

<https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research-social-services/social-care-statistics>

About Community Information Branch

The purpose of Community Information Branch (CIB) is to promote effective decision making in children and adult social services by providing quality information and analysis.

We collect, analyse, and publish a wide range of community information that is used to help monitor the delivery of personal social services policy. Information collected by CIB is used to assess HSC Trust performance, for corporate monitoring, policy evaluation, and to respond to parliamentary/assembly questions.

Information is widely disseminated through a number of regular key statistical publications and ad hoc reports, details of which are available online.

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Introduction

Domiciliary care is defined as the range of services put in place to support an individual in their own home. Services may involve routine household tasks within or outside the home, personal care of the client and other associated domestic services necessary to maintain an individual in an acceptable level of health, hygiene, dignity, safety and ease in their home.

'People First', the DHSSPS's vision for community care was published in 1993 with six core objectives, including the development of domiciliary care services to enable more people to continue to live in their own homes. When introduced, it focused solely on 'care management' cases; although, over time the interpretation of the term 'care management' deviated, with a wide variance established across the legacy HSS Trusts. These differing interpretations were highlighted further during the Review of Public Administration (RPA) when HSS Trusts were merged into the current HSC Trust areas. In addition, as the data collection process at that time focused only on 'care managed' cases, a substantial number of people receiving less complex domiciliary care packages were not being counted.

To rectify inconsistencies with information on domiciliary care, the DHSSPS discontinued the collection of domiciliary care via the CC7 statistical return from 30 September 2007, and introduced a new statistical return, CC7b, in 2008 that would provide a comprehensive picture of all domiciliary care services provided in the community, regardless of their complexity.

For 2015, information collected on the CC7b return related to the survey week 13th – 19th September 2015. The survey gathered information on the number of contact hours of domiciliary care provided, the number of clients receiving these services, the number of domiciliary care visits provided and the length of these visits during the survey week, broken down by sector providing the service and HSC Trust.

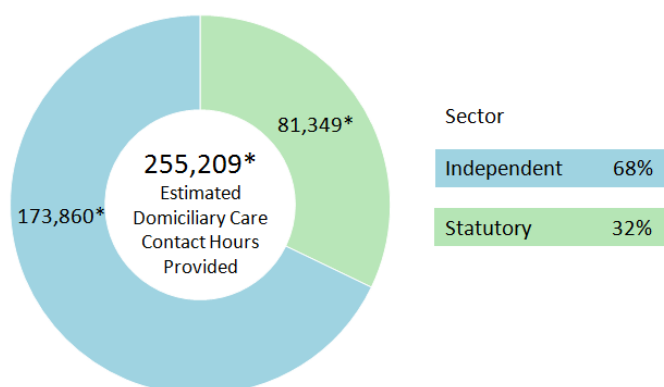
The DHSSPS would like to sincerely thank all HSC Trust staff who assisted in the provision of this information.

Contact Hours ¹

During the survey week in 2015, an estimated 255,209* contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, an increase of 2% (4,411) from the survey week in 2014 (250,798).

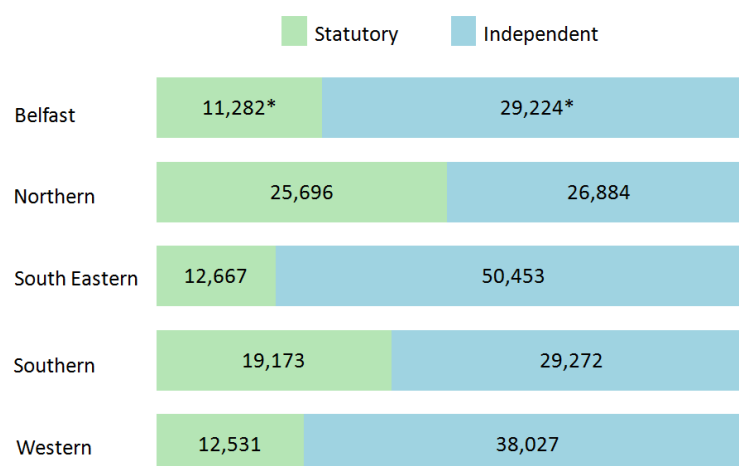
Figure 1 below shows that almost one third (32%) of domiciliary care contact hours were provided by the statutory sector and over two thirds (68%) were provided by the independent sector.

Figure 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector (2015)



Higher proportions of domiciliary care contact hours were provided by the independent sector rather than the statutory sector in all five HSC Trusts. This ranged from just over half (51%) in the Northern HSC Trust to four fifths (80%) in the South Eastern HSC Trust, as shown in Figure 2 below.

Figure 2: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2015)



For a breakdown of estimated domiciliary care contact hours provided by sector and HSC Trust, see Table 1 in Appendix C.

¹ For definition refer to Appendix B (point 6).

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

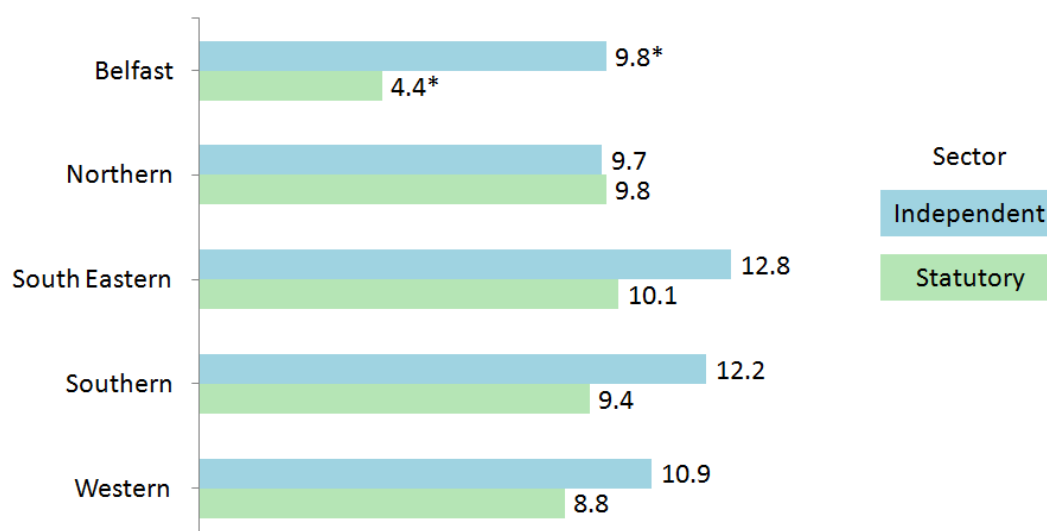
Average Number of Contact Hours Provided

During the survey week in 2015, an average of 11.0* domiciliary care contact hours were provided per client, an increase of 6% when compared to 2014 (10.4).

The average number of domiciliary care contact hours provided per client during the survey week in 2015 was considerably higher for the independent sector (11.2*) than for the statutory sector (8.2*). This difference may be due to more intensive domiciliary care packages being contracted out to independent providers by the statutory sector.

Four out of five HSC Trusts had a higher average number of domiciliary care contact hours per client during the survey week provided by the independent sector than the statutory sector. The Northern HSC Trust had a similar average number of domiciliary care contact hours per client provided by the statutory sector, as shown in Figure 3 below.

Figure 3: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2015)



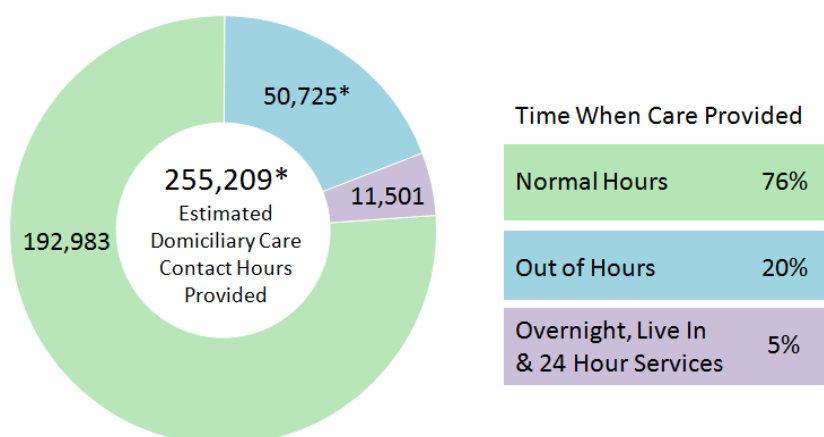
For a breakdown of average domiciliary care contact hours provided per client by sector and HSC Trust, see Table 2 in Appendix C.

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Times when Domiciliary Care is Provided ²

Of the 255,209* domiciliary care contact hours provided during the survey week in 2015, over three quarters (76%) were provided during 'Normal Hours', a fifth (20%) were provided during 'Out of Hours' and a small proportion (5%) were provided during 'Overnight, Live in & 24 Hour Services' as shown in Figure 4 below. These proportions are similar to those reported in the 2013 and 2014 surveys.

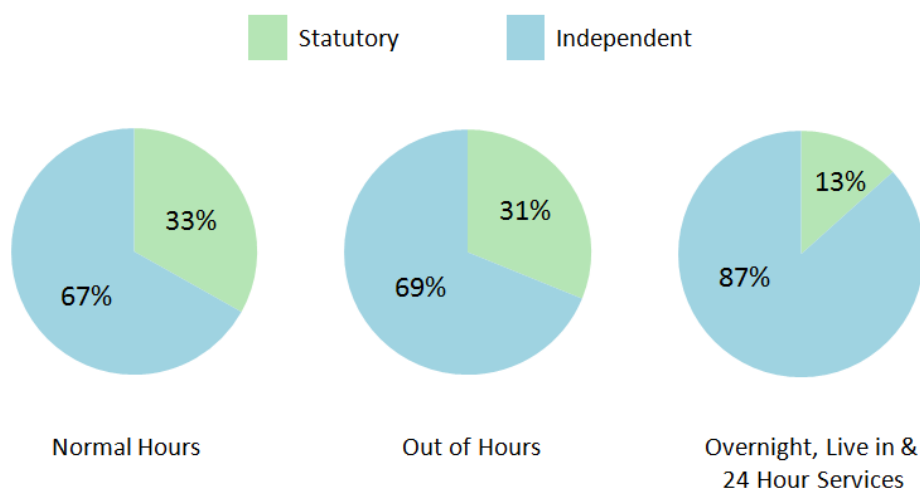
Figure 4: Number of Domiciliary Care Contact Hours Provided, by Time When Care Provided (2015)



The statutory sector provided almost one third (32%) of domiciliary care hours while the independent sector provided over two thirds (68%).

Figure 5 below shows the proportion of domiciliary care services provided by the statutory and independent sectors at times when care was provided.

Figure 5: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2015)



² For definitions refer to Appendix B (points 8 – 12).

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Of the 81,349* domiciliary care hours provided by the statutory sector, almost four fifths (79%) were provided during 'Normal Hours', almost one in five (19%) were provided 'Out of Hours' and a small proportion (2%) were provided during 'Overnight, Live In & 24 Hour Services'.

Statutory

Normal Hours	79%
Out of Hours	19%
Overnight, Live In & 24 Hour Services	2%

Independent

Normal Hours	74%
Out of Hours	20%
Overnight, Live In & 24 Hour Services	6%

Of the 173,860* domiciliary care hours provided by the independent sector, almost three quarters (74%) were provided during 'Normal Hours', one fifth (20%) were provided 'Out of Hours' and one in sixteen (6%) were provided during 'Overnight, Live In & 24 Hour Services'.

For a breakdown of domiciliary care contact hours provided by sector and times when care was provided, see Tables 3 and 4 in Appendix C.

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

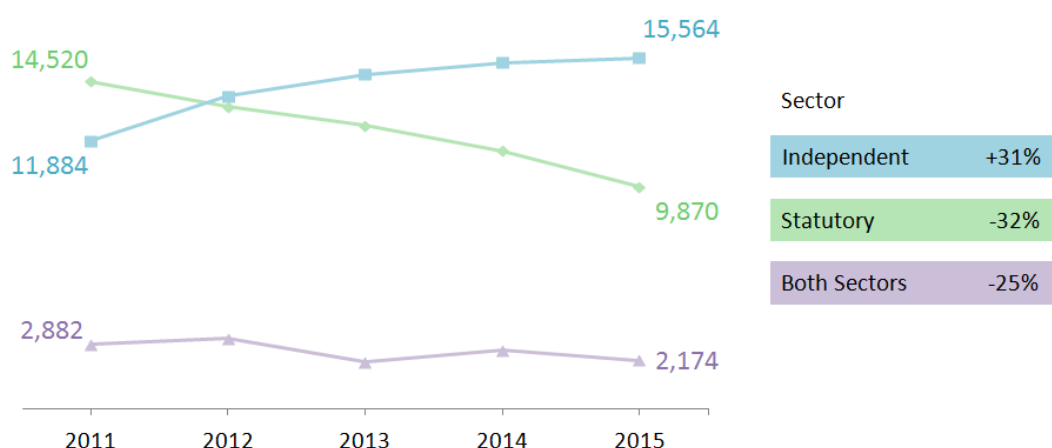
Clients Receiving Domiciliary Care

During the survey week in 2015, HSC Trusts provided domiciliary care services for 23,260³ clients, 4% less than the number during the survey week in 2014 (24,189). 9,870 clients received domiciliary care services from the statutory sector and 15,564 from the independent sector.

Since the survey week in 2011, the number of clients receiving domiciliary care from the statutory sector has decreased by 32% (4,650) while the number of clients receiving domiciliary care from the independent sector has increased by 31% (3,680).

In the 2015 survey, HSC Trusts reported that 2,174 clients received domiciliary care services from both the statutory and independent sectors, a decrease of 25% (708) since the 2011 survey, as shown in Figure 6 below.

Figure 6: Number of Clients Receiving Domiciliary Care Services, by Sector (2011 – 2015)



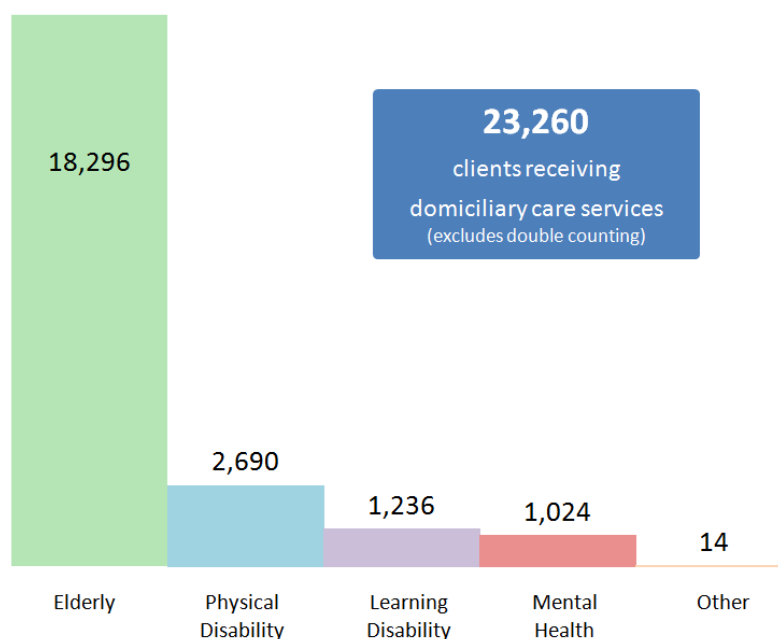
For a trend breakdown (2013 - 2015) of clients receiving domiciliary care by sector and HSC Trust, see Table 5 in Appendix C.

Client Group

During the survey week in 2015, almost four fifths (79%) of clients receiving domiciliary care services were in the elderly client group, one in nine (12%) had a physical disability, one in twenty (5%) had a learning disability and one in twenty five (4%) had mental health needs. A small proportion (<1%) of other clients received domiciliary care services (see Figure 7 overleaf).

³ The total number of clients receiving domiciliary care excludes the double counting of clients receiving services from both sectors.

Figure 7: Number of Clients Receiving Domiciliary Care Services, by Client Group (2015)

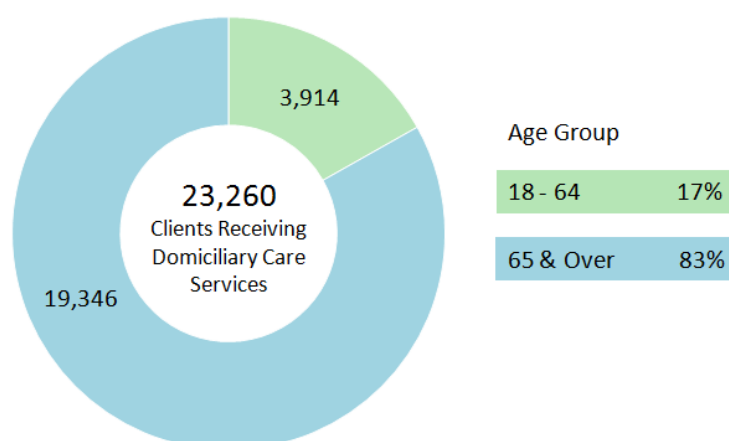


For a breakdown of clients receiving domiciliary care by client group and HSC Trust, see Table 6 in Appendix C.

Age Group

During the survey week in 2015, over four fifths (83%) of clients receiving domiciliary care services were aged 65 & over, with less than one fifth (17%) of clients aged 18-64, as shown in Figure 8 below.

Figure 8: Number of Clients Receiving Domiciliary Care Services, by Age Group (2015)



Across HSC Trusts, similar proportions of clients receiving domiciliary care services were aged 65 and over. This ranged from just over four fifths (81%) in the Belfast and South Eastern HSC Trusts to almost 9 in 10 (87%) in the Northern HSC Trust.

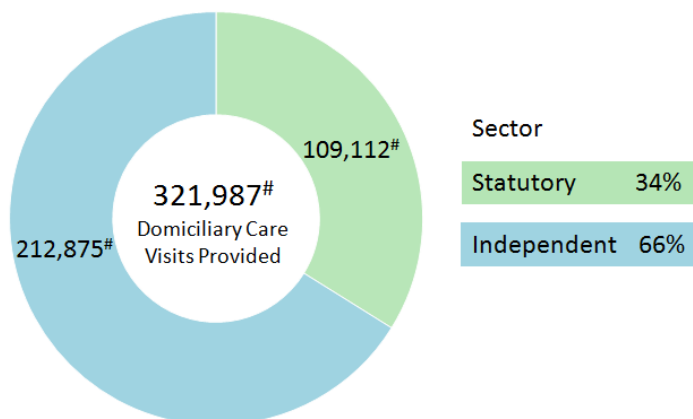
For a breakdown of clients receiving domiciliary care by age group and HSC Trust, see Tables 7 and 8 in Appendix C.

Domiciliary Care Visits ⁴

During the survey week in 2015, 321,987[#] domiciliary care visits were provided to clients.

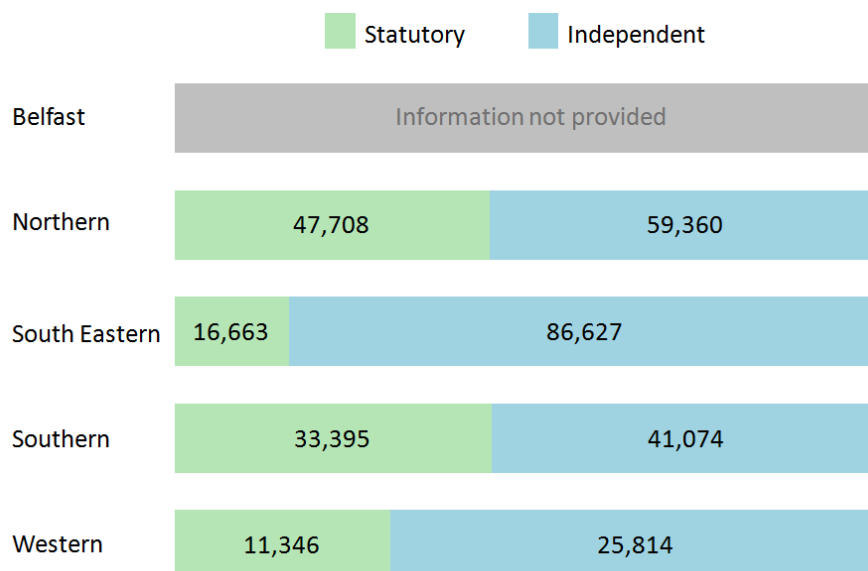
Figure 9 below shows that over one third (34%) of domiciliary care visits were provided by the statutory sector and two thirds (66%) were provided by the independent sector.

Figure 9: Number of Domiciliary Care Visits Provided, by Sector (2015)



Higher proportions of domiciliary care visits were provided by the independent sector in all HSC Trusts. This ranged from over half (55%) in the Northern and Southern HSC Trusts to more than four fifths (84%) in the South Eastern HSC Trust, as shown in Figure 10 below.

Figure 10: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2015)



For a breakdown of domiciliary care visits by sector and HSC Trust, see Table 10 in Appendix C.

⁴ Information contained in this Domiciliary Care Visits chapter are experimental statistics.

[#] Excludes information from the Belfast HSC Trust who were unable to provide this information.

Length of Visit

Of the 321,987[#] domiciliary care visits made to clients during the survey week in 2015, half (50%) were between 16 and 30 minutes long. Almost three in ten (28%) visits were 15 minutes or less and over one in five (22%) were more than 30 minutes long, as shown in Figure 11 below.

Figure 11: Number of Domiciliary Care Visits Provided, by Length of Visit (2015)

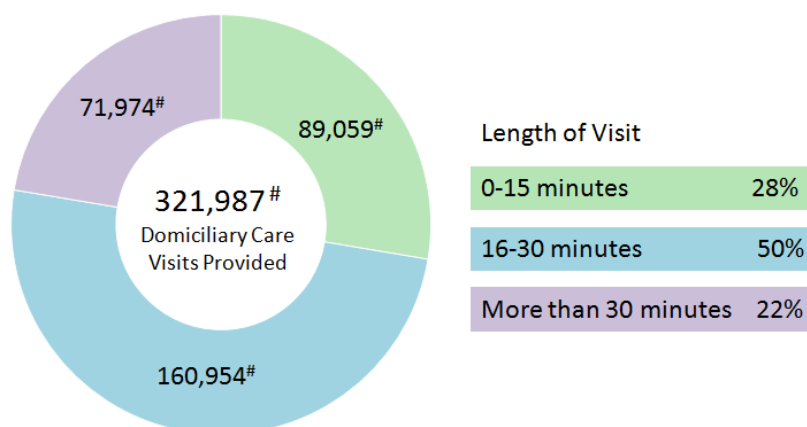
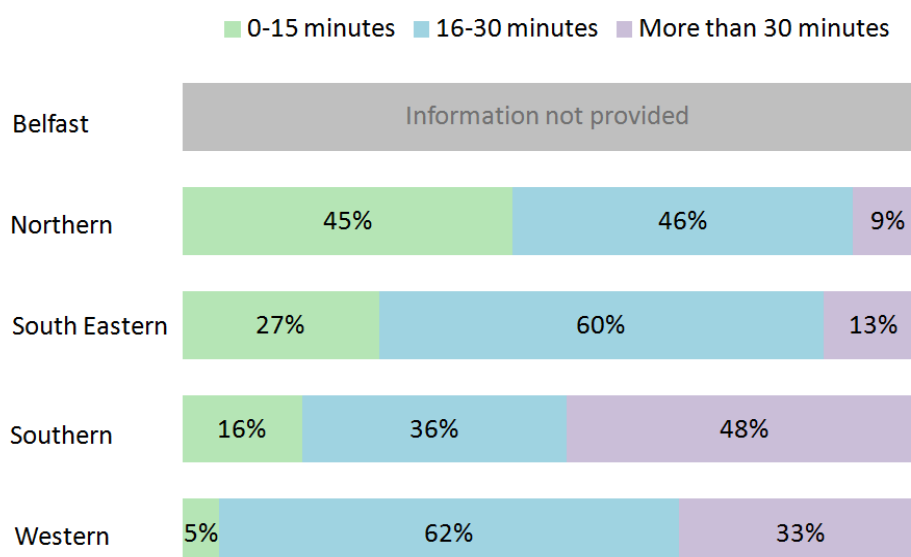


Figure 12 below shows that the proportion of visits lasting 15 minutes or less varied between HSC Trusts. This ranged from 5% in the Western HSC Trust to 45% in the Northern HSC Trust.

Figure 12: Proportion of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2015)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Tables 11 and 12 in Appendix C.

[#] Excludes information from the Belfast HSC Trust who were unable to provide this information.

Less Than 15 Minute Visits

Of the 89,059[#] domiciliary care visits provided lasting less than 15 minutes during the survey week in 2015, almost two fifths (38%) were by the statutory sector and just over three fifths (62%) were by the independent sector, as shown in Figure 13 below.

Figure 13: Percentage of Domiciliary Care Visits Provided Lasting Less Than 15 Minutes, by Sector (2015)



During the survey week in 2015, 6,635[#] clients received domiciliary care visits lasting less than 15 minutes, almost three in ten (29%) of all clients who received domiciliary care. Of these 6,635^{#5,6} clients, 2,984[#] received a visit from the statutory sector and 3,982[#] received a visit from the independent sector.

Figure 14: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting Less Than 15 Minutes, by Number of Visits (2015)

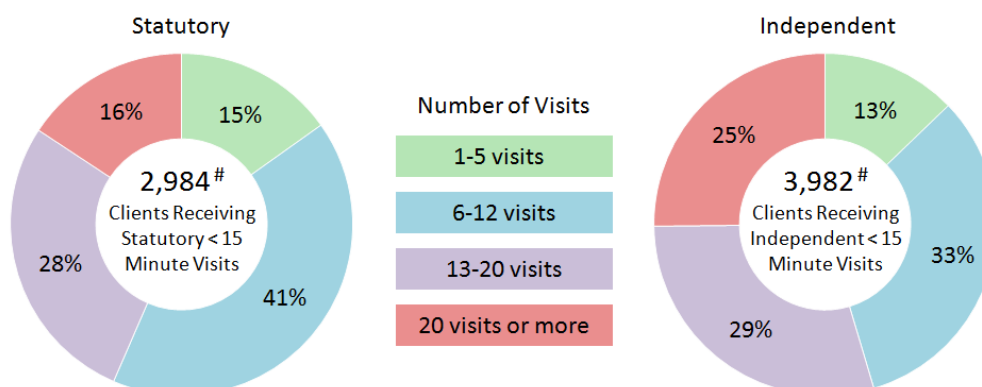


Figure 14 above shows that of the 2,984[#] clients who received domiciliary care visits lasting less than 15 minutes from the statutory sector, over two fifths (41%) received between 6 and 12 visits lasting less than 15 minutes. Almost three in ten (28%) received between 13 to 20 visits lasting less than 15 minutes, one in six (16%) received 20 visits or more lasting less than 15 minutes and one in seven (15%) received between 1 and 5 visits lasting less than 15 minutes.

Figure 14 above shows that of the 3,982[#] clients who received domiciliary care visits lasting less than 15 minutes from the independent sector, one third (33%) received between 6 and 12 visits lasting less than 15 minutes. Almost three in ten (29%) received between 13 to 20 visits lasting less than 15 minutes, one quarter (25%) received 20 visits or more lasting less than 15 minutes and one in eight (13%) received between 1 and 5 visits lasting less than 15 minutes.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 13, 14 and 15 in Appendix C.

[#] Excludes information from the Belfast HSC Trust who were unable to provide this information.

⁵ The total number of clients receiving domiciliary care visits lasting less than 15 minutes may not equal the sum of clients receiving domiciliary care visits lasting less than 15 minutes from statutory and independent sectors, as some clients may have received care from both sectors.

⁶ Some clients may also have received domiciliary care visits lasting more than 15 minutes.

16-30 Minute Visits

Of the 160,954[#] domiciliary care visits made lasting 16-30 minutes during the survey week in 2015, almost one third (32%) were by the statutory sector and over two thirds (68%) were by the independent sector, as shown in Figure 15 below.

Figure 15: Percentage of Domiciliary Care Visits Provided Lasting 16-30 Minutes, by Sector (2015)



During the survey week in 2015, 12,837[#] clients received domiciliary care visits lasting 16-30 minutes, over half (55%) of all clients who received domiciliary care. Of these 12,837^{#7.8} clients, 5,195[#] received a visit from the statutory sector and 8,372[#] received a visit from the independent sector.

Figure 16: Breakdown, by Sector, of the Proportion of Clients Receiving Domiciliary Care Visits Lasting 16-30 Minutes, by Number of Visits (2015)

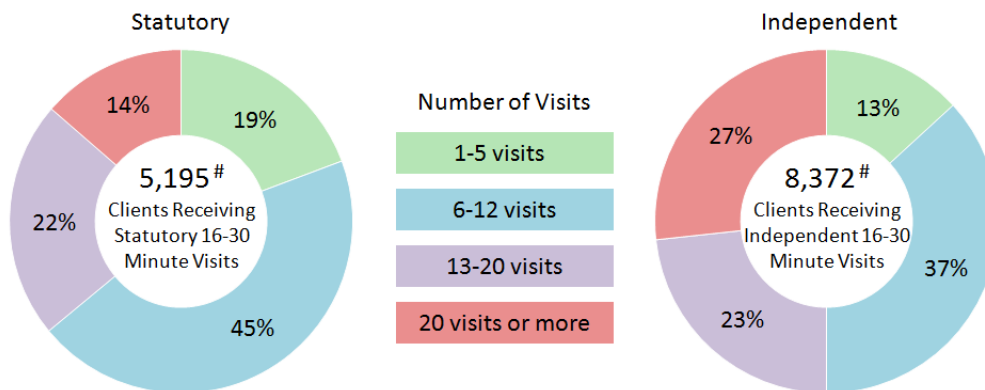


Figure 16 above shows that of the 5,195[#] clients who received 16-30 minute domiciliary care visits from the statutory sector, almost half (45%) received between 6 and 12 16-30 minute visits. Over one fifth (22%) received between 13 and 20 16-30 minute visits, just under one fifth received between 1 to 5 16-30 minute visits and one in seven (14%) received 20 or more 16-30 minute visits.

Figure 16 above shows that of the 8,372[#] clients who received 16-30 minute domiciliary care visits from the independent sector, almost two fifths (37%) received between 6 and 12 16-30 minute visits. Over one quarter (27%) received 20 or more 16-30 minute visits, almost one quarter (23%) received between 13 to 20 16-30 minute visits and one in eight (13%) received between 1 and 5 16-30 minute visits.

For a breakdown of clients who received domiciliary care visits by sector, length of visit, number of visits and HSC Trust, see Tables 13, 14 and 15 in Appendix C.

[#] Excludes information from the Belfast HSC Trust who were unable to provide this information.

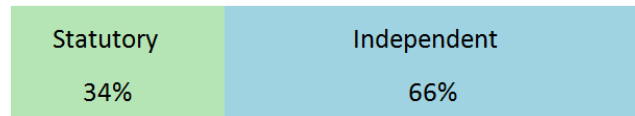
⁷ The total number of clients receiving 16-30 minute domiciliary care visits may not equal the sum of clients receiving 16-30 minute domiciliary care visits from statutory and independent sectors, as some clients may have received domiciliary care from both sectors.

⁸ Some clients may also have received domiciliary care visits lasting less than 16 minutes or more than 30 minutes.

More than 30 Minute Visits

Of the 71,974[#] domiciliary care visits made lasting more than 30 minutes during the survey week in 2015, just over one third (34%) were by the statutory sector and two thirds (66%) were by the independent sector, as shown in Figure 17 below.

Figure 17: Percentage of Domiciliary Care Visits Provided Lasting More Than 30 Minutes, by Sector (2015)



For a breakdown of domiciliary care visits by sector, length of visit and HSC Trust, see Table 11 in Appendix C.

[#] Excludes information from the Belfast HSC Trust who were unable to provide this information.

Service Intensity

During the survey week in 2015, of the 23,260 clients receiving domiciliary care services, over four fifths (81%) received 6 or more visits. One in seven (15%) clients received 2 to 5 visits while a small proportion (4%) received one visit.

Figure 18 below shows that since the survey in 2011, the number of clients receiving 6 or more visits during the survey week has increased while the number of clients receiving two to five visits and one visit has decreased.

Figure 18: Number of Clients Receiving Domiciliary Care Services, by Number of Visits (2011 - 2015)

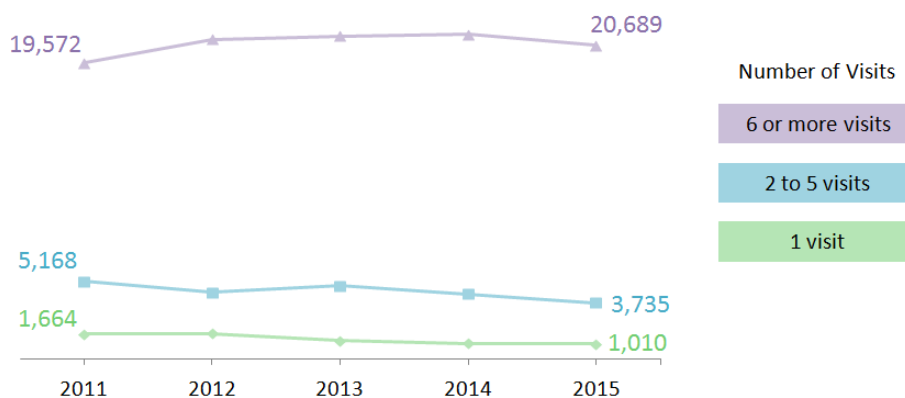
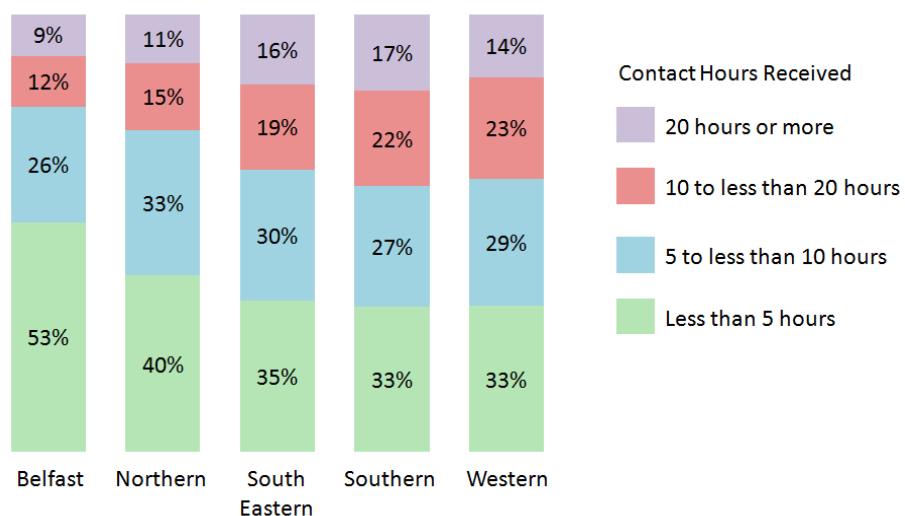


Figure 19 below shows that under 1 in 5 (17%) of all clients receiving domiciliary care services in the Southern HSC Trust received 20 hours or more, compared with 1 in 11 (9%) of all clients in the Belfast HSC Trust.

Just over half (53%) of all clients in the Belfast HSC Trust received less than 5 hours of domiciliary care during the survey week compared with a third (33%) of all clients in the Southern and Western HSC Trusts.

Figure 19: Percentage of Clients Receiving Domiciliary Care Services, by Number of Contact Hours Received and HSC Trust (2015)



For a breakdown of clients receiving domiciliary care by number of visits, contact hours, sector and HSC Trust, see Tables 16, 17 and 18 in Appendix C.

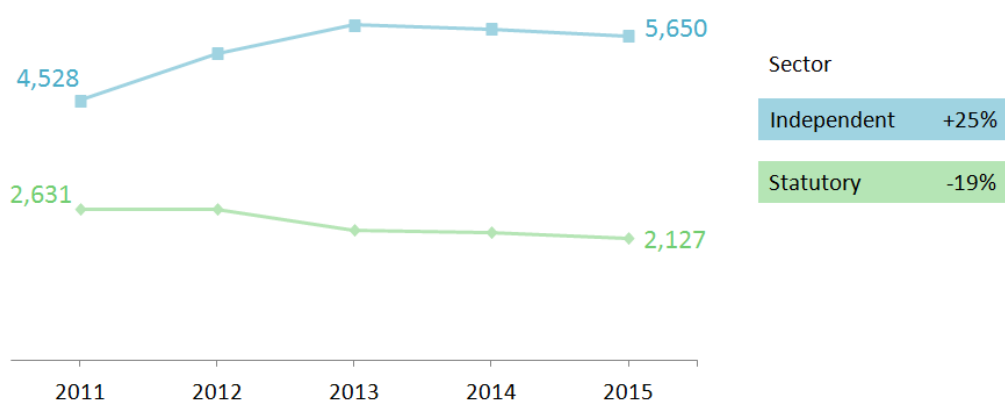
Clients Receiving Intensive Domiciliary Care^{9, 10}

For the purposes of this survey, an **intensive domiciliary care** service is defined as 6 or more visits and more than 10 contact hours during the survey week.

During the survey week in 2015, 7,693 clients received intensive domiciliary care services, 6% (484) less than during the survey week in 2014 (8,177). Clients receiving intensive domiciliary care services accounted for a third (33%) of all 23,260 clients receiving domiciliary care, one percentage point less than the proportion in the 2014 survey (34%).

Between the survey weeks in 2011 and 2015, the number of clients receiving intensive domiciliary care services from the statutory sector decreased by 19% (504) while those receiving intensive domiciliary care services from the independent sector increased by 25% (1,122), as shown in Figure 20 below.

Figure 20: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector (2011 - 2015)



For a trend breakdown (2013 - 2015) of clients receiving intensive domiciliary care by sector and HSC Trust, see Table 19 in Appendix C.

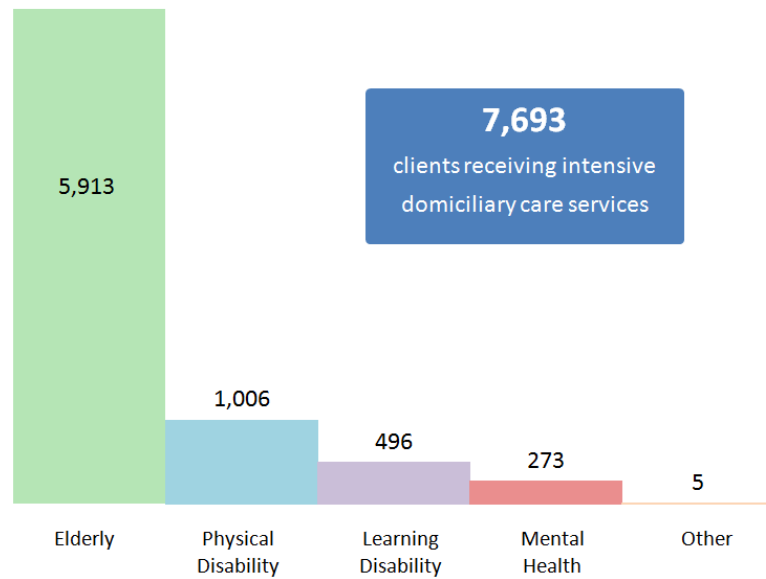
Client Group

During the survey week in 2015, over three quarters (77%) of clients receiving intensive domiciliary care services were in the elderly client group, one in eight (13%) had a physical disability, one in sixteen (6%) had a learning disability, and a small proportion (4%) had mental health needs. A small proportion (<1%) of other clients received intensive domiciliary care services (see Figure 21 overleaf). These proportions are similar to those reported in the 2013 and 2014 surveys.

⁹ Please note, in accordance with our revisions policy, this section on intensive domiciliary care and subsequent tables (pages 44 - 47) were amended on 1st April 2016 to take account of revised information submitted by the Belfast HSC Trust following original publication.

¹⁰ The number of clients receiving intensive domiciliary care services from the statutory and independent sectors may not sum to the total for Northern Ireland, because clients may be receiving services from both sectors. Similarly, a number of clients may become an intensive case if the number of domiciliary care contact hours and visits from both sectors are totalled.

Figure 21: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group (2015)

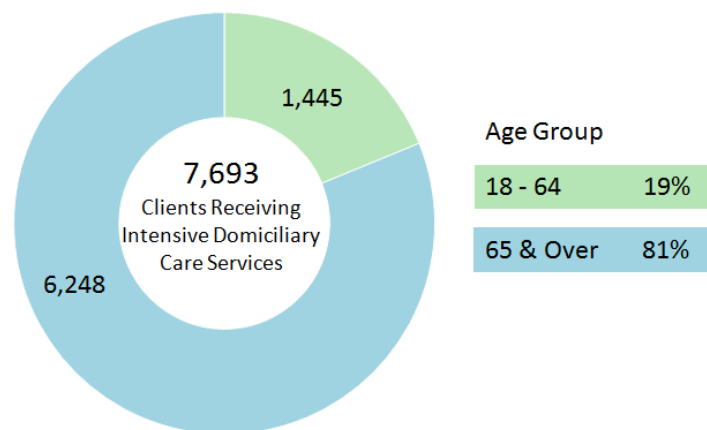


For a breakdown of clients receiving intensive domiciliary care by client group and HSC Trust, see Table 20 in Appendix C.

Age Group

During the survey week in 2015, over four fifths (81%) of clients receiving intensive domiciliary care services were aged 65 & over, with less than one fifth (19%) of clients aged 18-64, as shown in Figure 22 below. These proportions are similar to those reported in the 2013 and 2014 surveys.

Figure 22: Percentage of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2015)



Across HSC Trusts, the proportion of clients aged 65 & over receiving intensive domiciliary care services ranged from almost three quarters (73%) in the Belfast HSC Trust to over 4 in 5 (85%) in the Southern and Western HSC Trusts.

For a breakdown of clients receiving intensive domiciliary care by age group and HSC Trust, see Tables 21 and 22 in Appendix C.

Appendix A: Technical Notes

Data Collection

The information presented in this publication derives from the CC7b survey on domiciliary care services provided for adults in Northern Ireland. Completed surveys were provided by each of the five HSC Trusts in Northern Ireland to Community Information Branch (CIB) in the Department of Health, Social Services & Public Safety.

In 2015, the CC7b survey covered the period 13th - 19th September 2015 inclusive. It gathered information on the number of domiciliary care contact hours provided, the number of clients receiving domiciliary care, the number of domiciliary care visits provided and the number of clients receiving 15 minute domiciliary care visits during the survey week.

The CC7b information return is included in Appendix D of this publication, together with the associated guidance notes.

Data Quality

On receipt of CC7b information returns from each HSC Trust, statisticians in CIB conduct internal consistency checks. They also use historical data to monitor annual variations and/or emerging trends, both regionally and across HSC Trusts. Queries arising from validation checks are presented to HSC Trusts for clarification and if required returns may be amended and re-submitted. The HSC Trusts are also asked to provide appropriate explanations for any inconsistent or missing information. Only data deemed to be of sufficient quality have been published.

The Belfast HSC Trust advised that in 2015, domiciliary care information provided in the CC7b information return was collated manually, with additional information derived from the PARIS IT system and other stand alone systems. The Belfast HSC Trust is currently implementing two additional systems, Staff Plan and CIS. It is expected that these systems will enable improved data extraction.

The Belfast HSC Trust advised that data relating to 2011 on care managed clients in the S&E locality refers to week ending 31st May 2011. All other data, i.e. that relating to care managed clients in the N&W locality and all non care managed clients in both N&W and S&E localities, refers to the survey week 18th – 24th September 2011. The database previously used in the S&E locality to provide this information was discontinued in June 2011. The last available download was taken at 31st May 2011. At the time of the 2011 survey, a new system was being set up to capture the information but was not yet fully operational.

A detailed quality report for this publication is available on the DHSSPS [website](#).

Data Changes

Since the CC7b information return was introduced in 2008, a breakdown of information by client group and age group was requested from the HSC Trusts only for clients receiving intensive domiciliary care services. From 2014, HSC Trusts are also required to provide a breakdown of client group and age group for all clients receiving domiciliary care (see Table 3D in Appendix D).

Due to an increased information need, a number of questions have been added to the 2015 CC7b information return to capture information on the provision of 15 minute domiciliary care visits (see Tables 4 to 7B in Appendix D).

Amendments

The cut-off point for amendments to data was 28th January 2016. Any amendments notified by HSC Trusts after this date will not have been included.

Disclosure Conventions

Our policy statement on disclosure and confidentiality can be found in the DHSSPS Statistics Charter on our [website](#).

Rounding Conventions

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100. 0% may reflect rounding down of values under 0.

Revisions Policy

These data are revised by exception. If revisions are required, background circumstances are reported and revision dates are noted in subsequent publications of these series of statistics. The general revisions policy for Official Statistics produced by the DHSSPS can be found in the DHSSPS Statistics Charter on our [website](#).

Data Format/ Availability

In order to aid secondary analysis, data is available in spreadsheet format (Microsoft Excel) at:

<https://www.dhsspsni.gov.uk/articles/domiciliary-care>

Statement of Administrative Sources

A detailed 'Statement of Administrative Sources' is available on our [website](#).

This statement describes the administrative/ management sources which the DHSSPS currently uses to produce official statistics, or which have the potential to be so used.

Future Publications

The next release of these statistics, for a survey week in September 2016, is scheduled for December 2016.

User Feedback

Any comments you have regarding this or any other publication produced by CIB are welcome. Your views help us to improve the service we provide to users of this information and to the wider public.

Please send any comments you have to cib@dhsspsni.gov.uk.

Appendix B: Definition of Terms

1. The survey week for the CC7b 2015 return relates to the period 13th to 19th September 2015.
2. Domiciliary Care is defined as the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety, and ease in their own home.
3. This includes:
 - Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts;
 - Overnight , Live-in, and 24-hour services;
 - Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 - Routine household tasks within or outside the home;
 - Personal care of the client; and,
 - Shopping;
 - Domiciliary care services must include three key elements:
 - Provision must be in or centred on the client's own home;
 - Some definite manual activity and / or social emotional support is involved; and,
 - Service must be funded wholly or partly by the Social Services Department;
 - Home care provided in sheltered / supported housing; although, this should not include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.
4. Social / emotional support in most cases is delivered on a regular schedule, as part of the Trust's domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health clients to ensure that e.g. they take tablets / eat / don't walk out of the house.
5. In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support does not include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.
6. 'Contact hours' refers to the number of hours staff are in contact with or directly serving the client, excluding travel time, during the survey week.
7. For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.
8. 'Normal Hours' refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.
9. 'Out of Hours' refers to services which are provided outside of the normal working day.
10. 'Overnight Services' refer to night sitting services which are carried out on a regular or adhoc basis.
11. 'Live-In Services' refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.
12. '24 Hour Services' refer to round the clock domiciliary care services provided by several workers on a shift basis.

Appendix C: Additional Tables

Table 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2013 - 2015)

Year	HSC Trust	Statutory		Independent		All Sectors	
		No.	%	No.	%	No.	%
2015	Belfast	11,282*	28%	29,224*	72%	40,506*	100%
	Northern	25,696	49%	26,884	51%	52,580	100%
	South Eastern	12,667	20%	50,453	80%	63,120	100%
	Southern	19,173	40%	29,272	60%	48,445	100%
	Western	12,531	25%	38,027	75%	50,558	100%
	Northern Ireland	81,349*	32%	173,860*	68%	255,209*	100%
2014	Belfast	11,133	27%	30,208	73%	41,341	100%
	Northern	25,983	50%	25,795	50%	51,778	100%
	South Eastern	10,524	17%	51,666	83%	62,190	100%
	Southern	20,379	40%	30,047	60%	50,426	100%
	Western	12,606	28%	32,457	72%	45,063	100%
	Northern Ireland	80,625	32%	170,173	68%	250,798	100%
2013	Belfast	14,721	31%	32,694	69%	47,415	100%
	Northern	22,436	47%	25,564	53%	48,000	100%
	South Eastern	8,908	15%	49,401	85%	58,309	100%
	Southern	21,792	41%	31,758	59%	53,550	100%
	Western	14,015	33%	28,092	67%	42,107	100%
	Northern Ireland	81,872	33%	167,509	67%	249,381	100%

Components may not add to totals due to rounding.

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Table 2: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2013 - 2015)

HSC Trust	Statutory			Independent			All Sectors		
	2013	2014	2015	2013	2014	2015	2013	2014	2015
Belfast	3.7	3.1	4.4*	10.5	9.5	9.8*	7.1	6.6	8.3*
Northern	8.0	9.4	9.8	10.2	10.1	9.7	10.0	10.9	10.8
South Eastern	6.8	8.2	10.1	13.1	13.2	12.8	12.4	12.8	13.0
Southern	9.5	9.3	9.4	13.3	13.2	12.2	12.0	11.8	11.3
Western	6.5	7.7	8.8	9.2	9.5	10.9	8.9	11.1	11.5
Northern Ireland	6.5	7.0	8.2*	11.3	11.1	11.2*	9.8	10.4	11.0*

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Table 3: Number of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2013 - 2015)

Year	Times when Care Provided	Statutory		Independent		All Sectors	
		No. of Hours	%	No. of Hours	%	No. of Hours	%
2015	Normal Hours	64,014	33%	128,969	67%	192,983	100%
	Out of Hours	15,801*	31%	34,924*	69%	50,725*	100%
	Overnight, Live in & 24 Hour Services	1,534	13%	9,967	87%	11,501	100%
	Total	81,349*	32%	173,860*	68%	255,209*	100%
2014	Normal Hours	65,234	34%	125,947	66%	191,181	100%
	Out of Hours	13,775	29%	33,963	71%	47,738	100%
	Overnight, Live in & 24 Hour Services	1,616	14%	10,263	86%	11,879	100%
	Total	80,625	32%	170,173	68%	250,798	100%
2013	Normal Hours	68,412	36%	122,741	64%	191,153	100%
	Out of Hours	12,766	28%	33,195	72%	45,961	100%
	Overnight, Live in & 24 Hour Services	694	6%	11,573	94%	12,267	100%
	Total	81,872	33%	167,509	67%	249,381	100%

Components may not add to totals due to rounding.

* Excludes Out of Hours domiciliary care hours delivered to clients in the Elderly Care Programme of Care in the Belfast HSC Trust who were unable to provide this information. Based on previous surveys, this figure is estimated to be approximately 4,500 domiciliary hours.

Table 4: Percentage of Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2013 - 2015)

Times when Care Provided	Statutory			Independent			All Sectors		
	2013	2014	2015	2013	2014	2015	2013	2014	2015
Normal Hours	84%	81%	79%	73%	74%	74%	77%	76%	76%
Out of Hours	16%	17%	19%	20%	20%	20%	18%	19%	20%
Overnight, Live in & 24 Hour Services	1%	2%	2%	7%	6%	6%	5%	5%	5%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Table 5: Number of Clients Receiving Domiciliary Care Services, by Sector and HSC Trust (2013 - 2015)

HSC Trust	Statutory			Independent			Clients Receiving Domiciliary Care from both Sectors			Total Clients Receiving Domiciliary Care (excludes double counting)		
	2013	2014	2015	2013	2014	2015	2013	2014	2015	2013	2014	2015
Belfast	3,998	3,593	2,547	3,103	3,190	2,992	430	562	653	6,671	6,221	4,886
Northern	2,819	2,758	2,625	2,511	2,547	2,770	552	545	539	4,778	4,760	4,856
South Eastern	1,302	1,277	1,248	3,775	3,921	3,939	362	333	337	4,715	4,865	4,850
Southern	2,302	2,180	2,029	2,383	2,284	2,390	224	173	130	4,461	4,291	4,289
Western	2,150	1,646	1,421	3,069	3,419	3,473	514	1,013	515	4,705	4,052	4,379
Northern Ireland	12,571	11,454	9,870	14,841	15,361	15,564	2,082	2,626	2,174	25,330	24,189	23,260

In 2014, the Western HSC Trust has stated that the increase in the number of clients receiving domiciliary care from both sectors is due to the majority of new referrals being accommodated by the independent sector. Many would have been existing statutory clients who have received an increase in their package.

Table 6: Number of Clients Receiving Domiciliary Care Services, by Client Group and HSC Trust (2015)

HSC Trust	2015										
	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	3,880	710	0	113	36	117	30	0	940	3,946	4,886
Northern	3,885	446	12	144	35	30	304	0	620	4,236	4,856
South Eastern	3,799	501	54	367	61	34	34	0	902	3,948	4,850
Southern	3,315	447	11	234	56	88	138	0	769	3,520	4,289
Western	3,417	464	45	160	30	45	204	14	683	3,696	4,379
Northern Ireland	18,296	2,568	122	1,018	218	314	710	14	3,914	19,346	23,260

Table 7: Number of Clients Receiving Domiciliary Care Services, by Age Group and Client Group (2015)

Client Group	2015	
	Number of Clients	% of Total Clients
Aged 18 - 64	3,914	17%
Clients with a Physical Disability	2,568	11%
Clients with a Learning Disability	1,018	4%
Clients with Mental Health Needs	314	1%
Other	14	0%
Aged 65 & over	19,346	83%
Total	23,260	100%

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Table 8: Number of Clients Receiving Domiciliary Care Services, by Age Group and HSC Trust (2015)

HSC Trust	2015	
	Aged 18 - 64	Aged 65 & Over
Belfast	940	3,946
Northern	620	4,236
South Eastern	902	3,948
Southern	769	3,520
Western	683	3,696
Northern Ireland	3,914	19,346

Table 9: Number of Clients Receiving Domiciliary Care Services per 10,000 Population Aged 18 & Over, by Sector and HSC Trust (2013 - 2015)

HSC Trust	Statutory Sector				Independent Sector				All Sectors			
	2013	2014	2015	% Change 2014 to 2015	2013	2014	2015	% Change 2014 to 2015	2013	2014	2015	% Change 2014 to 2015
Belfast	145.8	130.3	92.4	-29%	113.1	115.7	108.5	-6%	258.9	246.0	200.9	-18%
Northern	78.7	76.5	72.8	-5%	70.1	70.7	76.9	9%	148.8	147.2	149.7	2%
South Eastern	48.2	47.0	45.9	-2%	139.7	144.3	145.0	0%	187.9	191.3	190.9	0%
Southern	84.6	79.3	73.8	-7%	87.6	83.1	86.9	5%	172.2	162.3	160.7	-1%
Western	96.4	73.3	63.3	-14%	137.6	152.2	154.6	2%	234.0	225.5	217.9	-3%
Northern Ireland	89.9	81.4	70.1	-14%	106.2	109.1	110.6	1%	196.1	190.5	180.7	-5%

Rates per 10,000-population aged 18 & over

Information is based on the population aged 18 & over within each HSC Trust (Source: Mid-Year Population Estimates, NISRA). Note that information for 2013 uses 2013 mid-year population estimate; 2014 and 2015 use 2014 mid-year population estimate.

Figures presented for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 5.

Table 10: Number of Domiciliary Care Visits Provided, by Sector and HSC Trust (2015)

HSC Trust	2015				Total
	Statutory		Independent		
	No.	%	No.	%	
Belfast	-	-	-	-	-
Northern	47,708	45%	59,360	55%	107,068
South Eastern	16,663	16%	86,627	84%	103,290
Southern	33,395	45%	41,074	55%	74,469
Western	11,346	31%	25,814	69%	37,160
Northern Ireland	109,112	34%	212,875	66%	321,987

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 11: Number of Domiciliary Care Visits Provided, by Sector, Length of Visit and HSC Trust (2015)

Length of Visit	HSC Trust	2015				
		Statutory		Independent		Total
		No.	%	No.	%	
15 minutes or less	Belfast	-	-	-	-	-
	Northern	21,944	46%	25,817	54%	47,761
	South Eastern	5,683	21%	21,716	79%	27,399
	Southern	5,158	43%	6,881	57%	12,039
	Western	1,260	68%	600	32%	1,860
	Northern Ireland	34,045	38%	55,014	62%	89,059
16 to 30 minutes	Belfast	-	-	-	-	-
	Northern	21,778	44%	27,449	56%	49,227
	South Eastern	9,093	15%	52,977	85%	62,070
	Southern	13,049	49%	13,527	51%	26,576
	Western	6,963	30%	16,118	70%	23,081
	Northern Ireland	50,883	32%	110,071	68%	160,954
> 30 minutes	Belfast	-	-	-	-	-
	Northern	3,986	40%	6,094	60%	10,080
	South Eastern	1,887	14%	11,934	86%	13,821
	Southern	15,188	42%	20,666	58%	35,854
	Western	3,123	26%	9,096	74%	12,219
	Northern Ireland	24,184	34%	47,790	66%	71,974

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 12: Number of Domiciliary Care Visits Provided, by Length of Visit and HSC Trust (2015)

HSC Trust	2015						All Visits
	15 minutes or less		16 - 30 minutes		> 30 minutes		
	No.	%	No.	%	No.	%	
Belfast	-	-	-	-	-	-	-
Northern	47,761	45%	49,227	46%	10,080	9%	107,068
South Eastern	27,399	27%	62,070	60%	13,821	13%	103,290
Southern	12,039	16%	26,576	36%	35,854	48%	74,469
Western	1,860	5%	23,081	62%	12,219	33%	37,160
Northern Ireland	89,059	28%	160,954	50%	71,974	22%	321,987

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 13: Number of Clients who Received Domiciliary Care Visits, by Sector, Length of Visit and HSC Trust (2015)

Length of Visit	HSC Trust	2015		
		Statutory	Independent	Total (excluding double counting)
15 minutes or less	Belfast	-	-	-
	Northern	1,673	1,637	3,116
	South Eastern	481	1,484	1,857
	Southern	546	645	1,188
	Western	284	216	474
	Northern Ireland	2,984	3,982	6,635
16 to 30 minutes	Belfast	-	-	-
	Northern	1,923	1,948	3,715
	South Eastern	885	2,945	3,699
	Southern	1,345	1,356	2,689
	Western	1,042	2,123	2,734
	Northern Ireland	5,195	8,372	12,837

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 14: Number of Clients who Received Domiciliary Care Visits Lasting Less Than 15 Minutes, by Sector, Number of Visits and HSC Trust (2015)

HSC Trust	2015							
	Statutory Sector				Independent Sector			
	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more
Belfast	-	-	-	-	-	-	-	-
Northern	186	596	545	346	165	474	455	543
South Eastern	62	224	128	67	109	488	501	386
Southern	134	245	118	49	100	276	205	64
Western	70	169	38	7	135	61	11	9
Northern Ireland	452	1,234	829	469	509	1,299	1,172	1,002

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 15: Number of Clients who Received Domiciliary Care Visits Lasting 16-30 Minutes, by Sector, Number of Visits and HSC Trust (2015)

HSC Trust	2015							
	Statutory Sector				Independent Sector			
	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more	1 - 5 visits	6 - 12 visits	13 - 20 visits	20 visits or more
Belfast	-	-	-	-	-	-	-	-
Northern	299	889	466	269	219	840	459	430
South Eastern	134	438	178	135	300	958	643	1,044
Southern	396	525	278	146	242	630	347	137
Western	173	471	240	158	343	654	501	625
Northern Ireland	1,002	2,323	1,162	708	1,104	3,082	1,950	2,236

Excludes information from the Belfast HSC Trust who were unable to provide this information.

Table 16: Number of Clients Receiving Domiciliary Care Services, by Number of Visits and Contact Hours (2013 - 2015)

Year	Total Number of Contact Hours	Number of Visits			
		1 or more	1	2 to 5	6 or more
2015	Total	25,434	1,010	3,735	20,689
	Less than 5 hours	9,988	958	3,092	5,938
	5 hours to less than 10 hours	7,424	49	401	6,974
	10 hours to less than 20 hours	4,582	2	151	4,429
	20 hours or more	3,440	1	91	3,348
2014	Total	26,815	1,065	4,314	21,436
	Less than 5 hours	10,879	1,032	3,676	6,171
	5 hours to less than 10 hours	7,761	31	463	7,267
	10 hours to less than 20 hours	4,694	0	131	4,563
	20 hours or more	3,481	2	44	3,435
2013	Total	27,412	1,248	4,836	21,328
	Less than 5 hours	11,183	1,210	4,041	5,932
	5 hours to less than 10 hours	7,930	37	600	7,293
	10 hours to less than 20 hours	4,818	0	137	4,681
	20 hours or more	3,481	1	58	3,422

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Table 17: Number of Clients Receiving Domiciliary Care Services, by Contact Hours Provided and HSC Trust (2015)

HSC Trust	Less than 5 hours		More than 5 hours, up to and including 10 hours		More than 10 hours, up to and including 20 hours		More than 20 hours		Total
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	
Belfast	2,911	53%	1,450	26%	653	12%	525	9%	5,539
Northern	2,176	40%	1,790	33%	825	15%	604	11%	5,395
South Eastern	1,793	35%	1,552	30%	1,010	19%	832	16%	5,187
Southern	1,470	33%	1,214	27%	963	22%	772	17%	4,419
Western	1,638	33%	1,418	29%	1,131	23%	707	14%	4,894
Northern Ireland	9,988	39%	7,424	29%	4,582	18%	3,440	14%	25,434

Components may not add to totals due to rounding.

Table 18: Number of Clients Receiving Domiciliary Care Services, by Sector, Contact Hours Provided and HSC Trust (2013 - 2015)

Year	HSC Trust	Statutory Sector				Independent Sector				All Sectors			
		Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more	Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more	Less than 5 hours	5 hours to less than 10 hours	10 hours to less than 20 hours	20 hours or more
2015	Belfast	1,711	569	193	74	1,200	881	460	451	2,911	1,450	653	525
	Northern	1,152	893	373	207	1,024	897	452	397	2,176	1,790	825	604
	South Eastern	609	401	156	82	1,184	1,151	854	750	1,793	1,552	1,010	832
	Southern	778	579	407	265	692	635	556	507	1,470	1,214	963	772
	Western	567	462	299	93	1,071	956	832	614	1,638	1,418	1,131	707
	Northern Ireland	4,817	2,904	1,428	721	5,171	4,520	3,154	2,719	9,988	7,424	4,582	3,440
2014	Belfast	2,499	886	116	92	1,099	887	653	551	3,598	1,773	769	643
	Northern	1,145	747	534	332	908	770	466	403	2,053	1,517	1,000	735
	South Eastern	613	488	147	29	1,119	1,183	859	760	1,732	1,671	1,006	789
	Southern	875	580	446	279	598	592	550	544	1,473	1,172	996	823
	Western	837	530	215	64	1,186	1,098	708	427	2,023	1,628	923	491
	Northern Ireland	5,969	3,231	1,458	796	4,910	4,530	3,236	2,685	10,879	7,761	4,694	3,481
2013	Belfast	2,734	978	174	112	1,038	875	602	588	3,772	1,853	776	700
	Northern	1,195	897	444	283	847	773	471	420	2,042	1,670	915	703
	South Eastern	678	455	135	34	1,071	1,115	844	745	1,749	1,570	979	779
	Southern	895	631	471	305	623	582	609	569	1,518	1,213	1,080	874
	Western	1,146	653	287	64	956	971	781	361	2,102	1,624	1,068	425
	Northern Ireland	6,648	3,614	1,511	798	4,535	4,316	3,307	2,683	11,183	7,930	4,818	3,481

Figures presented for 'All Sectors' are derived from the sum of those clients receiving domiciliary care from the statutory sector (Table 2A of the CC7b return) and those clients receiving domiciliary care from the independent sector (Table 2B of the CC7b return). They therefore include double counting of clients and differ from the total number of clients receiving domiciliary care presented in Table 5 of this publication.

Table 19: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector and HSC Trust (2013 - 2015)

HSC Trust	Statutory			Independent			Total Clients Receiving Intensive Domiciliary Care		
	2013	2014	2015	2013	2014	2015	2013	2014	2015
Belfast	260	202	267	1,174	1,186	897	1,434	1,388	1,164
Northern	723	862	577	856	835	825	1,667	1,788	1,427
South Eastern	166	176	226	1,559	1,587	1,573	1,544	1,829	1,874
Southern	772	723	670	1,117	1,035	1,004	1,890	1,758	1,477
Western	340	266	387	1,136	1,126	1,351	1,529	1,414	1,751
Northern Ireland	2,261	2,229	2,127	5,842	5,769	5,650	8,064	8,177	7,693

Please note:

In accordance with our revisions policy, this table was amended on 1st April 2016 to take account of the following data change: A revised figure for the number of clients receiving intensive domiciliary care was submitted by the Belfast HSC Trust following original publication.

Table 20: Number of Clients Receiving Intensive Domiciliary Care Services, by Client Group and HSC Trust (2015)

HSC Trust	2015										
	Elderly	Physical Under 65	Physical Over 65	Learning Disabled Under 65	Learning Disabled Over 65	Mental Health Under 65	Mental Health Over 65	Other Under 65	Total Under 65	Total Over 65	Total
Belfast	823	268	0	30	10	20	13	0	318	846	1,164
Northern	1,111	173	3	45	7	5	83	0	223	1,204	1,427
South Eastern	1,375	201	21	222	41	4	10	0	427	1,447	1,874
Southern	1,201	151	1	58	17	13	36	0	222	1,255	1,477
Western	1,403	173	15	59	7	18	71	5	255	1,496	1,751
Northern Ireland	5,913	966	40	414	82	60	213	5	1,445	6,248	7,693

Please note:

In accordance with our revisions policy, this table was amended on 1st April 2016 to take account of the following data change: A revised figure for the number of clients receiving intensive domiciliary care and the subsequent POC breakdown was submitted by the Belfast HSC Trust following original publication.

Table 21: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and Client Group (2013 - 2015)

Client Group	2013		2014		2015	
	Number of Clients	% of Total Clients	Number of Clients	% of Total Clients	Number of Clients	% of Total Clients
Aged 18 - 64	1,400	17%	1,386	17%	1,445	19%
Clients with a Physical Disability	845	10%	931	11%	966	13%
Clients with a Learning Disability	360	4%	365	4%	414	5%
Clients with Mental Health Needs	65	1%	66	1%	60	1%
Clients with No Material Handicap	130	2%	24	0%	5	0%
Aged 65 & over	6,664	83%	6,791	83%	6,248	81%
Total	8,064	100%	8,177	100%	7,693	100%

Components may not add to totals due to rounding.

0 values represent a percentage less than 0.5.

Please note:

In accordance with our revisions policy, this table was amended on 1st April 2016 to take account of the following data change: A revised figure for the number of clients receiving intensive domiciliary care and the subsequent POC breakdown was submitted by the Belfast HSC Trust following original publication.

Table 22: Number of Clients Receiving Intensive Domiciliary Care Services, by Age Group and HSC Trust (2013 - 2015)

HSC Trust	2013		2014		2015	
	Aged 18 - 64	Aged 65 & Over	Aged 18 - 64	Aged 65 & Over	Aged 18 - 64	Aged 65 & Over
Belfast	427	1,007	286	1,102	318	846
Northern	257	1,410	251	1,537	223	1,204
South Eastern	366	1,178	385	1,444	427	1,447
Southern	251	1,639	261	1,497	222	1,255
Western	99	1,430	203	1,211	255	1,496
Northern Ireland	1,400	6,664	1,386	6,791	1,445	6,248

Please note:

In accordance with our revisions policy, this table was amended on 1st April 2016 to take account of the following data change: A revised figure for the number of clients receiving intensive domiciliary care and the subsequent age breakdown was submitted by the Belfast HSC Trust following original publication.

Appendix D: CC7B Information Return and Guidance

**DOMICILIARY CARE SERVICES FOR ADULTS PROVIDED DURING
THE SURVEY WEEK (13TH - 19TH SEPTEMBER 2015 INCLUSIVE)**

CC7B

Provider Name:	<input type="text"/>	Provider Code:	<input type="text" value="Enter Provider Name"/>
Week Ending:	<input type="text"/>	Validation Errors	<input type="text" value="-"/>

Contact Details Regarding this Form

Contact Name:	<input type="text"/>	Contact Email:	<input type="text"/>
Telephone Number:	<input type="text"/>	Job Title:	<input type="text"/>

Purpose of this Collection

The purpose of this collection is to provide a more comprehensive picture of people being supported to live at home, and to quantify the level of support they receive. This form is intended to capture all persons receiving domiciliary care, both directly by HSC Trusts and by the independent sector.

This information will be used to inform key ministerial targets.

Please return this form by **Friday 06th November 2015**:

<http://extranet.dhsspsni.gov.uk/edcwebsecurity/default.asp>

For help or assistance using this system, please contact the System Administrator : Tel
028 90 523299

All queries regarding this form should be made to:

Ailish Flanagan

Tel: 02890522197

Email: ailish.flanagan@dhsspsni.gov.uk

Table 1 Domiciliary Care Contact Hours (excluding travelling time) during the Survey Week (13th - 19th September 2015 Inclusive)

Please provide whole numbers only

If Services are provided but data are not available, please enter "N/A".

Information on the number of contact hours provided during the survey week for each client should be rounded to the nearest hour, i.e. round-down for cases of less than 30 minutes and round-up for cases of 30 minutes or more.

Type of Service	Total number of domiciliary care contact hours provided	
	Statutory	Independent
1 Normal Hours		
2 Out of Hours		
3 Overnight, Live-in & 24hour Services		
4 TOTAL		
	A	B

Table 2A Number of Clients who Received Domiciliary Care Services Provided Directly by HSC Trusts During the Survey Week (13th - 19th September 2015)

Each box should contain the number of clients

Enter services provided directly by HSC Trusts (Independent provision should be included in Table 2B)

Provide actual values rather than planned.

Services Provided by Statutory Sector				
Total Hours Provided during the Week	Total visits during the week			Total Clients Visited
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				
	A	B	C	D

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 2B Number of Clients who Received Domiciliary Care Services Provided by the Independent Sector During the Survey Week (13th - 19th September 2015)

Each box should contain the number of clients

Enter services provided under contract using the voluntary or private sector.

Provide actual values rather than planned.

Services Provided by Independent Sector				
Total Hours Provided during the Week	Total visits during the Survey week			Total Clients Visited
	one visit	two - five visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				

A

B

C

D

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 3A Number of Clients Receiving Domiciliary Care Services from both the Statutory and Independent Sectors during the Survey Week (13th - 19th September 2015)

1 Number of Clients Receiving Domiciliary Care Services from both Statutory & Independent Sectors

A

Table 3B Total Number of Client's who Received Domiciliary Care Services during the Survey Week (13th - 19th September 2015)

1 Total Number of Clients receiving Domiciliary Care

A

Table 3C Number of Clients Receiving an Intensive Domiciliary Care Service (More than 10 hours and 6 or more visits) during the Survey Week (13th - 19th September 2015)

1 Number of Clients receiving Intensive Domiciliary Care

A

This Cell may differ to the number of clients receiving intensive domiciliary care services from Tables 2A & 2B (Cells 3C + 4C), because some clients will receive services from both sectors.

Table 3D Number of Clients Receiving Domiciliary Care Service, split by Age and Client Group

	Client Group	Intensive Domiciliary Care	All Domiciliary Care
1	Elderly Aged 65 & Over		
2	Physical Disability Aged 18 - 64		
3	Physical Disability Aged 65 & Over		
4	Learning Disability Aged 18 - 64		
5	Learning Disability Aged 65 & Over		
6	Mental Health Aged 18 - 64		
7	Mental Health Aged 65 & Over		
8	No Material Handicap Aged 18 - 64		
9	Total Aged 18 - 64		
10	Total Aged 65 & Over		

Table 4 Number of Visits made to Clients Receiving Domiciliary Care Services from both the Statutory and Independent Sectors during the Survey Week (13th - 19th September 2015)

Please provide whole numbers only

Provide actual values rather than planned.

	Sector	Number of Visits Completed During the Survey Week
1	Statutory	
2	Independent	
3	TOTAL	

Table 5 Number of 15-Min Timeband Visits made to Clients Receiving Domiciliary Care Services from the Statutory Sector and Independent Sectors during the Survey Week (13th - 19th September 2015)

Please provide whole numbers only

Provide actual values rather than planned.

15-Min Timeband Visits Provided during the Survey Week			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6A Number of Clients who Received 15-min Timeband visits during the Survey Week (13th- 19th September 2015)

Each box should contain the number of clients

Please provide whole numbers only

Provide actual values rather than planned.

Number of Clients who Received 15-min Timeband visits			
Sector	15 mins or less	16 - 30 mins	TOTAL
1 Statutory			
2 Independent			
3 TOTAL			

CHECK: The SUM of the rows equals the SUM of the columns (Row 3, Column F)

Table 6B Total Number of Clients who Received 15-min or less visits during the Survey Week (13th- 19th September 2015)

1	Total Number of Clients who Received 15-min or less visits
---	---



A

This Cell may differ to the number of clients receiving 15 min or less visits in Table 6A, because some clients will receive 16-30 min visits from both sectors.

Table 6C Total Number of Clients who Received 16-30 min visits during the Survey Week (13th- 19th September 2015)

1	Total Number of Clients who Received 16-30 min visits
---	--



A

This Cell may differ to the number of clients receiving 16-30 min visits in Table 6A, because some clients will receive 16-30 min visits from both sectors.

Table 7A

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Statutory Sector					
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	TOTAL
1	Number of clients who received 15 mins or less visits by the following bands				
2	Number of clients who received 16-30 min visits by the following bands				
3	TOTAL				

CHECK: *The SUM of the rows equals the SUM of the columns (Row 3, Column H)*

Table 7B

Each box should contain the number of clients

Provide actual values rather than planned.

Services Provided by Independent Sector					
	1-5 visits	6-12 visits	13 – 20 visits	20 visits or more	Total
1	Number of clients who received 15 mins or less visits by the following bands				
2	Number of clients who received 16-30 min visits by the following bands				
3	TOTAL				

CHECK: *The SUM of the rows equals the SUM of the columns (Row 3, Column H)*

Worked Example of HSC Trust Domiciliary Care Provision

	Name of Client				
	Client A	Client B	Client C	Client D	Client E
Monday	3 hours		4 hours	2 hours	3 x 8hr shift
Tuesday				2 hours	3 x 8hr shift
Wednesday		24 hour service	3 hours	2 hours	3 x 8hr shift
Thursday				1 hour	3 x 8hr shift
Friday			4 hours	2 hours	3 x 8hr shift
Saturday		24 hour service		2 hours	3 x 8hr shift
Sunday					3 x 8hr shift
Total Contact Hours	3 hours	More than 20 hours including overnight / live-in / 24hr services	11 hours	11 hours	More than 20 hours, including overnight / live-in / 24hr services
Number of Visits	1 visit	2 visits	3 visits	6 visits	7 visits

In this case the client has received 1 visit for a total of 3 hours during the survey week. Therefore the client should be recorded in Cell 1A.	In this case the client has received 2 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4B.	In this case the client has received 3 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3E.	In this case the client has received 6 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3C.	In this case the client has received 7 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4C.
---	--	---	---	--

	Total visits during the week			TOTAL CLIENTS VISITED
	one visit	two - five Visits	six or more visits	
Less than 5 hours	1			1
5 to 10 hours				0
10 to 20 hours		1	1	2
20 hours or more		1	1	2
TOTAL	1	2	2	5

A

B

C

include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.

Also counted is home care provided in sheltered / supported housing. DO NOT include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.

INFORMATION TO BE EXCLUDED

- Services provided to clients in residential and nursing care, with the exception of nurse led domiciliary care services;
- Services provided totally by the private sector **and** paid for completely by the client;
- Services such as day care, meals services, transport and equipment;
- Services provided to clients by Direct Payments;
- Informal drop-ins, conversations etc, unless this is formal and has an identifiable output;
- Respite care in support of the client's regular carer should not be included if the client is placed into a care home. This covers situations where help is provided at the client's home to enable the carer some respite from their caring role;
- Activity funded from the supporting people grant should not be recorded as home care on this return. However, if the client is also receiving home care provided or commissioned by the HPSS and paid for from HPSS expenditure, then only include the activity funded by Social Services.

DEFINITIONS

Contact Hours

Contact Hours refers to the number of hours staff are in contact with or directly serving the client, excluding travel time during the survey week.

Normal Hours

Normal Hours refers to domiciliary care services provided during office hours or the normal working day. The normal working day should be counted as 8am - 6pm.

Out of Hours

Out of Hours refers to services which are provided outside of the normal working day.

Overnight Services

Overnight Services refer to night sitting services which are carried out on a regular or adhoc basis.

Live-In Services

Live-In Services refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.

24 Hour Services

24 Hour Services refer to round the clock domiciliary care services provided by several workers on a shift basis.

Statutory Sector

Statutory sector in this return refers to services provided directly by Health & Social Care Trusts.

Independent Sector

The Independent sector for the purposes of this return refers to all services provided by private and voluntary agencies under contract from Health & Social Care Trusts.

Provision Under Contract

Include any organisation with which the Trust has a purchase arrangement for home help or home care provision, whether it is called a service contract, service agreement, partnership arrangement or grant arrangement.

Total Hours

Total hours provided refers to the total number of hours of domiciliary care services provided to the client during the survey week.

In Tables 2A and 2B, count the total number of hours provided by each distinct individual staff visit, i.e.

- if two or more domiciliary care workers visit a client at the same time, the number of hours provided should be recorded as the combined hours.
- if a domiciliary care worker visits more than one client at the same time, the total length of time providing domiciliary care on this visit should be split and attributed to each client. For example, if a domiciliary care worker visits a house to provide three hours of domiciliary care services to two clients at the same time, this 3 hours should be broken down and attributed to each client, i.e. client A received 1 hour and client B received 2 hours.

Number of Visits

Number of visits refers to the total number of visits to the client during the survey week.

In Tables 2A and 2B, count each distinct individual staff visit separately, i.e. ,

- one domiciliary care worker visits twice during the same day should be recorded as 2 visits;
- two domiciliary care workers visit a client at the same time should be recorded as 2 visits;
- one domiciliary care worker visits more than one client at the same time should be recorded as 1 visit for each client. The length of time attributed to each client should be recorded accurately and differentially if appropriate, i.e. if one member of staff visits 2 clients at the same time for 3 hours and provides domiciliary care to one client for 2 hours and the other for 1 hour, this should be recorded as 2 visits: 1 for 2 hours and 1 for 1 hour;

EXCEPTION: for overnight / live-in / 24 hour services count each 24 hour period covered as 1 visit.

Services provided by more than 1 sector

In Table 1, where a client is receiving services from more than one sector (both Statutory and Independent), information on contact hours should be recorded separately for each sector contributing to the services;

In Table 2A & 2B, where a service is provided to a client by more than one sector (both Statutory and Independent), detail information under both sections and the contact time and visits provided separately by each;

In Table 3B, information should show the total number of clients receiving a domiciliary care service. Please take care not to double count clients receiving

domiciliary care from more than one sector. For example if a client is receiving a domiciliary care service from both the statutory and independent sectors, they should only be counted once in Tables 3B, 3C and 3D but will be counted in both Tables 2A and 2B.

Intensive domiciliary care service

For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.

Personal Care

Personal Care is defined as undertaking any activity which requires a degree of close personal and physical contact with individuals who regardless of age, for reasons associated with disability, frailty, illness, mental health or personal physical capacity are unable to provide for themselves without assistance


SUBMITTING THIS RETURN

This return must be submitted electronically by your Trust.

Additional Information

The appropriate contact point for more detailed analyses or to answer queries in relation to the data is:

Joanne O'Hagan
Community Information Branch
Department of Health, Social Services and Public Safety
Stormont Estate
Belfast
BT4 3SQ

 **028 9052 2493**
Fax: 028 9052 3288

Email: cib@dhsspsni.gov.uk

This and other statistical publications produced by Community Information Branch (CIB) are available to download from the internet at:

<https://www.dhsspsni.gov.uk/topics/dhssps-statistics-and-research-social-services/social-care-statistics>

Please note that detailed children community information is available at this address.